

eBay API setup

To set up integration and utilize the eBay VRT program, follow the steps below to create an account and obtain the necessary API credentials for portal use.

For a brand-new account, start at Step 1.

For API token renewal, complete Step 2.

1. Register eBay Consumer Account

<https://signin.ebay.com/ws/eBayISAPI.dll?SignIn>

After registering the eBay consumer account, go to **Account Settings** and finish registering the account. Otherwise, the consumer account will be blocked. Include all contact information (phone number and [REDACTED]'s address).

2. Link Consumer Account to [REDACTED]'s eBay Developer Account

https://developer.ebay.com/signin?return_to=%2FDevZone%2Fbuild-test%2Ftest-tool%2Fdefault.aspx

1. Sign into [REDACTED] eBay Developer Account:
 - a. Link to Login on 1Pass: [REDACTED]
2. In the Application Keys, select *User Tokens* under *Production*
3. On the Key Set page, select "Sign into Production"
4. Sign into production using the login credentials from the *Consumer Account* created in Step 1.
5. Select "Agree" to grant application access
6. Obtain User ID and API Key
 - a. Copy the Token Username from the eBay Developer screen and paste it in the *User ID* section under the eBay Platform Credentials within the [REDACTED] Protect Platform
 - b. Copy the Token from the eBay Developer screen and paste it in the *API Key* section under the eBay Platform Credentials within the [REDACTED] Protect Platform

3. Submit VRT Documents & NOCI to eBay

1. Submit the following to [REDACTED]:
 - a. Completed VRT Documents - ***Don't forget signatures!*** You will need to use a PDF editor, this site is free and user-friendly: [Sejda.com](https://sejda.com/) - [Helps with your PDF tasks](#)

- b. Customer LOA
- c. NOCI

Email Template for eBay:

*Hello VeRO Team,
Attached you will find the relevant documentation and letter of authorization to complete the Vero API setup and allow the submission of these complaints.*

*eBay account username:
Intellectual Property Owner:
Name and Title: [REDACTED] Director of Enforcement
Company: [REDACTED]
Address: [REDACTED]
City, State, and Zip: [REDACTED]
Email Address (for communication with eBay):
Email Address (for communication with sellers):
Telephone: [REDACTED]*

NOCI:

*Reason Code:
Work(s) Infringed:
Item number(s):*

I have a good faith belief that the use of the material in the manner complained of above is not authorized by the Intellectual Property Owner, its agent, or the law. The information in this Notice of Claimed Infringement is accurate, and under penalty of perjury, I am authorized to act on behalf of the Intellectual Property Owner of an exclusive right that is allegedly infringed.

*Signature: [REDACTED]
Date:
Please let us know if you need any additional information.
Thank you,
[REDACTED]*