

Detections API

The Detections API provides customers with a read-only API that allows them to pull harvest, case management and case evidence data related to the detections in their Account. All data that can be viewed in the Detections table and Case File on the UI is available via API.

Authentication and Setup:

API Access Keys are managed via the [REDACTED] Brand Security Platform - [REDACTED]..

This page is found by navigating to API Management within the Account section from the Settings cog in the upper right of the screen. On the API Management page, a user can Add Access Key.

Once you have your API Secret Key, use it in your API request as a Bearer Token in the Authorization header. See [API Doc](#) for more info.

API Actions (from API Management page in UI):

- Add Access Key: When a user creates a new access key, a private and public set of keys is generated and can be **used** to authenticate access via the API.
- Deactivate: This allows a user to temporarily shut down access to the API via this key.
- Activate: This allows a user to reactivate access to the API via a key that is/was deactivated.
- Delete: This permanently deletes the API Key. If the user wants access to the API, they either need to create a new key OR use a different, active key (if it exists).

Link to API Doc: [REDACTED]

Considerations:

When an API key is first generated for an Account, an API user is automatically created at the Account level. Access to the API is now given through that user's permissions. If an Account has a Module that is set up at the per user level, then the API User also needs to specifically be set up with that module. If the module is set up at the Account or Client level, then the module doesn't specifically need to be set up for the API user.

Deactivating a client/account/user will also deactivate the user's API access.

Best Practices:

Keys should be rotated on a regular basis, especially if the key is shared with multiple users. You don't have to have access to the portal to be able to access the API. Deactivating a regular user does not remove their access to the API.