

ZOEY BATEMAN

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[LinkedIn](#)

FULL STACK DEVELOPER

.NET Core MVC Framework
Full Stack Web Application Design
C# Fundamentals
JavaScript

Database Management
Unit Testing
Software Development Lifecycle
Agile Scrum Methodology

TECHNICAL AND PROFESSIONAL SKILLS

Front End: HTML5, JavaScript, jQuery, jQuery UI, CSS3, Responsive/Mobile Web Development, Bootstrap, ReactJS

Middle Tier: C#, .NET Core MVC, LINQ, EF, Razor Pages

Back End: ADO.NET, SQL, SQL Server

Tools: Azure Data Studio, Visual Studio, Visual Studio Code, SSMS, Git Bash

Professional Skills: Troubleshooting, Critical Thinking, Communication, Project Management Fundamentals, Teamwork, Pair Programming

INDEPENDENT DEVELOPMENT PROJECTS

- **Personal Site:** Developed and designed a dynamic personal portfolio website to showcase my web development skills in the back end, middle, and front end.
 - **StoreFront:** Created a secure application for managing product data. Application is built to simulate an online store front with a shopping cart. Administrators can manage product, category and vendor data.
 - **S.A.T. Scheduling Administration Tool:** Created a secure application for managing product data. Application is built to simulate an online class scheduling system. Administrators will have the ability to manage students, courses, scheduled classes, and enrollments.
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TECHNICAL TRAINING

Full Stack Coding Program, Centriq
Kansas City, Missouri

Anticipated Graduation 12/2023

- .NET Core MVC Framework
- Troubleshooting & Debugging
- Source Control
- Agile/Scrum (Created Team Project)
- Website Deployment
- Pair Programming
- Code Review

WORK EXPERIENCE

Pet Care Specialist, PetPalsKC
Kansas City, Missouri

09/2022 – Present

- Safely and responsibly care for a variety of pets, including dogs, cats, reptiles, bunnies, and other small mammals.
- Administer medication, adhere to strict instructions, and ensure pets' overall health and wellbeing.
- Maintain clean and safe pet environments, emphasizing attention to detail in cleanliness and safety measures.
- Communicate effectively with pet owners, addressing any concerns and providing regular updates on their pets' status.

FOH Team member, Mission Taco Joint
Kansas City, Missouri

06/2021 – 01/2023

- Provided exceptional customer service, resolved guest complaints, and ensured a positive dining experience for guests.
- Consistently achieved the highest weekly sales and gratuity percentages within the company.
- Collaborated with back-of-house staff and front-of-house staff to ensure accurate orders and efficient service.
- Communicated menu items, specials, and dietary information to guests, resulting in increased restaurant sales.
- Resolved customer complaints and issues, maintaining a high level of customer satisfaction.

Customer Service Representative, QuikTrip
Kansas City, Missouri

09/2019 – 09/2020

- Responsibly handled cash and accurately processed transactions, maintaining a secure cash register.
- Followed strict safety protocols and procedures, including that of handling hazardous materials, and maintained a clean and safe store.
- Provided emergency relief to help all stores and employees in the KC-Metro area.
- Managed inventory levels, restocked products, and ensured the availability of essential items.
- Managed multiple POS stations during high volume hours, quickly and accurately completing transactions for multiple customers simultaneously, resulting in fast turnovers and smooth rushes.