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**» PERSONAL PROFILE**

Results-driven IT Engineer with 13+ years of experience providing guidance on information technology across diverse industries. Skilled in addressing sector-specific requirements, with a strong focus on delivering practical solutions. Seeking opportunities in the IT sector to expand knowledge, sharpen technical expertise, and contribute to organizational growth

**» PROFESSIONAL EXPERIENCE**

**Sr. Executive IT & Solution Engineer (Lead IT) May 2019 - Present**

TEKCELLENT PRIVATE LIMITED • Karachi, Pakistan

**RESPONSIBILITIES**

**Server Management.**

* Installed, configured, and administered Windows Server editions 2012 R2, 2016, 2019, and 2022.
* Managed Active Directory (ADDS), domain joins, OU design, GPOs, login scripts, roaming profiles, and AD replication monitoring.
* Creating Users (employees) Login Accounts for accessing Domain, E-mail Address on Active Directory and Mail Server on MDaemon Server.
* Assist with Disaster Recovery planning and rehearsals. Create Internal Email Address on MDaemon Server.
* Create External Email Address on Web Server.
* Implemented and maintained DNS, DHCP, and WINS services, including dynamic updates, zone delegation, and DHCP reservations.
* Administered File/Print servers with DFS, NTFS/Share permissions, quota management, and print services optimization.
* Coordinate with ISP Vendors and IT Support Team Configured and maintained Group Policy Objects (GPOs) for security baselines, software deployment, and compliance enforcement.
* Performed user, group, and computer account management, including RBAC, password policies, and privilege escalation.
* Implemented server security hardening, WSUS patching, firewall rules, audit policies, BitLocker, and antivirus/EDR integration.
* Designed and executed backup & disaster recovery plans with Veeam, Acronis, and Windows Server Backup, tested RTO/RPO regularly.
* Configured and monitored Hyper-V virtualization, VM provisioning, resource allocation, live migration, clustering, and snapshots.
* Implemented Remote Desktop Services (RDS) and VPN access for secure remote workforce enablement.
* Performed server monitoring and optimization with Performance Monitor, Event Viewer, Nagios, and SolarWinds.
* Handled disaster recovery drills, bare-metal restores, domain controller recovery, and failover testing.
* Coordinated with vendors on hardware lifecycle management, warranty claims, and capacity planning.
* Automated administration with PowerShell scripting for AD, DHCP, and patch management tasks.
* Led server migrations and upgrades, ensuring zero/minimal downtime during production transitions.

**Network Management.**

* Configured, monitored, and maintained LAN/WAN infrastructure for seamless connectivity.
* Administered TCP/IP, DNS, and DHCP services ensuring reliable network operations.
* Implemented and managed VPN solutions for secure remote access.
* Installed, configured, and troubleshooted firewalls, switches, and routers.
* Conducted network performance monitoring and optimized bandwidth utilization.
* Applied network security protocols to protect against vulnerabilities and cyber threats.
* Performed backup and disaster recovery planning for business continuity.
* Documented network diagrams, policies, and configurations for audits and compliance.

**ACCOMPLISHMENTS**

* Server Migration Excellence Award 2024
* IT Security Champion 2023
* Virtualization Innovator 2022
* Automation Excellence Award 2022
* Employee Support Excellence 2021
* Network Reliability Award 2020

**Training Certification**

* Computer Hardware & Networking.
* MCSA
* MCSE
* Integrated Management System (Level -I).
* Integrated Management System (Level -II).
* SAN and NAS Storage.
* First Aid Training.

**HR & Admin May 2018 - May 2019**

TEKCELLENT PRIVATE LIMITED • Karachi, Pakistan

**RESPONSIBILITIES**

* Maintaining records like employment contracts and PTO requests.
* Assist Admin in managing excel sheet and graphs.
* Create and update records and databases with personnel, financial and other data.

**ACCOMPLISHMENTS**

* + - Employee Engagement Excellence Award 2019.
* HR Process Improvement Champion 2019.
* Administrative Coordination Award 2019.
* Employee Relations Recognition 2018.
* Records & Compliance Award 2018.

 **Assistant IT & Field Supervisor Feb 2012 - May 2018**

TEKCELLENT PRIVATE LIMITED • Karachi, Pakistan.

Working with various multinational companies includes **Shell Global, Wafi Energy, ERM International, RSK International, Chevron &TOTAL Parco, PGL** etc.

**RESPONSIBILITIES**

* Environmental Impact Assessment EIA.
* Environmental Site Assessment ESA.
* Preliminary Investigation (PI+).
* Network Environmental Risk Assessment (NERA).
* Testing of Tank Integrity.

**ACCOMPLISHMENTS**

* Client Excellence Recognition 2018.
* Field Operations Leadership Award 2017.
* Project Coordination Excellence 2016.
* Technical Support Achievement 2015.
* Data & Reporting Recognition 2014.
* Team Collaboration Award 2013.
* Early Career Recognition 2012.

**Assistant Supervisor Jan 2011 - Jan 2012**

KOLSON PRIVATE LIMITED • Karachi, Pakistan

**RESPONSIBILITIES**

* Production line repairing and maintenance.
* Industrial production equipment maintenance.
* Error checking and resolve.
* Dies cleaning and replacement.
* Industrial oven maintenance.

**» KEY SKILLS**

* **Server Management:** Windows Server 2012/2016/2019/2022.
* **Network Management:** LAN/WAN, TCP/IP, DNS, DHCP, VPN, Firewalls, Switching & Routing.
* **Cloud Platforms:** Google Workspace, Microsoft 365.
* **Cybersecurity:** Endpoint Security, Firewall Management, Backup & Disaster Recovery, Security Compliance.
* **Software Management:** Installation, Configuration, and Troubleshooting across multiple platforms.
* **Productivity Tools:** Microsoft Office Suite (Excel, PowerPoint, Word, Outlook, Access).
* **Design & Engineering Tools:** AutoCAD and other technical software.

**» EDUCATION CREDENTIALS**

* **Bachelor’s Degree** 2014 - 2018

Newport Institute of Communications & Economic • Karachi, Pakistan

* **D.A. E** 2012 – 2014

Jinnah Polytechnic Institute • Karachi, Pakistan

* **Matric** 2009 - 2011

D.P.S • Bhakkar, Pakistan



**» EXTRA CURRICULAR ACTIVITIES**

* **Cricket Performance Award 2025** (Achieved **Best Batsman** in inter-company Cricket competition).
* **Cricket Team Captain Award 2024** (Led cricket team to championship win, recognized for leadership and teamwork).
* **Badminton Tournament Winner 2023** (Secured 1st place in inter-company badminton competition).
* **Table Tennis Excellence Award 2022** (Won inter-office table tennis tournament, recognized for agility and focus)
* **Sportsmanship Recognition 2022** (Awarded for consistent fair play and team spirit across cricket and **Badminton** matches).
* **Cricket Performance Award 2018** (Achieved **Best Batsman** title in local cricket club).
* **Badminton Club Award 2016** (Recognized as **Most Improved Player** in regional badminton league)
* **Cricket Performance Award 2015** (Achieved **Best Batsman** in inter-company Cricket competition).
* **Youth Sports Leadership Award 2013** (Organized and led sports events, promoting participation and teamwork)

**» REFERENCE**

* To be furnished upon request.