

I Agree and Accept: Consent for Services using Telehealth

LGTC Group uses an online communications platform called Zoom to allow providers to deliver mental healthcare using audio, video, or data communications. Zoom has high standards to provide a secure and encrypted platform and does not record any communications between yourself and your provider whether audio or video. Telehealth involves the communication of medical/mental health information, both orally and visually, to providers located in and outside of California. The same limits and laws that were reviewed when you signed consent for treatment that include statements of intent for harm to yourself, others or abuse of children apply in TeleHealth.

Although electronic means for appointments is increasingly common, there are potential risks to using an online counselling platform:

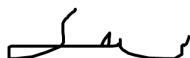
1. Internet services may malfunction or there may be technological challenges.
2. Though every effort is made to ensure confidentiality, the limitations and risks in teleconferencing include public discovery, possibility of hackers, household noise or interruptions and other potential risks outside of our control.
3. Even with best practices using TeleHealth, any information transmitted via the internet may not be 100% secure.

You will receive an email notification that will provide you with access information to enter your providers virtual waiting room. If during the session, your provider sends documents for you to complete, you will be asked to send them back through email, not through the Zoom platform.

Crises will be managed using emergency contact numbers and/or emergency services.

I acknowledge I have read and understood the content of the forms.

Signature:



Si Dou

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