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| Req# | Actor | Initial Requirements |
| 1 | Customer | Customers shall be able to register on the platform to access personalized features and services. |
| 2 | Customer | Customers shall be able to manage their personal information, delivery addresses, and payment methods within their user profiles. |
| 3 | Customer | Customers shall be able to browse through extensive menus offered by restaurants, with detailed descriptions and pricing. |
| 4 | Customer | Users shall be provided with real-time tracking of order status from confirmation to delivery, ensuring transparency and peace of mind. |
| 5 | Customer | Secure payment options shall be available for seamless transactions, including cash on delivery, credit/debit cards, and digital wallets. |
| 6 | Customer | Exclusive deals, discounts, and promotional offers shall be available to reward loyal customers and attract new ones. |
| 7 | Customer | Users shall have access to their past order details for easy reordering and reference. |
| 8 | Restaurant | Restaurants shall be able to register on the platform to display and sell their food items. |
| 9 | Restaurant | Restaurants shall be able to upload and update their menus with detailed descriptions, prices, and images. |
| 10 | Restaurant | Restaurants shall receive real-time notifications for new orders and updates on order status. |
| 11 | Restaurant | Secure payment processing shall be available for restaurants to receive payments for orders. |
| 12 | Restaurant | Restaurants shall be able to offer promotions, discounts, and special deals to attract customers and increase sales. |
| 13 | Rider | Riders shall be able to register on the platform to view and manage delivery orders. |
| 14 | Rider | Riders shall receive real-time notifications for new delivery orders and updates on order status. |
| 15 | Rider | Riders shall be able to update the status of delivery orders, including pickup, en route, and delivered. |