

Project Title - Customer Personality Analysis

The Customer Personality data Analysis is one of the best analysis to collect a information from the customer and in which data maximum information is given. We analysis some informations to get important data like customer in which product to money investing. and we learn how to analysis data with the help of pandas numeric calculation numpy visualization etc.

Description about a data:

Here's a brief version of the data description file.

People

ID: Customer's unique identifier

Year_Birth: Customer's birth year

Education: Customer's education level

Marital_Status: Customer's marital status

Income: Customer's yearly household income

Kidhome: Number of children in customer's household

Teenhome: Number of teenagers in customer's household

Dt_Customer: Date of customer's enrollment with the company

Recency: Number of days since customer's last purchase

Complain: 1 if customer complained in the last 2 years, 0 otherwise

Products

MntWines: Amount spent on wine in last 2 years

MntFruits: Amount spent on fruits in last 2 years

MntMeatProducts: Amount spent on meat in last 2 years

MntFishProducts: Amount spent on fish in last 2 years

MntSweetProducts: Amount spent on sweets in last 2 years

MntGoldProds: Amount spent on gold in last 2 years

Promotion

NumDealsPurchases: Number of purchases made with a discount

AcceptedCmp1: 1 if customer accepted the offer in the 1st campaign, 0 otherwise

AcceptedCmp2: 1 if customer accepted the offer in the 2nd campaign, 0 otherwise

AcceptedCmp3: 1 if customer accepted the offer in the 3rd campaign, 0 otherwise

AcceptedCmp4: 1 if customer accepted the offer in the 4th campaign, 0 otherwise

AcceptedCmp5: 1 if customer accepted the offer in the 5th campaign, 0 otherwise

Response: 1 if customer accepted the offer in the last campaign, 0 otherwise

Place

NumWebPurchases: Number of purchases made through the company's web site

NumCatalogPurchases: Number of purchases made using a catalogue

NumStorePurchases: Number of purchases made directly in stores

NumWebVisitsMonth: Number of visits to company's web site in the last month

Code the following,

import pandas as pd. pandas is used for buidling dataframes.

import numpy as np. numpy is imported with pandas

df = pd.read_csv('marketing_campaign (1)new (version 1).xlsb.csv')

```
In [23]: import numpy as np
import pandas as pd
import matplotlib.pyplot as plt # visualizing data
%matplotlib inline
import seaborn as sns
```

Let's begin by downloading the data, and listing the files within the dataset.

```
In [4]: df = pd.read_csv(r'marketing_campaign (1)new (version 1).xlsb.csv', encoding= 'unicode_escape')
```

Understand the data - Inspect the data View and inspect summary information about the dataframe by coding the following:

```
In [5]: df.columns
```

```
Out[5]: Index(['ID', 'Year', 'Birth', 'Education', 'Marital', 'Status', 'Income',
              'Kidhome', 'Teenhome', 'Dt', 'Customer', 'Recency', 'MntWines',
              'MntFruits', 'MntMeatProducts', 'MntFishProducts', 'MntSweetProducts',
              'MntGoldProds', 'NumDealsPurchases', 'NumWebPurchases',
              'NumCatalogPurchases', 'NumStorePurchases', 'NumWebVisitsMonth',
              'AcceptedCmp3', 'AcceptedCmp4', 'AcceptedCmp5', 'AcceptedCmp1',
              'AcceptedCmp2', 'Complain', 'Z', 'CostContact', 'Z.1', 'Revenue',
              'Response'],
              dtype='object')
```

```
In [6]: df.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 2240 entries, 0 to 2239
Data columns (total 34 columns):
#   Column                Non-Null Count  Dtype
---  -
0   ID                    2240 non-null  int64
1   Year                 2240 non-null  int64
2   Birth                2240 non-null  object
3   Education            2240 non-null  object
4   Marital              2216 non-null  float64
5   Status               2240 non-null  int64
6   Income               2240 non-null  int64
7   Kidhome              2240 non-null  object
8   Teenhome             2240 non-null  int64
9   Dt                   2240 non-null  int64
10  Customer              2240 non-null  int64
11  Recency               2240 non-null  int64
12  MntWines              2240 non-null  int64
13  MntFruits             2240 non-null  int64
14  MntMeatProducts       2240 non-null  int64
15  MntFishProducts       2240 non-null  int64
16  MntSweetProducts      2240 non-null  int64
17  MntGoldProds          2240 non-null  int64
18  NumDealsPurchases     2240 non-null  int64
19  NumWebPurchases       2240 non-null  int64
20  NumCatalogPurchases   2240 non-null  int64
21  NumStorePurchases     2240 non-null  int64
22  NumWebVisitsMonth     2240 non-null  int64
23  AcceptedCmp3          2240 non-null  int64
24  AcceptedCmp4          2240 non-null  int64
25  AcceptedCmp5          2240 non-null  int64
26  AcceptedCmp1          2240 non-null  int64
27  AcceptedCmp2          2240 non-null  int64
28  Complain              2240 non-null  int64
29  Z                     0 non-null     float64
30  CostContact           0 non-null     float64
31  Z.1                   0 non-null     float64
32  Revenue               0 non-null     float64
33  Response              0 non-null     float64
dtypes: float64(6), int64(25), object(3)
memory usage: 595.1+ KB
```

```
In [7]: #Check for missing data
pd.isnull(df).sum()
```

```
Out[7]: ID 0
Year 0
Birth 0
Education 0
Marital 24
Status 0
Income 0
Kidhome 0
Teenhome 0
Dt 0
Customer 0
Recency 0
MntWines 0
MntFruits 0
MntMeatProducts 0
MntFishProducts 0
MntSweetProducts 0
MntGoldProds 0
NumDealsPurchases 0
NumWebPurchases 0
NumCatalogPurchases 0
NumStorePurchases 0
NumWebVisitsMonth 0
AcceptedCmp3 0
AcceptedCmp4 0
AcceptedCmp5 0
AcceptedCmp1 0
AcceptedCmp2 0
Complain 0
Z 2240
CostContact 2240
Z.1 2240
Revenue 2240
Response 2240
dtype: int64
```

```
In [8]: #drop all null values
df.dropna(inplace=True)
```

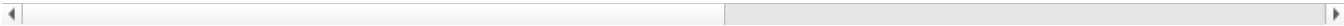
```
In [8]: df.columns
```

```
Out[8]: Index(['ID', 'Year', 'Birth', 'Education', 'Marital', 'Status', 'Income',
              'Kidhome', 'Teenhome', 'Dt', 'Customer', 'Recency', 'MntWines',
              'MntFruits', 'MntMeatProducts', 'MntFishProducts', 'MntSweetProducts',
              'MntGoldProds', 'NumDealsPurchases', 'NumWebPurchases',
              'NumCatalogPurchases', 'NumStorePurchases', 'NumWebVisitsMonth',
              'AcceptedCmp3', 'AcceptedCmp4', 'AcceptedCmp5', 'AcceptedCmp1',
              'AcceptedCmp2', 'Complain', 'Z', 'CostContact', 'Z.1', 'Revenue',
              'Response'],
              dtype='object')
```

```
In [9]: df.tail(5)
```

Out[9]:	ID	Year	Birth	Education	Marital	Status	Income	Kidhome	Teenhome	Dt	...	AcceptedCmp4	AcceptedCmp5
	2235	10870	1967	Graduation	Married	61223.0	0	1	13-06-2013	46	709 ...	0	0
	2236	4001	1946	PhD	Together	64014.0	2	1	10-06-2014	56	406 ...	0	0
	2237	7270	1981	Graduation	Divorced	56981.0	0	0	25-01-2014	91	908 ...	0	0
	2238	8235	1956	Master	Together	69245.0	0	1	24-01-2014	8	428 ...	0	0
	2239	9405	1954	PhD	Married	52869.0	1	1	15-10-2012	40	84 ...	0	0

5 rows × 34 columns



```
In [11]: #Some Summary statistics
df.describe()
```

```
Out[11]: ID\tYear_Birth\tEducation\tMarital_Status\tIncome\tKidhome\tTeenhome\tDt_Customer\tRecency\tMntWines\tMntFruits\tMntMeatPro
```

count

unique

top

freq

```
In [10]: df.shape
```

```
Out[10]: (2240, 34)
```

```
In [11]: df.duplicated().sum()
```

```
Out[11]: 0
```

```
In [12]: df.nunique()
```

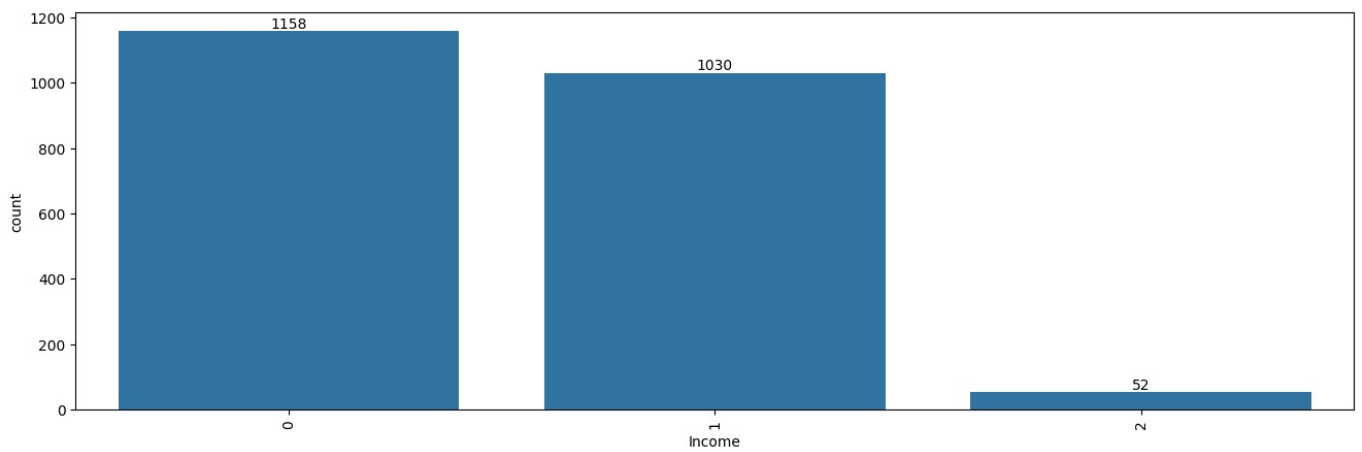
```
Out[12]: ID                2240
Year                  59
Birth                  5
Education              8
Marital              1974
Status                3
Income                3
Kidhome              663
Teenhome             100
Dt                   776
Customer             158
Recency             558
MntWines             182
MntFruits            177
MntMeatProducts      213
MntFishProducts       15
MntSweetProducts     15
MntGoldProds          14
NumDealsPurchases     14
NumWebPurchases       16
NumCatalogPurchases   2
NumStorePurchases     2
NumWebVisitsMonth     2
AcceptedCmp3           2
AcceptedCmp4           2
AcceptedCmp5           2
AcceptedCmp1           1
AcceptedCmp2           1
Complain              2
Z                      0
CostContact            0
Z.1                    0
Revenue               0
Response              0
dtype: int64
```

Exploratory Analysis and Visualization

Customer Personality Analysis - In this we visualization some columns 'Year of birth' , 'Income' , 'Kidhome' , 'Teenhome' etc.

- Compute the mean, sum, range and other interesting statistics for numeric columns
- Explore distributions of numeric columns using histograms etc.
- Explore relationship between columns using scatter plots, bar charts etc.
- Make a note of interesting insights from the exploratory analysis

```
In [61]: plt.figure(figsize=(16,5))
ax=sns.countplot(x=df['Income'])
for bars in ax.containers:
    ax.bar_label(bars)
plt.xticks(rotation=90)
plt.show()
```



The count plot visualizes the distribution of income levels within the dataset. Here's a brief analysis:

Income Distribution: The plot shows the frequency of different income levels, with each bar representing a specific income range or value.

Bar Labels: Each bar is labeled with its count, providing a clear numerical indication of how many data points fall into each income category.

X-Axis Labels: The x-axis labels are rotated 90 degrees to ensure readability, especially important if the income categories are numerous or have lengthy labels.

Overall, the plot provides a clear and detailed view of how income levels are distributed in the dataset, with labeled bars making it easy to identify the most and least common income ranges.

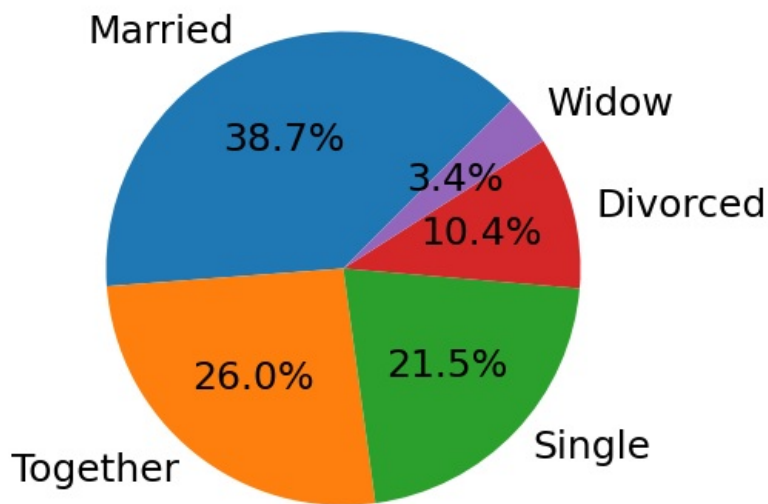
```
In [52]: pd.crosstab(df['Teenhome'],df['Income'])
```

```
Out[52]:
```

	Income	0	1	2
Teenhome				
0	11	17	0	
1	14	10	0	
2	14	13	1	
3	10	18	1	
4	11	16	0	
...	
95	10	9	0	
96	13	12	0	
97	8	10	2	
98	11	10	1	
99	7	9	1	

100 rows × 3 columns

```
In [18]: plt.figure(figsize=(5,5))
d=(df['Education'].value_counts(normalize=True)*100).head()
keys=df['Education'].value_counts().head().index
colourz=['#B5DF00','#AD1FFF','#FFC93F','#5FB1FF','#BF1B00']
exploda=(0.02,0.02,0.02,0.4,0.02)
plt.pie(d,labels=keys,autopct='%1.1f%%',startangle=45,textprops={'fontsize':18})
plt.savefig("audiencepie.png")
```



The pie chart visualizes the distribution of the top five education levels within the dataset. Here's a brief analysis:

- Proportional Representation:** The pie chart shows the percentage share of each education level among the top five categories, allowing for easy comparison.
- Visual Enhancements:** The use of distinct colors and the explosion effect on one slice (with a larger explode value for emphasis) highlights key segments and enhances visual appeal.
- Readable Labels:** The chart includes labels with percentage values and text properties set for better readability, providing clear and immediate insights into the distribution.

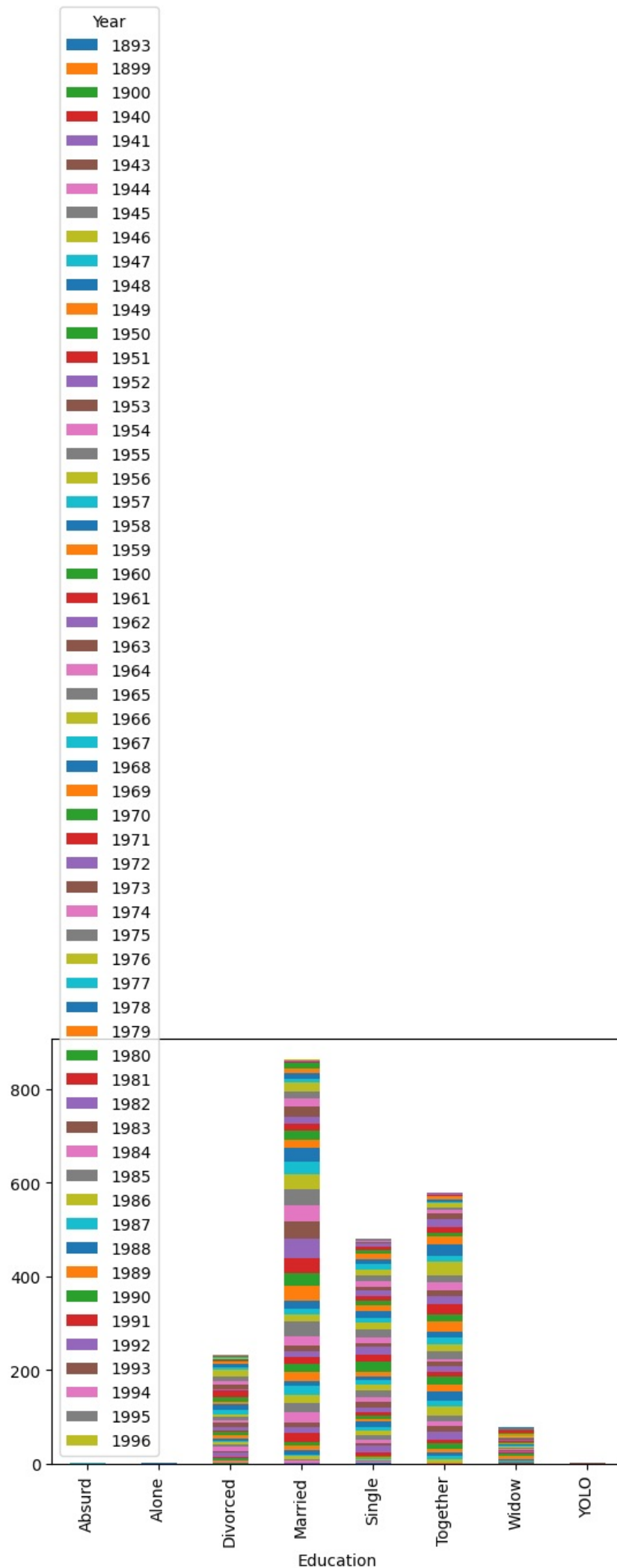
Overall, the pie chart effectively conveys the relative proportions of different education levels in the dataset, making it easy to understand the dominant categories at a glance.

```
In [29]: pd.crosstab(df['Education'],df['Year'])
```

	Year	1893	1899	1900	1940	1941	1943	1944	1945	1946	1947	...	1987	1988	1989	1990	1991	1992	1993	1994	1995
Education																					
Absurd		0	0	0	0	0	0	0	0	0	0	...	0	0	0	0	0	0	1	0	0
Alone		0	0	0	0	0	0	0	0	0	0	...	0	1	0	0	0	0	0	0	0
Divorced		0	0	1	0	0	2	1	0	0	0	...	3	1	2	0	0	0	0	0	0
Married		0	0	0	0	1	2	4	3	7	3	...	7	12	11	11	2	4	0	0	0
Single		1	0	0	1	0	1	1	2	3	2	...	13	10	11	7	9	6	4	1	1
Together		0	1	0	0	0	0	0	2	6	9	...	4	5	6	0	4	3	0	2	2
Widow		0	0	0	0	0	2	1	1	0	2	...	0	0	0	0	0	0	0	0	0
YOLO		0	0	0	0	0	0	0	0	0	0	...	0	0	0	0	0	0	0	0	0

8 rows × 59 columns

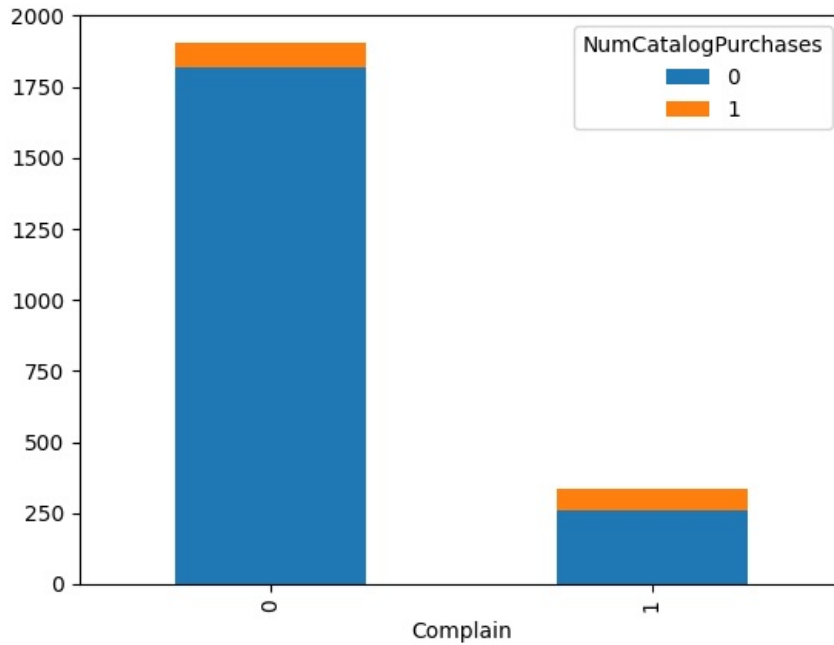
```
In [30]: pd.crosstab(df['Education'],df['Year']).plot(kind='bar',stacked='true')
plt.show()
```



The stacked bar plot created from the crosstab function displays the distribution of different education levels across various years. Each

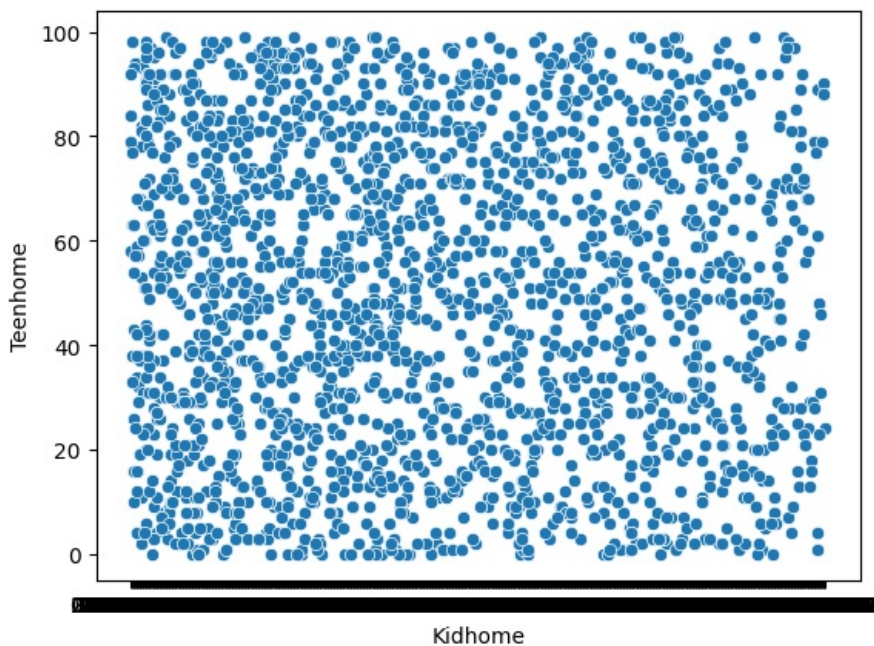
bar represents a specific year, with segments within the bar showing the count of each education level. This visualization helps to understand how the composition of education levels changes over time.

```
In [31]: pd.crosstab(df['Complain'],df['NumCatalogPurchases']).plot(kind='bar',stacked='true')
plt.show()
```



```
In [51]: sns.scatterplot(x=df['Kidhome'],y=df['Teenhome'])
```

```
Out[51]: <Axes: xlabel='Kidhome', ylabel='Teenhome'>
```



The scatter plot visualizes the relationship between the number of children at home ("Kidhome") and the number of teenagers at home ("Teenhome"). Here's a brief analysis:

Data Distribution: Each point represents a data entry, with its position determined by the number of children and teenagers in a household. The distribution of points reveals how these two variables correlate.

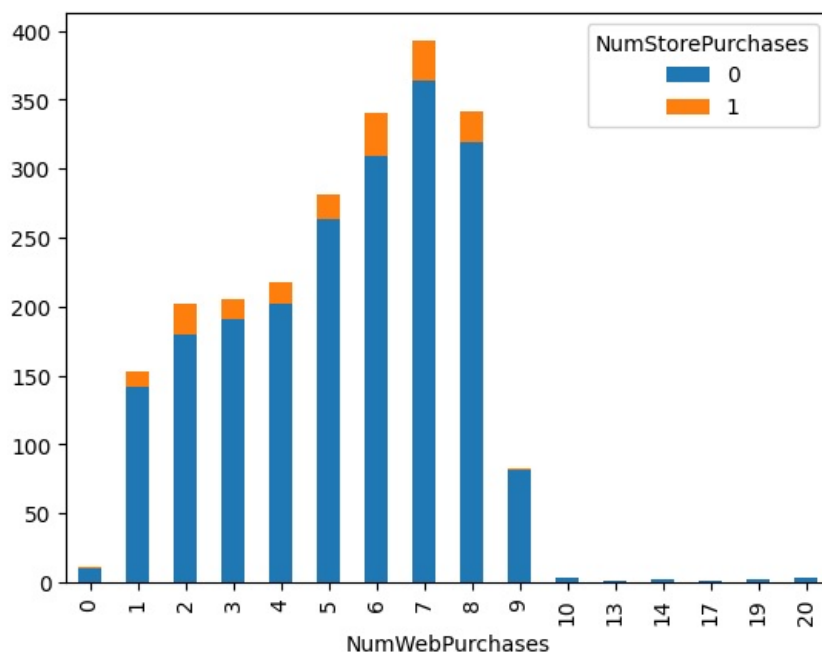
Correlation Insight: The plot helps identify if there's any correlation between having children and teenagers at home. For instance, clusters of points or a linear trend might indicate a relationship.

Pattern Identification: Any noticeable patterns, such as clustering of points along certain values, can provide insights into common household compositions within the dataset.

Overall, the scatter plot effectively displays the relationship between the number of children and teenagers in a household, helping to identify trends or correlations between these variables.

```
In [38]: plt.figure(figsize=(14,5))
pd.crosstab(df['NumWebPurchases'],df['NumStorePurchases']).plot(kind='bar',stacked='true')
plt.show()
```


<Figure size 1400x500 with 0 Axes>



Comparison of Purchases: The plot compares the frequency of different combinations of web and store purchases. Each bar represents a unique count of web purchases, while the segments within each bar correspond to the number of store purchases.

Stacked Bar Plot: The bars are stacked, showing the cumulative distribution of store purchases for each level of web purchases. This helps in understanding how the web and store purchases are distributed together.

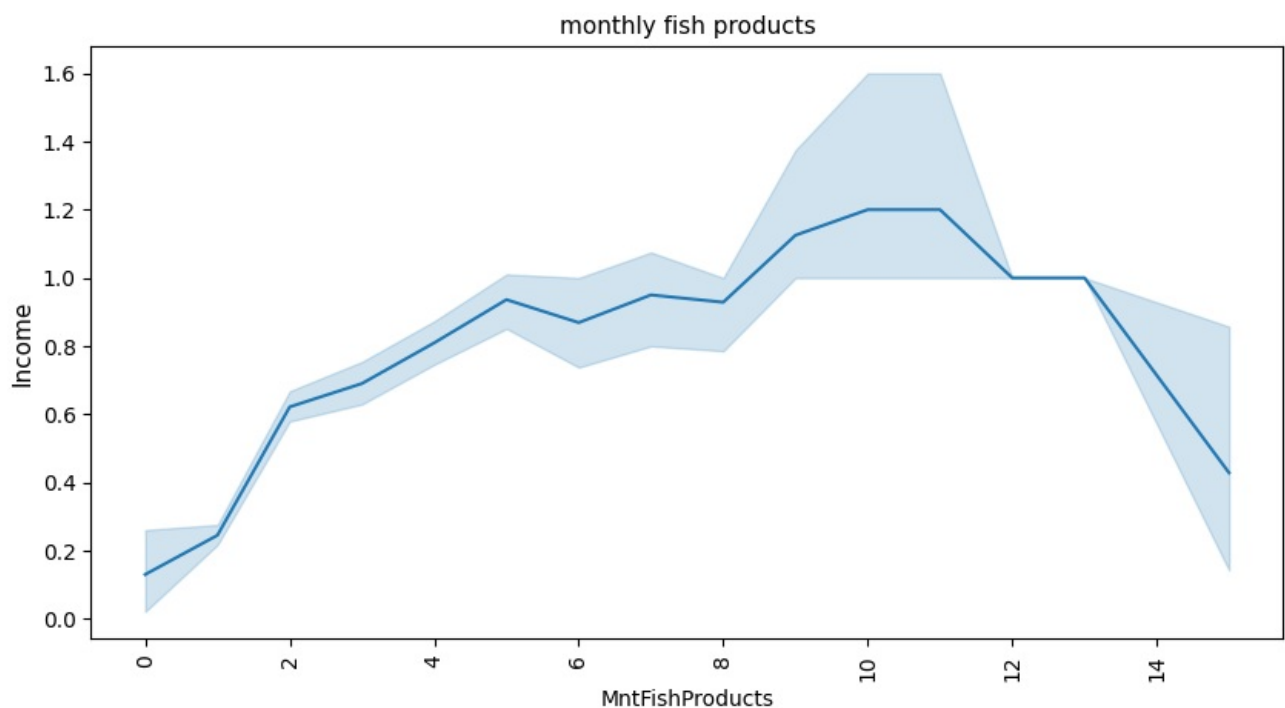
Insights: By examining the heights of the bars and their segments, one can infer patterns such as whether customers who make a high number of web purchases also tend to make more store purchases, or if there's a tendency to prefer one channel over the other.

Visualization Clarity: The stacked nature of the plot aids in visualizing the combined effect, though it can sometimes be challenging to interpret the exact values of each segment without labels.

Overall, the plot is useful for understanding the relationship between web and store purchases, showing how frequently different combinations occur within the dataset.

```
In [41]: plt.figure(figsize=(10,5))
sns.lineplot(x="MntFishProducts",y="Income",data=df)
plt.title("monthly fish products",fontsize=11)

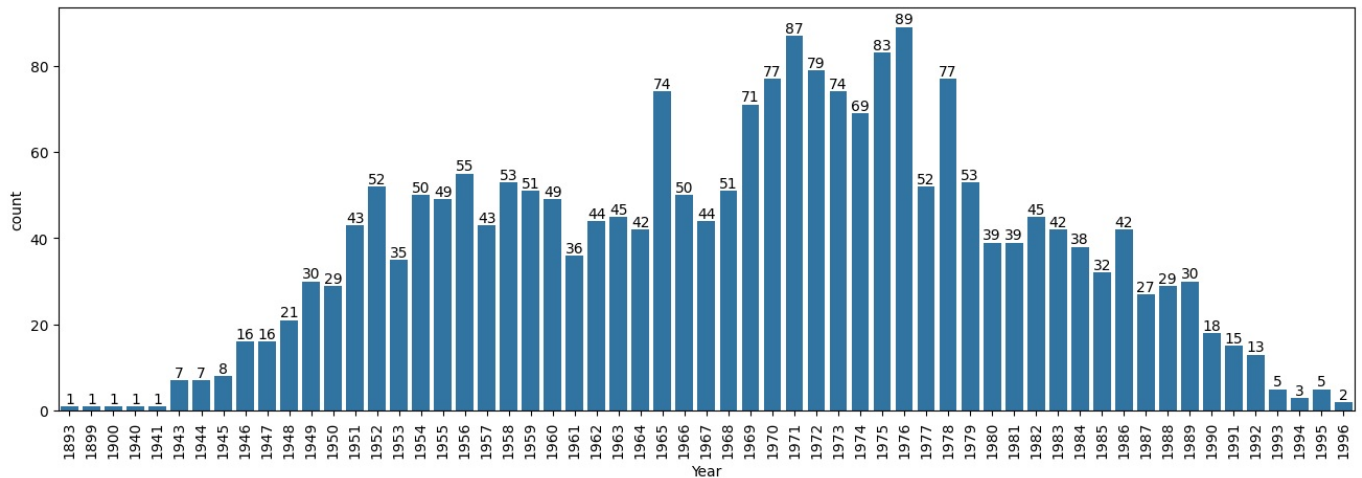
plt.ylabel("Income",fontsize=11)
plt.xticks(rotation=90) # Rotate x-axis labels for better readability
plt.show()
```



The line plot depicts the relationship between the amount spent on fish products per month ("MntFishProducts") and income. The overall trend suggests a positive correlation, indicating that higher spending on fish products is associated with higher income levels. This

relationship implies that as people earn more, they tend to spend more on fish products, which may reflect higher disposable income or a preference for a healthier diet among higher-income groups. The plot is clearly labeled, and the rotation of x-axis labels improves readability.

```
In [49]: plt.figure(figsize=(16,5))
ax=sns.countplot(x=df['Year'])
for bars in ax.containers:
    ax.bar_label(bars)
plt.xticks(rotation=90)
plt.show()
```



The count plot visualizes the distribution of data points across different years. Here's an analysis of the plot:

- Distribution of Data Points:** The plot shows how many data entries are associated with each year, giving an overview of the dataset's temporal distribution.
- Bar Labels:** Each bar is labeled with its count, providing a clear numerical indication of the number of entries per year.
- X-Axis Labels:** The x-axis labels are rotated 90 degrees, enhancing readability, especially if the year labels are lengthy or if there are many bars.

Overall, the plot efficiently conveys the frequency of entries per year, and the additional bar labels help quickly identify the count values for each year.

Inferences and Conclusion

Customer Personality Analysis

you show that in above we analysis a data in which some interesting data collected.

- We firstly data to check in which any null values.
- we prepare data and clearing some missing values of rows or insert in Nan.
- we added a new column for income .
- we visualize some graphs show aboves related to number of years birth
- also other graphs is shows in which interesting data collected.

We getting some important data related to customer. we analysis in some data and collect in some interesting data as per get a result.

```
In [ ]:
```

Loading [MathJax]/jax/output/CommonHTML/fonts/TeX/fontdata.js