



Animal Educators, Inc.
nurturedbynature.org
nurturedbynature01@gmail.com

✓ **Thanks for booking with us! We've emailed you this confirmation.**

We look forward to seeing you!

Nathaniel Buchert
nbuchert@ymail.com
5623299392

Payments

\$689.00

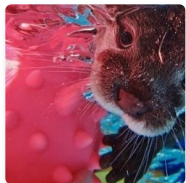
Visa 7678

Account holder: Nathaniel Buchert

5/11/22, 9:16 PM

Will appear on your statement as
"FH* Animal Educators I".

Booking #122113509



2022 Public Program

Wednesday, August 10th 2022 @ 10am - 1pm

1 Person

Location

- 15630 Rim of the Valley, Valley Center, CA 92082
- Gate Code 2892
- Click [here](#) to see our location on a map

IMPORTANT INFORMATION - PLEASE MAKE SURE TO FULLY READ

When you arrive, please stay in or near your vehicle until our staff comes out to get you at 10am. At that time we will gather everyone, go over some instructions, and then bring you back to begin the program.

Starting Friday, August 27, 2021, we will be requesting proof of vaccination for guests attending all Otter Swim Encounters at Nurtured by Nature/Animal Educators. Proof can be provided either with your original vaccine record card or we will accept a picture of it (on your phone) in conjunction with your driver's license or identification.

This does not impact whether or not you can attend, it only changes when masks will be required. Guests who are able to provide proof of vaccination will not be required to wear a mask unless in the immediate areas of the animals at our facility. Guests who are unable to provide proof of vaccination will be required to wear face masks at all times during their visit. We will continue to require the snorkel masks (both vaccinated and unvaccinated) while in the pool with the otters for the protection of guests, staff, AND otters. The Covid situation is fluid and ever changing, so this policy will be in effect until further notice.

Additionally, please click on the following link <https://waiver.smartwaiver.com/w/5e1e4151c2431/web/> and complete the digital waiver before your Otter Swim Encounter so we can avoid any delays on the morning of your reservation :)

Below is some information that you will find helpful before your visit. All programs begin at 10am.

Please note the list of things to bring:

1. Swimsuits (changing areas/restroom is available)
2. A loose t-shirt or tank top to wear over your bathing suit (light color makes for better pictures)
3. Towels (towels are NOT provided, but we do have them for sale)
4. Camera (we do NOT have a staff photographer)
5. Wear clothing appropriate for taking an easy hike in the forecasted weather conditions
6. Please reference the more complete list of "What to bring" on the Otter Swim tab of our website nurturedbynature.org

Our address is:

15630 Rim of the Valley
Valley Center, CA 92082

Our cell phone is 760-638-0880 in case you need to contact us on the day of the encounter (text only). The gate code assigned to your group is 2892 (no #s).

IMPORTANT REMINDERS: We have a limited number of spots available in each encounter so we do not have any extra spots for additional people to observe or take pictures, therefore, each person in attendance would need to have a reservation for that encounter. Additionally, we no longer allow guests under the age of 18 years for our otter swim encounters.

Thanks again! We are so happy that you will be able to visit and are looking forward to meeting you!

The Staff at Nurtured by Nature

PS~ If the forecast is for inclement weather we will continue with the encounter unless the conditions are extremely bad, in which case we contact you the day before the program to refund or reschedule.

PPS~ Showers are not provided.

Cancellations

Our new cancellation policy will be enforced as follows starting on January 1, 2021.

1. If Nurtured by Nature/Animal Educators receives 30 days or more advance notice of cancellation or reschedule request, that will allow for a reschedule OR full refund of Public Otter Swim Encounter program fees (taking into account the multiple booking cancellation fee mentioned in item #4).
2. If less than 30 days advance notice of reschedule or cancellation is received, then the reservation will be non-refundable and will not be able to be rescheduled.
3. Reservations can be transferred to another name of anyone 18 years or older at any time.
4. In an effort to be as fair as possible, and because we have had challenges with people abusing our previous cancellation policy, if multiple dates are booked for the same guests in a calendar year, and they need to cancel any of those reservations, then there will be a \$100/person cancellation fee regardless of the amount of notice given. This cancellation fee only applies to people who book multiple reservations in the same year.
5. Only one reschedule per calendar year is allowed.
6. This refund policy applies only to the regular Public Otter Swim Encounters. Conservation Otter Swim Encounter donations are considered a donation, not a program fee. Donations are non-refundable. Requests to reschedule Conservation programs must be received at least 30 days in advance otherwise we cannot accommodate that request.
7. If the forecast is for inclement weather, we will still continue with encounters unless there is extremely bad weather, in which case we will contact you the day before the program to refund or reschedule.
8. Processing of refunds can take up to 30 days, depending on how long it takes your financial institution to credit your account, but generally it takes a couple of weeks or less.
9. Nurtured by Nature/Animal Educators reserves the right to determine reschedule or refund in the event that WE need to cancel a program.

Details

Person

Full Name: Sarah Fabian

Select your age: 18 and above

\$650.00

Subtotal \$650.00

Fees \$39.00

Total \$689.00

Paid to Animal Educators, Inc. \$689.00

All prices are in US dollars

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