Useful Contacts

Business Account Support *03457 213 213 Business Visa Customer Services *0345 606 6701 Lost and Stolen *0345 600 6000

Or visit us at co-operativebank.co.uk/business

If you do not wish to receive non-essential communications from us, or your address has changed please write to us at:

The Co-operative Bank - Business **Business Customer Services** PO Box 250 Skelmersdale WN8 6WT

Overdraft charges and Interest rates

Debit Interest rate:

Formal overdraft - please refer to your agreement form for details Informal overdraft 1.92% per month (25.59% Equivalent Annual Rate)

Informal overdraft charges

Unplanned overdraft utilisation fee £20 per month Unplanned overdraft event fee £20 per Unpaid Item fee £10.50

Debit card transactions in any currency other than sterling

Transactions will be converted to sterling at the wholesale market or Government mandated rate of exchange together with an administration charge of 2.75% of the transaction value on the date the transaction is debited from your account (not the date on which the transaction is made). Cash advances are subject to a 2% fee which, if drawn in a non-sterling currency, will be levied in addition to the transaction charge.

Typetalk is available on all our numbers, simply dial 18001 before the number. Calls may be monitored or recorded for security and training purposes.

Telephone Banking

To take care of your banking requests simply call Business Account Support. A Customer Service Advisor will answer your call between 8am - 6pm weekdays and 9am - 12 noon Saturdays. Outside of these hours a Voice Response Service allows you to access your account 24 hours a day, 7 days a week. Calls cost no more than the cost of a local call.

Business Online Banking

For direct access to your Business account, visit co-operativebank.co.uk /business or call Business Account Support to register for online banking

Important Information

For further information about the compensation provided by the FSCS (including the amounts covered and eligibility to claim) please refer to the FSCS website at www.FSCS.org.uk

Alternatively, please refer to the Information Sheet and Exclusions List. These are available online:

Co-operative Bank

http://www.co-operativebank.co.uk/assets/pdf/bank/glob al/dgsd.pdf

Please note only compensation related queries should be directed to the FSCS.

The Co-operative Bank p.l.c. is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (No. 121885). The Co-operative Bank, Platform, smile and Britannia are trading names of The Co-operative Bank p.i.c., P.O. Box 101, 1 Balloon Street, Manchester M60 4EP. Registered in England and Wales No.990937. Credit facilities are provided by The Co-operative Bank p.l.c. and are subject to status and our lending policy. The Bank reserves the right to decline any application for an account or credit facility. The Co-operative Bank p.l.c. subscribes to the Standards of Lending Practice which are monitored by the Lending Standards Board.

Please call 03457 213 213* if you would like to receive this information

in an alternative format such as large print, audio or Braille
*Calls to 03 numbers cost the same as calls to numbers starting with 01 and
02. Calls may be monitored or recorded for security and training purposes.

The co-operative bank

co-operativebank.co.uk/business

*phone 03457 213 213



MRS J WEBB 15 The Nest Norfolk NR1 1GH

047627 *****

Community Directplus Account

Summary	Date	Description	Money out	Money in	Balance
Account title NORFOLK CLUBHOUSE	27 NOV 23	OPENING BALANCE			39,702.27
	30 NOV 23	Watton Methodist C Room Hire112023	80.00		
Sort code 089299	30 NOV 23	Mr David Hughes SessionalWork1123	285.00		39,337.27
	1 DEC 23	Mr David Hughes SWExpenses1123	10.39		39,326.88
Account number 65877618 00	4 DEC 23	JUSTGIVING 3540394 NORFOLK CL		36.47	39,363.35
	5 DEC 23	Pilling Park Commu RoomRental1123	120.00		
Statement date 27 December 2023	5 DEC 23	Aston Shaw Limited INV-39028	420.00		38,823.35
	11 DEC 23	JUSTGIVING 3541592 NORFOLK CL		228.49	39,051.84
Statement number	14 DEC 23	Mrs Rebecca Maylin SessionalWork1123	37.50		
	14 DEC 23	Mrs Rebecca Maylin SessionalWork1023	112.50		38,901.84
Page number 1 of 1	18 DEC 23	JUSTGIVING 3558706 NORFOLK CL		63.16	38,965.00
	27 DEC 23	2875 CCC GBP 11.45	0.31		
Statement opening balance 39,702.27	27 DEC 23	2875 CIVICRM	11.45		
	27 DEC 23	DD ICO ZA838021	35.00		
Money out 1,280.24	27 DEC 23	Mr David Hughes SWExpenses1223	33.09		
	27 DEC 23	Mr David Hughes SessionalWork1223	135.00		
Money in 503.70	27 DEC 23	JUSTGIVING 3579694 NORFOLK CL		175.58	38,925.73
Statement closing balance		Statement closing balance		_	38,925.73

Abbreviations: **\$** Sub Total (Intermediate Balance) **OD** Overdrawn Balance **OD/\$** Overdrawn Intermediate Balance **NSTF** Non Sterling Transaction Fee. Details of overdraft interest rates are shown overleaf. Details of calculations of interest charged are available on request.

International Bank Account Number

GB94 CPBK 0892 9965 8776 18

Bank Identification Code CPBK GB22

Deposits° into this account are eligible for the Financial Services Compensation Scheme (FSCS). More information can be found overleaf.

°For further information about the compensation provided by the FSCS, refer to the FSCS website at www.FSCS.org.uk'