

CONTACT

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Hobe Sound, FL 33455

EDUCATION

CODING BOOTCAMP

University of Central Florida

2025-PRESENT

MA IN ENGLISH AND CREATIVE WRITING

Southern New Hampshire University

2015-2018

BAIN ENGLISH

Florida Atlantic University

2012-2015

SKILLS

Conflict Resolution

Quick Learner

Problem-Solving

Computer Literacy

Strong Communication

Customer Service

SUMMARY

Organized office professional with exemplary multitasking, time management, communication, and customer service skills.

Responsible professional willing to go the extra mile to assist others with solving problems and support as needed.

EXPERIENCE

CASHIER

Marshalls, TJX Tequesta,FL

SAT/ACT/ELA TUTOR

C2Education Jupiter, FL

2024-2024

- Taught Reading/Writing strategies for digital and physical texts/ tests while developing annotating skills for a variety of texts.
- Tracked students' progress and improvement, updating and adapting lesson plans as needed.
- Provide administrative support as needed.

FRONT DESK RECEPTIONIST/ADMINISTRATIVE ASSISTANT

Best Life Counseling

Jupiter, FL

2023-2024

- Administrative tasks, including Filing, data entry and providing continuous customer support.
- Resolved conflicts to customer's satisfaction.
- Handled sensitive customer information according to policies and procedures.

ADMINISTRATIVE ASSISTANT

Turtle River Montessori

Jupiter, FL

2021-2023

- Administrative tasks, including filing, compliance for staff and students, diligent data entry and collaborated on various projects/ events.
- Took inventory and ensured items remained in stock.
- Delivered excellent customer service through prompt responses to staff and family inquiries as well as addressing concerns.