How do I mine and get insight from my data?

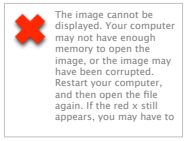
SDSC Summer Institute

Natasha Balac, Ph.D.

Predictive Analytics Center of Excellence, Director

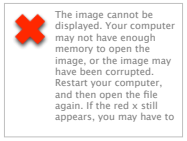
San Diego Supercomputer Center

University of California, San Diego



PACE
Predictive Analytics Center of Excellence

Closing the gap between Government, Industry and Academia

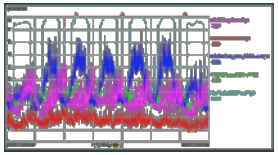


PACE: Closing the gap between Government, Industry and Academia

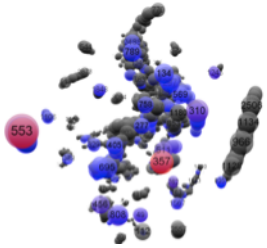
PACE is a non-profit, public educational organization

- To promote, educate and innovate in the area of Predictive Analytics
- To leverage predictive analytics to improve the education and well being of the global population and economy
- To develop and promote a new, multi-level curriculum to broaden participation in the field of predictive analytics

Foster Research and Collaboration

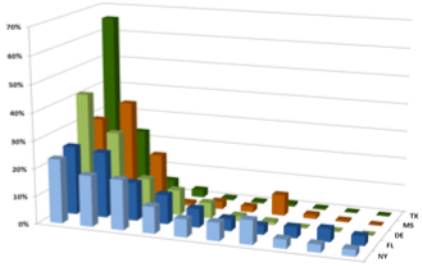


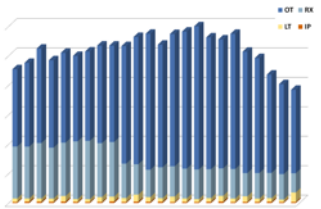
- Fraud Detection
- Modeling user behaviors
- Smart Grid Analytics
- Distributed Energy Generation
- Microgrid anomaly detection
- Battery Storage Analytics
- Sport Analytics
- Genomics

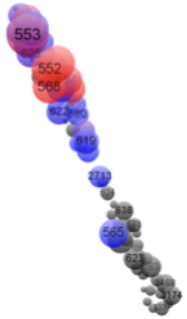


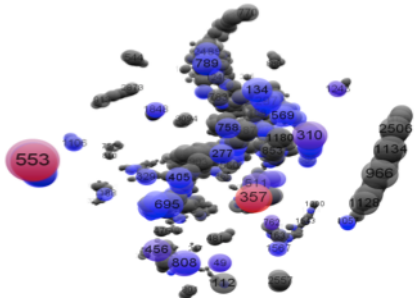
CMS Fraud, Waste and Abuse Detection and Prediction

- **Descriptive Statistics**
  - Claims summary information
  - History and trends
  - Distributions across periods, transactions, etc.
- **Exploratory Analysis**
  - Profiles of provider transactions
  - Provider similarity according to profiles
  - Visual summaries of large amounts of data
  - Eligibility data link to provider billing
- **Predictive analytics**
  - Adjustments
  - Equipment, Service Codes
  - Long term vs. short term hospital stay
  - Provider profiles



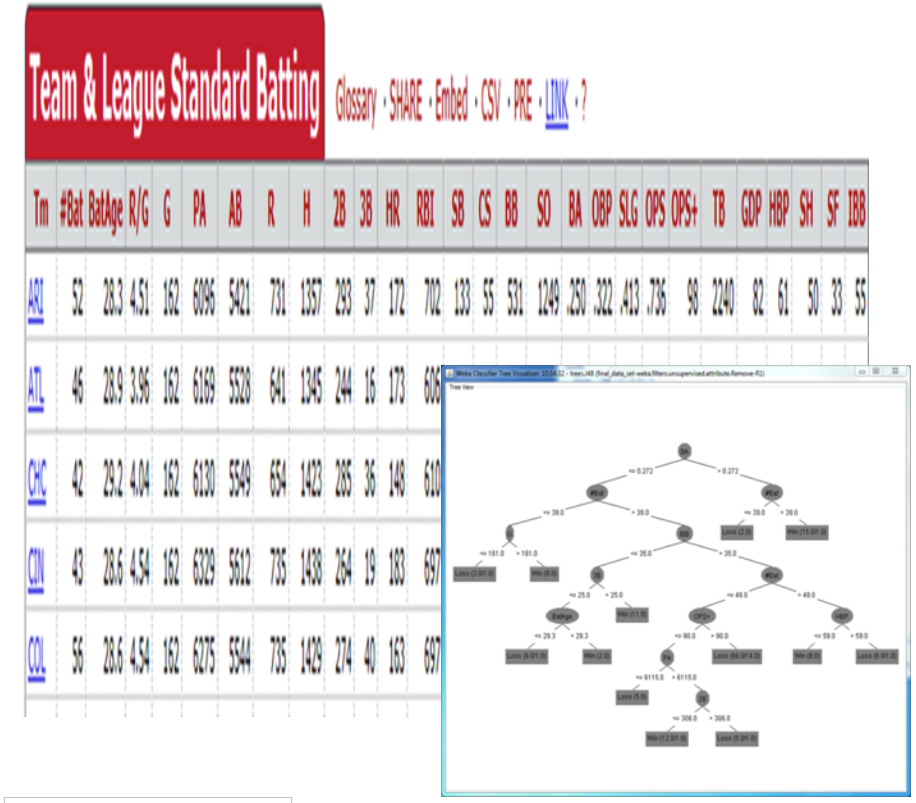




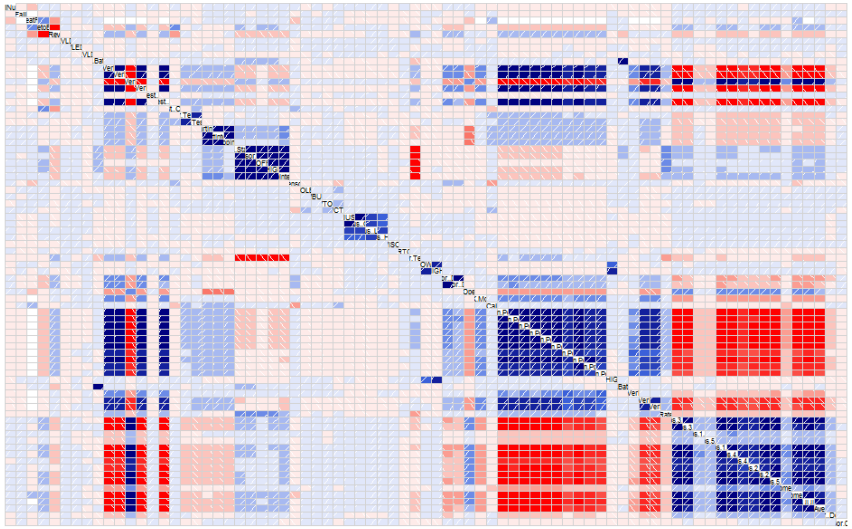


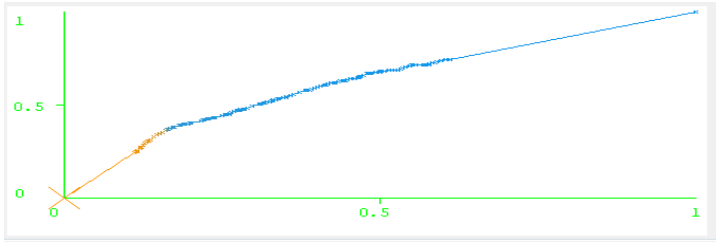
Predictive Analytics In Action

Sports Analytics



Manufacturing





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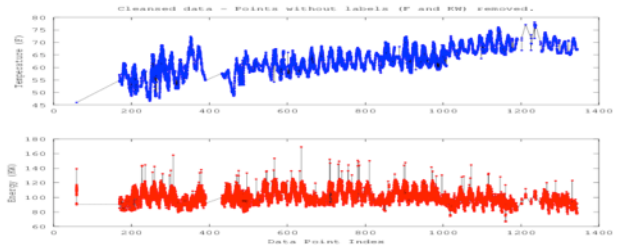
UCSD Smart Grid

- **UCSD Smart Grid sensor network data set**
  - **45MW peak micro grid; daily population of over 54,000 people**
  - **Self-generate 92% of its own annual electricity load**
- **Smart Grid data – over 100,000 measurements/sec**
  - **Sensor and environmental/weather data**
    - Large amount of multivariate and heterogeneous data streaming from complex sensor networks
  - **Predictive Analytics throughout the Microgrid**

Predictive Analytics for Discovering Energy Consumption Patterns

- **The utility and the consumer both benefit from consumption analytics**
- **Forecasting the energy consumption patterns in the UCSD campus microgrid**
- **Different spatial and temporal granularities**
- **Novel Feature Engineering**
- **Machine learning for demand response optimization**



Sustainable San Diego Partnership

- Clean Tech San Diego, OSIsoft, SDG&E and UC San Diego Common data infrastructure connects physical assets: electrical, gas, water, waste, buildings, transportation &traffic
- Platform to securely transfer high volumes of Big Data from multiple, distributed measurement units
- Crowd-sourced Big Data in a cyber-secure, private cloud
- Predictive analytics on real-time time-series data

White House Big Data Event: "Data to Knowledge to Action" – Launch Partners Award

DOWNTOWN SAN DIEGO PARTNERSHIP

OSIsoft

PACE

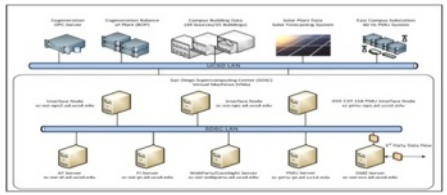
Predictive Analytics Center of Excellence

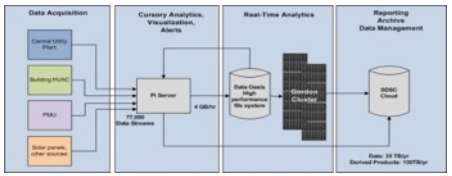
SAN DIEGO SUPERCOMPUTER CENTER

at the UNIVERSITY OF CALIFORNIA; SAN DIEGO

Big Data

- **Complexities introduced by the large amount of multivariate and heterogeneous data streaming from complex sensor networks**
- **Extremely large, complex sensor networks, enabling a novel feature reduction method that scales well**





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SAN DIEGO SUPERCOMPUTER CENTER

***at the* UNIVERSITY OF CALIFORNIA; SAN DIEGO**

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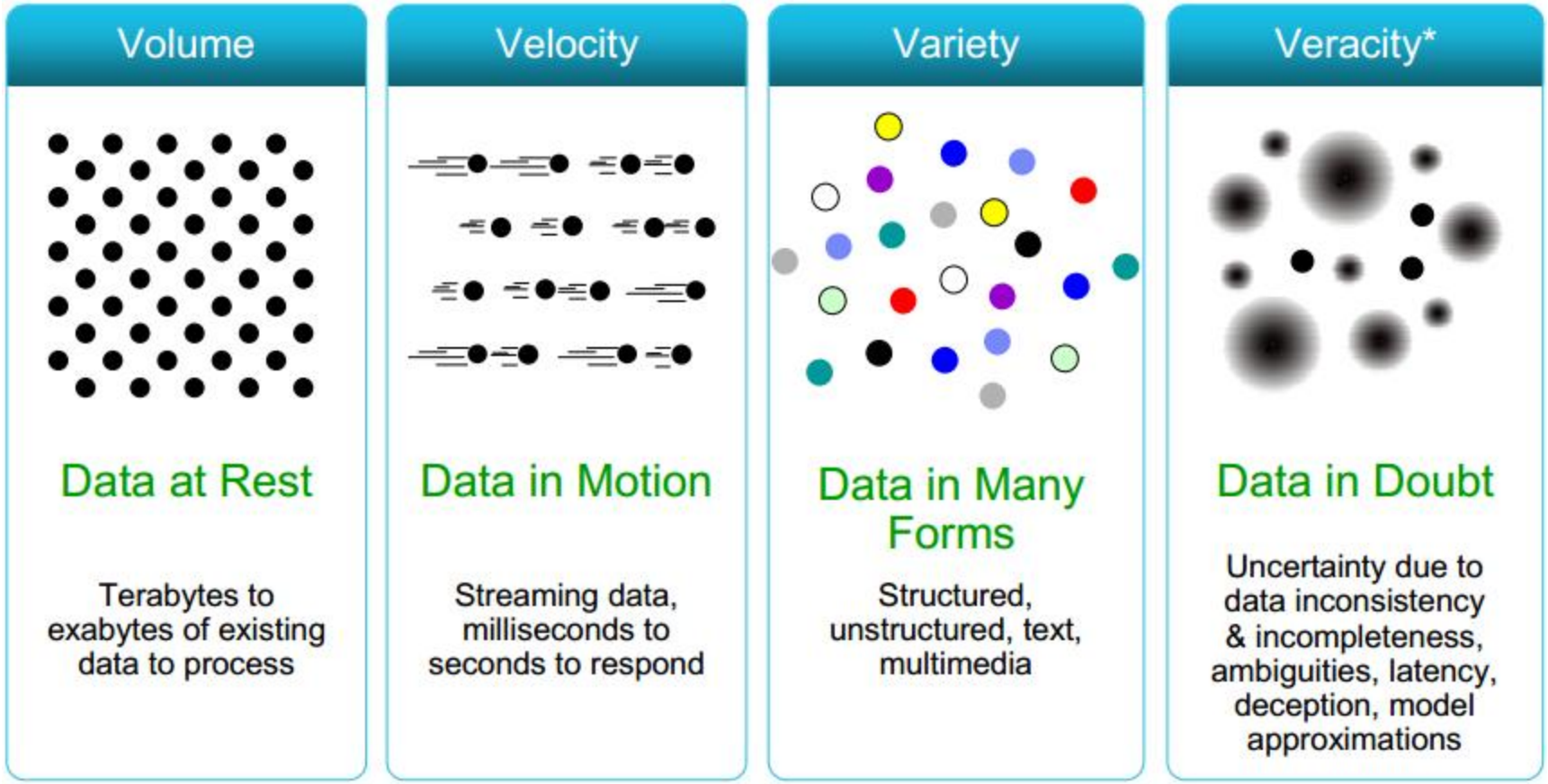
4 V's of Big Data



IBM, 2012

The FOUR V's of Big Data

From traffic patterns and music downloads to web history and medical records, data is recorded, stored, and analyzed to enable the technology and services that the world relies on every day. But what exactly is big data, and how can these massive amounts of data be used?

As a leader in the sector, IBM data scientists break big data into four dimensions: **Volume, Velocity, Variety and Veracity**

Depending on the industry and organization, big data encompasses information from multiple internal and external sources such as transactions, social media, enterprise content, sensors and mobile devices. Companies can leverage data to adapt their products and services to better meet customer needs, optimize operations and infrastructure, and find new sources of revenue.

By 2015
4.4 MILLION IT JOBS
will be created globally to support big data, with 1.9 million in the United States

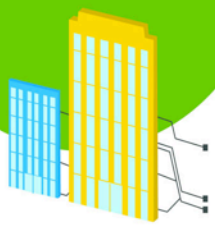
Volume
SCALE OF DATA

40 ZETTABYTES
[43 TRILLION GIGABYTES]
of data will be created by 2020, an increase of 300 times from 2005

It's estimated that
2.5 QUINTILLION BYTES
[2.3 TRILLION GIGABYTES]
of data are created each day

6 BILLION PEOPLE
have cell phones

WORLD POPULATION: 7 BILLION



Most companies in the U.S. have at least
100 TERABYTES
[100,000 GIGABYTES]
of data stored

Variety
DIFFERENT FORMS OF DATA

As of 2011, the global size of data in healthcare was estimated to be
150 EXABYTES
[161 BILLION GIGABYTES]

By 2014, it's anticipated there will be
420 MILLION WEARABLE, WIRELESS HEALTH MONITORS

4 BILLION+ HOURS OF VIDEO
are watched on YouTube each month

30 BILLION PIECES OF CONTENT
are shared on Facebook every month

400 MILLION TWEETS
are sent per day by about 200 million monthly active users

Velocity
ANALYSIS OF STREAMING DATA

The New York Stock Exchange captures
1 TB OF TRADE INFORMATION
during each trading session

Modern cars have close to
100 SENSORS
that monitor items such as fuel level and tire pressure

By 2016, it is projected there will be
18.9 BILLION NETWORK CONNECTIONS
– almost 2.5 connections per person on earth

Veracity
UNCERTAINTY OF DATA

1 IN 3 BUSINESS LEADERS
don't trust the information they use to make decisions

in one survey were unsure of how much of their data was inaccurate

Poor data quality costs the US economy around
$3.1 TRILLION A YEAR

Sources: McKinsey Global Institute, Twitter, Cisco, Gartner, EMC, SAS, IBM, MEPTEC, QAS

IBM

Kmeans Results from 10 million NYTimes articles

cluster means shown with coordinates determining fontsize

7 viable clusters found

Big Data – Big Training

- **"Data Scientist"**
  - **The "Hot new gig in town"**
    - O'Reilly report
  - **Data Scientist: The Sexiest Job of the 21st Century**
    - Harvard Business Review, October 2012
    - The next sexy job in next 10 years will be statistician" – Hal Varian, Google Chief Economist
    - Geek Chic – Wall Street Journal – new cool kids on campus
  - The future belongs to the companies and people that turn data into products
- *"The human expertise to capture and analyze big data is both the most expensive and the most constraining factor for most organizations pursuing big data initiatives"* – **Thomas Davenport**
- **New curriculum – Boot camps, Certificates, Data Science Institute, '14 MAS**

Big Data – Big Data Science

- **"Data Scientist"**
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    - O'Reilly report
  - **Data Scientist: The Sexiest Job of the 21st Century**
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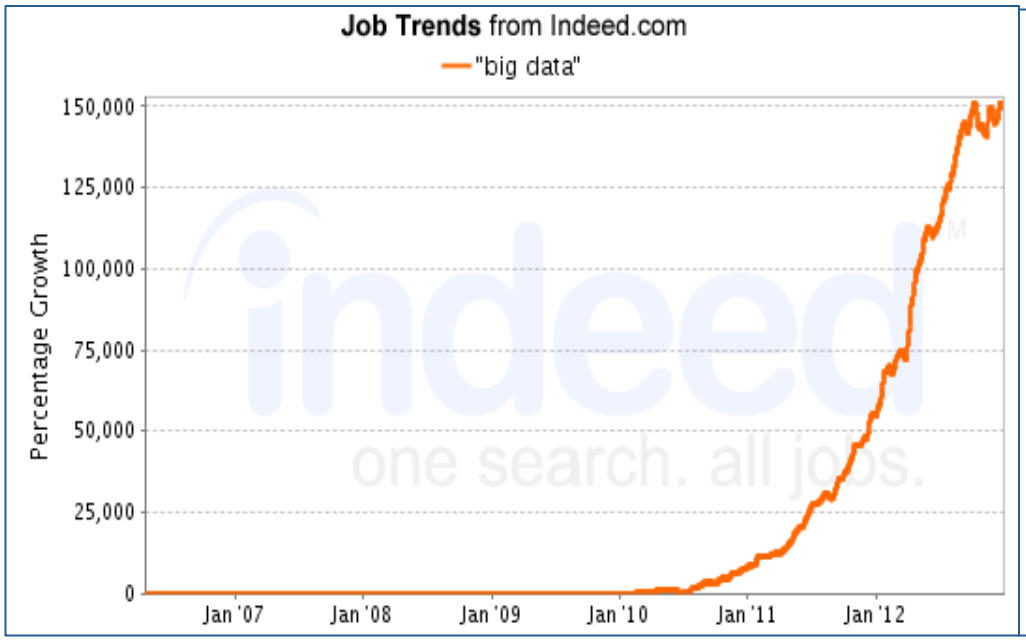
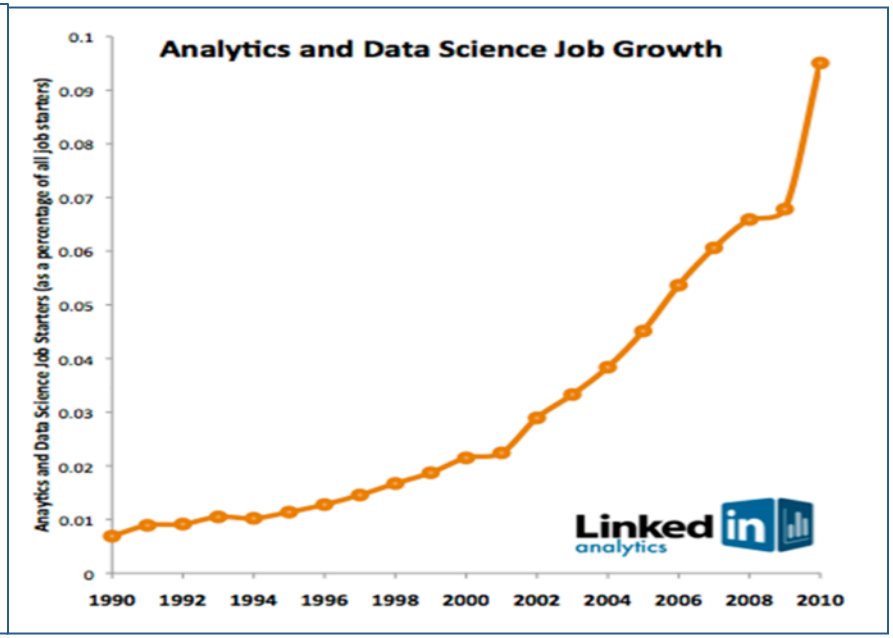
Data scientist: The hot new gig in tech

- **Article in *Fortune***
  - *"The unemployment rate in the U.S. continues to be abysmal (9.1% in July), but the tech world has spawned a new kind of highly skilled, nerdy-cool job that companies are scrambling to fill: data scientist"*
- ***McKinsey Global Institute* "Big data Report"**
  - By 2018, the United States alone could face a shortage of 140,000 to 190,000 people with deep analytical skills as well as 1.5 million managers and analysts with the know-how to use the analysis of big data to make effective decisions

Data Science Job Growth

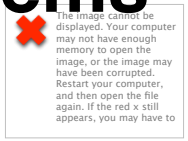




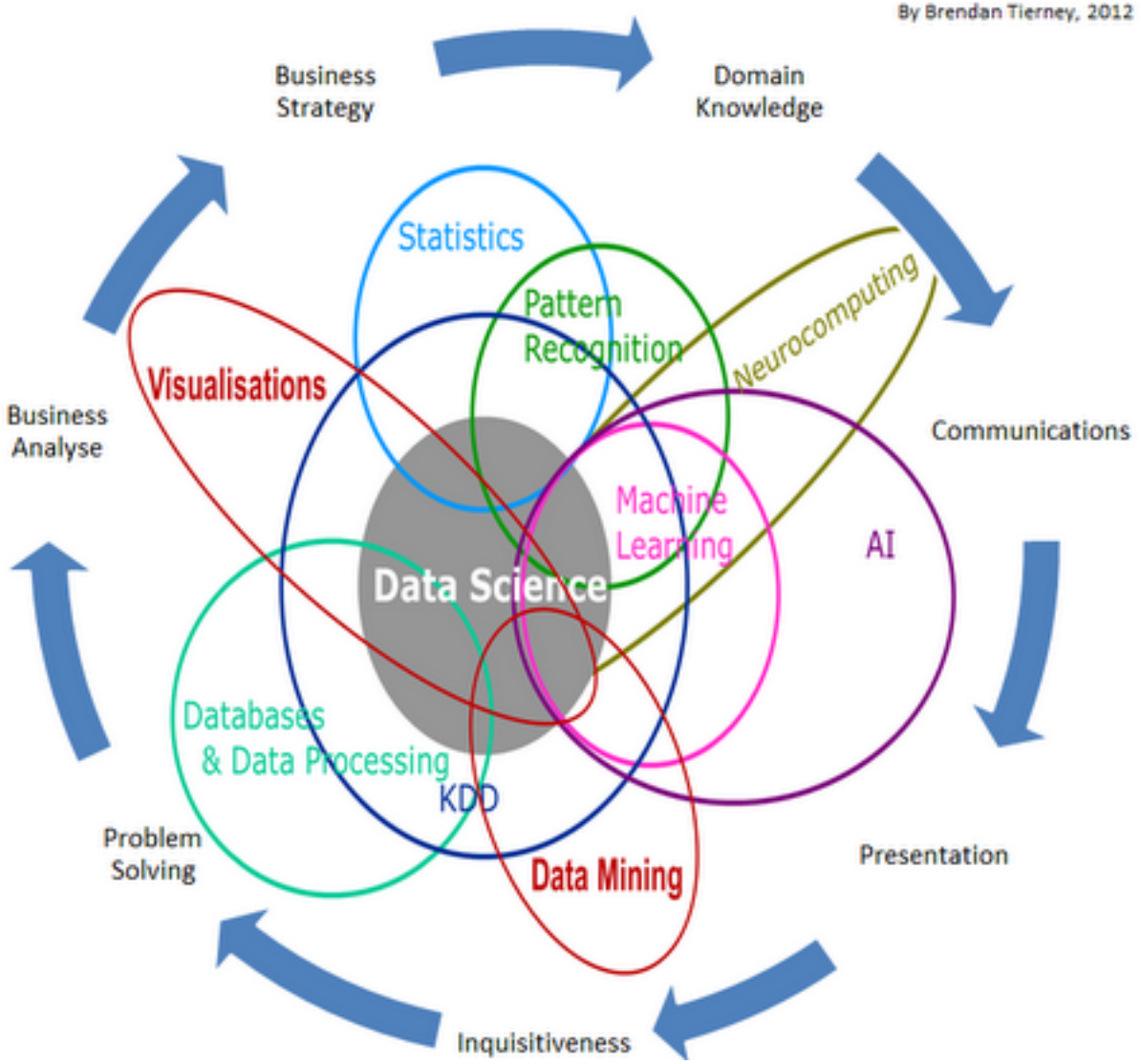
By 2018 shortage of 140-190,000 predictive analysts and 1.5M managers / analysts in the US

Data Miners: Past and Present

- **Traditional approaches have been for DM experts: "White-coat PhD statisticians"**
  - DM tools also fairly expensive
- **Today: approach is designed for those with *some* Database/Analytics skills**
  - DM built into DB, easy to use GUI, Workflows
  - Many jobs available from Statistical analyst to Data Scientist!
- **Data Science: The Art of mathematically sophisticated data engineers delivering insights from data into business decisions and systems**



Data Science Is Multidisciplinary



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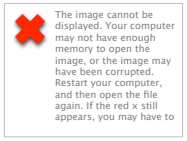
Successful Data Scientist Characteristics

- **Intellectual curiosity, Intuition**
  - Find needle in a haystack
  - Ask the right questions – value to the business
- **Communication and engagements**
- **Presentation skills**
  - Let the data speak but tell a story
  - Story teller – drive business value not just data insights
- **Creativity**
  - Guide further investigation
- **Business Savvy**
  - Discovering patterns that identify risks and opportunities
  - Measure



To Ph.D or NOT Ph.D? That is the Question!

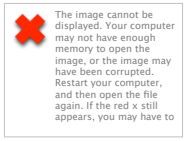
- **LinkedIn Poll:**

  Do You Need a PhD to Analyze Big Data?

YES	NO
301 (12%)	*2476* votes (87%)

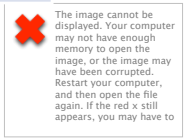
Learning and Training Opportunities

- **Many MS, MAS, Courses, Training, Workshops, Certificates, Boot camps, etc.**
- **Introduction to Data Science Example**
  - Part 1: Data Manipulation at scale
    - Databases and the relational algebra
    - Parallel databases, parallel query processing, in-database analytics, MapReduce, Hadoop, relationship to databases, algorithms, extensions, languages
    - Key-value stores and NoSQL; Entity resolution, record linkage
  - Part 2: Analytics, Predictive Analytics, Text mining
  - Part 3: Communicating Results
    - Visualization, data products, visual data analytics
    - Provenance, privacy, ethics, governance

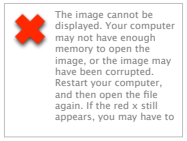


How long does it take for a beginner to become a good data scientist per Region?

Region (Count)	Avg Years to become a good data scientist
AU/NZ (9)	6.9 years
E. Europe (19)	5.9 years
US/Canada (143)	4.9 years
W. Europe (60)	4.9 years
Asia (25)	4.9 years
Africa/Middle East (9)	4.4 years
Latin America (12)	3.9 years



INTRO TO MACHINE LEARNING
DATA MINING
PREDICTIVE ANALYTICS
DATA SCIENCE



Necessity is the Mother of Invention

Data explosion

Automated data collection tools and mature database technology lead to tremendous amounts of data stored in databases, data warehouses and other information repositories

- "*We are drowning in data, but starving for knowledge!*" (John Naisbitt, 1982)

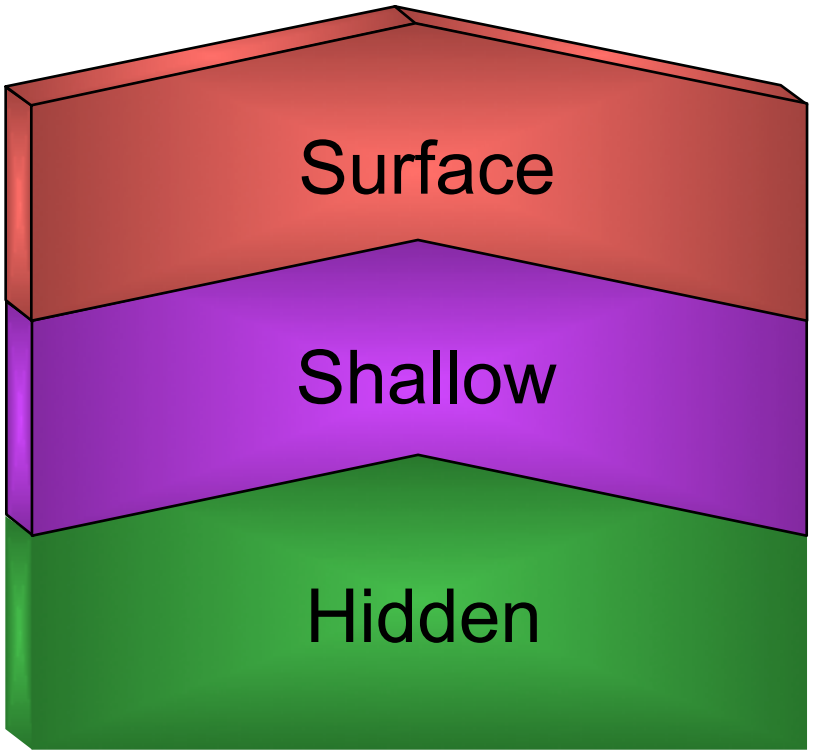
Necessity is the Mother of Invention

- **Solution**
  - **Predictive Analytics or Data Mining**
    - Extraction or "mining" of interesting knowledge (rules, regularities, patterns, constraints) from data in large databases
    - Data -driven discovery and modeling of hidden patterns in large volumes of data
    - Extraction of implicit, previously unknown and unexpected, potentially extremely useful information from data

Predictive Analytics

Top-Down Methodology

Bottom-Up Methodology



Analytical Tools

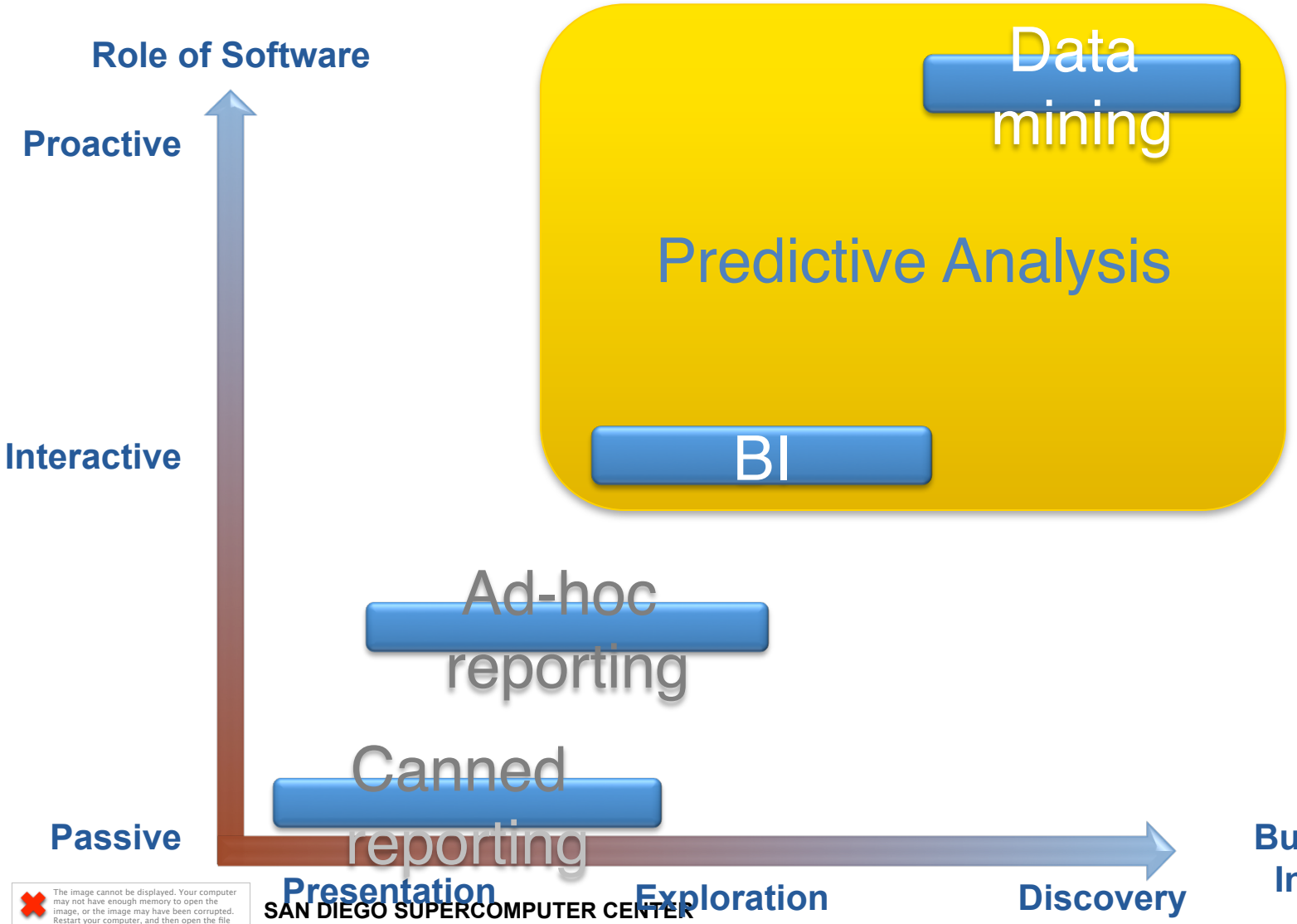
SQL tools for simple queries and reporting

Statistical & BI tools for summaries and analysis

Data Mining methods for knowledge discovery

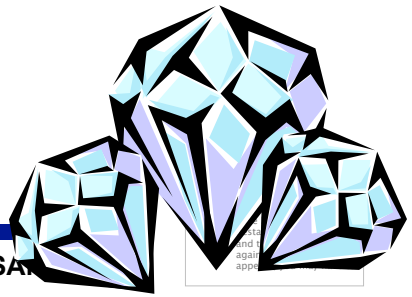
Query Reporting	BI	Data Mining
Extraction of data; detailed and/or summarized	Analysis, summaries, Trends	Discovery of hidden patterns, information, predicting future trends
Information	Analysis	Insight knowledge and prediction
Who purchased the product in the last 2 quarters?	What is an average income of the buyers per quarter by district?	Which customers are likely to buy a similar product in the future and why?

DM Enables Predictive Analytics



What Is Data Mining?

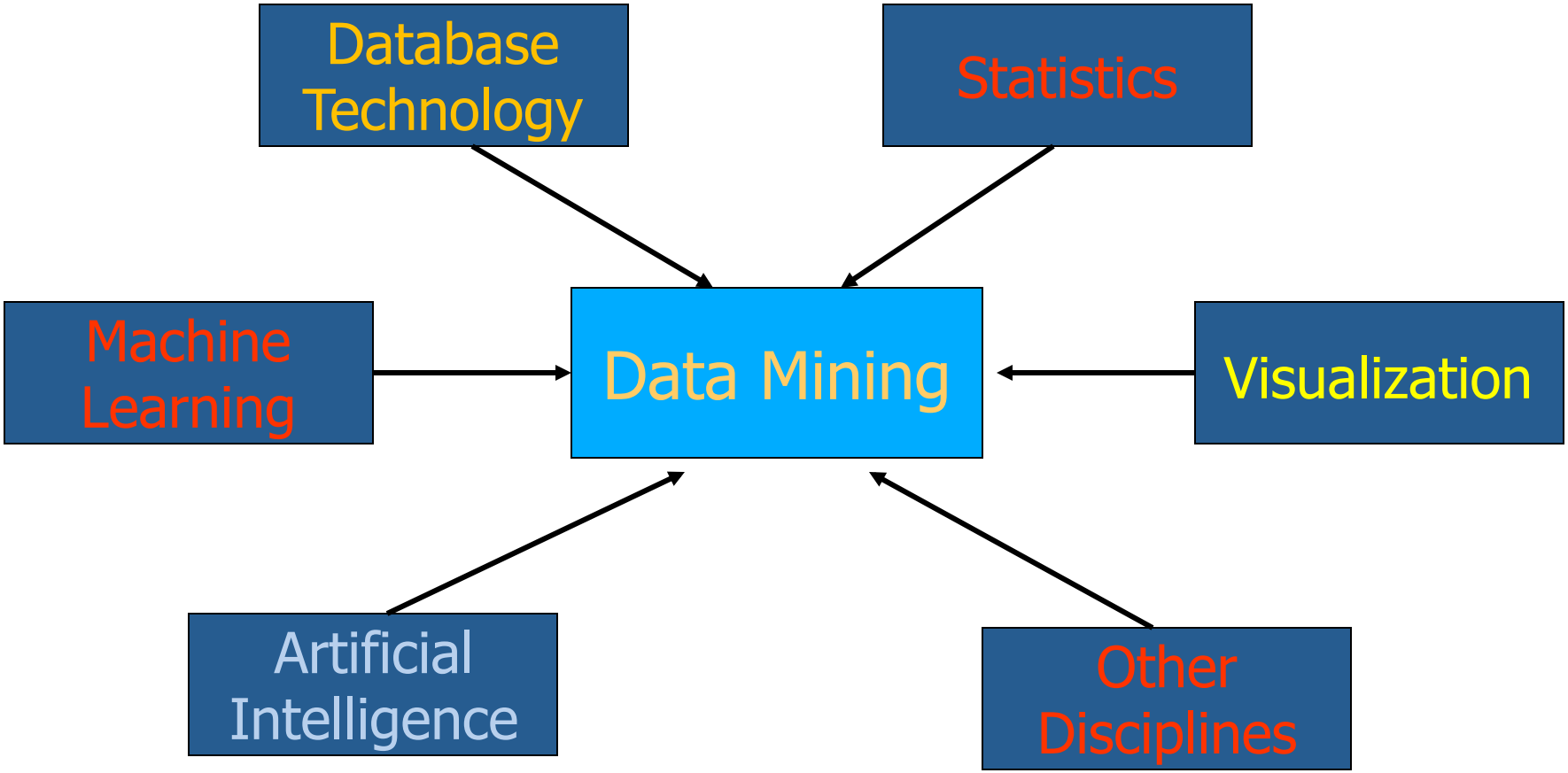
- **Combination of AI and statistical analysis to discover information that is "hidden" in the data**
  - associations (e.g. linking purchase of pizza with beer)
  - sequences (e.g. tying events together: marriage and purchase of furniture)
  - classifications (e.g. recognizing patterns such as the attributes of employees that are most likely to quit)
  - forecasting (e.g. predicting buying habits of customers based on past patterns)



Data Mining is NOT…

- Data Warehousing
- (Deductive) query processing
  - SQL/ Reporting
- Software Agents
- Expert Systems
- Online Analytical Processing (OLAP)
- Statistical Analysis Tool
- Data visualization
- BI – Business Intelligence

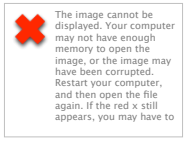
Multidisciplinary Field



Data Mining is…

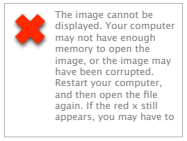
- **Multidisciplinary Field**
  - Database technology
  - Artificial Intelligence
    - Machine Learning including Neural Networks
  - Statistics
  - Pattern recognition
  - Knowledge-based systems/acquisition
  - High-performance computing
  - Data visualization
  - Other Disciplines

History of Data Mining



History

- **Emerged late 1980s**
- **Flourished –1990s**
- **Roots traced back along three family lines**
  - Classical Statistics
  - Artificial Intelligence
  - Machine Learning

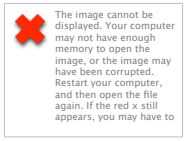


Statistics

- **Foundation of most DM technologies**
  - Regression analysis, standard distribution/deviation/ variance, cluster analysis, confidence intervals
- **Building blocks**
- **Significant role in today's data mining – but alone is not powerful enough**

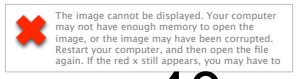
Artificial Intelligence

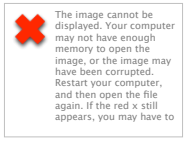
- **Heuristics vs. Statistics**
- **Human-thought-like processing**
- **Requires vast computer processing power**
- **Supercomputers**



Machine Learning

- **Union of statistics and AI**
  - Blends AI heuristics with advanced statistical analysis
- **Machine Learning – let computer programs**
  - learn about data they study - make different decisions based on the quality of studied data
  - using statistics for fundamental concepts and adding more advanced AI heuristics and algorithms





Terminology

- Gold Mining
- Knowledge mining from databases
- Knowledge extraction
- Data/pattern analysis
- Knowledge Discovery Databases or KDD
- Information harvesting
- Business intelligence
- Predictive Analytics
- Data Science

TAXONOMY

- **Predictive Methods**
  - *Use some variables to predict some unknown or future values of other variables*
- **Descriptive Methods**
  - *Find human –interpretable patterns that describe the data*

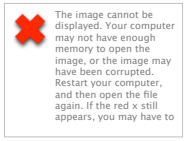
- **Supervised vs. Unsupervised**

What does Data Mining Do?

Explores Your Data

Finds Patterns

Performs Predictions



What can we do with Data Mining?

- **Exploratory Data Analysis**
- **Predictive Modeling: Classification and Regression**
- **Descriptive Modeling**
  - Cluster analysis/segmentation
- **Discovering Patterns and Rules**
  - Association/Dependency rules
  - Sequential patterns
  - Temporal sequences
- **Deviation detection**

Data Mining Applications

- **Science: Chemistry, Physics, Medicine, Energy**

  Biochemical analysis, remote sensors on a satellite, medical image analysis

- **Bioscience**

  Sequence-based analysis, protein structure and function prediction, protein family classification, microarray gene expression

- **Pharmaceutical, Insurance, Health care, Medicine**

  Drug development, medical therapies, claims analysis, fraudulent behavior, medical diagnostics

- **Financial Industry, Banks, Businesses, E-commerce**

  Stock and investment analysis, identify loyal customers vs. risky customer, predict customer spending, risk management, sales forecasting

- **Market analysis and management**

  Target marketing, CRM, market basket analysis, cross selling, market segmentation

- **Risk analysis and management**

  Forecasting, customer retention, improved underwriting, quality control, competitive analysis

- **Sports and Entertainment**

  IBM Advanced Scout analyzed NBA game statistics (shots blocked, assists, and fouls) to gain competitive advantage for New York Knicks and Miami Heat

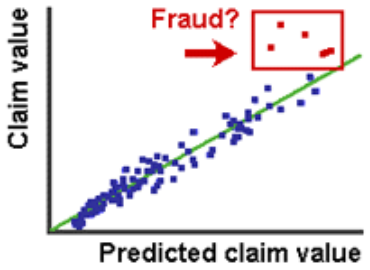
Data Mining Tasks

- Concept/Class description: Characterization and discrimination
  - Generalize, summarize, and contrast data characteristics, e.g., dry vs. wet regions; “normal” vs. fraudulent behavior
- Association (correlation and causality)
  - Multi-dimensional interactions and associations

age(X, “20-29”) ^ income(X, “60-90K”) à buys(X, “TV”)

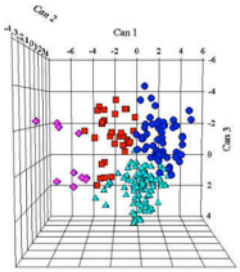
Hospital(area code) ^ procedure(X) ->claim (type) ^ claim(cost)

Data Mining Tasks



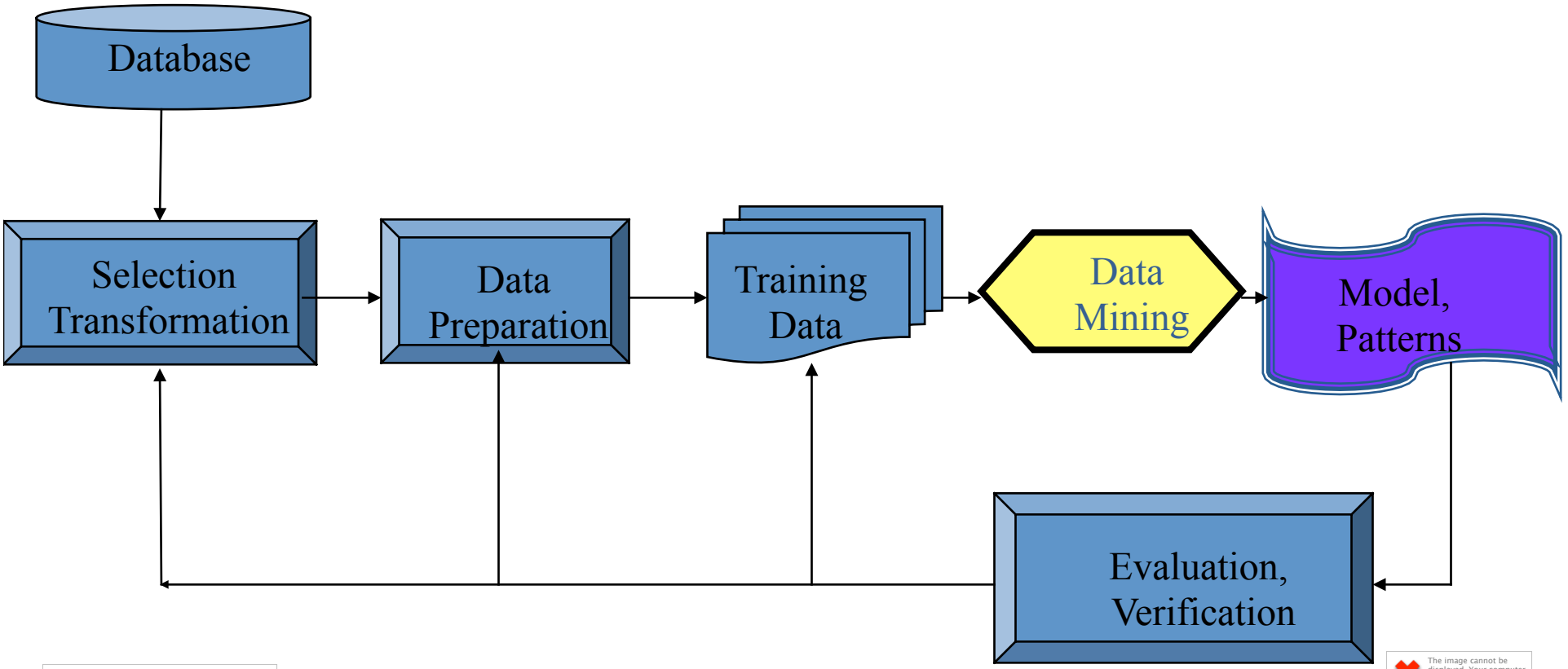
- Classification and Prediction
  - Finding models (functions) that describe and distinguish classes or concepts for future prediction
  - Example: classify countries based on climate, or classify cars based on gas mileage, fraud based on claims information, energy usage based on sensor data
  - Presentation:
    - If-THEN rules, decision-tree, classification rule, neural network
  - Prediction: Predict some unknown or missing numerical values

Data Mining Tasks



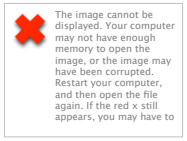
- **Cluster analysis**
  - Class label is unknown: Group data to form new classes
  - Clustering based on the principle: maximizing the intra-class similarity and minimizing the interclass similarity
- **Outlier analysis**
  - Data object that does not comply with the general behavior of the data
  - Mostly considered as noise or exception, but is quite useful in fraud detection, rare events analysis
- **Trend and evolution analysis**
  - Trend and deviation: regression analysis
  - Sequential pattern mining, periodicity analysis

KDD Process


Database
Selection
Transformation
Data
Preparation
Training
Data
Data
Mining
Model,
Patterns
Evaluation,
Verification

KDD Process Steps

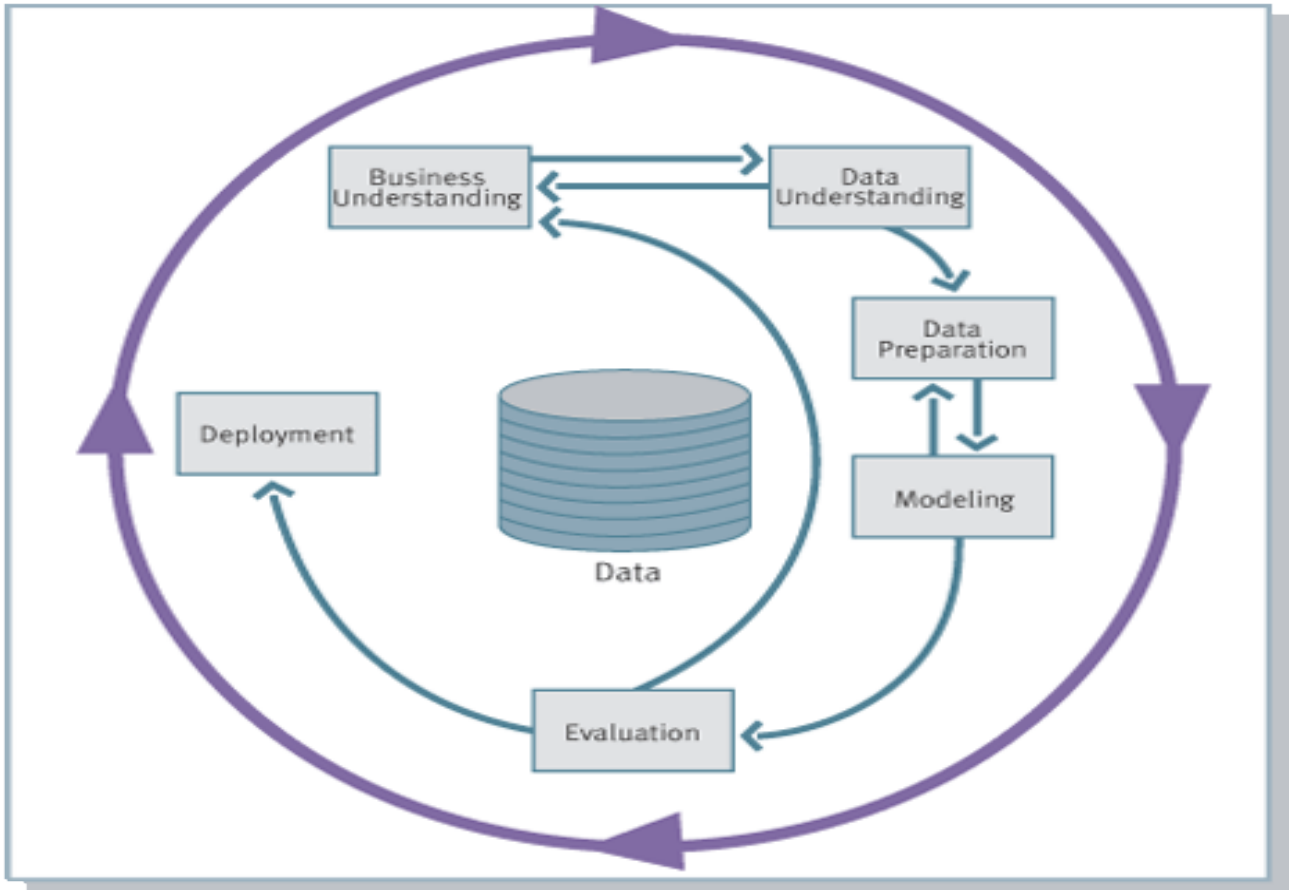
- Learning the application domain:
  - relevant prior knowledge and goals of application
- Creating a target data set: data selection
- Data cleaning and preprocessing: (may take 60% of effort!)
- Data reduction and transformation:
  - Find useful features, dimensionality/variable reduction, representation
- Choosing functions of data mining
  - summarization, classification, regression, association, clustering



KDD Process Steps (2)

- Choosing functions of data mining
  - summarization, classification, regression, association, clustering
- Choosing the mining algorithm(s)
- Data mining: search for patterns of interest
- Pattern evaluation and knowledge presentation
  - visualization, transformation, removing redundant patterns, etc.
- Use and integration of discovered knowledge

CRISP-DM - Cross Industry Standard Process for Data Mining



CRISP-DM Process Model

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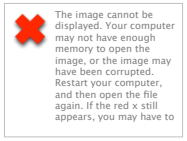
Learning and Modeling Methods

- Decision Tree Induction (C4.5, J48)
- Regression Tree Induction (CART, MP5)
- Multivariate Regression Tree (MARS)
- Clustering (K-means, EM, Cobweb)

- Artificial Neural Networks (Backpropagation, Recurrent)
- Support Vector Machines (SVM)
- Various other models



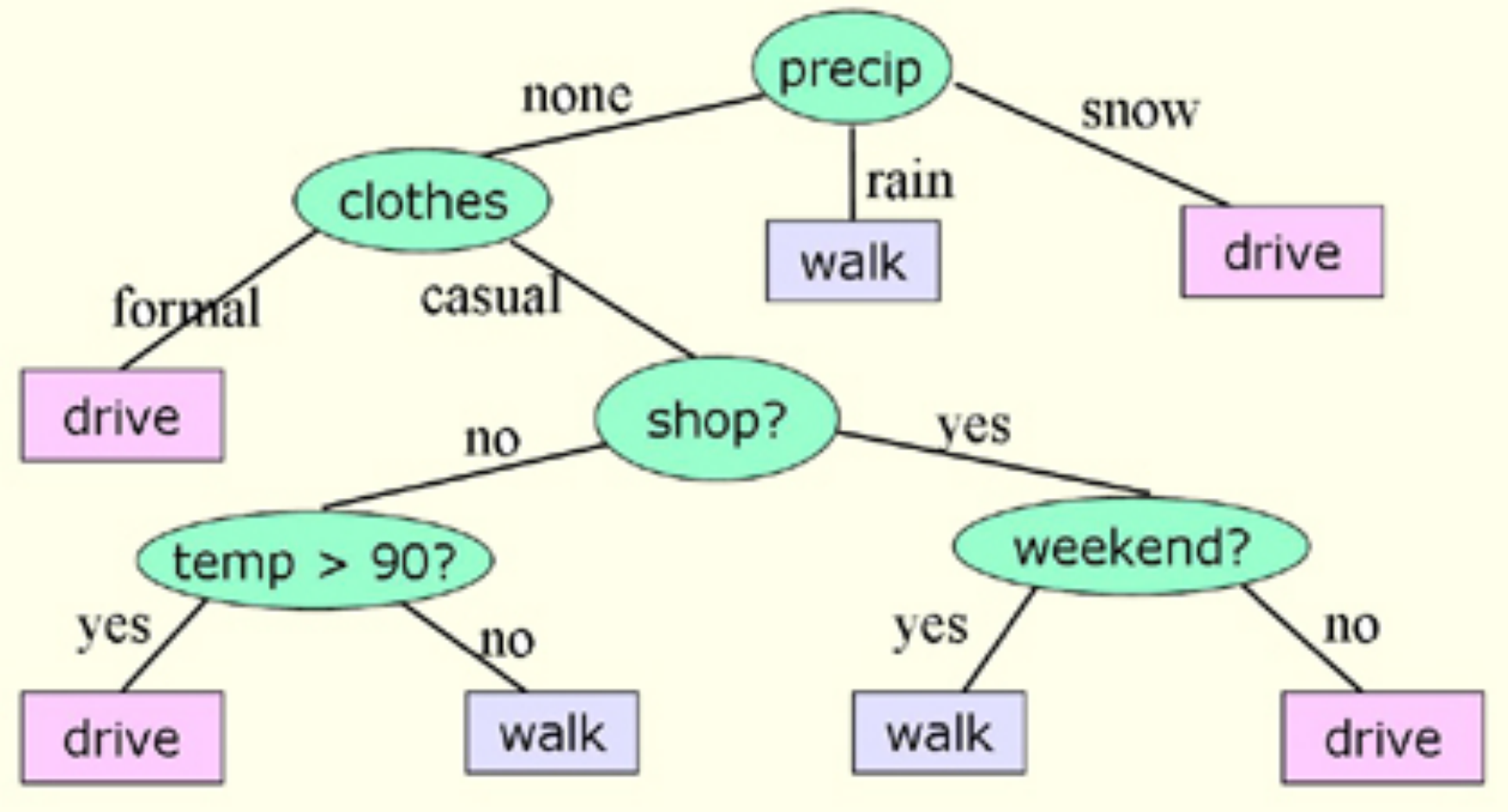
Decision Tree Induction

- **Method for approximating discrete-valued functions**
  - robust to noisy/missing data
  - can learn non-linear relationships
  - inductive bias towards shorter trees

Decision Tree Induction

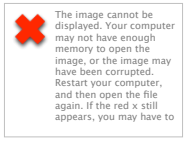
- **Applications:**
  - medical diagnosis – ex. heart disease
  - analysis of complex chemical compounds
  - classifying equipment malfunction
  - risk of loan applicants
  - Boston housing project – price prediction
  - fraud detection

Decision Tree Example

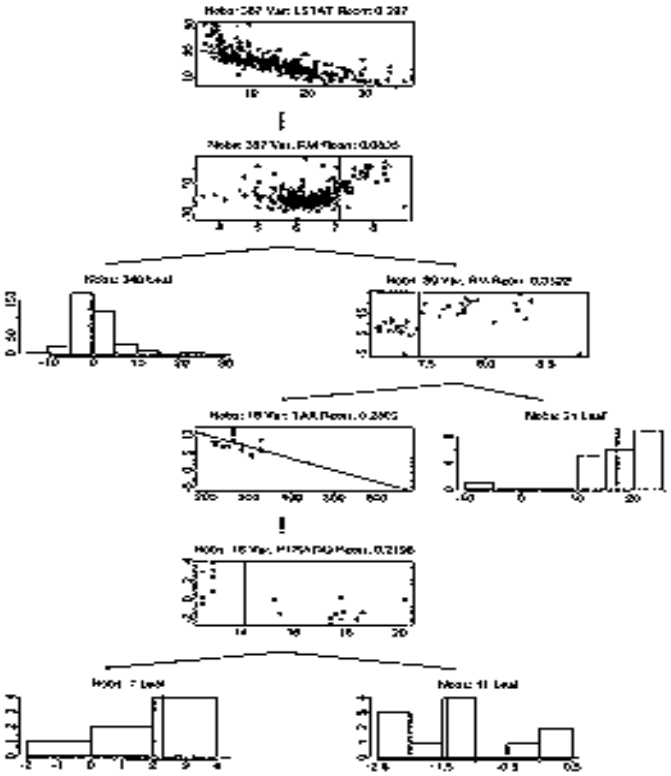


Regression Tree Induction

- **Why Regression tree?**
  - Ability to:
    - Predict continuous variable
    - Model conditional effects
    - Model uncertainty



Regression Trees



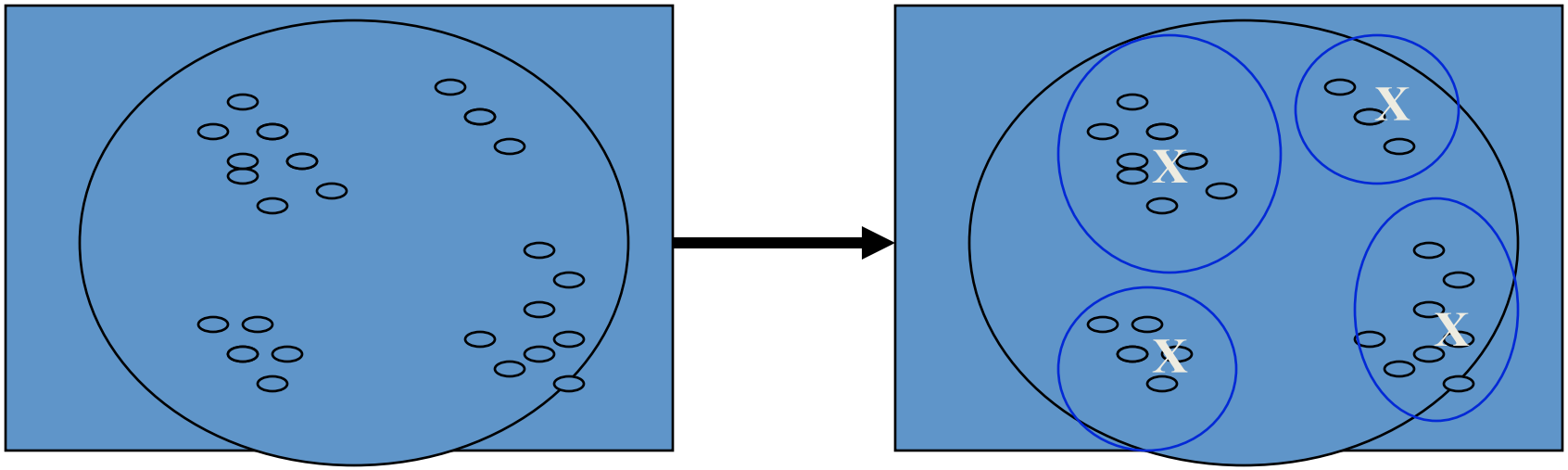
- Continuous goal variables
- Induction by means of an efficient recursive partitioning algorithm
- Uses linear regression to select internal nodes

Quinlan, 1992

Clustering

- Basic idea: Group similar things together
- Unsupervised Learning – Useful when no other info is available
- K-means
  - Partitioning instances into *k* disjoint clusters
  - Measure of similarity

Clustering

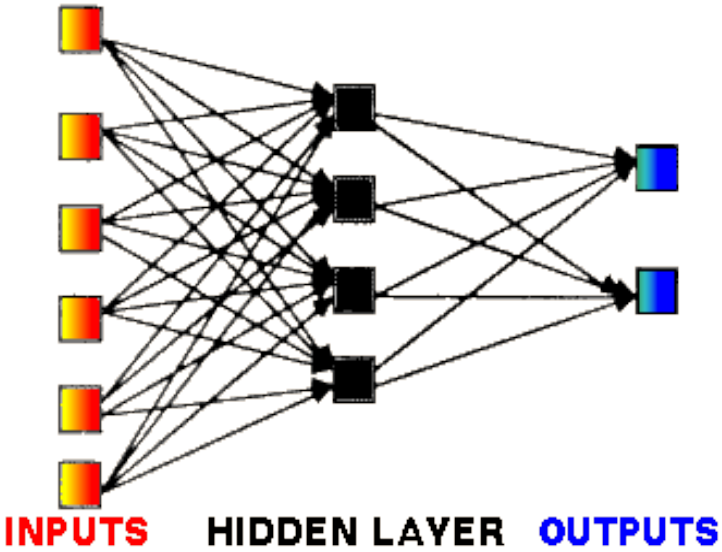


Kmeans Results from 10 million NYTimes articles

cluster means shown with coordinates determining fontsize

7 viable clusters found

Artificial Neural Networks (ANNs)



- Network of many simple units
- Main Components
  - Inputs
  - Hidden layers
  - Outputs
- Adjusting weights of connections
- Backpropagation

Evaluation

- **Error on the training data vs. performance on future/unseen data**
- **Simple solution**
  - Split data into training and test set
  - Re-substitution error
    - error rate obtained from the training data
- **Three sets**
  - training data, validation data, and test data

Training and Testing

- **Test set**
  - set of independent instances that have not been used in formation of classifier in any way
  - Assumption
    - data contains representative samples of the underlying problem
- **Example: classifiers built using customer data from two different towns A and B**
  - To estimate performance of classifier from town in completely new town, test it on data from B

Error Estimation Methods

- **Holdout**
  - ½ training and ½ testing (2/3&1/3)
- **Repeated Holdout Method**
  - Random sampling – repeated holdout
- **Cross-validation**
  - Partition in K disjoint clusters
  - Train k-1, test on remaining
- **Leave-one-out Method**
- **Bootstrap**
  - Sampling with replacement

Data Mining Challenges

- **Computationally expensive to investigate all possibilities**
- **Dealing with noise/missing information and errors in data**
- **Mining methodology and user interaction**
  - Mining different kinds of knowledge in databases
  - Incorporation of background knowledge
  - Handling noise and incomplete data
  - Pattern evaluation: the interestingness problem
  - Expression and visualization of data mining results

Data Mining Heuristics and Guide

- Choosing appropriate attributes/input representation
- Finding the minimal attribute space
- Finding adequate evaluation function(s)
- Extracting meaningful information
- Not overfitting

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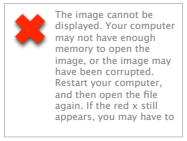
Available Data Mining Tools

COTs:

- IBM Intelligent Miner
- SAS Enterprise Miner
- Oracle ODM
- Microstrategy
- Microsoft DBMiner
- Pentaho
- Matlab
- Teradata

Open Source:

- Python
- R
- WEKA
- KNIME
- Orange
- RapidMiner
- Rattle
- Mahout
- MILib

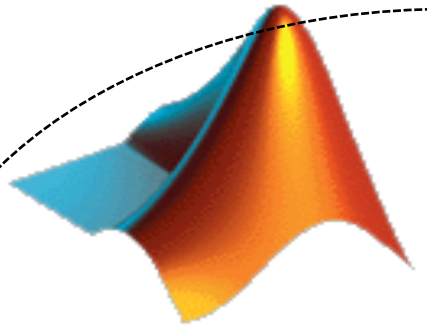


Data mining applications at SDSC

DM Suites

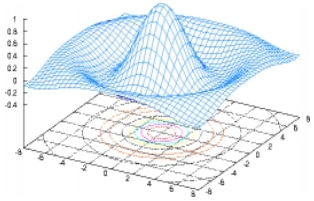
WEKA
The University of Waikato

RAPID|MINER



MathWorks

python™



Octave

Computational Packages with DM tools

Others as Requested

FASTlib

A library of Fundamental Algorithmic and Statistical Tools

Libraries for building tools

The Phoenix System for MapReduce Programming

Summary

- **Discovering interesting patterns from large amounts of data**
- **CRISP-DM Industry standard**
- **Learn from the past**
  - High quality, evidence based decisions
- **Predict for the future**
  - Prevent future instances of fraud, waste & abuse
- **React to changing circumstances**
  - Current models, continuous learning

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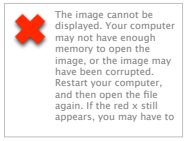
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Questions?

- www.sdsc.edu
- For further information, contact Natasha Balac (nbalac@ucsd.edu)