

Exam Topics Questions

@thatonecodes

Exam PL-600 topic 1 question 1 discussion

Actual exam question from

Microsoft's PL-600

Question #: 1 Topic #: 1

[All PL-600 Questions]

A company uses two separate unlinked apps to manage sales leads; a Power Apps app and a third-party application. The client has the following requirements:âœ“ Manage all leads by using the Power Apps app.âœ“ Create a lead in the Power Apps app when a user creates a lead in the third-party application.âœ“ Update leads in the Power Apps app when a user updates a lead in the third-party application.âœ“ Connect to the third-party application by using an API. You need to recommend strategies to integrate the Power Apps app and the third-party application. Which three options can you use to achieve the goal? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point. Suggested Answer: BDE ðŸ—•

- A. Dual-write
- B. Custom connector
- C. Dataflow
- D. Power Automate cloud flow
- E. Dataverse connector

Answer: B

Timestamp: April 30, 2021, 5:46 p.m.

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Exam PL-600 topic 1 question 2 discussion

Actual exam question from

Microsoft's PL-600

Question #: 2 Topic #: 1

[All PL-600 Questions]

DRAG DROP -You are designing a business continuity strategy for a client who has a Microsoft Power Platform solution.The client works with critical data where any data loss creates a high risk.You need to document the retry process for the stakeholders.Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.Select and Place: Suggested Answer:

****Answer: ****

Timestamp: May 4, 2022, 5:39 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 3 discussion

Actual exam question from

Microsoft's PL-600

Question #: 3 Topic #: 1

[All PL-600 Questions]

A large company experiences high staff turnover rates. As a result, the company must add or remove multiple system user accounts daily. You need to recommend a security concept which will facilitate complex security profiles to entities for large groups of users across the Power Apps and Dynamics365 applications. What should you recommend? Suggested Answer: D

- A. Hierarchy security
- B. Field-level security
- C. User access management
- D. Team privileges

Answer: D

Timestamp: May 3, 2021, 6:47 p.m.

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Exam PL-600 topic 1 question 4 discussion

Actual exam question from

Microsoft's PL-600

Question #: 4 Topic #: 1

[All PL-600 Questions]

HOTSPOT -You are designing a Power Platform solution for a company that provides in-home appliance maintenance. When a customer schedules a service appointment, a dispatcher assigns one technician for a specific time and location. The solution must capture information about the technician assigned to each appointment and the list of tools that the technician must bring to the appointment. You need to recommend the data type for the captured information. Which data type should you use? To answer, select the appropriate options in the answer area. **NOTE:** Each correct selection is worth one point. **Hot Area:** Suggested Answer: Box 1: Choice -Like Choices below, but can only select one of the option. **Incorrect Answers:** 'Customer: A lookup column that you can use to specify a customer, which can be an account or contact.' 'Lookup: Data in one table often relates to data in another table. For example, you might have a Teachers table and a Class table, and the Class table might have a lookup relation to the Teachers table to show which teacher teaches the class. You can use a lookup column to show data from the Teachers table. This is commonly referred to as a lookup column. The LookUp function finds the first record in a table that satisfies a formula. Use LookUp to find a single record that matches one or more criteria. For both, the formula is evaluated for each record of the table' Box 2: Choices -You can customize forms (main, quick create, and quick view) and email templates by adding multi-select columns that are called Choices. When you add a choices column, you can specify multiple values that will be available for users to select. When users fill out the form they can select one, multiple, or all the values displayed in a drop-down list. **Reference:**

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/types-of-fields>

****Answer: ****

Timestamp: May 1, 2021, 6:09 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 5 discussion

Actual exam question from

Microsoft's PL-600

Question #: 5 Topic #: 1

[All PL-600 Questions]

HOTSPOT -An animal welfare organization wants to track the movement of wolf packs in a region. Cameras at specific locations capture images when motion is detected within the camera sensor range. Staff upload the images manually to a shared drive and then analyze the images. The organization wants to automate image capture and analysis. The organization has the following requirements:â€ Save captured images in an appropriate location.â€ Analyze saved images by using an image recognition process.â€ Display data in real-time dashboards. You need to recommend the correct technology for the requirements. What should you recommend? To answer, select the appropriate options in the answer area. **NOTE:** Each correct selection is worth one point. **Hot Area:** Suggested Answer: Box 1: Automated cloud flow. Create a cloud flow when you want your automation to be triggered either automatically, instantly, or via a schedule. Automated flows: Create an automation that is triggered by an event such as arrival of an email from a specific person, or a mention of your company in social media. Incorrect Answers:â€ Business process flows provide a guide for people to get work done.â€ Desktop flows are used to automate tasks on the Web or the desktop.â€ Instant flows: Start an automation with a click of a button. Wide range of tasks such as requesting an approval, an action in Teams or SharePoint. Box 2: Desktop flow and AI Builder Desktop flows are used to automate tasks on the Web or the desktop. Using Power Automate Desktop you can automate tasks on the desktop as well as the Web. Reference: <https://docs.microsoft.com/en-us/power-automate/flow-types><https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/use-power-bi>

****Answer: ****

Timestamp: Sept. 6, 2022, 9:04 a.m.

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Exam PL-600 topic 1 question 6 discussion

Actual exam question from

Microsoft's PL-600

Question #: 6 Topic #: 1

[All PL-600 Questions]

You are designing a Power Platform solution. The company wants its development team to adopt the construction of repeatable components for its implementation team to reuse on different entities and forms. You need to recommend a technology that meets these requirements. Which technology would you recommend the developers adopt to assist the implementation team? Suggested Answer: B

- A. JavaScript
- B. Power Apps Component Framework control
- C. Web resource
- D. Canvas app

Answer: B

Timestamp: May 15, 2021, 2:29 p.m.

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Exam PL-600 topic 1 question 7 discussion

Actual exam question from

Microsoft's PL-600

Question #: 7 Topic #: 1

[All PL-600 Questions]

A company uses manual processes to track interactions with customers. The company wants to use Power Platform to improve productivity. The company has the following requirements: ' Provide customers with an online portal where they can submit and review cases. ' Ensure that customers can chat online with a customer service representative at any time. ' Route chats to customer service representatives based on skill and availability. You need to recommend a solution to the company. Which three components should you recommend? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point. Suggested Answer: ABE

- A. Dynamics 365 Virtual Agents chatbots
- B. Customer self-service portal
- C. Dynamics 365 Field Service
- D. Business process flows
- E. Omnichannel for Customer Service

Answer: A

Timestamp: May 15, 2021, 2:35 p.m.

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Exam PL-600 topic 1 question 8 discussion

Actual exam question from

Microsoft's PL-600

Question #: 8 Topic #: 1

[All PL-600 Questions]

A client uses Dynamics 365 Sales, Power BI datasets, and Power BI dataflows. The Dynamics 365 Sales implementation has security roles that restrict data export. You need to ensure that data has the same restrictions in Power BI as it does in Dynamics 365 Sales. You need to design the security to avoid sensitive data from being seen. Which two actions should you recommend? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point. Suggested Answer: CD

- A. Use Microsoft Dataverse restrictions before setting up the Power BI reports.
- B. Limit the role in Dynamics 365 Sales to only data allowed so it cannot be exported to Microsoft Excel.
- C. Limit the role and ensure that exporting to Microsoft Excel is not allowed in both Dynamics 365 Sales and Power BI.
- D. Share Power BI dashboards only with users who are supported to see this data.

Answer: C

Timestamp: May 15, 2021, 2:37 p.m.

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Exam PL-600 topic 1 question 9 discussion

Actual exam question from

Microsoft's PL-600

Question #: 9 Topic #: 1

[All PL-600 Questions]

DRAG DROP -You need to recommend methods for assigning security to each group of users. The customer provides the following requirements:â€ Customers need the ability to submit a case through an online portal.â€ Portal must handle 75 concurrent users submitting cases. Service data must be retained for at least six years. You need to determine which requirements are functional or non-functional. Which requirements are functional or non-functional? To answer, drag the appropriate types to the correct requirements. Each type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point. Select and Place: Suggested Answer: Box 1: Functional -Functional requirements describe what the solution needs to do or its behaviors. Box 2: Non-functional -Non-functional requirements commonly describe non-behavior aspects of the solution such as performance requirements. Box 3: Non-functional -Examples of common non-functional requirement types include:â€ Availabilityâ€ Compliance/regulatoryâ€ Data retention/residencyâ€ Performance (response time, and so on)â€ Privacyâ€ Recovery timeâ€ Security Scalability -Reference:

<https://docs.microsoft.com/en-us/learn/modules/work-with-requirements/3-functional-requirements>

<https://docs.microsoft.com/en-us/learn/modules/work-with-requirements/4-non-functional-requirements>

**Answer: **

Timestamp: Sept. 7, 2022, 2:56 p.m.

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Exam PL-600 topic 1 question 10 discussion

Actual exam question from

Microsoft's PL-600

Question #: 10 Topic #: 1

[All PL-600 Questions]

You are a Power Platform consultant for an internet support company. The company lacks a budget to buy third-party ISVs or add-ons. The company requires a new system that achieves the following: All support issues must come in by email, need to be logged, and assigned to the support group. Accounts must synchronize with the parent company Oracle database. Reports must be sent to the executives on a weekly basis. No custom code will be used in the system. You need to recommend the components that should be configured. Which two components should you recommend? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point. Suggested Answer: BC

- A. Power Virtual Agents
- B. Microsoft Dataverse
- C. server-side synchronization
- D. Microsoft Customer Voice

Answer: B

Timestamp: May 15, 2021, 2:42 p.m.

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Exam PL-600 topic 1 question 11 discussion

Actual exam question from

Microsoft's PL-600

Question #: 11 Topic #: 1

[All PL-600 Questions]

DRAG DROP -You are performing a requirements analysis for a customer.The customer provides the following requirements:â€ Power Platform storage capacity must remain under 100 percent.â€ Customer service representatives must be sent an email when they are assigned a case.â€ Help desk technicians must be shown an error message when they try to delete a task row.â€ The plug-in pass rate must remain over 99 percent for the production environment.You need determine if the requirements are functional or non-functional.Which requirement type should you use? To answer, drag the appropriate requirement types to the correct requirements. Each requirement type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.NOTE: Each correct selection is worth one point.Select and Place: Suggested Answer: Box 1: Non-functional -Non-functional requirements commonly describe non-behavior aspects of the solution such as performance requirements.Box 2: Functional -Functional requirements describe what the solution needs to do or its behaviors.Box 3: Functional -Box 4: Non-functional -Examples of common non-functional requirement types include:â€ Availabilityâ€ Compliance/regulatoryâ€ Data retention/residencyâ€ Performance (response time, and so on)Privacy -â€ Recovery timeâ€ Securityâ€ ScalabilityReference:

<https://docs.microsoft.com/en-us/learn/modules/work-with-requirements/3-functional-requirements>

<https://docs.microsoft.com/en-us/learn/modules/work-with-requirements/4-non-functional-requirements>

**Answer: **

Timestamp: May 15, 2021, 2:43 p.m.

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Exam PL-600 topic 1 question 12 discussion

Actual exam question from

Microsoft's PL-600

Question #: 12 Topic #: 1

[All PL-600 Questions]

A company has a website that contains a form named Contact Us. Data from completed forms is saved to a shared document. An office administrator periodically reviews the document. The office administrator sends new submissions to another employee who creates contacts or updates existing contacts. You need to recommend a solution to automate the process. What should you recommend?
Suggested Answer: D

- A. Excel Online Connector
- B. Dynamics 365 Customer Insights
- C. Dynamics 365 Customer Service
- D. Dynamics 365 Marketing

Answer: D

Timestamp: May 15, 2021, 2:49 p.m.

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Exam PL-600 topic 1 question 13 discussion

Actual exam question from

Microsoft's PL-600

Question #: 13 Topic #: 1

[All PL-600 Questions]

HOTSPOT -You need to design a Power Platform solution that meets the following requirements: Capture data from a row during deletion to be used in an automated process. Use AI to process forms and automate data entry from paper-based forms. Which requirements can be met by using out-of-the box Power Platform components? Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point. Hot Area: Suggested Answer: Box 1: Yes -This can be done with Dataverse flows: The When a row is added, modified or deleted trigger runs a flow whenever a row of a selected table and scope changes or is created. Box 2: Yes -AI Builder is a Microsoft Power Platform capability that provides AI models that are designed to optimize your business processes. AI Builder enables your business to use AI to automate processes and glean insights from your data in Power Apps and Power Automate. Reference:

<https://docs.microsoft.com/en-us/power-automate/dataverse/create-update-delete-trigger>

**Answer: **

Timestamp: May 15, 2021, 2:52 p.m.

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Exam PL-600 topic 1 question 14 discussion

Actual exam question from

Microsoft's PL-600

Question #: 14 Topic #: 1

[All PL-600 Questions]

A company has a custom web-based API that is hosted on Azure. You design a Microsoft Power Platform solution to provide the company additional capabilities. You need to integrate the Microsoft Power Platform solution with the API. What should you recommend? Suggested Answer: B

A. Connection reference

B. Custom connector

C. Desktop flow

D. Data gateway

Answer: B

Timestamp: May 10, 2022, 3:53 p.m.

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Exam PL-600 topic 1 question 15 discussion

Actual exam question from

Microsoft's PL-600

Question #: 15 Topic #: 1

[All PL-600 Questions]

You are designing a self-service portal for a company. The portal must meet the following requirements: Customers must be able to submit and review cases. Customers must be able to chat with service representatives in near real time. Allow service representatives to select cases from queues and use knowledge articles to resolve customer concerns. You need to recommend solutions for the company that do not require custom development. Which three apps or services should you recommend? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point. Suggested Answer: BCE

- A. Dynamics 365 Field Service
- B. Dynamics 365 Customer Service
- C. Omnichannel for Customer Service
- D. Customer Insights
- E. Customer self-service portal

Answer: B

Timestamp: May 15, 2021, 2:57 p.m.

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Exam PL-600 topic 1 question 16 discussion

Actual exam question from

Microsoft's PL-600

Question #: 16 Topic #: 1

[All PL-600 Questions]

HOTSPOT -A multinational organization uses a single Power Platform environment. The instance hosts multiple customizations for different users in different regions. Users in some regions complain about slow load time of the customizations. You need to architect a solution based on the main requirement. What should you recommend? To answer, select the appropriate option in the answer area, NOTE: Each correct selection is worth one point. Hot Area: Suggested Answer: Box 1: Single multi-geo instance Multi-Geo is a Power BI Premium feature that helps multinational customers address regional, industry-specific, or organizational data residency requirements. As a Power BI Premium customer, you can deploy content to datacenters in regions other than the home region of the Power BI tenant. Box 2: Multiple instances in different regions; Power BI for reporting Box 3: Single instance; use Microsoft Azure Traffic Manager where needed Azure Traffic Manager is a DNS-based traffic load balancer. This service allows you to distribute traffic to your public facing applications across the global Azure regions. Traffic Manager also provides your public endpoints with high availability and quick responsiveness. Reference:

<https://docs.microsoft.com/en-us/power-bi/admin/service-admin-premium-multi-geo>

<https://docs.microsoft.com/en-us/azure/traffic-manager/traffic-manager-overview>

**Answer: **

Timestamp: Oct. 30, 2021, 11:07 p.m.

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Exam PL-600 topic 1 question 17 discussion

Actual exam question from

Microsoft's PL-600

Question #: 17 Topic #: 1

[All PL-600 Questions]

HOTSPOT -A company reports the following issues with an existing data management system.âœ“ Users cannot search for specific records by using a user-friendly ID or record identifier.âœ“ Users occasionally enter data into fields that is not required.âœ“ The record form displays all fields. Many of the fields are not used.You need to ensure that the Power Platform solution will ensure data quality can be properly maintained.Which component should you use? To answer, select the appropriate options in the answer area.NOTE: Each correct selection is worth one point.Hot Area:
Suggested Answer: Box 1: Autonumber column -Autonumber columns are columns that automatically generate alphanumeric strings whenever they are created.Box 2: Business rule -By combining conditions and actions, you can do any of the following with business rules:âœ“ Enable or disable columnsSet column values -âœ“ Clear column valuesâœ“ Set column requirement levelsâœ“ Show or hide columnsâœ“ Validate data and show error messagesâœ“ Create business recommendations based on business intelligence.Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/autonumber-fields>

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-create-business-rule>

**Answer: **

Timestamp: Nov. 22, 2021, 7:36 p.m.

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Exam PL-600 topic 1 question 18 discussion

Actual exam question from

Microsoft's PL-600

Question #: 18 Topic #: 1

[All PL-600 Questions]

DRAG DROP -A new customer asks you to design a solution for a Power Apps app that uses Microsoft Dataverse.The customer wants to keep the service process simple and save on both licensing and development time.You need to recommend solutions for the customer.What should you recommend? To answer, drag the appropriate setting to the correct drop targets. Each source may be used once, more than once, or not at all.You may need to drag the split bar between panes or scroll to view content.**NOTE:** Each correct selection is worth one point.**Select and Place:**

Suggested Answer: Box 1: Model-drive app -Integration with Microsoft Outlook requires a Model-driven app.Box 2: Dynamics 365 Customer ServiceSchedule anything in Dynamics 365 using Universal Resource Scheduling. You can enable scheduling for any entity in Dynamics 365 Sales, Field Service,Customer Service, and Project Service Automation, including custom entities.Box 3: Canvas app -Reference:

<https://docs.microsoft.com/en-us/dynamics365/common-scheduler/schedule-anything-with-universal-resource-scheduling>

****Answer: ****

Timestamp: Oct. 25, 2021, 9:46 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 19 discussion

Actual exam question from

Microsoft's PL-600

Question #: 19 Topic #: 1

[All PL-600 Questions]

DRAG DROP -You are reviewing a list of business requirements submitted by a plumbing company. The company has the following requirements:â€ Send articles to technicians to allow technicians to help customers resolve issues.â€ Track work progress and inspections at customer sites.â€ Schedule technicians for service appointments. You need to recommend solutions to meet the customer's requirements. What should you recommend? To answer, drag the appropriate solutions to the correct business requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. **NOTE:** Each correct selection is worth one point. **Select and Place:** **Suggested Answer:** **Box 1:** Dynamics 365 Customer Insights Dynamics 365 Customer Insights is a part of Microsoft's customer data platform (CDP) that helps deliver personalized customer experiences. The platform's capabilities provide insights into who your customers are and how they engage with your platform. Unify customer data across multiple sources to get a single view of customers. **Box 2:** Dynamics 365 Field Service Dynamics 365 Field Service helps to:â€ Organize and track resolution of customer issuesâ€ Keep customers updated with the status of their service call and when it's resolved **Note:** The Dynamics 365 Field Service business application helps organizations deliver onsite service to customer locations. The application combines workflow automation, scheduling algorithms, and mobility to set up mobile workers for success when they're onsite with customers fixing issues. The Field Service application enables you to:â€ Improve first-time fix rateâ€ Complete more service calls per technician per weekâ€ Manage follow-up work and take advantage of upsell and cross sell opportunitiesâ€ Reduce travel time, mileage, and vehicle wear and tearâ€ Organize and track resolution of customer issuesâ€ Communicate an accurate arrival time to customersâ€ Provide accurate account and equipment history to the field technicianâ€ Keep customers updated with the status of their service call and when it's resolvedâ€ Schedule onsite visits when it's convenient for the customerâ€ Avoid equipment downtime through preventative maintenance **Box 3:** Dynamics 365 Field Service Dynamics 365 Field Service: Schedule onsite visits when it's convenient for the customer. **Incorrect Answers:** Dynamic 365 Customer Voice empowers your organization to quickly collect and understand omnichannel feedback at scale to build better customer experiences. **Reference:** <https://docs.microsoft.com/en-us/dynamics365/field-service/overview> <https://dynamics.microsoft.com/en-us/customer-voice/capabilities>

****Answer: ****

Timestamp: Oct. 25, 2021, 9:49 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 20 discussion

Actual exam question from

Microsoft's PL-600

Question #: 20 Topic #: 1

[All PL-600 Questions]

You are designing a Power Platform solution. The company wants its development team to create an interactive slider visualization to indicate and filter timeframe data that can be used across all of its apps that can be styled and manipulated by using code. You need to recommend a technology that meets these requirements. Which technology would you recommend the developers adopt to assist the implementation team? Suggested Answer: B

- A. Web resource
- B. Power Apps Component Framework control
- C. JavaScript
- D. Canvas app

Answer: B

Timestamp: Nov. 28, 2021, 2:04 p.m.

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Exam PL-600 topic 1 question 21 discussion

Actual exam question from

Microsoft's PL-600

Question #: 21 Topic #: 1

[All PL-600 Questions]

You are designing a Power Platform solution for a company. The company issues each employee a tablet device. The company wants to simplify the opportunity management processes and automate when possible. The company identifies the following requirements: ' Users must have a visual guide to know which data to enter in each step of the opportunity management process. ' The system must automatically assign the opportunity to a manager for approval once all data is entered. ' The system must notify an assignee each time an opportunity is assigned to them by using push notifications. ' When a user selects a push notification, the associated opportunity must display. You need to recommend the Power Platform components that will meet their requirements. Which three Power Platform components should you recommend? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point. Suggested Answer: ABE

- A. Business process flows
- B. Power Apps mobile apps
- C. Power Virtual Agents chatbots
- D. Power Automate desktop flows
- E. Power Automate cloud flows

Answer: A

Timestamp: Nov. 20, 2021, 9:01 p.m.

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Exam PL-600 topic 1 question 22 discussion

Actual exam question from

Microsoft's PL-600

Question #: 22 Topic #: 1

[All PL-600 Questions]

A company is struggling to gather insights from won and lost opportunities. Users must be able to access the company's solution from mobile and desktop devices. The solution must meet the following requirements: • Track opportunities and reasons for the win or loss of opportunities in the context of other related data. • Display data to users as charts and tables and provide drill-through capabilities. You need to recommend a Power Platform tool to help the client visualize the data. Which two technologies should you recommend? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point. Suggested Answer: AD 8Y—3i, •

- A. Power BI
- B. Power Automate
- C. Power Virtual Agents
- D. Power Apps

Answer: A

Timestamp: Nov. 19, 2021, 10:39 a.m.

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Exam PL-600 topic 1 question 23 discussion

Actual exam question from

Microsoft's PL-600

Question #: 23 Topic #: 1

[All PL-600 Questions]

You are designing a Power Platform solution. You need to identify the non-functional requirements for the organization. Which three non-functional requirements should you identify? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point. Suggested Answer: BDE —•

- A. business rules to identify top customers
- B. customer maintenance procedures
- C. usability of business process flows
- D. time-to-load forms
- E. solution regulatory compliance

Answer: B

Timestamp: Oct. 28, 2021, 3:27 a.m.

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Exam PL-600 topic 1 question 24 discussion

Actual exam question from

Microsoft's PL-600

Question #: 24 Topic #: 1

[All PL-600 Questions]

You are designing a Microsoft Power Platform solution to help a company manage sales leads. The solution has the following requirements: • Ensure that users follow a predefined sales process regardless of the device that employees use to access the app. • Respond to sales events by using organization-defined best practices. You need to recommend a component for the app. What should you recommend? Suggested Answer: B

- A. Power Automate cloud flow
- B. Business process flow
- C. Power Automate desktop flow
- D. Playbook

Answer: B

Timestamp: April 25, 2022, 1:07 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 25 discussion

Actual exam question from

Microsoft's PL-600

Question #: 25 Topic #: 1

[All PL-600 Questions]

HOTSPOT -A company has an on-premises data warehouse and analytics solution. The data warehouse consists of multiple multi-dimensional data cubes representing over five years of operational data. The data warehouse consolidates and normalizes data that is sourced from 20 different systems. The company plans to replace the existing solution with a Microsoft Power Platform solution that connects to the data warehouse. The company wants to provide analytical information to executives in a Microsoft Teams channel to support business planning. The new solution must meet these requirements:â€ Support the current data warehouse.â€ The solution must support drill-through capabilities into the data.â€ Retain at least seven years of historical data. You need to recommend a solution. What should you recommend? To answer, select the appropriate options in the answer area. **NOTE:** Each correct selection is worth one point. **Hot Area:** Suggested Answer: Box 1: Azure Data Lake -A data warehouse is a centralized repository of integrated data from one or more disparate sources. Data warehouses store current and historical data and are used for reporting and analysis of the data. **Incorrect Answers:** Dataverse is not a database. Box 2: Microsoft Teams integration object You can use the Teams integration object to easily find and access the Teams integration features and use the improved usability of expressions while integrating your canvas app with Teams. You can get a Teams theme inside a canvas app, and you can filter data depending on the team or channel context. **Reference:**

<https://docs.microsoft.com/en-us/azure/architecture/data-guide/relational-data/data-warehouse> [sing https://docs.microsoft.com/en-us/powerapps/teams/use-teams-integration-object](https://docs.microsoft.com/en-us/powerapps/teams/use-teams-integration-object)

****Answer: ****

Timestamp: April 26, 2022, 11:39 a.m.

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Exam PL-600 topic 1 question 26 discussion

Actual exam question from

Microsoft's PL-600

Question #: 26 Topic #: 1

[All PL-600 Questions]

A company provides professional development certifications to technologies around the world. The company uses multiple call centers to support customers. The company plans to implement Dynamics 365 Customer Service. The company must increase productivity for call center employees. The solution must meet the following requirements: • Handle multiple customer interactions at once • Ensure that users can access information from several business applications • Interact with customers by using the following channels: chat, phone calls, emails, and online reviews • Implement all functionality in a single interface. You need to recommend a solution that meets the requirements of the company. What should you recommend? Suggested Answer: A

A. Omnichannel for Customer Service

B. Live Assist for Microsoft Dynamics 365 Powered by CafeX

C. LinkedIn connector

D. Unified Service Desk

Answer: A

Timestamp: April 25, 2022, 1:13 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 27 discussion

Actual exam question from

Microsoft's PL-600

Question #: 27 Topic #: 1

[All PL-600 Questions]

HOTSPOT -You are designing a Microsoft Power Platform solution for a company. Which components should you recommend? To answer, select the appropriate options in the answer area. **NOTE:** Each correct selection is worth one point. **Hot Area:** Suggested Answer: Box 1: Business rule -You can create business rules and recommendations to apply logic and validations without writing code or creating plug-ins. Business rules provide a simple interface to implement and maintain fast-changing and commonly used rules. Box 2: Power Automate flow -Trigger the Power Automate flow with x'â,¬When a record is updatedx'â,¬, then add a Condition in the flow and configure it with Status Label equals to Won. Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-create-business-rule>

<https://www.inogic.com/blog/2021/12/how-to-win-lose-dynamics-365-crm-opportunity-through-power-automate-flow/>

****Answer: ****

Timestamp: April 25, 2022, 1:14 p.m.

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Exam PL-600 topic 1 question 28 discussion

Actual exam question from

Microsoft's PL-600

Question #: 28 Topic #: 1

[All PL-600 Questions]

An organization plans to implement a solution to deliver the complete sales process for its sales teams. The organization does NOT have any physical barcode scanners. To meet the organization business requirements, the proposed solution must include the following capabilities:â€ Create and qualify leads to contactsâ€ Generate quotes and convert quotes to ordersâ€ Scan product barcodes as part of the order generation process You need to recommend a solution to help the organization achieve its business requirements. What should you recommend? Suggested Answer: A ðŸ—•

- A. Dynamics 365 mobile app and a Power Apps canvas app
- B. Dynamics 365 for Phones only
- C. Dynamics 365 Customer Service and Dynamics 365 Sales
- D. Unified Service Desk

Answer: A

Timestamp: April 26, 2022, 6:16 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 29 discussion

Actual exam question from

Microsoft's PL-600

Question #: 29 Topic #: 1

[All PL-600 Questions]

You are creating a scope of work document for a solution. You have the following requirements:â€¢ Track support cases, first response time, and resolution time.â€¢ Include a chat-like interface that allows managers to check the status of cases with minimal manual searching.â€¢ Allow cases to have multiple different priority levels. You need to include the required Dynamics 365 and Microsoft Power Platform components. Which two components should you include? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point. Suggested Answer: AB

A. Dynamics 365 Customer Service

B. Power Virtual Agents

C. Power BI

D. Dynamics 365 Customer Voice

Answer: A

Timestamp: May 17, 2022, 2:04 a.m.

[View on ExamTopics](#)


Exam PL-600 topic 1 question 30 discussion

Actual exam question from

Microsoft's PL-600

Question #: 30 Topic #: 1

[All PL-600 Questions]

A car dealership has a custom financing table. You are working with a developer to add a button to a ribbon that displays a hidden section of a form when specific criteria are met. You need to recommend tools and technologies for the developer. Which two tools or technologies should you recommend? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point. Suggested Answer: BC •

- A. Write a business rule.
- B. Write a JavaScript code.
- C. Use the Ribbon Workbench.
- D. Use the form editor.

Answer: B

Timestamp: April 26, 2022, 6:43 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 31 discussion

Actual exam question from

Microsoft's PL-600

Question #: 31 Topic #: 1

[All PL-600 Questions]

HOTSPOT -You are designing a model-driven app that provides marketing, sales, and service operations to a company. The app must integrate with the following systems and data sources:âœ“ A third-party marketing system for lead generation and website submissions.âœ“ A Microsoft Excel Online file that contains manufacturing data on relevant products.âœ“ A separate Microsoft Dataverse environment. You need to recommend Power Automate connectors for the app. Which connectors should you recommend? To answer, select the appropriate options in the answer area. **NOTE:** Each correct selection is worth one point. **Hot Area:** Suggested Answer: Box 1: Custom connector -While Azure Logic Apps, Microsoft Power Automate, and Microsoft Power Apps offer over 325+ connectors to connect to Microsoft and non-Microsoft services, you may want to communicate with services that aren't available as prebuilt connectors. Box 2: Microsoft Dataverse -The Microsoft Dataverse connector provides several triggers to start your flows and many actions that you can use to create or update data in Dataverse while your flows run. You can use Dataverse actions even if your flows don't use a trigger from the Dataverse connector. Use the Microsoft Dataverse connector to create cloud flows that start when data changes in Dataverse tables and custom messages. Reference:

<https://docs.microsoft.com/en-us/connectors/custom-connectors/>

<https://docs.microsoft.com/en-us/power-automate/dataverse/overview>

****Answer: ****

Timestamp: April 25, 2022, 2:06 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 32 discussion

Actual exam question from

Microsoft's PL-600

Question #: 32 Topic #: 1

[All PL-600 Questions]

You are designing a solution for a national vehicle repair company. You have the following requirements:âœ“ Customers must search for vehicle issues by using natural language expressions.âœ“ Customers must contact a customer service agent as required. You need to recommend a solution. Which two features should you include? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point. Suggested Answer: AB

- A. Power Apps portal
- B. Power Virtual Agents
- C. Customer Insights
- D. Business process flow

Answer: A

Timestamp: Sept. 6, 2022, 1:59 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 33 discussion

Actual exam question from

Microsoft's PL-600

Question #: 33 Topic #: 1

[All PL-600 Questions]

You are implementing a solution that includes applications which perform high-volume Microsoft Dataverse operations. The applications must not experience a loss of functionality or loss of performance due to service protection API limits. You need to evaluate metrics for the service protection API limits. Which three metrics should you evaluate? Each correct answer part of the solution. NOTE: Each correct selection is worth one point. Suggested Answer: CDE

- A. Amount of API calls made within plug-in code.
- B. Number of API requests per web server.
- C. Amount of execution time that can be used for each connection.
- D. Number of concurrent connections per user account.
- E. Number of API requests per connection.

Answer: C

Timestamp: Sept. 23, 2022, 8:21 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 34 discussion

Actual exam question from

Microsoft's PL-600

Question #: 34 Topic #: 1

[All PL-600 Questions]

DRAG DROP -A client plans to implement Microsoft Power Platform solutions.The client identifies the following requirements for handling opportunities:â€œ Users must follow the same set of steps each time they process opportunities.â€œ For opportunities with values greater than \$20,000, a follow-up date and second contact field must appear on the form.â€œ An error message must display if a follow-up date is not within seven days of the opportunity creation date.You need to recommend tools to meet the client requirements.What should you recommend? To answer, drag the appropriate tools to the correct requirement. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.NOTE: Each correct selection is worth one point.Select and Place: Suggested Answer: Box 1: Business process flow -Business process flows provide a guide for people to get work done. They provide a streamlined user experience that leads people through the processes their organization has defined for interactions that need to be advanced to a conclusion of some kind. This user experience can be tailored so that people with different security roles can have an experience that best suits the work they do.Box 2: Business Rule -Action on fields are handled by Business Rules.Box 3: Workflows -Workflows automate business processes. People usually use workflow processes to initiate automation that doesn't require any user interaction.Reference:

<https://docs.microsoft.com/en-us/power-automate/business-process-flows-overview>

****Answer: ****

Timestamp: Sept. 6, 2022, 2:20 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 35 discussion

Actual exam question from

Microsoft's PL-600

Question #: 35 Topic #: 1

[All PL-600 Questions]

HOTSPOT -You are a Microsoft Power Platform architect designing integrations for a project. You have the following integration requirements: Post requests to a system that is not always available and limited in its ability to process high volumes of messages. ' Allow peer-to-peer communication between on-premises services and cloud-based model-driven Microsoft Power Platform apps. ' Stream large volumes of data from the company's website to a live Power BI dashboard. ' Support enterprise-level integrations with Dynamics 365 that can be billed on a consumption basis. You need to use an Azure service for the integration requirements. Which Azure services should you use? To answer, select the appropriate options in the answer area. **NOTE:** Each correct selection is worth one point. **Hot Area:** Suggested Answer: Box 1: Azure Service Bus -Post requests to a system that is not always available and limited in its ability to process high volumes of messages. Azure Service Bus is a fully managed enterprise message broker with message queues and publish-subscribe topics (in a namespace). Service Bus is used to decouple applications and services from each other, providing the following benefits: Load-balancing work across competing workers Safely routing and transferring data and control across service and application boundaries Coordinating transactional work that requires a high-degree of reliability Box 2: Azure Relay -Allow peer-to-peer communication between on-premises services and cloud-based model-driven Microsoft Power Platform apps. The Azure Relay service enables you to securely expose services that run in your corporate network to the public cloud. You can do so without opening a port on your firewall, or making intrusive changes to your corporate network infrastructure. The relay service supports the following scenarios between on-premises services and applications running in the cloud or in another on-premises environment. Traditional one-way, request/response, and peer-to-peer communication Event distribution at internet-scope to enable publish/subscribe scenarios Bi-directional and unbuffered socket communication across network boundaries Box 3: Azure Event hub -Stream large volumes of data from the company's website to a live Power BI dashboard. Event Hubs is a fully managed, real-time data ingestion service that's simple, trusted, and scalable. Stream millions of events per second from any source to build dynamic data pipelines and immediately respond to business challenges. Box 4: Azure Functions -Support enterprise-level integrations with Dynamics 365 that can be billed on a consumption basis. One of three Azure Functions billings option is completely serverless, with the consumption plan based on resources consumed and number of executions. **Incorrect:** Logic Apps has a pure pay-per-usage billing model. You pay for each action that gets executed. It's important to be aware that you also need to pay for polling triggers, which can be a hidden cost. **Reference:**

<https://docs.microsoft.com/en-us/azure/service-bus-messaging/service-bus-messaging-overview> <https://docs.microsoft.com/en-us/azure/azure-relay/relay-what-is-it>
<https://azure.microsoft.com/en-us/services/event-hubs/>
<https://walkerscott.co/2020/03/azure-logic-apps-vs-azure-functions/>

**Answer: **

Timestamp: Sept. 12, 2022, 6:37 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 36 discussion

Actual exam question from

Microsoft's PL-600

Question #: 36 Topic #: 1

[All PL-600 Questions]

DRAG DROP -You are a Microsoft Power Platform architect reviewing requirements for an offline shopping app.You need to identify requirement types for the app.How should you categorize the requirements? To answer, drag the appropriate types to the correct requirements. Each type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.NOTE: Each correct selection is worth one point. Suggested Answer:

****Answer: ****

Timestamp: Feb. 22, 2023, 10:20 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 37 discussion

Actual exam question from

Microsoft's PL-600

Question #: 37 Topic #: 1

[All PL-600 Questions]

You are designing a Microsoft Power Platform solution. The solution requires Microsoft Power Platform components and custom coding. You need to describe the benefits of using Microsoft AppSource. Which are three benefits of AppSource? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point. Suggested Answer: ABE

- A. App uptime of at least 99.9 percent
- B. Azure Active Directory federated single sign-on (AAD federated SSO)
- C. Microsoft standardized license agreement and privacy policy
- D. Reduced coding efforts because anyone can publish in AppSource
- E. Free trial before committing to any additional costs

Answer: A

Timestamp: Feb. 23, 2023, 7:56 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 38 discussion

Actual exam question from

Microsoft's PL-600

Question #: 38 Topic #: 1

[All PL-600 Questions]

DRAG DROP -You are a Microsoft Power Platform solution architect capturing requirements for a national retail chain project. The project has the following requirements:
• Retail employees must use the application on a company-provided tablet device.
• The app must store data offline.
• Environment capacity must be monitored to ensure usage stays within 80 percent of available capacity.
• Apps are shared with security group teams for users to access. You need to identify the project's functional and non-functional requirements. How should you categorize the requirements? To answer, drag the appropriate categories to the correct requirements. Each category may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.**NOTE:** Each correct selection is worth one point. Suggested Answer:

****Answer: ****

Timestamp: Feb. 27, 2023, 1:20 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 39 discussion

Actual exam question from

Microsoft's PL-600

Question #: 39 Topic #: 1

[All PL-600 Questions]

You are assessing the capabilities of a project for a customer in the education sector. The solution must meet the following requirements:

- Include curriculum and student management capabilities.
- Conform to on-going Microsoft platform upgrades.
- Minimize custom coding and configuration.

You need to recommend a solution. What should you recommend? Suggested Answer: D

A. Microsoft Power Platform admin center

B. Microsoft 365 admin center

C. Power Apps portal

D. AppSource

Answer: D

Timestamp: Feb. 27, 2023, 1:24 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 40 discussion

Actual exam question from

Microsoft's PL-600

Question #: 40 Topic #: 1

[All PL-600 Questions]

HOTSPOT -You are a Microsoft Power Platform architect gathering solution requirements for a customer. Management uses three different systems to locate asset inventory and contract details. Management must view inventory with the ability to select assets and view additional details. Sales representatives have issues locating assets based on specific features in a timely manner when working with customers. You need to prioritize the requirements. Which priority should you use? To answer, select the appropriate options in the answer area. **NOTE:** Each correct selection is worth one point. Suggested Answer:

****Answer: ****

Timestamp: April 10, 2023, 5:38 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 41 discussion

Actual exam question from

Microsoft's PL-600

Question #: 41 Topic #: 1

[All PL-600 Questions]

DRAG DROP -You are a Microsoft Power Platform architect.You have identified several project risks.You need to categorize potential risks that are specific to your customer.How should you categorize the risks? To answer, drag the appropriate categories to the correct risks. Each category may be used once, more than once, or not at all.You may need to drag the split bar between panes or scroll to view content.NOTE: Each correct selection is worth one point. Suggested Answer:

****Answer: ****

Timestamp: March 21, 2023, 8:21 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 42 discussion

Actual exam question from

Microsoft's PL-600

Question #: 42 Topic #: 1

[All PL-600 Questions]

You are designing a Microsoft Power Platform solution that will include multiple applications. You have the following requirements:â€¢ Support agents managing cases.â€¢ Project managers reviewing and updating their projects.â€¢ Stock managers managing warehouses.â€¢ New site visitors self-registering.â€¢ Employees tracking time entries. Which three requirements can you meet by implementing role-based applications? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point. Suggested Answer: BCE

- A. New site visitors self-registering.
- B. Support agents managing cases.
- C. Stock managers managing warehouses.
- D. Staff tracking time entries.
- E. Project managers reviewing and updating their projects.

Answer: B

Timestamp: April 16, 2023, 6:58 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 43 discussion

Actual exam question from

Microsoft's PL-600

Question #: 43 Topic #: 1

[All PL-600 Questions]

DRAG DROP -You are a Microsoft Power Platform architect reviewing requirements for an online shopping app.You need to identify requirement types for the app.How should you categorize the requirements? To answer, drag the appropriate types to the correct requirements. Each type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.NOTE: Each correct selection is worth one point. Suggested Answer:

****Answer: ****

Timestamp: March 22, 2023, 1:06 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 44 discussion

Actual exam question from

Microsoft's PL-600

Question #: 44 Topic #: 1

[All PL-600 Questions]

HOTSPOT -A legal services organization uses Microsoft SharePoint for case management and documentation. The organization plans to migrate its case data and manual processes to the Microsoft Power Platform and Microsoft Dataverse. Case data is confidential and is disclosed only to the employees assigned to a case. The organization has the following requirements:â€¢ Lawyers must manage their assigned legal cases and case documentation in one app.â€¢ Paralegals must be able see a lawyer's case details only when invited by the case lawyer.â€¢ Paralegals retain access to the case documentation by using the existing SharePoint permissions. You need to identify which components will satisfy the requirements without any custom development. Which components should you use? To answer, select the appropriate options in the answer area. **NOTE:** Each correct selection is worth one point. Suggested Answer:

****Answer: ****

Timestamp: April 16, 2023, 9:38 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 45 discussion

Actual exam question from

Microsoft's PL-600

Question #: 45 Topic #: 1

[All PL-600 Questions]

DRAG DROP -A company plans to integrate Microsoft Power Platform with existing systems, including Microsoft Dynamics 365 Ommchannel for Customer Service.You need to recommend a solution for each requirement.Which components should you recommend for the requirements?To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. Suggested Answer:

****Answer: ****

Timestamp: March 19, 2023, 12:25 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 46 discussion

Actual exam question from

Microsoft's PL-600

Question #: 46 Topic #: 1

[All PL-600 Questions]

HOTSPOT -You are performing a fit gap requirements analysis.You need to select Microsoft Power Platform components to satisfy the requirements.Which components should you use? To answer, select the appropriate options in the answer area.NOTE: Each correct selection is worth one point.
Suggested Answer:

****Answer: ****

Timestamp: June 17, 2023, 9:54 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 47 discussion

Actual exam question from

Microsoft's PL-600

Question #: 47 Topic #: 1

[All PL-600 Questions]

A company has an expense approval process that allows expenses to be submitted in multiple currencies. An accountant converts the expense amount to USD as part of the approval process. You need to automate the conversion by using the RESTful API. What should you do? Suggested

Answer: A

- A. Create a desktop flow. Use an Invoke web service action to get the currency conversion rate.
- B. Create a desktop flow. Use an Azure action to get the currency conversion rate.
- C. Create a cloud flow. Use the Microsoft Graph API to get the currency conversion rate.
- D. Create a cloud flow and a custom connector. Install a data gateway. Use the custom connector to get the currency conversion rate by using the data gateway.

Answer: A

Timestamp: June 15, 2023, 2:26 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 48 discussion

Actual exam question from

Microsoft's PL-600

Question #: 48 Topic #: 1

[All PL-600 Questions]

A company plans to use Microsoft Power Platform. The company gathers business requirements about data. You need to identify the functional requirements. Which two requirements about data should you gather? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point. Suggested Answer: BE

- A. Delete in bulk after seven years.
- B. Go through a specified approval process.
- C. Remain compliant.
- D. Retain for 10 years.
- E. Store in Microsoft Dataverse.

Answer: B

Timestamp: June 15, 2023, 10:07 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 49 discussion

Actual exam question from

Microsoft's PL-600

Question #: 49 Topic #: 1

[All PL-600 Questions]

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution. After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen. A company uses a Microsoft Excel sheet to manage its loan application process. The company wants to optimize the process. You need to discover inefficiencies in the process. Solution: Upload the activity data stored in the Excel sheet to the process advisor feature. Use process mining to discover inefficiencies in the process. Does the solution meet the goal? Suggested Answer: A

A. Yes

B. No

Answer: A

Timestamp: June 18, 2023, 6:52 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 50 discussion

Actual exam question from

Microsoft's PL-600

Question #: 50 Topic #: 1

[All PL-600 Questions]

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution. After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen. A company uses a Microsoft Excel sheet to manage its loan application process. The company wants to optimize the process. You need to discover inefficiencies in the process. Solution: Record the actions required to complete the loan application process in the process advisor feature. Use process mining to discover inefficiencies in the process. Does the solution meet the goal? Suggested Answer: B

A. Yes

B. No

Answer: B

Timestamp: June 18, 2023, 6:52 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 51 discussion

Actual exam question from

Microsoft's PL-600

Question #: 51 Topic #: 1

[All PL-600 Questions]

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution. After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen. A company uses a Microsoft Excel sheet to manage its loan application process. The company wants to optimize the process. You need to discover inefficiencies in the process. Solution: Record the actions required to complete the loan application process in the process advisor feature. Use task mining to discover inefficiencies in the process. Does the solution meet the goal? Suggested Answer: A

A. Yes

B. No

Answer: A

Timestamp: June 18, 2023, 6:53 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 52 discussion

Actual exam question from

Microsoft's PL-600

Question #: 52 Topic #: 1

[All PL-600 Questions]

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution. After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen. A company uses a Microsoft Excel sheet to manage its loan application process. The company wants to optimize the process. You need to discover inefficiencies in the process. Solution: Upload the activity data stored in the Excel sheet to the process advisor feature. Use task mining to discover inefficiencies in the process. Does the solution meet the goal?

Suggested Answer: B

A. Yes

B. No

Answer: B

Timestamp: June 18, 2023, 6:53 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 53 discussion

Actual exam question from

Microsoft's PL-600

Question #: 53 Topic #: 1

[All PL-600 Questions]

HOTSPOT -A company uses Dynamics 365 Field Service to manage onsite services provided by frontline workers. The company has the following requirements:â€¢ Onsite inspectors must be able to collaborate with remote inspectors to carry out inspections.â€¢ Customer support teams must be able to easily manage and maintain knowledge articles based on customer questions and feedback. You need to recommend a product that can be implemented for each requirement. Which products should you recommend? To answer, select the appropriate options in the answer area. **NOTE:** Each correct selection is worth one point. Suggested Answer:

****Answer: ****

Timestamp: June 15, 2023, 10:28 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 54 discussion

Actual exam question from

Microsoft's PL-600

Question #: 54 Topic #: 1

[All PL-600 Questions]

You design a Microsoft Power Platform solution for a company. The company has an existing Azure SQL database with customer information that it wants to continue using. The company wants to share access to data that is held in Azure SQL with the following people: internal company employees, using built-in process functionality external customers to view their data. You need to recommend the appropriate components to use for the application. Which two components should you recommend? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point. Suggested Answer: AD 3i, •

- A. Power Pages
- B. Custom pages
- C. Canvas app
- D. Model-driven app

Answer: A

Timestamp: July 18, 2023, 1:36 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 55 discussion

Actual exam question from

Microsoft's PL-600

Question #: 55 Topic #: 1

[All PL-600 Questions]

HOTSPOT -A food distribution terminal uses Microsoft Dynamics 365 Field Service and Microsoft Dynamics 365 Supply Chain Management to manage inventory and fulfill customer orders. Customers place custom orders through a Power Pages customer portal. Customers can enter different receiving times and dates on fresh produce order lines. The terminal needs to expose fresh produce order details from Dynamics 365 to its customers in the portal. Customers can control how much detail they see in the portal. You need to design a solution that meets the requirements. Which mechanism should you use for each requirement? To answer, select the appropriate options in the answer area. **NOTE:** Each correct selection is worth one point. Suggested Answer:

****Answer: ****

Timestamp: Dec. 2, 2023, 7:51 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 56 discussion

Actual exam question from

Microsoft's PL-600

Question #: 56 Topic #: 1

[All PL-600 Questions]

DRAG DROP -A company has a call center that manages customer-related issues. The company has the following customer experience improvement requirements:â€¢ Simulate a human conversation with a customer by providing a chat interface.â€¢ Ensure the initial conversation is passed to a live agent upon escalation. You need to recommend a solution for each requirement. Which solutions should you recommend? To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. **NOTE:** Each correct selection is worth one point. Suggested Answer:

****Answer: ****

Timestamp: Nov. 5, 2023, 4:10 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 57 discussion

Actual exam question from

Microsoft's PL-600

Question #: 57 Topic #: 1

[All PL-600 Questions]

A pharma company uses a proprietary system to manage its chemical experiments. The company uses Microsoft Dynamics 365 Project Operations to manage lab staff and resources. Employees manually update Project Operations data with data from their proprietary system as needed. Employees are not able to provide a definite schema for their data. You need to provide a solution that will allow employees to configure their own automatic updates. Which component should you use? Suggested Answer: D

- A. Dataflows
- B. Custom connectors
- C. Data gateways
- D. Microsoft Power Automate flows

Answer: D

Timestamp: Nov. 15, 2023, 9:39 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 58 discussion

Actual exam question from

Microsoft's PL-600

Question #: 58 Topic #: 1

[All PL-600 Questions]

DRAG DROP -Case study -This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided. To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study. At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section. To start the case study -To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background -First Up Consulting recruits information technology (IT) workers for temporary or permanent positions at client companies. The company operates offices in multiple countries/regions. First Up has both full-time and part-time employees. The company has a team of worker support agents that respond to inquiries from current and prospective workers. Some of the worker support agents are multilingual. The company does not have a standardized tool used for reporting purposes. The organization engages you to implement a new Microsoft Power Platform solution. Workers are managed by a dedicated team that includes one primary recruiter and a contract assistant. Many client companies live in areas that do not allow for mobile data connections.

Current environment -Existing systems and processes -First Up uses an on-premises system to manage current and historical patient data including medications and medical visits. The company plans to reference historical data in the existing system. The records held in these systems will not be migrated to the new solution except for medication information. Employee authentication with the existing system is provided by an on-premises Active Directory instance that is linked to Microsoft Entra ID. An appointment record is created for each visit with a worker. The record includes worker contact information, preferred language, the date and time of the appointment, and other relevant data. This information is reviewed by the worker's primary recruiter. First Up has no current capabilities for forecasting future worker needs based on the data held.

Client company visits -Before First Up signs a contract to place workers at a client company, a member of the audit team visits the company and interviews company management. Audit members use different types of devices including Android and iOS devices. First Up has no plans to require the use of a single type of device. Audit team members currently record information about workers on paper forms. Team members enter information from paper forms into the system when they return to the office. First Up audits client companies at least once each year but may schedule additional visits based on feedback from workers that they place at a client company.

Requirements -General -There is no standardized communication tool across the company, and this causes communication issues between different teams. First up employees must be able to contact each other by using a secure system to ask and answer

questions about jobs and potential workers.â€¢ Workers must be able to communicate in near real-time with worker support agents.â€¢ You must minimize development and administrative effort required to implement the solution. Client company visits -â€¢ Audit team records must be locked after they have been reviewed by a First Up manager. No further edits to the record can be carried out. This must be implemented using standard available system functionality.â€¢ Audit teams must be able to enter records of their visits to the companies where they have or may place workers. Audit teams must be able to update any necessary records with the latest information.â€¢ The solution must support tracking of security clearance information for a worker including the date, status, and certifying agency.â€¢ When a worker makes an appointment, the appointments must appear in the timeline for the workerâ€™s contact record. Job history information -â€¢ The solution must provide a worker appointment booking system that can access worker historical job placement data.â€¢ The solution must allow employees to associate a primary recruiter with each worker. The solution must also allow multiple secondary recruiters to be associated with each worker.â€¢ Every worker assessment performed must be validated and countersigned by the primary recruiter for a worker.â€¢ Job posting data from previous work engagements must be accessible by the Microsoft Power Platform solution to ensure that new job postings are accurate.â€¢ First Up staff members must be able to view and update worker records. They must be able to see current and historical job placement data on the same form in the new solution. Worker access -â€¢ The solution must support workers that speak different languages. The solution must provide automatic translation capabilities.â€¢ The solution must support near real-time communications between workers and recruiters.â€¢ Workers must be able to view their records online. Workers must be able to enter any additional information that is required by or may be helpful to recruiters.â€¢ The solution must provide workers a way to search for general information about available positions.â€¢ Workers must be able to request copies of their records by using a chatbot. Workers must be able to provide information to a recruiter as needed. Data platform -â€¢ Audit teams must have the ability to view worker information on their mobile devices.â€¢ Audit teams must be able to record data during visits to locations where workers are placed.â€¢ The solution must support the ability for a corporate governance auditing team to periodically audit the organizationâ€™s records, policies, and procedures. Reporting and analytics -â€¢ The reporting and analytics team must be able to create reports that include data from all facilities and all workers.â€¢ Management reports must present an overview of the entire organization. Other reports may be limited to specific offices.â€¢ You must create dashboards that show the status across all groups of workers. The dashboards must be embedded into the Power Platform apps. Updates to data must be displayed in near real time. Security -â€¢ Authentication for all user types must be managed by a single platform. IT teams must use PowerShell to apply security permissions for users.â€¢ Worker records must only be viewed by the recruiting office that the worker visits.â€¢ Worker skill records must be archived after ten years and are then removed from the main system. Worker information must not be deleted from the system while skill and job placement history records for the worker exist in the system.â€¢ User security roles must be customized to ensure that users are able to interact only with the specific data in which they need access.â€¢ Workers must be able to sign into a portal by using their own email address. Workers must be required to use a secure method of authentication to be able to view their data.â€¢ Alerts regarding the number of recruited and placed at client companies must be updated as background processes. Issues -The organization reports the following issues:â€¢ Recruiters report that they cannot see historical job placement data for workers.â€¢ API usage reports show that the number of API calls made exceeds limits. This causes delays saving data.â€¢ Users cannot view Power BI reports within the Power Platform apps.â€¢ Some security clearance information for workers not visible from within the Microsoft Power Platform solution.â€¢ Audit teams report that they cannot view or edit worker data when the device on which they access the solution does not have network connectivity.â€¢ The testing team reports that one of the canvas apps is not working as expected. An error message displays as specific pages load. You need to recommend solutions to meet the organizationâ€™s communication needs. What should you recommend? To answer, drag the appropriate technologies to the correct groups of users. Each technology may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point. Suggested Answer:

****Answer: ****

Timestamp: April 1, 2024, 1:38 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 59 discussion

Actual exam question from

Microsoft's PL-600

Question #: 59 Topic #: 1

[All PL-600 Questions]

A company has an expense approval process that allows expenses to be submitted in multiple currencies. An accountant converts the expense amount to USD as part of the approval process. You need to automate the conversion by using the RESTful API. What should you do? Suggested

Answer: A

- A. Create a desktop flow. Use an Invoke web service action to get the currency conversion rate.
- B. Create a desktop flow. Use an Azure action to get the currency conversion rate.
- C. Create a cloud flow. Use the Microsoft Graph API to get the currency conversion rate.
- D. Create a desktop flow. Use a browser automation action to get the currency conversion rate.

Answer: A

Timestamp: April 1, 2024, 1:39 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 60 discussion

Actual exam question from

Microsoft's PL-600

Question #: 60 Topic #: 1

[All PL-600 Questions]

You are assessing the capabilities of a project for a customer in the education sector. The solution must meet the following requirements:

- Include curriculum and student management capabilities.
- Conform to on-going Microsoft platform upgrades.
- Minimize custom coding and configuration.

You need to recommend a solution. What should you recommend? Suggested Answer: D

A. Microsoft Power Platform admin center

B. Microsoft 365 admin center

C. Power Pages

D. AppSource

Answer: D

Timestamp: April 7, 2024, 9:23 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 61 discussion

Actual exam question from

Microsoft's PL-600

Question #: 61 Topic #: 1

[All PL-600 Questions]

A company plans to implement robotic process automation (RPA). The company wants to reuse existing online support content. You need to recommend a component that uses the company's existing online support content. Which component should you recommend? Suggested Answer: B

A. Questions

B. Topics

C. Variables

D. Conditions

Answer: B

Timestamp: April 8, 2024, 12:44 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 62 discussion

Actual exam question from

Microsoft's PL-600

Question #: 62 Topic #: 1

[All PL-600 Questions]

A company plans to use Microsoft Power Pages. The company gathers business requirements. You need to identify the functional requirements. Which two requirements should you gather? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

Suggested Answer: CE —•

- A. A Power Pages site must be able to handle 100 concurrent external site visitors.
- B. Users must be able to control the use of their personal data in Microsoft Dataverse.
- C. Users must be able to log in to a Power Pages site by using single sign-on.
- D. Azure Front Door and Power Pages must be used to improve caching capabilities.
- E. Users must be able to submit a service request on a Power Pages site.

Answer: C

Timestamp: April 10, 2024, 8:54 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 63 discussion

Actual exam question from

Microsoft's PL-600

Question #: 63 Topic #: 1

[All PL-600 Questions]

You are designing a Microsoft Power Platform solution for a customer. The customer is developing an application that needs to use an existing Microsoft SharePoint list. The application must be able to:â€¢ allow view access for external customers.â€¢ use out-of-the-box processes for access for employees. You need to recommend components for the application. Which two components should you recommend? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point. Suggested Answer: BD

- A. Custom pages
- B. Canvas app
- C. Model-driven app
- D. Power Pages

Answer: B

Timestamp: Oct. 13, 2024, 11:23 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 64 discussion

Actual exam question from

Microsoft's PL-600

Question #: 64 Topic #: 1

[All PL-600 Questions]

DRAG DROP -Case study -This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study. At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section. To start the case study -To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background -VanArsdel, Ltd. builds custom homes. The company has one Azure tenant and uses multiple systems to manage the sales, construction, and warranties of the homes. The company has three departments: sales, construction, and warranty. Sales, contract, and warranty information is not shared among the departments. The owner of VanArsdel, Ltd. requires a consolidated system that the company can use to track each home's progress.

Sales -Current environment -

- Company employees use Microsoft Outlook for all communications.
- Company employees use Microsoft Word to create sales contracts.
- Employees in the sales department are frequently in different locations and work different hours from each other.
- Employees in the sales department use a Contracts team in Microsoft Teams to collaborate.
- The company uses a third-party marketing tool to update contacts every day.

Requirements -

- Contacts' names must be formatted before they are imported from the third-party marketing tool.
- The company must retain contracts for five years.
- The company requires that the sales department display the All Contracts view in Microsoft Teams.
- All contract information must be stored in the All Contracts view.
- Contracts must not be lost if a device is lost or stolen.

Issues -

- Employees in the sales department store contracts on their local computers.
- The construction team receives a copy of a contract only when the sale of a home is complete.

Construction -Current environment -

- Employees in the construction department use Project Online to manage schedules.
- Employees in the construction department use Microsoft Excel to manage costs of projects.
- The main supplier of construction materials provides an API to the company. The company uses the API to manage suppliers for projects in near real time.

Requirements -

- Employees in the construction department must be able to demonstrate how their work is performed rather than document their process.
- The company requires that project schedules be created less than a week after a contract is signed.
- A field must sum up the costs of the materials.

Issues -

- Employees in the construction department are unable to schedule resources because they are not informed of future projects.
- Employees in the construction department currently enter basic project information manually for each software application.

Warranty -Current environment -

- Employees in the warranty department use Excel to

track project issues and resolutions.â€¢ The company requires that employees in the warranty department meet with each other in person to discuss their job roles. Requirements -â€¢ The company requires that warranty claims be resolved in less than a month.â€¢ The company requires that all claims be entered in the system along with their related issues.â€¢ If a claim is found to be invalid, the company requires that the claim and its related issues be deleted. Issue -â€¢ Employees in the warranty department report that they are frequently sent to homes without knowledge of what is in scope for the project. Requirements -â€¢ The new system must use the development and production environments.â€¢ The development environment must be the master of all changes.â€¢ All table changes must be added to a solution. Changes to the solution must not be allowed to be made in the production environment.â€¢ Each department must have a custom app. Employees must be able to access only their department's app.â€¢ All sales, contract, and warranty data must be shared among the departments.â€¢ The project manager must be solely responsible for creating and owning the deployment plan for projects.â€¢ All projects must run by using the Agile methodology.â€¢ The deployment plan must include the environment setup, training plan, rollout strategy, and deployment support. Issue -The IT manager reports that the deployment plan is not complete. You need to conduct discovery meetings to gather information for each job role. Which type of meeting should you use for each department? To answer, move the appropriate meeting types to the correct departments. You may use each meeting type once, more than once, or not at all. You may need to move the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point. Suggested Answer:

****Answer: ****

Timestamp: Oct. 15, 2024, 6:34 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 65 discussion

Actual exam question from

Microsoft's PL-600

Question #: 65 Topic #: 1

[All PL-600 Questions]

DRAG DROP -Case study -This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study. At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section. To start the case study -To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

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- The company uses a third-party marketing tool to update contacts every day.

Requirements -

- Contacts' names must be formatted before they are imported from the third-party marketing tool.
- The company must retain contracts for five years.
- The company requires that the sales department display the All Contracts view in Microsoft Teams.
- All contract information must be stored in the All Contracts view.
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Issues -

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Construction -Current environment -

- Employees in the construction department use Project Online to manage schedules.
- Employees in the construction department use Microsoft Excel to manage costs of projects.
- The main supplier of construction materials provides an API to the company. The company uses the API to manage suppliers for projects in near real time.

Requirements -

- Employees in the construction department must be able to demonstrate how their work is performed rather than document their process.
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Issues -

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****Answer: ****

Timestamp: Oct. 15, 2024, 6:42 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 66 discussion

Actual exam question from

Microsoft's PL-600

Question #: 66 Topic #: 1

[All PL-600 Questions]

Case study -This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided. To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study. At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section. To start the case study -To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

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• All contract information must be stored in the All Contracts view.
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Issues -
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• Employees in the construction department use Microsoft Excel to manage costs of projects.
• The main supplier of construction materials provides an API to the company. The company uses the API to manage suppliers for projects in near real time.

Requirements -
• Employees in the construction department must be able to demonstrate how their work is performed rather than document their process.
• The company requires that project schedules be created less than a week after a contract is signed.
• A field must sum up the costs of the materials.

Issues -
• Employees in the construction department are unable to schedule resources because they are not informed of future projects.
• Employees in the construction department currently enter basic project information manually for each software application.

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- A. the IT manager adds a data migration strategy
- B. the project manager adds a testing plan
- C. the IT manager adds a responsibility matrix
- D. the project manager adds a risk assessment

Answer: B

Timestamp: Nov. 24, 2024, 9:19 p.m.

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Exam PL-600 topic 1 question 67 discussion

Actual exam question from

Microsoft's PL-600

Question #: 67 Topic #: 1

[All PL-600 Questions]

Case study -This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided. To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study. At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section. To start the case study -To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

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- A. Dynamics 365 Customer Service
- B. Power Apps with an industry accelerator
- C. Power Apps canvas app with a Microsoft template
- D. Dynamics 365 Project Operations

Answer: D

Timestamp: Oct. 15, 2024, 6:58 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 68 discussion

Actual exam question from

Microsoft's PL-600

Question #: 68 Topic #: 1

[All PL-600 Questions]

HOTSPOT -Case study -This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided.To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study.At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section.To start the case study -To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.**Background** -VanArsdel, Ltd. builds custom homes. The company has one Azure tenant and uses multiple systems to manage the sales, construction, and warranties of the homes.The company has three departments: sales, construction, and warranty. Sales, contract, and warranty information is not shared among the departments.The owner of VanArsdel, Ltd. requires a consolidated system that the company can use to track each home's progress.**Sales** -Current environment -

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Requirements -

- Contacts' names must be formatted before they are imported from the third-party marketing tool.
- The company must retain contracts for five years.
- The company requires that the sales department display the All Contracts view in Microsoft Teams.
- All contract information must be stored in the All Contracts view.
- Contracts must not be lost if a device is lost or stolen.

Issues -

- Employees in the sales department store contracts on their local computers.
- The construction team receives a copy of a contract only when the sale of a home is complete.

Construction -Current environment -

- Employees in the construction department use Project Online to manage schedules.
- Employees in the construction department use Microsoft Excel to manage costs of projects.
- The main supplier of construction materials provides an API to the company. The company uses the API to manage suppliers for projects in near real time.

Requirements -

- Employees in the construction department must be able to demonstrate how their work is performed rather than document their process.
- The company requires that project schedules be created less than a week after a contract is signed.
- A field must sum up the costs of the materials.

Issues -

- Employees in the construction department are unable to schedule resources because they are not informed of future projects.
- Employees in the construction department currently enter basic project information manually for each software application.

Warranty -Current environment -

- Employees in the warranty department use Excel to

track project issues and resolutions.â€¢ The company requires that employees in the warranty department meet with each other in person to discuss their job roles.Requirements -â€¢ The company requires that warranty claims be resolved in less than a month.â€¢ The company requires that all claims be entered in the system along with their related issues.â€¢ If a claim is found to be invalid, the company requires that the claim and its related issues be deleted.Issue -â€¢ Employees in the warranty department report that they are frequently sent to homes without knowledge of what is in scope for the project.Requirements -â€¢ The new system must use the development and production environments.â€¢ The development environment must be the master of all changes.â€¢ All table changes must be added to a solution. Changes to the solution must not be allowed to be made in the production environment.â€¢ Each department must have a custom app. Employees must be able to access only their department's app.â€¢ All sales, contract, and warranty data must be shared among the departments.â€¢ The project manager must be solely responsible for creating and owning the deployment plan for projects.â€¢ All projects must run by using the Agile methodology.â€¢ The deployment plan must include the environment setup, training plan, rollout strategy, and deployment support.Issue -The IT manager reports that the deployment plan is not complete.You need to identify the user stories for each department.How should you define the user stories? To answer, select the appropriate options in the answer area.NOTE: Each correct selection is worth one point. Suggested Answer:

****Answer: ****

Timestamp: Oct. 15, 2024, 6:59 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 69 discussion

Actual exam question from

Microsoft's PL-600

Question #: 69 Topic #: 1

[All PL-600 Questions]

DRAG DROP -A medium-size company is evaluating Microsoft Power Platform functionality to enhance its business processes. The company currently uses a mix of spreadsheet tools and an outdated CRM system. The company requires the following business solutions:â€¢ bidirectional data sync between the outdated system and a new custom appâ€¢ improved efficiency of data transfersâ€¢ comprehensive real-time sales data displays You need to configure the solution components for each requirement. Which components should you configure? To answer, move the appropriate solution components to the correct requirements. You may use each solution component once, more than once, or not at all. You may need to move the split bar between panes or scroll to view content. **NOTE:** Each correct selection is worth one point. Suggested Answer:

****Answer: ****

Timestamp: Oct. 15, 2024, 7:02 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 70 discussion

Actual exam question from

Microsoft's PL-600

Question #: 70 Topic #: 1

[All PL-600 Questions]

DRAG DROP -You are working on a project with a logistics company. The company plans to digitally transform its business by using Microsoft Power Platform.You lead several requirements workshops with stakeholders.The workshops result in the need for the following solutions:â€¢ Allow users to place orders, track order status, and receive notifications about order shipments.â€¢ Provide availability 24 hours a day, excluding scheduled maintenance windows.â€¢ Support real-time tracking of inventory levels.You need to categorize each of the captured requirements.Which category should you use for each requirement? To answer, move the appropriate categories to the correct requirements. You may use each category once, more than once, or not at all. You may need to move the split bar between panes or scroll to view content.NOTE: Each correct selection is worth one point. Suggested Answer:

****Answer: ****

Timestamp: Oct. 13, 2024, 11:28 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 71 discussion

Actual exam question from

Microsoft's PL-600

Question #: 71 Topic #: 1

[All PL-600 Questions]

HOTSPOT -You are implementing a Microsoft Power Platform project for a company. The company has the following requirements for the project:â€¢ Employees must be able to connect to the Microsoft cloud environment from their on-premises network by using a private connection.â€¢ Employees must be able to create controls for applications that can be reused in applications and projects. You need to implement the appropriate solutions. What should you use? To answer, select the appropriate options in the answer area. **NOTE:** Each correct selection is worth one point.

Suggested Answer:

****Answer: ****

Timestamp: Oct. 13, 2024, 3:30 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 72 discussion

Actual exam question from

Microsoft's PL-600

Question #: 72 Topic #: 1

[All PL-600 Questions]

DRAG DROP -Case study -This is a case study. Case studies are not timed separately. You can use as much exam time as you would like to complete each case. However, there may be additional case studies and sections on this exam. You must manage your time to ensure that you are able to complete all questions included on this exam in the time provided. To answer the questions included in a case study, you will need to reference information that is provided in the case study. Case studies might contain exhibits and other resources that provide more information about the scenario that is described in the case study. Each question is independent of the other questions in this case study. At the end of this case study, a review screen will appear. This screen allows you to review your answers and to make changes before you move to the next section of the exam. After you begin a new section, you cannot return to this section. To start the case study -To display the first question in this case study, click the Next button. Use the buttons in the left pane to explore the content of the case study before you answer the questions. Clicking these buttons displays information such as business requirements, existing environment, and problem statements. If the case study has an All Information tab, note that the information displayed is identical to the information displayed on the subsequent tabs. When you are ready to answer a question, click the Question button to return to the question.

Background -First Up Consulting recruits information technology (IT) workers for temporary or permanent positions at client companies. The company operates offices in multiple countries/regions. First Up has both full-time and part-time employees. The company has a team of worker support agents that respond to inquiries from current and prospective workers. Some of the worker support agents are multilingual. The company does not have a standardized tool used for reporting purposes. The organization engages you to implement a new Microsoft Power Platform solution. Workers are managed by a dedicated team that includes one primary recruiter and a contract assistant. Many client companies live in areas that do not allow for mobile data connections.

Current environment -Existing systems and processes -First Up uses an on-premises system to manage current and historical patient data including medications and medical visits. The company plans to reference historical data in the existing system. The records held in these systems will not be migrated to the new solution except for medication information. Employee authentication with the existing system is provided by an on-premises Active Directory instance that is linked to Microsoft Entra ID. An appointment record is created for each visit with a worker. The record includes worker contact information, preferred language, the date and time of the appointment, and other relevant data. This information is reviewed by the worker's primary recruiter. First Up has no current capabilities for forecasting future worker needs based on the data held.

Client company visits -Before First Up signs a contract to place workers at a client company, a member of the audit team visits the company and interviews company management. Audit members use different types of devices including Android and iOS devices. First Up has no plans to require the use of a single type of device. Audit team members currently record information about workers on paper forms. Team members enter information from paper forms into the system when they return to the office. First Up audits client companies at least once each year but may schedule additional visits based on feedback from workers that they place at a client company.

Requirements -General -There is no standardized communication tool across the company, and this causes communication issues between different teams. First up employees must be able to contact each other by using a secure system to ask and answer

questions about jobs and potential workers.â€¢ Workers must be able to communicate in near real-time with worker support agents.â€¢ You must minimize development and administrative effort required to implement the solution.

Client company visits -â€¢ Audit team records must be locked after they have been reviewed by a First Up manager. No further edits to the record can be carried out. This must be implemented using standard available system functionality.â€¢ Audit teams must be able to enter records of their visits to the companies where they have or may place workers. Audit teams must be able to update any necessary records with the latest information.â€¢ The solution must support tracking of security clearance information for a worker including the date, status, and certifying agency.â€¢ When a worker makes an appointment, the appointments must appear in the timeline for the workerâ€™s contact record.

Job history information -â€¢ The solution must provide a worker appointment booking system that can access worker historical job placement data.â€¢ The solution must allow employees to associate a primary recruiter with each worker. The solution must also allow multiple secondary recruiters to be associated with each worker.â€¢ Every worker assessment performed must be validated and countersigned by the primary recruiter for a worker.â€¢ Job posting data from previous work engagements must be accessible by the Microsoft Power Platform solution to ensure that new job postings are accurate.â€¢ First Up staff members must be able to view and update worker records. They must be able to see current and historical job placement data on the same form in the new solution.

Worker access -â€¢ The solution must support workers that speak different languages.â€¢ The solution must provide automatic translation capabilities.â€¢ The solution must support near real-time communications between workers and recruiters.â€¢ Workers must be able to view their records online.â€¢ Workers must be able to enter any additional information that is required by or may be helpful to recruiters.â€¢ The solution must provide workers a way to search for general information about available positions.â€¢ Workers must be able to request copies of their records by using a chatbot.â€¢ Workers must be able to provide information to a recruiter as needed.

Data platform -â€¢ Audit teams must have the ability to view worker information on their mobile devices.â€¢ Audit teams must be able to record data during visits to locations where workers are placed.â€¢ The solution must support the ability for a corporate governance auditing team to periodically audit the organizationâ€™s records, policies, and procedures.

Reporting and analytics -â€¢ The reporting and analytics team must be able to create reports that include data from all facilities and all workers.â€¢ Management reports must present an overview of the entire organization. Other reports may be limited to specific offices.â€¢ You must create dashboards that show the status across all groups of workers. The dashboards must be embedded into the Power Platform apps. Updates to data must be displayed in near real time.

Security -â€¢ Authentication for all user types must be managed by a single platform. IT teams must use PowerShell to apply security permissions for users.â€¢ Worker records must only be viewed by the recruiting office that the worker visits.â€¢ Worker skill records must be archived after ten years and are then removed from the main system. Worker information must not be deleted from the system while skill and job placement history records for the worker exist in the system.â€¢ User security roles must be customized to ensure that users are able to interact only with the specific data in which they need access.â€¢ Workers must be able to sign into a portal by using their own email address. Workers must be required to use a secure method of authentication to be able to view their data.â€¢ Alerts regarding the number of recruited and placed at client companies must be updated as background processes.

Deployment -â€¢ Application development work should be completed in the development environment and follow lifecycle management best practices.â€¢ Solutions need to be able to be checked for issues before deploying from the development environment to other environments.

Issues -The organization reports the following issues:â€¢ Recruiters report that they cannot see historical job placement data for workers.â€¢ API usage reports show that the number of API calls made exceeds limits. This causes delays saving data.â€¢ Users cannot view Power BI reports within the Power Platform apps.â€¢ Some security clearance information for workers not visible from within the Microsoft Power Platform solution.â€¢ Audit teams report that they cannot view or edit worker data when the device on which they access the solution does not have network connectivity.â€¢ The testing team reports that one of the canvas apps is not working as expected. An error message displays as specific pages load.â€¢ Currently all route planning for the audit team is done manually. This does not always result in the best route for the mobile audit teams, especially

when many appointments are scheduled. Lack of optimization can lead to missed visits with companies. You need to recommend solutions to meet the organization's communication needs. What should you recommend? To answer, drag the appropriate technologies to the correct groups of users. Each technology may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point. Suggested Answer:

****Answer: ****

Timestamp: Oct. 15, 2024, 7:06 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 73 discussion

Actual exam question from

Microsoft's PL-600

Question #: 73 Topic #: 1

[All PL-600 Questions]

DRAG DROP -A national retail company has multiple data sources, including the following:â€¢ online e-commerce platformâ€¢ CRM systemâ€¢ HR systemâ€¢ customer support systemThe company requires a unified view that includes all relevant data for the following data source requirements:â€¢ include certification information for employeesâ€¢ understand purchasing behavior and preferencesâ€¢ enhance customer serviceYou need to configure the solutions.Which data source should you configure for each requirement? To answer, move the appropriate data sources to the correct requirements. You may use each data source once, more than once, or not at all. You may need to move the split bar between panes or scroll to view content.NOTE: Each correct selection is worth one point. Suggested Answer:

****Answer: ****

Timestamp: Oct. 15, 2024, 7:07 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 74 discussion

Actual exam question from

Microsoft's PL-600

Question #: 74 Topic #: 1

[All PL-600 Questions]

You are meeting with a user at a financial institution to gather app requirements. The app must meet the following requirements:

- Be enabled for mobile use.
- Respond in less than five seconds.
- All data transmitted over the network must be encrypted.

You need to categorize the type of requirements you captured. Which two requirement types are captured? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point. Suggested Answer: AC

A. non-functional

B. feasibility

C. functional

D. exception

E. compliance

Answer: A

Timestamp: Jan. 18, 2025, 6:15 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 75 discussion

Actual exam question from

Microsoft's PL-600

Question #: 75 Topic #: 1

[All PL-600 Questions]

A company uses Microsoft Power Platform. The company plans to expand to other countries/regions. The chief operating officer (COO) must assess compliance risks related to the planned expansion. You need to direct the COO to the compliance information. Where should you direct the COO? Suggested Answer: C

- A. Microsoft Defender
- B. Microsoft Power Platform admin center
- C. Microsoft Trust Center
- D. Microsoft 365 admin center

Answer: C

Timestamp: Jan. 16, 2025, 1:45 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 76 discussion

Actual exam question from

Microsoft's PL-600

Question #: 76 Topic #: 1

[All PL-600 Questions]

You are documenting a company's current enterprise architecture. You need to evaluate the architecture of the data to identify its influences. Which three data influences should you ask the company about? Each correct answer presents a complete solution. (Choose three.) NOTE: Each correct selection is worth one point. Suggested Answer: BDE

- A. user access
- B. quality
- C. pain points
- D. location
- E. history

Answer: B

Timestamp: Jan. 15, 2025, 4:16 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 77 discussion

Actual exam question from

Microsoft's PL-600

Question #: 77 Topic #: 1

[All PL-600 Questions]

HOTSPOT -A company plans to use Microsoft Dynamics 365 and Microsoft Power Platform.The company has the following requirements:â€¢ Schedule onsite visits for customers per availability.â€¢ Generate invoices based on services delivered to customers.You need to recommend a solution to meet the requirements.Which solutions should you recommend? To answer, select the appropriate options in the answer area.NOTE: Each correct selection is worth one point. Suggested Answer:

****Answer: ****

Timestamp: Jan. 15, 2025, 4:17 p.m.

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Exam PL-600 topic 1 question 78 discussion

Actual exam question from

Microsoft's PL-600

Question #: 78 Topic #: 1

[All PL-600 Questions]

HOTSPOT -A customer requires information about how to ensure key success criteria will be met at the end of a project.You need to describe how the key success criteria will be managed.Which actions should you describe? To answer, select the appropriate options in the answer area.**NOTE:** Each correct selection is worth one point. Suggested Answer:

****Answer: ****

Timestamp: Jan. 16, 2025, 7:03 a.m.

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
Exam PL-600 topic 1 question 79 discussion

Actual exam question from

Microsoft's PL-600

Question #: 79 Topic #: 1

[All PL-600 Questions]

You conduct an initial discovery meeting with a manufacturer. The manufacturer plans to modernize its current sales order system by using Microsoft Power Platform and AI-generated product suggestions. Data architecture is a top concern for the company. The company requires assistance to identify risk factors related to the use of data with AI-generated product suggestions. You need to ask follow-up questions to assess the risk factors. Which two questions should you ask? Each correct answer presents a complete solution. (Choose two.) NOTE: Each correct selection is worth one point. Suggested Answer: CD 

- A. Which type of access will users require for the application?
- B. What is the budget for implementing and maintaining the solution?
- C. Which data do you plan to use to train and use with AI?
- D. Which privacy or residency concerns does the company have?
- E. How will the company capture feedback to improve accuracy of the AI model?

Answer: C

Timestamp: Jan. 16, 2025, 7:10 a.m.

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Exam PL-600 topic 1 question 80 discussion

Actual exam question from

Microsoft's PL-600

Question #: 80 Topic #: 1

[All PL-600 Questions]

A company processes a large volume of customer service requests daily. The company manages customer service requests through a combination of email, a CRM system, and manual processes. The company requires streamlined customer service operations. The improved processes must provide the following solution:â€¢ Reduce response times.â€¢ Improve customer satisfaction.â€¢ Include the use of AI to prioritize cases based on specific keywords used by the customer. You need to design a solution that includes AI Builder. Which feature should you use in addition to AI Builder? Suggested Answer: A

- A. Power Automate
- B. Exchange server-side sync
- C. Logic app
- D. Dataflows

Answer: A

Timestamp: Jan. 16, 2025, 7:13 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 81 discussion

Actual exam question from

Microsoft's PL-600

Question #: 81 Topic #: 1

[All PL-600 Questions]

A large retail chain plans to add a chatbot to its website for customer support operations. The company has the following requirements for the chatbot integration:

- The chatbot must integrate with the existing knowledge base.
- Agents must participate in the chat when there is a customer escalation.
- The chatbot must adhere to all relevant regulatory and compliance requirements.
- The chatbot must generate accurate and relevant responses to common customer queries.
- The solution must scale to handle high volumes of customer interactions.

You need to identify the non-functional chatbot requirements. Which two requirements are non-functional? Each correct answer presents a complete solution. (Choose two.)

NOTE: Each correct selection is worth one point.

Suggested Answer: A, E

- A. Scale to handle high volumes of customer interactions.
- B. Require agent participation in the chat when there is a customer escalation.
- C. Generate accurate and relevant responses to common customer queries.
- D. Integrate with the existing knowledge base.
- E. Adhere to all relevant regulatory and compliance requirements.

Answer: A

Timestamp: Jan. 16, 2025, 7:16 a.m.

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Exam PL-600 topic 1 question 82 discussion

Actual exam question from

Microsoft's PL-600

Question #: 82 Topic #: 1

[All PL-600 Questions]

You are performing a fit gap analysis for a bank based in the United States. The bank requires a solution to monitor and disclose all financial transactions where money laundering is suspected. You know that this requirement may not be feasible because banks and other financial institutions must adhere to established laws, rules, and guidelines. You need to verify the feasibility of the requirement. Which feasibility analysis should you check for the requirement? Suggested Answer: D

- A. Requirement is technically feasible
- B. Level of effort is unfeasible
- C. Requirement will be adopted in the solution
- D. Requirement aligns with compliance standards

Answer: D

Timestamp: Jan. 16, 2025, 7:17 a.m.

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Exam PL-600 topic 1 question 83 discussion

Actual exam question from

Microsoft's PL-600

Question #: 83 Topic #: 1

[All PL-600 Questions]

DRAG DROP -A company plans to simplify its environment by replacing its current applications with a Microsoft Power Platform solution. You need to guide the company through the activities required during each project phase. When should you recommend the company perform each activity? To answer, move the appropriate phases to the correct activities. You may use each phase once, more than once, or not at all. You may need to move the split bar between panes or scroll to view content. **NOTE:** Each correct selection is worth one point. Suggested Answer:

****Answer: ****

Timestamp: Jan. 15, 2025, 5:50 p.m.

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Exam PL-600 topic 1 question 84 discussion

Actual exam question from

Microsoft's PL-600

Question #: 84 Topic #: 1

[All PL-600 Questions]

A company plans to adopt Microsoft Power Platform. You need to document the current enterprise architecture of the company. Which two components should you incorporate? Each correct answer presents a complete solution. (Choose two.) NOTE: Each correct selection is worth one point.

Suggested Answer: AE — 3i, •

- A. data locations
- B. organizational structure
- C. process diagrams
- D. functional requirements
- E. applications used

Answer: A

Timestamp: Jan. 16, 2025, 7:32 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 85 discussion

Actual exam question from

Microsoft's PL-600

Question #: 85 Topic #: 1

[All PL-600 Questions]

HOTSPOT -A company is implementing a Microsoft Power Platform solution.You need to define the requirements.Which requirement should you use for each topic? To answer, select the appropriate options in the answer area.NOTE: Each correct selection is worth one point. Suggested Answer:

****Answer: ****

Timestamp: Jan. 16, 2025, 7:37 a.m.

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Exam PL-600 topic 1 question 86 discussion

Actual exam question from

Microsoft's PL-600

Question #: 86 Topic #: 1

[All PL-600 Questions]

A company is undergoing digital transformation. You must conduct an in-person workshop with several business stakeholders to learn more about the company and its solution requirements. You have limited time to get the information from the stakeholders. You need to ensure that the workshop is set up for success. Which two actions should you perform? Each correct answer presents a complete solution. (Choose two.) NOTE: Each correct selection is worth one point. Suggested Answer: BC

- A. Present the proposed solution as part of the workshop.
- B. Publish the agenda in advance of the workshop.
- C. Keep to the agenda by minimizing side conversations.
- D. Explain the technical aspects of the solution to the stakeholders.

Answer: B

Timestamp: Jan. 16, 2025, 7:40 a.m.

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Exam PL-600 topic 1 question 87 discussion

Actual exam question from

Microsoft's PL-600

Question #: 87 Topic #: 1

[All PL-600 Questions]

A healthcare provider plans to use its data sources to help diagnose patient health. You need to define the data sources for the company. Which two data sources should you use? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point. Suggested Answer: AB

- A. electronic health records
- B. wearable health device
- C. patient scheduling
- D. financial transactions
- E. patient feedback surveys

Answer: A

Timestamp: Sept. 5, 2025, 8:13 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 88 discussion

Actual exam question from

Microsoft's PL-600

Question #: 88 Topic #: 1

[All PL-600 Questions]

A company plans to use Microsoft Power Platform. The company requires information from an Oracle database to be displayed in a Dynamics 365 model-driven app without transferring data. You need to make the information visible by using built-in features. Which Microsoft Power Platform component should you use? Suggested Answer: B

A. Dataflows

B. AI Builder

C. Power Automate

D. Canvas app

Answer: B

Timestamp: Sept. 5, 2025, 8:13 a.m.

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Exam PL-600 topic 1 question 89 discussion

Actual exam question from

Microsoft's PL-600

Question #: 89 Topic #: 1

[All PL-600 Questions]

DRAG DROP -You collaborate with a customer to identify requirements.You identify the following requirements as not feasible:â€¢ Dashboards must be updated in real time with data from third-party providers.â€¢ All parts of the solution must be General Data Protection Regulation (GDPR) compliant.You need to specify the feasibility challenge.Which feasibility challenge does each requirement pose? To answer, move the appropriate challenges to the correct requirements. You may use each challenge once, more than once, or not at all. You may need to move the split bar between panes or scroll to view content. Suggested Answer:

****Answer: ****

Timestamp: Sept. 5, 2025, 8:12 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 90 discussion

Actual exam question from

Microsoft's PL-600

Question #: 90 Topic #: 1

[All PL-600 Questions]

You are going to have a discovery meeting with a new client who is undergoing digital transformation. You need to prepare for the meeting. Which three sources of discovery information should you reference before meeting with the client? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point. Suggested Answer: ADE

- A. Company website
- B. Blog posts
- C. Microsoft 365 Copilot
- D. News outlets
- E. Social media

Answer: A

Timestamp: Sept. 4, 2025, 2:44 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 91 discussion

Actual exam question from

Microsoft's PL-600

Question #: 91 Topic #: 1

[All PL-600 Questions]

You are assisting a retail chain with a digital transformation project. The company plans to implement Microsoft Power Platform solutions. The retail chain observes that its checkout processes are inefficient. The company requires a solution that implements a new checkout system that all workers can operate. You need to define the key success criterion. Which criterion should you define? Suggested Answer: B

- A. reduced operational costs
- B. employee adoption
- C. increased foot traffic
- D. reduced employee absences
- E. sales targets met

Answer: B

Timestamp: Sept. 4, 2025, 2:44 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 92 discussion

Actual exam question from

Microsoft's PL-600

Question #: 92 Topic #: 1

[All PL-600 Questions]

All salespeople at a company manually send meeting summaries to the meeting attendees after a customer meeting. Meeting summaries are sent in a variety of ways. The company requires standardized processes. You need to learn the existing processes to determine whether opportunities for automation exist. What should you do? Suggested Answer: B

- A. Interview the director of each department.
- B. Job shadow salespeople from each department.
- C. Review the request for proposal.

Answer: B

Timestamp: Sept. 4, 2025, 12:36 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 93 discussion

Actual exam question from

Microsoft's PL-600

Question #: 93 Topic #: 1

[All PL-600 Questions]

A bank is transforming its operations by using Microsoft Power Platform. You lead a requirements workshop for the bank. Several users request Microsoft Teams dialing capabilities in a canvas app so that they can call clients and record and transcribe client conversations. You need to determine the feasibility of this requirement. Which feasibility challenge should you identify for this requirement?
Suggested Answer: D

- A. priority
- B. level of effort
- C. technical
- D. regulatory
- E. usage of the feature

Answer: D

Timestamp: Sept. 4, 2025, 2:44 p.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 94 discussion

Actual exam question from

Microsoft's PL-600

Question #: 94 Topic #: 1

[All PL-600 Questions]

DRAG DROP -You are assisting an engineering company with a project that will digitally transform the business with a new inspection app. You complete several requirements workshops with technicians and are in the process of confirming the requirements. You need to classify the functional and non-functional requirements for the client. How should you classify each requirement? To answer, move the appropriate classifications to the correct requirements. You may use each classification once, more than once, or not at all. You may need to move the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point. Suggested Answer:

****Answer: ****

Timestamp: Sept. 5, 2025, 8:13 a.m.

[View on ExamTopics](#)

Exam PL-600 topic 1 question 95 discussion

Actual exam question from

Microsoft's PL-600

Question #: 95 Topic #: 1

[All PL-600 Questions]

DRAG DROP -You are leading the discovery process with a new client who is implementing a customer support solution by using Microsoft Power Platform.The company has the following requests for the discovery process:â€¢ You must use sticky notes to collect information from stakeholders.â€¢ You must ensure that support reps who cannot attend the in-person meeting are able to provide feedback.â€¢ You must get detailed information on the call escalation process from a support rep who noted several pain points.You need to select which types of discovery to use to meet the requests.Which discovery types should you use? To answer, move the appropriate discovery types to the correct requests. You may use each discovery type once, more than once, or not at all.You may need to move the split bar between panes or scroll to view content.NOTE: Each correct selection is worth one point. Suggested Answer:

****Answer: ****

Timestamp: Sept. 5, 2025, 8:12 a.m.

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Exam PL-600 topic 2 question 1 discussion

Actual exam question from

Microsoft's PL-600

Question #: 1 Topic #: 2

[All PL-600 Questions]

DRAG DROP -You are designing data loss policies for a Microsoft Power Platform implementation. You have the following requirements:â€ Solutions that use the HTTP connector must not include any other connectors.â€ Prevent the use of the Microsoft Forms connector.â€ Allow the use of the Azure DevOps connector. You need to determine in which data policy group to add each connector. To which data policy group should you assign the connector? To answer, drag the appropriate setting to the correct drop targets. Each source may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. **NOTE:** Each correct selection is worth one point. **Select and Place:** Suggested Answer: Box 1: Business -If you put a connector in the Business group, it can only be used with other connectors from that group in any given app or flow. Box 2: Non-business -DLP policies enforce rules for which connectors can be used together by classifying connectors as either Business or Non-Business. Box 3: Blocked -Sometimes you might want to block the usage of certain connectors altogether by classifying them as Blocked. Data policy group Business blocked Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/wp-data-loss-prevention>

****Answer: ****

Timestamp: April 24, 2022, 9:16 p.m.

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Exam PL-600 topic 2 question 2 discussion

Actual exam question from

Microsoft's PL-600

Question #: 2 Topic #: 2

[All PL-600 Questions]

HOTSPOT -You are designing a Microsoft Power Platform solution for a company. You have the following requirements:âœ“ Users in the human resources department must be able to create tasks.âœ“ Users in the human resources department must be able to assign cases to other users. You create a table for cases and tasks. You need to recommend security settings to the company. What should you recommend? To answer, select the appropriate options in the answer area. **NOTE:** Each correct selection is worth one point. **Hot Area:** Suggested Answer: Box 1: Assign only Create rights to activities. You require the same set of Dataverse privileges and access rights to work with custom activities as those required to work with custom entities. Task-based privileges, at the bottom of the form, give a user privileges to perform specific tasks, such as publish articles. Box 2: Assign User-level assign rights to human resources case table. Record-level privileges define which tasks a user with access to the record can do, such as Read, Create, Delete, Write, Assign, Share, Append, and Append To. For user and team owned records, the access level choices for most privileges are tiered Organization, Business Unit, Business Unit and Child Business Unit or only the user's own records. That means for read privilege on contact, I could set user owned, and the user would only see their own records. **Incorrect Answers:** For security purposes, records that are organization owned, the only access level choices is either the user can do the operation or can't. **Reference:**

<https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges>

<https://docs.microsoft.com/en-us/power-platform/admin/wp-security-cds>

****Answer: ****

Timestamp: April 26, 2022, 6:56 p.m.

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Exam PL-600 topic 2 question 3 discussion

Actual exam question from

Microsoft's PL-600

Question #: 3 Topic #: 2

[All PL-600 Questions]

A company has a list of contacts in a Microsoft Excel file. The company wants to load the contact information into a Microsoft Power Platform solution. You need to recommend a data-loading solution. What should you recommend? Suggested Answer: C

- A. Use the Excel Template feature.
- B. Add the contacts to a static worksheet.
- C. Use the Import from Excel feature.

Answer: C

Timestamp: April 26, 2022, 12:47 p.m.

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Exam PL-600 topic 2 question 4 discussion

Actual exam question from

Microsoft's PL-600

Question #: 4 Topic #: 2

[All PL-600 Questions]

You are designing the data model for a school. The school wants to track students' enrollments in courses. The system must meet the following requirements:â€¢ Track the courses in which each student is enrolled.â€¢ Track the students that are enrolled in each course. Track dates when each student enrolled in each course and the person who approved the enrollment.â€¢ Allow users to create a report that details which students are enrolled in which courses. You need to recommend a data model that will fit the school's requirements. Which logical model should you recommend? A. B. C. D. Suggested Answer: A Need a relationship table. N:N (Many-to-Many): A table relationship that depends on a special Relationship table, sometimes called an Intersect table, so that many rows of one table can be related to many rows of another table. When viewing rows of either table in a N:N relationship you can see a list of any rows of the other table that are related to it. Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-entity-relationships>

Answer: A

Timestamp: May 15, 2021, 3:08 p.m.

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Exam PL-600 topic 2 question 5 discussion

Actual exam question from

Microsoft's PL-600

Question #: 5 Topic #: 2

[All PL-600 Questions]

HOTSPOT -A company plans to create a Power Apps portal to manage support cases for customers. The company has an account hierarchy for customers. The hierarchy supports accounts, cases, and contacts where both contacts and cases belong to their relevant account. The company has the following requirements: 'Portal users must only see the notes for the cases that they manage.' 'Portal users must only see cases that are submitted by their colleagues. You need to design the security model for the portal. Which entity permission scope should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point. Hot Area: Suggested Answer: Box 1: Contact -With Contact scope, a signed-in user in the role for which the permission record is defined will have the rights granted by that permission only for records that are related to that user's contact record via a defined relationship. Box 2: Account -With Account Scope, a signed-in user in the role for which the permission record is defined will have the rights granted by that permission only for records that are related to that user's parent account record via a defined relationship. This scope means that the entity list will only show the records of the selected entity that are associated to the user's parent account. For example, if an entity permission allows Read access to Lead entity with the Account scope, the user having this permission can view all the leads of only the parent account of the user. Incorrect Answers: Self Scope allows you to define the rights a user has to their own Contact (Identity) record. Users can use entity forms or web forms to make changes to their own Contact record linked with their profile. Parental scope: In this most complex case, permissions are granted for an entity that is a relationship away from an entity for which an Entity Permission record has already been defined. This permission is actually a child record of the parent entity permission. Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/portals/configure/assign-entity-permissions>

**Answer: **

Timestamp: May 15, 2021, 3:12 p.m.

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Exam PL-600 topic 2 question 6 discussion

Actual exam question from

Microsoft's PL-600

Question #: 6 Topic #: 2

[All PL-600 Questions]

HOTSPOT -A company offers continuing education courses for medical professionals. Each time a course is offered, the company tracks that the session has taken place in an Excel workbook. The company maintains a list of required qualifications for an educator to teach a course. Educator qualifications range from languages spoken to advanced degrees. The company needs the following custom table relationships defined:â€ Associate educators with a list of their professional qualifications.â€ Assign a primary educator to each course that is held.â€ Collect information about every course that is held. You need to determine the type of relationship that best fits the requirement. Which type of table relationship should you use? To answer, select the appropriate options in the answer area. **NOTE:** Each correct selection is worth one point. **Hot Area:** Suggested Answer: Reference: Box 1: One-to-many relationship -Each educator can have 0, 1, or many qualifications Box 2: One-to-many relationship -Each educator can be the primary educator for 0, 1 or many courses. Box 3: Many-to-many relationship that uses a custom table. **Note:** N:N (Many-to-Many): A table relationship that depends on a special Relationship table, sometimes called an Intersect table, so that many rows of one table can be related to many rows of another table. Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-entity-relationships>

****Answer: ****

Timestamp: May 1, 2021, 7:13 p.m.

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Exam PL-600 topic 2 question 7 discussion

Actual exam question from

Microsoft's PL-600

Question #: 7 Topic #: 2

[All PL-600 Questions]

HOTSPOT -You are designing the security model for a Power Platform solution. The security model must meet the following requirements:â Restrict sharing of data between Power Automate connectors.â Ensure that environment administrators only see users who require access in the enabled user list. You need to recommend security features for the solution. What should you recommend? To answer, select the appropriate options in the answer area. **NOTE:** Each correct selection is worth one point. **Hot Area:** Suggested Answer: Box 1: Data loss prevention policy Data loss prevention (DLP) policies enforce rules for which connectors can be used together by classifying connectors as either Business or Non-Business. If you put a connector in the Business group, it can only be used with other connectors from that group in any given app or flow. Sometimes you might want to block the usage of certain connectors altogether by classifying them as Blocked. Box 2: Security group -If your company has multiple Microsoft Dataverse environments, you can use security groups to control which licensed users can be a member of a particular environment. Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/wp-data-loss-prevention>

<https://docs.microsoft.com/en-us/power-platform/admin/control-user-access>

****Answer: ****

Timestamp: May 15, 2021, 3:21 p.m.

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Exam PL-600 topic 2 question 8 discussion

Actual exam question from

Microsoft's PL-600

Question #: 8 Topic #: 2

[All PL-600 Questions]

You are designing a database table for a client. You have the following requirements:âœ“ Maintain a comprehensive list of colors and their corresponding RGB values and hexadecimal values.âœ“ Prevent the addition of duplicate colors based on the hexadecimal value for the color. You need to recommend a design for the table. Which two actions should the client perform after the table is created? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point. Suggested Answer: AC

- A. Mark the hex value column as business required.
- B. Configure and schedule a recurring bulk record deletion job.
- C. Create alternate keys for the table.
- D. Mark the RGB value column as business required.

Answer: A

Timestamp: May 10, 2021, 7:57 p.m.

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Exam PL-600 topic 2 question 9 discussion

Actual exam question from

Microsoft's PL-600

Question #: 9 Topic #: 2

[All PL-600 Questions]

HOTSPOT -A company uses Dynamics 365 Sales and Power BI.Sales managers must be able to keep track of changes to their pipeline in the following ways:â€ Notify the sales managers when an Opportunity changes sales stage.â€ Notify the sales managers when the pipeline drops below 2.5M USD.â€ When reviewing the pipeline in Power BI, a sales executive must be able to add a Playbook to an Opportunity.You need to recommend a solution that meets the company requirements.Which combination of solutions should you recommend? To answer, select the appropriate option in the answer area.**NOTE:** Each correct selection is worth one point.**Hot Area:**
Suggested Answer: Box 1: Microsoft Power Automate, Microsoft Dataverse connector, and Microsoft 365 Outlook connectorUse Microsoft Dataverse as the data source.While Power Automate is a robust tool with ever-expanding capabilities, it also handles simple tasks with grace. A universal business need for many organizations is the ability to automate email notifications based on certain criteria: an opportunity is won, send an email to the sales manager; a case is closed, send an email to the customer; a work order is completed, send an email to the customer.Power Automate can easily accommodate this using the Microsoft 365 Outlook connector.Box 2: Microsoft Power Automate, Power Bi data alerts, and Microsoft 365 connectorData alerts in the Power BI service: Set alerts to notify you when data in your dashboards changes beyond limits you set.Box 3: Microsoft Power Automate, Power BI, Power Apps, and Microsoft Dataverse connectorReference:
<https://www.velosio.com/blog/2021/01/27/tracking-emails-the-right-way-with-power-automate/>
<https://docs.microsoft.com/en-us/power-bi/create-reports/service-set-data-alerts>

****Answer: ****

Timestamp: May 1, 2021, 7:28 p.m.

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Exam PL-600 topic 2 question 10 discussion

Actual exam question from

Microsoft's PL-600

Question #: 10 Topic #: 2

[All PL-600 Questions]

A company is implementing Dynamics 365 Sales. The company has turned off out-of-the-box quote calculations in order to implement its own custom calculations. When users update a line item on a quote, they expect to see an updated total for the quote in real time. Users are reporting inconsistent behavior, with some aggregations taking up to two hours. You review the system design and notice many asynchronous workflows. You need to recommend a solution to enable the calculation in real time. Which two options should you recommend? Each answer presents a complete solution. NOTE: Each correct selection is worth one point. Suggested Answer: AD

- A. Consolidate asynchronous workflow into a single real-time workflow.
- B. Consolidate multiple asynchronous workflows into a single asynchronous workflow.
- C. Implement a business process flow to replace the existing workflows.
- D. Convert the asynchronous workflows to a synchronous plug-in.

Answer: A

Timestamp: May 1, 2021, 7:30 p.m.

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Exam PL-600 topic 2 question 11 discussion

Actual exam question from

Microsoft's PL-600

Question #: 11 Topic #: 2

[All PL-600 Questions]

You are designing a model-driven app that allows a company to manage sales opportunities. The company has a complex security model that includes the following requirements:â€ The vice president of sales must be able to see opportunities for sales managers and sales representatives.â€ Sales managers must be able to see opportunities for all sales representatives.â€ Sales representatives must only see opportunities that they own. You need to recommend security tools for controlling user access. Which two tools should you recommend? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.
Suggested Answer: CD 8Y—3I, •

- A. Account hierarchy
- B. Field security profile
- C. Position hierarchy
- D. Security roles

Answer: C

Timestamp: May 15, 2021, 3:38 p.m.

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Exam PL-600 topic 2 question 12 discussion

Actual exam question from

Microsoft's PL-600

Question #: 12 Topic #: 2

[All PL-600 Questions]

A company sells antique books. The company stores data about book locations in an existing system by using the following database fields: Room, Shelf. The company must import the data from the existing system into a Power Platform solution. Existing data into must be modified to match the design of the new solution. You need to recommend a solution to combine the room and shelf fields into a single column during the import process. Which tool should you recommend? Suggested

Answer: A

A. Power Platform dataflows

B. Data Import Wizard

C. import from CSV

D. Microsoft Excel Online

Answer: A

Timestamp: May 15, 2021, 3:45 p.m.

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Exam PL-600 topic 2 question 13 discussion

Actual exam question from

Microsoft's PL-600

Question #: 13 Topic #: 2

[All PL-600 Questions]

A company has a Power Platform environment that connects to a third-party marketing application. The company reports that the data in the Power Platform lead table does not match data from the marketing application. Issues include: ' The owner data in the lead table and the third-party application do not match. ' The Topic column has more information than the related record from the marketing application. ' There are differences in how telephone numbers are formatted. You need to determine which processes are causing the issues. Which three processes may be causing the differences observed? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point. Suggested Answer: ACD 3i, •

- A. Dataflow
- B. Business rule
- C. Classic workflow
- D. Power Automate cloud flow
- E. Duplicate detection rule

Answer: A

Timestamp: May 15, 2021, 3:48 p.m.

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Exam PL-600 topic 2 question 14 discussion

Actual exam question from

Microsoft's PL-600

Question #: 14 Topic #: 2

[All PL-600 Questions]

HOTSPOT -You are supporting the go-live process for a company. The company is responsible for migrating data to the Power Platform by using a custom solution. The company reports the following issues: ' Migration processes fail due to operation timeouts. ' Records that include lookup columns often fail to load. You need to recommend a solution. What should you recommend? To answer, select the appropriate options in the answer area. **NOTE:** Each correct selection is worth one point. **Hot Area:** Suggested Answer: Box 1: Increase multithreading and/or batch size settings Box 2: Ensure you are loading data in a specific order. Load the base tables in the hierarchies first.

****Answer: ****

Timestamp: May 15, 2021, 3:49 p.m.

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Exam PL-600 topic 2 question 15 discussion

Actual exam question from

Microsoft's PL-600

Question #: 15 Topic #: 2

[All PL-600 Questions]

A company wants to add an interactive checklist to a Power Platform solution to ensure that salespeople are following the same steps when qualifying leads. You need to recommend a solution that will incorporate this checklist. What should you recommend? Suggested Answer: D

- A. Microsoft Customer Voice
- B. Business Process Modeler task guide
- C. Dashboards
- D. Business Process Flow

Answer: D

Timestamp: Oct. 29, 2021, 1:10 p.m.

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Exam PL-600 topic 2 question 16 discussion

Actual exam question from

Microsoft's PL-600

Question #: 16 Topic #: 2

[All PL-600 Questions]

HOTSPOT -A company plans to create a Power Platform solution that integrates with Dynamics 365 Sales. The solution must meet the following requirements:â€¢ Connect directly with a Microsoft Azure SQL database as an external data source at run time where specific data is available in the Dynamics 365 Sales solution without the need for data replication.â€¢ An external system needs to send data to the company's Dynamics 365 Sales solution. You need to recommend the most suitable solution to integrate Dynamics 365 Sales with both systems. What should you recommend? To answer, select the appropriate option in the answer area. **NOTE:** Each correct selection is worth one point. **Hot Area:** Suggested Answer: Box 1: Use Virtual tables -A virtual entity is a custom entity in Dynamics 365 Customer Engagement (on-premises) that has fields containing data from an external data source. Virtual entities appear in your app to users as regular entity records, but contain data that is sourced from an external database, such as an Azure SQL Database. Records based on virtual entities are available in all clients including custom clients developed using the Dynamics 365 Customer Engagement Web Services. Box 2: Use Dynamics 365 Web API. Dynamics 365 Web Services API: Many times, straight database-to-database integrations aren't a possibility. In these cases, the development of a solution may depend on utilization of the Dynamics 365 Customer Engagement web services API (Application Programming Interface). Reference: <https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/create-edit-virtual-entities>

****Answer: ****

Timestamp: Nov. 23, 2021, 4:27 p.m.

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Exam PL-600 topic 2 question 17 discussion

Actual exam question from

Microsoft's PL-600

Question #: 17 Topic #: 2

[All PL-600 Questions]

HOTSPOT -A company plans to transition from an existing proprietary solution to a Power Platform solution. The company is consolidating data from several sources. The company reports the following data quality issues with the existing solution: 'Users often encounter a character limit when entering data.' The database includes multiple instances of duplicate records. You need to recommend solutions to ensure that the data quality issues are not present in the Power Platform solution. What should you recommend? To answer, select the appropriate options in the answer area. **NOTE:** Each correct selection is worth one point. **Hot Area:** Suggested Answer: Box 1: Define the data type and format for each column. Increase the data type size of the column. Box 2: Define and implement duplicate detection rules. **Reference:**

<https://docs.microsoft.com/en-us/power-platform/admin/set-up-duplicate-detection-rules-keep-data-clean>

****Answer: ****

Timestamp: Oct. 25, 2021, 8:20 a.m.

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Exam PL-600 topic 2 question 18 discussion

Actual exam question from

Microsoft's PL-600

Question #: 18 Topic #: 2

[All PL-600 Questions]

HOTSPOT -A company is creating a Power Platform solution to manage employees. The company has the following requirements: ' Allow only the human resource manager to change an employee's employment status when an employee is dismissed. ' Allow only approved device types to access the solution and company data. You need to recommend a solution that meets the requirements. What should you recommend? To answer, select the appropriate options in the answer area. **NOTE:** Each correct selection is worth one point. **Hot Area:** Suggested Answer: **Box 1:** Field security profile -Record-level permissions are granted at the entity level, but you may have certain fields associated with an entity that contain data that is more sensitive than the other fields. For these situations, you use field-level security to control access to specific fields. Field-level security is available for the default fields on most out-of-box entities, custom fields, and custom fields on custom entities. Field-level security is managed by the security profiles. **Box 2:** Compliance policy -Compliance policy settings x'â,-" Tenant-wide settings that are like a built-in compliance policy that every device receives. Compliance policy settings set a baseline for how compliance policy works in your Intune environment, including whether devices that haven't received any device compliance policies are compliant or noncompliant. **Note:** Mobile device management (MDM) solutions like Intune can help protect organizational data by requiring users and devices to meet some requirements. In Intune, this feature is called compliance policies. Compliance policies in Intune: Define the rules and settings that users and devices must meet to be compliant. Include actions that apply to devices that are noncompliant. Actions for noncompliance can alert users to the conditions of noncompliance and safeguard data on noncompliant devices. Can be combined with Conditional Access, which can then block users and devices that don't meet the rules. **Reference:** <https://docs.microsoft.com/en-us/power-platform/admin/field-level-security> <https://docs.microsoft.com/en-us/mem/intune/protect/device-compliance-get-started>

****Answer: ****

Timestamp: Nov. 24, 2021, 7:28 a.m.

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