# **Business Overview**

YearMonthProduct CategoryCustomer StateAll\rightarrowAll\rightarrowAll

**Total of the Sales Revenue** 

16.01M

**Total Number of Orders** 

98.67K

Total Number of Order Items

135K

**Total Number of Unique Customers** 

96.10K

**Total Number of Products** 

32.95K

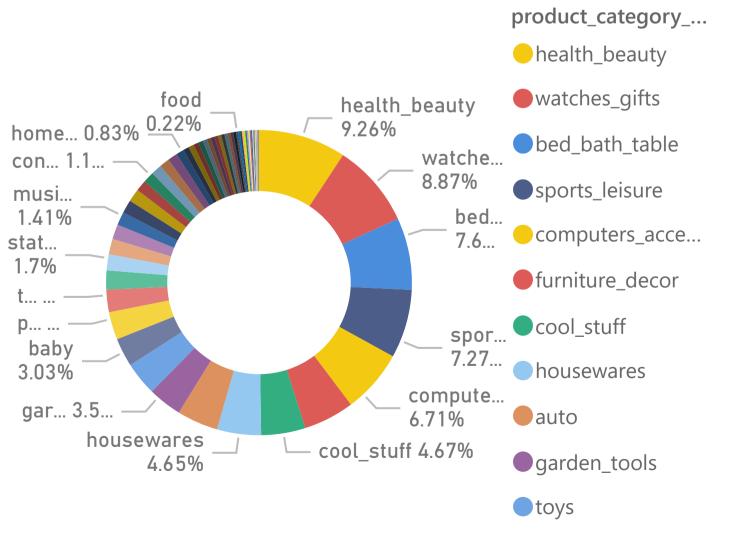
#### **Sales Details**

年	月	Sum of price	%GT Sum of price
			<b>*</b>
2017	November	1,010,271.37	7.43%
2018	April	996,647.75	7.33%
2018	May	996,517.68	7.33%
2018	March	983,213.44	7.23%
2018	January	950,030.36	6.99%
2018	July	895,507.22	6.59%
2018	June	865,124.31	6.37%
2018	August	854,686.33	6.29%
2018	February	844,178.71	6.21%
2017	December	743,914.17	5.47%
2017	October	664,219.43	4.89%
2017	Septemb	624,401.69	4.59%
2017	August	573,971.68	4.22%
2017	May	506,071.14	3.72%
2017	July	498,031.48	3.66%
2017	June	433,038.60	3.19%
2017	March	374,344.30	2.75%
2017	April	359,927.23	2.65%
2017	February	247,303.02	1.82%
2017	January	120,312.87	0.89%
2016	October	49,507.66	0.36%
2016	Septemb	267.36	0.00%
2018	Septemb	145.00	0.00%
2016	December	10.90	0.00%
Total		13,591,643.70	100.00%

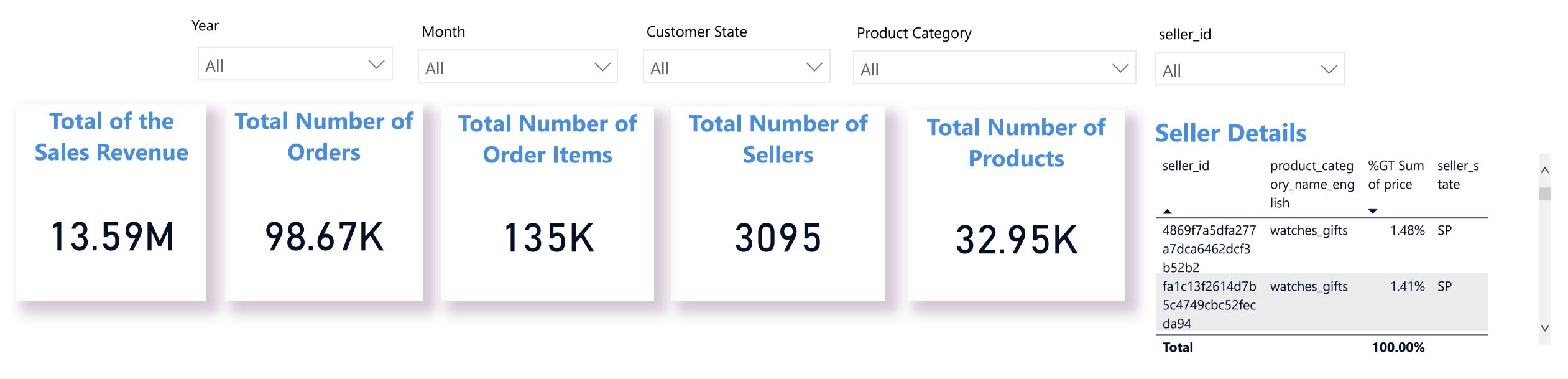
#### **Total Sales Revenue and Order Number Per Month**



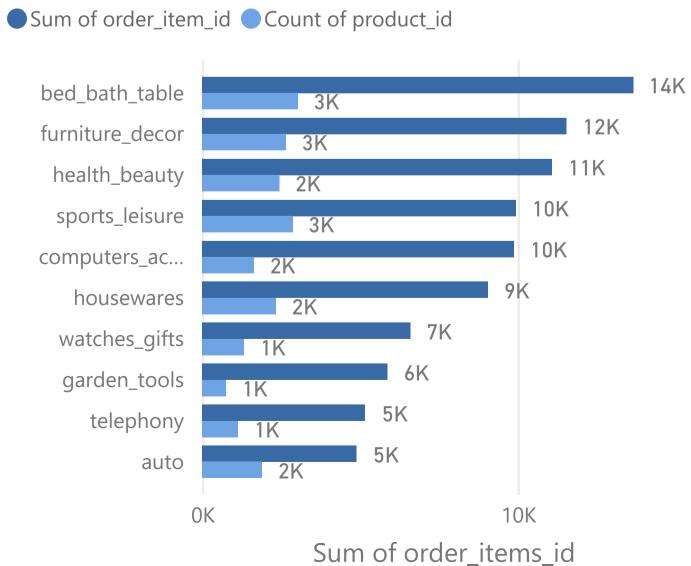
#### **Sales Revenue Distribution by product category**



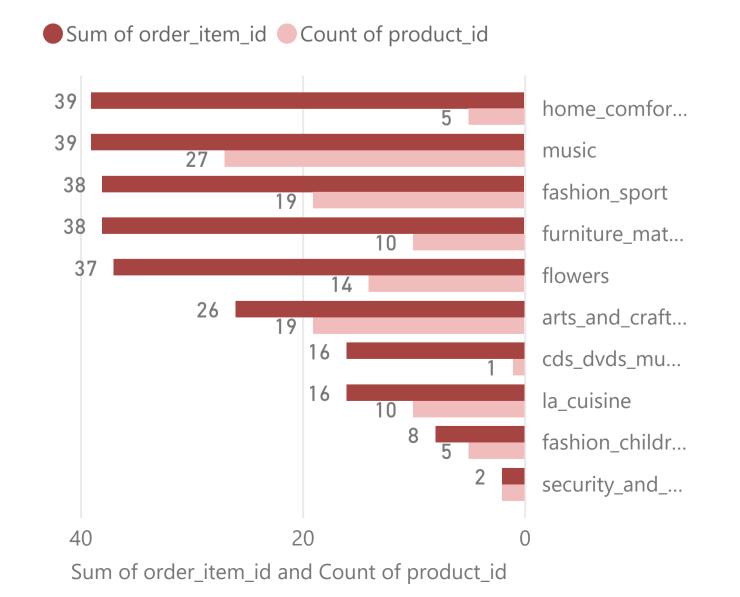
# **Demand & Supply of Product Overview**



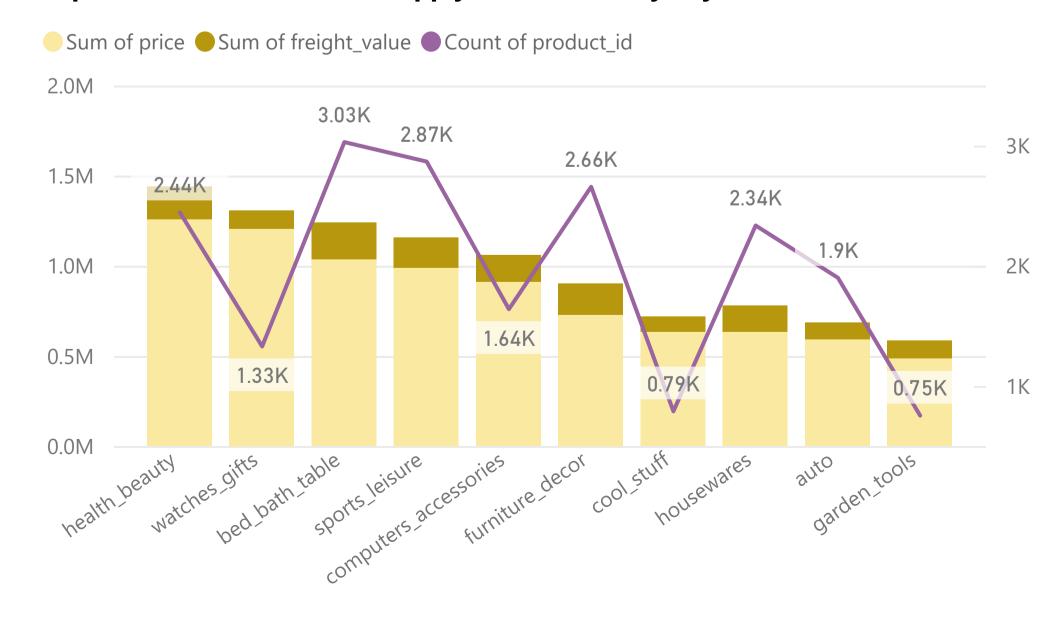




#### **Bottom 10 Demand and Supply by Total Order Items**

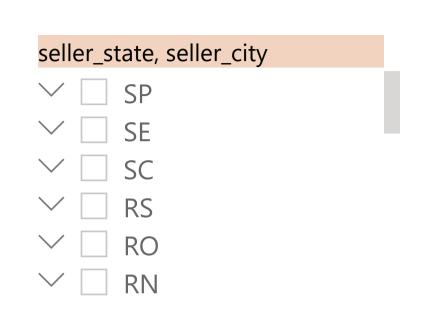


### Top 10 Product Demand & Supply Distribution by Payment Value



# **Seller Overview**

product_category_na		seller_id		product_id	
All	<b>\</b>	All	~	All	$\vee$



**Total Number** of Sellers

3095

**Total Number** of Products

32.95K

**Total of the Sales Revenue** 

13.59M

**Averaged Sales** Revenue

120.65

**Total Number of Orders** 

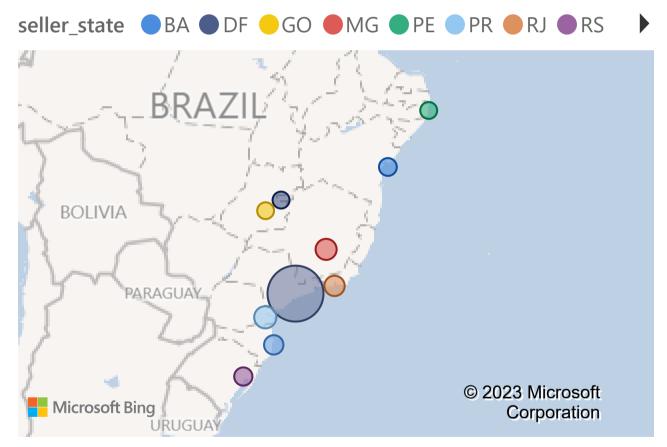
98.67K

<

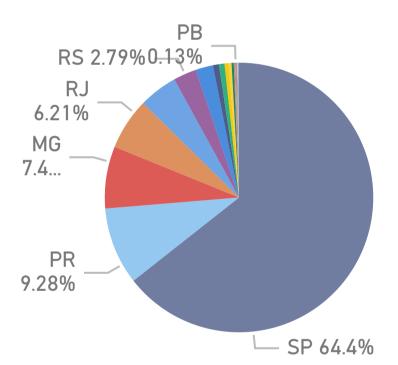
**Total Number of Order Items** 

135K

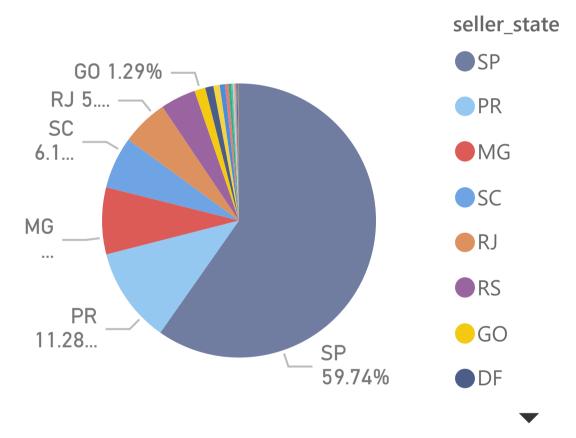
#### **Top 10 Seller by State**



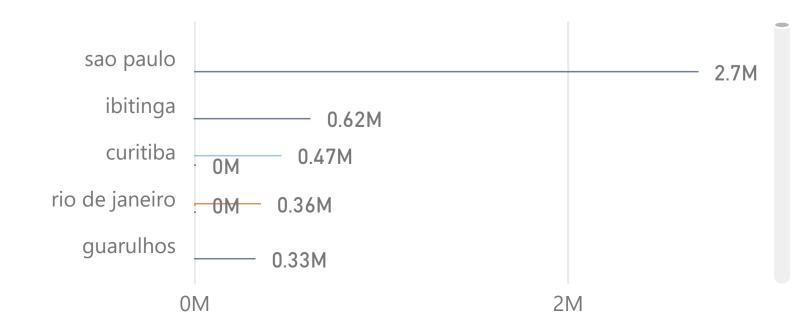
#### **Sales Contribution by Seller by State**



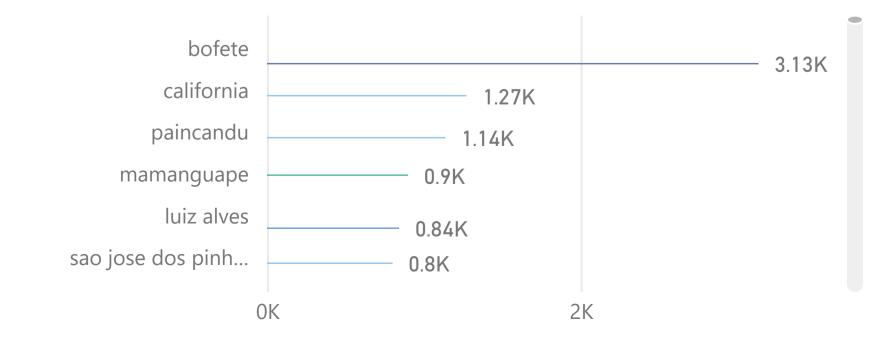
#### **Number of Seller by State**



#### Sum of price by seller\_city and seller\_state



#### Average of price by seller\_city and seller\_state

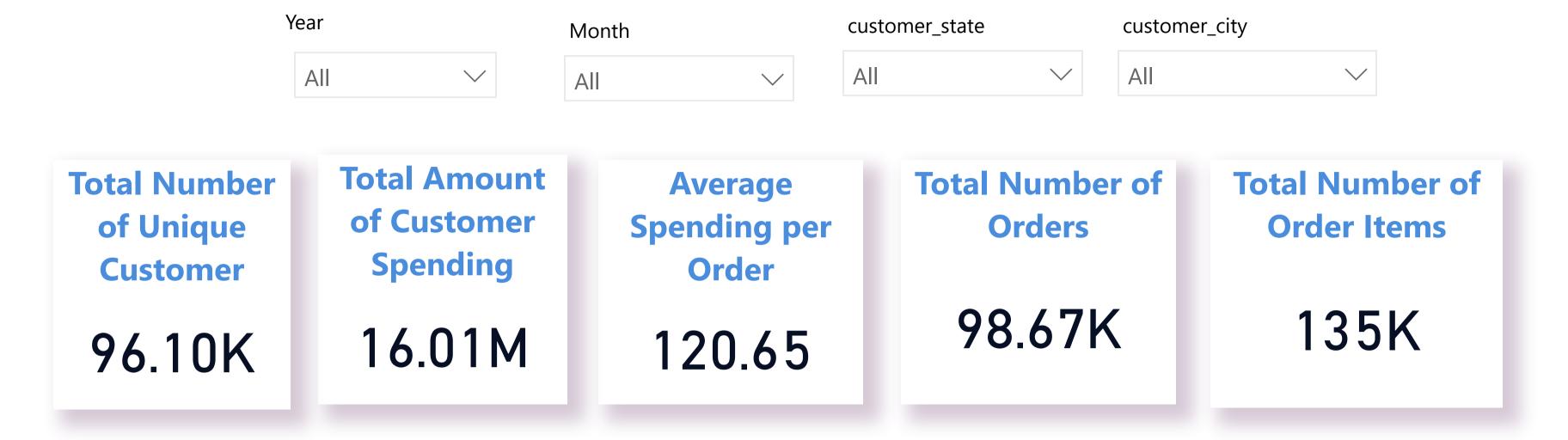


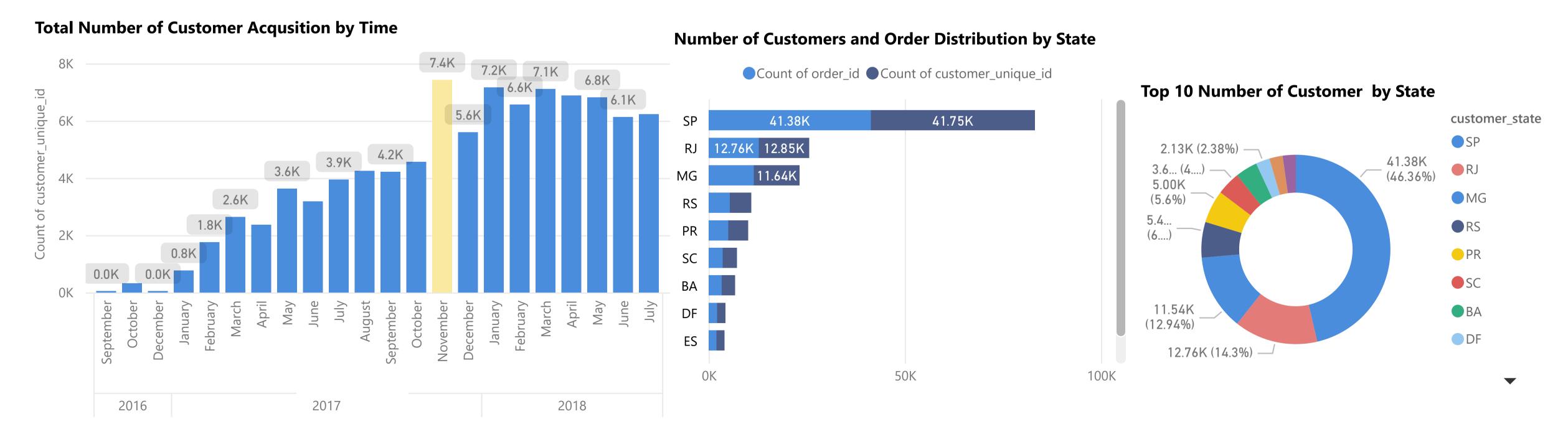
#### **Sales Contribution Details Per Seller**

seller_id	seller_st ate	product_catego ry_name_englis h	%GT Sum of price	%GT Count of product_ id
4869f7a5dfa277 a7dca6462dcf3 b52b2	SP	watches_gifts	1.48%	4.03%
fa1c13f2614d7b 5c4749cbc52fec da94	SP	watches_gifts	1.41%	4.03%
7c67e1448b00f 6e969d365cea6 b010ab	SP	office_furniture	1.27%	0.94%
7e93a43ef30c4f 03f38b393420b c753a	SP	watches_gifts	1.25%	4.03%
53243585a1d6d c2643021fd185 3d8905	ВА	computers	1.23%	0.09%
4a3ca9315b744 ce9f8e9374361 493884	SP	bed_bath_table	1.22%	9.19%
da8622b14eb17 ae2831f4ac5b9	SP	bed_bath_table	1.12%	9.19%
Total			100.00%	100.00



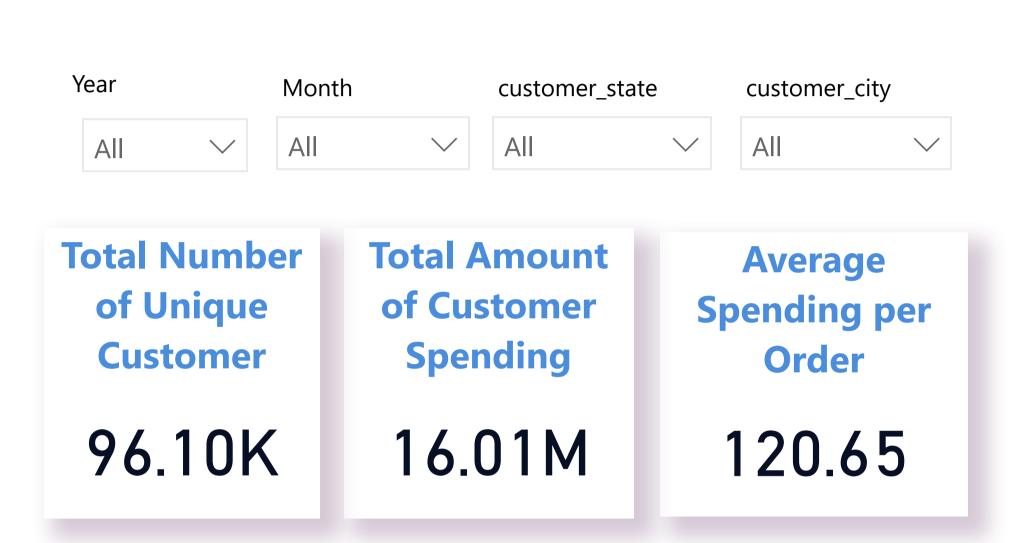
# **Customer Overview**

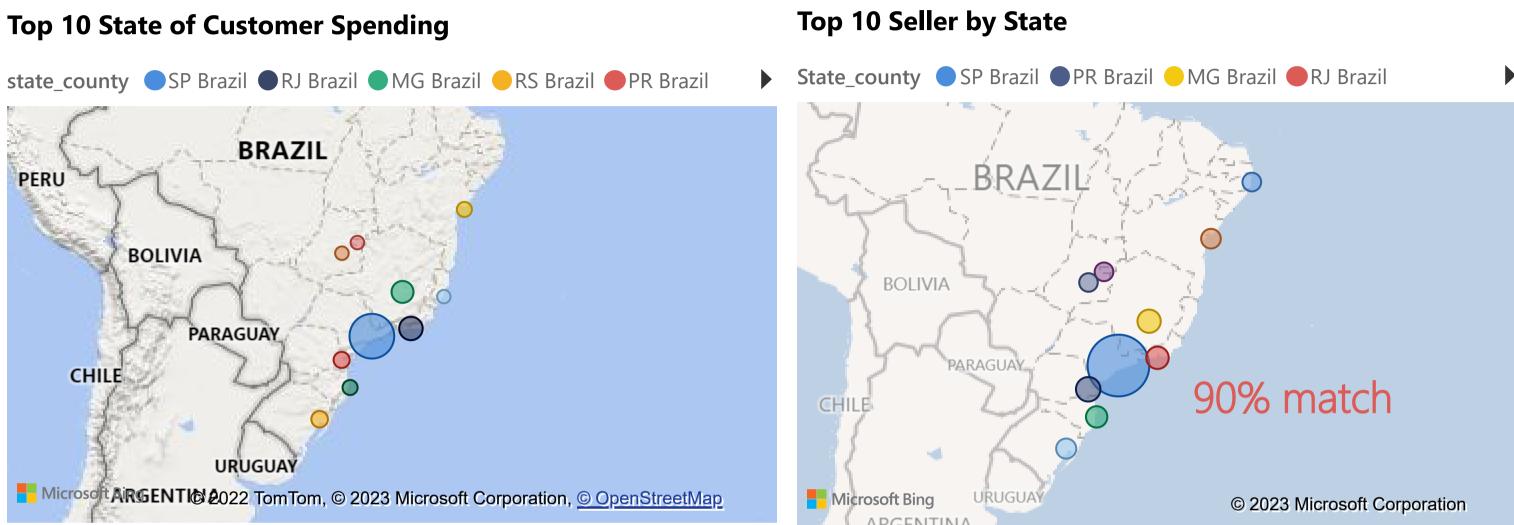




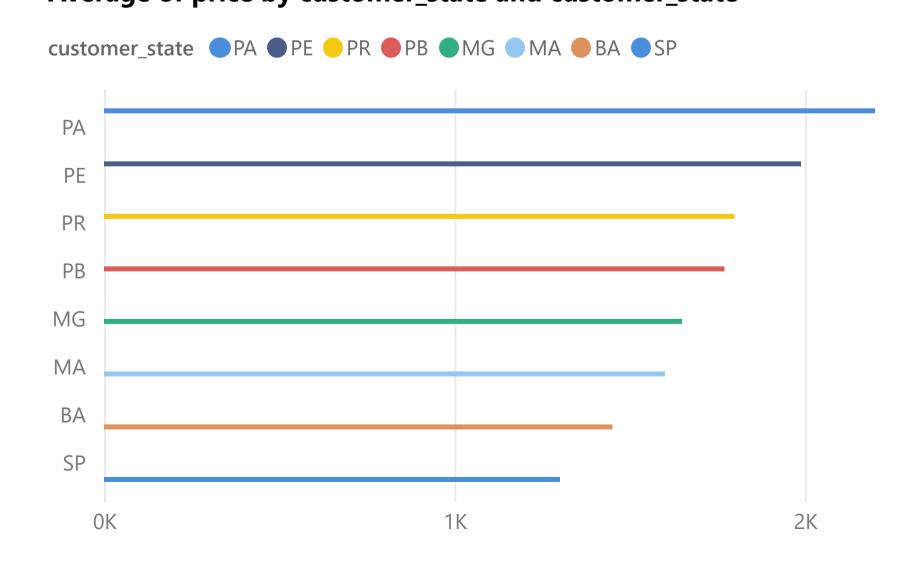


# **Customer Overview by Location**

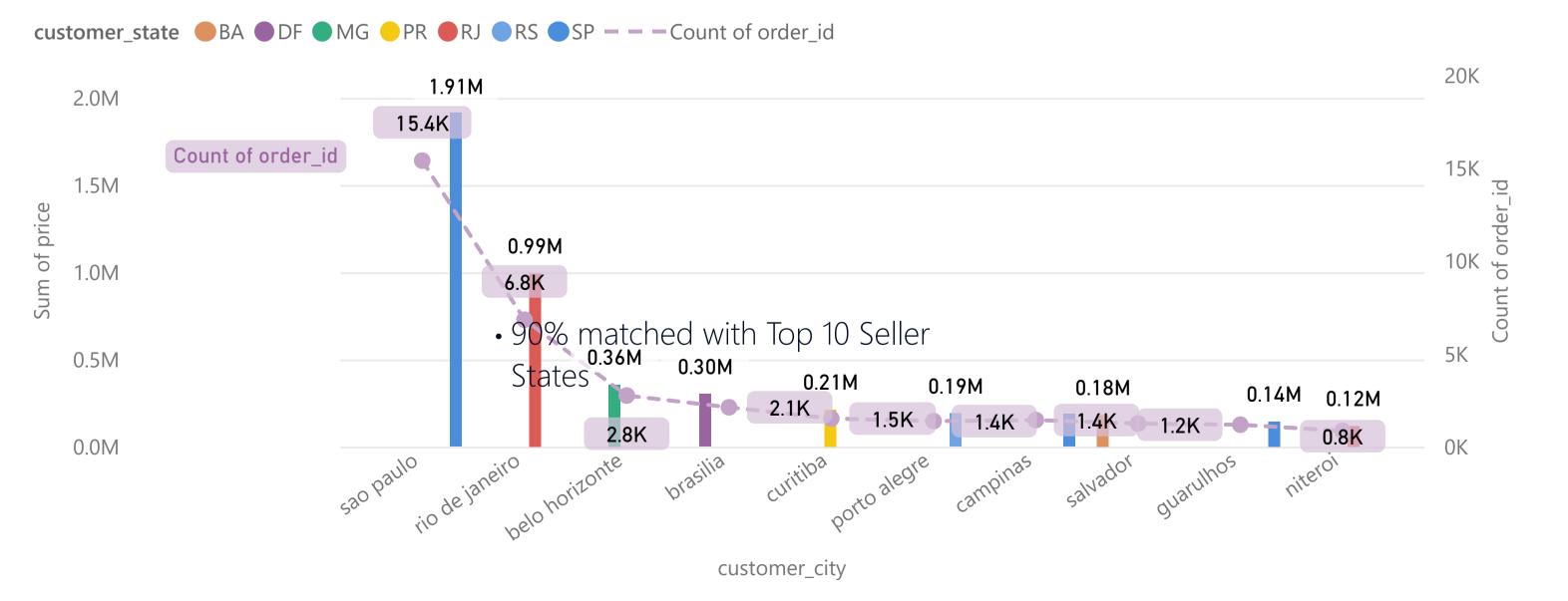




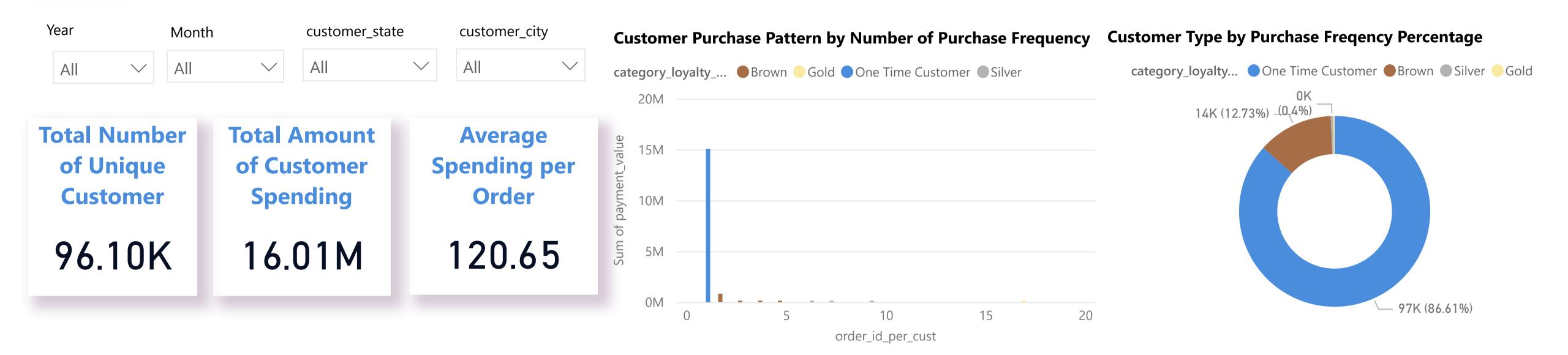
#### Average of price by customer\_state and customer\_state



#### **Total Sales and Total Number of Order of Top 10 Revenue-driven Cities**



# **Customer Overview by Purchase Frequency**



#### **Customer Type by Purchase Frequency**

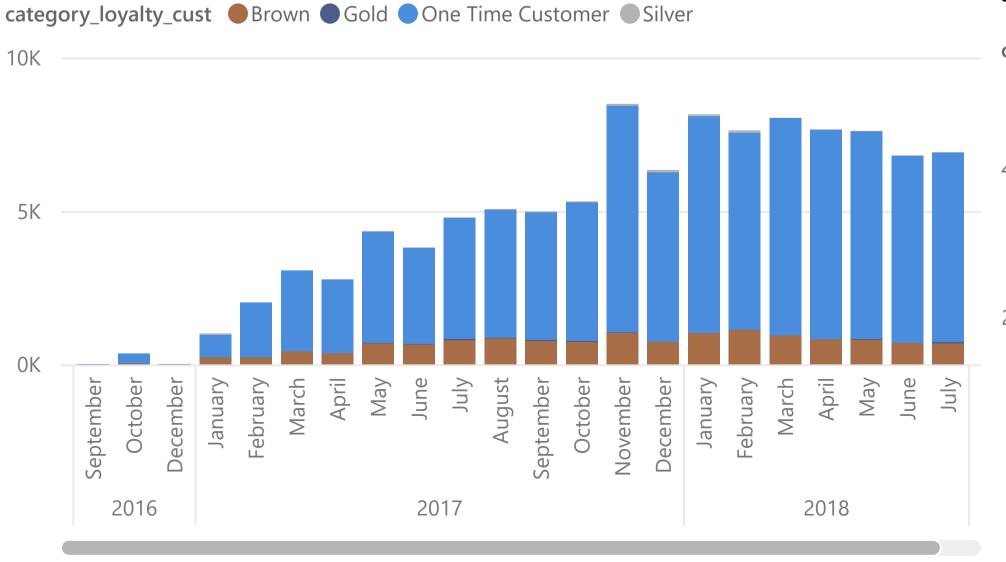
category_loyalty_cust	Sum of	Sum of
	order_id_per_cust	payment_value
Gold	289	927.63
Silver	451	8,190.73
Brown	14274	933,041.20
One Time Customer	97156	15,061,619.46
Total	112170	16,003,779.02

#### **Frequency of Purchase**

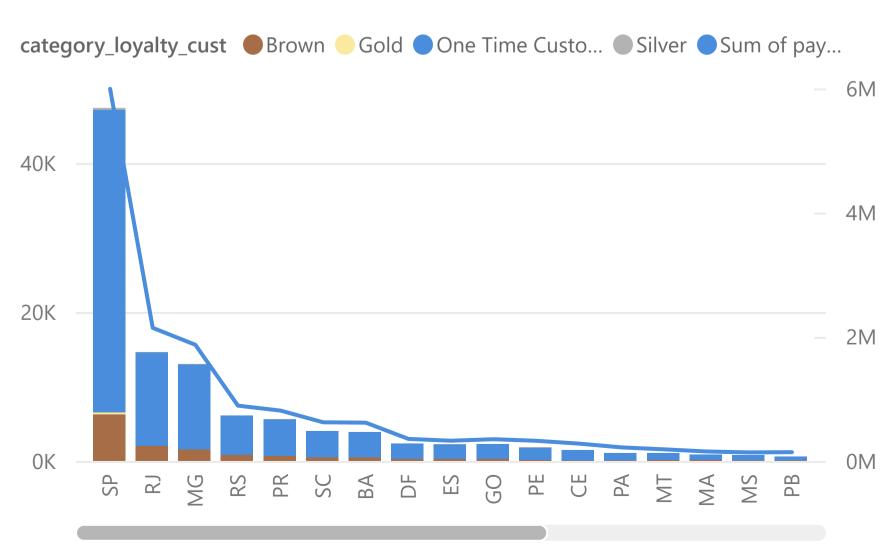
Gold: > 10 thSliver: 6th - 10th

Brown: 2nd - 5thOne Time Customer: 1st

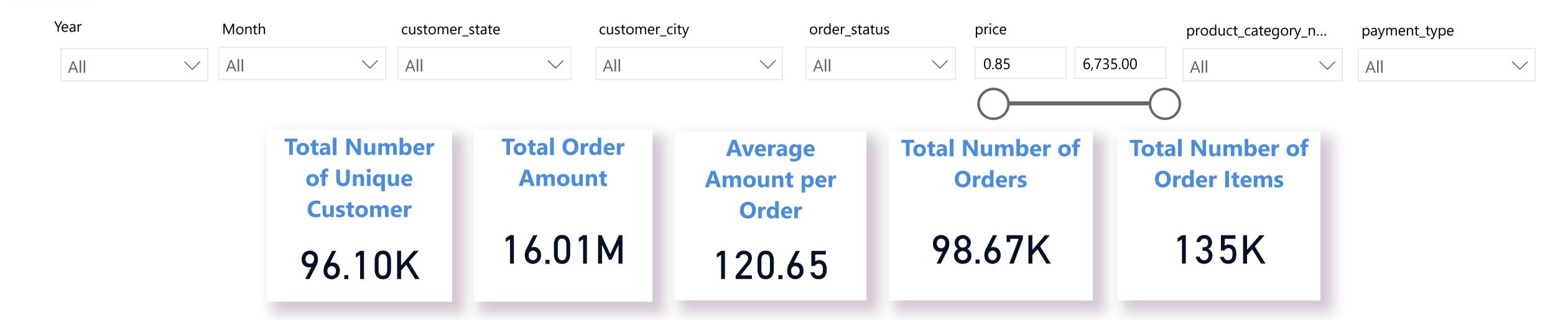
#### Total Number of Order per category of Customers between Sep 2016 and A...

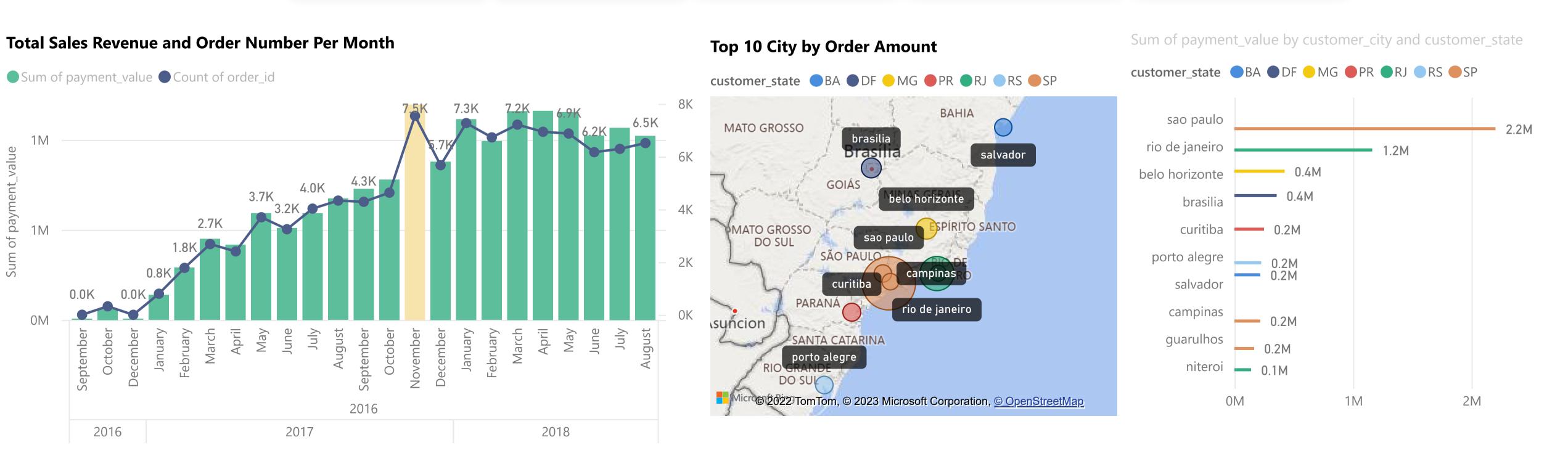


# Total Number of Order per category of Customers per Customer State

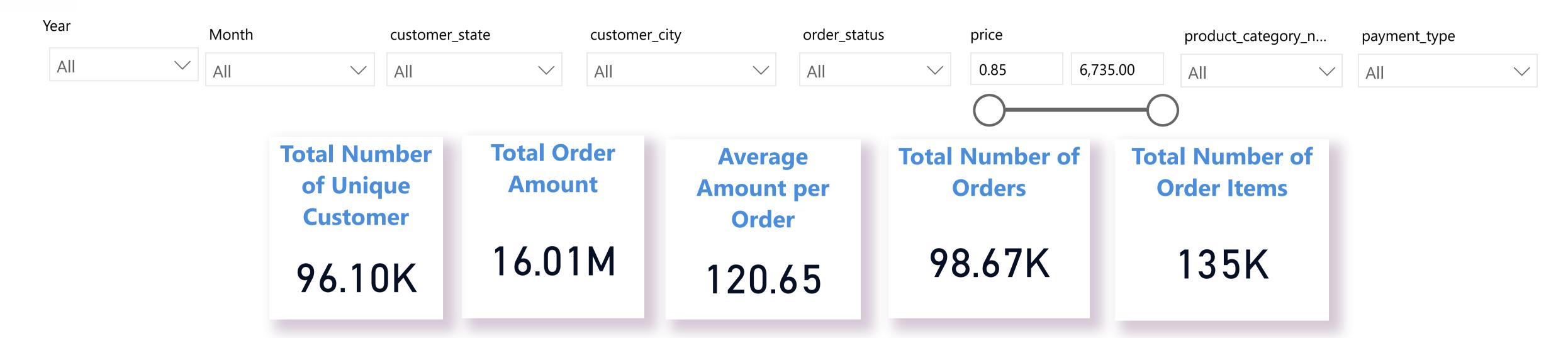


# Order Overview by Location





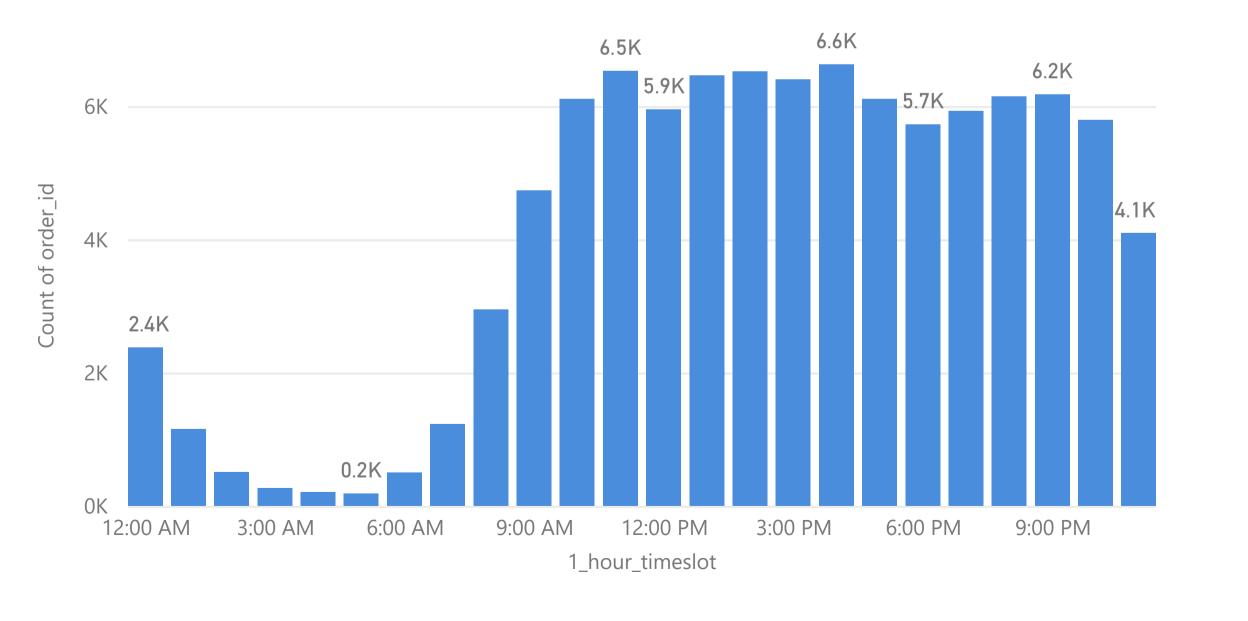
# Order Overview by Time



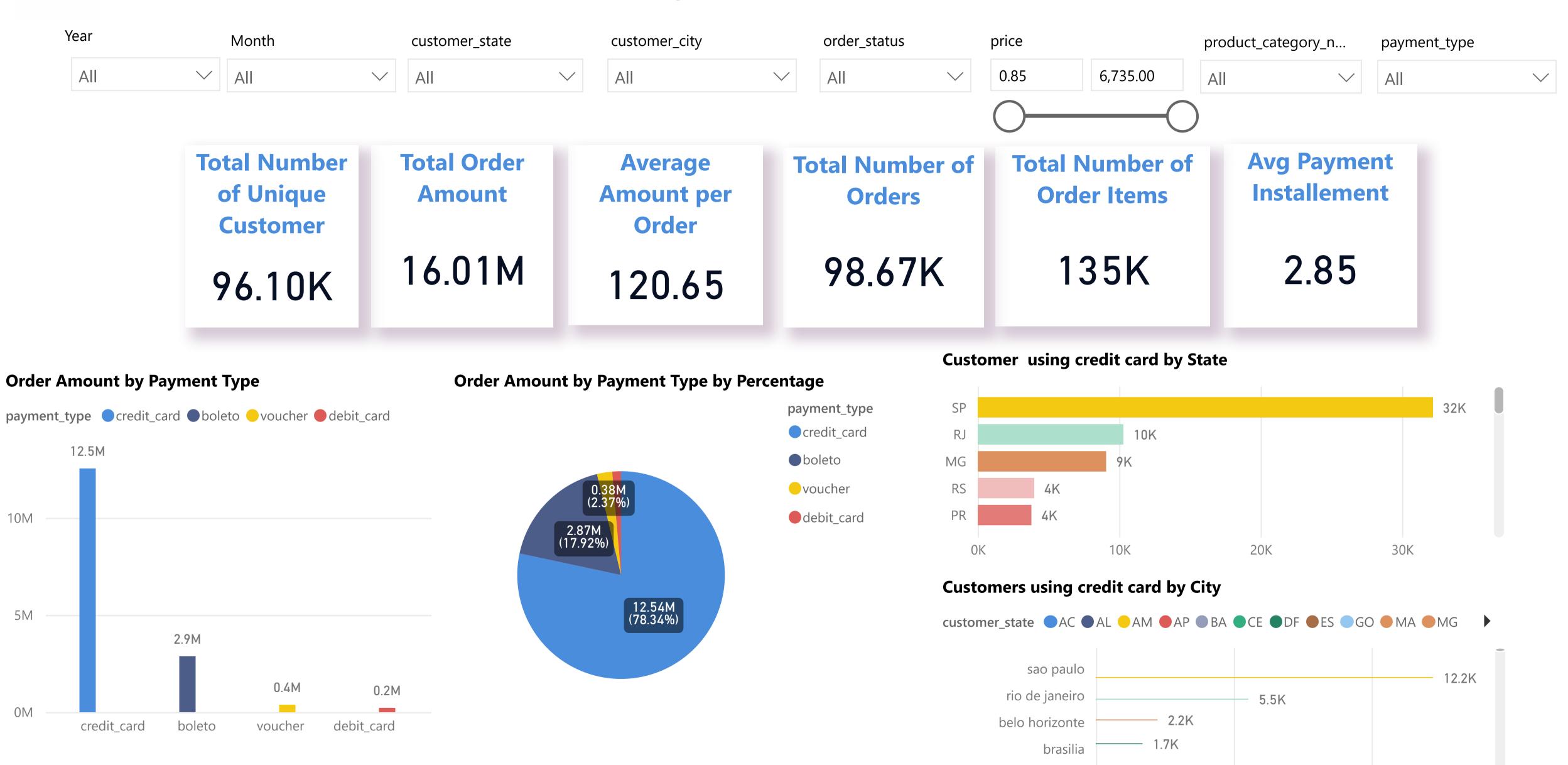
#### **Total Sales Revenue and Order Number Per Month**



#### **Order Purchase Time Hourly Distribution**



# Order Payment Overview



curitiba \_\_\_\_\_ 1.1K

0K

5K

10K



## **Order Review Overview**



Average Review Score

4.07

Total Number of Review

35.78K

Total Number of
Customer
Account

99.42K

Total Number of
Customer
Review Account

99.17K

Average of Review Creation Day

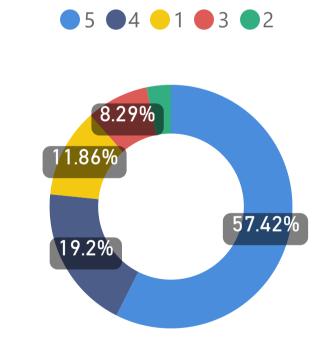
15.73

## **Number of Review Message of Customer Review Account**



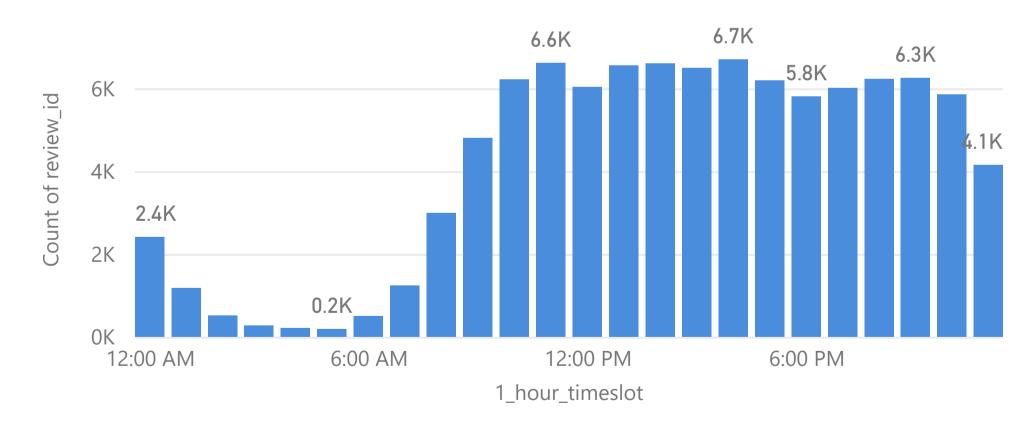
only 36% of customers leave a review message among all customers with a review account

# **Score Review Distribution of Review Account**



The average review score is 4.07, and over 76% of customers rated scores of 4 and 5 among all order reviews, indicated the majority of customers feel satisfied with the user experience

#### **Review Creation Time Distribution**



Customers tend to write the order review between 11 a.m. and 10:00 p.m., It is recommended Olist could schedule and set the app/ email reminder to encourage customers to write the product review within the timeframe



月

2016 September

2016 December

2016 October

2017 January

2017 February

2017 March

2017 April

2017 May

2017 June

2017 July

2017 August

2017 September

2017 November

2017 December

2018 January

2018 February

2018 March

2018 April

2018 May

2018 June

2018 July

2018 August

2018 October

**Total** 

2018 September

2017 October

Sum of payment\_value

252.24

19.62

59,090.48

138,488.04

291,908.01

449,863.60

417,788.03

592,918.82

511,276.38

592,382.92

674,396.32

727,762.45

779,677.88

1,194,882.80

1,115,004.18

992,463.34

1,159,652.12

1,160,785.48

1,153,982.15

1,023,880.50

1,066,540.75

1,022,425.32

16,008,872.12

4,439.54

589.67

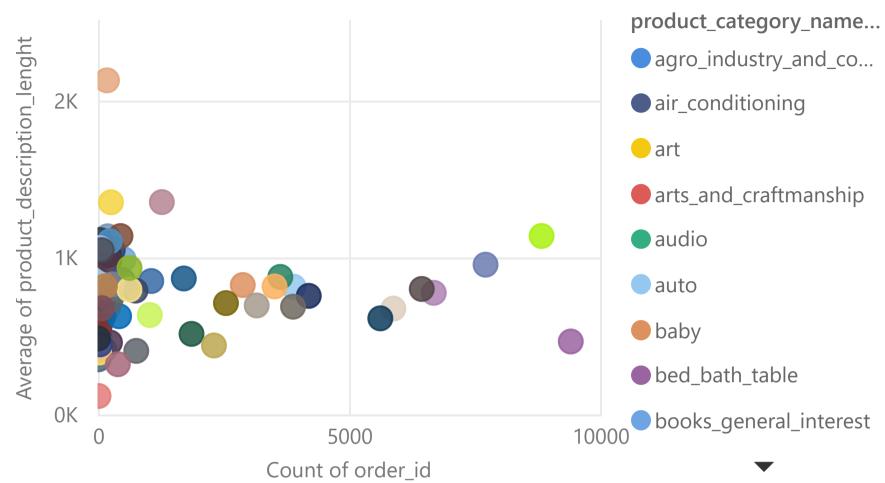
878,401.48

# **Product Overview**

#### product\_category\_name...

All	<b>\</b>

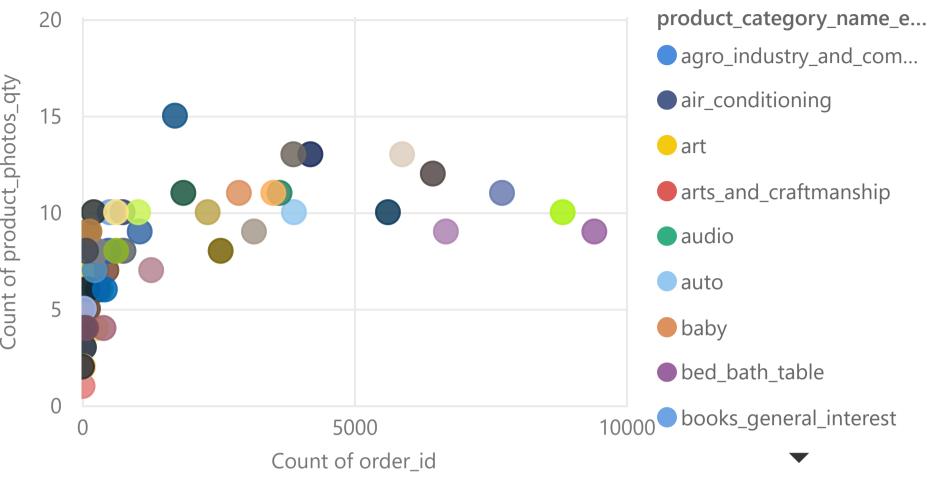
#### **Number of Order and Product Description Correlation**



The more photo description, the more customer order

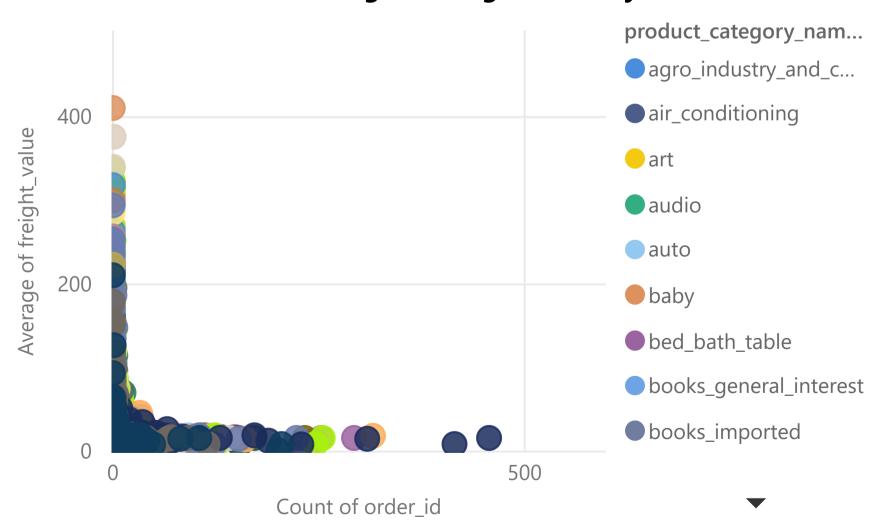
# g manship Count of product\_photos\_qty e

#### **Number of Order and Product Photo Correlation**



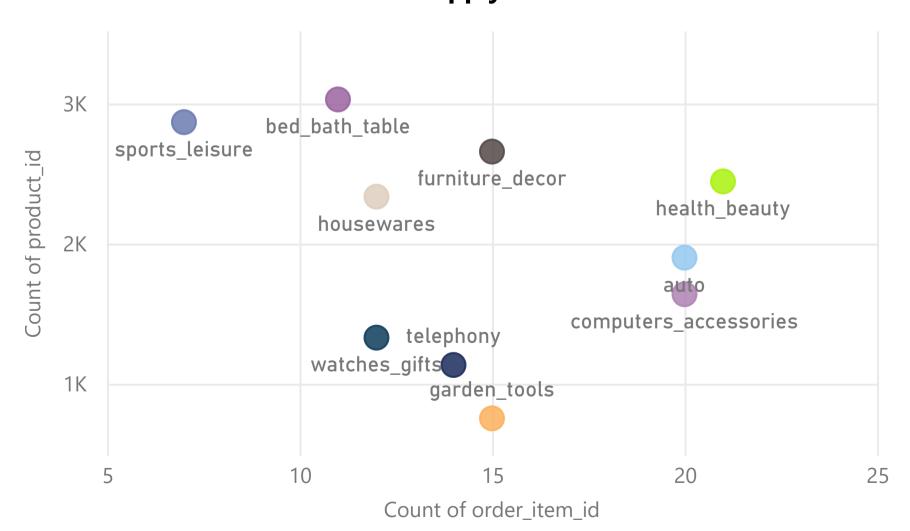
The more product photo, the more customer order

#### **Number of order and Average of Freight Value by Correlation**



The lower average freight value, the more customer order

#### Number of Order and Product Supply Correlation



Generally, the more product supply, the more customer order

Olist should increase the product supply based on the number of customer order, based on the data of top sales revenue-driven products, Olist should increase the product supply of health beauty, auto and computers