

# Zachary Peltz-Palko

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## Education

**University of Pittsburgh**, Pittsburgh, PA  
College of Business Administration  
Bachelor of Science in Business Administration  
Supply Chain Management and Business Information Systems

## Work Experience

**Amazon** Plainfield, IN May 2022 – July 2022  
Area Manager Intern - Pack (L4) at FC IND5

- Co-manage a team of 70+ employees to ensure outbound packages ship before critical times
- Self-manage intern project that saw a decrease in learning curve time by 18% for new employees
- Maintain cross-functional relationships to ensure daily KPI's are met
- Plan operations across departments to meet established plans, schedules, and forecast
- Evaluate and use relevant data to ensure proper business decisions are made
- Ensure a smooth-running operation with “bias for action” based problem solving
- Maintain high corporate standards by ensuring employees followed company processes
- Identify areas of improvement to continually improve operations and maintain site safety

**Idlewild Park and Soakzone** Ligonier, PA May 2014-August 2021  
Warehouse Supervisor

- Manage a team of 10, across 2 Departments that receives shipments and delivers to proper locations
- Order and upkeep of stock from suppliers to guarantee no stockouts
- Supervise orders taken to 14 locations (11 company owned, 3 contracted)
- Maintain relationships with suppliers to ensure a healthy supply chain
- Source and procure substitute products while maintaining quality standard
- Adherence to proper health codes to maintain a safe workspace

## Projects

### Pack Station Relabeling (Amazon FC IND5)

- Maintained a stakeholder focused project that saw the relabeling of 6 pack lines
- Improved learning curve time by 18%
- Improved learning curve associates' total quantity output by 25%
- Ensured standard work procedures were followed

## Relevant Course Work

Database Management

- Basic database knowledge and basic SQL querying skills

## Professional Skills

- Resource and Project Management
- Exceptional communication and interpersonal skills
- Well versed in documentation and narrative writing
- Highly proficient in Excel and Microsoft Office Suite
- Data Analysis