

Zoe Pendleton
423.579.0887 - pendletonz@etsu.edu

Skills —

C#, OOP, Python, R, HTML/CSS/JavaScript, MySQL, basic networking knowledge, database design knowledge, basic data analytics principles, POS system experience, lower management experience, customer service

Experience —

Johnny Brusco's New York Style Pizza (June 2023 - present)

Provides exceptional customer service to restaurant guests, ensuring a pleasant and prompt experience. Works efficiently and quickly with a team in high stress environments. Maintains a clean and atmospheric work space.

General Nutrition Center (January 2023 - June 2023)

Met company standards for sales and loyalty program sign-ups. Kept track of store inventory and maintained order on the sales floor, as well as accurately keeping logs of cash transactions. Navigated company POS systems.

Saladworks (April 2021 - December 2022)

Successfully ran shifts in a small restaurant setting. Ensured proper order fulfillment, maintained positive customer relations, kept a clean and orderly store, and counted accurate change and cash deposits. Also took inventory and placed truck orders occasionally.

Education —

Northeast State Community College (August 2021 - May 2023) - 3.7 GPA

AAS Computer Information Technology: Programming Concentration

Courses in: C#, OOP, SQL, Python, HTML/CSS/JavaScript

Relevant Experience: Programming Capstone course

Worked with a team of students to implement changes to a prototype website upon client requirements; wrote extensive use case documentation.

East Tennessee State University (August 2023 - present) Expected grad 2025

Bachelors of Science in Computing: Information Technology Concentration

Courses in: SQL PL, R, Python, C#