

# Zadie Moon

San Francisco, CA | 510-326-1895 | [zadiemoon.println@gmail.com](mailto:zadiemoon.println@gmail.com) | [LinkedIn](#) | [Portfolio](#)

## EDUCATION

Northeastern University, Oakland, CA

12/2025

### MS in Computer Science

GPA **3.95/4.00**

*Concentrations:* **AI / Machine Learning, Human-Centered Interaction**

Relevant coursework: Artificial Intelligence, Machine Learning, NLP, Human-Computer Interaction

*Honors & Awards:* Dean's List, ClimateJustice 1st Place Award, Graduate Student Leadership Award

Mills College, Oakland, CA

06/2022

### BA in Public Health

*Concentrations:* **Health Equity, Spanish**

GPA: **3.98/4.00**

*Honors & Awards:* Summa Cum Laude, Eco-Justice Leadership Award, Trefethen Award, Palladium Society, Swim D3 Recordholder

## TECHNICAL SKILLS

**Languages & Development:** Python, Java, C/C++, JavaScript, Typescript, React, Node.js, HTML/CSS.

**AI/ML:** LLMs (RAG, fine-tuning, multi-agent workflows), PyTorch, TensorFlow, NLP, multimodal models.

**Cloud & Deployment:** AWS, GCP, Azure; ML production deployment; scalable systems design.

**Product & Process:** Agile/Scrum, Jira, product strategy, process re-engineering, UCD (Figma), analytics.

**Certifications:** Human Subjects Research (CITI, 2023), AI First Product Leadership, Project Risk Mgmt (LinkedIn, 2024)

## WORK EXPERIENCE

**Product Manager, AI Agentforce** | Evenness, San Francisco, CA

08/2024 – 01/2025

- Partnered with clients to design accessible **AI-powered interfaces**, presenting demos that improved adoption rates by 30%
- Developed the **roadmap** and **GTM** strategy for autonomous **AI agents**, accelerating time-to-market by 20%.
- Collaborated with engineering, design, and QA teams to deliver prioritized features two weeks ahead of schedule, reducing development cycle times by 25% and achieving a 95% on-time release rate.
- Implemented rigorous **A/B testing** and heuristic evaluations to refine UI components, driving a 30% increase in accessibility compliance and enhancing the overall user experience across customer-facing platforms.

**AWS Apprenticeship** | Amazon Web Services (AWS) Remote, CA

Nov 2024 – Apr 2025

- Selected as one of 15 participants in AWS's competitive pre-career product design and engineering program focused on developing scalable, user-centered **cloud solutions**.
- Partnered cross-functionally with engineers, designers, and product mentors to prototype and iterate on internal tools using AI/ML services. Conducted **user and product research** to identify friction points in cloud workflows; presented data-driven recommendations to enhance scalability, and end-user experience, improving efficiency for enterprise workflows.
- Applied product methodologies to guide development and delivery, combining technical insight (**Python, data analysis**) with strategic decision-making and user empathy.

**UX Research Intern** | One Degree Inc., San Francisco, CA

08/2021 – 08/2022

- Conducted **38+ user research studies** to understand barriers low-income families face in accessing free resources, reducing task completion time by 22% and boosting satisfaction.
- Queried, cleaned, and analyzed large datasets using **SQL and Excel**, identifying friction points that decreased abandoned search sessions by 20%.
- Designed **data-driven dashboards** and **Figma prototypes** to guide product decisions and improve search flows, increasing user retention by 28% and engagement by 25%.

## LEADERSHIP EXPERIENCE

**Founder & Lead, Google Developer Group @** Northeastern University, Oakland

08/2024 – 08/2025

- Led 9 organizers to deliver hackathons, conferences, and AI/ML workshops for 2,000+ students.
- Moderated 6 industry panels and **built partnerships** with **Google, Pinterest, Salesforce, Apple** to 10X engagement.
- Secured sponsorships and coordinated logistics with industry partners, increasing event funding and participant reach by 95%, resulting in 40+ career growth opportunities delivered.

**AI Graduate Researcher** | Khoury College of Computer Sciences, Oakland, CA

06/2024 – 05/2025

- Built an LLM-powered training platform for mental health practitioners, and designed bias and usability evaluation frameworks, improving decision-making accuracy and ethical compliance by 37%.
- Prototyped agentic workflows for clinical training simulations using **RAG** pipelines and **fine-tuning**, enhancing realism and reliability by 42%.
- Trained models on patient-provider interaction data, reducing model bias by 28%.