Zadie Moon

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EDUCATION

Northeastern University, San Francisco, CA   Dec. 2025
Khoury College of Computer Sciences   GPA: 3.96/4.0
Master of Science in Computer Sciences
Related courses: Database Systems, AI/Machine Learning, Human-Computer Interaction, Mobile & Web Development

Mills College, Oakland, CA   June 2022
Bachelor of Science in Public Health; Minor in Computer Science   GPA: 3.98/4.0
Related courses: Object Oriented Programming, Data Structures, UX Design, Software Engineering, SQL II

TECHNICAL KNOWLEDGE

Languages: SQL, Python, R, Java, JavaScript / TypeScript, KQL
Databases/Analytics: Amplitude, Databricks, Heap, Hex, Looker, MongoDB, MySQL, Sigma, Snowflake, Tableau
Web technologies: Github, AWS, HTML, CSS
Certifications: Trusted AI Safety Expert (CSA, 2025), AI-First Product Leadership (2024)

WORK EXPERIENCE

Amazon Web Services, Seattle, WA   May 2025 – Aug. 2025
Product Development Intern
- Collaborated with engineers to prototype AI/ML-powered internal tools, analyzing workflow telemetry and system data to identify bottlenecks in cloud operations.
- Conducted data-driven analysis on task completion times and usage patterns, informing recommendations that reduced internal workflow friction by 15%.
- Partnered cross-functionally to evaluate data pipelines, logging strategies, and system outputs, ensuring metrics were actionable and scalable across teams.
- Translated analytical findings into product insights supporting enterprise-scale cloud solutions.

Evenness, San Francisco, CA   Oct. 2024 – April 2025
Associate Product Analyst
- Defined success metrics and reporting frameworks for AI and autonomous agent features, ensuring designs reflected real product and user needs.
- Designed intuitive dashboard structures and visual hierarchies to make complex AI and accessibility data easy to interpret for technical and non-technical stakeholders.
- Used dashboard insights to guide roadmap prioritization and post-launch evaluation, contributing to a 30% improvement in WCAG compliance.
- Synthesized quantitative dashboard trends with qualitative user feedback into actionable recommendations for leadership and cross-functional teams.

Alluma, San Francisco, CA   Jan. 2021 – Dec. 2021
Data Analyst Intern
- Extracted, transformed, and analyzed relational data using SQL to define core product metrics, contributing to a 28% increase in Search results user retention.
- Partnered with product and engineering to document data schemas, labeling conventions, and metric definitions, improving downstream analytics usability and accelerating insight generation.
- Supported data validation and exploratory analysis workflows that informed feature prioritization and drove a 42% increase in monthly user traffic.
- Produced recurring reports and ad hoc analyses to surface trends in user behavior, enabling faster, data-informed product decisions.

PROJECTS

Pyre, Satellite & IoT Disaster Alert System and Dashboard

Python, SQL, Git, Excel, Figma, ArcGIS, APIs | **Oct. 2025**
- Led the first place hackathon project, transforming satellite and IoT wildfire data into an offline-capable interactive dashboard with metrics, visualizations, and alerts to enable timely, trusted evacuation decisions for rural users.