Zadie Moon

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EDUCATION

Northeastern University**,** Oakland, CA 08/2025
MS in Computer Science *Concentrations:* **AI / Machine Learning, Human-Centered Interaction** GPA **3.95/4.00**
Relevant coursework: Artificial Intelligence, Machine Learning, NLP, Human-Computer Interaction
Honors & Awards: Dean's List, ClimateJustice 1st Place Award, Graduate Student Leadership Award

Mills College, Oakland, CA 06/2022
BA in Public Health *Concentrations:* **Health Equity, Spanish** GPA: **3.98/4.00**
Honors & Awards: Summa Cum Laude, Eco-Justice Leadership Award, Trefethen Award, Palladium Society

TECHNICAL SKILLS

Languages & Development: Python, Java, C/C++, JavaScript, Typescript, React, Node.js, HTML/CSS, R, Swift.
AI/ML: LLMs (RAG, fine-tuning, multi-agent workflows), PyTorch, TensorFlow, NLP, computer vision, speech processing, reinforcement learning, multimodal models.
Cloud & Deployment: AWS, GCP, Azure; ML production deployment; scalable systems design.
Product & Process: Agile/Scrum, Jira, product strategy, process re-engineering, UCD (Figma), analytics.
Client Engagement: Pre-sales demos, technical presentations, customer needs assessment, consultative solution design.
Certifications: Human Subjects Research (CITI, 2023), AI First Product Leadership, Project Risk Mgmt (LinkedIn, 2024)

WORK EXPERIENCE

Product Manager, AI Agentforce | Evenness, San Francisco, CA 08/2024 – 01/2025
- Partnered with clients to design accessible AI-driven interfaces, presenting demos that improved adoption rates by 30%
- Developed the roadmap and GTM strategy for autonomous AI agents, accelerating time-to-market by 20%.
- Collaborated with engineering, design, and QA teams to deliver prioritized features two weeks ahead of schedule, reducing development cycle times by 25% and achieving a 95% on-time release rate.
- Implemented rigorous A/B testing and heuristic evaluations to refine UI components, driving a 30% increase in accessibility compliance and enhancing the overall user experience across customer-facing platforms.

Makerspace Technician | Northeastern University, Oakland, CA 08/2024 – Present
- Engineered operational reliability of advanced fabrication systems (Prusa MK4/MK4S/Mini 3D, CNC, laser cutters), reducing downtime by 40%
- Delivered 25+ workshops and safety trainings on 3D printing, CNC, and digital design tools, and developed instructional materials and technical guides for Cricut, Illustrator, and other design software, improving student project completion efficiency by 30%.
- Supervised daily makerspace operations, providing hands-on support and problem-solving assistance to 200+ students across engineering and design projects.

Data Analytics / UX Research Intern | One Degree Inc., San Francisco, CA 08/2021 – 08/2022
- Queried, cleaned, and analyzed large datasets (SQL, Excel), reducing abandoned sessions by 20%.
- Built dashboards to guide product decisions, driving a 28% increase in user retention.
- Conducted 38+ user research studies, reducing task completion time by 22% and boosting satisfaction.
- Created prototypes in Figma that improved search flows, raising engagement by 25%.

LEADERSHIP EXPERIENCE

Founder | Google Developer Group, Northeastern University, Oakland, CA 08/2024 – 08/2025
- Led 25 organizers to deliver hackathons, conferences, and AI/ML workshops for 4,000+ students.
- Moderated 5 industry panels and built partnerships with tech companies to expand engagement.
- Secured sponsorships and coordinated logistics with industry partners, increasing event funding and participant reach by 35%.

AI Graduate Researcher | Khoury College of Computer Sciences, Oakland, CA 06/2024 – 05/2025
- RAG pipelines, fine-tuning techniques, and multimodal model architectures to enhance scenario realism and reliability.
- Designed evaluation frameworks for multimodal LLM integrations in patient care workflows, emphasizing bias detection and usability.
- Prototyped agentic workflows for clinical training simulations with RAG pipelines and fine-tuning, improving realism and reliability.
- Findings contributed to conference presentations and ongoing healthcare AI prototypes.