



## What Happens Next?

1<sup>st</sup>

**Keep Your ORIGINALS!** We only need to fax them to our Toll Free Sales Support Line and we work off the copies. This should include the Terms & Conditions pages. We believe all Service Benefits and fees are much more CLEAR if YOU have the originals. (Application Questions?.. call [1-888-548-4255](tel:1-888-548-4255) ext 6002)

2<sup>nd</sup>

You will receive a WELCOME PACKET in 3-5 days via FedEx that will include:

- 1.) A complete copy of your Merchant Application
- 2.) New Visa/MC Decals for your door/windows
- 3.) A "Welcome Letter"
- 4.) Instructions for Your FREE PLACEMENT TERMINAL



***\*\*Please review this packet carefully and verify all information is correct before your 1st transaction.***

3<sup>rd</sup>

Your Free Placement Terminal Will ARRIVE in about 5-7 days!!

- 1.) Your Merchant Consultant will NOT call you.
- 2.) Our Trained Equipment Specialist will contact you by phone to get you started
- 3.) IT'S EASY & your equipment is ALREADY programmed
- 4.) You just plug it in!
- 5.) Terminal hasn't arrived as expected? Call us at:

Call us at [1-888-514-0048](tel:1-888-514-0048) Opt 1,4,2



## What About Questions?

Call Us at [1-888-514-0048](tel:1-888-514-0048) we've got LOTS of great people to help you! Choose from the following options for answers to your questions:

- |   |   |
|---|---|
| Option: <a href="#">1,4</a> is Customer Service:      | a.) Monthly Billing/Statement Questions |
|   | b.) General Questions                   |
| Option: <a href="#">1,4,3</a> is Funding and Research | a.) Bank Information Changes            |
| Option: <a href="#">1,1</a> is Technical Support      | a.) Terminal Warranty/Replacement       |
|   | b.) Questions about your Terminal       |

## We've Got MORE!

New Merchants Can Call and ADD these services with Sales Support at:

[1-888-548-4255](tel:1-888-548-4255) ext 6001

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