Global Access *@dvantage*™

Integrated, Web-based, payment information management tool

Global Access @dvantage (GA@) is a secure, data retrieval and management tool that provides 24-hour online access to transaction, payment and reporting information for customers using Global Payments' services.

Using Internet Explorer,™ merchants, financial institutions and Independent Sales Organizations (ISOs) have immediate, convenient and secure access to obtain critical current and historical business information, with "point and click" ease.

The GA@ application is maintained and updated on a secure server by Global Payments. It uses a powerful search engine to locate a specific transaction or set of transactions and allows customers to:

- Research and reconcile transaction and settlement information
- Confirm ACH transfers
- Obtain statement information
- Track returned checks
- Review historical chargeback notifications with return reason codes
- Manage historical media retrievals
- Print pre-formatted reports
- Export and manipulate data in preferred format

Features

- 24x7 convenience to obtain critical and timely payment and reporting information via state-of-the-art, secure server
- A robust search engine to review individual transactions or a set of transactions
- Gives access to multiple users per location
- Professional 24-hour, 365 day-a-year support by Global Payments' trained help desk specialists in addition to complete online documentation

Benefits

- **Web site security along with ID and password protection**

- **Provides flexibility in reviewing data by performing transaction searches by card number, authorization code, dollar amount, terminal number, and many other data elements**

- **Presents historical media retrieval information by location or clerk to help identify a problem or trend**

- **Enhances merchant support with next-day, online transaction data**

- **Streamlines operations by eliminating time-consuming manual lookup efforts**

- **Minimizes training requirements with intuitive system navigation and search features**

- **Eliminates any requirements for periodic application software updates – all users always have current software version**

Worldwide, World-Class Transaction Processing

globalpayments

Features (continued)

Depending on the user's current service selections, four comprehensive modules are accessible through GA@:

Transaction Information (TI) Module

Allows the user to obtain transaction data from Global's front-end platforms using powerful, easy-to-navigate search screens. The following is accessible from the TI Module:

- 60 days of authorization and capture data for all card types
- Hierarchy totals
- Debit reporting
- Export capabilities
- Online help documentation

Merchant Accounting (MA) Module

Allows user to obtain data from Global's Merchant Accounting System (back-end system) using easy-to-navigate search features. The following is accessible from the MA Module:

- 180 days of authorization and settlement data
- Hierarchy totals
- Historical chargeback notifications including reason codes
- Downgrade reason descriptions
- Historical media retrieval information
- Confirmations for ACH transfers
- 12 months of statement information, including chain summary statements with M-T-D and Y-T-D financial activity

Check Services Module

Allows user to obtain up to 13 months of data from Global's Check Services platform, using easy-to-navigate search features. The following is accessible from the Check Module:

- Check Guarantee
  - Detail transaction log
  - Returns
  - Electronic Funds Transfer (EFT)
  - Chargebacks
  - Statements

- Check Recovery
  - Checks received
  - Check inventory
  - Collected funds
  - Statements

Merchant Maintenance Module

Merchant maintenance provides full control of merchant portfolios for financial institution and ISO customers with formatted screens to efficiently add update and review merchant records in real time.

Recommended Hardware/Software Requirements

Pentium 4 Class, 128 MB RAM, 100 MB free, uncompressed disk space, VGA (800x600) color monitor, Microsoft® Internet Explorer browser 6.0 or higher.

Global Payments offers a comprehensive line of processing solutions for credit and debit cards, business-to-business purchasing cards, gift cards, check guarantee, electronic check conversion, check verification and recovery, as well as POS Equipment Services and money transfer services.

For more information, please contact Global Payments at 1.800.929.1245 ext. 1. Please visit our Corporate Web site **www.globalpaymentsinc.com**.