Talend's Internal Resources & Tools

Three tools have been implemented to help Talend's employees find and share information. These tools are explained in detail:

> ## CMS (Content Management System)
> http://intranet/cms

In the CMS's Library, the documents are organized according different categories:

- **Corporate**: Contains information about the company. This category contains 5 subsections:
  - *Overview*
  - *Slideshows*
  - *Market Intelligence:* Contains various documents on our markets (including data integration, data quality, MDM), **Competitive information** can be found there, as well as compilations of analysts papers, blogs or different web articles considered of interest.
  - *Case studies*
  - *R&D-Professional Services:* Used primarily by our consultants to share documents such as meeting reports, roadmap, etc.

- **Services**: Contains information about the services provided by Talend. The documents are listed according to the type of services. There are 4 subsections:
  - *Consulting*
  - *Support*
  - *Training*
  - *Service Packs*

- **Products – Collaterals & Documentation**: Contains information about Talend's products. There are 5 subsections created according to the type of documents:
  - *Datasheets – Solutions*
  - *Datasheets – Products*
  - *White papers*
  - *Technical Notes*
  - *Technical Documentation:* technical documents about all Talend's products

- **Administration:** Contains different administrative documents for internal use: the Talend term & conditions, the deal approval form, expense reports, etc. There are 3 subsections:

- *Sales Process*
- *Contracts*
- *Human Resources*

In addition, the CMS contains three other important sections, accessible directly from the left-hand side menu:

- **Talend Contacts**: List of the employees' contact information

- **Talend's Customers**: Reference library that contains information about **all of Talend's paying customers** (industry, product or service purchased, type of project, etc.). **This section features a search tool.**

- **Press Review:** Compilation of press articles that talk about Talend.

The Insider
http://intranet/insider

The Talend Insider is **Talend's internal blog**. All the news about the company is posted on the Insider: new employees, events, success stories etc. Each time something is posted on the Insider, the employees receive an email (the mailer is insiders@talend.com). And of course, **you can reply to any post!**

The Wiki
http://talendforge.org/wiki/doku.php

The Wiki is divided into two parts: a public one and an internal one. The public part is a place to find technical information about our products. It is accessible to any external people. The internal part is for Talend's employees only. It is **mostly used by the R&D people and the documentation team**. Through this tool they can share specific information: roadmap, specifications etc.

SUMMARY

	CMS	INSIDER	WIKI
Links	http://intranet/cms/	http://intranet/insiders/	http://talendforge.org/wiki/doku.php
Type of information	Documentation on our products and services, marketing documents, administrative documents etc.	The latest news about Talend	Technical information
N.B.	The first time you want to access the CMS, you have to connect to the Talend Intranet (http://intranet/) beforehand. Then you click on the CMS button.	It is a blog, no login required	To access the internal part of the Wiki, you have to register