

PP-Module for MDM Agents

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Revision History

Version	Date	Comment
1.0	2013-10-21	Initial Release
1.1	2014-02-07	Typographical changes and clarifications to front-matter
2.0	2014-12-31	Separation of MDM Agent SFRs. Updated cryptography, protocol, X.509 requirements. Added objective requirement for Agent audit storage. New requirement for unenrollment prevention. Initial Release of MDM Agent EP.
3.0	2016-11-21	Updates to align with Technical Decisions. Added requirements to support BYOD use case.
4.0	2018 2019-12-03-2001	Convert to PP-Module .

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1 Introduction

1.1 Overview

The scope of this the [MDM](#) Agent [PP-Module](#) is to describe the security functionality of a Mobile Device Management ([MDM](#)) Agent in terms of [CC](#) and to define functional and assurance requirements for such products. This [PP-Module](#) is intended for use with the following [Base-PPs](#) [PPs](#):

- Mobile Device Management ([MDM](#)) Protection Profile, Version 4.0
- Mobile Device ~~Fundamentals~~ [Fundamentals](#) ([MDF](#)) Protection Profile, Version 3.1

These [Base-PPs](#) [PPs](#) are valid because a [MDM](#) Agent is either a 3rd party application manufactured by the [MDM](#) Server vendor or is a native application deployed on a mobile device.

1.2 Terms

The following sections list Common Criteria and technology terms used in this document.

1.2.1 Common Criteria Terms

Assurance	Grounds for confidence that a TOE meets the SFRs CC .	
Base Protection Profile (Base-PP)	Protection Profile used to build a PP-Configuration .	
Common Criteria (CC)	Common Criteria for Information Technology Security Evaluation (International Standard ISO/IEC 15408).	
Common Criteria Testing Laboratory	Within the context of the Common Criteria Evaluation and Validation Scheme (CCEVS), an IT security evaluation facility, accredited by the National Voluntary Laboratory Accreditation Program (NVLAP) and approved by the NIAP Validation Body to conduct Common Criteria-based evaluations.	
Common Evaluation Methodology (CEM)	Common Evaluation Methodology for Information Technology Security Evaluation.	
Distributed TOE	A TOE composed of multiple components operating as a logical whole.	
Operational Environment (OE)	Hardware and software that are outside the TOE boundary that support the TOE functionality and security policy.	
Protection Profile (PP)	An implementation-independent set of security requirements for a category of products	
Protection Profile Configuration (PP-Configuration)	Protection Profile composed of Base Protection Profiles and Protection Profile A comprehensive set of security requirements for a product type that consists of at least one Base-PP and at least one PP-Module .	
Protection Profile Module (PP-Module)	An implementation-independent statement of security needs for a TOE type complementary to one or more Base Protection Profiles.	
Security Assurance Requirement (SAR)	A requirement for how the TOE 's proper implementation of the SFRs is verified by an evaluator to assure the security of the TOE .	
Security Functional Requirement (SFR)	A requirement for security enforcement by the TOE .	
Security Target (ST)	A set of implementation-dependent security requirements for a specific product	
Target of Evaluation (TOE)	The security functionality of the product under evaluation.	TOE The security functionality of the product under evaluation.
TOE Summary Specification (TSS)	A description of how a TOE satisfies the SFRs SFRs in an ST .	
Target of Evaluation (TOE)	The product under evaluation.	

1.2.2 Technical Terms

Administrator The person who is responsible for management activities, including setting the policy that is applied by the enterprise on the mobile device

Enrolled State The state in which a mobile device is managed by a policy from an [MDM](#).

Mobile Application Store Mobile Application Store ([MAS](#))

Mobile Device Management	Mobile Device Management
Mobile Device User	The person who uses and is held responsible for a mobile device
Operating System	Software which runs at the highest privilege level and can directly control hardware resources. Modern mobile devices typically have at least two primary operating systems: one which runs on the cellular baseband processor and one which runs on the application processor. The platform of the application processor handles most user interaction and provides the execution environment for apps. The platform of the cellular baseband processor handles communications with the cellular network and may control other peripherals. The term OS, without context, may be assumed to refer to the platform of the application
Unenrolled State	The state in which a mobile device is not managed by an MDM system.
User	See Mobile Device User.

1.3 Compliant Targets of Evaluation

The MDM system consists of two primary components: the MDM Server software and the MDM Agent. This PP-Module specifically addresses the MDM Agent. A compliant MDM Agent is installed on a mobile device as an application (supplied by the developer of the MDM Server software) or is part of the mobile device's OS. The MDM Agent establishes a secure connection back to the MDM Server, from which it receives policies to enforce on the mobile device. Optionally, the MDM Agent interacts with the Mobile Application Store (MAS) Server to download and install enterprise-hosted applications.

If the MDM Agent is part of the mobile device's OS, the MDM Agent may present multiple interfaces for configuring the mobile device, such as a local interface and a remote interface. Agents conforming to this PP-Module must at least offer an interface with a trusted channel that serves as one piece of an MDM system. Conformant MDM Agents may also offer other interfaces, and the configuration aspects of these additional interfaces are in scope of this PP-Module.

installed on a mobile device as an application (supplied by the developer of the MDM Server software) or is part of the mobile device's OS. This PP-Module builds on either the Mobile Device Fundamentals PP v3.1 MDE PP or the Mobile Device Management Server MDM PP v4.0. A TOE that claims conformance to this PP-Module must also claim conformance to one of those PPs as its Base-PP. A compliant TOE is obligated to implement the functionality required in the Base-PP along with the additional functionality defined in this PP-Module in order to mitigate the threats that are defined by this PP-Module.

This PP-Module shall build on Mobile Device Fundamentals the MDE PP if the TOE is a native part of a mobile operating system. The TOE for this PP-Module combined with the MDE PP is the mobile device itself plus the MDM Agent. If the MDM Agent is part of the mobile device's OS, the MDM Agent may present multiple interfaces for configuring the mobile device, such as a local interface and a remote interface. Agents conforming to this PP-Module must at least offer an interface with a trusted channel that serves as one piece of an MDM system. Conformant MDM Agents may also offer other interfaces, and the configuration aspects of these additional interfaces are in scope of this PP-Module.

This PP-Module shall build on the MDM Server PP if the TOE is a third-party application that is provided with an MDM Server and installed on a mobile device by the user after acquiring the mobile device. The distributed TOE for this PP-Module combined with the MDM Server PP is the entire MDM environment, which includes both the MDM Server and the MDM Agent. Even though the mobile device itself is not part of the TOE, it is expected to be evaluated against the MDE PP so that its baseline security capabilities can be assumed to be present.

1.3.1 TOE Boundary

Figure 1 shows a high-level example of the PP-Module TOE boundary and its operational environment. As stated above, the MDM Agent may either be provided as part of the mobile device itself (shown in red) or distributed as a third-party application from the developer of the MDM Server software (shown in blue).



Figure 1: MDM System Agent Operating Environment

The MDM Agent must closely interact with or be part of the mobile device's platform in order to establish policies and to perform queries about device status. The mobile device, in turn, has its own security requirements specified in the MDE PP. The mobile device must be evaluated against the MDE PP, either concurrently with the MDM Agent or prior to the evaluation of the MDM Agent. This is true regardless of whether the MDM Agent is a native part of the mobile device OS or a third-party application.

1.4 Use Cases

This PP-Module defines 4 use cases:

[USE CASE 1] Enterprise-owned device for general-purpose enterprise use

An Enterprise-owned device for general-purpose business use is commonly called Corporate Owned, Personally Enabled (COPE). This use case entails a significant degree of Enterprise control over configuration and software inventory. Enterprise administrators use an MDM product to establish policies on the mobile devices prior to user issuance. Users may use Internet connectivity to browse the web or access corporate mail or run Enterprise applications, but this connectivity may be under significant control of the Enterprise. The user may also be expected to store data and use applications for personal, non-enterprise use. The Enterprise administrator uses the MDM product to deploy security policies and query mobile device status. The MDM may issue commands for remediation actions.

[USE CASE 2] Enterprise-owned device for specialized, high-security use

An Enterprise-owned device with intentionally limited network connectivity, tightly controlled configuration, and limited software inventory is appropriate for specialized, high-security use cases. As in the previous use case, the MDM product is used to establish such policies on mobile devices prior to issuance to users. The device may not be permitted connectivity to any external peripherals. It may only be able to communicate via its Wi-Fi or cellular radios with the Enterprise-run network, which may not even permit connectivity to the Internet. Use of the device may require compliance with usage policies that are more restrictive than those in any general-purpose use case, yet may mitigate risks to highly sensitive information. Based upon the operation environment and the acceptable risk level of the enterprise, those security functional requirements outlined in Section 5 Security Requirements of this Protection Profile along with the selections in the Use Case 2 template defined in Section G.2 Appendix E - Use Case Templates are sufficient for the high-security use case.

[USE CASE 3] Personally owned device for personal and enterprise use

A personally owned device, which is used, for both personal activities and enterprise data is commonly called Bring Your Own Device (BYOD). The device may be provisioned for access to enterprise resources after significant personal usage has occurred. Unlike in the enterprise-owned cases, the enterprise is limited in what security policies it can enforce because the user purchased the device primarily for personal use and is unlikely to accept policies that limit the functionality of the device.

However, because the Enterprise allows the user full (or nearly full) access to the Enterprise network, the Enterprise will require certain security policies, for example a password or screen lock policy, and health reporting, such as the integrity of the mobile device system software, before allowing access. The administrator of the MDM can establish remediation actions, such as wipe of the Enterprise data, for non-compliant devices. These controls could potentially be enforced by a separation mechanism built-in to the device itself to distinguish between enterprise and personal activities, or by a third-party application that provides access to enterprise resources and leverages security capabilities provided by the mobile device. Based upon the operation environment and the acceptable risk level of the enterprise, those security functional requirements outlined in Section 5 Security Requirements of this Protection Profile along with the selections in the Use Case 3 template defined in Section G.3 Appendix E - Use Case Templates are sufficient for the secure implementation of this BYOD use case.

[USE CASE 4] Personally owned device for personal and limited enterprise use

A personally owned device may also be given access to limited enterprise services such as enterprise email. Because the user does not have full access to the enterprise or enterprise data, the enterprise may not need to enforce any security policies on the device. However, the enterprise may want secure email and web

browsing with assurance that the services being provided to those clients by the Mobile Device mobile device are not compromised. Based upon the operational environment Operational Environment and the acceptable risk level of the enterprise, those security functional requirements outlined in Section 5 Security Requirements of this PP are sufficient for the secure implementation of this BYOD use case.

2 Conformance Claims

Conformance Statement

To be conformant to this This PP-Module, an ST must demonstrate Exact Conformance, as defined by the CC inherits exact conformance as required from the specified Base-PP and as defined in the CC and CEM addenda for Exact Conformance, Selection-Based SFRs, and Optional SFRs (dated May 2017) Exact Conformance is described in CC and CEM addenda for Exact Conformance. An ST that conforms to this PP-Module must also demonstrate Exact Conformance to the Base-PP and also make any necessary inclusions, modifications, or exclusions as mandated by

The following PPs and PP-Modules are allowed to be specified in a PP-Configuration that includes both with this PP-Module and the Base-PP.

The ST must include all components in this

- PP

that are:

- Unconditional (which are always required)
- Selection-based (which are required when certain selections are chosen in the unconditional requirements)

It may also include components that are:

- Optional
- Objective

Unconditional requirements are found in the main body of the document (Section 5), while appendices contain the selection-based, optional, and objective requirements. The ST may iterate any of these components but it must not introduce any additional component (e.g., from CC Part 2 or 3) that is not defined in this PP-Module.

CC Conformance Claims

- -Module for VPN Client, Version 2.1

This PP-Module is conformant to Parts 2 (extended) and 3 (conformant) of Common Criteria Version 3.1 Revision Release 5 [CC].

PP Claims

This PP-Module does not claim conformance to any Protection Profile.

Package Claims

This PP-Module does not claim conformance to any packages; is TLS Package Version 1.1 Conformant.

3 Security Problem Description

3.1 Threats

The following threats are specific to MDM Agents, and represents an addition to those identified in the Base-PPs.

T.MALICIOUS_APPS

FILL IN

T.BACKUP

An attacker may try to target backups of data or credentials and exfiltrate data. Since the backup is stored on either a personal computer or end user's backup repository, it's not likely the enterprise would detect compromise.

T.NETWORK_ATTACK

FILL IN

T.NETWORK_EAVESDROP

FILL IN

T.PHYSICAL_ACCESS

FILL IN

3.2 Assumptions

These assumptions are made on the operational environment Operational Environment in order to be able to ensure that the security functionality specified in the PP-Module can be provided by the TOE. If the TOE is placed in an operational environment Operational Environment that does not meet these assumptions, the TOE may no longer be able to provide all of its security functionality.

A.CONNECTIVITY

The TOE relies on network connectivity to carry out its management activities The TOE will robustly handle instances when connectivity is unavailable or unreliable

A.MOBILE_DEVICE_PLATFORM

The MDM Agent relies upon mobile platform and hardware evaluated against the MDFPP-MDF PP and assured to provide policy enforcement as well as cryptographic services and data protection. The mobile platform provides trusted updates and software integrity verification of the MDM Agent.

A.PROPER_ADMIN

One or more competent, trusted personnel who are not careless, willfully negligent, or hostile, are assigned and authorized as the TOE Administrators, and do so using and abiding by guidance documentation.

A.PROPER_USER

Mobile device users are not willfully negligent or hostile, and use the device within compliance of a reasonable Enterprise security policy.

3.3 Organizational Security Policies

P.ACCOUNTABILITY

Personnel operating the TOE shall be accountable for their actions within the TOE.

P.ADMIN

The configuration of the mobile device security functions must adhere to the Enterprise security policy.

P.DEVICE_ENROLL

A mobile device must be enrolled for a specific user by the administrator of the MDM prior to being used in the Enterprise network by the user

P.NOTIFY

The mobile user must immediately notify the administrator if a mobile device is lost or stolen so that the administrator may apply remediation actions via the MDM system.

4 Security Objectives

4.1 Security Objectives for the TOE

- O.ACCOUNTABILITY
- The [TOE](#) must provide logging facilities, which record management actions undertaken by its administrators
- Addressed by: [FAU_ALT_EXT.2](#), [FAU_GEN.1\(2\)](#), [FAU_SEL.1\(2\)](#)
- O.APPLY_POLICY
- The [TOE](#) must facilitate configuration and enforcement of enterprise security policies on mobile devices via interaction with the mobile OS and the [MDM](#) Server. This will include the initial enrollment of the device into management, through its entire lifecycle, including policy updates and its possible unenrollment from management services.
- Addressed by: [FAU_STG_EXT.3](#) (optional), [FIA_ENR_EXT.2](#), [FMT_POL_EXT.2](#), [FMT_SMF_EXT.3](#), [FMT_UNR_EXT.1](#)
- O.DATA_PROTECTION_TRANSIT
- Data exchanged between the [MDM](#) Server and the [MDM](#) Agent must be protected from being monitored, accessed, or altered
- Addressed by: [FCS_CKM_EXT.4](#) (from MDM/MDF Base-PP), [FCS_CKM.1](#) (from MDM/MDF Base-PP), [FCS_CKM.2](#) (from MDM Base-PP), [FCS_CKM.2\(1\)](#) (from MDF Base-PP), [FCS_COP.1\(*\)](#) (from MDM/MDF Base-PP), [FCS_DTLSS_EXT.1](#) (from TLS Package), [FCS_DTLSC_EXT.1](#) (from TLS Package), [FCS_HTTPS_EXT.1](#) (from MDM/MDF Base), [FCS_RBG_EXT.1](#) (from MDM/MDF Base), [FCS_TLSC_EXT.1](#) (from TLS Package), [FCS_TLSC_EXT.2](#) (from TLS Package), [FCS_TLSS_EXT.1](#) (from TLS Package), [FCS_TLSS_EXT.2](#) (from TLS Package), [FIA_X509_EXT.1\(*\)](#) (from MDM/MDF Base), [FIA_X509_EXT.2](#) (from MDM/MDF Base), [FIA_X509_EXT.3](#) (from MDM/MDF Base), [FIA_X509_EXT.4](#) (from MDM Base), [FPT_ITT.1](#) (refined from MDM Base-PP), [FPT_NET_EXT.1](#) (optional), [FPT_ITC_EXT.1](#) (refined from MDF Base-PP), [FPT_TRP.1\(*\)](#) (from MDM Base-PP, TOE SFR for MDF)
- O.STORAGE
- To address the issue of loss of confidentiality of user data in the event of loss of a [Mobile Device](#) [mobile device](#) (T.PHYSICAL), conformant [TOEs](#) will use platform provide key storage. The [TOE](#) is expected to protect its persistent secrets and private keys
- Addressed by: [FCS_STG_EXT.1](#) (refined from MDM Base-PP), [FCS_STG_EXT.](#)

4

(if MDF is Base-PP)

4.2 Security Objectives for the Operational Environment

This module does not define any assumptions. The Operational Environment of the [TOE](#) implements technical and procedural measures to assist the [TOE](#) in correctly providing its security functionality (which is defined by the security objectives for the [TOE](#)). The security objectives for the Operational Environment consist of a set of statements describing the goals that the Operational Environment should achieve. This section defines the security objectives that are to be addressed by the IT domain or by non-technical or procedural means. The assumptions identified in Section 3 are incorporated as security objectives for the environment.

- OE.DATA_PROPER_ADMIN
- [TOE](#) Administrators are trusted to follow and apply all administrator guidance in a trusted manner
- OE.DATA_PROPER_USER
- Users of the mobile device are trained to securely use the mobile device and apply all guidance in a trusted manner.
- OE.IT_ENTERPRISE
- The Enterprise IT infrastructure provides security for a network that is available to the [TOE](#) and mobile devices that prevents unauthorized access
- OE.MOBILE_DEVICE_PLATFORM
- The [MDM](#) Agent relies upon the trustworthy mobile platform and hardware to provide policy enforcement as well as cryptographic services and data protectionThe mobile platform provides trusted updates and software integrity verification of the [MDM](#) Agent.
- OE.WIRELESS_NETWORK
- A wireless network will be available to the mobile devices.

4.3 Security Objectives Rationale

This section describes how the assumptions, threats, and organization security policies map to the security objectives. BACKUP , O.operational environment operational environment operational environment		
Threat, Assumption, or OSP	Security Objectives	Rationale
T	MALICIOUS_APPS	O.DATA_PROTECTION_TRANSIT The threat T.MALICIOUS_APPS is countered by O.DATA_PROTECTION_TRANSIT as this provides the capability to protect app loading/updates against malicious insertion from the network.
O.APPLY_POLICY	The threat T.MALICIOUS_APPS is countered by O.APPLY_POLICY as this provides policy preventing loading of unapproved apps into the TOE .	
T.BACKUP	O.DATA_PROTECTION_TRANSIT	The threat T.BACKUP is countered by O.DATA_PROTECTION_TRANSIT as this provides the capability to communicate using one (or more) standard protocols as a means to maintain the confidentiality of data that are transmitted between the Agent and other entities.
	O.APPLY_POLICY	The threat T.BACKUP is countered by O.APPLY_POLICY as this provides policy to enforce that backups be stored only only in secure, protected locations.
	O.DATA_PROTECTION_TRANSIT	The threat T.NETWORK_ATTACK is countered by O.DATA_PROTECTION_TRANSIT as this provides the capability to communicate using one (or more) standard protocols as a means to maintain the confidentiality of data that are transmitted between the Agent and other entities.
T.NETWORK_ATTACK	O.APPLY_POLICY	The threat T.NETWORK_ATTACK is countered by O.APPLY_POLICY as this provides a secure configuration of the Agent to protect data that it processes.
	OE.IT_ENTERPRISE	The threat T.NETWORK_ATTACK is countered by OE.IT_ENTERPRISE by reducing the network exposure of the mobile device.
	O.DATA_PROTECTION_TRANSIT	The threat T.NETWORK_EAVESDROP is countered by O.DATA_PROTECTION_TRANSIT as this provides the capability to communicate using one (or more) standard protocols as a means to maintain the confidentiality of data that are transmitted between the Agent and other entities.
T.NETWORK_EAVESDROP	O.APPLY_POLICY	The threat T.NETWORK_EAVESDROP is countered by O.APPLY_POLICY as this provides a secure configuration of the Agent to protect data that it processes.
	OE.IT_ENTERPRISE	The threat T.NETWORK_EAVESDROP is countered by OE.IT_ENTERPRISE by reducing the network exposure of the mobile device.
	O.ACCOUNTABILITY	The threat T.PHYSICAL_ACCESS is countered by O.ACCOUNTABILITY as this provides the capability to log attempts by unauthorized personnel to access data, and to log any access to the data or the device, as well as changes to the device during the time when it is not under the control of an authorized user.
T.PHYSICAL_ACCESS	O.APPLY_POLICY	The threat T.PHYSICAL_ACCESS is countered by O.APPLY_POLICY as this provides a secure configuration of the Agent to protect data that it processes.
	O.STORAGE	The threat T.PHYSICAL_ACCESS is countered by O.STORAGE as this provides the capability to encrypt all user and enterprise data and authentication keys to ensure the confidentiality of data that it stores.
A.CONNECTIVITY	OE.WIRELESS_NETWORK	The
Operational Environment objective		

OE.WIRELESS_NETWORK is realized through A.CONNECTIVITY . A.MOBILE_DEVICE_PLATFORM		OE.MOBILE_DEVICE_PLATFORM	The
Operational Environment objective OE.MOBILE_DEVICE_PLATFORM is realized through A.MOBILE_DEVICE_PLATFORM . A.PROPER_ADMIN		OE.DATA_PROPER_ADMIN	The
Operational Environment objective OE.DATA_PROPER_ADMIN is realized through A.PROPER_ADMIN . A.PROPER_USER		OE.DATA_PROPER_USER	The
Operational Environment objective OE.DATA_PROPER_USER is realized through A.PROPER_USER . P.ACCOUNTABILITY		O.ACCOUNTABILITY	O.ACCOUNTABILITY provides logging of personnel actions in order to provide accountability of all personnel actions within the TOE . The TOE adheres to the Enterprise security policy through the application of O.APPLY_POLICY . The TOE enrolls mobile devices for specific users with policy through the application of O.APPLY_POLICY . The TOE provides the capability for the administrator to apply remediation actions via the MDM system through policy, which is applied through O.APPLY_POLICY .
P.ADMIN		O.APPLY_POLICY	
P.DEVICE_ENROLL		O.APPLY_POLICY	
P.NOTIFY		O.APPLY_POLICY	

5 Security Requirements

This chapter describes the security requirements which have to be fulfilled by the [TOE](#) product under evaluation. Those requirements comprise functional components from Part 2 and assurance components from Part 3 of [\[CC\]](#). The following ~~notations~~ conventions are used for the completion of operations:

- **Refinement** operation (denoted by **bold text** or ~~strikethrough text~~): is used to add details to a requirement (including replacing an assignment with a more restrictive selection) or to remove part of the requirement that is made irrelevant through the completion of another operation, and thus further restricts a requirement
- **Selection** (denoted by *italicized text*): is used to select one or more options provided by the [CC](#) in stating a requirement
- **Assignment** operation (denoted by italicized text): is used to assign a specific value to an unspecified parameter, such as the length of a password Showing the value in square brackets indicates assignment.
- **Iteration** operation: ~~are identified with a number inside parentheses~~ is indicated by appending the [SFR](#) name with a slash and unique identifier suggesting the purpose of the operation, e.g. "(1)"
- **Extended SFRs**: ~~are identified by having an "EXT" label after the SFR name;~~
- ~~/EXAMPLE1."~~

5.1 MDF PP Security Functional Requirements Direction

In a [PP-Configuration](#) ~~the that includes Mobile Device Fundamentals~~ [MDF PP](#), the [TOE](#) is expected to rely on some of the security functions implemented by the Mobile Device as a whole and evaluated against the ~~Base~~ [MDF PP](#). The following sections describe any modifications that the [ST](#) author must make to the SFRs defined in the ~~Base~~ [MDF PP](#) in addition to what is mandated by ~~section~~ [Section 5.4.3 TOE Security Functional Requirements](#).

5.1.1

~~Unmodified~~

Modified SFRs

~~The SFRs listed in this section are defined in the PP and are relevant to the secure operation of the TOE. When testing the TOE, it is necessary to ensure that these SFRs are tested specifically in conjunction with the Mobile Device Management Agents portion of the TOE. The ST author may complete all selections and assignments in these SFRs without any additional restrictions. This PP-Module does not modify any SFRs defined by the~~ [MDF PP](#).

5.1.2 Additional SFRs

This section defines additional SFRs that must be added to the [TOE](#) boundary in order to implement the functionality in any [PP-Configuration](#) where the [MDF PP](#) is claimed as the [Base-PP](#).

5.1.2

~~Modified SFRs~~ The SFRs listed in this section are defined in the Mobile Device Fundamentals Protection Profile and relevant to the secure operation of the [TOE](#)

.1 Cryptographic Support (FCS)

FCS_STG_EXT.4 Cryptographic Key Storage

[FCS_STG_EXT.4.1](#)

The [MDM](#) Agent shall use the platform provided key storage for all persistent secret and private keys.

Application Note: This requirement ensures that persistent secrets (credentials, secret keys) and private keys are stored securely when not in use by the mobile platform

5.1.2.1-2 Trusted Path/Channels (FTP)

FTP_ITC_EXT.1/TRUSTCHAN Trusted Channel Communication

[FTP_ITC_EXT.1.1/TRUSTCHAN](#)

Refinement: The [TSF](#) shall use [selection]:

- *mutually authenticated* [TLS](#) client as defined in the Package for Transport Layer Security
- *mutually authenticated* [DTLS](#) client as defined in the Package for Transport Layer Security
- [HTTPS](#)

] to provide a communication channel between itself and another trusted IT product that is logically distinct from other communication channels, provides assured identification of its end points, protects channel data from disclosure, and detects modification of the channel data.

Application Note: The intent of this requirement is to protect the communications channel between [MDM](#) Server and Agent, post enrollment. [FTP_TRP.1\(2\)](#) is to protect the communications channel between [MDM](#) Server and Agent during enrollment.

This requirement is to ensure that the transmission of any audit logs, mobile device information data (software version, hardware model, and application versions), and configuration data collected by the [MDM Agent](#) and sent from the [MDM Agent](#) to the [MDM Server](#), when commanded, or at configurable intervals, is properly protected. This trusted channel also protects any commands and policies sent by the [MDM Server](#) to the [MDM Agent](#). Either the [MDM Agent](#) or the [MDM Server](#) is able to initiate the connection.

This requirement is

~~refined~~
~~iterated~~ from the
~~base~~
~~MDF PP~~
~~; the~~
to indicate the protocols that the [MDM Agent](#) can use for a trusted channel. The mobile device is required to perform the mandated cryptographic protocols as in the
~~base~~
~~Base-PP~~ for communication channels mandated in the [MDF PP](#). The [ST](#) author must select one of [TLS](#), [DTLS](#), or [HTTPS](#) in order to establish and maintain a trusted channel between the [MDM Agent](#) and the [MDM Server](#). Only [TLS](#), [DTLS](#), or [HTTPS](#) are acceptable for this trusted channel.

Since this requirement is only for the case when the [PP-Module](#) builds on [MDF PP](#) and in this case it is expected that the [MDM Agent](#) will be a native part of the mobile operating system, it is expected that the [MDM Agent](#) will utilize the mobile device's implementation of the selected protocols [HTTPS](#) (FCS_HTTPS_EXT.1) and [TLS](#) (FCS_TLSC_EXT.1) are already mandatory for a [MDF ST](#). If "[TLS](#)" or "[DTLS](#)" is selected the following selections from the [TLS](#) Functional Package shall
must be made:

- FCS_TLS_EXT.1:
 - either [TLS](#)

~~must be selected~~

- - or [DTLS](#) is selected depending on the selection made in [FTP_ITC_EXT.1.1](#)
 - client must be selected
- FCS_TLSC_EXT.1.1:

~~TLS_RSA_WITH_AES_128_CBC_SHA cannot be selected~~

- - The cipher suites selected must correspond with the algorithms and hash functions allowed in FCS_COP.1 from the [MDF PP](#).
 - mutual authentication must be selected

~~If DTLS is selected, then the appropriate SFRs from Appendix B in MDF shall be copied to the ST if not already present.~~

Protocol, [RBG](#), Certificate validation, algorithm, and similar services may be met with platform provided services

[FTP_ITC_EXT.1.2/TRUSTCHAN](#)

Refinement: The [TSF](#) shall permit the [TSF](#) and the [MDM Server](#) and [selection: [MAS Server](#), no other IT entities] to initiate communication via the trusted channel
Application Note: For all other use cases, the mobile device initiates the communication; however, for [MDM Agents](#), the [MDM Server](#) may also initiate communication.
This requirement replaces the requirement in the [MDF PP](#).

[FTP_ITC_EXT.1.3/TRUSTCHAN](#)

Refinement: The [TSF](#) shall initiate communication via the trusted channel for all communication between the [MDM Agent](#) and the [MDM Server](#) and [selection: all communication between the [MAS Server](#) and the [MDM Agent](#), no other communication]

Application Note: This element is

~~inherited~~

~~iterated~~ from the [MDF PP](#); it is expected that

~~Mobile Device~~

~~the mobile device~~ will initiate the trusted channel between the [MDM Agent](#) and the [MDM Server](#) for administrative communication and may initiate other trusted channels to other trusted IT entities for other uses.

5.1.3 Additional SFRs

This section defines additional SFRs that must be added to the TOE boundary in order to implement the functionality in any PP Configuration where the Mobile Device Fundamentals Protection Profile is claimed as the Base PP.

5.1.3.1 Cryptographic Support (FCS)

[FCS_STG_EXT.4 Cryptographic Key Storage](#)

[FCS_STG_EXT.4.1](#)

The [MDM Agent](#) shall use the platform provided key storage for all persistent secret and private keys.

Application Note: This requirement ensures that persistent secrets (credentials, secret keys) and private keys are stored securely when not in use by the mobile platform.

5.1.3.2 Trusted Path

[FTP_TRP.1](#)

~~(2)~~

~~/TRUSTPATH~~ Trusted Path (for Enrollment)

[FTP_TRP.1.1](#)

~~(2) The MDM Agent shall [selection: invoke platform-provided functionality, implement functionality] to~~

~~/TRUSTPATH~~

Refinement: The [TSF](#) shall use [selection:

- [TLS](#) client as defined in the Package for Transport Layer Security
- [HTTPS](#)

] to provide a trusted communication path between itself and another trusted IT product that is logically distinct from other communication paths and provides assured identification of its endpoints and protection of the communicated data from disclosure and detection of modification of the communicated data from [modification, disclosure].

[FTP_TRP.1.2](#)

~~(2)~~

~~/TRUSTPATH~~

Refinement: The [TSF](#) shall

~~[selection: invoke platform-provided functionality, implement functionality] to~~

permit [MD](#) users to initiate communication via the trusted path

[FTP_TRP.1.3](#)

~~(2)~~

~~/TRUSTPATH~~

Refinement: The TSF shall

~~[selection: invoke platform-provided functionality, implement functionality] to require the use of the trusted path for [all MD user actions]].~~

Application Note: This requirement ensures that authorized MD users initiate all communication with the TOE via a trusted path, and that all communications with the TOE by MD users is performed over this path. The purpose of this connection is for enrollment by the MD user.

The ST author chooses the mechanism or mechanisms supported by the TOE. The data passed in this trusted communication channel are encrypted as defined by the protocol

~~chosen in the first selection. The ST author chooses the mechanism or mechanisms supported by the TOE.~~

~~If "TLS" is selected the TLS Functional Package must be included in the ST, with the following selections selected.~~

Since this requirement is only for the case when the PP-Module builds on MDE PP and in this case it is expected that the MDM Agent will be a native part of the mobile operating system, it is expected that the MDM Agent will utilize the mobile device's implementation of the selected protocols HTTPS (FCS_HTTPS_EXT.1) and TLS (FCS_TLSC_EXT.1) are already mandatory for a MDE ST. If "TLS" or "DTLS" is selected the following selections from the TLS Functional Package must be made:

- FCS_TLS_EXT.1:
 - TLS must be selected
 - client must be selected
- FCS_TLSC_EXT.1.1:

~~TLS_RSA_WITH_AES_128_CBC_SHA cannot be selected~~

- - The cipher suites selected must correspond with the algorithms and hash functions allowed in FCS_COP.1 from the MDE PP.

5.2 MDM PP Security Functional Requirements Direction

In a PP-Configuration that includes Mobile Device Management MDM PP, the TOE is expected to rely on some of the security functions implemented by the MDM Server as a whole and evaluated against the Base MDM PP. The following sections describe any modifications that the ST author must make to the SFRs defined in the Base MDM PP in addition to what is mandated by section Section 5.4.3 TOE Security Functional Requirements.

5.2.1

~~Unmodified~~

Modified SFRs

~~The SFRs listed in this section are defined in the PP and are relevant to the secure operation of the TOE. When testing the TOE, it is necessary to ensure that these SFRs are tested specifically in conjunction with the Mobile Device Management Agents portion of the TOE. The ST author may complete all selections and assignments in these SFRs without any additional restrictions. This PP-Module does not modify any SFRs defined by the MDM PP.~~

5.2.2

~~Modified~~

Additional SFRs

~~The SFRs listed in this section are defined in the Mobile Device Management Protection Profile and relevant to the secure operation of the TOE. This section defines additional SFRs that must be added to the TOE boundary in order to implement the functionality in any PP-Configuration where the MDM PP is claimed as the Base-PP.~~

5.2.2.1 Cryptographic Support (FCS)

FCS_STG_EXT.1/KEYSTO Cryptographic Key Storage

~~FCS_STG_EXT.1/KEYSTO~~

Refinement: The MDM Agent shall use the [platform-provided key storage] for all persistent secret and private keys.

Application Note: This requirement ensures that persistent secrets (credentials, secret keys) and private keys are stored securely when not in use by the mobile platform.

5.

~~2.2.2 Protection of the TSF (FPT)~~

~~FPT_ITT.1 Internal TOE TSF Data Transfer~~

~~FPT_ITT.1.1~~

~~The TSF shall [selection: invoke platform-provided functionality, implement functionality] to protect all data from [disclosure and modification] through use of selection: TLS, HTTPS, DTLS] when it is transferred between separate parts of the TOE. Note: The intent of this requirement is to protect the communications channel between MDM Server and Agent, post enrollment. FPT_TRP.1(2) from the base PP is to protect the communications channel between MDM Server and Agent during enrollment.~~

~~This requirement is to ensure that the transmission of any audit logs, mobile device information data (software version, hardware model, and application versions), and configuration data collected by the MDM Agent and sent from the MDM Agent to the MDM Server, when commanded, or at configurable intervals, is properly protected. This trusted channel also protects any commands and policies sent by the MDM Server to the MDM Agent. Either the MDM Agent or the MDM Server is able to initiate the connection.~~

~~This requirement is refined from the base PP. Since this requirement is only for the case when the PP-Module builds on MDM PP and in this case it is expected that the MDM Agent will be a third party application provided by the MDM Server, it is acceptable for the MDM Agent to utilize the protocol implementations from the mobile device. If that is the case then "invoke platform-provided functionality" shall be selected. If the MDM agent implements the protocol itself, then "implement functionality" shall be selected.~~

~~If "HTTPS" is selected the appropriate selection-based SFRs from Appendix B of MDM PP shall be included in the ST, if not already present.~~

~~If "TLS" or "DTLS" is selected the TLS Functional Package must be included in the ST, with the following selections made:~~

- FCS_TLS_EXT.1:
 - either TLS or DTLS is selected depending on the selection made in FPT_ITT.1.1
 - either client or server is selected as appropriate
- FCS_TLSC_EXT.1.1 or FCS_TLSS_EXT.1.1 (as appropriate):
 - TLS_RSA_WITH_AES_128_CBC_SHA cannot be selected
 - mutual authentication must be selected

~~Protocol, RBG, Certificate validation, algorithm, and similar services may be met with platform provided services.~~

3

~~Additional SFRs This module does not define any additional SFRs for any PP-Configuration where the Mobile Device Management Protection Profile is claimed as the Base-PP.~~

5.3 TOE Security Functional Requirements

The following section describes the SFRs that must be satisfied by any [TOE](#) that claims conformance to this [PP-Module](#). These SFRs must be claimed regardless of which [PP-Configuration](#) is used to define the [TOE](#).

5.3.1 Security Audit (FAU)

FAU_ALT_EXT.2 Agent Alerts

FAU_ALT_EXT.2.1

The [MDM](#) Agent shall provide an alert via the trusted channel to the [MDM](#) Server in the event of any of the following audit events:

- successful application of policies to a mobile device;
- **[selection: receiving, generating]** periodic reachability events;
- **[selection:**
 - *change in enrollment state,*
 - *failure to install an application from the [MAS](#) Server,*
 - *failure to update an application from the [MAS](#) Server,*
 - **[assignment: other events],**
 - *no other events***]**.

Application Note: The trusted channel is defined in FPT_ITT.1(2) of the [Base-PP](#) if Agent extends [MDM](#) Server and FTP_ITC_EXT.1 if Agent extends [MDF PP](#). "Alert" in this requirement could be as simple as an audit record or a notification. If any prior alerts exist in the queue, per [FAU_ALT_EXT.2.2](#), those alerts **shall must** be sent when the trusted channel is available.

This requirement is to ensure that the [MDM](#) Agent **shall must** notify the [MDM](#) Server whenever one of the events listed above occurs. Lack of receipt of a successful policy installation indicates the failure of the policy installation.

The periodic reachability events ensure that either the [MDM](#) Agent responds to [MDM](#) Server polls to determine device network reachability, or the [MDM](#) Agent can be configured to regularly notify the Server that it is reachable. The [ST](#) author must select "receiving" in the first case and "generating" in the second. The corresponding requirement for the [MDM](#) Server is FAU_NET_EXT.1 in the [MDM PP](#).

The [ST](#) author must either assign further events or select the "no other events" option. Note that alerts may take time to reach the [MDM](#) Server, or not arrive, due to poor connectivity.

FAU_ALT_EXT.2.2

The [MDM](#) Agent shall queue alerts if the trusted channel is not available.

Application Note: If the trusted channel is not available, alerts **shall must** be queued. When the trusted channel becomes available, the queued alerts **shall must** be sent.

FAU_GEN.1

(2)

[/AUDITGEN](#) Audit Data Generation

FAU_GEN.1.1

(2)

[/AUDITGEN](#)

Refinement: The [MDM](#) Agent shall **[selection: invoke platform-provided functionality, implement functionality]** to generate an [MDM](#) Agent audit record of the following auditable events:

startup

- a. [Startup](#) and shutdown of the [MDM](#) Agent
- ~~Change in MDM policy~~
 - a. ;
 - b. All auditable events for *[not specified]* level of audit; and
 - c. [MDM policy updated](#), any modification commanded by the [MDM](#) Server

Specifically

- a. , *specifically defined auditable events listed in [Table 1](#)*
- a. , *and [selection: [assignment: other events], no other events]*.

Application Note: This requirement outlines the information to be included in the [MDM](#) Agent's audit records. The [ST](#) author can include other auditable events directly in the Auditable Events table in FAU_GEN.1.1(2); they are not limited to the list presented

The change of the

[MDM](#) policy update must minimally indicate that

the
an update to policy
changed

occurred. The event record need not contain the differences between the prior policy and the new policy; optionally, the specific change(s) to policy that were included in that update may be detailed. All updates to policy should trigger this alert. Modifications commanded by the [MDM](#) Server are those commands listed in FMT_SMF.1.1.

The selection for the [FMT_UNR_EXT.1](#) auditable event in

~~Table 1~~
the Auditable Events table corresponds to the selection in [FMT_UNR_EXT.1](#). If "apply remediation actions" is selected in [FMT_UNR_EXT.1](#), then the [ST](#) author selects "attempt to unenroll" in FAU_GEN.1.1(2)

~~Table 1~~
Auditable Events table for [FMT_UNR_EXT.1](#); otherwise, "none" is selected.

Table 1 Auditable Events

Requirement	Auditable Events	Additional Audit Record Contents
FAU_ALT_EXT.2	Success/failure of sending alert.	No additional information.
FAU_GEN.1	None.	N/A
FAU_SEL.1	All modifications to the audit configuration that occur while the audit collection functions are operating.	No additional information.
FCS_STG_EXT.4/	None.	
FCS_STG_EXT.1(2)	Failure to establish a TLS session.	Reason for failure.
FCS_TLSC_EXT.1	Failure to verify presented identifier.	Presented identifier and reference identifier.
	Establishment/termination of a TLS session.	Non-TOE endpoint of connection.
FIA_ENR_EXT.2	Enrollment in management.	Reference identifier of MDM Server.
FMT_POL_EXT.2	Failure of policy validation.	Reason for failure of validation.
FMT_SMF_EXT.4	Outcome (Success/failure) of function.	No additional information.
FMT_UNR_EXT.1.1	[selection: Attempt to unenroll, none]	No additional information.
FTP_ITC_EXT.1(2)	Initiation and termination of trusted channel.	Trusted channel protocol. Non-TOE endpoint of connection.

[FAU_GEN.1.2/AUDITGEN](#)

Refinement: The [selection: [TSF](#), [TOE platform](#)] shall record within each [MDM](#) Agent audit record at least the following information:

date

- Date and time of the event
- , type of event
- , subject identity
- , (if relevant) the outcome (success or failure) of the event
- , and additional information in [Table 1](#); and
- For each audit event type, based on the auditable event definitions of the functional components included in the [PP-Module/ST](#), [assignment: other audit relevant information].

Application Note: All audits must contain at least the information mentioned in [FAU_GEN.1.2\(2\)](#), but may contain more information which can be assigned. The [ST](#) author shall identify in the [TSS](#) which information of the audit record that is performed by the [MDM](#) Agent and that which is performed by the [MDM](#) Agent's platform.

[FAU_SEL.1](#)

(2)

[/EVENTSEL Security Audit Event Selection](#)

[FAU_SEL.1.1](#)

(2)

[/EVENTSEL](#)

Refinement: The [TSF](#) shall [selection: invoke platform-provided functionality, implement functionality] to select the set of events to be audited from the set of all auditable events based on the following attributes:

- [event type]
- [success of auditable security events]
- , failure of auditable security events
- , [assignment: other attributes].

Application Note: The intent of this requirement is to identify all criteria that can be selected to trigger an audit event. For the [ST](#) author, the assignment is used to list any additional criteria or

"none"

"no other attributes". This selection may be configured by the [MDM](#) Server.

5.3.2 Identification and Authentication (FIA)

[FIA_ENR_EXT.2 Agent Enrollment of Mobile Device into Management](#)

[FIA_ENR_EXT.2.1](#)

The [MDM](#) Agent shall record the reference identifier of the [MDM](#) Server during the enrollment process.

Application Note: The reference identifier of the [MDM](#) Server may be the Distinguished Name, Domain Name, and/or the [IP](#) address of the [MDM](#) Server. This requirement allows the specification of the information to be used to establish a network connection and the reference identifier for authenticating the trusted channel between the [MDM](#) Server and [MDM](#) Agent. (~~FPT_ITT.1~~)

5.3.3 Security Management (FMT)

[FMT_POL_EXT.2 Agent Trusted Policy Update](#)

[FMT_POL_EXT.2.1](#)

The [MDM](#) Agent shall only accept policies and policy updates that are digitally signed by the Enterprise certificate that has been authorized for policy updates by the [MDM](#) Server.

Application Note: The intent of this requirement is to cryptographically tie the policies to the enterprise that mandated the policy, not to protect the policies in transit (as they are already protected by [FPT_ITT.1\(2\)](#) of the [Base-PP](#)). This is especially critical for users who connect to multiple enterprises

Policies must be digitally signed by the enterprise using the algorithms in [FCS_COP.1\(3\)](#).

[FMT_POL_EXT.2.2](#)

The [MDM](#) Agent shall not install policies if the policy-signing certificate is deemed invalid

4 Specification of Management Functions

FMT_SMF_EXT.

4.1

The MDM Agent shall be capable of interacting with the platform to perform the following functions:

- Import the certificates to be used for authentication of MDM Agent communications;
- [selection: administrator-provided management functions in MDE PP, administrator-provided device management functions in MDM PP]
- [selection: [assignment: additional functions], no additional functions].

Application Note: This requirement captures all the configuration functionality in the MDM Agent to configure the underlying Mobile Device mobile device with the configuration policies sent from the MDM Server to the Agent. The ST author selects the Base Base-PP (MDE PP or MDM PP) as the source of the management functions

The administrator-provided management functions in MDE PP are specified in Column 4 of Table 4 in MDE PP and in FPT_TUD_EXT.1 (for version queries). The administrator-provided device management functions in MDM PP are specified in FMT_SMF.1.1(1); the functions in the selection of FMT_SMF.1.1(1) in the MDM PP are required to correspond to the functions available on the platforms supported by the MDM Agent.

The ST author can add more commands and configuration policies by completing the assignment statement; the Mobile Device mobile device must support these additional commands or configuration policies

The agent must configure the platform based on the commands and configuration policies received from the MDM Server. The ST author shall must not claim any functionality not provided by the supported Mobile Device mobile device(s). All selections and assignments performed by the ST author in this requirement should match the selections and assignments of the validated Mobile Device mobile device ST.

FMT_SMF_EXT.

4.2

The MDM Agent shall be capable of performing the following functions:

- Enroll in management
- Configure whether users can unenroll from management
- [selection: configure periodicity of reachability events, [assignment: other management functions], no other functions].

Application Note: This requirement captures all of the configuration in the MDM Agent for configuration of itself.

If the MDM Agent is a part of the mobile device, enrollment is a single function both of the Agent and of the mobile device FMT_SMF_EXT. 3 4.1).

If the MDM Agent is an application developed separately from the mobile device, the MDM Agent performs the function "enroll the mobile device in management" (per FMT_SMF_EXT. 3 4.1) by registering itself to the mobile device as a device administrator The Agent itself is enrolled in management by configuring the MDM Server to which the Agent answers.

If the MDM Agent does not support unenrollment prevention, remediation actions should be applied upon unenrollment (per FMT_UNR_EXT.1).

If the Agent generates periodic reachability events in FAU_ALT_EXT.2.1 and the periodicity of these events is configurable, "configure periodicity of reachability events" must be selected.

FMT_UNR_EXT.1 User Unenrollment Prevention

FMT_UNR_EXT.1.1

The MDM Agent shall provide a mechanism to enforce the following behavior upon an attempt to unenroll the mobile device from management: selection: prevent the unenrollment from occurring, apply remediation actions].

Application Note: Unenrolling is the action of transitioning from the enrolled state to the unenrolled state If preventing the user from unenrolling is configurable, administrators configure whether users are allowed to unenroll through the MDM Server.

For those configurations where unenrollment is allowed, for example a BYOD usage, the MDEPP-MDE PP describes remediation actions performed upon unenrollment, such as wiping enterprise data, in FMT_SMF_EXT.2.1; however, the MDM Agent is limited to those actions supported by the mobile device on which the Agent is operating

5.4 TOE Security Functional Requirements Rationale

The following rationale provides justification for each security objective for the TOE, showing that the SFRs are suitable to meet and achieve the security objectives:

OBJECTIVE	ADDRESSED BY	RATIONALE
O.ACCOUNTABILITY	FAU_ALT_EXT.2, FAU_GEN.1(2), FAU_SEL.1(2)	FILL IN
O.APPLY_POLICY	FAU_STG_EXT.3(objective), FIA_ENR_EXT.2, FMT_POL_EXT.2, FMT_SMF_EXT.4.FMT_UNR_EXT.1	FILL IN
O.DATA_PROTECTION_TRANSIT	FCS_DTLSS_EXT.1 (from TLS Package), FCS_DTLSC_EXT.1 (from TLS Package), FCS_TLSC_EXT.1 (from TLS Package), FCS_TLSS_EXT.2 (from TLS Package), FCS_TLSS_EXT.1 (from TLS Package), FCS_TLSS_EXT.2 (from TLS Package), FPT_NET_EXT.1 (objective), FTP_ITC_EXT.1(2) (if MDF is Base-PP), FTP_TRP.1(2) (if MDF is Base-PP)	FILL IN

6 Consistency Rationale

6.1 Mobile Device Fundamentals Protection Profile

6.1.1 Consistency of TOE Type

When this PP-Module is used to extend the MDF PP, the TOE type for the overall TOE is still a mobile device. The TOE boundary is simply extended to include the MDM Agent application that runs on the mobile device.

6.1.2 Consistency of Security Problem Definition

The threats defined by this PP-Module (see section 3.1) supplement those defined in the MDF PP as follows:

PP-Module Threat Consistency Rationale T.BACKUP

6.1.3 Consistency of Objectives

The objectives for the TOEs are consistent with the MDF PP based on the following rationale:

PP-Module Threat TOE Objective	Consistency Rationale
O.ACCOUNTABILITY	O.APPLY_POLICY O.DATA_PROTECTION_TRANSIT
This objective extends the Base-PP's O.STORAGE objective by ensuring that the mobile device's data-at-rest protection mechanisms can also be used to secure the MDM Agent and related data.	O.STORAGE This objective extends the Base-PP's O.COMMS objective by ensuring that the communications related to MDM Agents functionality are secured in the same manner as other sensitive data transmitted to/from the mobile device.

The objectives for the TOE's operational environment Operational Environment are consistent with the MDF PP based on the following rationale:

PP-Module Threat Operational Environment Objective	Consistency Rationale
OE.DATA_PROPER_ADMIN OE.DATA_PROPER_USER OE.IT_ENTERPRISE OE.MOBILE_DEVICE_PLATFORM OE.WIRELESS_NETWORK	

6.1.4 Consistency of Requirements

This PP-Module identifies several SFRs from the MDF PP that are needed to support MDM Agents functionality. This is considered to be consistent because the functionality provided by the MDF is being used for its intended purpose. The PP-Module also identifies a number of modified SFRs from the MDF PP as well as new SFRs that are used entirely to provide functionality for MDM Agents. The rationale for why this does not conflict with the claims defined by the MDF PP are as follows: FTP_ITC_EXT.1

PP-Module Requirement	Consistency Rationale
	Modified SFRs
	This PP-Module does not modify any requirements when the MDF PP is the base.
	Additional SFRs
FCS_STG_EXT.4	This SFR requires the MDM Agent to use functionality defined by the Base-PP in FCS_CKM_EXT.1.
FTP_ITC_EXT.1/TRUSTCHAN	The Base-PP defines FTP_ITC_EXT.1 to define the secure protocols used for trusted channel communications. This PP-Module iterates the SFR to specify a subset of these protocols that may be used for MDM Agent communications in particular.
FTP_TRP.1(2)	Mandatory SFRs
	This PP-Module does not define any mandatory requirements.
/TRUSTPATH	This SFR uses the trusted channel protocols defined by the Base-PP in FTP_ITC_EXT.1 to facilitate a trusted path that the MDM Agent can use to enroll the mobile device it runs on into management. Even though the Base-PP does not define FTP_TRP.1, the requirement was given an iteration label for consistency with the MDM Server requirement of the same name.
	Mandatory SFRs
FAU_ALT_EXT.2	
FAU_GEN.1/AUDITGEN	
FAU_SEL.1/EVENTSEL	
FIA_ENR_EXT.2	
FMT_POL_EXT.2	
FMT_SMF_EXT.4	
FMT_UNR_EXT.1	
	Optional SFRs
	This PP-Module does not define any optional requirements.
	Selection-based SFRs
	This PP-Module does not define any selection-based requirements.
	Objective SFRs
FAU_STG_EXT.3	
FPT_NET_EXT.1	

6.2 Mobile Device Management Protection Profile

6.2.1 Consistency of TOE Type

When this PP-Module is used to extend the MDM PP, the TOE type for the overall TOE is still mobile device management. The TOE boundary is simply extended to include the MDM Agent(s) that reside on individual mobile devices and support the management functionality that the MDM Server component implements.

6.2.2 Consistency of Security Problem Definition

The threats defined by this [PP-Module](#) (see section 3.1) supplement those defined in the [MDM PP](#) as follows:
[PP-Module Threat Consistency Rationale T.BACKUP](#)

6.2.3 Consistency of Objectives

The objectives for the TOEs are consistent with the [MDM PP](#) based on the following rationale:

PP-Module Threat TOE Objective	Consistency Rationale
O.ACCOUNTABILITY	O.APPLY_POLICY O.DATA_PROTECTION_TRANSIT O.STORAGE This objective extends the Base-PP's O.COMMS objective by ensuring that the communications related to MDM Agents functionality are secured in the same manner as other sensitive data transmitted to/from the mobile device.
This objective extends the Base-PP's O.STORAGE objective by ensuring that the mobile device's data-at-rest protection mechanisms can also be used to secure the MDM Agent and related data.	

The objectives for the [TOE's](#) [operational environment](#) [Operational Environment](#) are consistent with the [MDM PP](#) based on the following rationale:

PP-Module Threat Operational Environment Objective	Consistency Rationale
OE.DATA_PROPER_ADMIN OE.DATA_PROPER_USER OE.IT_ENTERPRISE OE.MOBILE_DEVICE_PLATFORM OE.WIRELESS_NETWORK	

6.2.4 Consistency of Requirements

This [PP-Module](#) identifies several SFRs from the [MDM PP](#) that are needed to support [MDM](#) Agents functionality. This is considered to be consistent because the functionality provided by the [MDM](#) is being used for its intended purpose. The [PP-Module](#) also identifies a number of modified SFRs from the [MDM PP](#) as well as new SFRs that are used entirely to provide functionality for [MDM](#) Agents. The rationale for why this does not conflict with the claims defined by the [MDM PP](#) are as follows: ~~add does not define any mandatory requirements.~~

PP-Module Requirement	Consistency Rationale
FCS_STG_EXT.1	FCS_STG_EXT.1 FPT_ITT.1
FAU_ALT_EXT.2 FAU_GEN.1/AUDITGEN FAU_SEL.1/EVENTSEL FIA_ENR_EXT.2 FMT_POL_EXT.2 FMT_SMF_EXT.4 FMT_UNR_EXT.1	This PP-Module does not Mandatory Additional SFRs Mandatory Additional SFRs Mandatory SFRs Optional SFRs Selection-based SFRs Objective SFRs FAU_STG_EXT.3 FPT_NET_EXT.1

Appendix A - Optional SFRs

As indicated in the introduction to this [PP-Module](#), the baseline requirements (those that must be performed by the [TOE](#) or its underlying platform) are contained in the body of this [PP-Module](#). Additionally, there are three other types of requirements specified in Appendices A, B, and C. The first type (in this Appendix) are requirements that can be included in the ST, but do not have to be in order for a [TOE](#) to claim conformance to this [PP-Module](#). The second type (in Appendix B) are requirements based on selections in the body of the [PP-Module](#): if certain selections are made, then additional requirements in that appendix will need to be included. The third type (in Appendix C) are components that are not required in order to conform to this [PP-Module](#), but will be included in the baseline requirements in future versions of this [PP-Module](#), so addition by [TOE](#) vendors is encouraged. Note that the ST author is responsible for ensuring that requirements that may be associated with those in Appendix A, Appendix B, and/or Appendix C but are not listed (e.g., [FMT](#) type requirements) are also included in the ST.

~~This module.~~ This [PP-Module](#) does not define any optional SFRs.

Appendix B - Selection-based SFRs

As indicated in the introduction to this [PP-Module](#), the baseline requirements (those that must be performed by the [TOE](#) or its underlying platform) are contained in the body of this [PP-Module](#). There are additional requirements based on selections in the body of the [PP-Module](#): if certain selections are made, then additional requirements below will need to be included.

~~This module.~~ This [PP-Module](#) does not define any selection-based SFRs.

Appendix C - Objective SFRs

This section is reserved for requirements that are not currently prescribed by this [PP-Module](#) but are expected to be included in future versions of the [PP-Module](#). Vendors planning on having evaluations performed against future products are encouraged to plan for these objective requirements to be met.

[FAU_STG_EXT.3.1](#)
The [MDM](#) Agent shall store [MDM](#) audit records in the platform-provided audit storage
Application Note: [FAU_STG_EXT.3](#) shall ~~should~~ only be included in the [ST](#) for [MDM](#) Agent platforms (i.e., mobile devices) that conform to ~~Mobile Device Fundamentals Protection Profile~~ [MDF PP](#) version 3 or later.

FPT_NET_EXT.1 Network Reachability

[FPT_NET_EXT.1.1](#)
The [TSF](#) shall detect when a configurable ~~[selection: positive integer of missed reachability events occur, time limit is exceeded]~~ related to the last successful connection with the server has been reached.
Application Note: This requirement is to enable the Agent to determine if it has been out of connectivity with the Server for too long. The configuration of the number of allowed missed reachability events or time limit since last successful connection with the server is handled in Server configuration policy of the Agent (the first selection of function 56 in [FMT_SMF.1.1\(1\)](#) function ~~56a~~ [56](#) within the [MDM PP](#)). If the first selection of [FMT_SMF.1.1\(1\)](#) function ~~56a~~ [56](#) is included in the [ST](#), then [FPT_NET_EXT.1.1](#) shall must be included in the ~~MDM Server~~ [ST](#).

If the Agent has been out of connectivity with the server for too long than the remediation actions specified in ~~function 56b~~ shall the second selection of function 56 must occur. For example if the Agent has not synced with the server in the allowed amount of time that the Agent shall must wipe the device without requiring a command from the Server.

Appendix D - Extended Component Definitions

This appendix contains the definitions for the extended requirements that are used in the [PP-Module](#) including those used in Appendices A through C.

D.1 Background and Scope

This appendix provides a definition for all of the extended components introduced in this [PP-Module](#). These components are identified in the following table:

Functional Class	Functional Components
Cryptographic Support (FCS)	FCS_STG_EXT Trusted Channel
Security Audit (FAU)	FAU_ALT_EXT MDM Alerts
Identification and Authentication (FIA)	FIA_ENR_EXT Enrollment
	FMT_POL_EXT Trusted Policy Update
Security Management (FMT)	FMT_SMF_EXT Specification of Management Functions (Agent)
	FMT_UNR_EXT Unenrollment
Security Audit (FAU)	FAU_STG_EXT Protected Audit Event Storage
Protection of the TSF (FPT)	FPT_NET_EXT Network Reachability

D.2 Extended Component Definitions

[FCS_STG_EXT](#) Trusted Channel

This family is defined in both the [MDF](#) and the [MDM Base-PPs](#). This [PP-Module](#) augments the extended family by adding one additional component, [FCS_STG_EXT.4](#). This new component and its impact on the extended family's component leveling are shown below; reference the [MDF](#) or [MDM PP](#) for all other definitions for this family.

Component Leveling

[FCS_STG_EXT.4](#), Cryptographic Key Storage, requires the [TSF](#) to define a specific location for its key storage.

Management: [FCS_STG_EXT.4](#)

There are no management functions foreseen.

Audit: [FCS_STG_EXT.4](#)

There are no auditable events foreseen.

[FCS_STG_EXT.4](#) Cryptographic Key Storage

Hierarchical to: No other components.

Dependencies to: [FCS_CKM.1](#) Cryptographic Key Generation

[FCS_STG_EXT.4.1](#)

The [MDM](#) Agent shall use the platform provided key storage for all persistent secret and private keys.

Component Leveling

[FCS_STG_EXT.1/KEYSTO](#), Cryptographic Key Storage,

Management: [FCS_STG_EXT.1/KEYSTO](#)

There are no management functions foreseen.

Audit: [FCS_STG_EXT.1/KEYSTO](#)

There are no audit events foreseen.

[FCS_STG_EXT.1/KEYSTO](#) Cryptographic Key Storage

Hierarchical to: No other components.

Dependencies to: No dependencies.

FCS_STG_EXT.1.1/KEYSTO

Refinement: The [MDM](#) Agent shall use the *[platform-provided key storage]* for all persistent secret and private keys.

FAU_ALT_EXT MDM Alerts

This family is defined in the [MDM Base-PP](#). This [PP-Module](#) augments the extended family by adding one additional component, [FAU_ALT_EXT.2](#). This new component and its impact on the extended family's component leveling are shown below; reference the [MDM PP](#) for all other definitions for this family.

Component Leveling

[FAU_ALT_EXT.2](#), Agent Alerts, requires the [TSF](#) to define when and how an [MDM](#) Agent generates alerts and transmits them to an [MDM](#) Server based on its activity.

Management: FAU_ALT_EXT.2

The following actions could be considered for the management functions in FMT:

- Ability to configure the specific events that result in generation of alerts.

Audit: FAU_ALT_EXT.2

The following actions should be auditable if FAU_GEN Security audit data generation is included in the [PP/ST](#):

- Minimal: Success/failure of sending alert.

FAU_ALT_EXT.2 Agent Alerts

Hierarchical to: No other components.

Dependencies to: FAU_ALT_EXT.1 Server Alerts

[FPT_ITT.1(2) Basic Internal [TSF](#) Data Transfer Protection; or

FTP_ITC.1 Inter-TSF Trusted Channel]

FAU_ALT_EXT.2.1

The [MDM](#) Agent shall provide an alert via the trusted channel to the [MDM](#) Server in the event of any of the following audit events:

- successful application of policies to a mobile device,
- [selection: *receiving, generating*] periodic reachability events,
- [selection:
 - *change in enrollment state,*
 - *failure to install an application from the [MAS](#) Server,*
 - *failure to update an application from the [MAS](#) Server,*
 - [assignment: *other events*],
 - *no other events*].

FAU_ALT_EXT.2.2

The [MDM](#) Agent shall queue alerts if the trusted channel is not available.

FIA_ENR_EXT Enrollment

This family is defined in the [MDM Base-PP](#). This [PP-Module](#) augments the extended family by adding one additional component, [FIA_ENR_EXT.2](#). This new component and its impact on the extended family's component leveling are shown below; reference the [MDM PP](#) for all other definitions for this family.

Component Leveling

[FIA_ENR_EXT.2](#), Agent Enrollment of Mobile Device into Management, requires the [TSF](#) to record specific information about the [MDM](#) Server (i.e. the entity that is enrolling it) during the enrollment process.

Management: FIA_ENR_EXT.2

There are no management functions foreseen.

Audit: FIA_ENR_EXT.2

The following actions should be auditable if FAU_GEN Security audit data generation is included in the [PP/ST](#):

- Minimal: Completion of enrollment process.

FIA_ENR_EXT.2 Agent Enrollment of Mobile Device into Management

Hierarchical to: No other components.

Dependencies to: FIA_ENR_EXT.1 Enrollment of Mobile Device into Management

FIA_ENR_EXT.2.1

The [MDM](#) Agent shall record the reference identifier of the [MDM](#) Server during the enrollment process.

FMT_POL_EXT Trusted Policy Update

This family is defined in the [MDM Base-PP](#). This [PP-Module](#) augments the extended family by adding one additional component, [FMT_POL_EXT.2](#). This new component and its impact on the extended family's component leveling are shown below; reference the [MDM PP](#) for all other definitions for this family.

Component Leveling

[FMT_POL_EXT.2](#), Agent Trusted Policy Update, requires the [TSF](#) to verify the validity of the source of a policy before applying it.

Management: FMT_POL_EXT.2

There are no management functions foreseen.

Audit: FMT_POL_EXT.2

The following actions should be auditable if FAU_GEN Security audit data generation is included in the PP/ST:

- Minimal: Failure to validate policy.

FMT_POL_EXT.2 Agent Trusted Policy Update

Hierarchical to: No other components.

Dependencies to: FCS_COP.1 Cryptographic Operation

FMT_POL_EXT.1 Trusted Policy Update

FMT_POL_EXT.2.1

The MDM Agent shall only accept policies and policy updates that are digitally signed by a certificate that has been authorized for policy updates by the MDM Server.

FMT_POL_EXT.2.2

The MDM Agent shall not install policies if the policy-signing certificate is deemed invalid.

FMT_SMF_EXT Specification of Management Functions (Agent)

This family is defined in the MDF Base-PP. This PP-Module augments the extended family by adding one additional component, FMT_SMF_EXT.4. This new component and its impact on the extended family's component leveling are shown below; reference the MDF PP for all other definitions for this family.

Component Leveling

FMT_SMF_EXT.4, Specification of Management Functions, requires the TSF to support the execution of certain management functions that require interfacing with other TOE components.

Management: FMT_SMF_EXT.4

The following actions could be considered for the management functions in FMT:

- Execution of management functions.
- Configuration of management functions behavior.

Audit: FMT_SMF_EXT.4

The following actions should be auditable if FAU_GEN Security audit data generation is included in the PP/ST:

- Minimal: Successful and failed execution of management functions.

FMT_SMF_EXT.4 Specification of Management Functions

Hierarchical to: No other components.

Dependencies to: FCS_CKM.1 Cryptographic Key Generation

FMT_SMF_EXT.4.1

The MDM Agent shall be capable of interacting with the platform to perform the following functions:

- Import the certificates to be used for authentication of MDM Agent communications,
- [selection: administrator-provided management functions in MDF PP, administrator-provided device management functions in MDM PP]
- [selection: [assignment: additional functions], no additional functions].

FMT_SMF_EXT.4.2

The MDM Agent shall be capable of performing the following functions:

- Enroll in management
- Configure whether users can unenroll from management
- [selection: configure periodicity of reachability events, [assignment: other management functions], no other functions].

FMT_UNR_EXT Unenrollment

Family Behavior

Components in this family define requirements for TSF behavior when a user attempts to unenroll the TOE from mobile device management.

FMT_UNR_EXT FMT_UNR_EXT.1

Component Leveling

FMT_UNR_EXT.1, User Unenrollment Prevention, requires the TSF either to prevent unenrollment entirely or to take some corrective action in the event that an unenrollment is initiated.

Management: FMT_UNR_EXT.1

There are no management functions foreseen.

Audit: FMT_UNR_EXT.1

The following actions should be auditable if FAU_GEN Security audit data generation is included in the PP/ST:

- Minimal: Unenrollment from MDM.

FMT_UNR_EXT.1 User Unenrollment Prevention

Hierarchical to: No other components.

Dependencies to: [FIA_ENR_EXT.1 Enrollment of Mobile Device into Management; or

FMT_MOF_EXT.1 Management of Functions Behavior]

FMT_UNR_EXT.1.1

The [MDM](#) Agent shall provide a mechanism to enforce the following behavior upon an attempt to unenroll the mobile device from management:**selection: prevent the unenrollment from occurring, apply remediation actions**].

FAU_STG_EXT Protected Audit Event Storage

This family is defined in the [MDM Base-PP](#). This [PP-Module](#) augments the extended family by adding one additional component, [FAU_STG_EXT.3](#). This new component and its impact on the extended family's component leveling are shown below; reference the [MDM PP](#) for all other definitions for this family.

Component Leveling

[FAU_STG_EXT.3](#), Security Audit Event Storage, requires the [TSF](#) to identify a location for audit record storage and the events that are stored at this location.

Management: FAU_STG_EXT.3

There are no management functions foreseen.

Audit: FAU_STG_EXT.3

There are no auditable events foreseen.

FAU_STG_EXT.3 Security Audit Event Storage

Hierarchical to: No other components.

Dependencies to: FAU_GEN.1 Audit Data Generation

FAU_STG_EXT.3.1

The [MDM](#) Agent shall store [MDM](#) audit records in the platform-provided audit storage.

FPT_NET_EXT Network Reachability

Family Behavior

Components in this family define requirements for tracking the availability of network components.

FPT_NET_EXT [FPT_NET_EXT.1](#)

Component Leveling

[FPT_NET_EXT.1](#), Network Reachability, requires the [TSF](#) to keep track of failed attempts to communicate with a remote entity.

Management: FPT_NET_EXT.1

The following actions could be considered for the management functions in FMT:

- Configuration of unreachable threshold.

Audit: FPT_NET_EXT.1

The following actions should be auditable if FAU_GEN Security audit data generation is included in the [PP/ST](#):

- Minimal: Reaching/exceeding unreachable threshold.

FPT_NET_EXT.1 Network Reachability

Hierarchical to: No other components.

Dependencies to: FPT_STM.1 Reliable Time Stamps

FPT_NET_EXT.1.1

The [TSF](#) shall detect when a configurable **selection: positive integer of missed reachability events occur, time limit is exceeded** related to the last successful connection with the server has been reached.

Appendix E - Use Case Templates

The following use case templates list those selections, assignments, and objective requirements that best support the use cases identified by this Protection Profile. Note that the templates assume that all [SFRs](#) listed in Section 5 are included in the [ST](#), not just those listed in the templates. These templates and deviations from the template should be identified in the Security Target to assist customers with making risk-based purchasing decisions. Products that do not meet these templates are not precluded from use in the scenarios identified by this Protection Profile.

Where selections for a particular requirement are not identified in a use case template, all available selections are equally applicable to the use case.

[Use Case 1] Enterprise-owned device for general-purpose enterprise use

At this time no additional requirements are recommended for this use case.

[Use Case 2] Enterprise-owned device for specialized, high-security use

Requirement	Action
FAU_ALT_EXT.2.1 Function c	Include in ST .
FMT_UNR_EXT.1.1	Select "prevent the unenrollment from occurring".

[Use Case 3] Personally owned device for personal and enterprise use

Requirement	Action
FMT_UNR_ENT.1.1	Select "apply remediation actions"

[Use Case 4] Personally owned device for personal and limited enterprise use

At this time no additional requirements are recommended for this use case.

Appendix F - Bibliography

Identifier	Title
	Common Criteria for Information Technology Security Evaluation -
[CC]	<ul style="list-style-type: none"> Part 1: Introduction and General Model, CCMB-2017-04-001, Version 3.1, Revision 5, April 2017. Part 2: Security Functional Components, CCMB-2017-04-002, Version 3.1, Revision 5, April 2017. Part 3: Security Assurance Components, CCMB-2017-04-003, Version 3.1, Revision 5, April 2017.

Appendix

E

G - Acronyms

Acronym	Meaning
ADB	Android-Debug-Bridge
AES	Advanced Encryption Standard
ANSI	American National Standards Institute
API	Application Programming Interface
BYOD	Bring Your Own Device
Base-PP	Base Protection Profile
CC	Common Criteria
CEM	Common Evaluation Methodology
COPE	Corporately Owned, Personally Enabled
DN	Distinguished Name
DTLS	Datagram Transport Layer Security
GPOS	General Purpose Operating System
HTTPS	HyperText Transfer Protocol Secure
IP	Internet Protocol
IPSec	Internet Protocol Security
MAS	Mobile Application Store
MD	Mobile Device
MDF	Mobile Device Fundamentals
MDM	Mobile Device Management
OE	Operational Environment
PP	Protection Profile
PP-Configuration	Protection Profile Configuration
PP-Module	Protection Profile Module
RBG	Random Bit Generation
SAR	Security Assurance Requirement
SD	Supporting Document
SFR	Security Functional Requirement
ST	Security Target
ST	Security Target
TLS	Transport Layer Security
TOE	Target of Evaluation
TSF	TOE Security Functionality
TSS	TOE Summary Specification
VPN	Virtual Private Network
WiFi	Wireless Fidelity