

PRIVACY POLICY

Vibrant Casting

Effective Date: 10/1/2025

This Privacy Policy ("Policy") describes how Vibrant Casting, LLC ("Vibrant Casting," "Company," "we," "our," or "us") collects, uses, shares, and protects information when you access or use our website, platform, and related services (collectively, the "Services"). By using the Services, you consent to the practices described herein.

1. Information We Collect

When you create an account, we collect your name, email address, date of birth, password, and billing information. Payment details are processed by third-party payment providers, and Vibrant Casting does not store complete credit card information. We also collect content you upload to the Services, including photographs, videos, audio, and related files. In addition, we may collect technical and usage information such as IP addresses, device identifiers, browser type, and activity logs.

2. How We Use Information

We use the information we collect to operate, maintain, and improve the Services, to process payments and manage subscription accounts, to facilitate casting opportunities, to communicate updates, promotions, and customer support information, and to prevent fraud and ensure compliance with our Terms of Service. We may also use the content you provide, including photographs, videos, and audio, to promote and market Vibrant Casting, including in advertising, social media, and other communications intended to demonstrate or advertise our Services. You acknowledge that such use may occur without additional notice or compensation.

3. Sharing of Information

We do not sell your personal information. Information may be shared with casting professionals when you apply to opportunities. We may also share your information with trusted third-party service providers that perform operational functions on our behalf, such as payment processing, hosting, analytics, and security. In addition, we may disclose information to government or regulatory authorities if required by law or if necessary to protect the rights, property, or safety of Vibrant Casting, its users, or the public.

4. Data Retention

We retain your personal data for as long as your account remains active. If you cancel your subscription or close your account, certain information may still be retained to comply with legal obligations or business requirements. Content that has been shared with casting professionals, or used for marketing purposes as described in this Policy, may remain accessible or continue to be displayed even after your account has been closed.

5. User Rights

Depending on applicable law, you may have the right to access, correct, or request deletion of your personal data, to restrict certain processing activities, or to request a copy of your data in a portable format. You may also opt out of receiving marketing communications by following the unsubscribe instructions provided in emails. However, opting out of marketing communications does not affect Vibrant Casting's ability to use your uploaded content for the promotional purposes described in this Policy and in the Terms of Service.

6. Security Measures

We implement reasonable administrative, technical, and physical safeguards to protect your information from unauthorized access, disclosure, or misuse. However, no online storage or transmission system can be guaranteed to be completely secure, and you acknowledge this limitation.

7. Children's Privacy

The Services are intended solely for individuals eighteen (18) years of age or older. We do not knowingly collect personal information from minors. If we discover that a minor has submitted information, we will take steps to delete it promptly.

8. International Users

If you access the Services from outside the United States, you consent to the transfer and processing of your information in the United States, which may not provide the same protections as your home jurisdiction.

9. Changes to this Policy

Vibrant Casting may amend this Policy at any time. Updated versions will be posted on our website with a revised Effective Date. Continued use of the Services following such updates constitutes your acceptance of the revised Policy.

10. Contact Information

For questions regarding this Privacy Policy, you may contact us at:
support@vibrantcasting.com

