

# **VisitorSecure**

#### THANK YOU!

Thank you for purchasing a VisitorSecure travel medical insurance plan. Please read the Description of Coverage for a full explanation of your benefits and exclusions using the link at the bottom of the following page.

#### In this fulfillment:

Link to the Description of Coverage • Your Coverage

Details • Instructional Information • ID Card(s) • Your

Receipt • Visa Letter

#### **IMPORTANT**

worldtrips.com

This insurance coverage, offered by WorldTrips, is not subject to and **does not meet the minimum standards**required by the Affordable Care Act (PPACA). The policy contains the plan benefits you have selected, including a lifetime maximum. Please review your choices to ensure you have sufficient coverage to meet your medical needs.



## **Getting Medical Treatment:**

- Show your ID card to the medical attendant
- Pay the deductible or copay (if applicable)
- The medical office may submit bills directly
- After the visit, you will need to submit a Claimant's Statement and Authorization form



### Filing a Medical Claim:

- Submit original, itemized bills, and any payment receipts, and claim form
- Claims must be filed within 60 days of the termination date of your policy

http://www.worldtrips.com/downloads/worldtrips\_claimants\_statement.pdf



## **Client Zone**

https://zone.worldtrips.com/clientzone/

- Reprint a Visa Letter
- · Reprint an ID card
- Extend Coverage
- Update your info



## **Contact Us**

 Phone: 1-800-605-2282 (within the U.S.)1-317-262-2132 (outside the U.S.) Collect calls accepted

• Email: <a href="mailto:service@worldtrip.com">service@worldtrip.com</a>



### **Notable Exclusions**

- Coverage for pre-existing conditions is excluded from coverage
- Coverage for acute onset of a pre-existing condition is excluded when the pre-existing condition is a congenital or chronic condition
- Expenses related to cancer of any form are excluded
- Read the Description of Coverage for a full list of policy exclusions



### Cancellation

- Free to cancel before effective date
- \$25 fee to cancel on or after effective date
- Prorated refund on unused days only
- No cancellations if a claim has been filed

WorldTrips Lloyd's