

Sustainability

Our Commitment to Sustainability

At **FULFIL.X**, sustainability is embedded into everything we do. As a UK-based 3PL with global fulfilment hubs, we recognise our responsibility to reduce environmental impact while supporting our clients' growth in a responsible way.

We design our operations to be **digital-first and paperless wherever possible**, minimising unnecessary resource use across our workflows. Our fulfilment processes are optimised to calculate the **smallest possible packaging size for every shipment**, reducing waste and improving transport efficiency.

To lower emissions, we **consolidate courier collections** and offer **carbon-friendly shipping options** to our clients. We also actively invest in environmental initiatives, including **tree planting as a business**, to help offset our footprint.

Sustainable Materials & Waste Reduction

- 95% of all cardboard waste is recycled
- Pallet wrap plastics are recycled through specialist partners
- Transitioning fully to **paper tape and paper void fill**
- Use of **biodegradable shipping bags** as standard
- Packaging choices designed to minimise excess materials

Responsible Operations

- Low-energy LED lighting across our facilities
- Low-energy heating systems to reduce consumption
- Digital systems replacing paper-based processes

Circular Economy Support

FULFIL.X goes beyond fulfilment by supporting responsible brand returns, offering recycling solutions for:

- E-waste
- Clothing and textiles
- Other recyclable product categories

Supporting Our People

We believe sustainability includes people as well as the planet. Our **ride-to-work scheme** encourages greener commuting choices and supports employee wellbeing.

Sustainability is not a one-time initiative at FULFIL.X — it is an ongoing commitment. We continually review our processes, materials, and partnerships to ensure we are delivering fulfilment solutions that are efficient, responsible, and future-focused.