Zuhaib Mushtaq

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Professional Summary

Senior QA Engineer & QA Lead with **10+ years of experience** in software testing, specializing in **test automation (Selenium, AI, API, UI)**, **CI/CD pipelines**, and **cloud-based QA (GCP)**. Proven track record in leading QA teams, streamlining testing processes, and delivering **high-quality SaaS and enterprise solutions** for clients including Cisco, Salesforce, SAP, and Microsoft. Recognized for strong leadership, innovation in AI-driven testing, and driving measurable improvements in software quality.

Core Skills

Automation & Tools: Selenium (Java, C#, Python using AI), Postman, JMeter, Katalon, Swagger UI
Languages: Java, PHP, C, C++, SQL, HTML5, CSS3
CI/CD & Cloud: Jenkins, GCP, Bitbucket, GitHub
Databases: MySQL, MS SQL Server
Agile & Collaboration: Jira, Xray, Zephyr, Confluence, Slack
Testing Areas: API, Performance, Security, BI Reports, UI Automation
Other: QA Leadership, Interview Panelist, Process Improvement

Professional Experience

Quality Engineer Lead | Workspan, Bangalore | *Jan 2022 – Sep 2025*

- Led and mentored multiple QA teams, enhancing **defect detection by 25%**.

- Spearheaded **AI-based testing initiative using Claude AI,** reducing regression cycle time by **30%** & Improving test case coverage by **25%**

- Spearheaded AI-based Initiative for faster Test Plan writing using Claude Console which reduced Test Case writing time from **2 days** to **2 hours**

- Partnered with leadership to streamline QA processes, improving release efficiency and stakeholder confidence.

- Delivered high-impact projects for **Cisco, Salesforce, SAP, and Microsoft**.

- Awarded **Star Engineer (2023 & 2025)** for excellence in QA leadership and execution.

Associate Quality Engineer Lead | Workspan, Bangalore | *Apr 2021 – Dec 2022*

- Championed sprint QA strategy, achieving **40% reduction in production bugs**.

- Mentored junior QA engineers and improved team-wide testing capabilities.

- Actively participated in **sprint demos, retrospectives, and interview panels**.

Senior Quality Assurance Engineer | BQE Software Inc., J&K | *May 2015 – Apr 2021*

- Conducted functional, API, performance, and regression testing for SaaS products (BillQuick, WebSuite, ArchiOffice, BQE Core).

- Built regression test suites that **cut testing time by 20%**.

- Promoted to **Assistant Team Leader** for outstanding QA contributions.

- Collaborated with product managers to ensure quality releases and resolve complex issues.

Education

- **M.Sc. IT**, University of Kashmir – 2015

- **BCA**, University of Kashmir – 2013

Achievements

- Multiple **Outstanding Performer in QA** awards at Workspan and BQE Software.

- Independently certified **BQE Core 2016 reports module** for production release.

- Recognized as a **key QA performer** and trusted member of QA interview panels.