

ZUHAIB MUSHTAQ
SRINAGAR, JAMMU & KASHMIR
EMAIL: ZUHAIBMUSHTAQ@GMAIL.COM
CONTACT NO. +91-9018922276

PROFESSIONAL SYNOPSIS

- **PROFESSIONAL WITH 9+ YEARS OF EXPERIENCE IN SOFTWARE BLACK BOX TESTING.**
 - **2-3 YEARS OF EXPERIENCE IN JAVA + SELENIUM, C# + SELENIUM, AND SELENIUM WITH PYTHON ON FREELANCE PROJECTS.**
 - **EXPERIENCE IN API TESTING, PERFORMANCE TESTING, DATABASE TESTING, BUSINESS INTELLIGENCE REPORTS TESTING**
 - **PROFICIENT IN LEADERSHIP ROLES, RESPONSIBLE FOR TRAINING, QUALITY ASSURANCE, DEFECT TRACKING, AND REPORTING.**
 - **EXPERTISE IN UNDERSTANDING REQUIREMENTS, CREATING TEST PLANS, TEST DESIGN & REVIEW, QA TESTING, AND PRODUCTION DEPLOYMENT.**
 - **SKILLED IN PREPARING TEST DATA, EXECUTING TEST CASES, RECORDING RESULTS, MAINTAINING DEFECTS, AND PREPARING TEST STATUS REPORTS.**
 - **STRONG ADVOCATE FOR QUALITY IMPROVEMENT AND PROCESS ENHANCEMENT.**
 - **EFFECTIVE TEAM PLAYER WITH A FAST LEARNING CURVE, ANALYTICAL, PROBLEM-SOLVING, AND PLANNING SKILLS.**
 - **EXCELLENT COMMUNICATION AND INTERPERSONAL SKILLS ACROSS ALL LEVELS.**
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AREAS OF EXPERTISE INCLUDE

- **SOFTWARE TESTING/QUALITY ASSURANCE & CONTROL/PROJECT PLANNING & EXECUTION/REQUIREMENT GATHERING.**
 - **DESIGNING AND IMPLEMENTING TESTING STRATEGIES FOR MEDIUM-SCALE TO COMPLEX PROJECTS.**
 - **EXPERIENCE IN CROSS-BROWSER TESTING, AGILE METHODOLOGIES, AND SCRUM-BASED SOFTWARE TESTING CYCLES.**
 - **PROFICIENT WITH GIT PULL REQUESTS, BUG REPORTING, DEFECT MANAGEMENT, AND TEST CASE MANAGEMENT.**
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TECHNICAL SKILLS

- **PROGRAMMING LANGUAGES: C#, JAVA, PHP, C, C++, VB.NET, SSRS, CRYSTAL REPORTS, HTML5, CSS3, PYTHON.**
- **FRAMEWORK: BOOTSTRAP**
- **TEST AUTOMATION: SELENIUM WITH JAVA, SELENIUM WITH C#, SELENIUM WITH PYTHON.**
- **DATABASE: MYSQL, MS SQL SERVER 2000/2005/2008/2016.**
- **TRACKING TOOLS: JIRA, TESTTRACK PRO.**
- **TCM TOOLS: XRAY, ZEPHYR.**
- **PRODUCT TOOLS: CONFLUENCE.**
- **BUSINESS PROCESS: MICROSOFT OFFICE.**
- **OPERATING SYSTEMS: WIN 7/WIN 8/WIN 10/FEDORA/MACOS.**
- **CI/CD: JENKINS**

- **TEST TOOLS:** POSTMAN, JMETER, KATALON STUDIO, SWAGGER UI.
 - **OTHER TOOLS:** BITBUCKET, VISUAL STUDIO, XAMPP, WAMP, GITHUB, ECLIPSE, SLACK, PYCHARM, VS CODE ETC.
 - **OTHER SKILLS:** QA LEAD, PROCESS ORIENTATION, END-TO-END WORKFLOW TESTING, MEMBER OF INTERVIEW PANEL FOR QA, QUALITY ASSURANCE, AND QUALITY CONTROL, TEST CASE MANAGEMENT EXPERT.
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EMPLOYMENT

QUALITY ENGINEER LEAD, WORKSPAN - BANGALORE, INDIA

JANUARY 2022 – PRESENT

- MENTOR MULTIPLE QA TEAMS IN EACH SPRINT.
- REPRESENT QA IN MEETINGS RELATED TO SPRINTS, DEMOS, AND STAND-UPS.
- MEMBER OF INTERVIEW PANEL FOR QA.
- WORKED ON CRITICAL PROJECTS LIKE CISCO, SAP, MICROSOFT.
- AWARDED STAR ENGINEER IN PEKO 2023.

ASSOCIATE QUALITY ENGINEER LEAD, WORKSPAN - BANGALORE, INDIA

APRIL 2021 – DECEMBER 2022

- MENTORED DIFFERENT QA MEMBERS.
- RESPONSIBLE FOR QUALITY ASSURANCE AND PROCESS IMPROVEMENT.
- REPRESENTED QA IN MEETINGS RELATED TO SPRINTS, DEMOS, AND STAND-UPS.
- WORKED ON CRITICAL PROJECTS LIKE CISCO, SAP, MICROSOFT.

SENIOR QUALITY ASSURANCE ENGINEER, BQE SOFTWARE INC., J&K, INDIA

MAY 2015 – APRIL 2021

- CONDUCTED BLACK BOX TESTING OF CLOUD, MOBILE, WEB-BASED, AND DESKTOP APPLICATIONS.
 - UPDATED TEAM LEAD & PROJECT MANAGER ON PROGRESS, ISSUES, AND FURTHER DEVELOPMENTS.
 - MANAGED TEAM AFFAIRS IN ABSENCE OF TEAM LEADER.
 - DEMONSTRATED SOFTWARE ENHANCEMENTS TO PRODUCT MANAGER.
 - HANDLED COMPLEX SUPPORT ISSUES.
 - COMMUNICATED AND MAINTAINED DOCUMENTS FOR SOFTWARE MODULE CHANGES AND ADDITIONS.
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EDUCATION

- **MSc. IT, UNIVERSITY OF KASHMIR, 2015, 64.39%**
 - **BCA, UNIVERSITY OF KASHMIR, 2013, 63.14%**
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ACHIEVEMENTS

- WORKED ON VARIOUS SAAS PROJECTS – BILLQUICK, WEBSUITE, ARCHIOFFICE, WORKSPAN, AND BQE CORE.
- SAVED COSTS BY INDEPENDENTLY TESTING MULTIPLE PRODUCTS DURING THE DEVELOPMENT CYCLE.
- CERTIFIED BQE CORE 2016 REPORTS MODULE FOR PRODUCT RELEASE.
- SELECTED FOR STRONG REGRESSION TESTING ON BQE CORE PRODUCT.
- HONORED WITH MULTIPLE "OUTSTANDING PERFORMER IN QAC" AWARDS.
- PROMOTED TO ASSISTANT TEAM LEADER IN PREVIOUS ORGANIZATION.
- MEMBER OF INTERVIEW PANEL FOR QA AT WORKSPAN.
- RECOGNIZED AS A KEY PERFORMER IN QA AT WORKSPAN.

PERSONAL DETAILS

- FATHER'S NAME: MR. MUSHTAQ AHMAD KHAN
- DATE OF BIRTH: 23 DECEMBER 1990
- PERMANENT ADDRESS: 38, KHAN COLONY (LEFT LANE), SRINAGAR JAMMU & KASHMIR
- MARITAL STATUS: MARRIED
- GENDER: MALE
- LANGUAGE PROFICIENCY: ENGLISH, HINDI, URDU, KASHMIRI
- NATIONALITY: INDIAN

DECLARATION

I HEREBY DECLARE THAT THE ABOVE-MENTIONED DETAILS ARE CORRECT AND TRUSTWORTHY TO THE BEST OF MY KNOWLEDGE AND BELIEF.

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