

Terms & Conditions – ZUJA ASA Platform

Platform Usage

The ZUJA Electrical Innovation Pvt. Ltd. platform is designed exclusively for Authorized Sales Associates (ASA), registered users, and customers for facilitating electric vehicle bookings, referral-based sales tracking, payment processing, incentive calculation, and post-booking services.

The platform must be used only for lawful and authorized purposes. Users shall not attempt to manipulate booking data, referral structures, incentives, or access restricted administrative areas.

ZUJA reserves the right to modify, suspend, or discontinue any part of the platform.

Payments & Transactions

All payments are processed through RBI-authorized third-party payment gateways. ZUJA does not store card, UPI, or bank credentials.

Transaction records are maintained for compliance, audit, and dispute resolution. ZUJA is not responsible for payment failures caused by banking systems or gateways.

User Responsibilities

Users must provide accurate PAN, KYC documents, contact details, and bank information.

Providing false or misleading information may result in suspension, termination, incentive forfeiture, or legal action. Users must comply with applicable laws and taxes.

Referral & Incentives

Incentives are calculated strictly based on verified and completed vehicle bookings.

No recruitment-based income is allowed. ZUJA may revise incentive structures and withhold incentives in cases of misuse or violation.

Limitation of Liability

ZUJA shall not be liable for indirect or consequential damages, loss of income, service interruptions, or third-party failures.

The platform is provided on an 'as-is' basis without warranties of uninterrupted service.

Governing Law & Jurisdiction

These terms are governed by the laws of India. Jurisdiction shall lie exclusively with the courts of Kerala, India.

Company Information

ZUJA ELECTRICAL INNOVATION PRIVATE LIMITED

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