David Zukor

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» Profile

I am a highly motivated and well-rounded Windows systems administrator searching for a position that will challenge my knowledge of servers and networking. I consider myself skilled in Windows administration, network configuration, and hardware maintenance.

» Education

Wentworth Institute of Technology, Boston, MA
Computer Networking, 2009 – 2010

Ulster County Community College, Stone Ridge, NY
Associates in Computer Networking and Information Systems, 2012 – 2014

» Skills

Technical
- **Operating Systems:** Windows 7, 10, Windows Server 2008 (+R2), 2012, 2016 OS X,
- **Services:** DHCP, DNS, AD, RDP/Remote Gateway, Hyper-V, DFS
- **Hardware:** Desktops/servers, HP, Dell, Lenovo

» Work Experience

Town of Woodstock – Town of Saugerties, Woodstock/Saugerties, NY
Systems / Network Architect, May 2014 – Present

Responsible for designing and implementing the infrastructure and upgrade for the organization including the physical network (e.g., WAN/LAN), servers, and desktops.

- Created AD domain using 2008 R2, and migrated to virtualized 2016 infrastructure
- Unbox, rack, install, cable, and configure servers and networking equipment
- Ensured internet access was stable during the Hudson Music Project (20,000 people)
- Designed the network for the parks complex

Quantcast – Taos, San Francisco, CA
Desktop Support – Technical Consultant, Oct 2016 – Jun 2017

Responsible for providing infrastructure support to this digital advertising agency. Investigated and resolved a variety of trouble tickets from local and remote users.

Provided 1st and 2nd level help desk support for Windows and Mac users. Installed and configured desktop hardware and software.

- Configured DHCP, DNS and AD Users and Computers in Active Directory
- Created and managed Distribution Lists and Groups in Office365
- Familiar with the issues Microsoft Outlook can cause on OS X and macOS
- Became proficient at JIRA ticketing and configuration.
- Repaired issues with MS Windows 7, OS X El Capitan and macOS Sierra

Self-employed, Woodstock, NY
Computer Repair Technician; 2010-2014