



MUHAMMAD ZULKARNAEN INDRANTO

Place, Date of Birth : Malang, 07 MEI 1996
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Religion : Islam
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ABOUT ME

Dedicated and results-oriented IT support professional with over 3 years of experience in providing exceptional technical assistance and troubleshooting services. Proficient in programming and scripting, with a strong background in resolving hardware and software issues. Adept at ensuring seamless IT operations, increasing efficiency, and enhancing user satisfaction.

EDUCATIONAL BACKGROUND

University of Muhammadiyah Sidoarjo Surabaya, Indonesia
Bachelor of informatics technology 2014-2018
• Graduated, GPA 3.49/4.0

PROFESSIONAL EXPERIENCE

Politeknik Negeri Malang Januari 2013 - Maret 2013
IT Operational (internship)

- Participate in project planning, scope development, and cost estimating
- Maintained and updated current Hardware & Software.
- Worked collaboratively with internal and eksternal teams to ensure successful project outcomes

PT. PG Candi Baru Februari 2016 - Mei 2019
IT Operational (internship)

- Maintained Local Area Network The Company
- Maintained and updated current Hardware & Software.
- Worked collaboratively with internal and eksternal teams to ensure successful project outcomes

SMPN 3 SIDOARJO September 2017 – Okt 2017
IT Operational (internship)

- Maintained Local Area Network The Company
- Maintained and updated current Hardware & Software.

Freelance 2019-2020
Creative Designer & Unity

- Make a new design for display on social media
- Design Esport Logo & Company Logo for client offlane and online
- Make a 3D Model (asset game)
- Augmented Reality Unity

CV Prostyle Angler

June 2019 - August 2019

Designer

- Make a Design Fishing Jersey, Cyclist Jersey & Esport Jersey.
- the task of doing several revisions in a day
- Make a new design for display on social media

SMP BHAYANGKARI 10 PORONG

Nov 2020 – Februari 2021

TU STAFF

- Make design for display on social media
- Created student database
- Collect hundreds of student data per day

PT. Best Profit Futures

Maret 2021 – Augustus 2022

IT Operational Staff

- Maintained and updated current Hardware (PC, SERVER, PRINTER, CCTV, ETC) & Software.
- Maintained and services Network (Internet / LAN / Telephone)
- Train staff and user on various computer software.
- Troubleshoot Software Problem.
- Translate business requiretmens.
- optimizing the CEO's website
- Managing Social Media

PT. Buana Megah

Juni 2023 - Now

- Maintained and updated current Hardware (PC, SERVER, PRINTER, CCTV, ETC) & Software.
- Maintained and services Network (Internet / LAN / Telephone)
- Repairing PC n Printer
- Train staff and user on various computer software
- Translate business requiretmens.

PROJECT EXPERIENCE

FINAL PROJECT (UNDERGRADUATE THESIS)

Making animal recognition augmented reality applications for early childhood learning

FREELANCE

- Make Augmented Reality UNITY
- Design 3D Model
- Logo Design (Esport logo, Company logo)
- Portofolio website
 - <https://mzoel.com/>
 - <https://linktree.mzoel.com>
 - <https://calci.mzoel.com>