

Analysis of Trends in the Missing Encounters

a. Provider Specific Trends

The top providers associated with missing encounters are:

- **Aiden King**: 95 missing encounters
- **Noah Lee**: 52 missing encounters
- **Sebastian Miller**: 37 missing encounters
- **Liam Young**: 36 missing encounters
- Others include Charlotte Williams, Sebastian Martinez, Julian Lee, and Elijah Johnson.

Insight: Specific providers may have issues with data entry, system compatibility, or workflow processes that result in their encounters not being imported.

b. CPT Code Trends

The most common procedure codes among the missing encounters are:

- **97140**: 67 instances (manual therapy techniques)
- **97110**: 59 instances (therapeutic exercise)
- **NORCM**: 47 instances (likely a custom or unsupported code)
- **97010**: 31 instances
- **97112**: 29 instances
- Potential Invalid CPT Code Format:
 - **TOS115** (5 instances)
 - **SP90/sp90/SP\$90** (7 instances)
 - **SP** (3 instances)

Insight: Custom codes like **NORCM** may not be supported in the importing system. Common codes like **97140** and **97110** suggest potential formatting or mapping issues

c. Date Trends (*Just an observation*)

Most missing encounters occurred in:

- **July**: 65 records
- **August**: 106 records
- **September**: 111 records

Summary and Observations

- A high number of missing encounters are linked to specific providers, such as **Aiden King and Noah Lee**.
- Certain procedure codes (e.g., **97140, 97110**) dominate the missing encounters, indicating possible system-level issues with these codes.
- Inconsistent formatting of the same codes (SP90 vs sp90 vs SP\$90) indicates a lack of standardization in data entry