BORHAN ZAHEDI BIN ZAIN ASHARI

Profile

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Phone Number : 016 2666 155

Gender : Male

Nationality : Malaysia

Religion : Islam

Status : Married

Education

Sekolah Menengah Teknik Gombak (Civil Engineering) - 2004 until 2006

PMR : 7A 1B

A - Bahasa Malaysia, English, Matematik, Geografi, Sejarah, Kemahiran Hidup, Agama Islam

B - Sains

SPM : 4A 4B 1C

A - Bahasa Malaysia, Matematik, Matematik Tambahan, Agama Islam

B - Fizik, Lukisan Kejuruteraan, Pengajian Kejuruteraan Awam, Sejarah, English Science for Technology

C - English, Kimia

Diploma Level

DIPLOMA IN COMPUTER SCIENCE UITM MELAKA

CGPA : 2.50

Experience

PHP PROJECT DEVELOPMENT FOR ICE MUSIC PARADISE SDN BHD – 2010

On my Semester 5, I and my group members have given a task from our lecturer to build a PHP system for a company in order to complete the database subject. So I and my group members decide to make a system for Ice Music Paradise Sdn Bhd which is located at Bandar Melaka. Ice Music Paradise is actually a music store that sells all musical instruments. Ice Music Paradise system operation must be based on business rules where the entity involved is user, admin and instrument that currently in store. User can buy instrument online, register music class and booking studio. Admin can preview the order from user, booking order and music class registration. Beside that, Admin can search for staff, delete and updating the data. This system also features security where if admin want to go the page, they need to input the correct password to see the admin page. If the password were wrong, the login will fail. This project is done and involving all group members from the system analysis until the implementation.

CONDUCTING A PC MAINTENANCE AT UITM ALOR GAJAH,MELAKA – 2010

During my study at UiTM, my faculty conducts PC Maintenance for semester 1 students. I was called to be a facilitator for this PC Maintenance. So i need to prepare stuff for this PC Maintenance such as the slide show, speech and hand out for the students. The objective of this PC Maintenance is for give the knowledge of personal computer structure since my course didn't provide the subject for the PC structure and computer science is actually learning about programming and mathematics only. So with this event, all of the Computer Science knows how to fix PC problem and so on. On this event, I explain about the computer structure including motherboard, Random-Access Memory (RAM), Hard Disk drive, Power Supply and Processor, not to forget, how they work and how to know the problem from where and fix it. This PC Maintenance has two sections where the first section is about to getting know about computer and the second section is how to format a computer. I'm teaching how to format Microsoft Windows XP, Microsoft Windows 7, Linux Mandriva, Linux Red Hat and Apple Snow Leopard including explain about the operating system structure.

INTERNSHIP AT HEITECH PADU BERHAD CAWANGAN MELAKA – 2011

During my internship at Hei Tech Padu Berhad, I have doing lot of networking job for Hei Tech Customer. Hei Tech customer including Jabatan Pengangkutan Jalan (JPJ), Bank Simpanan Nasional (BSN), Jabatan Pendaftaran Negara (JPN), and many others big company reside under Hei Tech Company. I have been taught how to be a good Customer Network Support (CSE). During my time practical at Hei Tech, mostly I've been doing for customer technical support such as configuring router, configuring ADSL modem, internal wiring and line installation. I also know how to do the RJ45 cable, coaxial cable because I've been doing internal cabling project at Kompleks Mahkamah Melaka where the customer want to connect 8 PC to 1 switch and then go to the ISP modem for internet connection, so I've been doing the full LAN cabling (RJ45 and CAT5) cable installation for this project until they got the internet connection. I learn how to do the coaxial cable because there are no coaxial cable include with the fiber optic modem, so we need to the cable by ourself since all the customer has switch their modem to fiber. The main task at Hei Tech Padu cawangan Melaka is doing a Preventive Maintenance. I have experienced in doing the preventive maintenance at all Hei Tech customer that I've been indicated above. The task is cleaning the rack server, check the LAN tagging between the connection at the switch, check the availability of the LAN cable between the customer computer to the switch at the server rack using FLUKE machine (if any error, I need to replace the cable), and test the connection from customer branch site to the customer HQ site. Beside that, my supervisor had given me task to make a PHP system for Hei Tech Padu Cawangan Melaka internal data. The system is required the user enter the internal wiring cabling, router installation and preventive maintenance and end up, the user can summaries all the data according to the month for the company purpose and using a localhost. Last but not least, I need to prepared for report in presentation at UiTM to summaries what I've been doing when I was training at Hei Tech Padu. So my superviser had given me a project for PACIFIC insurance migration to be present at UiTM. The PACIFIC insurance project migration is about the customer need to upgrade their line from their existing line for a smooth operation of the company. Current PACIFIC system is using Frame Relay technology and they want to upgrade to MultiProtocol Label Switching (MPLS) technology for more speed to send and retrieve the data.

At Cuscapi Berhad, my job scope are divide into 3 department:

On-Site Support (LEVEL 2)

During the early year as a System Engineer at Cuscapi Berhad, i gain my knowledge on Point Of Sales system including all hardware, software and operating system on 24x7 basis. Main Cuscapi Berhad customer are KFC, Pizza Hut, Nandos, Chilis, TGI Fridays and every major restaurant in Malaysia because Cuscapi Berhad was major in F&B sector. I also need to travel around Malaysia. Most POS terminal that I'm familiar are Posiflex, Toshiba, Partner, IBM and FEC and i can troubleshoot all the hardware problem with this POS terminal. Cuscapi are using the software called TRANSIGHT basically run on Visual Basic and SQL command and if got problem with software, i also need to troubleshoot the problem on site. All the POS terminal are using Microsoft Windows XP and Microsoft Windows Server and i also need to prepare to troubleshoot for any problem occur with the operating system. Beside that my knowledge for Local Area Network also expand as all the equipment are using Local Area Network connect all the POS terminal as a client and PC as a server. Some of the customer also using the network printer and kitchen display system and i know how to configure the IP and subnet between all the equipment. I also can do the wiring for network and very familiar with CAT5, CAT5e and CAT6 cable and how to patch with RJ-45. As my experience as OnSite Engineer gain at Cuscapi Berhad after 2 years, i already managed and assigned task to other On-Site Engineer and guide the Level 1 engineer before they escalated to Level 2 engineer. This experience i gain are include in managerial skill. I also provide training and teach the new engineer. In conclusion, i already gain my knowledge on every hardware and software problem.

Project Team

Project Team is for the new installation at new site, staging and dismantled when site is close or renovated task. When I've got task for project team, usually i will do the staging (setup for new machine before send to customer), do installation at the customer site and also do the dismantled when site is closed or renovated. The flow of my project task are starting from staging (set the operating system, database including table layout and menu, get all the equipment ready and tested good), install all the machine including POS Terminal and PC at the site, inspect every network and power point for the equipment (also the connection to the internet) and get the sign off form filled by customer. Also when dismantled, label all the machines and get the sign of form from the customer. I also do the inventory for customer when requested.

Workshop

Workshop task is to troubleshoot on faulty machines that on-site engineer take back when they cannot troubleshoot onsite such as POS terminal, POS printers and PC. I've began to repair and troubleshoot all the machines and got to know how to repair motherboard for POS terminal, POS printers and PC. I've also know how to replace transistor and capacitor when got bloated, see the BUS line got crack and jumped the BUS line because usually this is the main problem when the equipment faulty. For POS printers I'm very familiar with EPSON, TOSHIBA and POSIFLEX printers that using com, parallel or LAN port. I also familiar on how to troubleshoot cash drawer. Besides that, i also prepare all the equipment to send to branch and check the equipment is tested well before sent to branch engineer.

Skills

I can speak English quite well and I also have a good communication skills using Bahasa Malaysia and English. I can easily interact with anyone and that make me can work better in a group so that will be a good understanding between the communication. During my studies at UiTM Melaka, I learn a lot about the programming languages such as C++, Java, Pascal, Prolog and Scheme. My basic knowledge for programming is starting from C++ and I gain my knowledge on Object-oriented Programming using Java language. So I have a full knowledge about Object-Oriented Programming and basic programming using C++ and Java while Pascal, Prolog and Scheme I only learn just for the basic knowledge purpose. On web based application, I have excellence on building a HTML web (including JavaScript and CSS) and web database system, I have a good knowledge on PHP and basic knowledge on ASP.net. I also know how to use Adobe creative suite such as Photoshop, Illustrator, Dreamweaver, Flash and Premiere where on my semester 3, I've done my assignment using Adobe Photoshop, Illustrator and Flash and Adobe Premiere to complete my advertisement video assignment. I also have an excellence knowledge on using Microsoft office suite such as Word, Excel and PowerPoint from 2003 until 2010 edition. Not to forget, I also know how to using Office suite on different operating system such as Mac OS and Linux. I can work with multiple computer operating systems and I know how to format them. On computer networking, I have good experience as stated above when I was internship at HeiTech Padu Berhad Melaka Branch. I have a good knowledge on MPLS and Frame Relay technology, LAN and WAN connection. When at Cuscapi Berhad, I've began to learn about the POS system including all hardware, software and Local Area Network. In advance, i also learn how to manage all problem and assigned task for other engineer.

Personal Characteristics

My Personal characteristics is highly motivated, can work under stress circumstances, hardworking and easily interact with anyone. I have a good communication skill and I can work in group without hesitate. I can provide my own transport and travel and willing to work 24/7. I am more to skill oriented person based on my skill stated above more than to learn theory because this is what we need when in job environment since it's hard to get a skill fresh graduated. I have collect all knowledge from design a program, system and all designing process on the computer until the implementation of a project such as networking between remote sites. I am also a fast learner where this is the important part where I can save more time when learning something.

Expected Salary

RM 4000 (Negotiable)

Contact Person

1) Puan Normaziah Abdul Rahman

   Coordinator Faculty Of Science and Mathematics UiTM Lendu, Melaka.

   0192282404

2) Rahmat Ab Rasip

   Regional Account Manager, Heitech Padu Berhad Cawangan Melaka.

   0196584050

3) Ka Kok Hwei

   Field Engineer Manager, Cuscapi Berhad

   0193532168