

CURRICULUM VITAE

ASHISH ATUL WADHER (B.E E&TC)

NOC ENGINEER (L1)

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Personal Summary:-

- Currently working as a SMC ENGINEER in Apollo Towers Networking and Telecom MNC, also pursuing CCNA Certification. An enthusiastic NOC engineer, with the necessary drive and determination needed to resolve complex networking & Telecom issues. Possessing effective organizational skills and excellent working knowledge of networking & Telecom technologies and having a commitment to keep up to date with the latest developments. Experienced in providing motivation, guidance and an up to date networking & Telecom consultancy service to both colleagues and clients.
- Now looking for a new and challenging network engineer or network related position, one which will make best use of my existing skills, talent and experience, which will lead to the growth of organizational and self-development.

Professional Work Experience:-

1) 28 July 2014 to Till the date

Organization: Apollo Towers Myanmar Ltd. (Apollo-towers.com)
Designation: SMC(Service Maintenance Centre)Engineer.
Department: Apollo O&M, TOC.
Project: Telenor, Ooredoo, MPT.
Experience: 1 Year

Company Description:- Apollo Towers Myanmar owns and operates telecom tower and power infrastructure, including construction, management and leasing of towers to all mobile operators in Myanmar. Our strategy of tower sharing enables Apollo to offer exceptional value. The company is based in Yangon, Myanmar, where it has established the country's leading reputation for tower construction and management. Apollo's biggest challenge, at this point, is to 'scale up' to satisfy all of the opportunities that are being offered to us.

Roles and Responsibilities:-

- 24x7 Proactive monitoring of Telecom towers for Infra alarms.
- Centrally coordinating with Customer as well as O&M sub vendors to maintain Network performance as well as stability at the customer end.
- Providing Access to the field team remotely by using Acsys programmed key software.
- Maintaining logs of site visit & tracking of field team by using Acsys key software.
- Maintaining Preventive maintenance as well as DG servicing data by coordinating with O&M field Engineers. Clearance of Hanged/False alarms by coordinating with on-site field engineer.
- Analyzing the report of Battery Bank test.
- Investigating, diagnosing and resolve all network problems.
- Online portal for complaint management.
- Fault management, troubleshooting & Problem resolution by raising CSR(Customer Service Request) to the respective PE vendor.
- Trouble Ticketing using iTower Tool.
- Root cause analysis & reporting Service, Performance monitoring and reporting.
- Assigning field engineers to attend down calls.
- Based on the events/Alarms captured from site, analyzing the fault with respect to Controller, Battery bank, Rectifiers & prompt resolution on the same.
- Daily report generation & maintenance.
- Monitor the progress of all jobs and escalate a job to ensure that all Service Levels and Service Level Agreements(SLA) are achieved.
- Calculation of weekly KPI.

- Weekly review & discussion with customer on every critical incident faced.
- Alarm configuration by using iTower tool.
- In addition, dealing with SAQ team, Fueling team & all power equipment vendors.

Softwares/Product Used :-

- E-manager product by Flexclosure.
- Huawei NMS – iManager 2000, U 2000.
- Ericsson Citrix.
- iTower Tool – for monitoring infra alarms, alarm configuration, Trouble Ticketing, Energy detail report, PM scheduling, Fueling plan detail, DG servicing report, Change request(planned activity) scheduling.
- Acsys lock Programmed key software – Remotely providing access to the site. Generating programmed keys & maintaining database on server.

2) February 2013 to 23 July 2014

Organization: GTL Limited. (www.gtllimited.com).
 Designation: NOC Engineer (L1).
 Department: NOC (Network Operation Center).
 Project: AIRCEL, GIL.
 Experience: 1 Year & 8 months.

Company Description:- GTL is currently engaged with one of India's largest carrier to provide Managed Services for their WiMAX network for enterprise customers which is an end-to-end solution including network planning, design, build and operations with NOC hosting and management in 8 circles in India. GTL operates and maintains the network through its own Network Operations Centre.

Roles and Responsibilities:-

- Having hands-on experience on Cisco's 2800 series Routers, 2960 and 3560 series switches.
- Analyzing & developing key components using methodology prescribed techniques.
- Network connectivity troubleshooting, ping, tracer, telnet.
- Investigating, diagnosing and resolve all network problems.
- 24x7 I-WAN network and element monitoring & management.
- Online portal for complaint management.
- Remote/ Telnet to Hub and Remote in BTS and BSC sides.
- Fault management through NMS, troubleshooting & Problem resolution.
- Root cause analysis & reporting Service, Performance monitoring and reporting.
- Trouble Ticketing using BMC Remedy TT Tool.
- Assigning field engineers to attend down calls.
- Configuration Management – Remote configurations, Performance management, Inventory management.
- Database storage – Maintaining a centralized database of the entire network. Report generation and maintenance.
- Hardware upgrades, software updates.
- Service management-coordination with NOC team.

Key skills And Competencies:-

Good understanding & knowledge of Routing and Switching.

Good English Communication. Network support Engineer, L1 troubleshooting, Fault Management.

Have a good technical network background, Alarm testing & Troubleshooting, SLA, Trouble Tickets.

Technical documentation. Ability to explain technical issues clearly to non-technical colleagues.

Knowledge of Telecom Software's:-

Ericsson - Citrix, ZTE – Net Neuman, Huawei – iManager 2000, U2000, NSN – Citrix.

Courses:-

- Pursuing Network Certification Course (**CCNA**).

- Operating Systems Known– Windows 98/2000/XP/Vista/7.
- Having knowledge of Manual as well as Automation Software Testing.
- Having Good knowledge of Digital Logic.

Programming Languages known:- C, C++, Data Structures, Kiel, MATLAB, MULTISIM, VHDL coding.

Educational Qualifications:-

Branch: Electronics & Telecommunication.

Course Percentage	Year	University/Board
B.E 60.00%	2011	University of Pune, Pune
Diploma 71.38%	2007	Maharashtra Board, MH.
S.S.C 70.93%	2004	Maharashtra Board, MH.

B.E Projects:-

Title: - AUTOMATED ENERGY METER READING USING POWER LINE COMMUNICATION(**PLC**).

Description: - Our project is microcontroller based on Digital Energy meter system and can calibrate the power consumption through power line network and transmit data through power line network using power line modem, so it is named as "WIRELESS ENERGY METER USING POWER LINE COMMUNICATION". This energy meter is portable and easy to use, so need of many assessors to go to every house to collect the electrical power readings consumed by the consumers. Using power line network we can read the electrical energy consumed by the group of consumers. This system uses power supply from the mains. An LCD display is also provided to show the power consumed. This system is provided with computer on the receiver section to create a database of records, calculation of bill.

Extra-Curricular Activities:-

- I have completed a short term course on **Robotics** from VIT(Vishwakarma Institute of Technology, Pune)
- I participated in annual social ' **Ensemble 09** ' and got certificate as a Runner-up team(Cricket)
- Attended a Seminar on **Wi-Fi** at CMS.
- Completed '**Software Testing**' course.
- Completed Pre-DAC course from Sunbeam institute containing CCNA, C++, Data Structure, OOP concepts etc modules.

Personal Details:-

Father's Name:	Mr. ASHISH ATUL WADHER
Date of Birth:	08 APR 1989.
Gender:	Male
Languages Known:	English, Hindi, Marathi and Gujarati.
Hobbies:	Watching TV, Listening Music, Playing Outdoor games, Gaming, Social Networking.
Permanent Address:	601\1, Rasta Peth, Shaan Corner Soc., opp. Indian Bank, Pune- 411042, Maharashtra.

Declaration:-

I clarify that facts stated in this application are true. I understand any misinterpretation and suppression of material information will render me liable to be dismissed by the company, if I join the company.

DATE:-**PLACE: -PUNE****(ASHISH ATUL WADHER.)**