

DIVADARSHINI A/P MOORTHY



OBJECTIVE

Energetic and dependable employee with academic experience in the field of nanotechnology engineering and good experience in telecommunications field. Seeking for a job to compliment theory learned at university, experienced gained from various jobs, Internship and professional certification courses. I strongly believe I can contribute to the success of your business with both my knowledge and experiences. Passionate about achieving a great goal in the field of IT/Manufacturing and ready to explore new technology.

PERSONAL

Name	: Divadarshini A/P Moorthy
Contact (MY)	: +6016-5552407
Email	: divalink91@gmail.com
Nationality	: Malaysian
Date of Birth	: 27 th February 1991
Gender	: Female
Marital Status	: Single
Race	: Indian
Religion	: Hindu
IC No.	: 910227-10-5986

EDUCATION

Degree

University	: Multimedia University (MMU)
Course	: Bachelor of Engineering (Hons) in Electronics Majoring in Nanotechnology
Field of study	: Engineering and Information Technology
CGPA	: 2.65
Class of Year	: 2011 – 2015

Foundation

High School	: Multimedia University (MMU)
Field of study	: Foundation In Engineering
CGPA	: 3.25
Class of Year	: 2009 – 2010

Sijil Pelajaran Malaysia (SPM)

High School	: Sekolah Menengah Kebangsaan Raja Mahadi, Klang
Grade	: 4A 4B 3C
Class of Year	: 2008

EXPERIENCE

Matchlink Sdn Bhd

Position : Network Surveillance Engineer (Maxis Broadband Sdn Bhd)
Industry : Telecommunications Engineering
Duration : 2015 – 2016 (Current)
Job Description :

- Monitoring 2G/3G,LTE Radio Access Network (RAN) network, Huawei RAN or CS/PS Core or Datacom operations & maintenance
- Create and update/manage trouble tickets for any detected problem and ensure all docket information are capture in activity log
- Classify type of faults based on severity of the problem
- Identifying the root cause and providing the solution for trouble tickets including ensuring minimum downtime for all outages
- Ensuring all alarms to be cleared after any planned or unplanned activity.
- Updating the actions taken towards rectification of fault in TT.
- Conduct first level diagnostic in isolating and identifying fault location before escalating to field support team
- Referring the TT to Fault Management Network Tier – 2 for next level technical support (if required) with the justification updated in TT.
- Clearing the TT after ensuring the rectification of the fault and update the Solution Code.
- Assigning the TT to Network Surveillance team for Closure confirmation.
- Working continuously on a task until completion.
- Providing support including Documentation and Reports.
- Check and certified new network elements to be commissioned in operation environment within agreed KPI.

EXPERIENCE

DIGI Telecommunications Sdn Bhd

Position : Technical Assistant
Industry : Information Technology
Department : Network Planning & Rollout, Access Transport Planning
Duration : 2014 (3 months-Internship)
Job Description :

- Update transmission routes
- Change request number on database using BMC Remedy Action Request System
- Update network topology map based on Circuit Advice (CA) or new transmission route
- Working continuously on a task until completion.
- Providing support including Documentation and Reports.

COMPUTING SKILLS

(Proficiency: Advanced - Highly experienced; Intermediate - Familiar with all the basic functionalities; Beginner - Just started using or learning the skill)

SKILLS		Proficiency
Microsoft Offices	5	Advanced
Microsoft Outlook	5	Advanced
Communication Skills	5	Advanced
Presentation Skills	5	Advanced
Adobe Photoshop	2	Beginner
C++	2	Beginner
MAT LAB (Matrix Laboratory)	2	Beginner
CRM	3	Intermediate
Remedy	3	Intermediate
Netcracker	2	Beginner
Network Technologies	3	Intermediate
Pspice	2	Beginner

ASSOCIATION ACHIEVEMENTS & CERTIFICATIONS

- Junior Chamber International Multimedia University – Assistant Treasurer
- Indian Cultural Society Multimedia University - Assistant Director
- Malaysian National Chemistry Quiz 2008
- St.John Ambulans Malaysia - Certificate of Essential of First Aid 2004

LANGUAGE

(Proficiency: 0=Poor - 10=Excellent)

Language	Spoken	Written
English	10	10
Bahasa Malaysia	10	10
Tamil	10	10

REFERENCES

Maxis Communications Sdn Bhd

Name : Mr.Mohamad Asyura Bin Samsuldaris
Relationship : Employer
Telephone : +6012-2770001
Position Title : Team Leader

Maxis Communications Sdn Bhd

Name : Ms.Norul Dalila Binti Mohd Hanafi
Relationship : Employer
Telephone : +6017-2049212
Position Title : Shift Leader

Multimedia University (MMU)

Name : Mr.Cham Chin Leei
Relationship : Lecturer
Telephone : +6017-339 4335
Position Title : Lecturer

Multimedia University (MMU)

Name : Ms.Shamini Pillay
Relationship : Lecturer
Telephone : +603-83125971
Position Title : Lecturer/Advisor

DIGI Telecommunications Sdn Bhd

Name : Agnes Leong
Relationship : Supervisor
Telephone : +6014-3384240
Position Title : Supervisor

JOB PREFERENCES

Authorized to work in Malaysia : Yes
Willing to Relocate : Will Consider
Willing to Travel : Yes
Possess Own Transport : Yes
Transport License Type : D
Preferred Job Type(s) : Full Time
Current Salary : RM 2800
Expected Salary : RM 3500
Availability : Immediately