



## **MUHAMAD AQAM BIN ABDULLAH**

No. 18, Jalan UP 4/5, Taman Ukay Perdana

Ulu Kelang, 68000 Ampang, Selangor

Phone: +6 011 2316 9427

email : muhamad\_aqam@yahoo.com

### **PERSONAL DATA**

Age : 22 years  
Nationality : Malaysian  
Marital Status : Single  
Permanent Residence : Malaysia

Date of Birth : 30 June 1995  
Gender : Male  
I/C Number : 950630-10-5405

### **EDUCATION**

2013 - 2015 : Multimedia College, Kuala Lumpur  
: Diploma in Technology (Telecommunication Engineering)  
: Major in Technology (Telecommunication Engineering)  
: CGPA 2.56  
2013 : Sijil Pelajaran Malaysia (SPM)

### **SKILLS & ABILITIES**

- Reliable, trustworthy, strong work ethics & values with good communication and interpersonal skills
- Possess a “can do” attitude, enthusiastic, hardworking, eager to learn and a dedicated team player with commitment to quality management and performance
- Ready to accept new responsibilities and challenges
- Computer Skills : Microsoft Word, Excel and Microsoft PowerPoint

## PROFILE SUMMARY

Possess a “can do” attitude and open to new ideas and criticism as well as able to work independently or in groups. Able to work under pressure efficiently. Main interest is to get more exposure in Technical Field and should be able to adopt with different environment. Therefore I am seeking a position where I can realize my theoretical and practical skills with guidance from immediate superiors accordingly.

## WORK EXPOSURES

Company : Rip Curl

Duration : January 2013 – March 2017

Position : Promoter

Job Scope :

- Greet customers in a timely, professional and engaging manner.
- Provide honest and confident feedback to customers regarding merchandise style and fit.
- Perform daily department sales position maintenance tasks including making outbound phone calls, sending / answering customer emails, participate in daily meetings and training, research available inventory and other duties as assigned

Company : Universal Cellular Engineering Sdn Bhd., Cheras, Selangor

Duration : 16 November 2015 - 19 February 2016

Position : Technician (Intern)

Job Scope :

- Assist Drive Test Engineer to perform drive testing and data collection to improve performance of the network environment.
- Conduct various types of test cases (call testing (short call, long call)/data testing, download/ upload.
- Assist in RF network measurement which involved of multiple technologies such as LTE (4G), UMTS (3G), GSM (2G)
- Record the incoming and outgoing items in warehouse.

Company : Parkson Corporation Sdn Bhd (Pavilion KL)

Position : Supervisor

Duration : 6th June 2016 – 17th July 2016

Job Scope :

- Monitor Sales Promoter performance and provide guidance / coaching
- Monitor the outgoing and incoming goods of the main stores
- Relief Sales Promoter upon their absence

Company : Universal Cellular Engineering Sdn Bhd., Cheras, Selangor

Duration : 18th July 2016 – Present

Position : Drive Test Engineer (DTE)

Job Scope :

- Resolved drop calls and all other network failures
- Resolved measurement which involved of multiple technologies such as LTE (4G), UMTS (3G), GSM (2G)
- Tested drives according to previously developed route for tests locations per client requirements
- Conducted equipment field tests and test log preparation
- Maintained and monitored all test tools and equipment
- Conducted basic and advanced telecommunication field tests
- Performed equipment maintenance and troubleshooting
- Developed test procedures in coordination with vendors and customers

## COMMUNICATION SKILLS

Languages	Spoken	Written
Bahasa Malaysia	Excellent	Excellent
English	Good	Good

## REFERENCES

### 1. MOHD FILDZA BIN IBRAHIM

RF Engineer - Universal Cellular Engineering Sdn. Bhd.

Email : fildzaibrahim23@gmail.com

Mob : + 6 016-9537372

## MY PERSONAL PLEDGE

- I will dedicate my effort and strength to give the best of my ability to perform a given task while adhering to the Company's HSE Policy & Procedures.
  - I will be honest and sincere in every task that I carry and will withhold Company's confidentiality (if any).
  - I will exercise the STOP Work Authority should I see at risk behaviors and engage in a safety conversation effectively to achieve agreement that the behaviors will not be repeated.
  - I will report all undesired events such as incidents (including near miss) immediately to Company's Supervisors.
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