Anonymous Question Box Web Application

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SUMMARY

Our team has developed a web-based anonymous question box application which allows registered users to generate their own question box links and post them on social media, while other users can anonymously ask questions. This application is designed to provide users with a secure and anonymous platform for meaningful communication and knowledge sharing.

Google Calendar API and Google Content Moderator are introduced to enhance the user experience. We believe that the design and functionality of this application can serve as a useful tool for facilitating meaningful communication and fostering knowledge exchange among users.

Click here for the introduction video.

The Original Intention of Design Inspiration

The development of the Internet in modern society has greatly improved the convenience of people's lives, however, the excessively wide channels of information dissemination have also gradually increased people's requirements for privacy. On the vast Internet, users do not actually know the real identity of each other, so they can talk freely without pressure. Similarly, from the corners of Internet, "safe distance" in the society of acquaintances is also a demand that cannot be ignored. Building a question box where others can post to someone an anonymous question can be one of the solutions.

More Detailed Problem Statement

The history of the Anonymous Question Box dates back to 2007. At that time, an anonymous question box based on the Python language was created by Google engineer Kevin Lawler for question-and-answer exchanges between students and teachers. In Google Moderator, a question asked by someone can be seen by everyone.

In recent years, smartphones have replaced computers as the new form of entertainment. According to public data, one anonymous question box name 'Popi' from a Chinese brand has attracted nearly 2 million fans in two years through small programs and APPs.

In this project, we will build a social web application, users can generate their own question box and copy the link to paste on their usual social platforms and invite others to ask questions.

Among the two parties in the interaction, only the identity of the questioner is hidden. After they ask a question, the person who initiated the question box needs to answer with their public accounts. The respondent is not anonymous, and his or her responses become part of his or her online self-presentation.

The question box is like a fishing net, the moment you let it out, you start to look forward to what will come out of the net. People can vent their emotions, release their secrets, and feel care from "strangers" here. A lot of things can't be said in front of acquaintances, but once they are anonymous, everything will be different. You don't know who the other person is. This is the biggest "curiosity" of the anonymous question box. The person may be a friend you haven't contacted for a long time, or it may be a stranger. It will make you feel amazing to communicate and connect through a box.

Realization of the Question Box

Implementation of basic functions

The fundamental functionality of this web application is to enable registered users to create their own question box for others to post questions. When a person clicks to enter the interface, the system will ask this person to register. After entering basic information such as unique username, nickname, and password, backend of the system will perform verification and processing, then generate a token as a credential for user login information. When users apply to visit a protected page, token needs to be provided to verify their identity.

Sign-up and log-in UI is shown as follows:

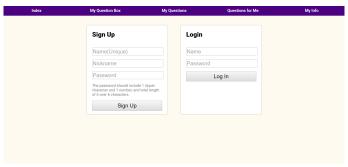


Figure 1: Sign-up and log-in UI

After passing the necessary registration steps, the user can enter the main page, which is a brief introduction to the web app. Click the navigation bar above to switch, and the second one is user's own question box. The URL is automatically generated based on the username (previously mentioned that the username is unique when registering). As long as user click copy URL, his/her question box link can be copied quickly to clipboard.

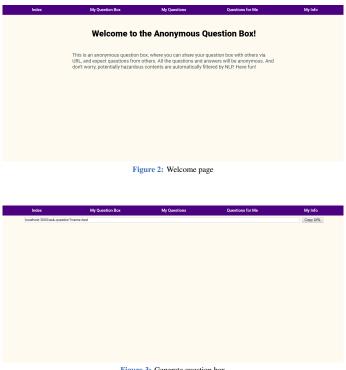


Figure 3: Generate question box

At this time, the box is inaccessible to anyone except the user themselves. Upon generating the box, a unique URL containing the user's username is created, which can be shared on public social media platforms to allow friends and acquaintances to access the user's exclusive question box. Once accessed and registered, other users can open the question box, enter the question and submit it anonymously, initiating a two-way conversation. This constitutes the core feature of the web application.

Each question box owner's webpage only displays their name and a text box. Visitors can submit questions, which are only visible to the owner and the questioner until the owner responds. Once the owner answers a question, the question and its answer are posted publicly on the owner's webpage, allowing other visitors to view the entire conversation thread. However, the names and nicknames of visitors other than the box host are not displayed publicly. This ensures privacy and confidentiality for visitors involved. Also, a delete function for questions is already included.



Figure 4: Receive a question

Implementation of quick and easy answer with Google Calendar API

In addition to the basic implementation of the web app, we have added a function that can quickly and easily answer repeated questions. Once registered, users can fill in their basic information on the self-info interface, which includes fields such as hobbies, birthday, and regions. This information is then stored in the database and can be modified by the user at any time. When a user receives a question that matches the information they have provided, they can easily select the answer from the database and paste it onto the answer page. This feature eliminates the need for users to repeatedly enter the same information, making the process more convenient and efficient. Overall, this functionality enhances the user experience and streamlines the question-answering process.

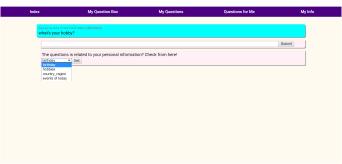


Figure 5: Choose to answer easily

Basic information are stored in database. To enhance the functionality of our system, we have integrated the Google Calendar API, which enables us to retrieve the current user's schedule. This API has been leveraged to augment the existing database with real-time scheduling data, thus providing users with a more comprehensive and personalized experience. By leveraging this API, our system is able to seamlessly access and retrieve important scheduling information, making it an invaluable addition to our platform.

Note that as the Web APP status is "testing", anyone who wants to use the API needs to be registered manually by us developers, otherwise you won't be able to try this API.

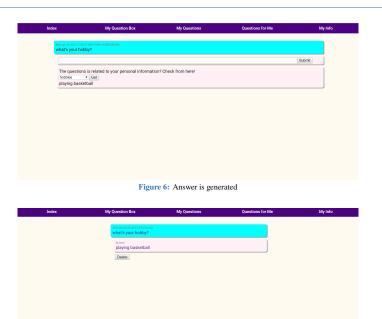


Figure 7: Conversation becomes public

Implementation of hazardous contents filter

We realize that an anonymous question box, if abused, can lead to malicious usage. To reduce the chance of abuse, we integrated a malicious content filter API to check the content of questions and answers.

We chose Microsoft Content Moderator for this purpose. This API is NLP-based, and RESTful. Whenever a user tries to post a question or an answer, the back-end server will use the API to detect possible offensive content. If it does, the request will be rejected.

Possibility of Project to be Open-sourced

When considering the possibility of open-sourcing a project, several factors need to be taken into account. In our case, we can evaluate the potential benefits of open-sourcing our project. For example, it could enable the community to contribute to the development and enhancement of the system, potentially leading to faster progress and improved functionality. An open-sourced software might also give the public more confidence on the anonymity of the application.

We used a MERN tech stack for this application. The different pages are routed via a React Router. We also used Google Cloud API and Microsoft Azure API to implement calendar and moderator feature, respectively. The repository is containerized via Docker compose.

Competition Analysis

Our project possesses a significant advantage over similar competitors due to its ability to efficiently and conveniently provide answers to questions that match a user's profile information. This unique feature greatly reduces the time and effort required for users to respond to questions, as well as alleviates the anxiety associated with repeatedly answering similar questions. As a result, our system can help to mitigate user fatigue and enhance their overall experience, ultimately leading to increased engagement and retention.

The integration of the Google Calendar API into our system has facilitated the efficient and convenient

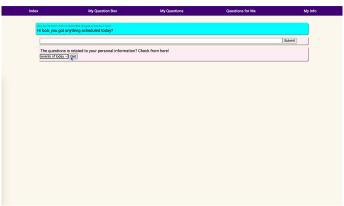


Figure 8: Choose to get schedule



Figure 9: Invoke Google calendar API

provision of answers to questions related to a user's schedule, beyond their basic personal information. This feature enables users to receive real-time updates on their schedule and quickly check relevant information, thereby enhancing the accuracy and fun of the responses.

Moreover, our system's incorporation of a malicious language filter provides users with a safer and more comfortable environment by minimizing the risk of encountering abusive or inappropriate content. This feature not only promotes a positive user experience but also aligns with ethical considerations surrounding user safety and well-being in online communities.

In summary, our system's integration of the Google Calendar API and the inclusion of a malicious language filter represent significant advancements in providing efficient and safe question-answering experiences for users.

Looking Forward

In addition to the currently implemented features, we still have a long way to go. For example, the protection of user data privacy can be reinforced to ensure that user privacy is not compromised. Additional interactive and social elements can be incorporated to facilitate the establishment of social relationships among users.

Furthermore, anonymous question-and-answer systems can find applications in various domains, such as mental health, where users can anonymously seek advice and support on mental health-related issues; education, where students can anonymously ask questions to their teachers to address their doubts; and the workplace, where employees can anonymously ask questions to the management and provide their opinions and suggestions.



Figure 10: Answer is generated

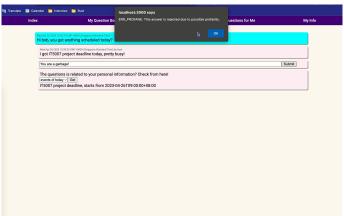


Figure 11: Posting insulting information will be rejected