

Step 2: Brainstorm processes and analyze against business priorities													
	Category	Metric	Process 1	Process 2	Process 3	Process 4	Process 5	Process 6	Process 7	Process 8	Process 9	Process 10	
User Input Required	Basic Info	Process Name	A	B	C	D	E	F	G	H	I	J	
		Process Description	Process A	Process B	Process C	Process D	Process E	Process F	Process G	Process H	Process I	Process J	
		% of Task that can be Automated	100%	90%	80%	100%	100%	70%	60%	100%	70%	100%	
		Number of Personnel	1	12	80	54	4	50	66	2	1	1	
	Business Priorities	Hours (per person)	240	365	52	2	2	2	2	2	2	0.5	1
		Times Per Year	4	4	4	4	4	4	4	4	4	4	240
		Average Pay/Hour	ZAR150	ZAR175	ZAR200	ZAR225	ZAR200	ZAR150	ZAR200	ZAR150	ZAR175	ZAR125	ZAR125
		Error Reduction	3	0	5	0	3	1	0	0	4	5	5
		Mission Critical	5	3	4	3	5	3	3	3	3	5	5
		Employee Morale	3	2	1	3	2	5	2	1	5	5	5
Totals	Customer Satisfaction	3	3	3	3	2	3	2	2	3	1	5	
	Regulatory Compliance	5	4	4	1	4	4	4	4	4	4	5	
	Complexity to Automate	High	Low	Medium	Low	Medium	Medium	High	Low	Low	Medium	Medium	
	60%	Business Priorities Percentage	74%	98%	73%	40%	73%	53%	35%	35%	67%	100%	
40%	Manual Dollars Saved Annually	ZAR216 000	ZAR1 379 700	ZAR3 328 000	ZAR97 200	ZAR384 000	ZAR126 000	ZAR147 520	ZAR31 200	ZAR14 700		ZAR30 000	
	Hours Saved Annually	1440	7884	16640	432	1920	840	238	208	84			

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		Process Description	Process A	Process B	Process C	Process D	Process E	Process F	Process G	Process H	Process I	Process J
		% of Task that can be Automated	100%	90%	80%	100%	100%	70%	60%	100%	70%	100%
	Manual Hours	Number of Personnel	1	12	80	54	4	50	66	2	1	1
		Hours (per person)	6	5	5	2	2	2	2	2	0.5	1
		Times Per Year	240	365	52	4	240	12	2	52	240	240
		Average Pay/Hour	ZAR150	ZAR175	ZAR200	ZAR225	ZAR200	ZAR150	ZAR200	ZAR150	ZAR175	ZAR125
		Error Reduction	3	0	5	0	4	1	0	0	4	3
		Mission Critical	5	3	3	3	3	3	3	3	5	5
		Employee Morale	3	2	1	3	2	5	2	3	5	5
		Customer Satisfaction	3	3	3	3	2	3	2	3	1	5
		Regulatory Compliance	5	4	4	4	4	1	4	4	4	5
		Complexity to Automate	High	Low	Medium	Low	Medium	Medium	High	Low	Low	Medium
		60%	Business Priorities Percentage	74%	32%	73%	40%	53%	35%	35%	67%	100%
		40%	Manual Dollars Saved Annually	ZAR216 000	ZAR1 379 700	ZAR3 328 000	ZAR97 200	ZAR384 000	ZAR126 000	ZAR47 520	ZAR31 200	ZAR14 700
	Hours Saved Annually	1440	7884	16640	432	1920	840	238	208	84	240	

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Process 99	Process 100
0%	0%
\$0	\$0
0	0