

ZULKARNAIN BIN MD SABRI

JUNIOR DEVELOPER

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Kangar, Perlis
Mar 2023 – Present

Experience

MY DIGITAL SERVICE ENTERPRISE (MYDIGITALSERVICE.MY)

Developer

- Junior developer role, mainly Microsoft 365 and Power Platform environment.
- Maintain existing projects including troubleshooting, PaaS product management and client IT support.
- Receive and provide assistance regarding technical issues from clients, similar to L1 and L2 support role.
- Assist with development cycle, testing, API maintenance and develop internal collaborative platforms.
- Design and maintain company website built with WordPress CMS and optimised with SEO improvements.
- Ad hoc tasks including assisting management, documentation, multimedia design, PR and as PIC/POC.

GAMESMY X SDN. BHD. (GAMESMY ESPORTS)

Kuala Lumpur
Jul 2022 – Jan 2023

Content Creator Intern

- Involved significantly in video editing, digital media production and social media content management.
- Conceptualised engaging and organic digital content around esports and trending themes.
- Designed graphic materials, assisted esports match handling, esports studio operation and photography.
- Contributed idea for marketing projects, assisted computer troubleshooting and served as event PIC.

ZUSPRESSO SDN. BHD. (ZUS COFFEE)

Kuala Lumpur
Mar 2022 – Jun 2022

Freelance Barista

- Part time barista. Prepared F&B, handled POS system, professional customer interaction and teamwork.

FREELANCE

Content Creator

Jul 2020 – Present

- Produced entertainment video gaming content for personal project. Experienced in video editing, graphic design, content management, keeping up with social media and internet trend and basic copywriting.

Education

INTERNATIONAL ISLAMIC UNIVERSITY MALAYSIA

Bachelor of Information Technology (Honours)
CGPA: 3.39 Dean's List (Sem 1 21/22)

Gombak, Selangor
Feb 2019 – Feb 2023

INTERNATIONAL ISLAMIC UNIVERSITY MALAYSIA

Foundation in Engineering and Computer Science
CGPA: 2.49 English Proficiency Test (IELTS Equivalent): Band 7

Kuantan, Pahang
Jun 2017 – Nov 2018

MAKTAB RENDAH SAINS MARA TAIPING

Sijil Pelajaran Malaysia
CGPA: 3.55 SPM: 7A 1B 1C

Taiping, Perak
Feb 2015 – Nov 2016

Proficiency & Skills

Language Technical

Malay (native), **English** (full professional proficiency), **Arabic** (basic)
Adobe (After Effects, Animate, Illustrator, Photoshop, Premiere Pro), Google Workspace, Microsoft Office (Word, Excel, PowerPoint), Microsoft 365 (SharePoint, Power Apps, Power Automate, Power BI), WordPress, OBS Studio, Blender, Git, Laravel, XAMPP, SSH, Vim

Programming Additional

C, C++, SQL, HTML, CSS, Java, JavaScript, PHP, R
Principal understanding in programming, web development, data analysis, SEO, UI/UX, project management and agile methods, IT troubleshooting, networking, digital literacy

Driving

B2 and D

Project

MyDigitalService.MY Website Redesign and SEO Optimisation

Developer

Feb 2024 – Present

- Rebuilt company website in WordPress CMS and produced relevant informative and graphical content.
- Improved SEO for company branding by setting up Google Business Profile, social media pages and several business listing pages like TechBehemoths and Clutch. Currently studying SMTP marketing.
- Assisted with official documentation, including renewing and enhancing the company profile.

SL Apps Renewal for 2024

Developer

Dec 2023 – Present

- Handled documentation and collected clients' signed agreement and contract renewal for SL Apps project.
- Assist with major updates including providing data to development team, debugging and testing.
- Developed internal site pages to enhance current system interactivity on clients' and team members' side.
- Design and produce renewed guide materials, tutorial and documentation for clients and team members.

CASE Platform

Developer, PIC/POC

Nov 2023 – Present

- Tasked as person in charge or point of contact for clients of CASE Platform project as a liaison to help ease project development and deployment progress. Also expedited the project's claim documentation.
- Assisted system development with requirement study, system conceptualisation, collecting input from client, system testing, producing documentation and guide materials for clients.

GMX Cup Season 1 & MSL Cup 2022

Content Creator Intern

Jul 2022 – Jan 2023

- Involved with production and broadcasting, match and venue handling, photography, graphic designing, video editing and content creation for one-off and monthly esports competition.

KICT Fest 2022

Committee

Oct 2022 – Nov 2022

- Ensured smooth progress for KICT Fest Esports Talk and Esports Tournament organised by Sports & Recreation, ICT Student Society, IIUM. Assisted venue preparation, schedule planning, photography and tournament handling in liaison with the event's partnership with GamesMY Studio in IIUM.

Hajj Application for Juniors (HA4J)

Final Year Project Team Member

Oct 2021 – Jul 2022

- Developed and designed a multimedia-centred project with animation and coding aimed to create an e-learning application around the theme of Islamic Hajj and Umrah for early exposure in kindergarten children. Tasked mainly on developing the application concept, animating and visual designs.

www.myfamilymysmoke.org

Project Manager, Website Designer

Mar 2021 – Jul 2021

- Developed, designed and managed a project to build a new website and producing videos for client, Smoke-free Homes Malaysia. Tasks delivered include design conceptualisation, website design on Google Sites, graphic design, video editing and liaising with client to handover the project according to schedule.

Extracurricular

FILM & CREATIVE PRODUCTION CLUB, IIUM

Member, Committee

Oct 2022 – Feb 2023

Joined a university club under the Centre for Arts & Cultural Sustainable Development. Served as committee of Media for the club's Annual General Meeting 2022.

3RD VIRTUAL SYMPOSIUM ON ICT FOR SUSTAINABILITY

Participant

Jan 2022

Participated in an online symposium organised by university faculties and presented a topic on mobile security awareness with team members.