

Kevin Buss

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Software Engineer in St. Louis, MO

Highly-ambitious individual looking to make a career change into the software development field in a growing company to fully utilize my degree, skill sets, and experience.

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EDUCATION

LaunchCode, LC101 Programming Course — 2020

Vatterott, BS, Computer Science — 2008

PROJECT EXPERIENCE

My Gallery — LaunchCode Liffoff

- Designed to connect people with local artists, a gallery website for exploring artwork, current showings, future events, and shopping.
- Artists can log in and update their pages. Customers can log in to use the checkout features.
- This format encourages the customer to connect with the artist at galleries that are showing their work, where they are publically vending and browsing and buying online.
- Technologies used: Java, SpringBoot, ThymeLeaf, MySQL, and Google API for maps.

WORK EXPERIENCE

Assistant Facility Manager— Hydromat, St. Louis

July 2019 - Present

- Supervise facilities care, maintenance, and custodial staff.
- Assess and arrange preventative and restorative maintenance for all fleet, building and equipment needs. Scope includes HVAC, plumbing, fire monitoring, cranes, forklifts, and electrical needs.
- Work with internal team members and contractors to ensure that day to day business is conducted smoothly.

Technical Support Engineer — Aclara Technologies LLC, St. Louis

February 2016 - April 2019

- Gathered information, troubleshoot, diagnosed, and fixed client software and hardware issues, and electrical support as well as troubleshoot implementations and 3rd party integrations.
- Managed cases via the Salesforce ticketing system.
- Managed client communication via phone, email, and remote access.
- Maintained the highest response times in my department.
- Assisted in training and mentoring employees.
- Collaborated with colleagues to find innovative solutions to unique problems.
- Owned technical escalations as needed.
- Monitored 25 premium client systems on a weekly basis to provide

SKILLS

PROGRAMMING LANGUAGES

- Java
- JavaScript
- HTML5/CSS3

FRAMEWORKS

- .NET
- AngularJS
- Spring

DATABASES

- MySQL
- Oracle

TOOLS

- IntelliJ
- Trello
- Visual Studio

preventative support.

- Learned new software and technologies as needed to better provide for clients' needs.

Engineer — Callisto Communications, LLC, ST. Louis

July 2013 - February 2016

- Assisted Senior Engineer.
- Tested refurbished telephony equipment for re-commissioning to clients.
- Programmed and installed test beds for new equipment.
- Troubleshoot and resolved hardware and software issues related to Nortel and Cisco PBX systems.
- Worked with technicians to identify potential onboard component failures and repair products.
- Provided on-call assistance to field technicians in troubleshooting system installations.

Electronic Technician — Nabors Industries, Xx. Xxxxx

January 2012 - July 2013

- Electrician in the oilfield.
- Repaired all heavy equipment, trucks, computer systems, and electrical components.
- Installed any projects for new systems with equipment and updated older trucks.
- Traveled frequently out of state to assist other fleets, updated older equipment.
- Trained new personnel.

Chemical Technician — Nabors Industries, Xx. Xxxxxx

July 2011 - January 2012

- Gathered information, troubleshoot, diagnosed, and fixed client software and hardware issues, and electrical support as well as troubleshoot implementations and 3rd party integrations
- Monitored chemical measurements.
- Verified accuracy to technical specifications.
- Ensured safety regulations were followed by my team as well as other employees in everyday operations and cleanup.
- Responsible for highly corrosive and flammable materials, troubleshoot and maintained heavy field equipment.