

# ZACCHEUS

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Previously worked as **SAP HR Test Consultant** who utilises **SAP R/3** and **UK Payroll** testing knowledge in NorthgateArinso. Also, a former **System and Process Assurance Associate** in PriceWaterhouseCoopers. Obtained various certifications: **CTFL from ISTQB**; **AWS Certified Cloud Practitioner**; **GS1 Standards for Supply Chain Management**; and **Cisco CCNA Intro & ICND**. Experienced in SAP HR Testing: **SAP PA (Personnel Administration)**, **OM (Organisation Management)**, **TM (Time Management)** and **PY (Payroll)** modules.

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## TECHNICAL KNOWLEDGE

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|---------------------|-------------------------|---------------|
| ▪ SAP R/3           | ▪ SQL Management Studio | ▪ JMeter      |
| ▪ HP Quality Center | ▪ Selenium              | ▪ Eclipse IDE |
| ▪ Oracle 9i         | ▪ Splunk                | ▪ JCreator    |
| ▪ IntelliJ IDE      | ▪ Test Rail             | ▪ Jira        |
| ▪ C                 | ▪ Java                  | ▪ Postman     |
| ▪ Mocha Javascript  | ▪ Cypress               | ▪ Sumo        |
| ▪ GitHub            | ▪ Buildkite             |               |

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## EDUCATION | TRAINING

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### *-Tertiary-*

#### **Master of Business**

##### **Major: Information Technology**

*with Distinction*

RMIT University

February 2009 - July 2010

#### **Bachelor of Computer Science**

##### **Major: System Administration**

RMIT University

February 2005 - December 2008

### *-Certification-*

#### **Certified Tester Foundation Level**

##### **International Software Testing Qualification Board**

November 2011

#### **AWS Certified Cloud Practitioner**

Jan 2021

**Certification of Completion**  
**GS1 Australia Standards System for Supply Chain Management**  
October 2009

**Certification of Completion**  
**Cisco CCNA Intro & ICND**  
(Networking Basic, Routing Basics & Intermediate, Switching Basics, WAN Technologies)  
February 2007 - December 2007

## WORK EXPERIENCE

Afterpay Limited, Australia

July 2017 – Present

### Software QA Analyst

- Working in an Agile environment (TDD/BDD), mainly to perform functional and risk-based testing on Afterpay payment platforms;
- Testing requirements for standalone and integrated health solutions which involve private and public health funds (Medicare) in bank POS terminals (ANZ, NAB, Suncorp);
- Testing other deliveries such as new network solutions for banks with new terminals, app releases for terminals, upgrade Admin and Merchant portals;
- Perform API testing, JSON, SOAP, REST API via Postman to validate backend quality;
- Load testing involving JMeter on mock servers to measure performance in UI and API level;
- Test case and defects managed in Test Rail and JIRA; Contribute to project/how-to documentations in Confluence;
- Assist in promoting and deploying product to mock environments before production phase;
- Product promoting and deployments are executed in Jenkins and Buildkite (CI environment process);
- Running queries on Sumo, Splunk and SQL for tracing logs and database records;
- Pushing for shifting quality to left by adopting QA early from requirements phase. Apply domain specific risk, review developer implementation and unit tests.
- Involved in development and execution of automation test frameworks with Selenium WebDriver (Java) and Cypress (Mocha JS);
- Setup daily automation test runs via integration with Buildkite pipeline.
- Involved in successful platform migration from on-premise to AWS cloud. Ensured zero impact to customers post-migration by performing Post Verification Tests.
- Projects involved: Optus, Stripe and Cybersource payment gateways, Medicare with ANZ, NAB, Suncorp;

Accenture Solutions, Malaysia

April 2013 – April 2017

### Senior QA Analyst

- Perform functional testing on Distribution Management System: Back Office and client handheld devices;
- Automation testing involves the utilization of Selenium Webdriver in Eclipse IDE.;
- Scripting in Java language and increase coverage of software test automation;
- Debug and prepare automation report on weekly run basis related to latest product release;
- Perform and maintain weekly automation bulk runs on remote server and local machine;
- Provide support to teams in Singapore and India who are implementing automation framework in their respective environment;
- Assist and train QA staff who are new to automation scripting;
- Perform device certification testing on client devices installed with Android/iOS operating systems: Motorola MC67, Intermec CN51, iPad, iPhone, Samsung tablets and phones;
- Perform patching and environment setup (database and communication agent) on QA servers;
- Liaise with Project Manager and developers to resolve defects and to understand client requirements;
- Run tests and trace backend data via SQL Management Studio;
- Monitor and resolve defects via Mantis (web-based bug tracking system);
- Test cases and test item results are managed in Team Foundation Server;
- Projects involved: JTI, Danone, Nestle, PMI (Philip Morris);

NorthgateArinso, Malaysia

January 2011 – April 2013

**SAP HR Test Consultant**

- Main modules tested include: Personnel Administration (PA), Organisation Management (OM), Time Management (TM) and UK Payroll;
- Exposed to various phases of testing life cycle including preparation of requirement documents, scripting, test execution and defect management via HP Quality Center;
- Worked closely with other consultants and developers on the defects and understanding the business processes, configuration of the system as well as system behaviour;
- **AMP Australia Testing** *(Jan 2013 – April 2013)*
  - Executed tests on Learning and Development, as well as Compensation Management.
  - Conducted system test and shake-out test.
- **SAB Miller Triumph (Poland Release) Testing** *(July 2012 – Jan 2013)*
  - Executed tests on Hire-to-Rehire and Talent Management.
  - Prepared Data Input Sheets to record test data used during test executions.
  - Conducted system test and shake-out test.
- **ASML Netherlands Testing** *(April 2012 – June 2012)*
  - Executed tests on Personnel Change Request (PCR) module in EWS (Euhreka) online platform.
  - Conducted system test and unit test.
- **SAB Miller Triumph (Panama Release) Testing** *(October 2011 – April 2011)*
  - Executed tests on Hire-to-Rehire, Talent Management and Absence Management.
  - Conducted system test and shake-out test.
- **Technip Euhreka Testing** *(August 2011 – October 2011)*
  - Executed tests on PA. Mainly tested on EWS online platform.
  - Conducted system test and smoke test.
- **Proton myOFIS Testing** *(June 2011 – July 2011)*
  - Executed tests on ESS/MSS (Employee Self Service/Manager Self Service).
  - Conducted system test and scripting in Microsoft Excel.
- **Shell Canada iTime Testing** *(April 2011 – June 2011)*
  - Executed tests on TM. Specifically on Shift Differentials and Overtime.
  - Conducted system test and integration test.
- **Barclays Retail Testing** *(January 2011 – April 2011)*
  - Executed tests on PA and UK Payroll.
  - Attended internal training for UK Payroll testing.
  - Conducted integration test, system test and authorisation test.

**Systems and Process Assurance Associate**

- Evaluated the effectiveness of the client's information processing controls across the industries and business process cycles;
- Worked with a wide range of IS/IT systems environments that is the centre of the corporate information bank e.g. SAP, Sybase, mainframe, midrange, LAN/WAN and client server environments;
- Tested a variety of client systems/software in all three levels: Operating Systems, Application and Database level (e.g. SAP, Oracle, Sybase, Windows NT server);
- Provided comfort to financial audit by assessing the IT general controls, writing technical security reviews and extracting manual journals from databases.
- Involved with the following project clients:
  - SRG Asia Pacific Sdn Bhd
  - Mesiniaga Bhd
  - Affin Fund Management Bhd
  - Affin Moneybrokers Bhd
  - AXA Affin Life Insurance Bhd
  - Cagamas Bhd (National Mortgage Corporation)

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## VOLUNTARY EXPERIENCE

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2009	<b>Buddha's Day and Multicultural Event, Melbourne</b> Event Assistant
2009	<b>Ecumenical Way of the Cross, St Francis Church</b> Marshall Volunteer
2009	<b>Clean Up Australia Day</b> Volunteer
2008	<b>Australian Red Cross</b> Warehouse Items Management Volunteer

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## LANGUAGES

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Fluent in written and spoken **English, Cantonese, and Malay;**

**Japanese Language Proficiency Test Level N5** holder.