# Zachary Zak Software Engineer

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### **Education**

#### **Bachelors in Information Technology**

American Public University, February 2016

## **Experience**

#### **Software Engineer (Full Stack)**

Jan 2013 – Current

Sanford Health Plan

- Develop, maintain, and document Software applications systems
- Data management and analysis in relational databases (SQL Server)
- Troubleshooting software bugs and problems for end users
- Peer code reviews

# **Technology Concierge Specialist**

Nov 2019 – Oct 2021

Sanford Health

- Troubleshooting a variety of Sanford supported apps
- Device troubleshooting on PCs, MacBooks, and Smartphones (Android and iOS)
- Find and implement solutions that streamline operational duties
- Train and educate guests on device best practices

### **Skills**

- .NET
- HTML/CSS/JavaScript
- Git
- T-SQL
- C#
- Visual Studio
- MS SQL Server
- Bootstrap

- REST APIs
- SQL Server Management Studio (SSMS)
- SQL Server Integration Services (SSIS)
- SQL Server Reporting Services (SSRS)
- Agile Software
   Development (Jira/Azure
   DevOps)