



Welcome @ D-Connect

The platform for all your
vehicle related activities.

Login

Register



Login @ D-Connect

email address

password

? Forgot password? [reset here](#)

Login



Register @ D-Connect

Register your account to start using the app in two simple steps.

User name = email address

Policy number

Birthday dd-mm-yyyy

Create account



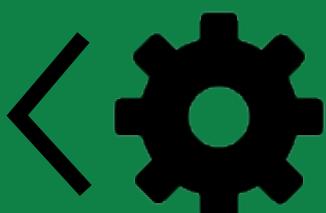
Register @ D-Connect

Set a password to access your account

Password

Repeat password

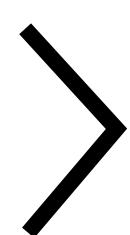
Get started



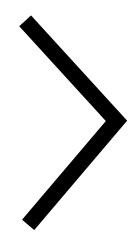
Settings



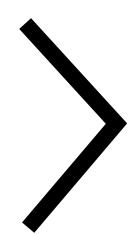
My profile



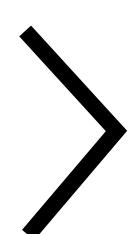
Login security



Notifications



Wallet settings





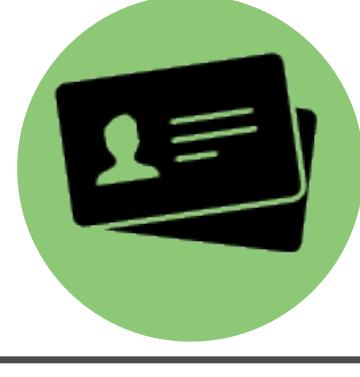
Settings



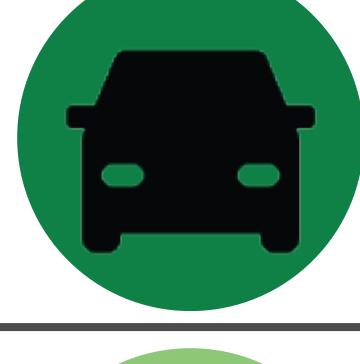
MY Profile



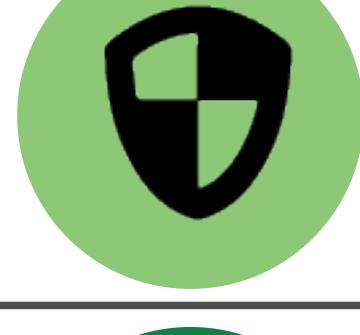
My contact details



My vehicles



My policies

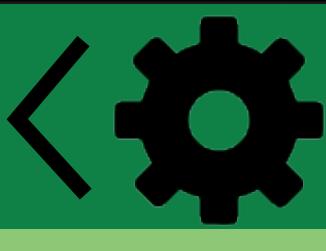


My medical essentials



My preferred contacts





Settings



My preferred contacts

Click on the contact details to change the
the preferred contacts



Body shop

Johnson Fix it

Scholestrasse 328
8021 Luzern
0041-787049661

open mo-sa:
09:00 -1 8:00



Garage

Jackson brothers

Hohlstrasse 34
8004 Zurich
0041-787649662

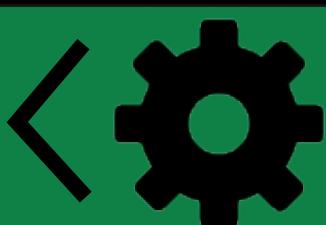
open mo-sa:
08:30 -1 7:30



Insurance agent

Marco van Lokven
Claearen risc broker

Bellevue 23
8001 Zurich
0041-787049773



Settings



My vehicles



Click on the details to edit items



Vehicle 1

Ford Mondeo - 2011



9-TGP-13

3.4 Diesel

4T1BE46K78U782808



Vehicle 2

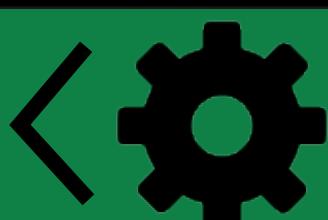
Peugeot 107 - 2014



28-TGP-9

1.7 Benzin

1B3AL46X93N569249



Settings



My policies



Click on the details to edit items



Casco coverage

Ford mondeo

AXA

1989-9087-456-231

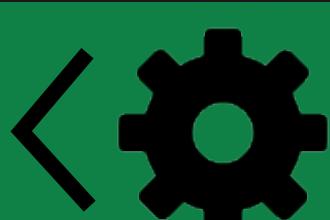


Casco coverage

Peugeot 107

Allianz

2351-9873-023-1256



Settings



My medical essentials



These medical essentials are stored in case you are involved in an accident.
Click on the details to edit items



Cees van Dijk

Blood group A+

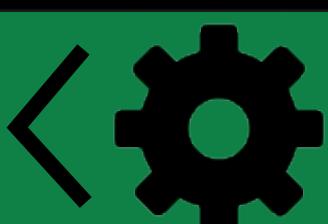
Allianz

Policy: 1989-9087-456-231

Info for medical staff:

Antibiotics allergy,
Pacemaker & Diabetic

Add another allergy or medical info



Settings



My contact details



Click on the details to edit items



My contact details

Cees van Dijk

Kuznachtgasse 78
8021 Zurich
0041-761234561

Male
12-08-1969
License B-E

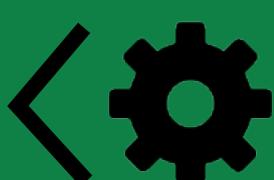


Family details

Elizabeth van Dijk

Kuznachtgasse 78
8021 Zurich
0041-743567456

Female
22-02-1972
License B



Settings



Login Security

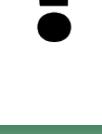


The login credentials are stored within this app. Same password can be used in webversion.



Login credentials

C.vanDijk



Forgot password? reset here

Logout

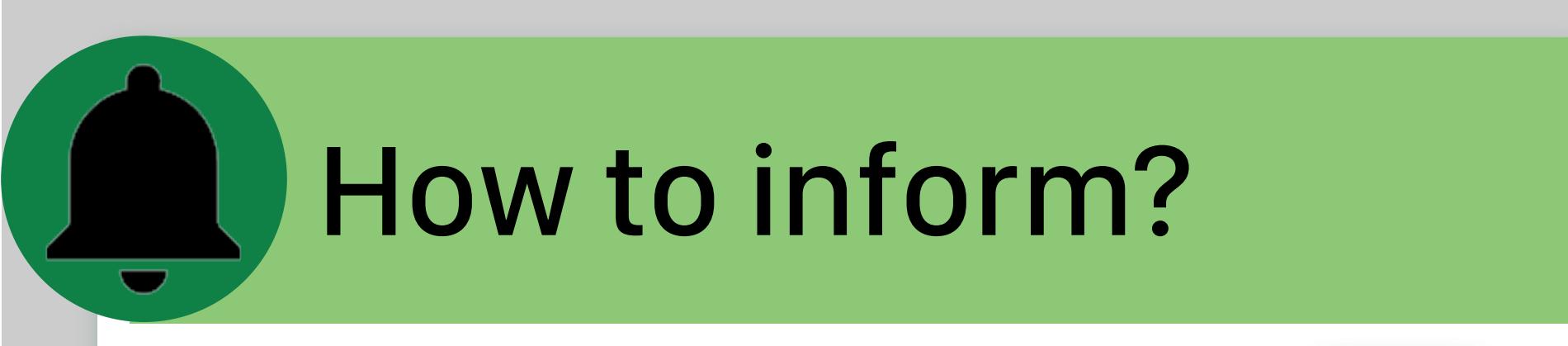
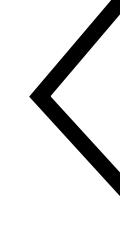
**Change
password**



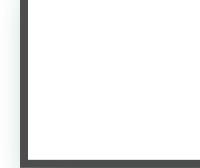
Settings



Notifications



Push messages

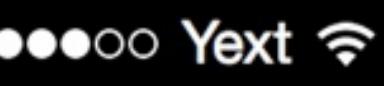


e-mail updates



Text messages





9:49 AM

* 49%



D-Connect



My vault



4

Policy papers



U

Medical cards



0

Ownership page



4

Free category





Driving license



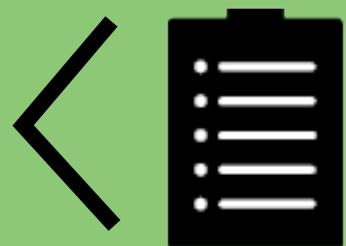
Driving license

2/2



Edit

Share

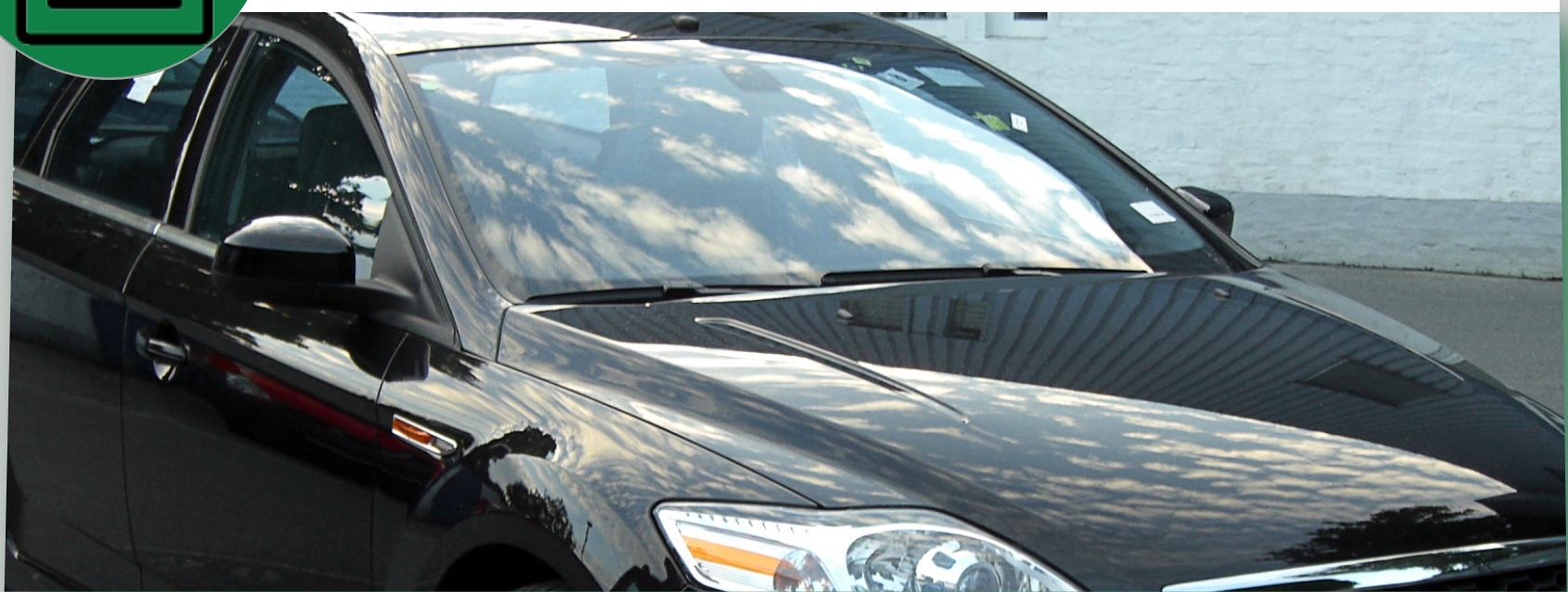


Free category



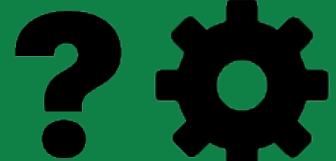
Vehicle photos

1/8

**Edit****Share**



D-Connect



Vehicle papers



Vehicle 1 papers

0/0

No papers uploaded yet,
Upload now

Search

Photo



D-Connect



My contacts



Insurance agent



Insurance FNOL



Garage



Body shop



Expertise center



Road assistance



911 / 112





Body shop

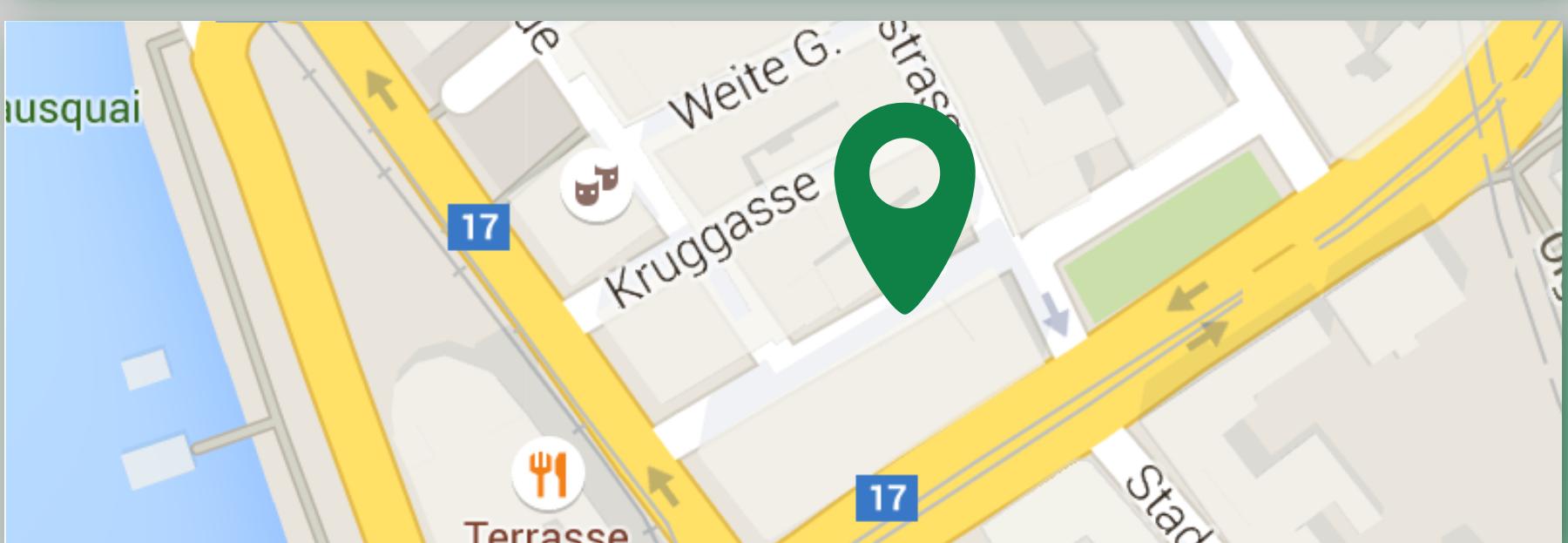
Click on the edit icon in the green bar to change details within the setting pages



Johnson Fix it

Scholestrasse 328
8021 Luzern
0041-787049661

open mo-sa:
09:00 -1 8:00



Route

Call



D-Connect

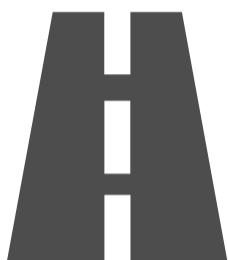


Currently parked in
Freieckgasse

USAGE & DRIVING



Last week usage:



\$€£

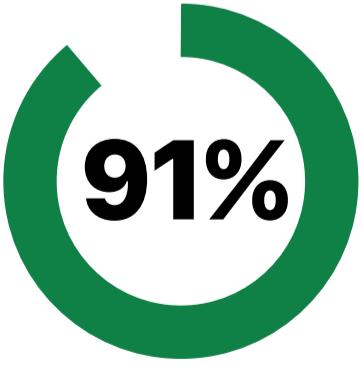
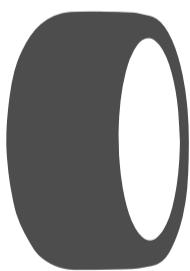
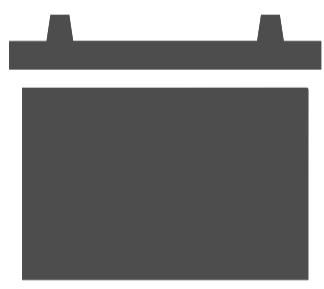
120,5 km € 52,40

Driving score

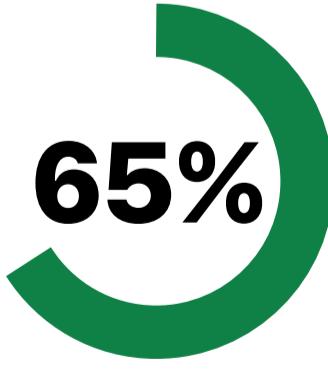


See here tips and tricks to improve your scoring.

Vehicle health



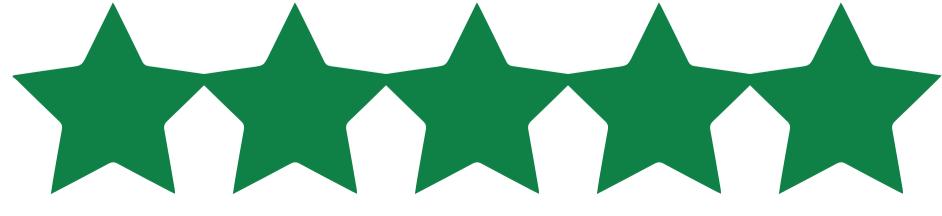
Accu



Oil



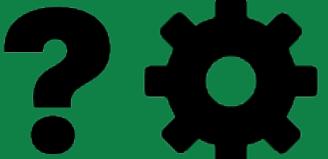
Tires



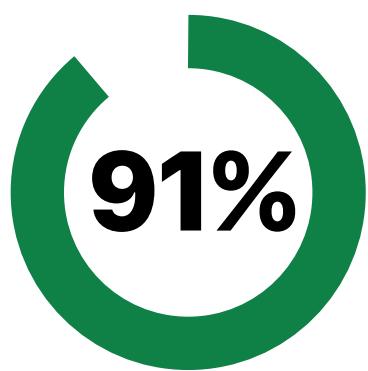
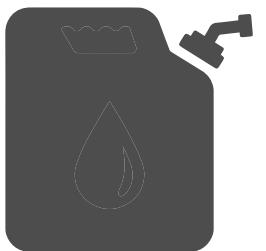
General
health



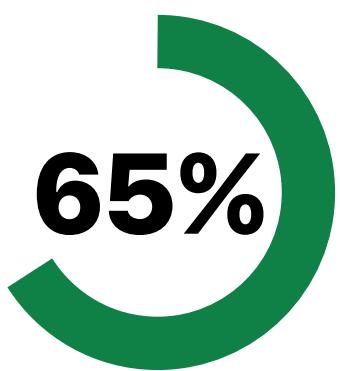
D-Connect



Vehicle health



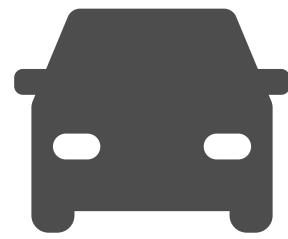
Accu



Oil



Tires



General
health



Report issues



My vault



My events



Driving & Usage



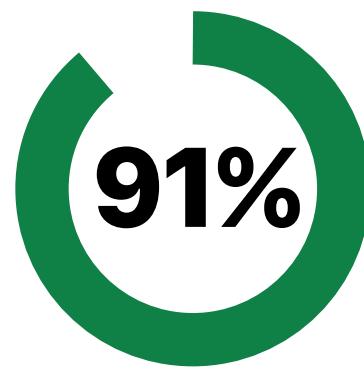
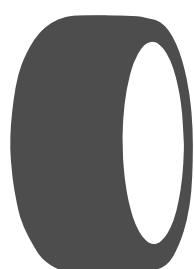
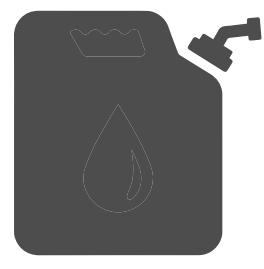
Contacts



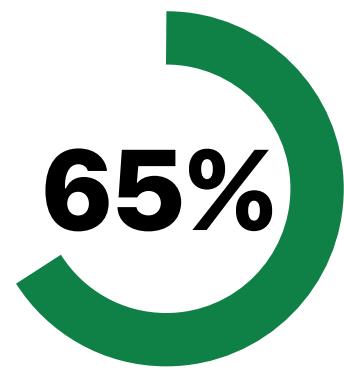
D-Connect



Vehicle health



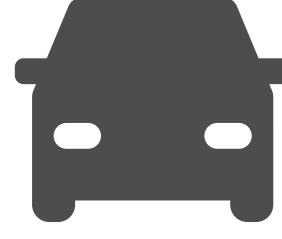
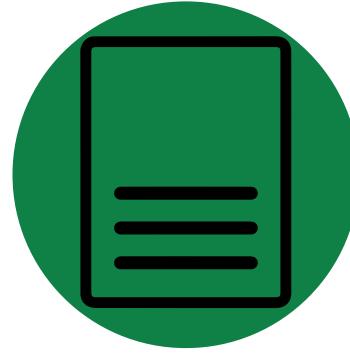
Accu



Oil



Tires

General
health

My report



My vault



My events



Driving & Usage



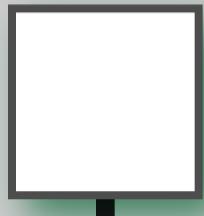
Contacts



My events



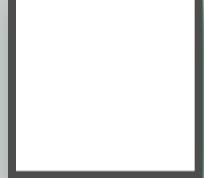
19 nov



Tax payment



15 dec



Winter service check



21 dec



Winter tires 21 dec

New winter tire planned @
Johnson garage in Luzern

7 mar



Service check



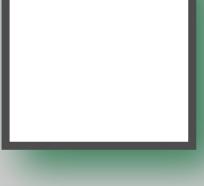
6 jun



Prolong policy



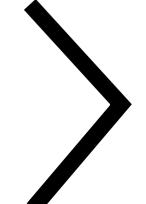
8 aug



Tax payment

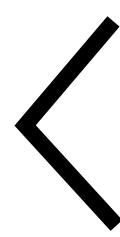


New events





D-Connect



New events



DASHBOARD

Report damage



Plan garage visit

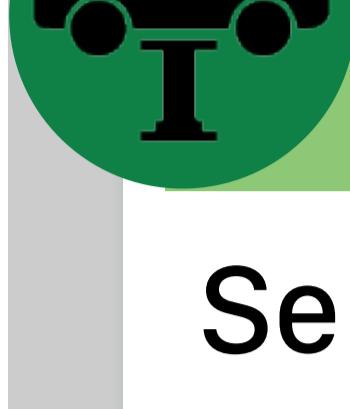


Report vehicle issue





Plan garage visit



Why to visit garage?

Service check



Malfunction



New tires



Else...



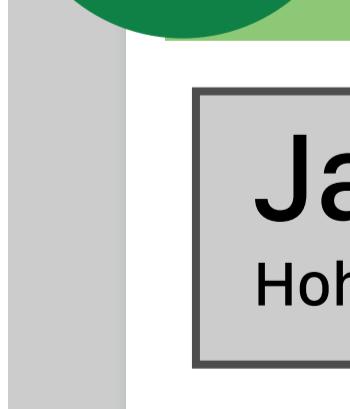
Pick a date



January 2016



Sun	Mon	Tue	Wed	Thu	Fri	Sat
27	28	29	30	31	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	1	2



Garage



Jackson brothers

Hohlstrasse 34 - Zürich

Confirm



Report vehicle issue



What is wrong?

Strange noise



Leakage



Dashboard error



Else...



Pick a date



January 2016



Sun	Mon	Tue	Wed	Thu	Fri	Sat
27	28	29	30	31	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	1	2



Garage



Jackson brothers

Hohlstrasse 34 - Zürich

Confirm



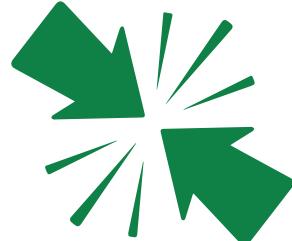
Report 128XV



Damage? Let's report it



Follow the steps and process in the following chapters to report the damage



3 steps

Situation
explanation



4 steps

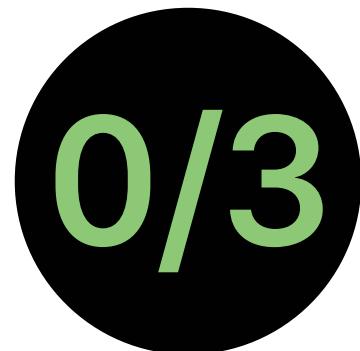
Situation
Details



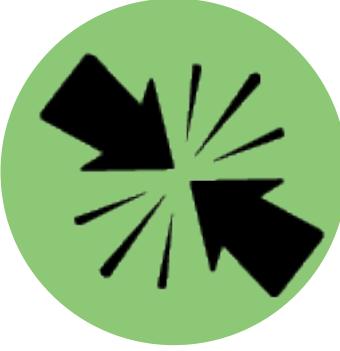
3 steps

Damage
severity

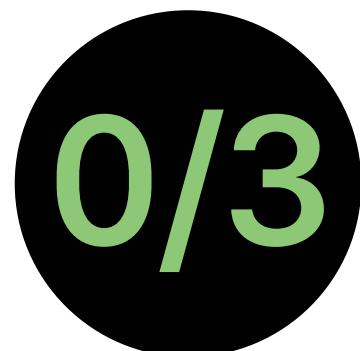
Track the progress in this overview, 1/3 shows that 1 out of 3 steps is completed



Situation



Details



Damage



Report



Contact



Report 128XV



Damage is initial reported
You completed the first steps, so thank you!



You can access all information in **the report** in this app and online. You will receive an online link by mail & by phone.

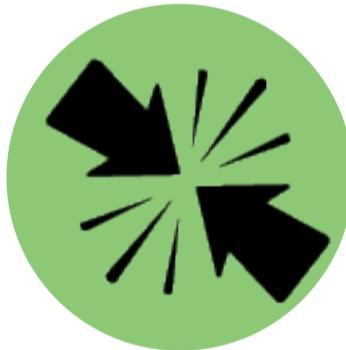


Please check & submit the report

By submitting you guarantee that all information is correct, you can submit this report online or within this app. Take your time to check!



Situation



Details



Damage



Report



Contact



Report 128XV



Report

PDF

EU Form

Demo Logo

Damage Repair Cost Estimate (# 201509250026 - NN-AA-NH)

Dear Mr. Smith, we have assessed the damage on your 2012 Mercedes GLK 220 CDI Blue Efficiency. Restoring your vehicle into it's original condition is possible. We have calculated the costs of repair at € 1008,14 including VAT.

If you have any questions our service representative Lisa Mueller (0570-XXXXXX) will be more than happy to assist you.

Your vehicle:

Brand: Mercedes
Model: 2012 GLK 250 4 Matic
Paint: black metallic
Engine: 4 cyl.
VIN: WDC20419821 [REDACTED]
License plate: NN-AA-NH



Cost of repair with original manufacturer parts and paint: € 1008,14
(VAT 19% included)

Example

Fuel type: diesel

Transmission: 7 speed automatic

Rel. options: park distance control l/R,

black metallic paint

lights bi-xenon headlights,

lights automatic wash, chrome

striping

Summary repair:

Remove and refit left front door
Adjust left front door
Repair left front door
Repair left rear door
Replace left front door moulding

Summary damages:

Scratches and dents on left front and rear doors, damaged list, paint damage stage 3



Cost breakdown:

Total labor:	€ 856,06
Total parts:	€ 35,72
Total paint:	€
Discount:	€ 44,59
Total repair (incl. 19% VAT):	€ 1008,14

Lisa Mueller
Headstart Auto
Meylingerstrasse 23
90000 Nuremberg
0570 - 30000000
Lisa.mueller@hsa-auto.de



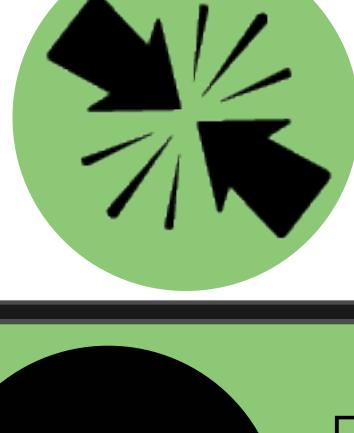
If you agree to repair, sign here:

Repair start time/date:

Share

Submit

Report 128XV



Situation



0/3

Fill in the **Situation** information of the damage in 3 simple steps. 3 Steps to go

1/3

When did it occur ?

[Use current time](#)

[Set date & time](#)

2/3

How did it happen?



The vehicle was



Parked

Driving

[Click here to set cause](#)

3/3

Situation conditions

Please answer the first 2 questions before you can select the relevant conditions



Report 128XV



X

Save

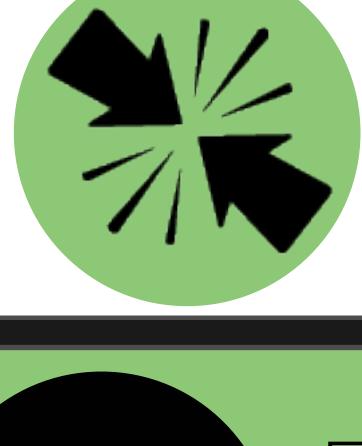
Set date & Time

-	-	-
16	November	2015
+	+	+

-	-
15	00
+	+



Report 128XV



Situation



1/3

Fill in the **Situation** information of the damage in 3 simple steps. 2 Steps to go

1/3

When did it occur ?

16 November 2015 - 15:00

Click on field to change date & time

2/3

How did it happen?



The vehicle was



Parked

Driving

Click here to set cause

3/3

Situation conditions

Please answer the first 2 questions before you can select the relevant conditions



Report 128XV

**X****Save**

Set damage cause

Collision with other vehicle

Collision with more other vehicles

Collision with solid object

Collision with road structure

Collision with biker or pedestrian

Collision with animal

Hail damage

Storm damage

Glass damage

Vandalism

Unknown or other cause



Report 128XV

**X****Save**

Set damage cause

Collision with other vehicle

Collision with biker or pedestrian

Hail damage

Storm damage

Glas damage

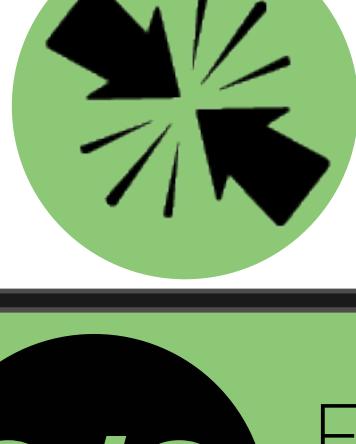
Burgulary

Theft of vehicle

Vandalism

Unkown or other cause

Report 128XV



Situation



2/3

Fill in the **Situation** information of the damage in 3 simple steps. 1 Step to go

1/3

When did it occur ?

16 November 2015 - 15:00

Click on field to change date & time

2/3

How did it happen?



The vehicle was



Parked

Driving

Collision with other vehicle

Click on field to change collision cause

3/3

Situation conditions

YES



Any injured persons?

NO

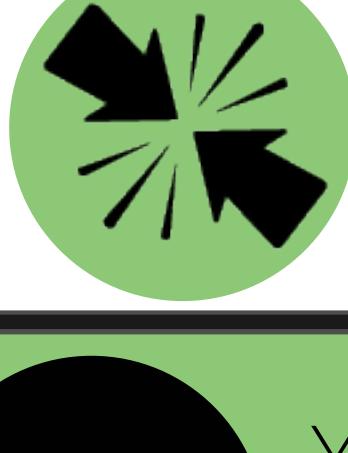


Did airbags go off?

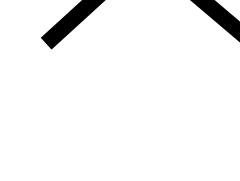


Can vehicle still drive?

Report 128XV



Situation



3/3

You completed all steps. You can submit the information by the button below

1/3

When did it occur ?

16 November 2015 - 15:00

Click on field to change date & time

2/3

How did it happen?



The vehicle was



Parked

Driving

Collision with other vehicle

Click on field to change collision cause

3/3
YES

Situation conditions

NO



Any injured persons?



Did airbags go off?



Can vehicle still drive?



Save Situation

Report 128XV



Details



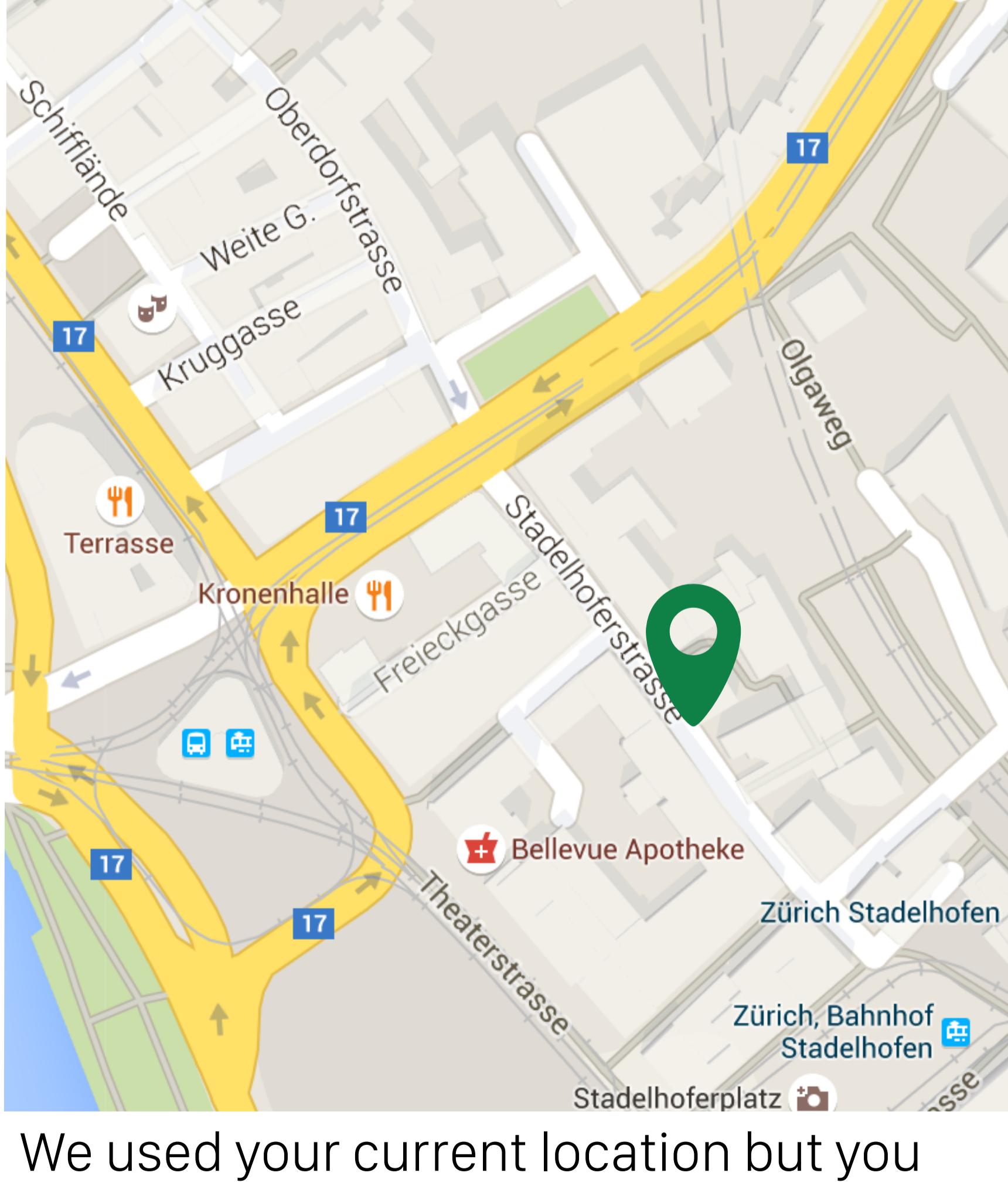
0/4

Fill in the requested **Details** of the damage in 4 simple steps. 4 Steps to go

1/4

Where did it happen?

Change location here



We used your current location but you can change location and type in address



Report 128XV



Details



1/4

Fill in the requested **Details** of the damage in 4 simple steps. 3 Steps to go

2/4

With whom?

Fill in personal details of the other driver.

Enter name

Telephone number

Insurer

Date of birth

DD-MM-YYYY



**Insurance card &
driving license**



Report 128XV



Details



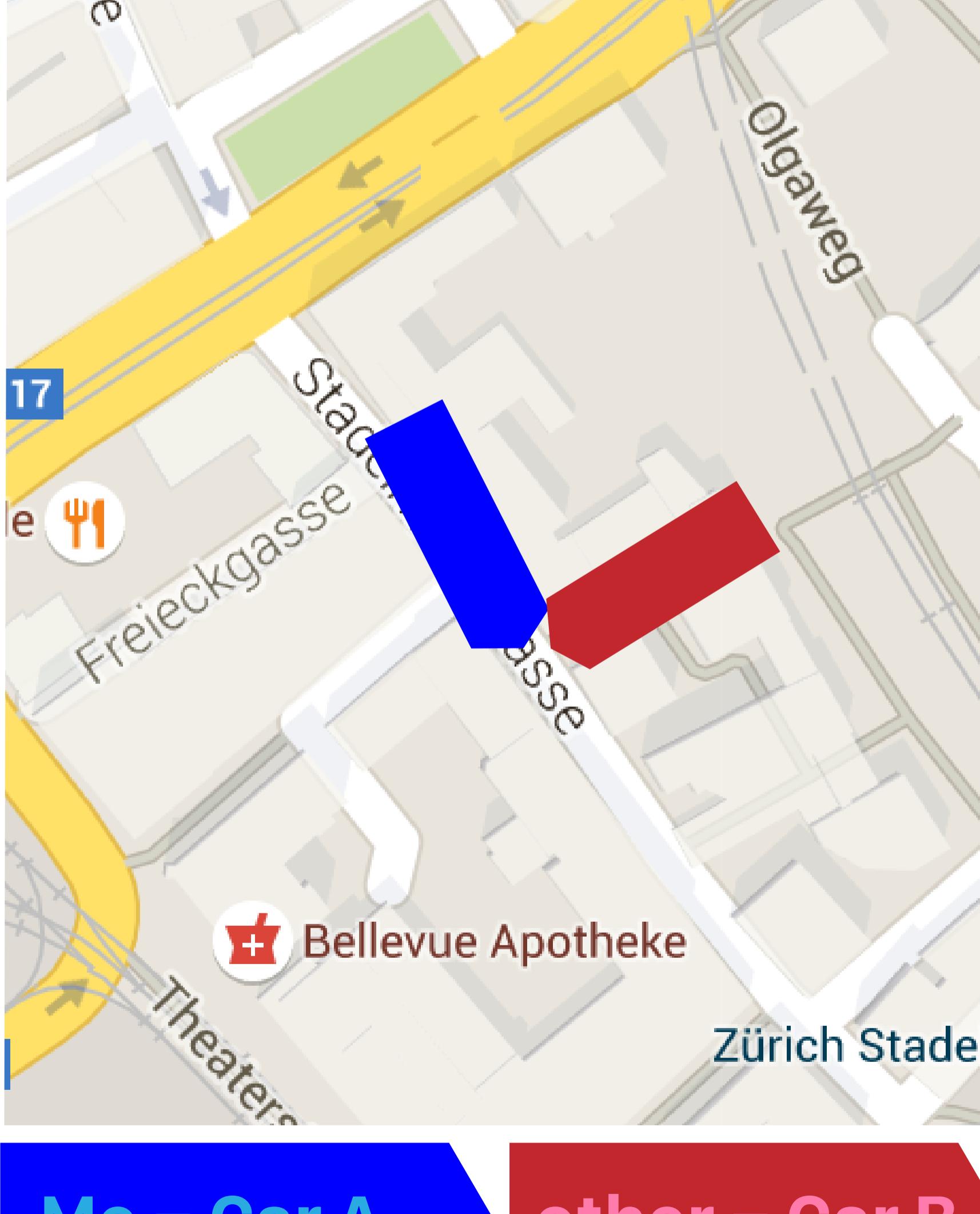
2/4

Fill in the requested **Details** of the damage in 4 simple steps. 2 Steps to go

3/4

How did it happen?

Drag and drop the vehicles in the map to show where and how the damage occurred.



Me = Car A

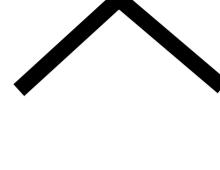
other = Car B



Report 128XV



Details



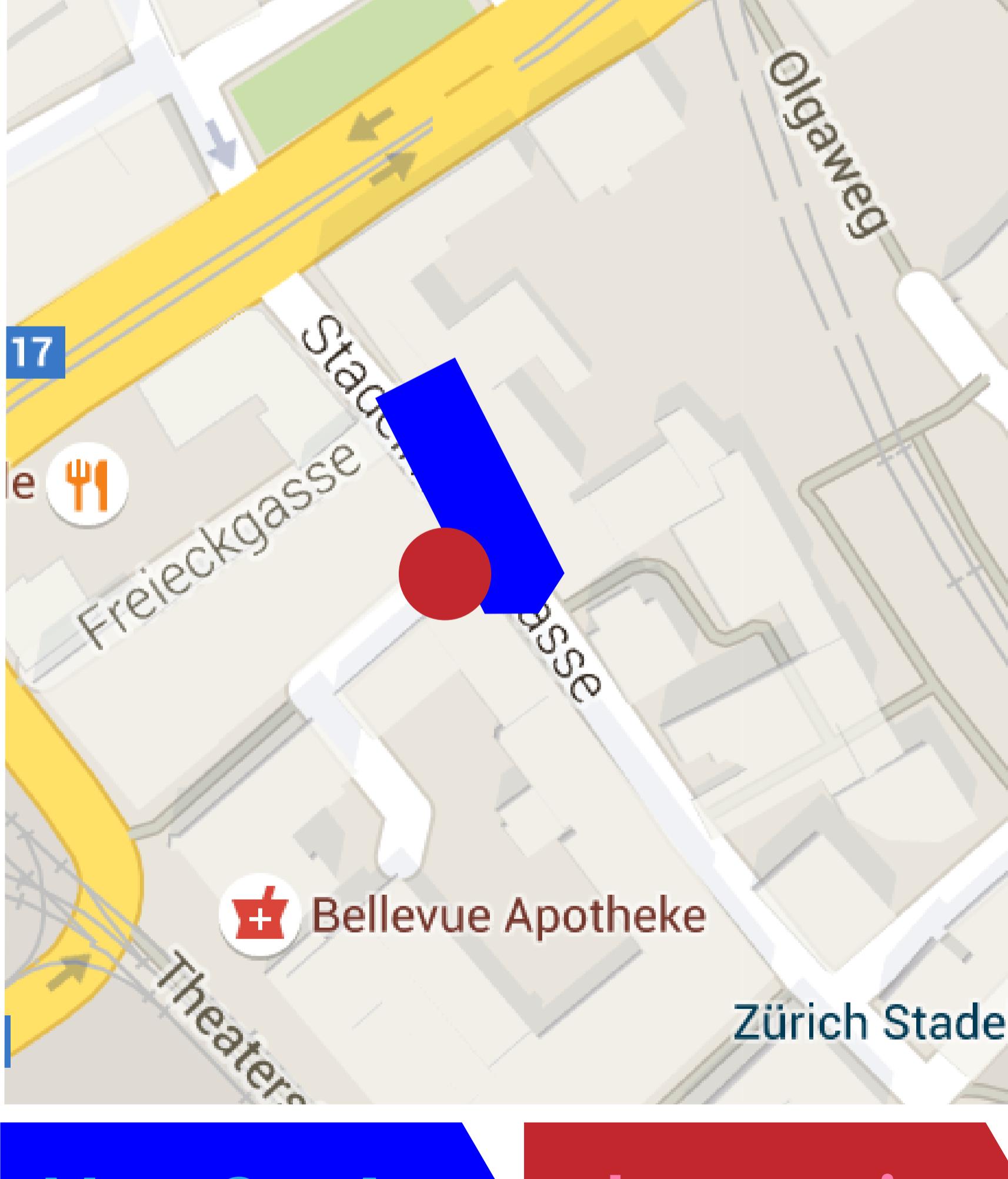
2/4

Fill in the requested **Details** of the damage in 4 simple steps. 2 Steps to go

3/4

How did it happen?

Drag and drop the vehicles in the map to show where and how the damage occurred.



Me = Car A

other = animal



Report 128XV



Details



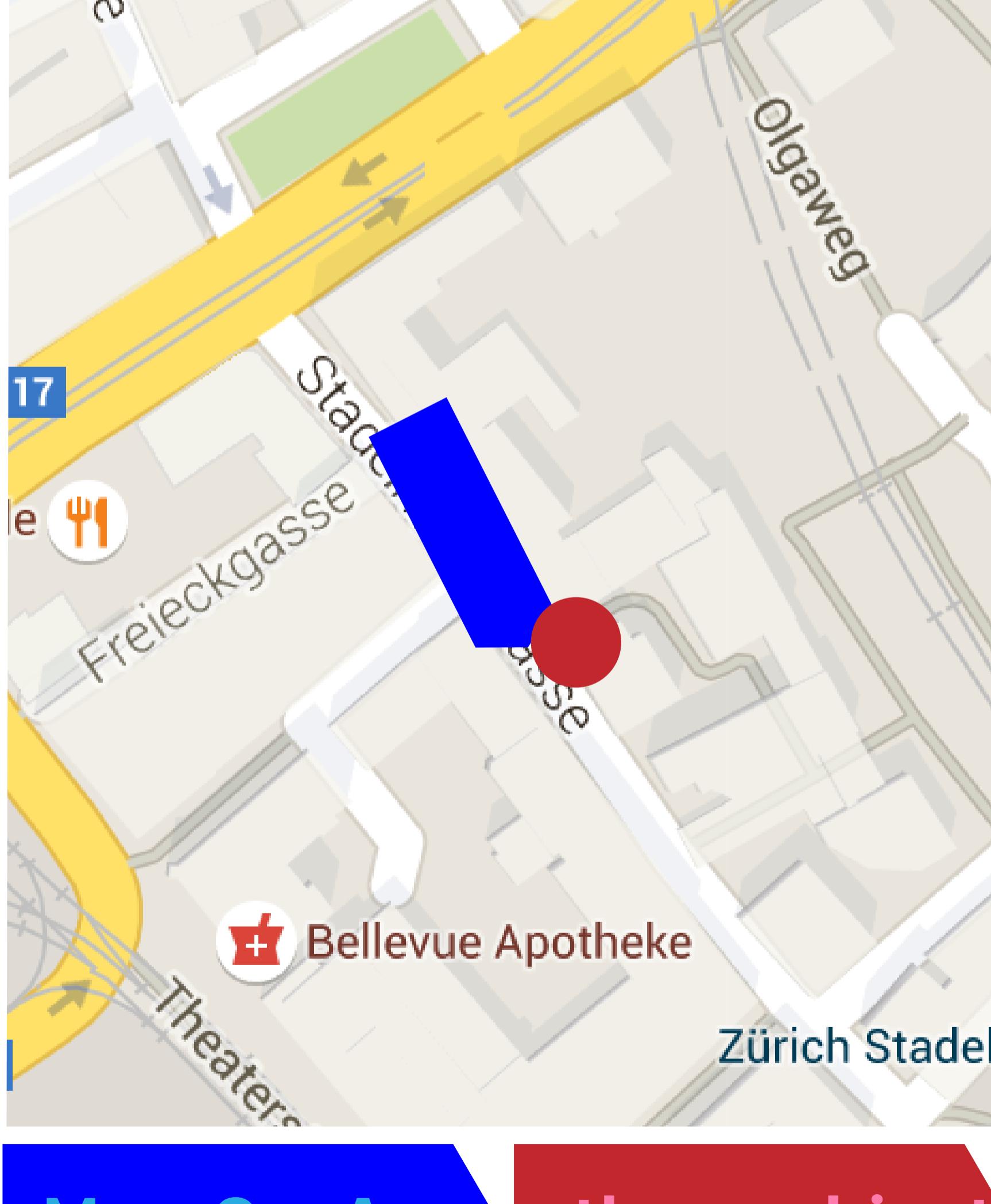
2/4

Fill in the requested **Details** of the damage in 4 simple steps. 2 Steps to go

3/4

How did it happen?

Drag and drop the vehicles in the map to show where and how the damage occurred.



Me = Car A

other = object



9:49 AM

* 49%



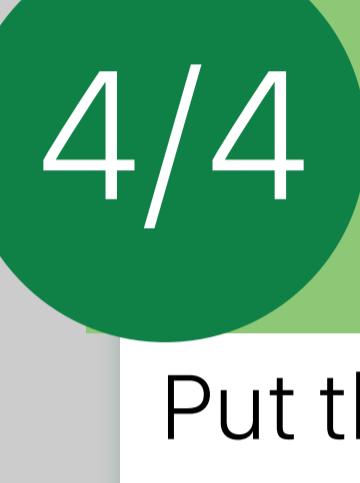
Report 128XV



Details



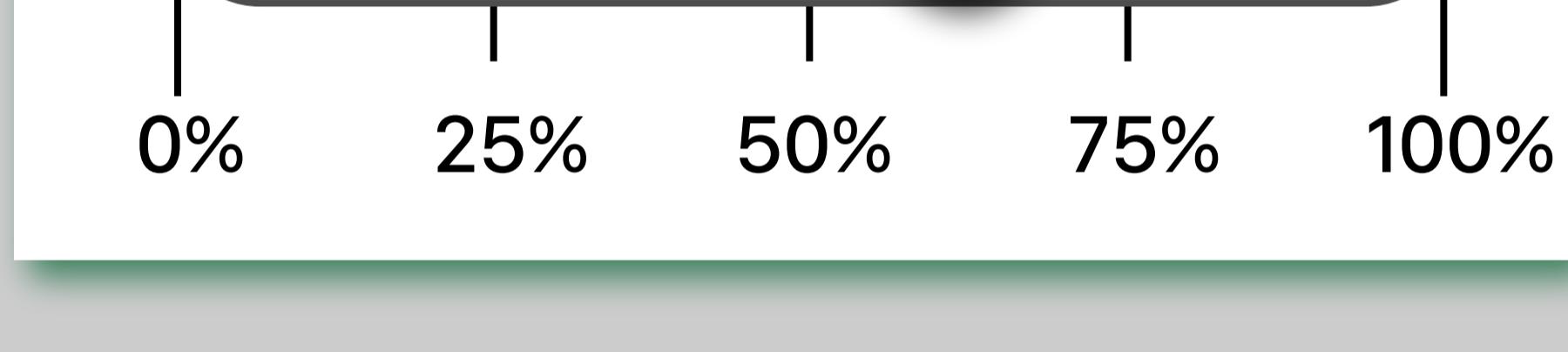
Fill in the requested **Details** of the damage in 4 simple steps. 1 Step to go



Who is responsible?

1

10





Report 128XV



Details



4/4

You completed all steps. You can submit the information by the button below

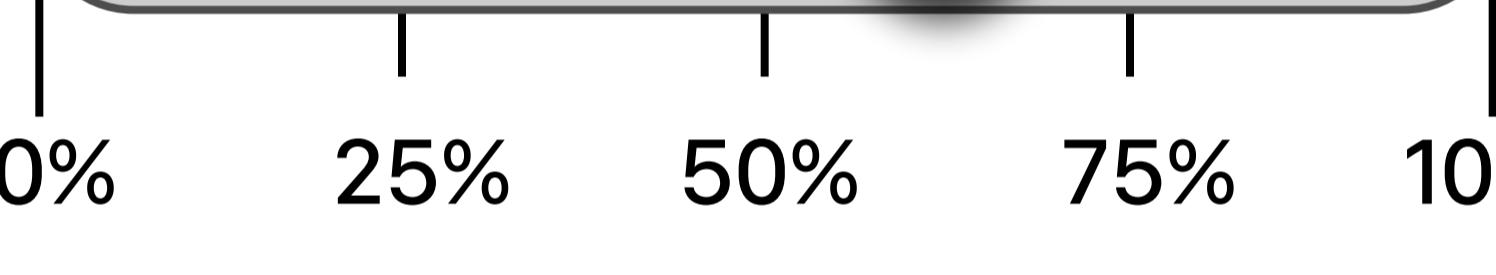
4/4

Who is responsible?

Put the slider on the place that you believe respondents with reality, who caused it?

Me

Other



0%

25%

50%

75%

100%

Save Details

Report 128XV



Details



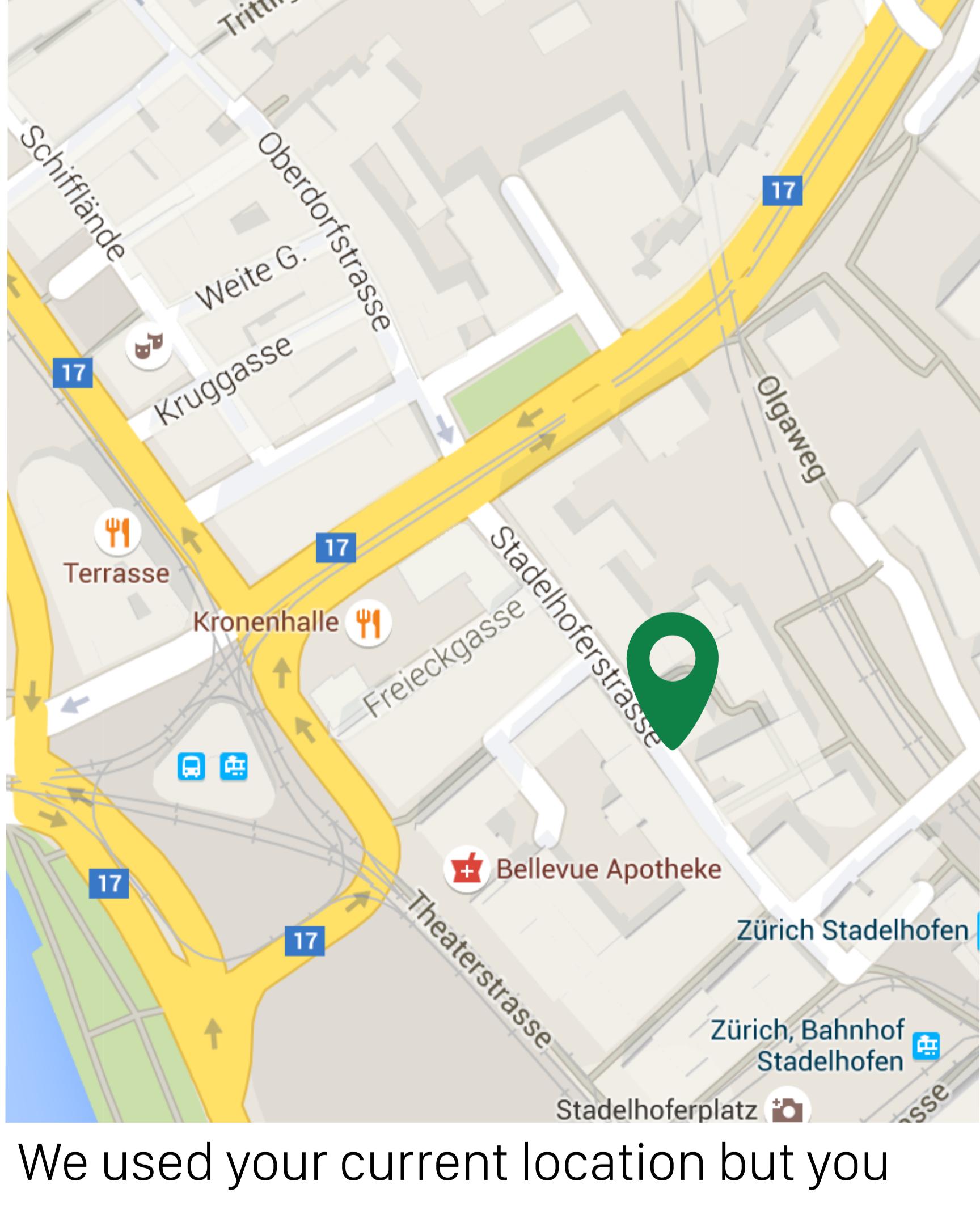
0/1

Fill in the requested **Details** of the damage. 1 Step to go

1/1

Where did it happen?

Change location here



We used your current location but you can change location and type in address



Report 128XV



Details



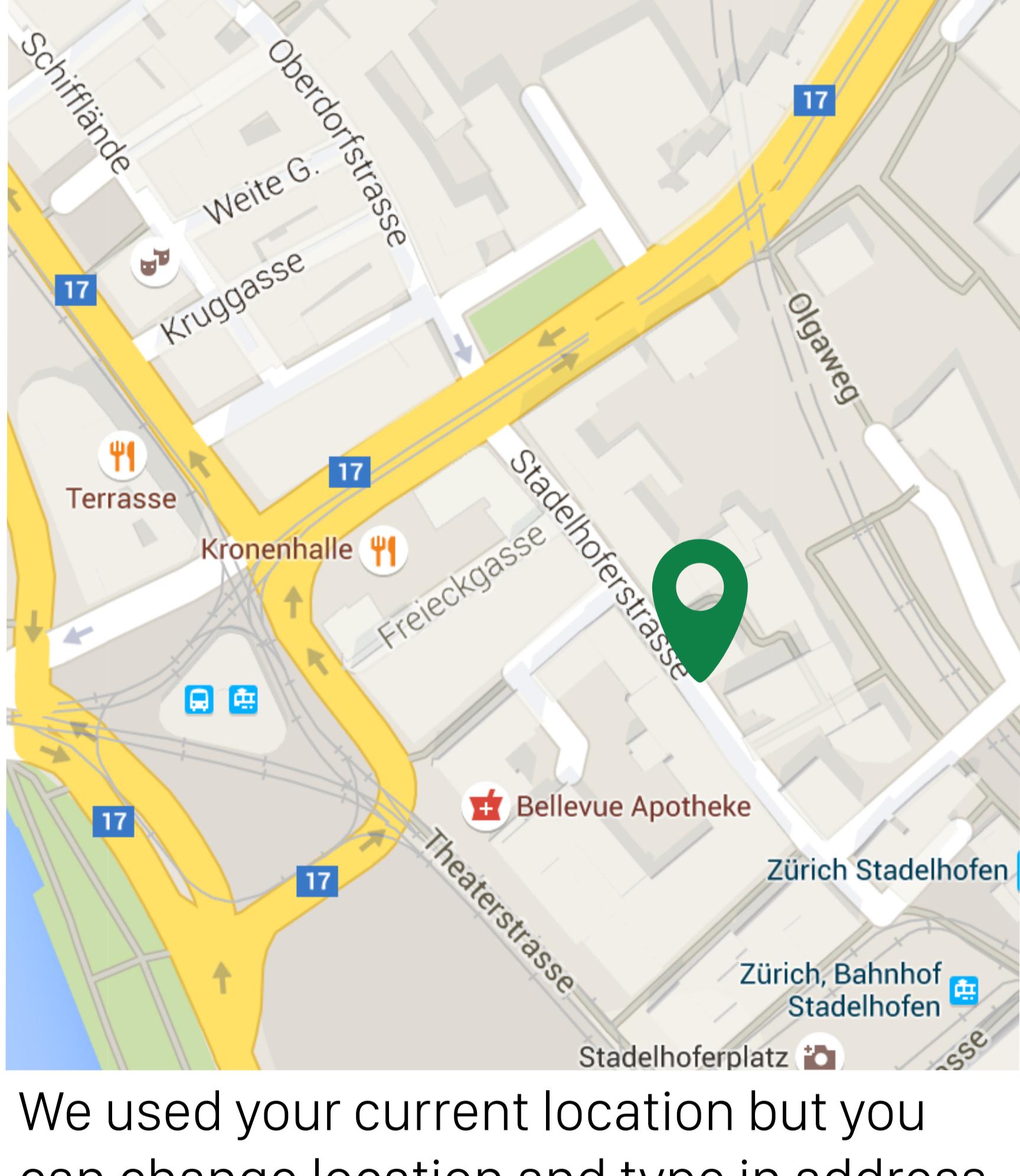
0/1

Fill in the requested **Details** of the damage. 1 Step to go

1/1

Where did it happen?

Change location here



We used your current location but you can change location and type in address

Save location



Report 128XV



Damage



Fill in details of the **Hail damage** in 3 simple steps per part. 3 Steps to go.



Add damaged part

Add pictures of another area to indicate severity of hail damage.





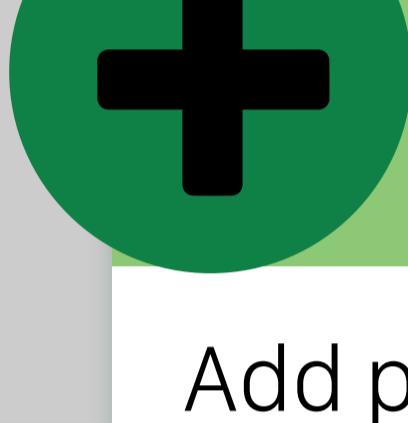
Report 128XV



Damage



Fill in details of the **Glass damage** in 3 simple steps per part. 3 Steps to go.



Add damaged glass

Add pictures of glass and indicate the severity of the glass damage.





Report 128XV



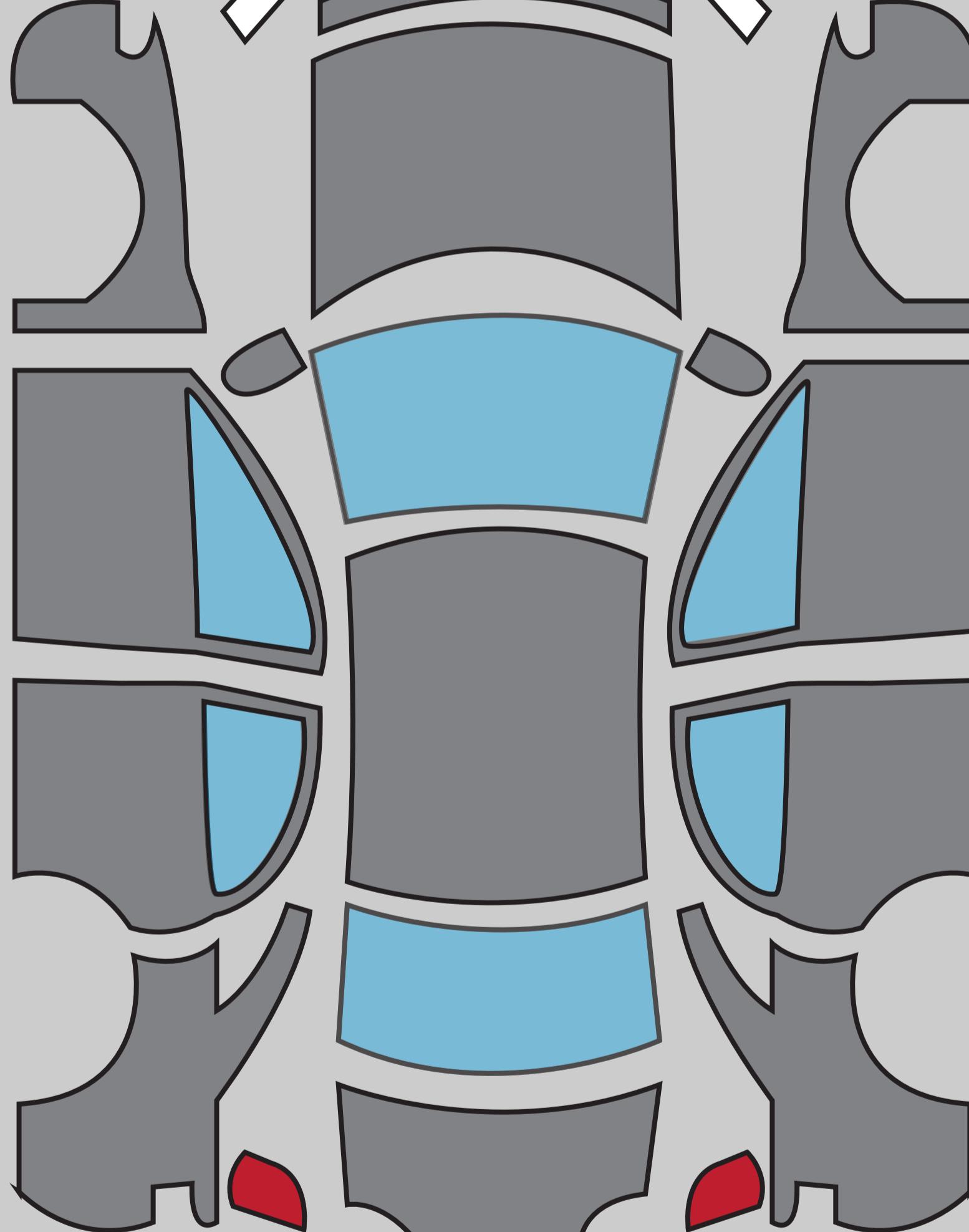
Damage



0/3

Fill in details of the **Glass damage** in 3 simple steps per part. 3 Steps to go.

Select the part that is affected by the hail damage. It is asked to calculate the dents per part, so the process is repeated per part.





Report 128XV



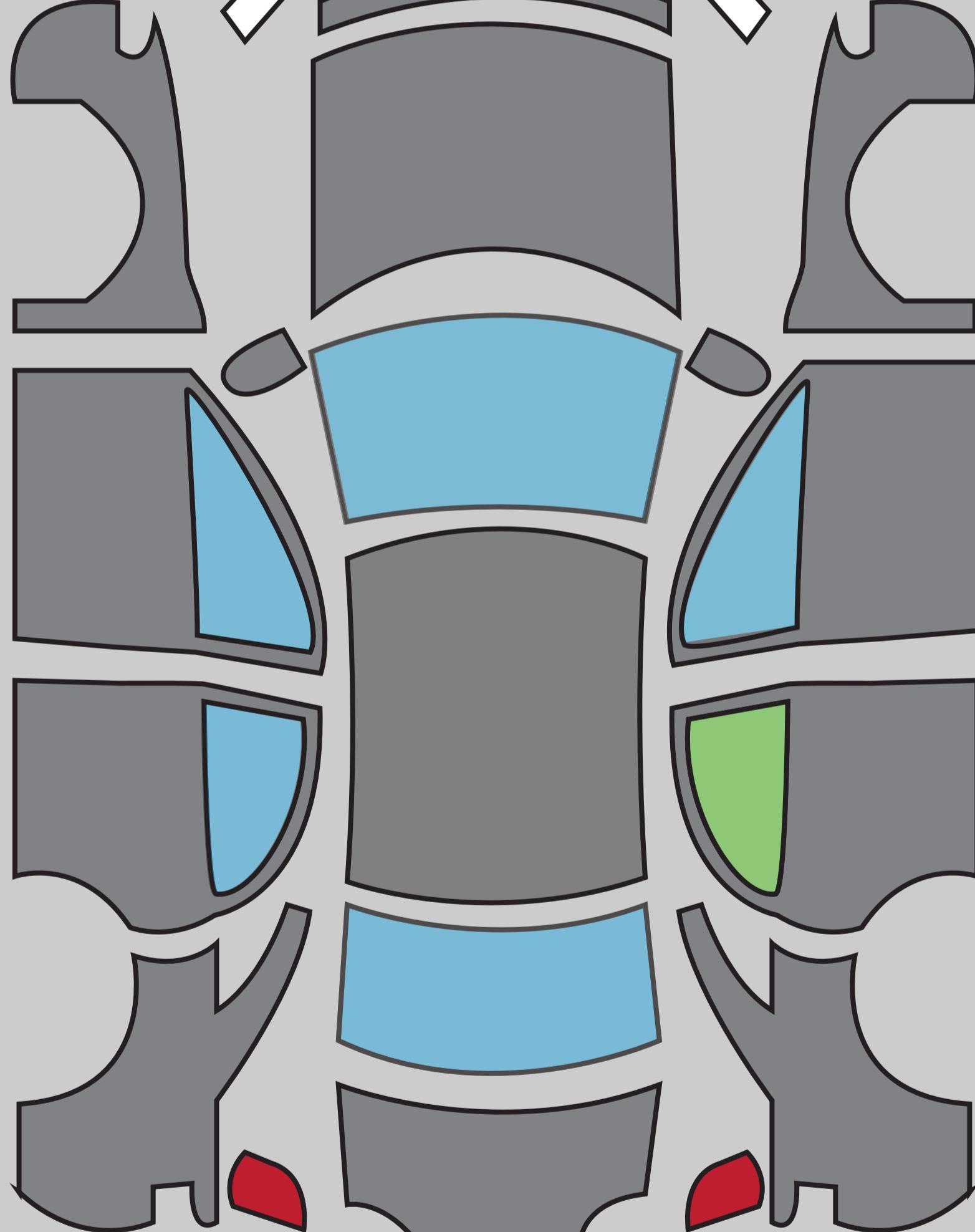
Damage



1/3

Fill in details of the **Glass damage** in 3 simple steps per part. 2 Steps to go.

The **right passenger door window** is selected to indicate damage, press confirm to move to second step.



Confirm



Report 128XV



Damage



2/3

Fill in details of the **Glass damage** in 3 simple steps per part. 1 Steps to go.



Glass: Pass.door R.



Indicate the size of the glass damage to finish the calculation.



Glass damage

What does the glass damage look like?



This indicates the window is smashed.

Save glass damage



Report 128XV

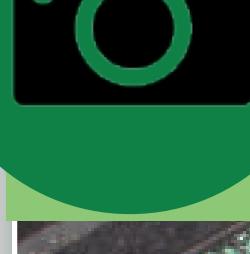


Damage

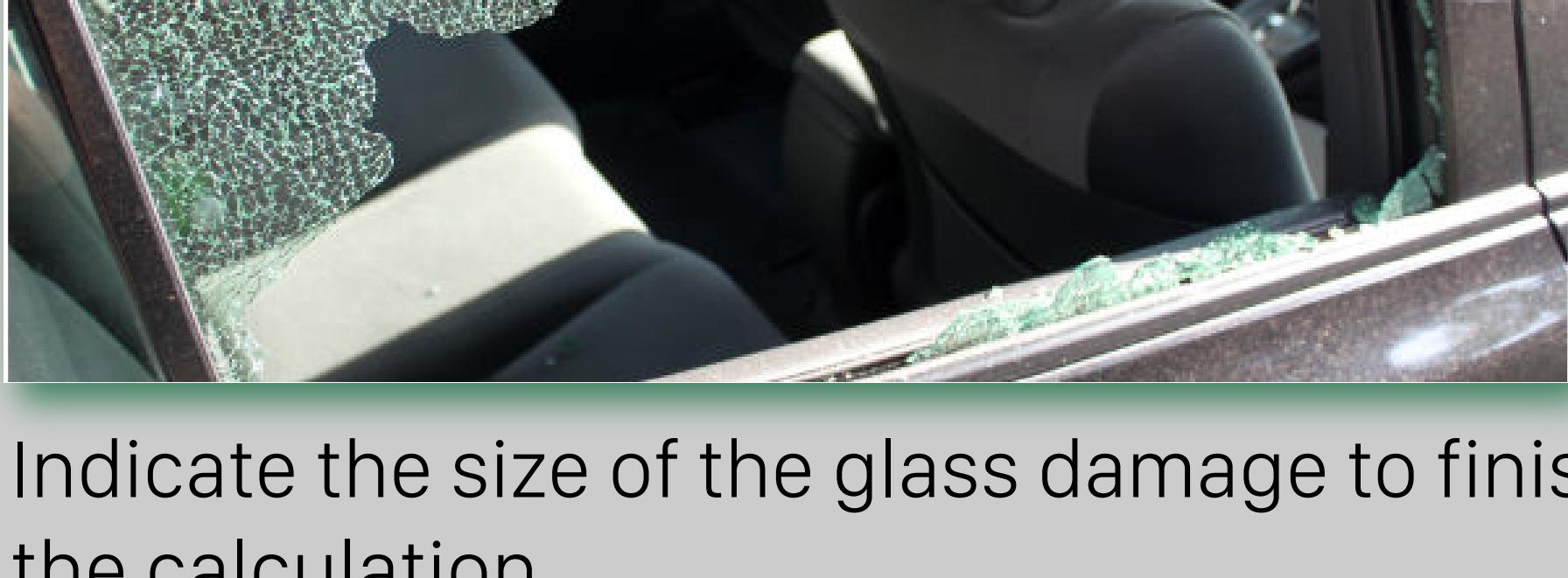


2/3

Fill in details of the **Glass damage** in 3 simple steps per part. 1 Steps to go.



Glass: Pass.door R.

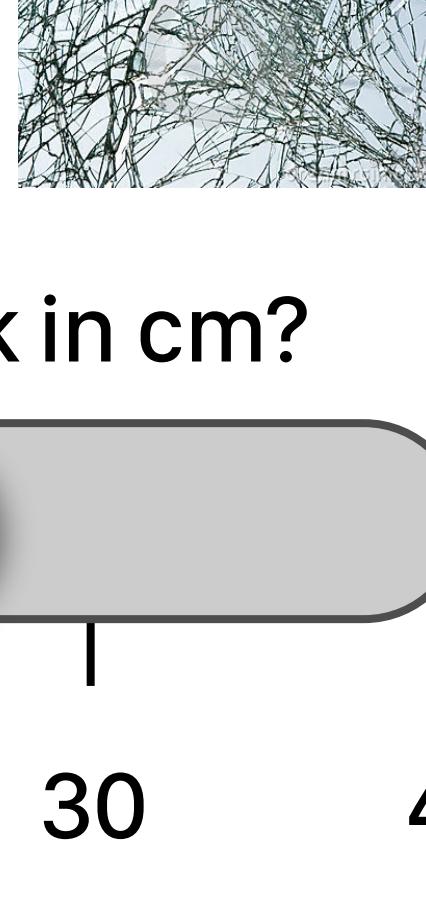
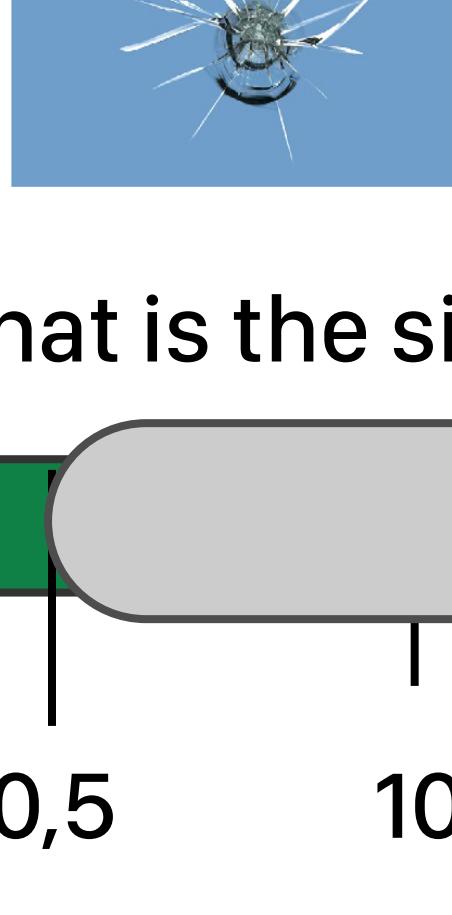


Indicate the size of the glass damage to finish the calculation.



Glass damage

What does the glass damage look like?



What is the size of the crack in cm?

0,5 10 20 30 40

Save glass damage



Report 128XV



Damage



3/3

You completed all steps. You can submit the information or add a damaged area.



Glass Pass door R.



Damage steps 3/3

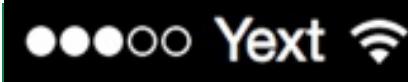


Add glass damage

Add pictures of glass and indicate the severity of the glass damage.



Save damage



9:49 AM

* 49% 



Report 128XV



Damage

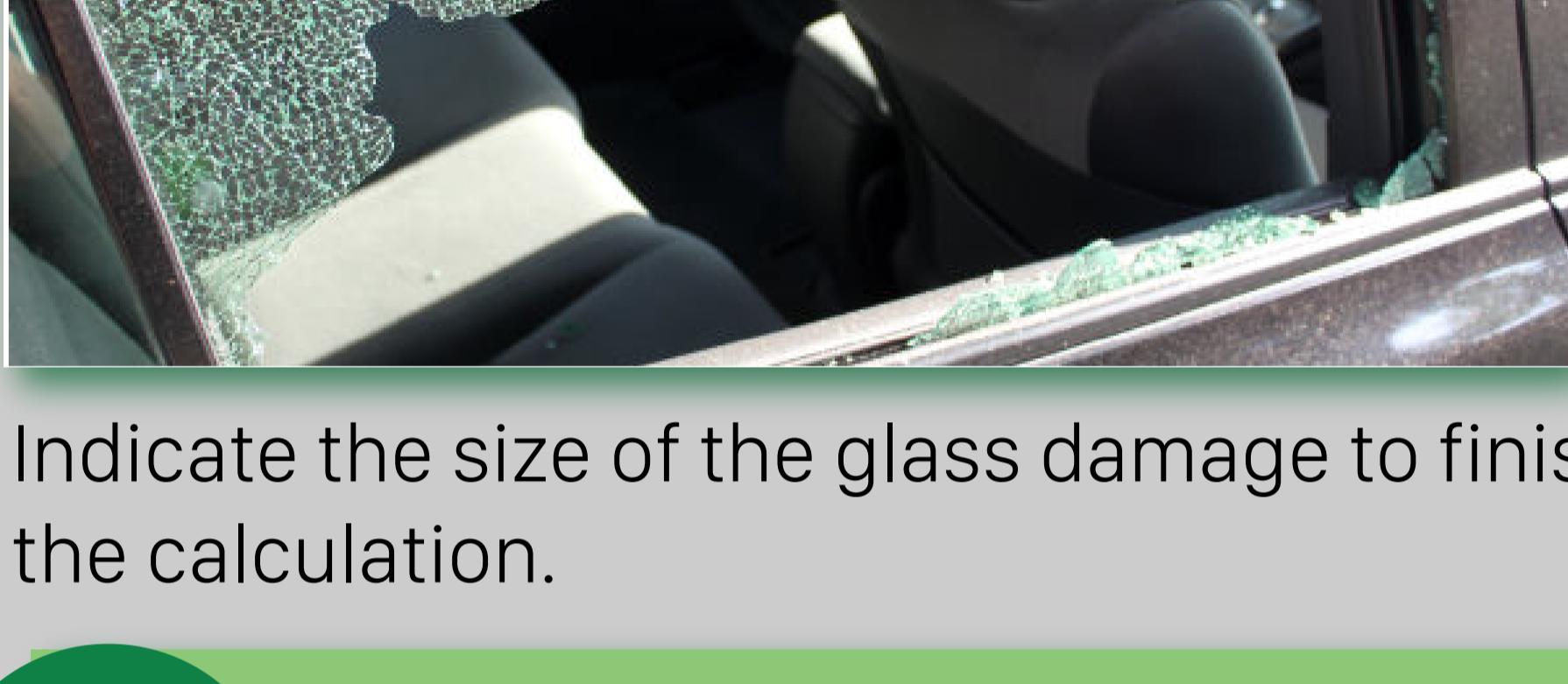


4/5

simple steps per part. 1 Steps to go.

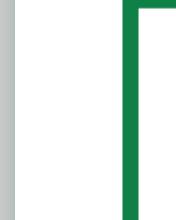


A close-up photograph of a chessboard, focusing on a knight piece and a pawn. The knight is black and is positioned near the center-left. A white pawn is also visible. The background is dark, making the light-colored squares stand out.

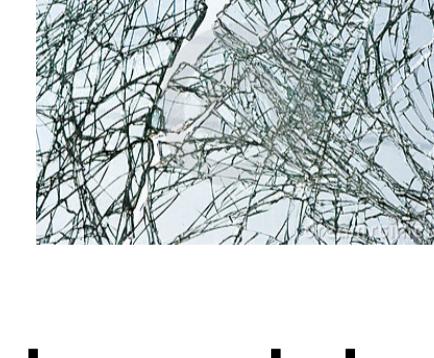
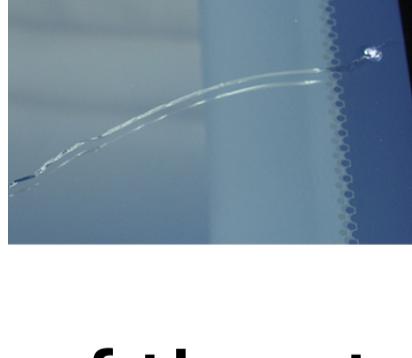




Glass damage



A close-up photograph of a blue fabric surface with a subtle woven texture, framed by a dark border.



What is the size of the starshaped dent?



[View Details](#) | [Edit](#) | [Delete](#)



Report 128XV



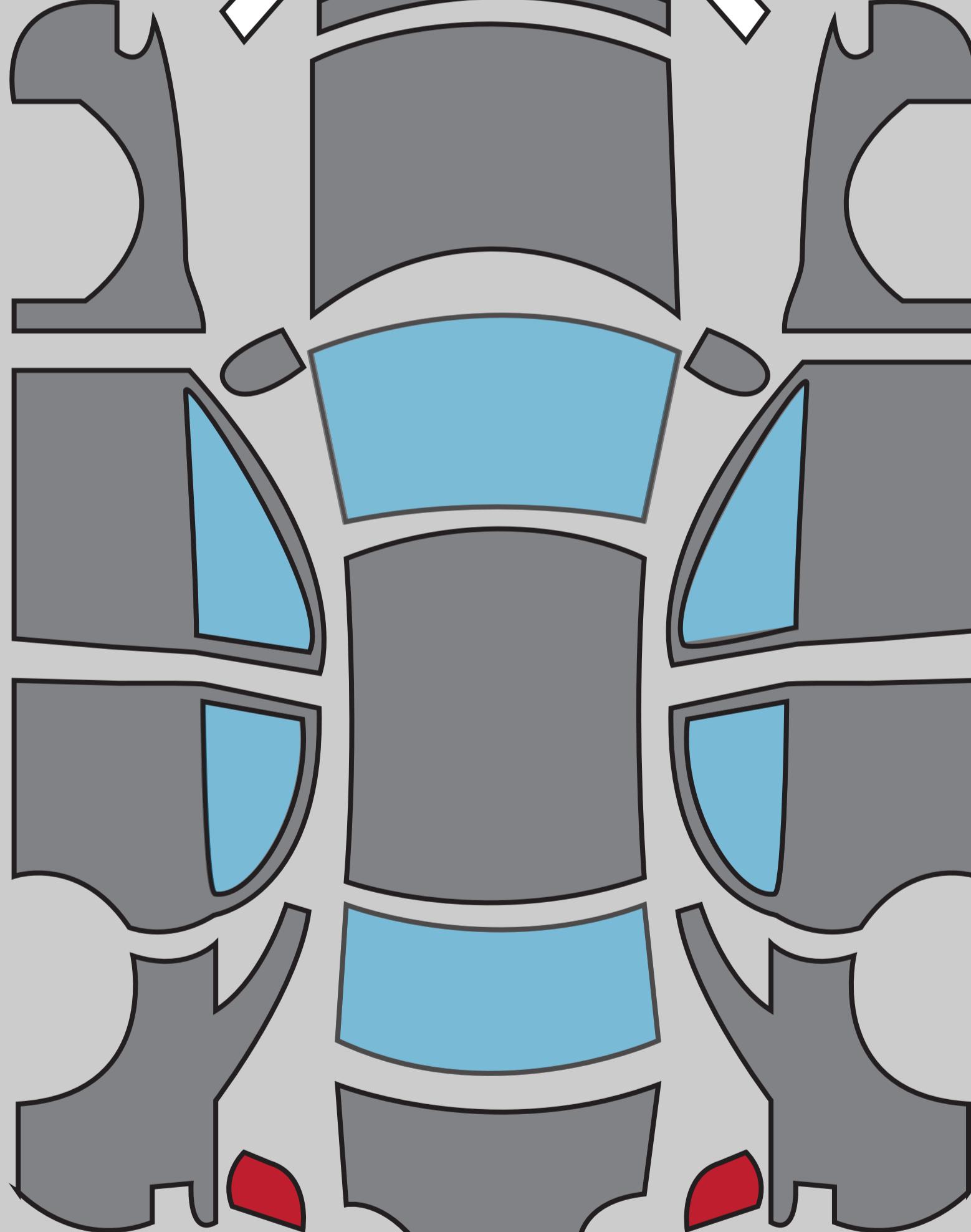
Damage



0/3

Fill in details of the **Hail damage** in 3 simple steps per part. 3 Steps to go.

Select the part that is affected by the hail damage. It is asked to calculate the dents per part, so the process is repeated per part.





Report 128XV



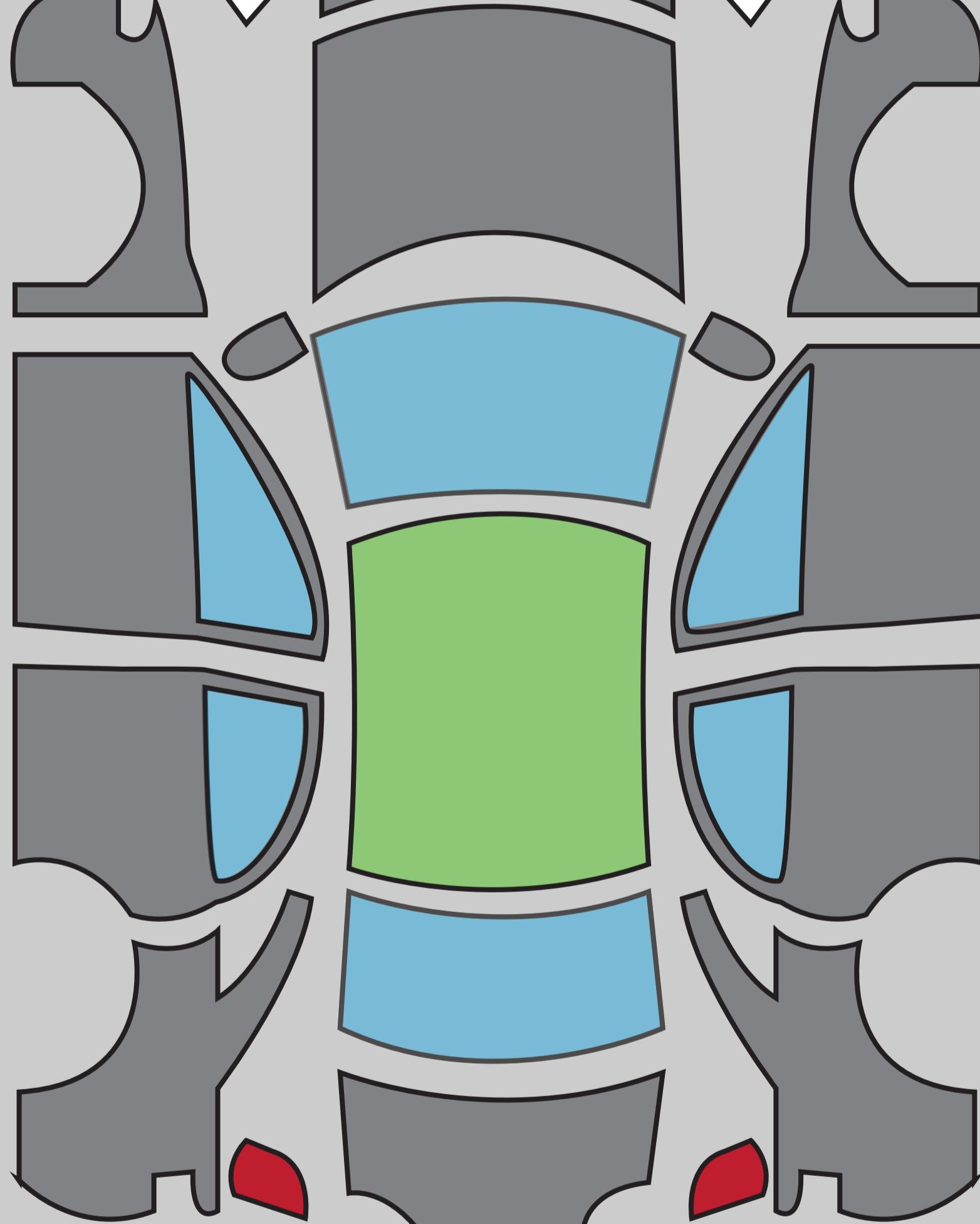
Damage



1/3

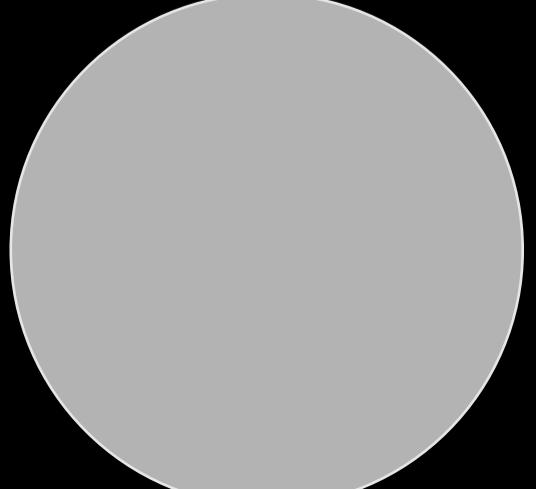
Fill in details of the **Hail damage** in 3 simple steps per part. 2 Steps to go.

The **roof** is selected to capture the dents, press confirm to move to second step.



Confirm

Take a picture of the
ROOF
of the vehicle



Report 128XV



Damage

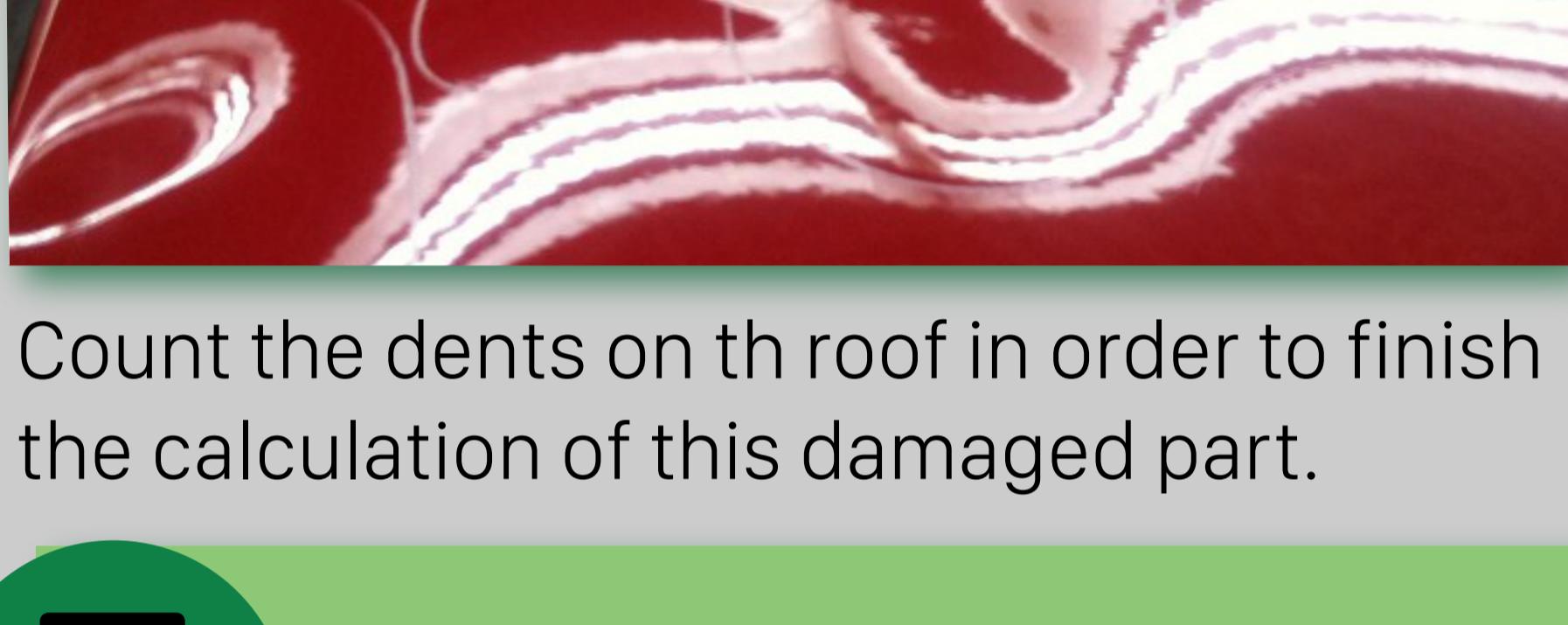


2/3

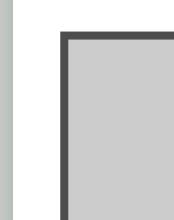
Fill in details of the **Hail damage** in 3 simple steps per part. 1 Step to go.



Part: Roof



Count the dents on th roof in order to finish the calculation of this damaged part.

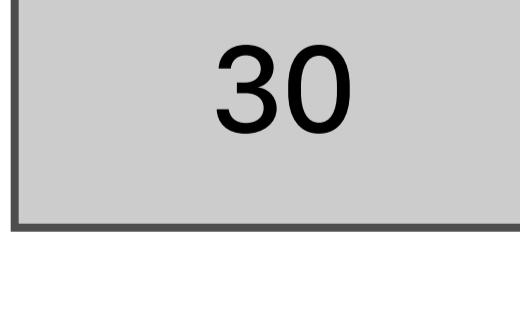
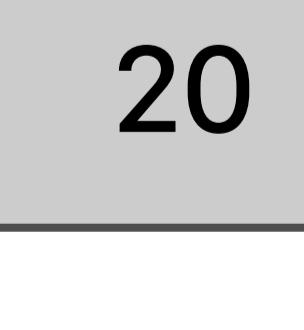


Calculate dents

Amount of dents in total at Roof

120

How many dents do you count of the size of these coins?



20

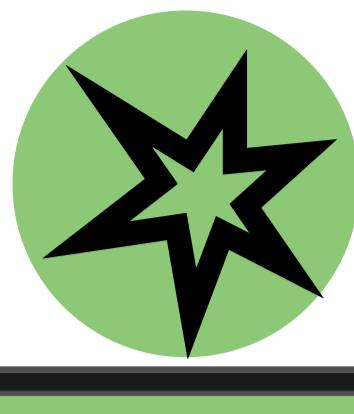
70

30

Save part damage



Report 128XV

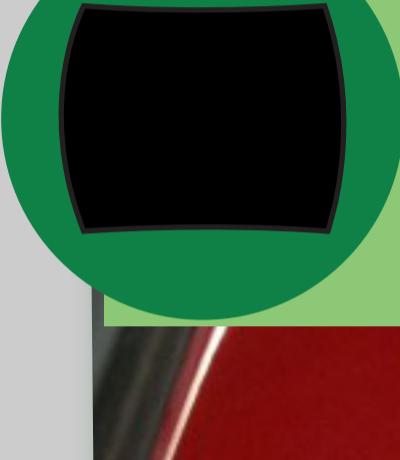


Damage



3/3

You completed all steps. You can submit the information or add a damaged area.



Part: Roof



Damage steps 3/3



Add damaged part

Add pictures of another area to indicate severity of hail damage.



Save damage



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Damage



Fill in details of the **Damage Severity** in 3 simple steps. 3 Steps to go.



Add damaged area

Add pictures of an area to indicate severity of damage in damaged area





Report 128XV



Damage

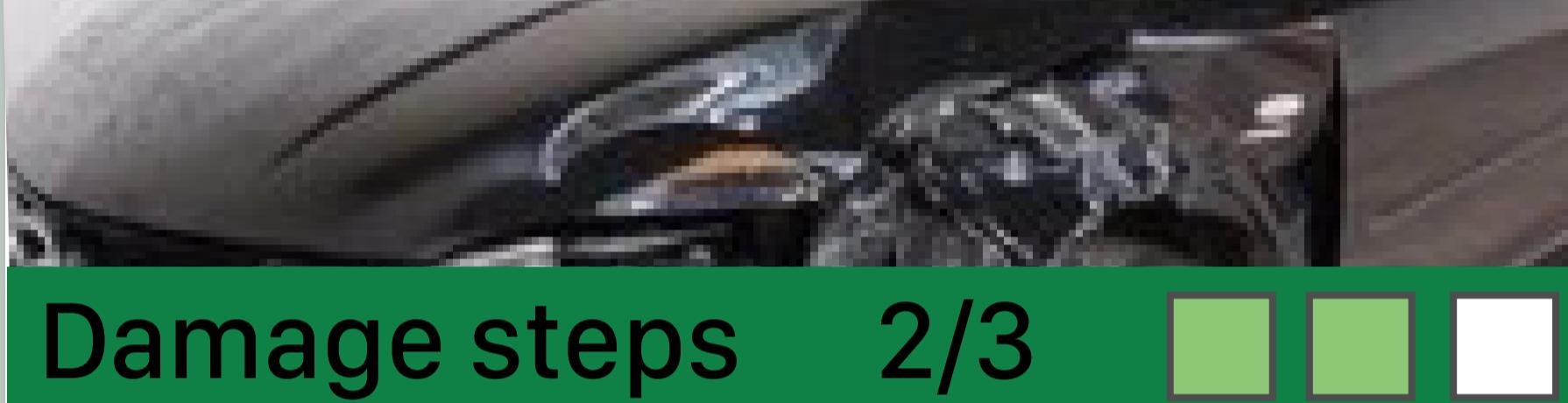


2/3

Fill in details of the **Damage Severity** in 3 simple steps. 1 Step to go.



Damaged area 1



Damage steps 2/3



Add damaged area

Add pictures of another area to indicate severity of damage in **second** area





Report 128XV



Damage

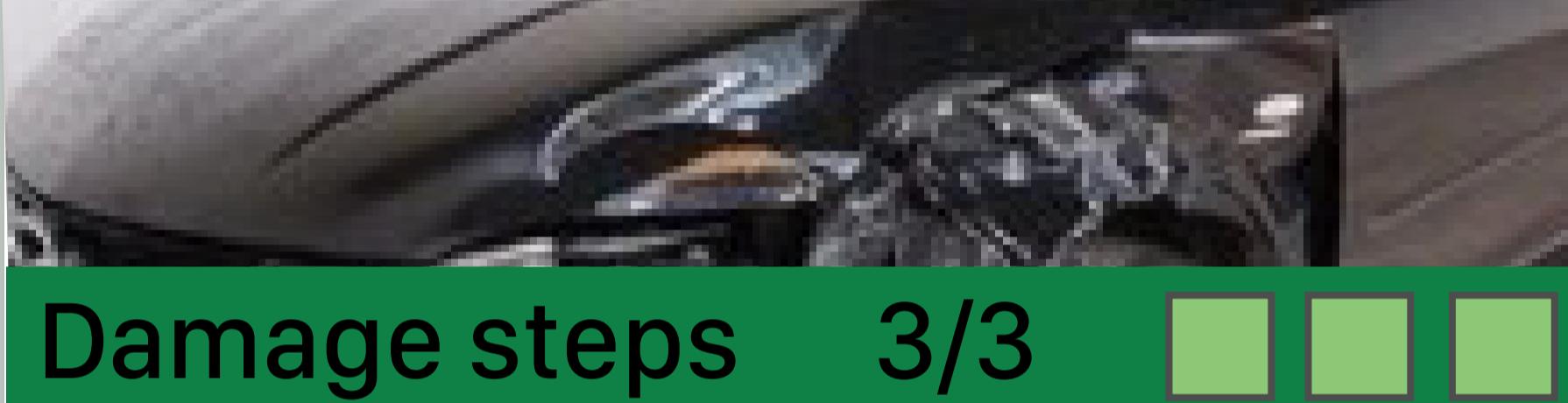


3/3

You completed all steps. You can submit the information or add a damaged area.



Damaged area 1

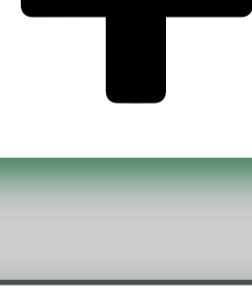


Damage steps 3/3



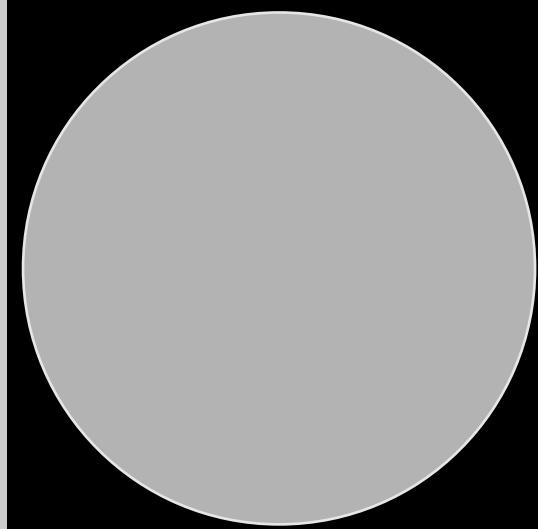
Add damaged area

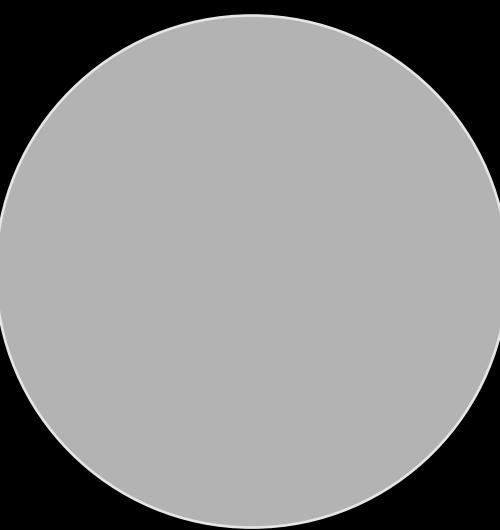
Add pictures of another area to indicate severity of damage in **second** area



Save damage

Take a picture of the
RIGHT FRONT
of the vehicle





**Zoom and pinch this
square to cover the
damaged area**



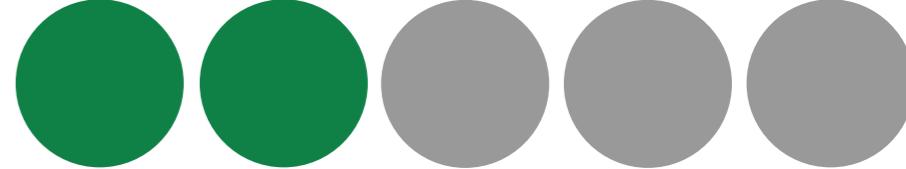


Indicate severity of damaged area

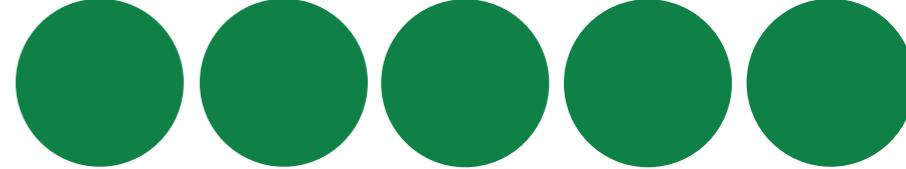


- Area is scratched ●
- Area is scratched & dented up to 2 cm deep ● ●
- Area has deformation up to 5 cm deep ● ● ●
- Area is totally deformed ● ● ● ●
- Area is not recognizable any more / gone ● ● ● ● ●

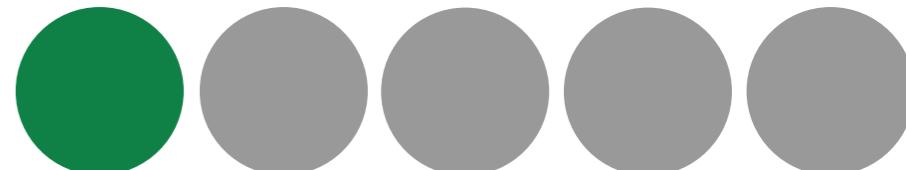
Bumper



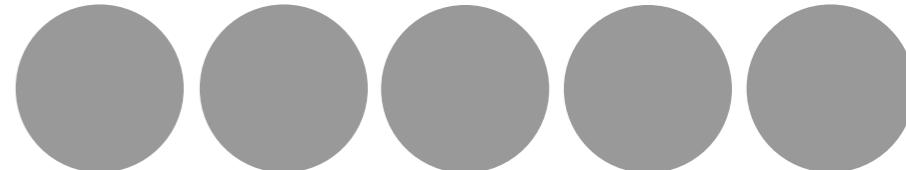
Hedlight



Bonnet



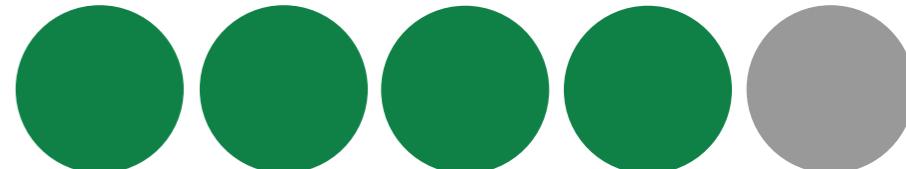
Tire



Wheel



Spoiler



Grill



Take a picture of the
RIGHT PASSENGER DOOR
of the vehicle

