# COMP5046 Natural Language Processing

Lecture 8: Language Model and Natural Language Generation

Semester 1, 2019
School of Computer Science
The University of Sydney, Australia





#### **Lecture 8: Language Model and Natural Language Generation**

- 1. Language Model
- 2. Traditional Language Model
- 3. Neural Language Model
- 4. Natural Language Generation
- 5. Other NLG Approaches
- 6. Language Model and NLG Evaluation



#### What is Language Model

- is the task of predicting what word comes next based on the given words.
- is a probabilistic model which predicts the probability that a sequence of tokens belongs to a language.



$$x^{(1)}, x^{(2)}, \dots, x^{(t)}$$
  $x^1, x^2, x^3$ 

Given a <u>sequence of words</u>, *Can, you, come*, compute the probability distribution of the <u>next word</u>.

$$x^{(t+1)} \longrightarrow$$
 can be any word in the vocabulary

P(Can you please come here?) > P(Can you please come there?)

$$P(x^{(t+1)}|x^{(t)},...,x^{(1)})$$

e.g. compare P(here|can, you, come) and P(there|can, you, come) and ...



#### What is Language Model

- is the task of predicting what word comes next based on the given words.
- is a probabilistic model which predicts the probability that a sequence of tokens belongs to a language.

P(Can, you, please, come, here,?) > P(Can, you, please, come, there,?) compare P(here|can, you, come) and P(there|can, you, come)

$$P(\mathbf{x}^{(1)}, \dots, \mathbf{x}^{(T)}) = P(\mathbf{x}^{(1)}) \times P(\mathbf{x}^{(2)} | \mathbf{x}^{(1)}) \times \dots \times P(\mathbf{x}^{(T)} | \mathbf{x}^{(T-1)}, \dots, \mathbf{x}^{(1)})$$

$$= \prod_{t=1}^{T} P(\mathbf{x}^{(t)} | \mathbf{x}^{(t-1)}, \dots, \mathbf{x}^{(1)})$$

**Conditional Probability** 



#### Language Modeling in NLP

 The probabilities returned by a language model are mostly useful to compare the likelihood that different sentences are "good sentences". This is useful in many practical tasks, for example:

#### Spell correction/Automatic Speech Recognition

• I would like to read that **boot** Closest words= [book, boog, boat, ...]

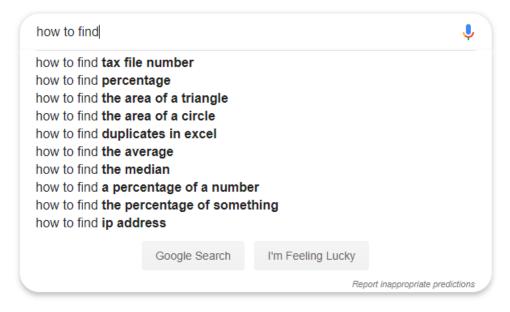
#### **Natural Language Generation**

- Dialogue (chit chat and task-based)
- Abstractive Summarisation
- Machine Translation
- Creative Writing: Story Telling, ...



#### Do we use Language Model?





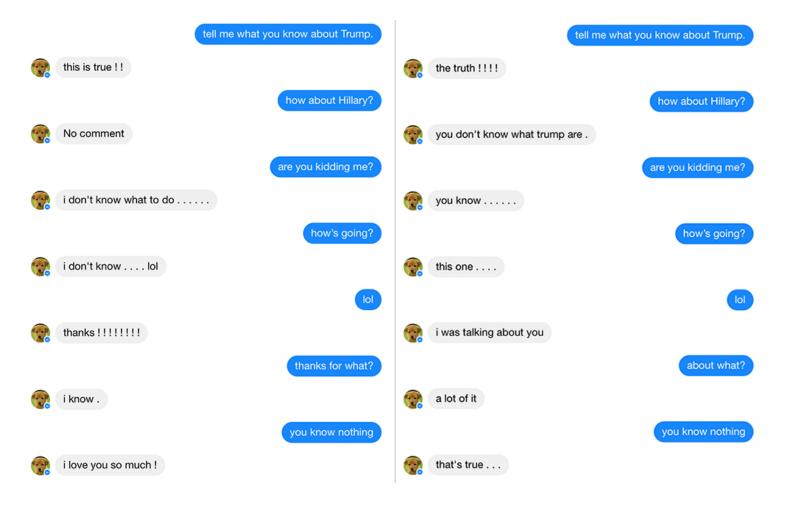


#### Yes but sometimes fail...





#### **Language Model in Dialog System**





#### Language Modeling in Natural Language Generation

**Conditional Language Modeling**: the task of predicting the next word, given the words so far, and also some other input **x**:

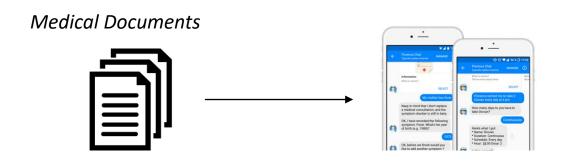
#### **Natural Language Generation**

- Dialogue (chit chat and task-based)
   x=dialogue history, y=next utterance
- Abstractive Summarisation
   x=input text, y=summarized text
- Machine Translation
   x=source sentence, y=target sentence



#### Tips for using Language Model (you already knew!)

It is extremely important to collect and learn the model with the corpus that includes documents about the domain that your system/application will be used.



# Financial Documents | In the later of your did card for the later of the later of



#### **Lecture 8: Language Model and Natural Language Generation**

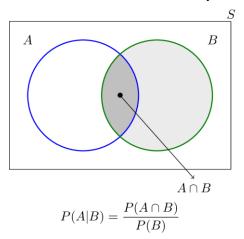
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#### **Statistical Language Model (SLM)**

• **Conditional Probability**: the probability of an event (A), given that another (B) has already occurred.

#### **Conditional Probability**



$$p(B|A) = P(A,B)/P(A)$$

$$P(A,B) = P(A)*P(B|A)$$



#### Statistical Language Model (SLM) P(A,B) = P(A)\*P(B|A)

• **Conditional Language Modeling**: the task of predicting the next word, given the words so far, and also some other input **x**:

$$P(\mathbf{x}^{(1)}, \dots, \mathbf{x}^{(T)}) = P(\mathbf{x}^{(1)}) \times P(\mathbf{x}^{(2)} | \mathbf{x}^{(1)}) \times \dots \times P(\mathbf{x}^{(T)} | \mathbf{x}^{(T-1)}, \dots, \mathbf{x}^{(1)})$$

$$= \prod_{t=1}^{T} P(\mathbf{x}^{(t)} | \mathbf{x}^{(t-1)}, \dots, \mathbf{x}^{(1)})$$

#### "An adorable little boy is spreading smiles"

#### P(An, adorable, little, boy, is, spreading, smiles)

=  $P(An) \times P(adorable|An) \times P(little|An adorable) \times P(boy|An adorable little) \times P(is|An adorable little boy) \times P(spreading|An adorable little boy is) \times P(smiles|An adorable little boy is spreading)$ 



#### Statistical Language Model (SLM) P(A,B) = P(A)\*P(B|A)

**Conditional Language Modeling**: the task of predicting the next word, given the words so far, and also some other input x:

$$P(\mathbf{x}^{(1)}, \dots, \mathbf{x}^{(T)}) = P(\mathbf{x}^{(1)}) \times P(\mathbf{x}^{(2)} | \mathbf{x}^{(1)}) \times \dots \times P(\mathbf{x}^{(T)} | \mathbf{x}^{(T-1)}, \dots, \mathbf{x}^{(1)})$$

$$= \prod_{t=1}^{T} P(\mathbf{x}^{(t)} | \mathbf{x}^{(t-1)}, \dots, \mathbf{x}^{(1)})$$

"An adorable little boy <u>is</u>"

P(is | An adorable little boy)?

#### **Trained Corpus**

#### Simplest method

- = Count(An adorable little boy is)/Count(An adorable little boy)
- = 30/100 = 0.3

Q: What if there is no 'An adorable little boy is' phrase in the corpus?



#### **N-gram Language Models**

- An N-gram is a sequence of N words.
- An N-gram model predicts the probability of a given N-gram within any sequence of words in the language.

#### "An adorable little boy is spreading smiles"

A *n*-gram is a chunk of *n* consecutive words.

- unigrams: an, adorable, little, boy, is, spreading, smiles
- bigrams : an adorable, adorable little, little boy, boy is, is spreading, spreading smiles
- trigrams: an adorable little, adorable little boy, little boy is, boy is spreading, is spreading smiles
- 4-grams: an adorable little boy, adorable little boy is, little boy is spreading, boy is spreading smiles



#### N-gram Language Models: Exercise

Assume that we learn a trigram language model

"An adorable little boy is spreading ? "

n-1 words only

(3-1) words only

P(w|is spreading) =
Count(is spreading w) / Count(is spreading)

#### **Trained Corpus**

boy is spreading smile
boy is spreading rumours
An adorable little boy is spreading

#### *P(rumours | is spreading)*

- = Count(is spreading rumours)/Count(is spreading)
- = 500/1000 =0.5

#### P(smiles | is spreading)

- = Count(is spreading smiles)/Count(is spreading)
- = 200/1000 =0.2



#### N-gram Language Models: Beautiful Formula ©

• Simplifying assumption: the next word,  $x^{(t+1)}$  ,, depends only on the preceding n-1 words.

$$P(\boldsymbol{x}^{(t+1)}|\boldsymbol{x}^{(t)},\dots,\boldsymbol{x}^{(1)}) = P(\boldsymbol{x}^{(t+1)}|\boldsymbol{x}^{(t)},\dots,\boldsymbol{x}^{(t-n+2)})$$

• How do we get these n-gram and (n-1)-gram probabilities? Counting them!

$$pprox rac{ ext{count}(oldsymbol{x}^{(t+1)},oldsymbol{x}^{(t)},\ldots,oldsymbol{x}^{(t-n+2)})}{ ext{count}(oldsymbol{x}^{(t)},\ldots,oldsymbol{x}^{(t-n+2)})}$$



#### N-gram Language Model Limitation: Trade-off Issue

- Mostly, n=2 works better than n=1 in n-gram language model
- We learned a trigram language model

Find the optimal n is important! (OOV issue or Model Size issue)

P(w|is spreading) =
Count(is spreading w) / Count(is spreading)

Need to store count for all n-grams that you saw in the corpus.

If you increase n or corpus, the model size will be increased!



#### N-gram Language Model Limitation: Zero Count Issue

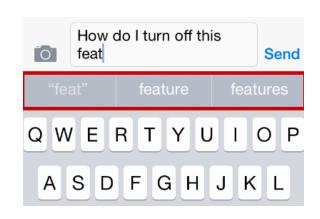
P(w|is spreading) =
Count(is spreading w) / Count(is spreading)

- What if the 'is spreading w' phrase never occurred in the corpus?
   The probability will be 0.
  - Alternative solution: Smoothing (Add small  $\delta$  to the count for every w in the corpus)
- What if the 'is spreading' phrase never occurred in the corpus?
   It is impossible to calculate the probability for any w.
  - Alternative solution: Backoff (Just condition on "spreading" instead)



#### Try some Language Model – Word Prediction

#### Generating text with a n-gram



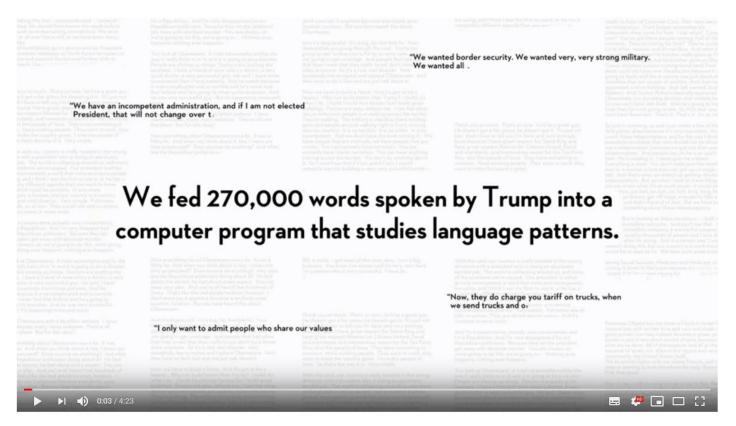


# On-Device Neural Language Model based Word Prediction Seunghak Yu\* Nilesh Kulkarni\* Haejun Lee Jihie Kim Samsung Research, Seoul, Korea {seunghak.yu, n93.kulkarni, haejun82.lee, jihie.kim}@samsung.com Abstract Recent developments in deep learning with application to language modeling have led to success in tasks of text processing, summarizing and machine translation. However, deploying huge language models on mobile devices for on-device keyboards poses computation as a bottle-neck due to their puny computation capacities. In this work, we propose an on-device neural language model based word prediction method that optimizes run-time memory and also provides a real-time prediction environment. Our model size is 7.40MB and has average prediction time of 6.47 ms. The proposed model outperforms existing methods for word prediction in terms of keystroke savings and word prediction rate and has been successfully commercialized.



#### Try some Language Model – Computer Generated

Generating text with a neural language model





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"An adorable little boy is spreading \_\_?\_\_"

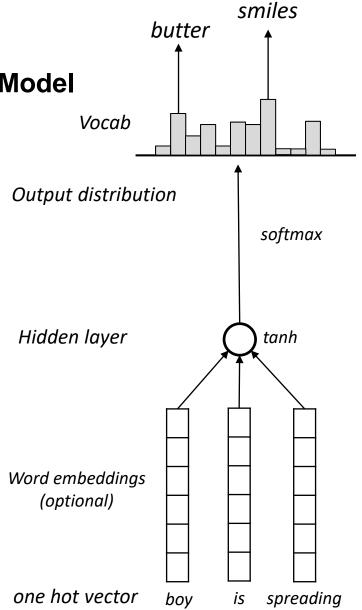
fixed window window size =3

#### **Pros**

No Trade-off issue

#### Cons

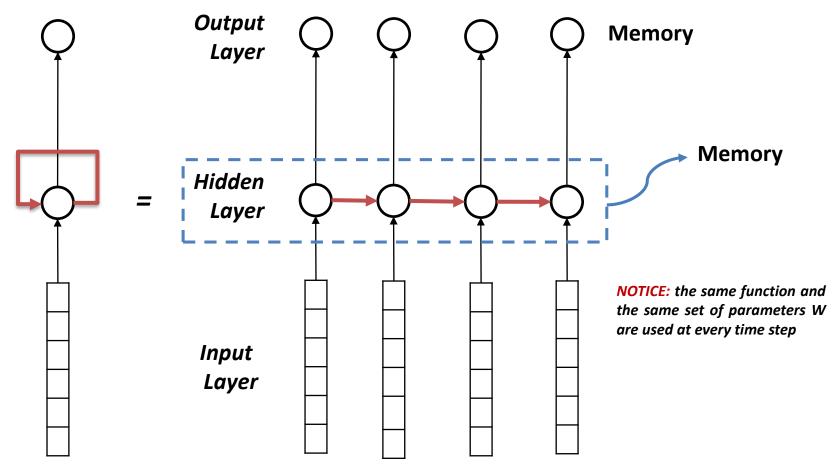
- Window size selection issue (increasing window size enlarges W)
- Input vectors are multiplied by completely different weights in W (No symmetry in how the inputs are processed)





#### **Recap: RNN (Recurrent Neural Network)**

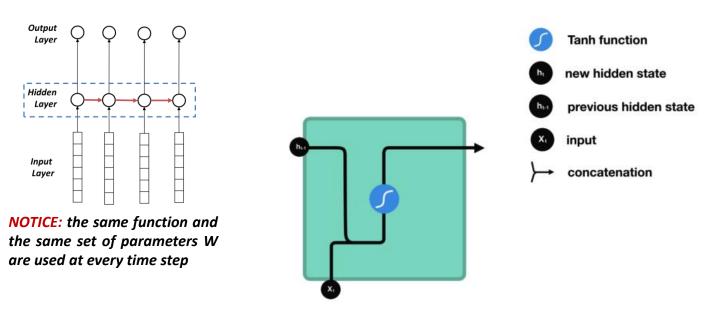
Neural Network + Memory = Recurrent Neural Network

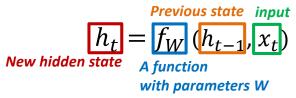




#### Recap: RNN (Recurrent Neural Network)

Neural Network + Memory = Recurrent Neural Network

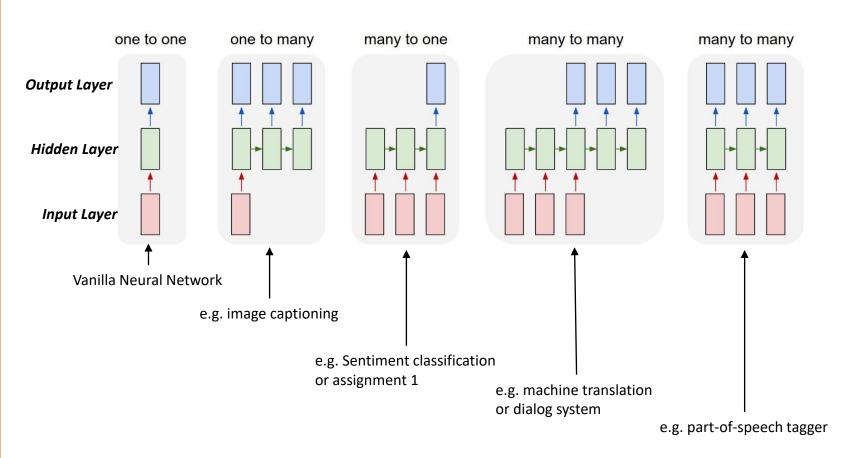






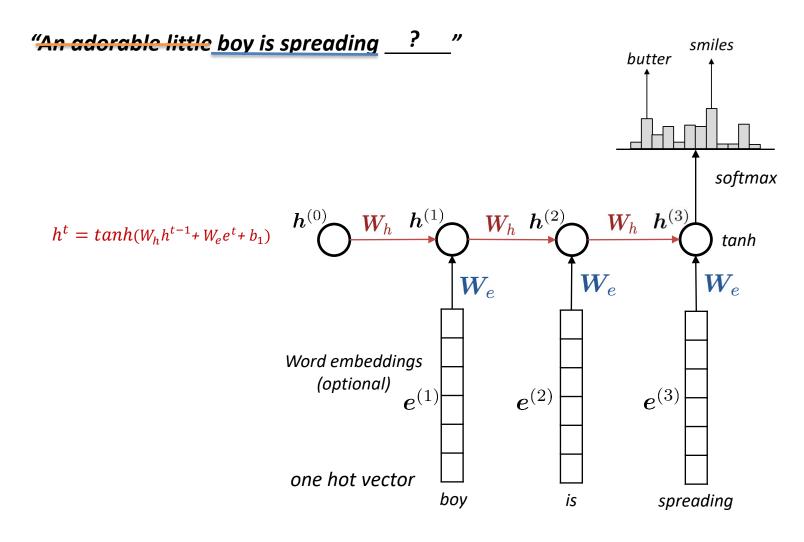
#### Recap: RNN Types

Neural Network + Memory = Recurrent Neural Network





#### **RNN-based Language Model**





#### **RNN-based Language Model**

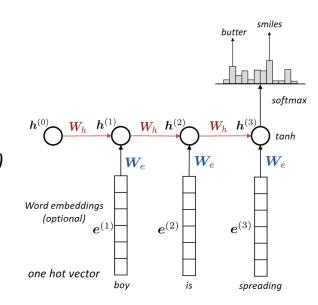
"An adorable little boy is spreading \_\_?\_\_"

#### **Pros**

- Can process any length input
- Can use information from many step back
- Model size does not increase
- Same weights applied on every time step (Symmetry)

#### Cons

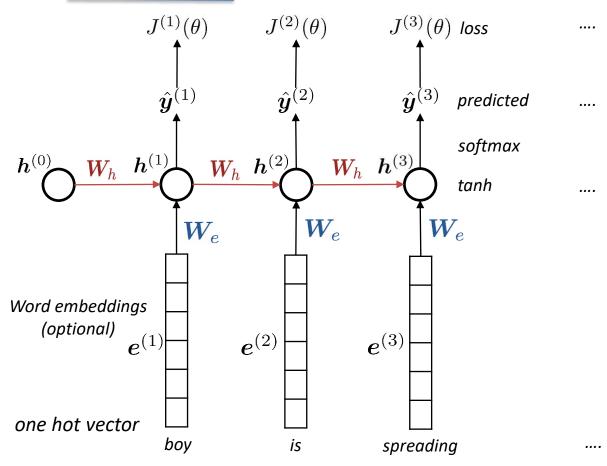
- Slow computation
- Difficult to access information from many step back (remember what we learned in lecture 4?)





#### Training a RNN-based Language Model

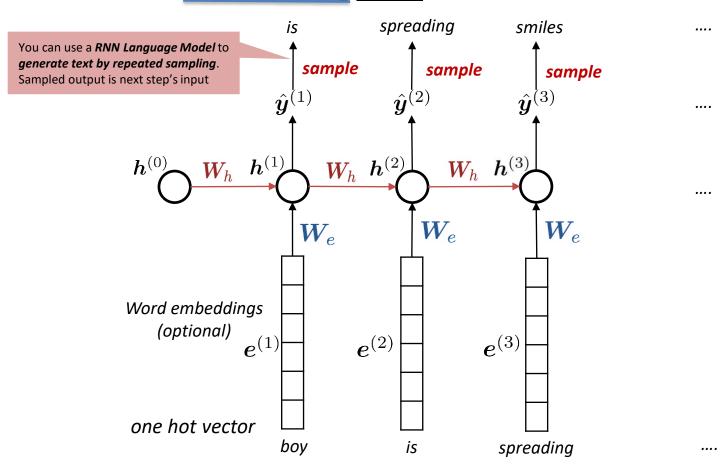
"An adorable little boy is spreading \_\_?\_\_"





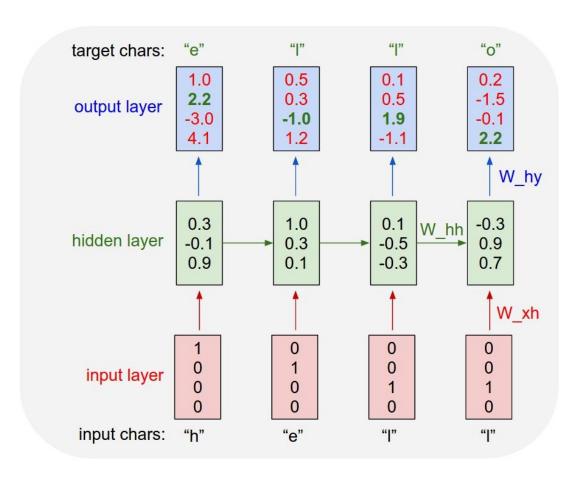
#### **RNN-based Language Model**

"An adorable little boy is spreading \_\_?\_\_"



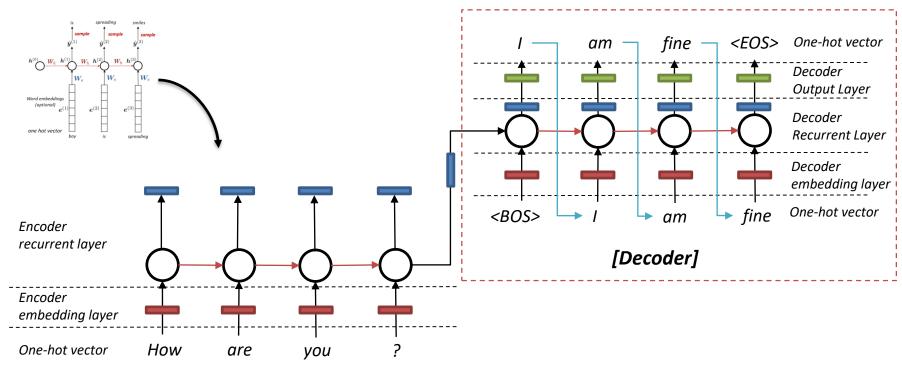


#### **Recap: Character-based RNN Language Model**





#### Seq2Seq Model with trained language model



[Encoder]

During training, we feed the gold (aka reference) target sentence into the decoder, regardless of what the decoder predicts. This training method is called <u>Teacher Forcing</u>.



#### **Lecture 8: Language Model and Natural Language Generation**

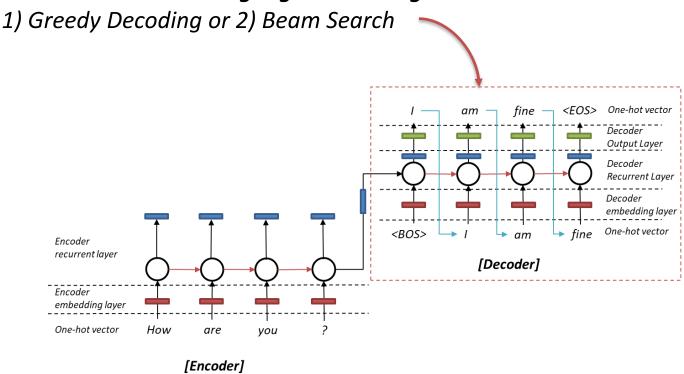
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# **Natural Language Generation**



#### **Decoding Algorithm**

Now we have trained the conditional language model! How do we use the language model to generate text?

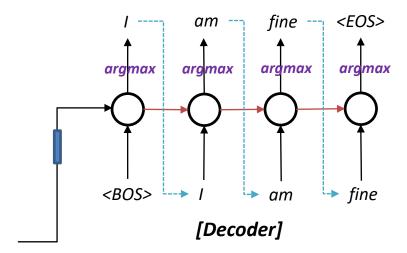


#### **Natural Language Generation**



#### **Decoding Algorithm 1: Greedy Decoding**

- Generate/decode the sentence by taking argmax on each step of the decoder
  - Take most probable word on each step
- Use that as the next word, and feed it as input on the next step
- Keep going until you produce <EOS>



#### Issue

#### backtracking

- Greedy decoding has no way to undo decisions!! (Ungrammatical, unnatural)
- How to fix this issue?

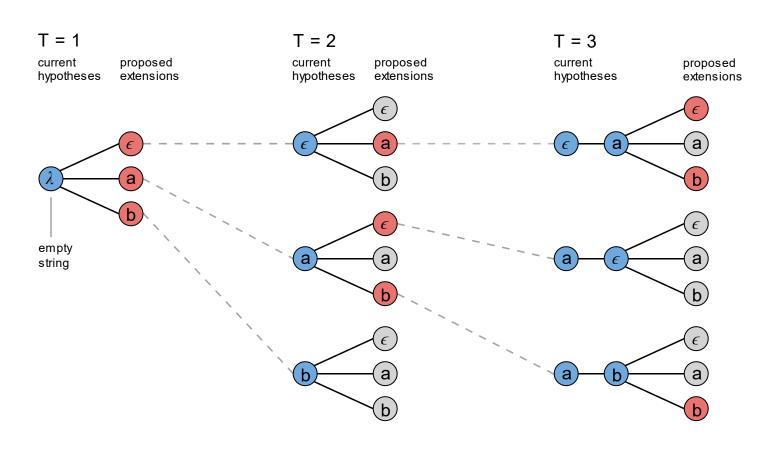
Exhaustive search decoding: We could try computing all possible sequences

# **Natural Language Generation**



#### **Decoding Algorithm: Beam Search**

A standard beam search algorithm with an alphabet of  $\{\epsilon,a,b\}$  with a beam size 3.





### **Decoding Algorithm: Beam Search**

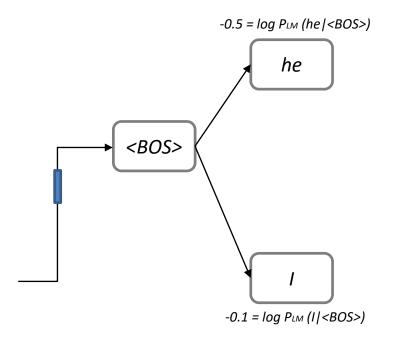
- A search algorithm which aims to find a high-probability sequence (not necessarily the optimal sequence, though) by tracking multiple possible sequences at once.
- On each step of decoder, keep track of the k most probable partial sequences (which we call hypotheses)
  - K is the beam size (in practice around 5 to 10)
- After you reach some stopping criterion, choose the sequence with the highest probability (factoring in some adjustment for length)



### **Decoding Algorithm: Beam Search**

Assume that *k(beam size)=2* 

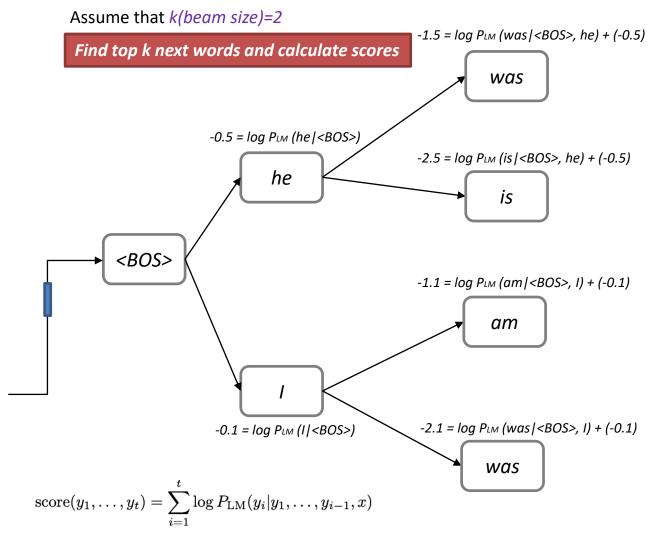
Take top k words and compute scores



$$score(y_1, \dots, y_t) = \sum_{i=1}^t \log P_{\mathrm{LM}}(y_i|y_1, \dots, y_{i-1}, x)$$

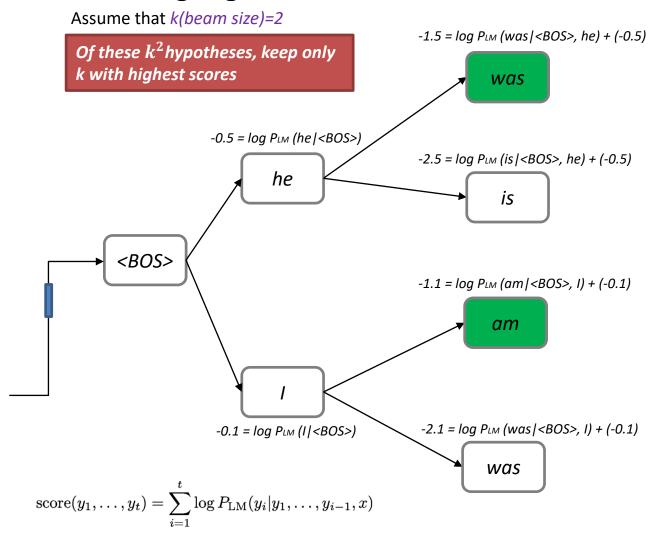


### **Decoding Algorithm: Beam Search**

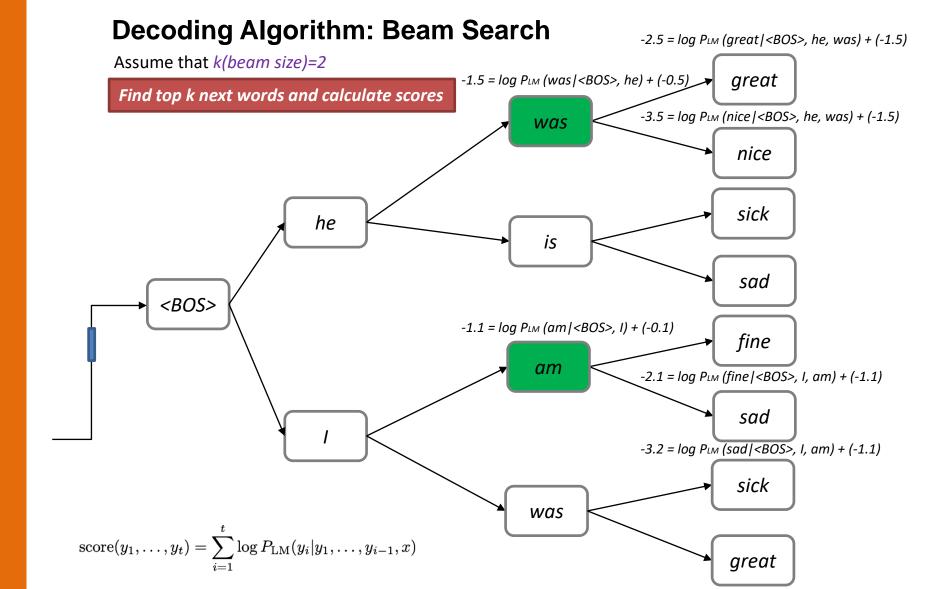




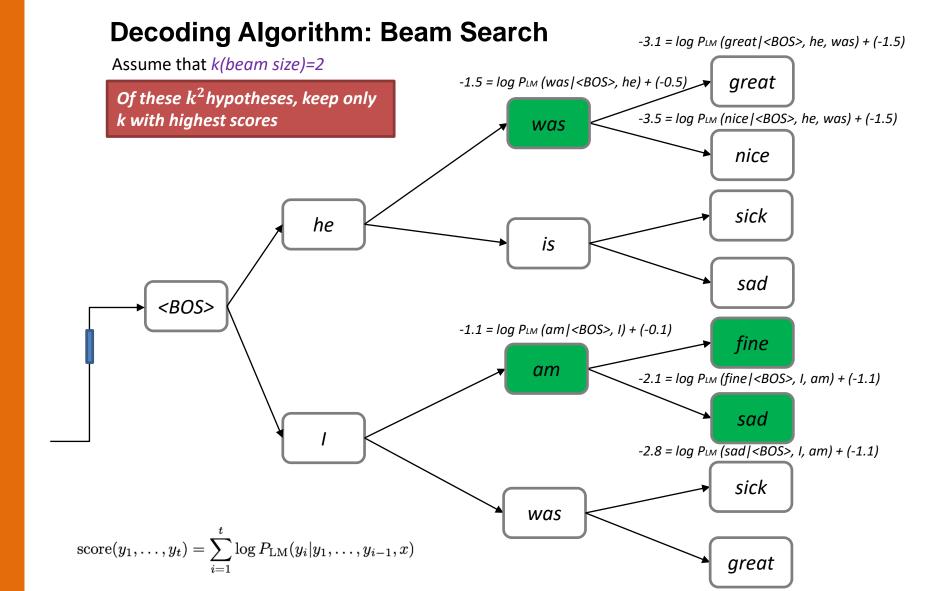
### **Decoding Algorithm: Beam Search**



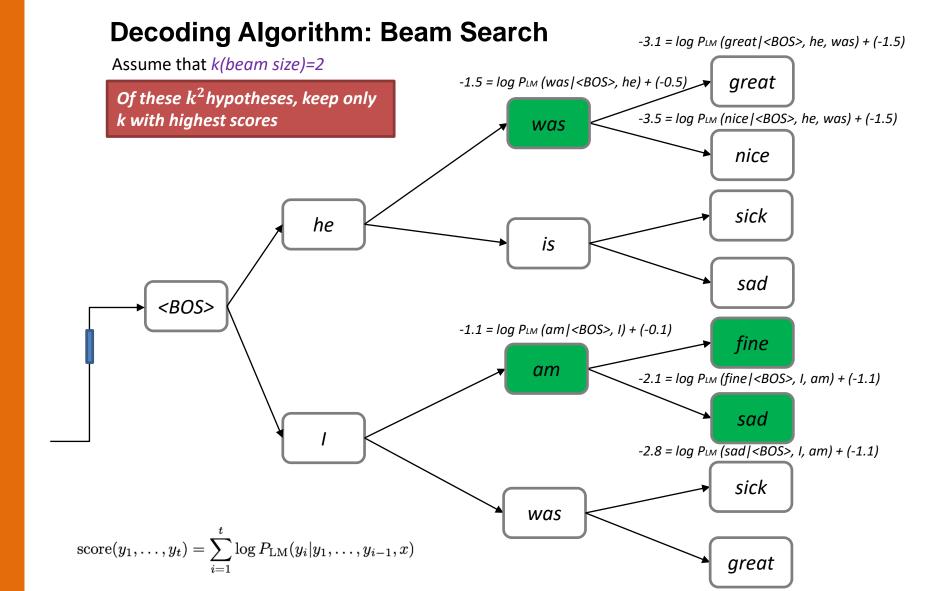




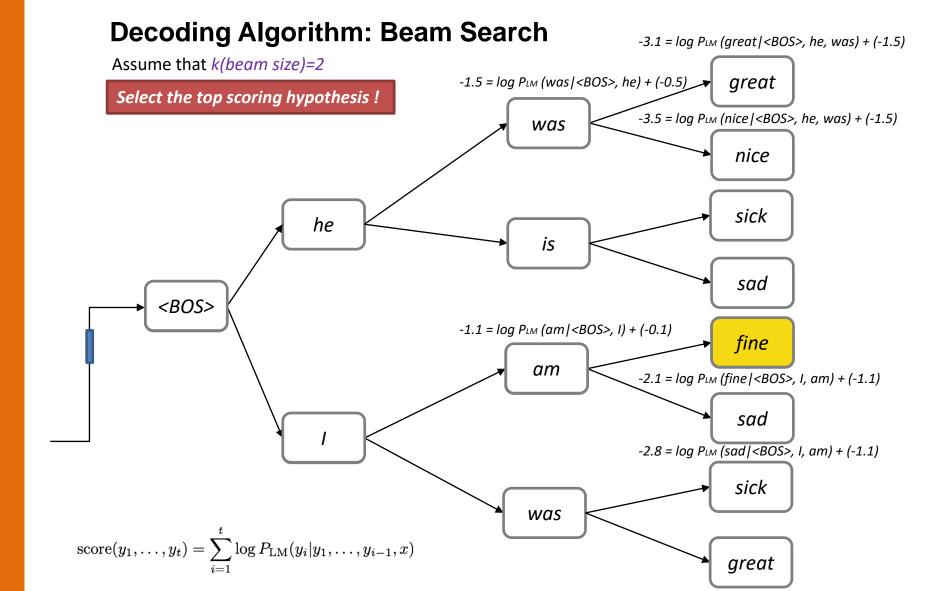














#### The effect of beam size k

- Small k has similar problems to greedy decoding (k=1)
  - Why?
- Large k means you consider more hypotheses
  - Solve the issues in greedy decoding
  - Produce, other issues:
    - Computationally expensive
    - In open-ended tasks like chit-chat dialogue, large k can make output more generic



#### The effect of beam size k in chit chatbot

I mostly eat a fresh and raw diet, so I save on groceries



Human



—— Beam size	Model response
1	I love to eat healthy and eat healthy
2	That is a good thing to have
3	I am a nurse so I do not eat raw food
4	I am a nurse so I am a nurse
5	Do you have any hobbies?
6	What do you do for a living?
7	What do you do for a living?
8	What do you do for a living?

#### **Machine Answer**

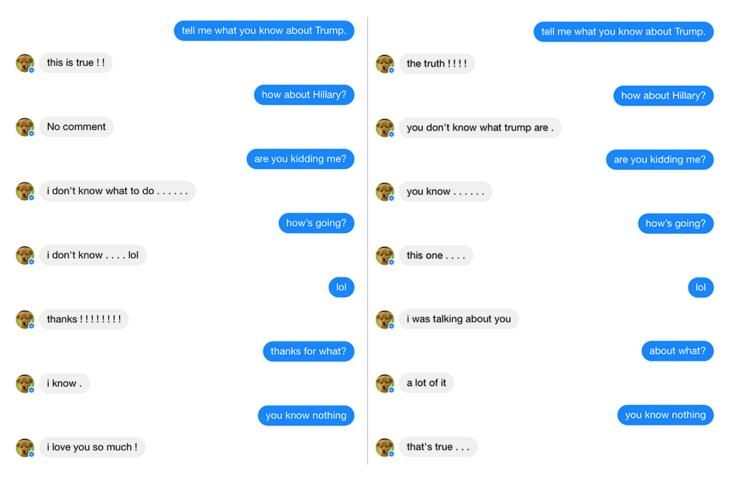
**Lower beam size**More on topic but non-sensical

Higher beam size Converges to safe, "correct" response, but it's generic and less relevant





#### The effect of beam size k in chit chatbot



Beam size=10

Beam size=10 and anti-language model



### Sampling-based decoding

#### Pure sampling

- On each step t, randomly sample from the probability distribution Pt to obtain your next word.
- Like greedy decoding, but using sample instead of argmax

#### **Top-n sampling**

- On each step t, randomly sample from Pt, restricted to just the top-n most probable words
- Like pure sampling, but truncate the probability distribution
- n=1 is greedy search, n=V is pure sampling
- Increase n to get more diverse/risky output
- Decrease n to get more generic/safe output



### **Natural Language Generation**

Dialog Tree from Westworld



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### **Neural based NLG in Dialog: Issue**

- Problem: became apparent that a naïve application of standard seq2seq methods has serious pervasive deficiency for (chitchat) dialogue:
  - Either because it's generic (e.g. "I don't know")
  - Or because changing the subject to something unrelated
  - Boring response
  - Repetition problem
  - Lack of consistent persona problem

What else do we have?



### **Template-based generation**

- The most common approach in spoken natural language generation.
- In simplest form, words fill in slots:

"Flights from ORIGIN to DEST on DEPT\_DATE DEPT\_TIME. Just one moment please"

Slot	Туре	Question
ORIGIN	city	What city are you leaving from?
DEST	city	Where are you going?
DEPT DATE	date	What day would you like to leave?
DEPT TIME	time	What time would you like to leave?
AIRLINE	line	What is your preferred airline?

- Most common NLG used in commercial systems
- Used in conjunction with concatenative TTS (text-to-speech) to make natural sounding output



### **Template-based generation**

#### **Pros**

- Conceptually Simple: No specialized knowledge required to develop
- Tailored to the domain, so often good quality

#### Cons

- Lacks generality: Repeatedly encode linguistic rules (e.g. subject-verb agreement)
- Little variation in style
- Difficult to grow/maintain: Each utterance must be manually added

#### Improvement?

- Need deeper utterance representations
- Linguistic rules to manipulate them



#### **Rule-based Generation**



#### **Content Planning**

- What information must be communicated?
  - Content selection and ordering

#### **Sentence Planning**

- What words and syntactic constructions will be used for describing the content?
  - Aggretation: What elements can be grouped together for more natural-sounding, succinct output?
  - Lexicalisation: What word are used to express the various entities?

#### Realisation

 How is it all combined into a sentence that is syntactically and morphologically correct?



#### **Rule-based Generation**

Assume that the dialog system need to tell the user about the restaurant

#### **Content Planning**

- Select Information ordering
  - has(sushitrain, crusine(bad))
  - has(sushitrain, decor(good))

#### Sentence Planning

- Choose syntactic templates
- Choose lexicon
  - Bad → awful; crusine → food quality
  - Good → excellent; decor → décor
- Generate expressions
  - Entity → this restaurant

#### Realisation

- Choose correct verb: HAVE → has
- No article needed for feature names

HAVE
Subj
Obj
ENTITY
FEATURE

MODIFIER

"This restaurant has awful food quality but excellent décor"



### **Summarisation: two strategies**

#### **Extractive Summarisation**

Select parts (typically sentences) of the original text to form a summary.

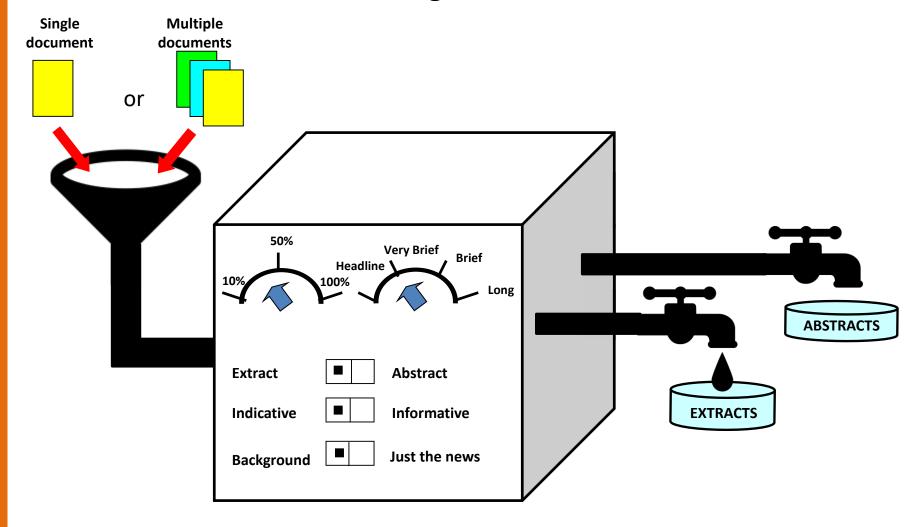
#### **Abstractive Summarisation**

Generate new text using natural language generation techniques.



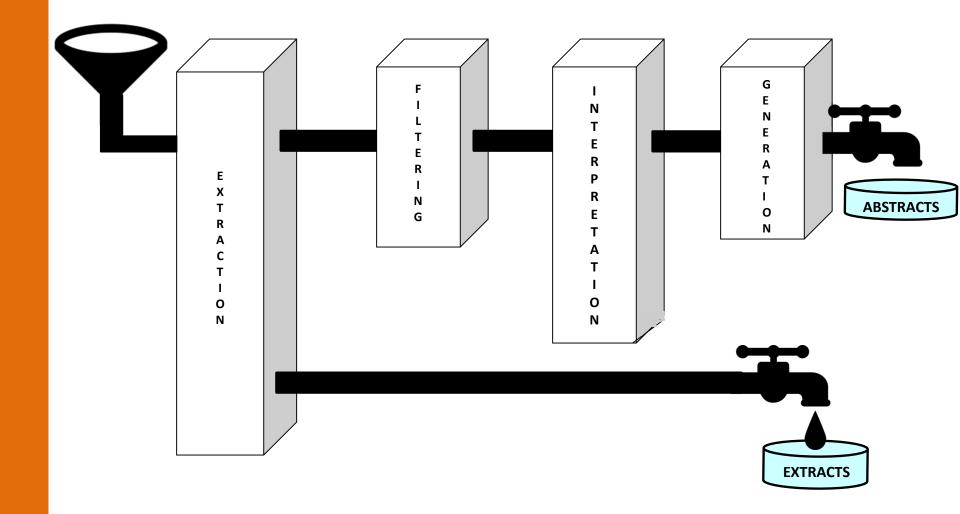


### **Summarisation: two strategies**





### **Summarisation: two strategies**





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### **How to evaluate the Language Model?**

The standard evaluation metric for Language Models is **perplexity**.

$$ext{perplexity} = \prod_{t=1}^T \left( rac{1}{P_{ ext{LM}}(m{x}^{(t+1)}|\ m{x}^{(t)},\dots,m{x}^{(1)})} 
ight)^{1/T}$$
 Normalized by number of words

Inverse probability of corpus, according to Language Model

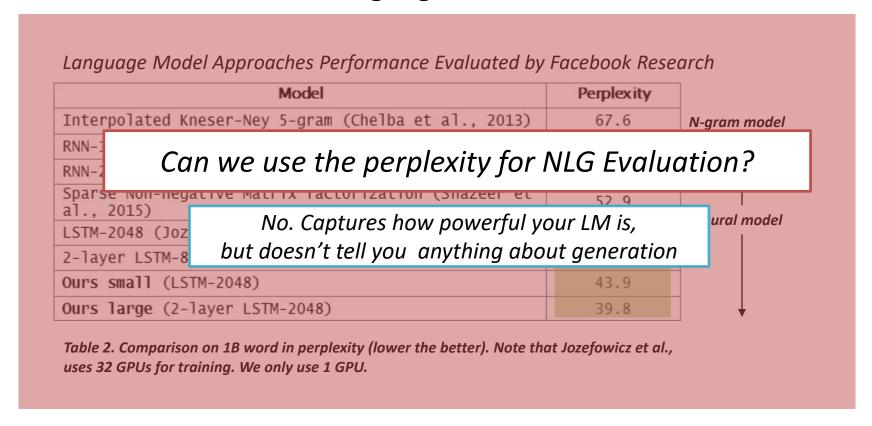
This is equal to the exponential of the cross-entropy loss

$$= \prod_{t=1}^{T} \left( \frac{1}{\hat{\boldsymbol{y}}_{\boldsymbol{x}_{t+1}}^{(t)}} \right)^{1/T} = \exp \left( \frac{1}{T} \sum_{t=1}^{T} -\log \hat{\boldsymbol{y}}_{\boldsymbol{x}_{t+1}}^{(t)} \right) = \exp(J(\theta))$$

So, Lower Perplexity is better!



### **How to evaluate the Language Model?**





### How to evaluate the Natural Language Generation?

Unfortunately, No automatic metrics to adequately capture overall quality

There are some metrics to capture particular aspects of generated text:

- Fluency (compute probability well-trained Language model)
- Correct style (Language Model trained on target corpus)
- Diversity (rare word usage, uniqueness of n-grams)
- Relevance to input (semantic similarity measures)
- Simple things like length and repetition
- Task-specific metrics e.g. compression rate for summarization
- Though these don't measure overall quality, they can help us track some important qualities that we care about.



### **How to evaluate the Natural Language Generation?**

#### **Human Evaluation**

- Human judgments are regarded as the gold standard
- Of course, we know that human eval is slow and expensive
- Supposing you do have access to human evaluation: Does human evaluation solve all of your problems?

#### Humans ...

- are inconsistent
- can be illogical
- lose concentration
- misinterpret your question
- can't always explain why they feel the way they do

# 6 NLG Evaluation







#### Reference for this lecture

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