



COMP1710/6780

Web Development Case Study

Week 10 8-12 May 2023

Introduction



All in one place

A fast, simple way to access
government online services.

One login.

One password.

One destination.



Vision

This vision involved the overhaul of the MyGov website and promised an updated portal that would become a highly personalised, Netflix-like “single front” to all Commonwealth’s services.



The Hon Stuart Robert MP

The Organization



Australian Government

Department of Veterans' Affairs

Mission Statement

“People’s lives are complex. Dealing with government should not be. Australians expect government services to be equal to, if not better than, their experiences shopping or banking online. To meet these expectations, the Government is embarking on a new way of delivering services in Australia through digital transformation.”



Australian Government



need help ?

Welcome to myGov

[About myGov](#) [Security](#) [Privacy](#)

Create a myGov account

Sign in

myGov username

[Forgotten your myGov username?](#)

Password

[Forgotten your password?](#)

Sign In

All in one place

A fast, simple way to access government online services.

One login.
One password.
One destination.



Our member services



Key Deliverable

- Online platform to deliver simple, smart and personalized government services to customers.



The Work Up Until Now

- User Experience Research and Testing



Development Team

Deloitte.

Case Study

