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**FACULTY OF COMPUTING AND INFORMATICS**

**CSE6224 – SOFTWARE REQUIREMENTS ENG**

**GROUP: G07**

**SESSION: TT4L**

**PROJECT TITLE: University Communication and**

**Services Portal with Campus Management System and SMS Gateway Integration**

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# 1.0 Introduction to Kano Model

# 2.0 Justification for Using Kano Model

# 3.0 Stakeholder Categories and Roles

4.0 Elicitation Techniques  
4.1 Description of Techniques (e.g., Structured Interviews, Surveys)  
  4.2 Number of Participants and Target Audience  
  4.3 Method of Execution

5.0 Sample Questions5.1 Dissatisfiers  
  5.2 Satisfiers  
  5.3 Delighters

# 6.0 Mapping Questions to Techniques and Stakeholders

# 7.0 Summary

# Change Log Table

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| --- | --- | --- | --- |
| Version | Date | Author | Changes Made |
| v1.0 | 23 May 2025 | Teoh Xuan Xuan | Added project cover page; created version history log table |
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