



Kai Tang

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Executive Summary

Cyber Security graduates now been working for a Telecom company for 1 and half year with a focus on monitoring aspect. Having a strong troubleshooting and analysis skill, and have a strong interest in cyber security area.

Professional Experience

Graduate Associate at Infosys

Date: April 2021 – Present (Full time)

Jobs: Application Operation Support and Delivery Engineer (Monitoring)

- Relied upon as a subject matter expert for monitoring tool - New Relic and SolarWinds; includes training of new hires on product(s) knowledge and tech support best practices and routines.
- Deploying and monitoring application log files and creating alerts, dashboard with logs
- Creating automation scripts with Devops tools configuration, deployment and production support.
- Monitoring and analysis the infrastructure of New Relic
- Onboard application to private cloud which saved lots of time for team to provisioning servers using vRA
- Reward as 'Star Performer of the Month'
- Quick at solution analysis and requirement gathering leading to beforehand or on-time delivery and excellence ensuring adherence to SLA timelines
- Configure Linux servers, setting up private minions with docker which used for in production for daily basis.
- Requirement gathering of projects, deliver high quality products to the client on time

Midland Mobile Repairs & MS Mobiles Repairs

Date: Jul 2020 – Mar 2021 (Full time)

Jobs: Sales, Junior Mobile Repair Technician

- Mobile Repair Technician – Junior Technician, Sales
- Stock control to ensure that sufficient inventory is available.
- Customer consulting and support for hardware and software issues.
- Diagnosis of hardware and software faults and quotations for repairs.
- Conducting repairs to and replacement of components for Samsung and Apple mobile phones.

Certificate

- AWS Certified Cloud Practitioner
- CompTIA Security+ (805/900)
- CompTIA PenTest+(TryHackMe)

Qualifications

Bachelor of Science,
Cyber Security (Curtin
University)

Diploma of Information
technology (Curtin
College)

Technical Skills

Languages

Java, Node JS,
Python, R, Visual
Basic, UNIX Bash,
CSS3, HTML5,
MYSQL

Platforms

Kali Linux, LINUX,
Windows Server 20xx,
Mac OS

Software

Command Line,
Microsoft, Visual
Studio Code,
Wireshark, Docker

Hobby

Badminton
Smart
Devices

Visa

Australian Citizen

Language

Mandarin (Native)
English (Professional)

Referees available on request