



# PRIME ReportStream

## Web Receiver guide

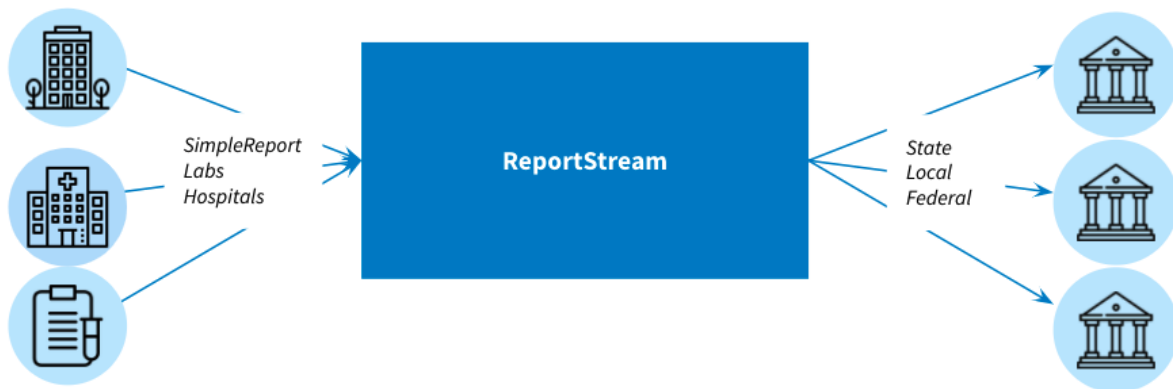
*Version 2.0 - April 1, 2021*

# ReportStream background

## Overview

PRIME ReportStream is a free, open-sourced data platform that makes it easier for public health data to be more easily transferred between senders and public health departments.

The Web Receiver experience ([reportstream.cdc.gov](https://reportstream.cdc.gov)) enables a public health department to access data from senders using ReportStream via a secure, online portal.



## Benefits of the Web Receiver experience

- Receive data from SimpleReport
  - If your jurisdiction is interested in receiving point-of-care tests results from [SimpleReport](#), you can access data via your ReportStream account
- Get started without ELR
  - Download data in standard CSV and HL7 formats without setting up an ELR feed
- Secure and personalized
  - Set up secure, individual logins for each member of your team

# Example screenshots

Arrakis county, AZ  
**COVID-19**

### Test results

Report id	Date Sent	Expires	Total tests	File
<a href="#">bf2255b5-3c7e-436c-bef5-d0e9dbfc0866</a>	2021-04-28 15:57	2021-05-28 15:57	5	<a href="#">CSV</a>
<a href="#">5f1064bf-ed29-4855-8653-145f5de38657</a>	2021-04-22 16:34	2021-05-22 16:34	120	<a href="#">CSV</a>
<a href="#">538fd905-21a8-4d7f-a0cb-d89b00952116</a>	2021-04-22 16:31	2021-05-22 16:31	240	<a href="#">CSV</a>
<a href="#">53e92ba1-8626-4f06-ab50-b4a91e32ac0a</a>	2021-04-15 15:55	2021-05-15 15:55	117	<a href="#">CSV</a>
<a href="#">afa894cc-e19b-4fcc-bedf-3344649efa9b</a>	2021-04-15 15:52	2021-05-15 15:52	117	<a href="#">CSV</a>
<a href="#">67845a29-5bc3-405e-a850-1230d52bca55</a>	2021-04-15 15:48	2021-05-15 15:48	117	<a href="#">CSV</a>
<a href="#">e1fa41a2-968e-44ae-ba5c-1129a002a147</a>	2021-04-15 15:45	2021-05-15 15:45	117	<a href="#">CSV</a>
<a href="#">58b6314e-a7fc-4359-beae-eb87928e129f</a>	2021-04-15 15:31	2021-05-15 15:31	117	<a href="#">CSV</a>
<a href="#">80eda48-1e34-4c3e-8138-3fb85acfa7d</a>	2021-04-15 15:26	2021-05-15 15:26	117	<a href="#">CSV</a>
<a href="#">5601ac76-9a3a-4fd2-ab2c-5e37e90e90ec</a>	2021-04-15 15:20	2021-05-15 15:20	100	<a href="#">CSV</a>

Arrakis county, AZ > Report details

### Report: bf2255b5-3c7e-436c-bef5-d0e9dbfc0866

[CSV](#)

Report type  
**ELR**

Total tests reported  
**5**

Report sent  
**Wednesday, Apr 28, 2021 15:57**

Download expires  
**Friday, May 28, 2021 15:57**

### Facilities reporting

Facility	CLIA	Total tests
Any facility USA	61D9984205	1
Any facility USA	97D5647090	1
Any facility USA	24D1210164	1
Any facility USA	97D0017733	1
Any facility USA	99D6058596	1

# Using the Web Receiver

## Recommended browser

Please use a modern desktop web browser (ex: [Chrome](#), [Firefox](#), [Safari](#), [Edge](#)) to access the Web Receiver site. Please note: the application does not support Internet Explorer 11 or below.

## General usage

### Account creation

ReportStream is utilizing a [Health and Human Services](#) owned Okta account for managing access to the application. [Okta](#) is a U.S. based cloud software provider that specializes in access and identity management.

- You will receive an email from Okta prompting you to sign up.
- Follow the link in the email to set up your account.
- Choose a strong password.
- Choose a two factor authentication method.
  - For increased security, two-factor authentication is required.
  - You can use either SMS or Google Authenticator ([App Store](#), [Google Play](#)).

### Sign in to the application

- Visit [reportstream.cdc.gov](https://reportstream.cdc.gov) to log in to the application.
- If you are directed to an internal Okta page and not the data download site, don't worry! Visit [reportstream.cdc.gov/daily-data/](https://reportstream.cdc.gov/daily-data/) to view your data.

### Accessing data

You will have the option to download a CSV of the most recently reported test result data for the day, as well as download up to 30 days of previously reported data. After 30 days has

passed for each file, test results will be permanently deleted from ReportStream as per our retention policy.

### **Password reset**

- If you forgot your password, follow the instructions under “Need help signing in?” on the login page at [reportstream.cdc.gov/sign-in/](https://reportstream.cdc.gov/sign-in/).
- If you want to update your password, log out of the application and use the password reset process outlined above.

### **Data retention policy**

Due to the presence of personally identifiable information or personal health information, ReportStream will not be a permanent repository for reported test data.

Each day's report will be held for 30 days, and will be accessible through the application for the duration of that period. After 30 days has passed for an individual report, the file will be permanently deleted and will not be recoverable.

Please download data and ingest it into your systems as soon as possible.

### **Support**

Do you have questions, problems, or bugs to report? Email the team at [usds@cdc.gov](mailto:usds@cdc.gov) for help.