

# Thomas Countz

## Software Engineer

New York City, NY, United States  
Copenhagen, Capital Region, Denmark

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### IN BRIEF.

I am a software engineer with experience ranging from small spreadsheet-replacement apps to large scale enterprise financial data systems. I love giving back to the tech community—without it, I wouldn't be where I am today! Every day is another opportunity to build software with empathy, trust, communication, and coffee, (or tea).

### FORMER LIVES.

#### Senior Software Consultant / 8th Light

APRIL 2018 - PRESENT, NEW YORK CITY & REMOTE

- 🔗 Embedded with an e-commerce engineering team to triage and debug large-scale payments processing systems and helped redesign data pipelines to provide data transparency to customers and support teams (Ruby & Java)
- 🏢 Partnered with an enterprise business management platform to iteratively migrate legacy on-site server installations to multiple cloud-based SaaS offerings (C#, .Net, & Azure)
- 👤 Participated in formalizing 8th Light's internal and external apprenticeship programs by training client mentors, mentoring apprentices, authoring workshops, and contributing to formal curriculum
- 👤 Designed and implemented workplace exercises and rituals to build team trust, communication, and psychological safety for 8th Light's clients

#### Ruby on Rails Developer / Rescuing Leftover Cuisine

SEPTEMBER 2017 - APRIL 2018, NEW YORK CITY & REMOTE

- 🔗 Built scheduling automation flows to help volunteers find opportunities that fit their location and schedule
- 👤 Developed food-waste collection reporting tools to help secure grants and donations
- 👤 Introduced and oversaw an iterative development methodology between our small development team and nonprofit leadership
- 👤 Lead, or directly contributed to, front-end user experience design and implementation

### COMMUNITY.

#### Volunteer Instructor / Rails Bridge New York

- 👤 Taught three-day Ruby on Rails workshops to underrepresented groups in tech
- 🏢 Piloted the first advanced Ruby on Rails workshop focusing on test-driven development

#### Black Employee Caucus Leader / 8th Light

- 👤 Regularly organized with Black employees
- 👤 Liaised with executive and leadership teams to shape company policies and initiatives

### THE BRAIN.

#### Syracuse University / Bachelors of Fine Arts, Acting

JUNE 2015, SYRACUSE, NY