Thomas Countz

Software Engineer

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IN BRIEF.

I am a software engineer with experience ranging from small spreadsheet-replacement apps to large-scale enterprise financial data systems. I love giving back to the tech community—without it, I wouldn't be where I am today! Every day is an opportunity to build software and continue learning with empathy, trust, and coffee, (or tea).

FORMER LIVES.

Senior Software Consultant / 8th Light
APRIL 2018 - PRESENT, NEW YORK CITY & REMOTE

- Redesigned merchant payment reporting at a large-scale ecommerce marketplace client to increase data integrity and transparency for customers and support teams (Ruby/Rails & Java)

- Iteratively migrated from legacy on-prem quarterly packaged releases to multiple continuously-deployed cloud-based B2B SaaS applications at an enterprise business management platform company (C#, .Net, & Azure)

- Delivered TDD, clean code, and OWASP workshops and authored content for 8th Light's internal and external apprenticeship programs and blog

- Designed and implemented workplace exercises and rituals to build team trust, communication, and psychological safety as a value-add for 8th Light's clients

Ruby on Rails Developer / Rescuing Leftover Cuisine
SEPTEMBER 2017 - APRIL 2018, NEW YORK CITY & REMOTE

- Built scheduling automation flows to help volunteers find opportunities that fit their location and schedule

- Developed mobile-first food waste data collection and reporting tools to help secure funding and grants

- Introduced and oversaw an iterative development initiative between a small development team and leadership

- Lead user experience design and implementation

COMMUNITY.

Collaborative Craft Podcast Co-Host / 8th Light *(Pre-production)*

- Developed, scripted, produced, and presented high-quality tech-focused audio/video

Black Employee Caucus Leader / 8th Light

- Chartered company DEI policy, initiatives, and OKRs by working directly with executive and leadership teams

Volunteer Instructor / Rails Bridge New York

- Instructed three-day Ruby on Rails workshops to underrepresented groups in tech

THE BRAIN.

Syracuse University / Bachelors of Fine Arts, Acting
JUNE 2015, SYRACUSE, NY