Project: Medical Appointment No Show

1. Introduction

This dataset (https://www.kaggle.com/joniarroba/noshowappointments) collects information from almost 100k medical appointments in Brazil and is **focused on the question of whether or not patients show up for their appointment.** A number of characteristics about the patient are included in each row.

- PatientId: Identification of a patient
- AppointmentID: Identification of each appointment
- Gender: Male or Female
- DataMarcacaoConsulta: The day of the actuall appointment, when they have to visit the doctor
- DataAgendamento: The day someone called or registered the appointment
- Age: How old is the patient
- Neighbourhood: Where the appointment takes place
- Scholarship: True or False, indicates if the patient is in the Bolsa Familia program
- Hipertension: True or False
- Diabetes: True or False
- Alcoholism: True or False
- Handcap: True or False
- SMS_received: 1 or more messages sent to the patient
- No-show "No" indicates if the patient showed up to their appointment and "Yes" if they didn't show up

In [1]:
```
# first let's add important libraries
import numpy as np
import pandas as pd
import matplotlib.pyplot as plt
import seaborn as sns
%matplotlib inline

#Import data from the file
df = pd.read_csv("KaggleV2-May-2016.csv")
```

In [2]:
```
#Check how the data looks like
df.head(5)
```

Out[2]:

	PatientId	AppointmentID	Gender	ScheduledDay	AppointmentDay	Age	Neighbourhood	Scholarship	Hipertension	Diabetes	Alcoholism	Ha
0	2.987250e+13	5642903	F	2016-04-29T18:38:08Z	2016-04-29T00:00:00Z	62	JARDIM DA PENHA	0	1	0	0	
1	5.589978e+14	5642503	M	2016-04-29T16:08:27Z	2016-04-29T00:00:00Z	56	JARDIM DA PENHA	0	0	0	0	
2	4.262962e+12	5642549	F	2016-04-29T16:19:04Z	2016-04-29T00:00:00Z	62	MATA DA PRAIA	0	0	0	0	
3	8.679512e+11	5642828	F	2016-04-29T17:29:31Z	2016-04-29T00:00:00Z	8	PONTAL DE CAMBURI	0	0	0	0	
4	8.841186e+12	5642494	F	2016-04-29T16:07:23Z	2016-04-29T00:00:00Z	56	JARDIM DA PENHA	0	1	1	0	

In [3]:
```
# Check from which time periods these apointments are from
df.AppointmentDay.min(), df.AppointmentDay.max()
```

Out[3]:
```
('2016-04-29T00:00:00Z', '2016-06-08T00:00:00Z')
```

In [4]:
```
# Check the shape of our data
df.shape
```

Out[4]:
```
(110527, 14)
```

In [5]:
```python
# Check data types
df.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 110527 entries, 0 to 110526
Data columns (total 14 columns):
 #   Column          Non-Null Count   Dtype  
---  ------          --------------   -----  
 0   PatientId       110527 non-null  float64
 1   AppointmentID   110527 non-null  int64  
 2   Gender          110527 non-null  object 
 3   ScheduledDay    110527 non-null  object 
 4   AppointmentDay  110527 non-null  object 
 5   Age             110527 non-null  int64  
 6   Neighbourhood   110527 non-null  object 
 7   Scholarship     110527 non-null  int64  
 8   Hipertension    110527 non-null  int64  
 9   Diabetes        110527 non-null  int64  
 10  Alcoholism      110527 non-null  int64  
 11  Handcap         110527 non-null  int64  
 12  SMS_received    110527 non-null  int64  
 13  No-show         110527 non-null  object 
dtypes: float64(1), int64(8), object(5)
memory usage: 11.8+ MB
```

In [6]:
```python
# Check missing values
df.isnull().sum()
```

Out[6]:
```
PatientId         0
AppointmentID     0
Gender            0
ScheduledDay      0
AppointmentDay    0
Age               0
Neighbourhood     0
Scholarship       0
Hipertension      0
Diabetes          0
Alcoholism        0
Handcap           0
SMS_received      0
No-show           0
dtype: int64
```

In [7]:
```python
# Check unique values
df.nunique()
```

Out[7]:
```
PatientId          62299
AppointmentID     110527
Gender                 2
ScheduledDay      103549
AppointmentDay        27
Age                  104
Neighbourhood         81
Scholarship            2
Hipertension           2
Diabetes               2
Alcoholism             2
Handcap                5
SMS_received           2
No-show                2
dtype: int64
```

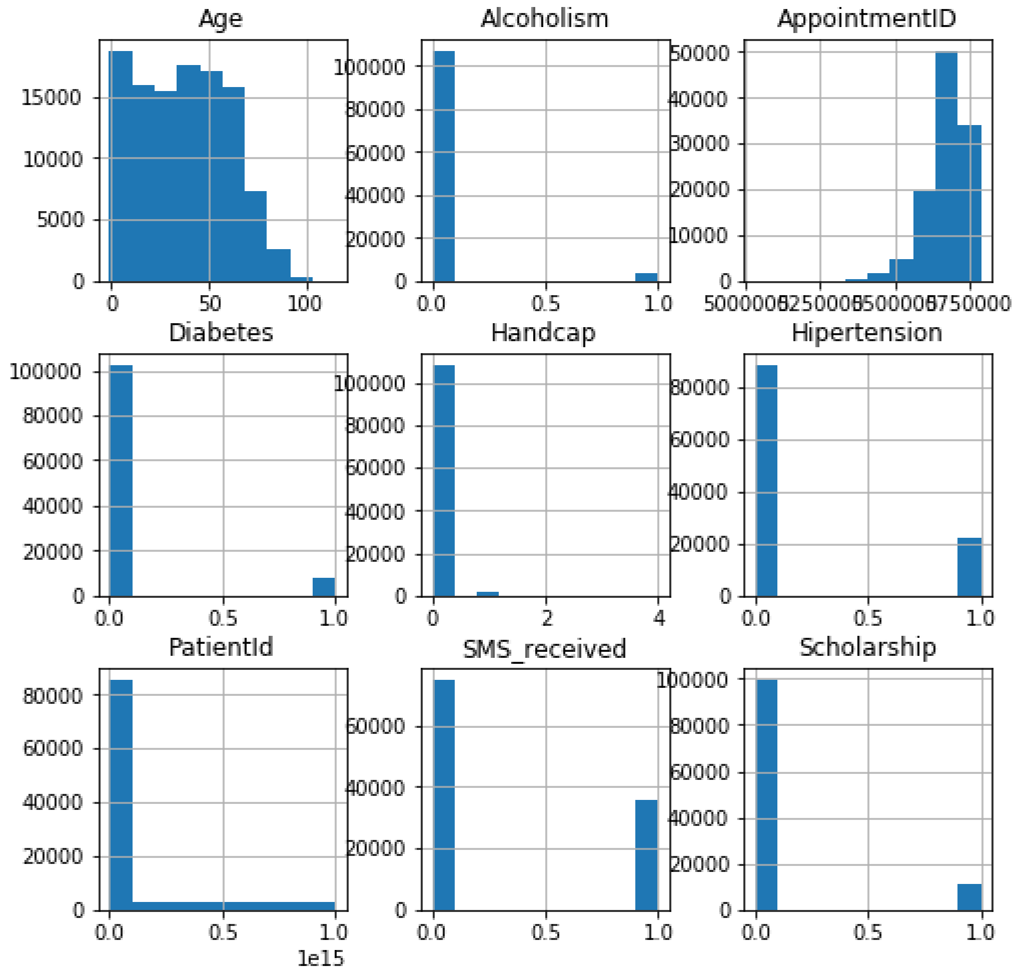
In [8]:
```
# Check numerical attributes
df.describe()
```

Out[8]:

	PatientId	AppointmentID	Age	Scholarship	Hipertension	Diabetes	Alcoholism	Handcap	SMS_received
count	1.105270e+05	1.105270e+05	110527.000000	110527.000000	110527.000000	110527.000000	110527.000000	110527.000000	110527.000000
mean	1.474963e+14	5.675305e+06	37.088874	0.098266	0.197246	0.071865	0.030400	0.022248	0.321026
std	2.560949e+14	7.129575e+04	23.110205	0.297675	0.397921	0.258265	0.171686	0.161543	0.466873
min	3.921784e+04	5.030230e+06	-1.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000
25%	4.172614e+12	5.640286e+06	18.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000
50%	3.173184e+13	5.680573e+06	37.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000
75%	9.439172e+13	5.725524e+06	55.000000	0.000000	0.000000	0.000000	0.000000	0.000000	1.000000
max	9.999816e+14	5.790484e+06	115.000000	1.000000	1.000000	1.000000	1.000000	4.000000	1.000000

In [9]:

```
# Observing data through visualization
df.hist(figsize=(8,8));
```



Observations

- We have 110,527 rows who are represnting our patients whereas 14 columns are patient's aattributes.
- These appointments are of 2 months from '2016-04-29' to '2016-06-08'.
- Avereage age of the patients is approximately 37.
- 9 percent of the patients does not have a scholarship
- On average patients suffers from, *Hipertension* 19%, *Diabetes* 7%, *Alcoholism* 3% and *handicap* 2%.

Questions

The questions that comes into my mind after my observation so far:

- The most important factor that is influencing the patient to no showing the medical appointment?
- Relation between variables that can lead us to some special kind of people or group?
- Which months or days influences mostly on patient not showing up for the appointment?
- Does the waiting time influenced on not showing up for the appointment?
- Is there any specific gender who is not showing up for the appointment?

Data Wrangling

Analyzing data and trying to figure out which values, variables or columns can be fixed. Figuring out missing, weird and duplicated values.

In [10]:
```
# checking for general data duplicates
df.duplicated().sum()
```
Out[10]:
```
0
```
In [11]:
```
# checking for Patient Id duplicates
df.PatientId.duplicated().sum()
```
Out[11]:
```
48228
```
Patient Id

This is an important variable, as we can see patients have tried making new appointments as well.

In [12]:
```
# checking for Appointment ID duplicates
df.AppointmentID.duplicated().sum()
```
Out[12]:
```
0
```

In [13]:
```
df.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 110527 entries, 0 to 110526
Data columns (total 14 columns):
 #   Column          Non-Null Count   Dtype  
---  ------          --------------   -----  
 0   PatientId       110527 non-null  float64
 1   AppointmentID   110527 non-null  int64  
 2   Gender          110527 non-null  object 
 3   ScheduledDay    110527 non-null  object 
 4   AppointmentDay  110527 non-null  object 
 5   Age             110527 non-null  int64  
 6   Neighbourhood   110527 non-null  object 
 7   Scholarship     110527 non-null  int64  
 8   Hipertension    110527 non-null  int64  
 9   Diabetes        110527 non-null  int64  
 10  Alcoholism      110527 non-null  int64  
 11  Handcap         110527 non-null  int64  
 12  SMS_received    110527 non-null  int64  
 13  No-show         110527 non-null  object 
dtypes: float64(1), int64(8), object(5)
memory usage: 11.8+ MB
```

In [14]:
```
df.head()
```
Out[14]:

	PatientId	AppointmentID	Gender	ScheduledDay	AppointmentDay	Age	Neighbourhood	Scholarship	Hipertension	Diabetes	Alcoholism	Ha
0	2.987250e+13	5642903	F	2016-04-29T18:38:08Z	2016-04-29T00:00:00Z	62	JARDIM DA PENHA	0	1	0	0	
1	5.589978e+14	5642503	M	2016-04-29T16:08:27Z	2016-04-29T00:00:00Z	56	JARDIM DA PENHA	0	0	0	0	
2	4.262962e+12	5642549	F	2016-04-29T16:19:04Z	2016-04-29T00:00:00Z	62	MATA DA PRAIA	0	0	0	0	
3	8.679512e+11	5642828	F	2016-04-29T17:29:31Z	2016-04-29T00:00:00Z	8	PONTAL DE CAMBURI	0	0	0	0	
4	8.841186e+12	5642494	F	2016-04-29T16:07:23Z	2016-04-29T00:00:00Z	56	JARDIM DA PENHA	0	1	1	0	

Observations after data wrangling

As we can see we can most of the values are in a good shape, means we dont have much to do with these, but still we can fix few things:

- We can fix data types of ScheduledDay and AppointmentDay
- PatientId can be converted into strings
- AppointmentId is not needed
- Handcap values need to have a closer look as you can see here (https://www.kaggle.com/joniarroba/noshowappointments/discussion/29699#229356). It has a range of values from 0 to 4, which tells us about how many disablities one patient have.
- Removing negative values in age column

Data Cleaning

We will start from fixing things we have mentioned above in our observations.

In additiont to that we will:

- rename the coulums for fixing typos
- formating Handcap, as we only need to know if someone is Handicapped or not.
- adding new column of waiting time, as it might help us in figuring out, how much this factors effect not showing up for the appointment.

In [15]:
```
# removing appointmentID column
df.drop(['AppointmentID'], axis=1, inplace=True)
df.columns
```

Out[15]:
```
Index(['PatientId', 'Gender', 'ScheduledDay', 'AppointmentDay', 'Age',
       'Neighbourhood', 'Scholarship', 'Hipertension', 'Diabetes',
       'Alcoholism', 'Handcap', 'SMS_received', 'No-show'],
      dtype='object')
```

In [16]:
```
# renaming all columns to fix typos for simple exploration
df.rename(columns={'PatientId': 'patient_id', 'ScheduledDay': 'scheduled_day', 'AppointmentDay': 'appointment_da
df.rename(columns=lambda x: x.lower(), inplace=True)
df.columns
```

Out[16]:
```
Index(['patient_id', 'gender', 'scheduled_day', 'appointment_day', 'age',
       'neighbourhood', 'scholarship', 'hipertension', 'diabetes',
       'alcoholism', 'handicap', 'received_sms', 'no_show'],
      dtype='object')
```

In [17]:
```
# formatting patient_id to string
df.patient_id = df.patient_id.apply(lambda patient: str(int(patient)))
```

In [18]:
```
# formatting the date time 'scheduled_day' and 'appointment_day' columns
# i'm just testing different forms of time conversion here
df.scheduled_day = pd.to_datetime(df.scheduled_day)
df.appointment_day = pd.to_datetime(df.appointment_day)

df.scheduled_day.head(1), df.appointment_day.head(1)
```

Out[18]:
```
(0   2016-04-29 18:38:08+00:00
 Name: scheduled_day, dtype: datetime64[ns, UTC],
 0   2016-04-29 00:00:00+00:00
 Name: appointment_day, dtype: datetime64[ns, UTC])
```

In [19]:
```
# Removing the record with negative Age
df[df['age'] < 0].index
df.drop(df[df['age'] < 0].index, inplace=True)
```

In [20]:
```
# Converting handicap variable values to 0 and 1
df.loc[df.handicap > 1, 'handicap'] = 1
df.handicap.unique()
```

Out[20]:
```
array([0, 1])
```

In [21]:
```
# creating a new column "appointment_waiting_time"
df["appointment_waiting_days"] = df.appointment_day - df.scheduled_day
df.appointment_waiting_days.head()

#converting weird values of this column into absolute values
df.appointment_waiting_days = df.appointment_waiting_days.abs().dt.days
```

In [22]:
```
df['month'] = df['appointment_day'].dt.month_name()
df['day'] = df['appointment_day'].dt.day_name()
```

In [23]:
```
#Lets have a look how our data looks like now
df.head()
```

Out[23]:

ointment_day	age	neighbourhood	scholarship	hipertension	diabetes	alcoholism	handicap	received_sms	no_show	appointment_waiting_days	mon
2016-04-29 0:00:00+00:00	62	JARDIM DA PENHA	0	1	0	0	0	0	No	0	Ap
2016-04-29 0:00:00+00:00	56	JARDIM DA PENHA	0	0	0	0	0	0	No	0	Ap
2016-04-29 0:00:00+00:00	62	MATA DA PRAIA	0	0	0	0	0	0	No	0	Ap
2016-04-29 0:00:00+00:00	8	PONTAL DE CAMBURI	0	0	0	0	0	0	No	0	Ap
2016-04-29 0:00:00+00:00	56	JARDIM DA PENHA	0	1	1	0	0	0	No	0	Ap

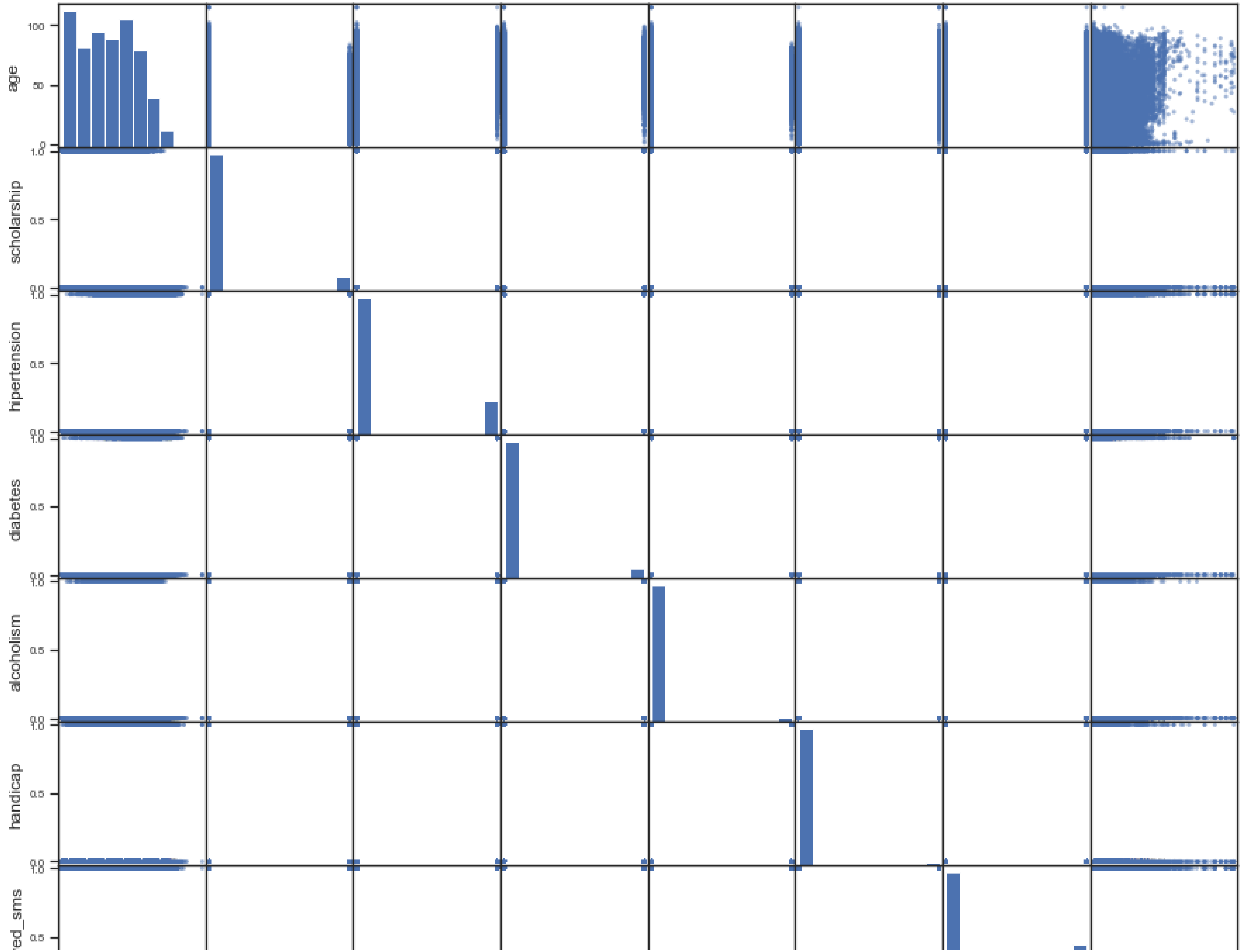
Exploratory Data Analysis

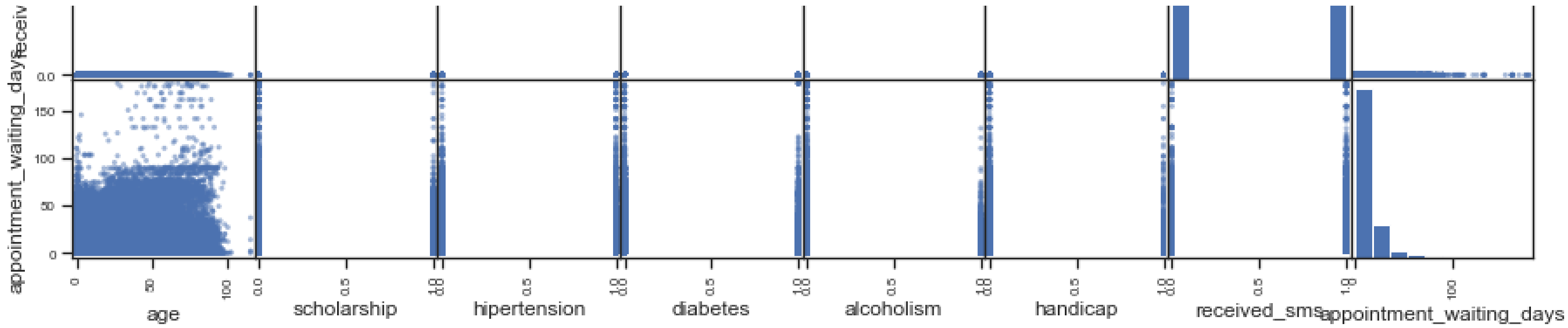
In [24]:
```
df.describe()
```

Out[24]:

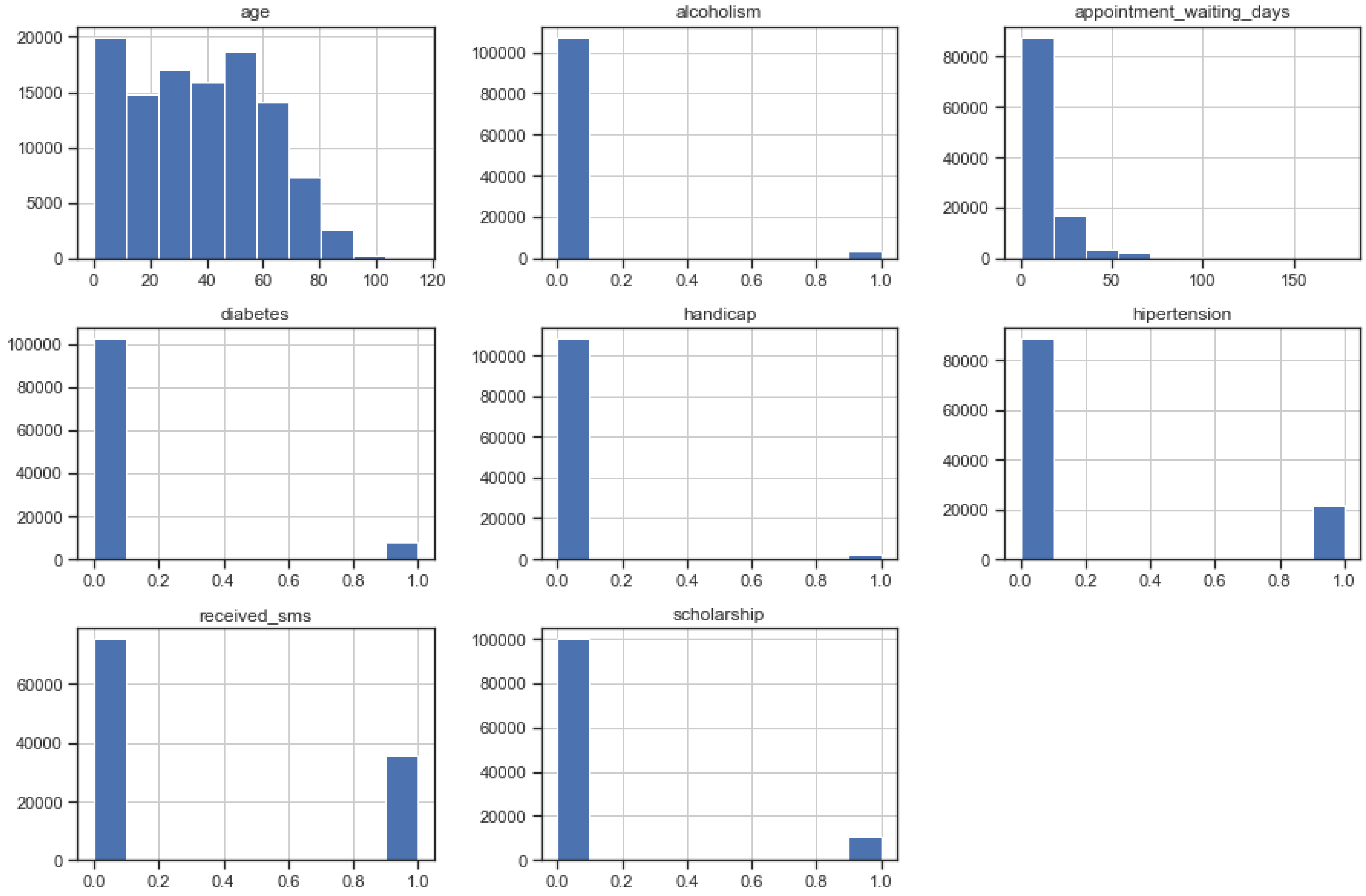
	age	scholarship	hipertension	diabetes	alcoholism	handicap	received_sms	appointment_waiting_days
count	110526.000000	110526.000000	110526.000000	110526.000000	110526.000000	110526.000000	110526.000000	110526.000000
mean	37.089219	0.098266	0.197248	0.071865	0.030400	0.020276	0.321029	9.532915
std	23.110026	0.297676	0.397923	0.258266	0.171686	0.140943	0.466874	15.027724
min	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000
25%	18.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000
50%	37.000000	0.000000	0.000000	0.000000	0.000000	0.000000	0.000000	3.000000
75%	55.000000	0.000000	0.000000	0.000000	0.000000	0.000000	1.000000	14.000000
max	115.000000	1.000000	1.000000	1.000000	1.000000	1.000000	1.000000	178.000000

In [57]:
```
pd.plotting.scatter_matrix(df, figsize=(15,15));
```




age
scholarship
hipertension
diabetes
alcoholism
handicap
received_sms
appointment_waiting_days

In [49]:
```
sns.set(style="ticks")

df.hist(figsize=(15,10));
```



As we can clearly see here:

- most of the patients are less than 70 years of age
- patients with alocholism were lesser than diabetes whereas hipertension seems to be more common with patient
- most of the patient did not recieve messages as compare to the one who recieved it
- very few patients has scholarship

We will have to choose these numerical varaiables to explore more to get to the bottom of the problem:

- age
- appointment_waiting_time
- sms

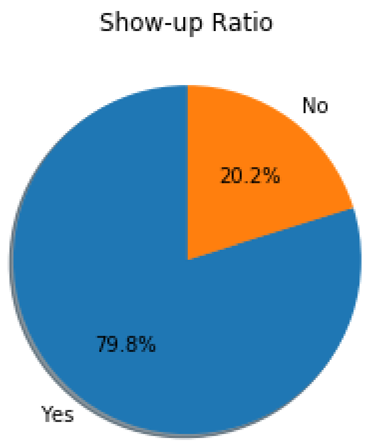
Whereas we can explore the above mentioned variable with mixing it up with the categorical variables given below:

- gender
- patient_id
- neighbourhood
- month and day

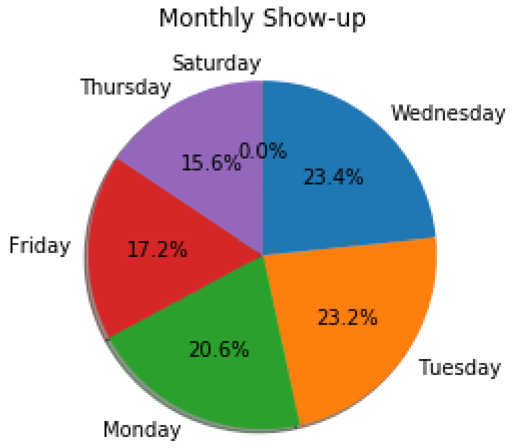
In [26]:
```
df.shape
```

Out[26]:
```
(110526, 16)
```

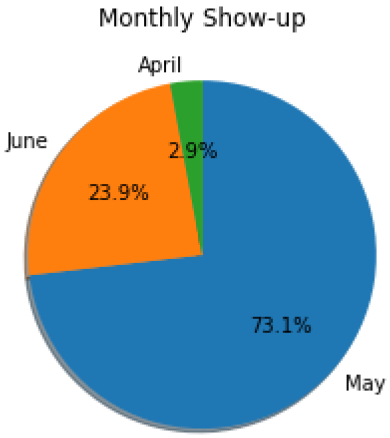
In [27]:
```
temp = df['no_show'].value_counts()
x_marker = ['Yes', 'No']
plt.pie(temp, labels = x_marker, autopct='%1.1f%%', shadow=True, startangle=90)
plt.title('Show-up Ratio');
```



In [28]:
```
temp = df['day'].value_counts()
# .to_list()
x_marker = df['day'].value_counts().index.tolist()
plt.pie(temp, labels = x_marker, autopct='%1.1f%%', shadow=True, startangle=90,counterclock=False)
plt.title('Monthly Show-up');
```



In [29]:
```
temp = df['month'].value_counts()
# .to_list()
x_marker = df['month'].value_counts().index.tolist()
plt.pie(temp, labels = x_marker, autopct='%1.1f%%', shadow=True, startangle=90,counterclock=False)
plt.title('Monthly Show-up');
```



Answering Questions

Relation between variables that can lead us to some special kind of people or group?

We have also tried to group few variables to get some insight:

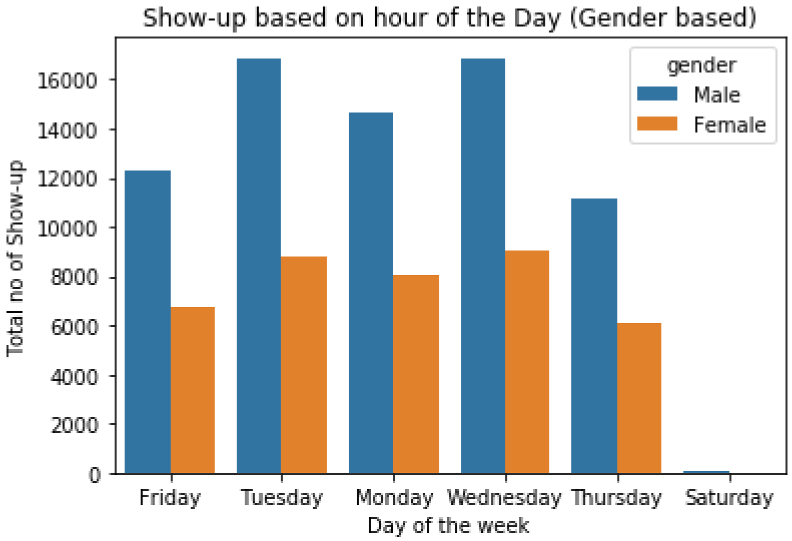
- day and gender
- month and gender
- sms and gender

- waiting time and no show
- age and no show
- neighnourhood and no show
- month and no show
- days and no show

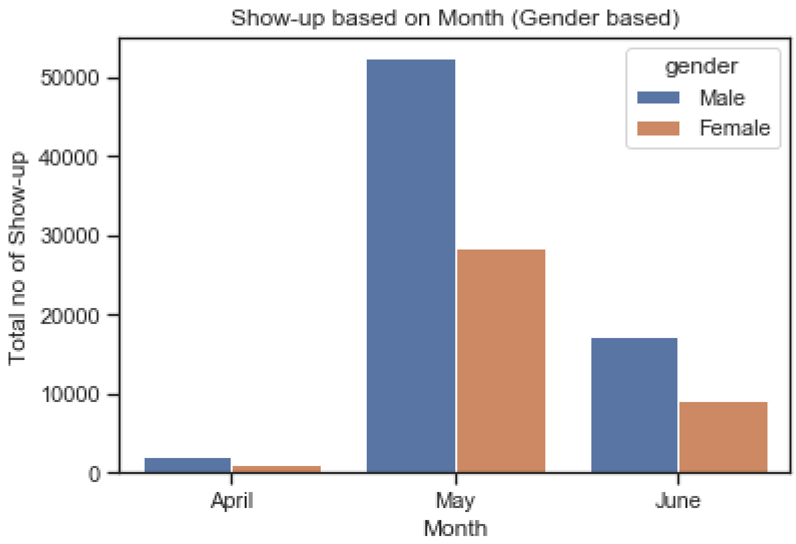
Is there any specific gender who is not showing up for the appointment?

We explored days and months with gender and sms with gender to get an idea if Gender has any role to play in not showing for the appointment.

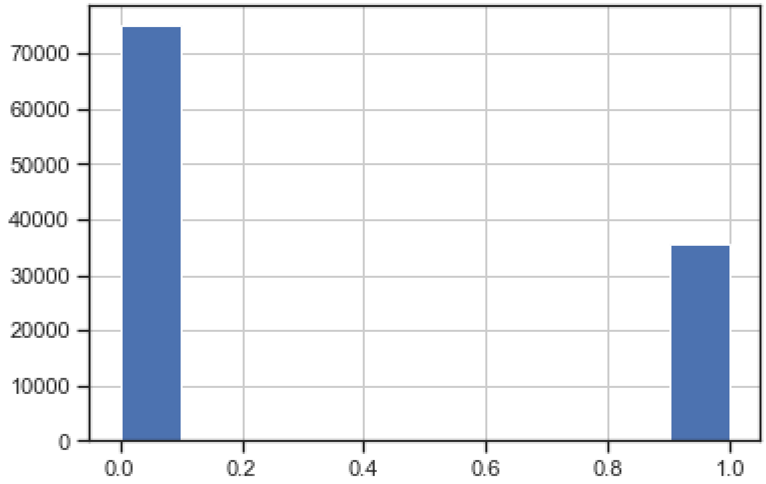
In [30]:
```
df.groupby('day').count()

sns.countplot(data=df, x='day', hue='gender');
plt.legend(['Male','Female'], title='gender');
plt.xlabel('Day of the week')
plt.ylabel('Total no of Show-up')
plt.title('Show-up based on the Day of the Week(Gender based)');
```



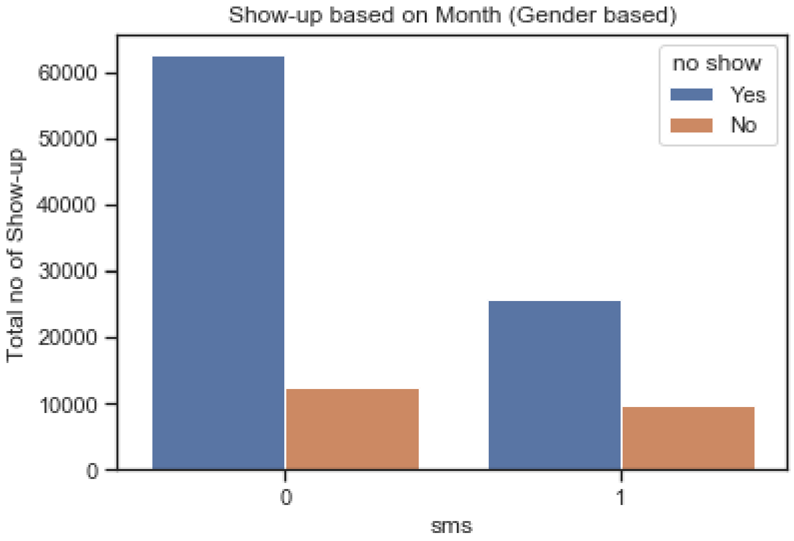
In [62]:
```
df.groupby('month').count()

sns.countplot(data=df, x='month', hue='gender');
plt.legend(['Male','Female'], title='gender');
plt.xlabel('Month')
plt.ylabel('Total no of Show-up')
plt.title('Show-up based on Month (Gender based)');
```



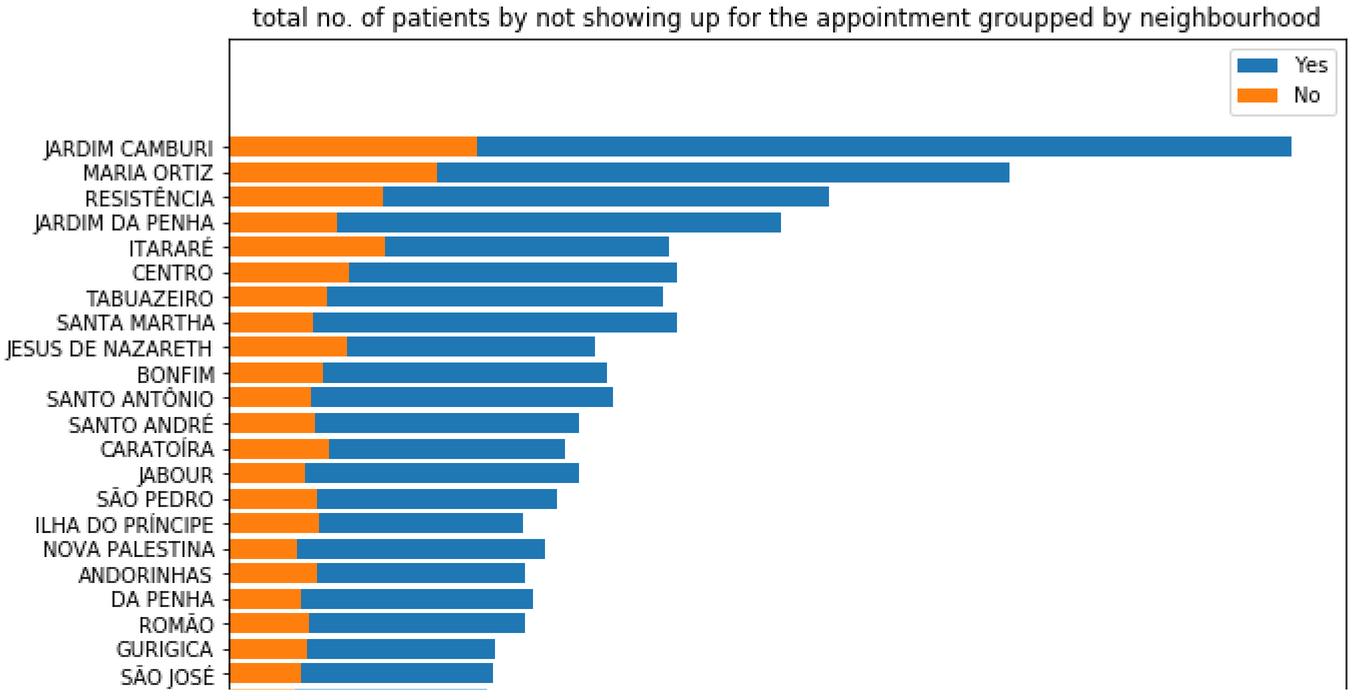
In [76]:
```
df['received_sms'].hist();
```

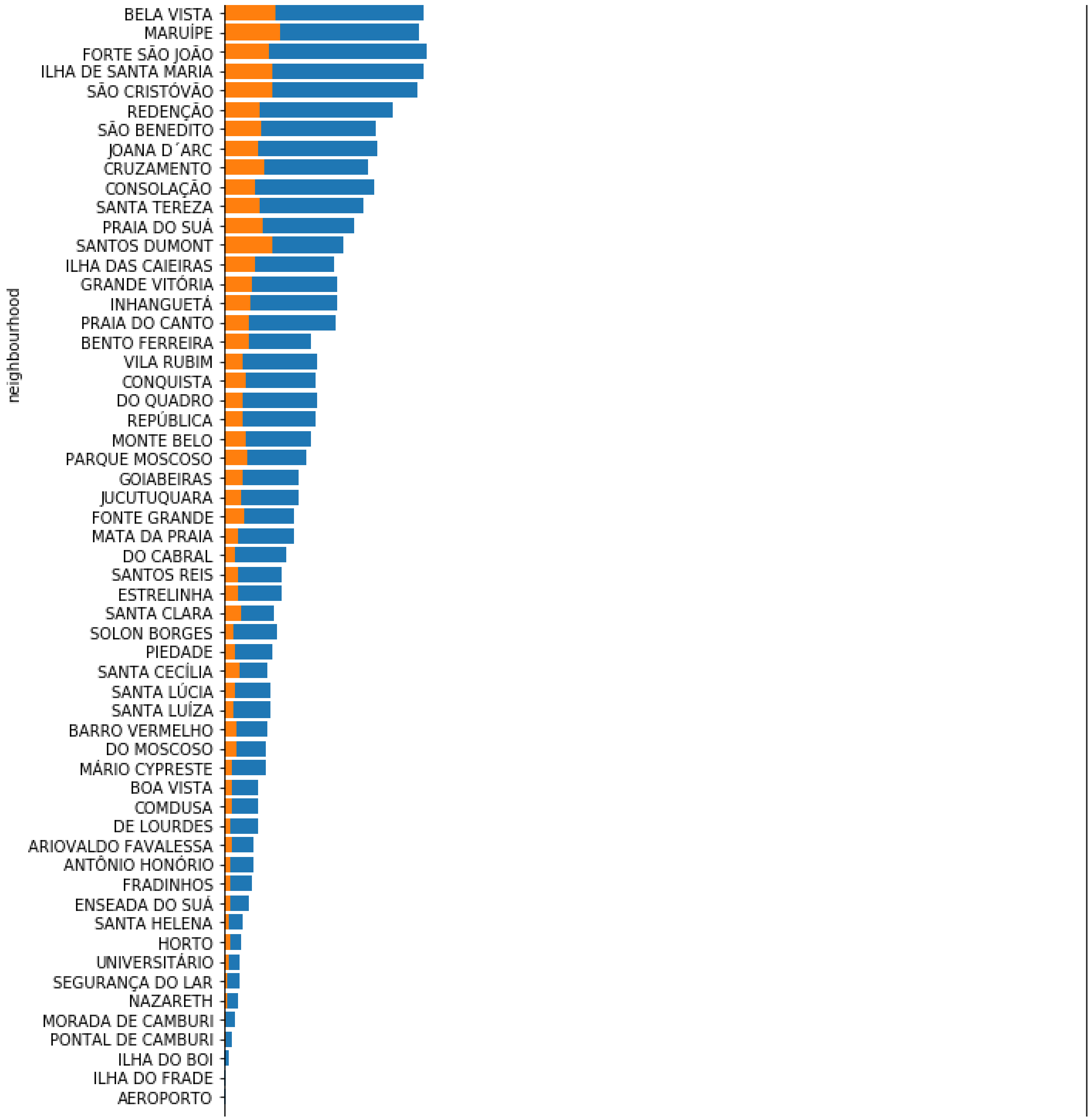


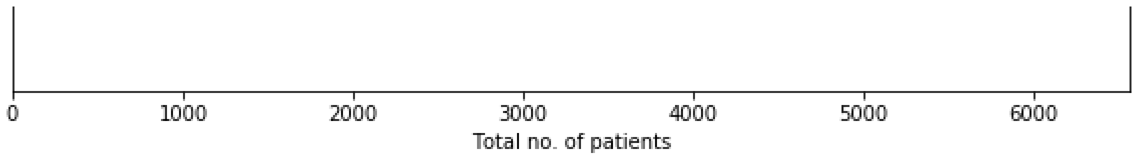
In [75]:
```
df.groupby('received_sms').count()

sns.countplot(data=df, x='received_sms', hue='no_show');
plt.legend(['Yes','No'], title='no show');
plt.xlabel('sms')
plt.ylabel('Total no of Show-up')
plt.title('Show-up based on Month (Gender based)');
```



In [39]:
```
neighborhood_groupped = df.groupby(['neighbourhood', 'no_show']).count().unstack().patient_id
neighborhood_groupped["sum"] = neighborhood_groupped['No'] + neighborhood_groupped['Yes']
neighborhood_groupped.sort_values(by="sum", inplace=True)
neighborhood_groupped.dropna(inplace=True)

# plotting our data
plt.figure(figsize=(10, 20))

# bar chart
plt.barh(neighborhood_groupped.index, neighborhood_groupped['No'].values)
plt.barh(neighborhood_groupped.index, neighborhood_groupped['Yes'].values)

# configs
plt.xlabel("Total no. of patients")
plt.ylabel("neighbourhood")
plt.legend(["Yes", "No"])

plt.title("total no. of patients by not showing up for the appointment groupped by neighbourhood")

plt.show();
```

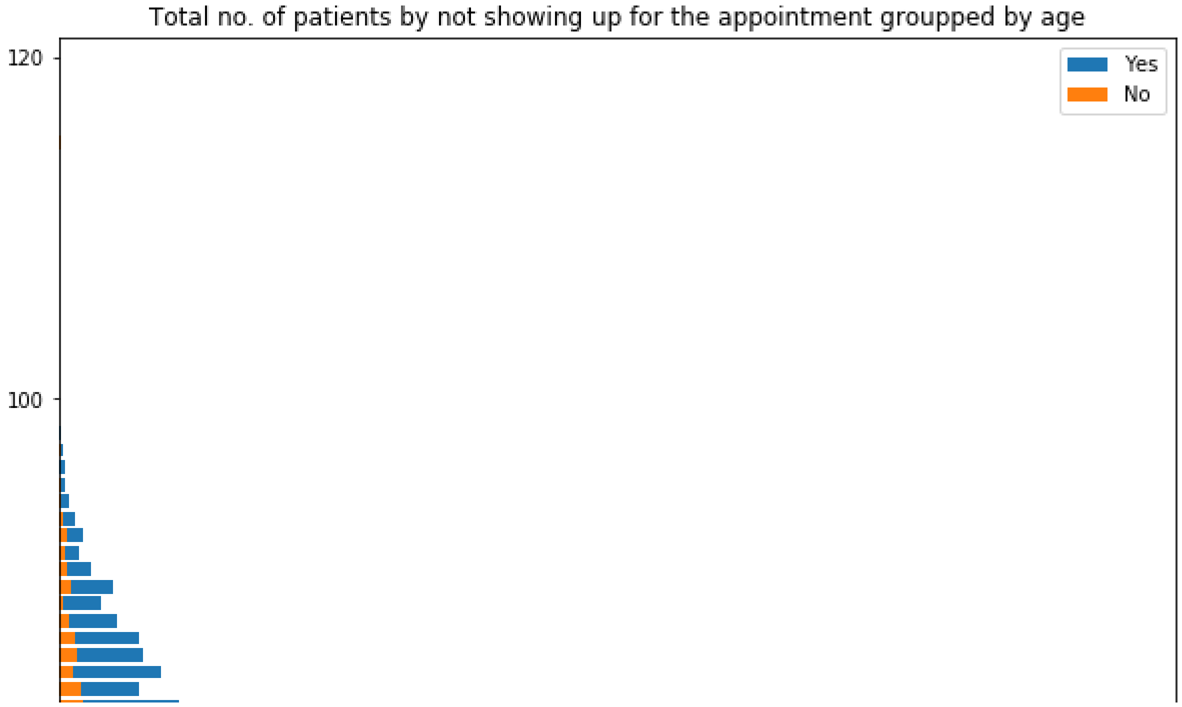


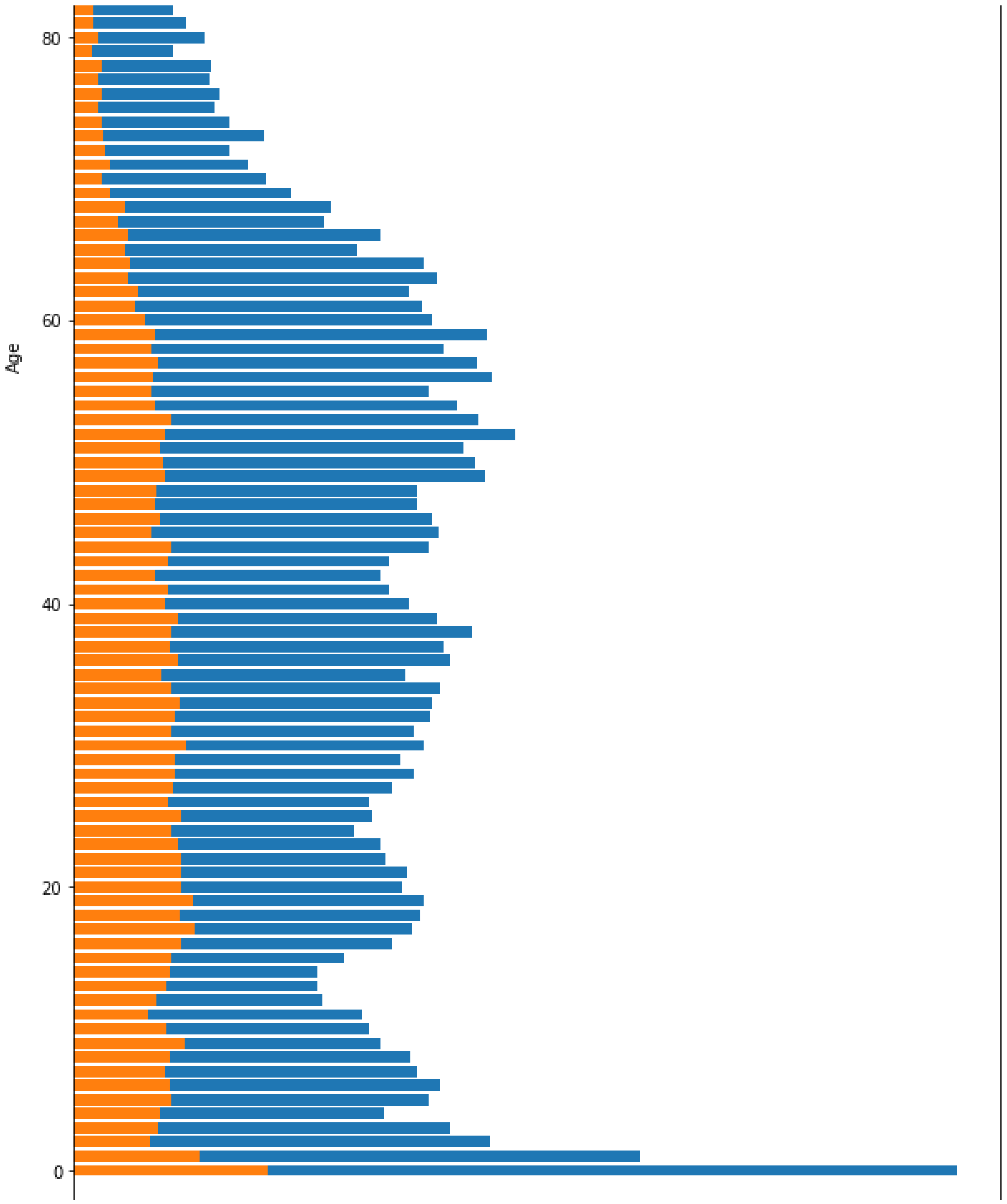

neighbourhood
BELA VISTA
MARUÍPE
FORTE SÃO JOÃO
ILHA DE SANTA MARIA
SÃO CRISTÓVÃO
REDENÇÃO
SÃO BENEDITO
JOANA D´ARC
CRUZAMENTO
CONSOLAÇÃO
SANTA TEREZA
PRAIA DO SUÁ
SANTOS DUMONT
ILHA DAS CAIEIRAS
GRANDE VITÓRIA
INHANGUETÁ
PRAIA DO CANTO
BENTO FERREIRA
VILA RUBIM
CONQUISTA
DO QUADRO
REPÚBLICA
MONTE BELO
PARQUE MOSCOSO
GOIABEIRAS
JUCUTUQUARA
FONTE GRANDE
MATA DA PRAIA
DO CABRAL
SANTOS REIS
ESTRELINHA
SANTA CLARA
SOLON BORGES
PIEDADE
SANTA CECÍLIA
SANTA LÚCIA
SANTA LUÍZA
BARRO VERMELHO
DO MOSCOSO
MÁRIO CYPRESTE
BOA VISTA
COMDUSA
DE LOURDES
ARIOVALDO FAVALESSA
ANTÔNIO HONÓRIO
FRADINHOS
ENSEADA DO SUÁ
SANTA HELENA
HORTO
UNIVERSITÁRIO
SEGURANÇA DO LAR
NAZARETH
MORADA DE CAMBURI
PONTAL DE CAMBURI
ILHA DO BOI
ILHA DO FRADE
AEROPORTO

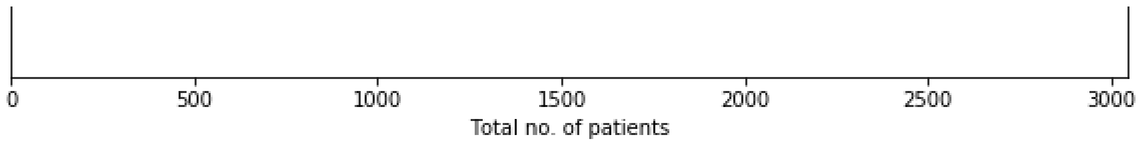

0
1000
2000
3000
4000
5000
6000
Total no. of patients

In [40]:

```
age_groupped = df.groupby(['age', 'no_show']).count().unstack().patient_id
age_groupped["sum"] = age_groupped['No'] + age_groupped['Yes']
age_groupped.sort_values(by="sum", inplace=True)
age_groupped.dropna(inplace=True)

# plotting our data
plt.figure(figsize=(10, 20))

# bar chart
plt.barh(age_groupped.index, age_groupped['No'].values)
plt.barh(age_groupped.index, age_groupped['Yes'].values)

# configs
plt.xlabel("Total no. of patients")
plt.ylabel("Age")
plt.legend(["Yes", "No"])

plt.title("Total no. of patients by not showing up for the appointment groupped by age")

plt.show();
```



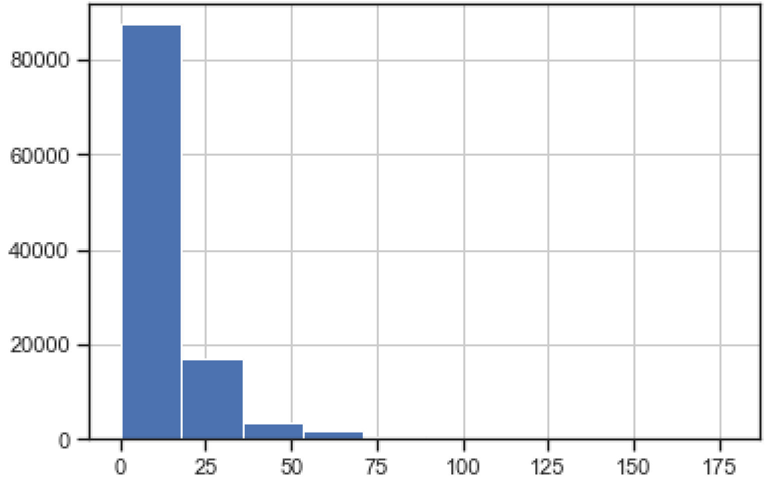

80
60
40
20
0
Age



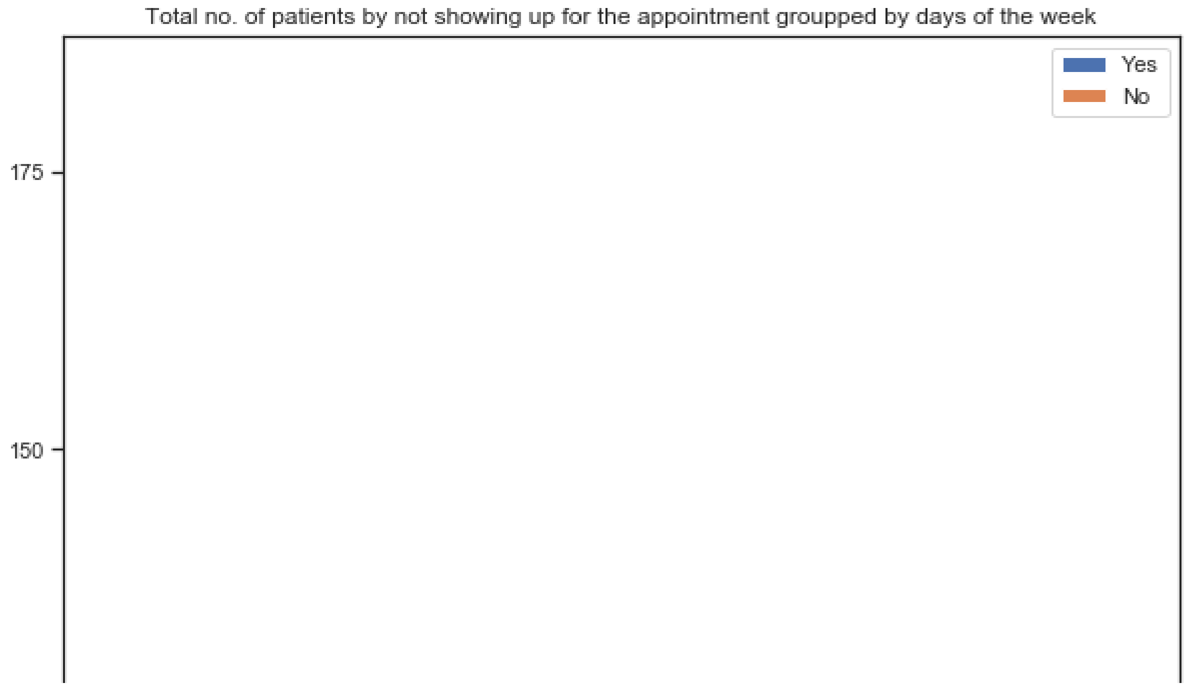
Does the waiting time influenced on not showing up for the appointment?

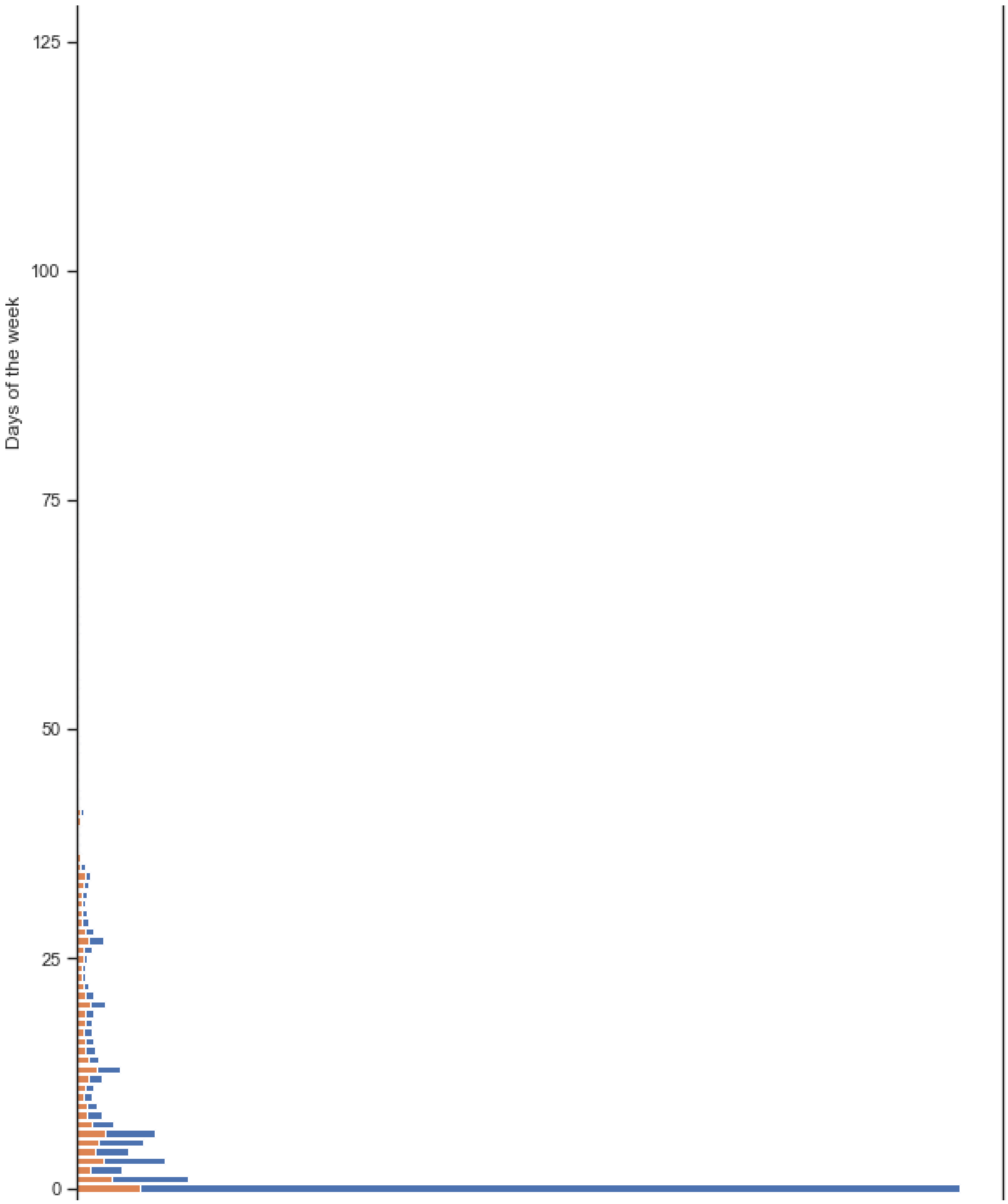
We grouped waiting time with the patients who are showing or not at the appointment to get an insight as well.

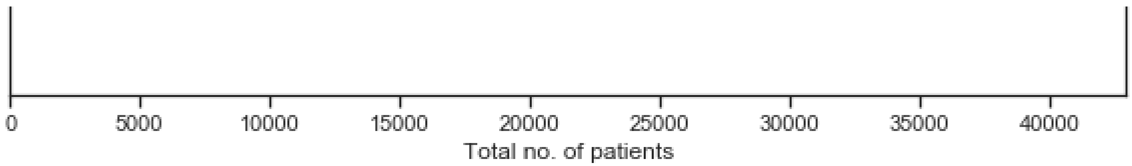
In [59]:
```
df['appointment_waiting_days'].hist();
```



In [61]:
```
waiting_time_groupped = df.groupby(['appointment_waiting_days', 'no_show']).count().unstack().patient_id
waiting_time_groupped["sum"] = waiting_time_groupped['No'] + waiting_time_groupped['Yes']
waiting_time_groupped.sort_values(by="sum", inplace=True)
waiting_time_groupped.dropna(inplace=True)

# plotting our data
plt.figure(figsize=(10, 20))

# bar chart
plt.barh(waiting_time_groupped.index, waiting_time_groupped['No'].values)
plt.barh(waiting_time_groupped.index, waiting_time_groupped['Yes'].values)

# configs
plt.xlabel("Total no. of patients")
plt.ylabel("Appointment Watiting Time")
plt.legend(["Yes", "No"])

plt.title("Total no. of patients by not showing up for the appointment groupped by appointment waiting time")

plt.show();
```




Days of the week
125
100
75
50
25
0

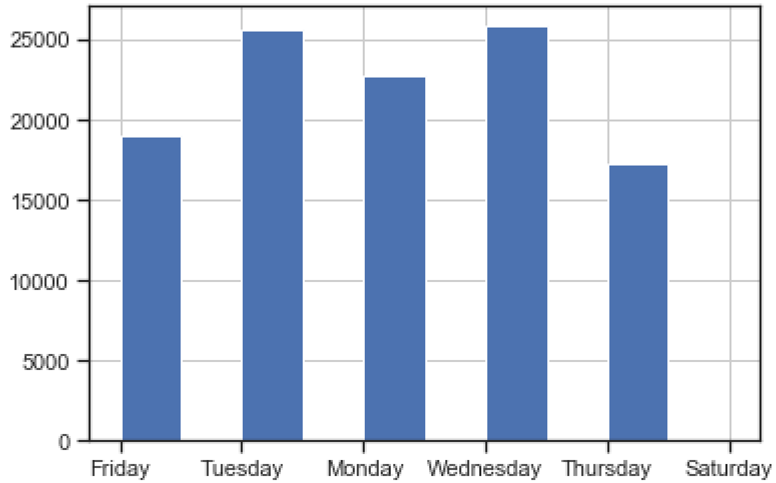


Which months or days influences mostly on patient not showing up for the appointment?

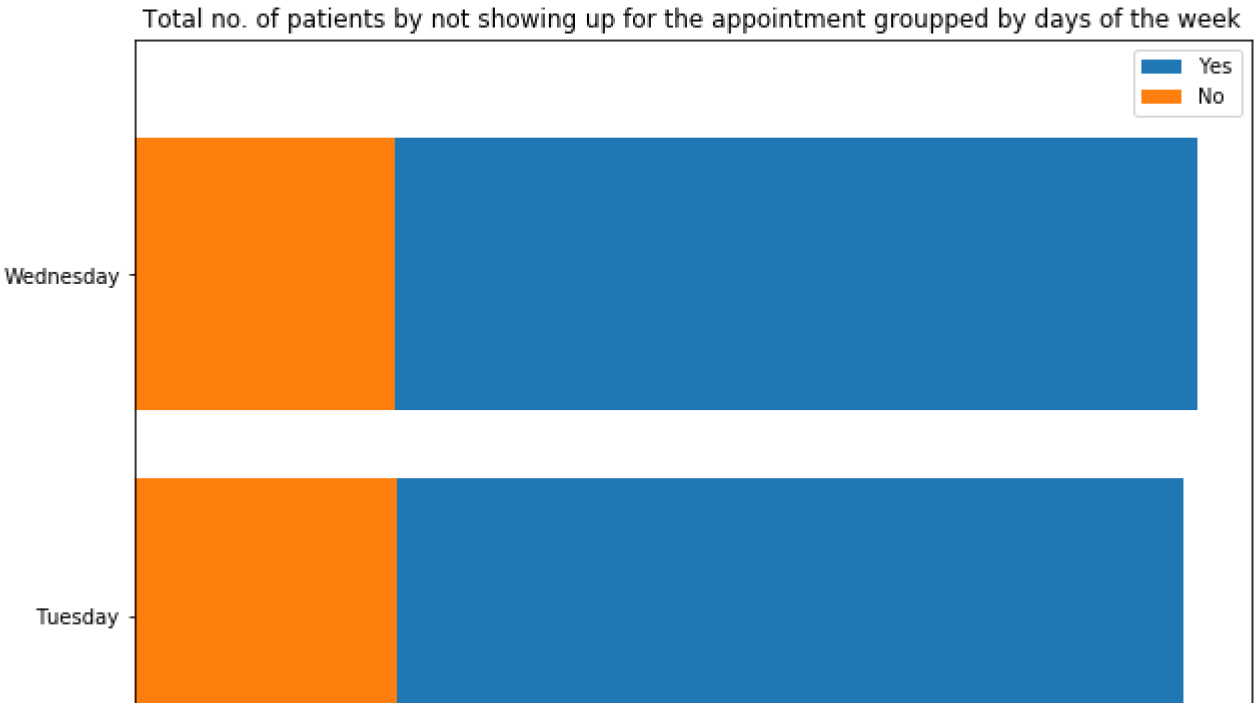
We can see in the figure below:

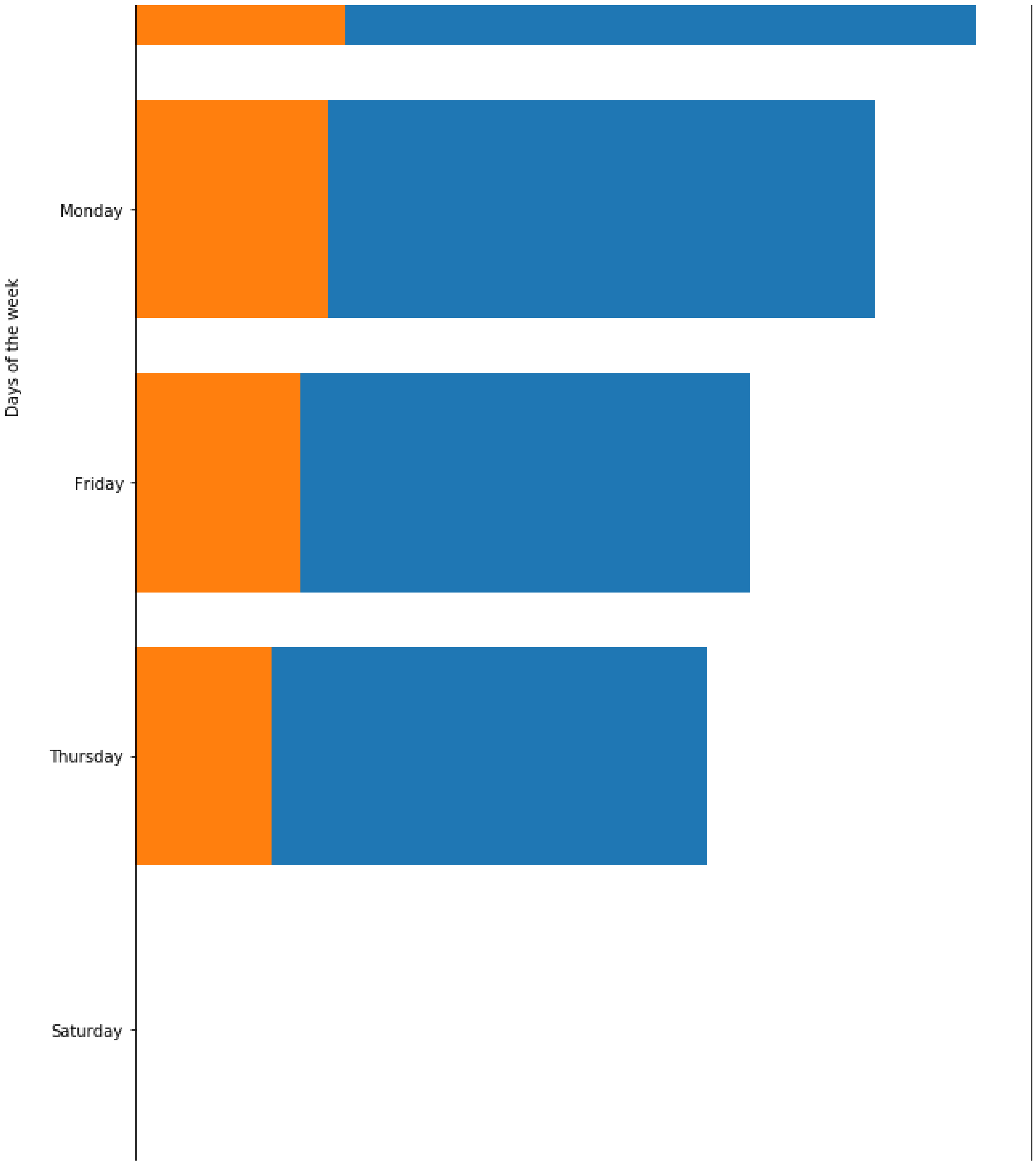
- that the number of patients showing up or not, monthly and day wise.
- that most of the patients applied for May, then June and very few in April.
- that most of numbers of patients come in working days and wednesday is the day with the maximum numbers geeting appointmnet.

In [60]:
```
df['day'].hist();
```

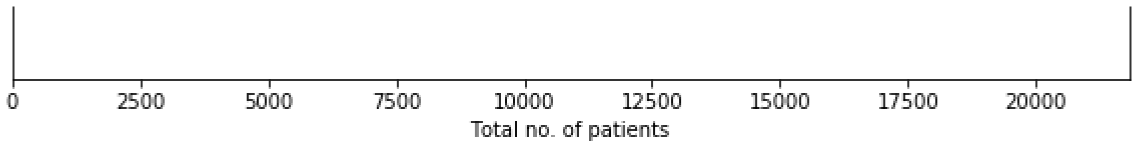


In [46]:
```
day_groupped = df.groupby(['day', 'no_show']).count().unstack().patient_id
day_groupped["sum"] = day_groupped['No'] + day_groupped['Yes']
day_groupped.sort_values(by="sum", inplace=True)
day_groupped.dropna(inplace=True)

# plotting our data
plt.figure(figsize=(10, 20))

# bar chart
plt.barh(day_groupped.index, day_groupped['No'].values)
plt.barh(day_groupped.index, day_groupped['Yes'].values)

# configs
plt.xlabel("Total no. of patients")
plt.ylabel("Days of the week")
plt.legend(["Yes", "No"])

plt.title("Total no. of patients by not showing up for the appointment groupped by days of the week")

plt.show();
```



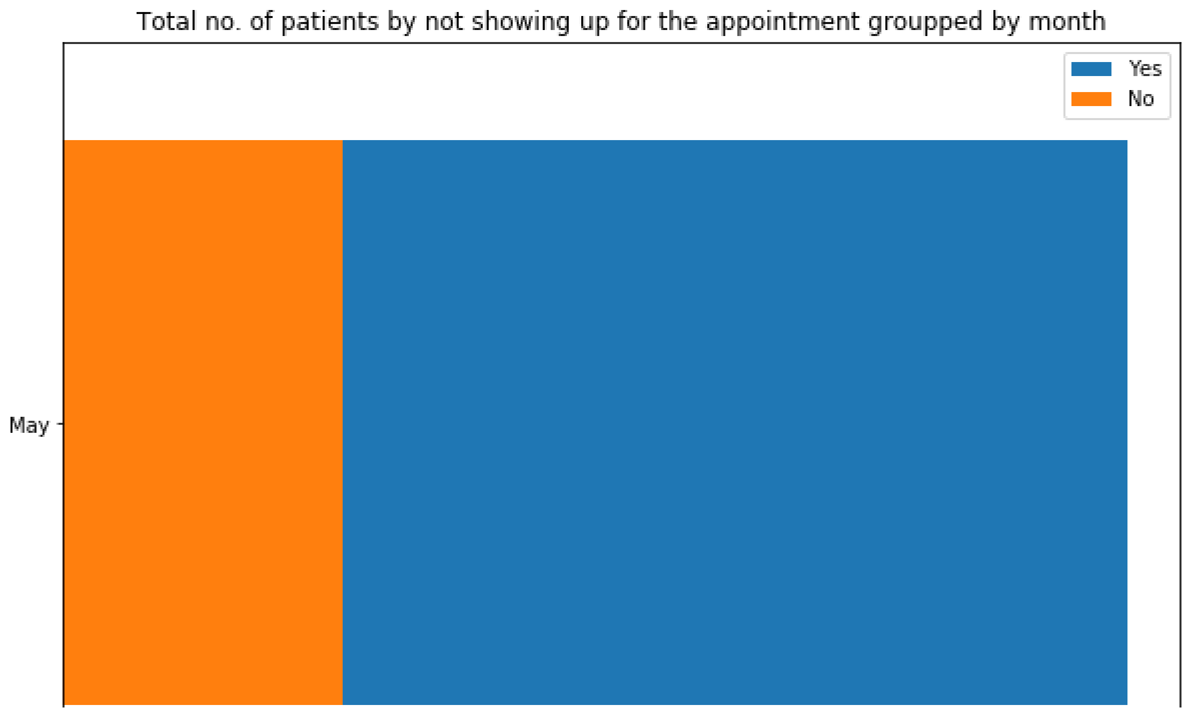


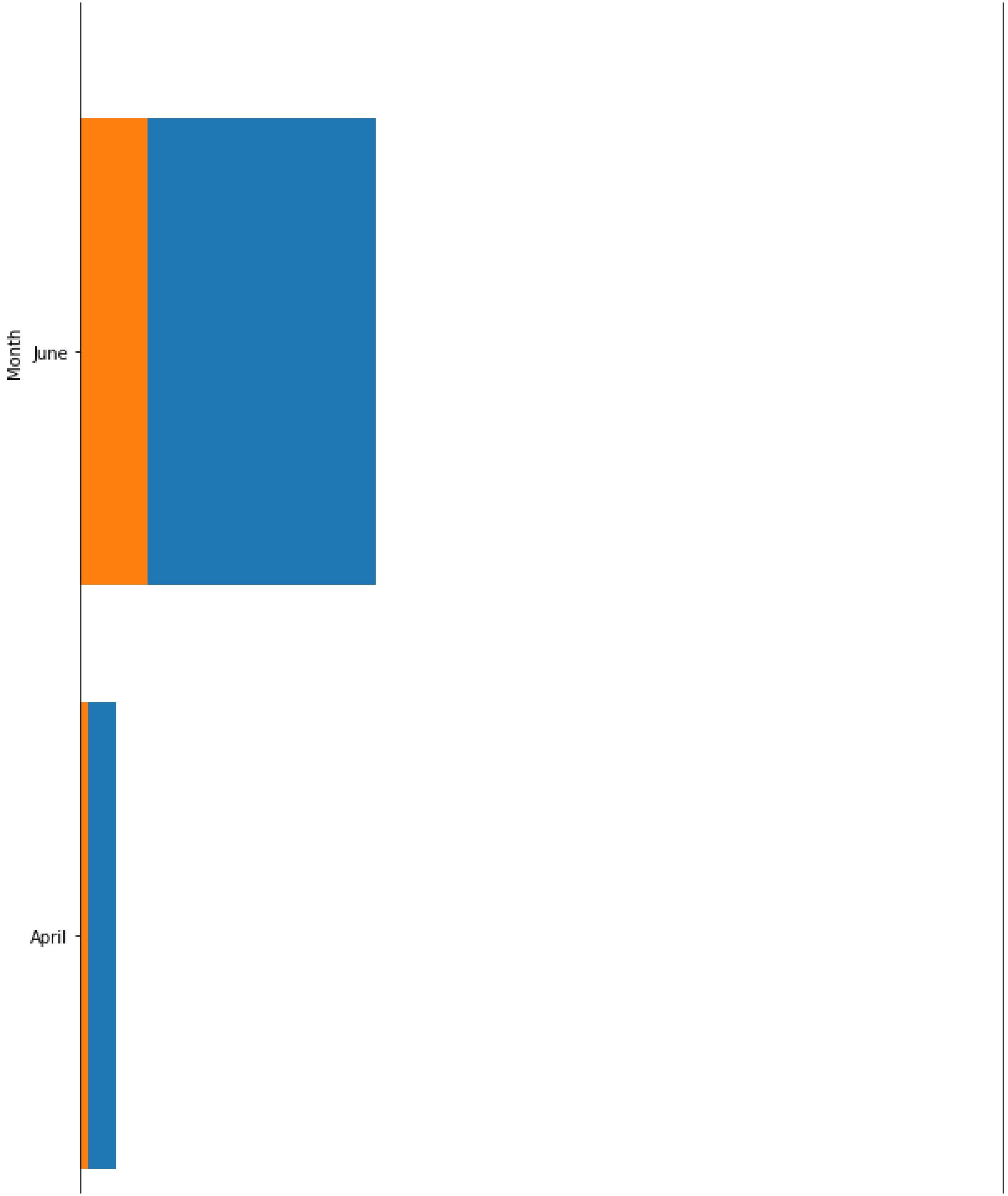
Days of the week
Monday
Friday
Thursday
Saturday

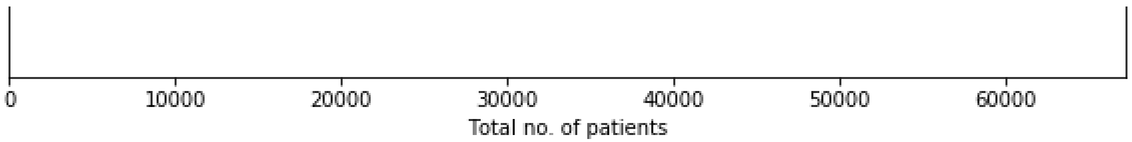

0
2500
5000
7500
10000
12500
15000
17500
20000
Total no. of patients

In [47]:

```
month_groupped = df.groupby(['month', 'no_show']).count().unstack().patient_id
month_groupped["sum"] = month_groupped['No'] + month_groupped['Yes']
month_groupped.sort_values(by="sum", inplace=True)
month_groupped.dropna(inplace=True)

# plotting our data
plt.figure(figsize=(10, 20))

# bar chart
plt.barh(month_groupped.index, month_groupped['No'].values)
plt.barh(month_groupped.index, month_groupped['Yes'].values)

# configs
plt.xlabel("Total no. of patients")
plt.ylabel("Month")
plt.legend(["Yes", "No"])

plt.title("Total no. of patients by not showing up for the appointment groupped by month")

plt.show();
```




Month
June
April



Conclusion

There is not a clear conclusion but here are the answers to question according to analysis done above:

1. The most important factor that is influencing the patient to no showing the medical appointment?

   - I did not find any specific factor influencing the patient to not showing for the medical appointments, but we have tried to group few variables to get some intersting insights.

After analysing the data provided, I have found some interesting insights which are following:

- Patient ID
  - There were 48228 duplicated patients ID, which shows people have been taking appointments again and again.
- Age
  - There are mor younger people taking appointments as compare to older people, most of the people are of less than age 60.
- Waiting time
  - 50 percent of the patients have to wait approximately for 3 days, where as people after 75 percentile has to wait for more than 14 days, with maximum reaching to 178 days.
- sms
  - Most of the patient did not receive sms, but this doesnt help us in getting some meaningful information with respect to patietns not showing up for the appointment.
- Gender
  - There is a big difference on the amount of woman attending to consultations compared to the men.

- scholarship
  - Very few people had scholarship

In [ ]: