

Felix Sargent

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SAN FRANCISCO

Experience

Product Manager, [Repose](#) @[Rackspace](#)

December 2013 - In Progress

- Product Owner for Repose, the API Middleware Platform
Repose handles Authentication (Openstack Keystone), Security, Rate Limiting, and Content Normalization for nearly all Rackspace APIs
- Defined the product strategy, roadmap, user stories, KPIs, and priorities
- Improved product NPS score by 25%
- Recreated documentation, branding, and website
- [Presented Repose, the Openstack API Filter at OpenStack Atlanta](#)

Product Manager, [Autoscale](#) @[Rackspace](#)

November 2012 - December 2013

- Product Owner for [Rackspace Autoscale](#), an API to dynamically scale cloud infrastructure based on monitoring alerts
- Product Owner from inception to delivery one year later
- 1M new servers created by Autoscale since delivery
- Defined the product strategy, roadmap, user stories, KPIs, and priorities
- Restructured our product to [integrate](#) with [OpenStack](#)

Software Engineer @[Rackspace](#)

August 2011 - November 2012

- Developer and support engineer on [Cloudkick](#), a Django based Cloud Server Monitoring/Management console
- Developer on Rackspace Cloud Control Panel
- Developer on Open Source project [Gutsy](#), an automagical NodeJS project dashboard
- Developer of [RaxURL](#), a NodeJS internal URL shortener
- Built the office [Keperator](#)

Linux Infrastructure Engineer @[Salesforce.com](#)

August 2010 - August 2011

- Created Ubuntu corporate image currently deployed worldwide to Salesforce.com Developers
- Built Corporate Puppet infrastructure, scaled to 500+ nodes, monitored with Puppet Dashboard

Support Engineer @[Google](#) ([Astreya](#))

August 2009 - August 2010

- Linux and Puppet Support Administrator
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Skills

Product Management

- Product and Project Management
- Scrum Alliance Certified Agile Product Owner & Scrum Master
- Product requirements definition, storyboarding and use case development
- Atlassian JIRA, Confluence Trainer and Administrator
- Presentation and sales experience

Engineering and Operations

- Python (Django, Twisted)
- Docker fanatic
- NodeJS
- HTML5, CSS, AngularJS
- Puppet, Chef, and general DevOps Enthusiast
- API Management, REST, JSON, XML, HTTP, RSS, Apache Thrift

Nationalities

- United States, European (UK), and Australian Citizenship
 - Learning Mandarin Chinese, 你好!
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Education

Economics @[San Francisco State University](#)

Graduated Spring 2009

President, Economics Students Association 2008

Treasurer, Pre-Law Society 2008

Varsity Intercollegiate Policy Debate Team

Personal

Founded the [Code for America San Francisco Brigade](#). We reformed the way [unbanked San Francisco Citizens find services](#), made the [City Administrative Code](#) available [online](#) and created new ways to [visualize the SF Budget](#).