

Felix Sargent

FELIX.SARGENT@GMAIL.COM
HTTP://FELIXSARGENT.COM
NEW YORK

Experience

Product Manager, [Bloomberg Vault Surveillance](#) @[Bloomberg](#)

October 2014 - In Progress

- Product Owner for Bloomberg Vault Surveillance, the communications monitoring and auditing tool for the Bloomberg Terminal (MCMP, BVTP)
- Implemented technology and policies to capture communications to prevent Market Abuse, Insider Trading, Harassment, and Data Loss
- Coordinated a team working on the latest and greatest technology stack including Scala, Play, Accumulo, & Akka running on a Mesos infrastructure
- Worked with Compliance and Security Officers to ensure the data integrity of our clients, and the Bloomberg Terminal
- Product Management Mentor in the 2015 The Product Mentor program, associated with The Product Group. Presented "Inheriting a Project".

Product Manager, [Repose](#) @[Rackspace](#)

December 2013 - October 2014

- Product Owner for Repose, the API Middleware Platform
Repose handles Rackspace API Security, Rate Limiting, Content Normalization and more
- Defined the product strategy, roadmap, user stories, KPIs, and priorities
- Presented [Repose, the Openstack API Filter](#) at OpenStack Atlanta
- Improved Net Promoter Score by 25% by revamping documentation, and simplifying product support processes
- Built out continuous integration, continuous deployment infrastructure with Jenkins/Docker/Puppet

Product Manager, [Autoscale](#) @[Rackspace](#)

November 2012 - December 2013

- Founding Product Owner for [Rackspace Autoscale](#), an API to dynamically scale cloud infrastructure based on monitoring alerts
- Defined the product strategy, roadmap, user stories, KPIs, and priorities
- 30,000+ new servers created by Autoscale since launch
- Restructured our product to [integrate](#) with [OpenStack](#)

Software Engineer @[Cloudkick](#)

August 2011 - November 2012

- Developer and support engineer on [Cloudkick](#), a Python/Django based Cloud Server Monitoring/Management console, which was acquired by Rackspace.
- Developer on Rackspace Cloud Control Panel
- Developer on Open Source project [Gutsy](#), an automagical NodeJS project dashboard
- Developer of [RaxURL](#), a NodeJS internal URL shortener
- Built the office [Kegerator](#)

Operations Engineer @Salesforce.com

August 2010 - August 2011

- Designed Ubuntu Developer image deployed to Salesforce.com Developers
- Built Corporate Puppet infrastructure, scaled to 500+ nodes, monitored with Puppet Dashboard

Operations Engineer @Google (Astreya)

August 2009 - August 2010

- Linux and Puppet Support Administrator

Skills

Product Management

- Product and Project Management
- Scrum Alliance Certified Agile Product Owner & Scrum Master
- Product requirements definition, storyboarding and use case development
- Atlassian JIRA, Confluence Trainer and Administrator
- Presentation and sales experience

Engineering and Operations

- Python (Django, Twisted)
- Docker fanatic
- NodeJS
- HTML5, CSS, AngularJS
- Puppet, Chef, and general DevOps Enthusiast
- API Management, REST, JSON, XML, HTTP, RSS, Apache Thrift

Nationalities

- United States, European (UK), and Australian Citizenship
- Learning Mandarin Chinese, 你好!

Education

Economics @San Francisco State University

Graduated Spring 2009

President, Economics Students Association 2008

Treasurer, Pre-Law Society 2008

Varsity Intercollegiate Policy Debate Team

Personal

Founded the [Code for America San Francisco Brigade](#). We reformed the way [unbanked San Francisco Citizens find services](#), made the [City Administrative Code available online](#) and created new ways to [visualize the SF Budget](#).