

# Felix Sargent

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OAKLAND, CALIFORNIA

## Experience

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### Director of Engineering @ [MediaMath](#)

November 2016 - In Progress

- Managed two teams of engineers to decompose a monolithic Perl service to extract Authentication, Authorization and User services into micro-service APIs.
- Audited and replaced troublesome and expensive legacy API gateway (Mashery), saving \$200k/yr.
- Replaced legacy cookie authentication service. Project allowed for rollout of OAuth2, Multi Factor Authentication, saving \$600k/year and dramatically increasing security.
- Audited and revamped all API documentation to OAS v3. API Docs are available at <https://apidocs.mediamath.com>.
- Managed engineering support to Sales Operations, including consultation for Havas, Digitas, IBM, Uber and more on how to integrate with our API platform.

### VP of Product @ [SeamlessDocs](#)

November 2015 - November 2016

- Led the product team with a philosophy of servant leadership to encourage discussion, healthy debate, and clear communication
- Created product strategy and worked with CEO to set roadmap to replace unreliable legacy systems
- Conducted extensive user research with government officials to refine product features and specifications
- Partnered with FileStack to implement an AWS S3 -> ZIP API to allow our customers to easily export bundles of submissions
- Re-negotiated contractual obligations with customers to reduce commitments, and align engineering roadmap with company direction

### Sr. Product Manager @ [Bloomberg](#)

October 2014 - November 2015

- Product Owner for Bloomberg Vault Surveillance, the communications monitoring and auditing tool for the Bloomberg Terminal (MCMP, BVTP)
- Implemented technology and policies to capture communications to prevent Market Abuse, Insider Trading, Harassment, and Data Loss
- Coordinated a team working on the latest and greatest technology stack including Scala, Play, Accumulo, & Akka running on a Mesos infrastructure
- Worked with Compliance and Security Officers to ensure the data integrity of our clients, and the Bloomberg Terminal

## Product Manager @ [Rackspace](#)

August 2011 - October 2014

- Product owner for [Repose](#), the API Middleware Platform. Repose handles Authentication (Openstack Keystone), Security, Rate Limiting, and Content Normalization for Rackspace APIs
- Built out Continuous Integration/Deployment infrastructure in with Jenkins/Docker
- Presented Repose, the Openstack API Filter at OpenStack 2014
- Product owner for [Rackspace Autoscale](#), an API to dynamically scale cloud infrastructure based on monitoring alerts
- Product Owner from inception to delivery one year later
- 30,000 new servers created by Autoscale since delivery
- Enabled agile development, continuous integration, deployment, and testing
- Defined the product strategy, roadmap, user stories, KPIs, and priorities
- Aligned our product to [integrate](#) with [OpenStack](#)
- Fought to get our product [open sourced](#)
- Created a culture of a teatime at Rackspace
- Built the office [Kegeerator](#)

## Education

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### BA Economics @ San Francisco State University

Spring 2009

- Concentration: Game Theory
- International Relations Minor
- Varsity Debate Team

## Volunteering

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Chair of the Board, Center for Election Science, a 501(c)3 organization dedicated to improving the way we poll, make decisions, and vote

Mentor in [The Product Mentor](#) program associated with [The Product Group](#).

- Recognized with the Outstanding Product Mentor Award, 2017
- Presented:
  - Managing Technical Debt (July 17, 2016)
  - How to Interview a Product Manager (February 7, 2016)
  - Inheriting a Project (July 8, 2015)

Founded the Code for America San Francisco Brigade.

- Reformed the way San Francisco Citizens [get access to financial services](#)
- Brought the City Administrative Code online
- Created new ways to visualize the San Francisco City Budget

[Camp Counselor](#) at [Camp Okizu](#), a summer camp for children with cancer, and their families.

Raised \$4000 and rode the [2014 AIDS Lifecycle Ride](#) 545 Miles from San Francisco to Los Angeles.