Felix Sargent

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NEW YORK

Experience

Product Manager, Bloomberg Vault Surveillance @Bloomberg

October 2014 - In Progress

- Product Owner for Bloomberg Vault Surveillance, the communications monitoring and auditing tool for the Bloomberg Terminal (MCMP, BVTP)
- Implemented technology and policies to capture communications to prevent Market Abuse, Insider Trading, Harassment, and Data Loss
- Coordinated a team working on the latest and greatest technology stack including Scala, Play, Accumulo, & Akka running on a Mesos infrastructure
- Worked with Compliance and Security Officers to ensure the data integrity of our clients, and the Bloomberg Terminal
- Product Management Mentor in the 2015 The Product Mentor program, associated with The Product Group. Presented "Inheriting a Project".

Product Manager, Repose @Rackspace

December 2013 - October 2014

- Product Owner for Repose, the API Middleware Platform
  Repose handles Rackspace API Security, Rate Limiting, Content Normalization and more
- Defined the product strategy, roadmap, user stories, KPIs, and priorities
- Presented Repose, the Openstack API Filter at OpenStack Atlanta
- Improved Net Promoter Score by 25% by revamping documentation, and simplifying product support processes
- Built out continuous integration, continuous deployment infrastructure with Jenkins/Docker/Puppet

Product Manager, Autoscale @Rackspace

November 2012 - December 2013

- Founding Product Owner for Rackspace Autoscale, an API to dynamically scale cloud infrastructure based on monitoring alerts
- Defined the product strategy, roadmap, user stories, KPIs, and priorities
- 30,000+ new servers created by Autoscale since launch
- Restructured our product to integrate with OpenStack

Software Engineer @Rackspace

August 2011 - November 2012

- Developer and support engineer on Cloudkick, a Python/Django based Cloud Server Monitoring/Management console
- Developer on Rackspace Cloud Control Panel
- Developer on Open Source project Gutsy, an automagical NodeJS project dashboard
- Developer of RaxURL, a NodeJS internal URL shortener
- Built the office Kegerator

Operations Engineer @Salesforce.com

August 2010 - August 2011

- Designed Ubuntu Developer image deployed to Salesforce.com Developers
- Built Corporate Puppet infrastructure, scaled to 500+ nodes, monitored with Puppet Dashboard

Operations Engineer @Google (Astreya)

August 2009 - August 2010

- Linux and Puppet Support Administrator

Skills

Product Management

- Product and Project Management
- Scrum Alliance Certified Agile Product Owner & Scrum Master
- Product requirements definition, storyboarding and use case development
- Atlassian JIRA, Confluence Trainer and Administrator
- Presentation and sales experience

Engineering and Operations

- Python (Django, Twisted)
- Docker fanatic
- NodeJS
- HTML5, CSS, AngularJS
- Puppet, Chef, and general DevOps Enthusiast
- API Management, REST, JSON, XML, HTTP, RSS, Apache Thrift

Nationalities

- United States, European (UK), and Australian Citizenship
- Learning Mandarin Chinese, 你好!

Education

Economics @San Francisco State University

Graduated Spring 2009

President, Economics Students Association 2008

Treasurer, Pre-Law Society 2008

Varsity Intercollegiate Policy Debate Team

Personal

Founded the Code for America San Francisco Brigade. We reformed the way unbanked San Francisco Citizens find services, made the City Administrative Code available online and created new ways to visualize the SF Budget.