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IRCTCs e-Ticketing Service

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**Electronic Reservation Slip (Personal User)**

- This ticket will only be valid with an ID proof in original. If found travelling without ID Proof, Passenger will be treated as without ticket and charged as per extant Railway rules.
- At least one passenger should travel with his/her ID card in original which is indicated on the ERS/VRM. In case he/she is not travelling, all other passenger(s) booked on that ticket, if found travelling in train will be treated as travelling without ticket and charged accordingly.
- Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket :- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt / Public Sector Undertakings of State / Central Government, District Administrations, Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph / Credit Cards issued by Banks with laminated photograph/Unique Identification Card "Aadhaar".
- General rules/ Information for e-ticket passenger have to be studied by the customer for cancellation & refund.

PNR No: 8127188244	Train No. & Name: 12289/NAGPUR DURONTO	Quota: GENERAL (GN)
Transaction ID: 100000057933421	Date & Time Of Booking: 21-Aug-2014 11:30:52 HRS	Class: SLEEPER CLASS (SL)
From: MUMBAI CST(CSTM)	Date Of Journey: 20-Oct-2014	To: NAGPUR(NGP)
Boarding At: MUMBAI CST(CSTM)	Date Of Boarding: 20-Oct-2014	Scheduled Departure: *N.A.
Resv. Upto: NAGPUR(NGP)	Scheduled Arrival: *N.A.	Adult: 1 Child: 0
Passenger Mobile No: 9967141836		Distance: 837 KM
Passenger Address:	p.m.nikhade,keshav nagar,~khat road, bhandara, bhandara, Maharashtra - 441905	

FOOD CHARGES NOT INCLUDED
(NEW TIME TABLE FROM 01-09-2014)

FARE DETAILS :

Ticket Fare **	₹ 515.0	Rupees Five Hundred and Fifteen Only
IRCTC Service Charge (Incl. of Service Tax) #	₹ 11.24	Rupees Eleven and Two Four Paise Only
Total Fare (all inclusive)	₹ 526.24	Rupees Five Hundred and Twenty Six and Two Four Paise Only

Service Charges per e-ticket irrespective of number of passengers on the ticket.

PASSENGER DETAILS :

SNo.	Name	Age	Sex	Bedroll Choice	Booking Status	Current Status
1	BHAVANA NIKHADE	27	Female	YES	WL/57	WL/56

This ticket is booked on a personal user ID and cannot be sold by an agent. If bought from an agent by any individual, it is at his/her own risk.

Acronyms: RLWL: REMOTE LOCATION WAITLIST PQWL: POOLED QUOTA WAITLIST RSWL: ROAD-SIDE WAITLIST

Ticket Printing Time: 21-Aug-2014 11:31:55 HRS

IMPORTANT :

- For details, rules and terms & conditions of E-Ticketing services, please visit www.irctc.co.in.
- *New Time Table will be effective from 01-09-2014. Departure time and Arrival time printed on this ERS/VRM is liable to change. Please Check correct departure and arrival from Railway Station Enquiry, Dial 139 or SMS 'RAIL' to 139.'
- There is amendments in certain provisions of Refund Rule.Refer, Amended Refund Rules w.e.f 01-07-2013.
- The accommodation booked is not transferable and is valid only if the ID card printed above is presented during the journey. The ERS/VRM along with printed ID proof in original would be verified by TTE with the name and PNR on the chart. If the passenger fail to produce/display ERS/VRM due to any eventuality (loss, damaged mobile/laptop etc.) but has the prescribed original proof of identity, a penalty of Rs.50/- per ticket as applicable to such cases will be levied. The ticket checking staff On board/Off board will give Excess Fare Ticket for the same.
- E-ticket cancellations are permitted through www.irctc.co.in by the user.
- PNRs having fully waitlisted status will be dropped and the names of the passengers will not appear on the chart. They are not allowed to board the train. However the names of PARTIALLY waitlisted/confirmed and RAC will appear in the chart.
- Obtain certificate from the TTE /Conductor in case of PARTIALLY waitlisted e-ticket, LESS NO. OF PASSENGERS travelled, A.C.FAILURE, TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing on-line refund request for claiming refund.
- Passengers are advised not to carry inflammable/dangerous/explosive/articles as part of their luggage and also to desist from smoking in the trains.
- Contact us on: - 24*7 Hrs Customer Support at 011-23340000, Chennai Customer Care 044 – 25300000 or Mail To: care@irctc.co.in.
- For any suggestions/complaints related to Catering services,contact Toll Free No. 1800-111-321 (07.00 hrs to 22.00 hrs)

