

# Shashank Jaiswal

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**SALESFORCE  
CERTIFIED**

Platform Developer I

**Career Objective** Flexible and adaptable person with a zeal to learn new technologies while constantly trying to improve existing skill set, looking to work in an invigorating and encouraging environment.

## Technical Skills

- **Salesforce Configuration:** Object Relationship and Fields, Validation Rules, Page Layouts, Record Types, Search Layouts, Approval Process, Reports, AppExchange Packages
- **Salesforce Customization:** Apex Classes, Triggers, Test Classes, Visualforce Pages, Visualforce components, S-Controls
- **Salesforce Tools:** Eclipse, Force.com IDE, Data Import Wizard, Data Loader, Workbench
- **CI/CD Tools:** Git, BitBucket, SourceTree
- **Programming Languages Known:** Apex, Java, C++, C
- **Operating System:** Windows and Linux
- **Other Tools:** Jira, Service-Now, DotNetNuke, MS Office
- **Domain Experience:** Technology, Retail

## Work Experience

- **Cognizant Technology Solutions India Pvt. Ltd.,** Programmer Analyst Trainee  
*March 2018 to Present*

### Projects

#### 1. Qlik Salesforce Org Assessment

This project entailed assessment of Org health by leveraging tools like Optimizer, Checkmarx, Lightning Readiness, and Field Trip.

**Team Size** : 3

**Responsibility** : Identify and prioritize actions based on various reports with an aim of performance optimization. Recommend course of action for remediation of blockers identified in the reports. Identify residual components and their dependencies.

#### 2. Qlik Salesforce Org Clean-Up and Lightning Readiness

This phase of project involved taking action on previously identified and recommended actions for optimizing Org performance and health.

**Team Size** : 2

**Responsibility** : Identify and delete unassigned Page Layouts from the Org. Remove installed packages which are no longer in use. Identify and remove unused apex methods, apex classes, and triggers. Increasing test coverage of apex classes and apex triggers. Enforcing best practices across the Org in Apex and SOQLs.

- **Sears IT and Management Services India Pvt. Ltd.**, Intern promoted to Associate Engineer  
*August 2017 to January 2018*

### **Projects**

#### **1. Knowledge Management**

Streamlining and documenting identified processes inside the organization. Gathering knowledge from relevant teams/SMEs and documenting them in knowledge base. Maintain, manage and develop the firm's knowledge infrastructure. Share best practices and tactical knowledge across offices, stores and teams.

#### **2. Story Writing for Service-Now Enhancements and Bug Fixes**

Technical stories revolving around the bug fixes and enhancements in product to bring down human efforts. Work with audience teams to understand the scope and draft accurate description and value points of the story.

#### **3. Holiday Readiness**

Designing and development of the Holiday Readiness Portal on DotNetNuke platform. Time critical upkeeping of the dashboard and report on Holiday Readiness Portal. Received an appreciation for keeping the TAT of time critical tasks to minimum.

### **Professional Qualification**

- **Bachelor of Engineering in Computer Science and Engineering** from RGTU, Bhopal (2017)

### **Academic Qualification**

- Senior School Certificate (10+2) from Central Board of Secondary Education (2013).
- Secondary School Examination (10) from Central Board of Secondary Education (2011).

### **Academic Projects**

- **Jarvis** – A Home Security and Automation Suite for customers to automate, monitor and secure their home.  
**Technology:** IoT, WiFi, Sensors, Embedded Programming
- **RedLife** – Blood donor lookup mobile application using location to match donors with patients in real-time.  
**Technology:** Android and LAMP Stack

### **Extra-Curricular Activities**

- Firefox Student Ambassador
- TCS Mumbai CampCorp (Student Ambassador)

### **Personal Details**

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|--------------------------|---|---|
| <b>Date of Birth</b>     | : | 04 <sup>th</sup> August 1995                          |
| <b>Father's Name</b>     | : | Ashok Kumar Jaiswal                                   |
| <b>Languages Known</b>   | : | English, Hindi  |
| <b>Permanent Address</b> | : | D-102 Anmol Point, 24 Gokul Nagar, Indore (MP) 452016 |

### **Declaration**

I hereby declare that the information furnished above is true to the best of my knowledge.

**Date:**

**Place:** Pune

**Shashank Jaiswal**