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Case: 03784292

TI	his case is Clo	sed and is no l	onger being su	upported. Any comi	ments added w	ill NOT be	
Case Numb Customer Tracking Numb Product Destination/Mark Stat Prior Important to r Customer Proje Any CR Related To Th Ca Related Ci	received by the control of the contr	Qualcomm. Fo		Account Name Account Name Account Name Account Name Account Name Account Contact Emerge Account Photo Date/Time Open Date/Time Clos	atech@qualcon me Wingtech Mobil me zk001 zk001 ail zk001_sw@win ne ed 12/4/2018 10:38	nm.com e Communications Co., Ltd. gtech.com	
Customer Project or Ha	rdware Configurat	tion					
Customer Project	S87567-8937 ▼						
Chipset	MSM8937 ▼						
РМ	None PM8937 PMI8937 PMI8952 PMI8952	Other	*				
Other PM IC Transceiver				Power			
Harscover	None Other WTR2655 WTR2955	WTR2965	A	Amplifier/Module	None QFE2340 QFE4301 QFE4302 QFE4303	Third Party	~
Antenna Tuner	Third Party	None		PA Power Management	Third Party	None	=
	QAT2514 QAT3514 QAT3514 (x2) QAT3514 (x3)	None	*	IC	QFE2101	o Notice	~
Antenna Switch/Module	None QFE1040 QSW6310 QSW8573 QSW8574	•	*	LNA/Module	Other None	0	•
				DRX Module	Other None	0	•
				Antenna Switch Diversity	Other None QAT2522	0	*
				60Ghz (WiGig) IC/Module			
Other RF IC				Bluetooth IC/Module	WCN3615 ▼		
WLAN IC/Module	WCN3615 ▼						
Summit DC/DC Converter				NFC IC/Module			
AMSS/DMSS Software AMSS/DMSS Software AMSS/DMSS Build I							
OS Versio	on						
Official SBA Delivere	ed 🗌			Official SBA Deli Date			
Brew Software Brew Version	on						

TAM Comments

External TAM Comments

Problem Description Information

Subject [AMT]功耗][P][WW]3G下打电话电流值过高(N:144.17 P:196.76)

Description

注:N为Android 7.0; P为Android 9.0 测试步骤:

(1) 外接电源供应器电压设定4.0V.

(2)使用中国电信 3G 卡 或 中国联通 3G卡,并且强迫在3G模式下并且关闭行动数据,讯号强度-70dBm~-80dBm.

(3) 拨打电话,等待接通后,遮蔽P_Sens。 (4)确认荧幕关闭,并开启纪录耗电 10分钟

功耗部分分析:在飞行模式待机正常的版本上,按照测试手法,psensor灭屏功耗在185mA左右;power key灭屏功耗在184mA左右,可以排除

sensor的影响,并且期间没看到有异常唤醒的波形,请modem分析3G模式下功耗问题;

Modem部分:尝试将N版本Non-HLOS.bin挂载,并将其中的modem.b00~modem.b21文件拷贝到P版本Non-HLOS.bin中,进行sudo fastboot

flash modem Non-HLOS.bin操作,并测试功耗,降低至150mA左右。那么究竟如何对P版本代码修改.

对此问题已进行初步分析,详细信息查看qcom case:03772287

需要麻烦分析一下modem log.

联系人:宋开明 联系电话:15996365392

Lab Region

Lab

Problem Area 1 BSP/HLOS

Problem Area 2 Power/Thermal (BSP/HLOS)

Problem Area 3 Power-Modem
Case Type Bug/Issue
Is this a Security

Vulnerability?

Interoperability device

Software Tool Problem?

Resolution Information

Responsiveness To The Case

Quality Of Technical Support

Professionalism Of QC

Engineer

Customer Closing Comments

Case Team List

Case Team

Action	Team Member	Account	Member Role	Case Access	Modified By
Edit Remove	Customer Portal User: zk zk	Wingtech Mobile Communications Co., Ltd.	Customer (Read/Write)	Read/Write	zk001 zk001 12/12/2018 10:08 PM

Service Tasks

Service Tasks

No record(s) to display

Contact Information

Name zk001 zk001

Account Name Wingtech Mobile Communications Co., Ltd.

Company Name Wingtech Mobile Communications Co., Ltd.

Division Name
Contact Office Country China

Customer Number163692Contact Number3511332

Email zk001_sw@wingtech.com

Created By tibco provision, 3/5/2018 12:07 AM

Start Date 3/5/2018 8:05 AM

End Date

Contact Export Flag

System Information

Contact Owner tibco provision Last Modified By tibco provision, 1/4/2019 12:49 AM

NEW Case Attachments

QCAPReport.html

Description new qcap report

Uploaded By Customer

Owner Alias zk_sw

Import Date 12/21/2018 2:53 AM

File Size 1.197 MB

Created Date 12/21/2018

Visible to Customer 🗸

Port_COM8.ran

Description elf

Uploaded By Customer

Owner Alias zk_sw

Import Date 12/18/2018 10:07 PM

File Size 713.099 MB

Created Date 12/18/2018

Visible to Customer ✓

railway_config.c

Description 对应qcap report的vdd电压档位定义文件

Uploaded By Customer

Owner Alias zk_sw

Import Date 12/18/2018 9:10 PM

File Size 6.220 KB

Created Date 12/18/2018

Visible to Customer 🗸

QCAPReport (2).html

Description 修改vddcx vddmx之后的qcap report

Uploaded By Customer

Owner Alias zk_sw

Import Date 12/18/2018 9:09 PM

File Size 1.207 MB

Created Date 12/18/2018

Visible to Customer ✓

QCAPReport -N.html

Description qcap report

Uploaded By Customer

Owner Alias zk_sw

Import Date 12/17/2018 5:13 AM

File Size 3.361 MB

Created Date 12/17/2018

Visible to Customer 🗸

N版本3g call ramdump.rar

Description N 版本ramdump&qcap report

Uploaded By Customer

Owner Alias zk_sw

Import Date 12/17/2018 5:13 AM

File Size **776.055 MB**

Created Date 12/17/2018

Visible to Customer 🗸

QCAPReport.html

Description 1217-p-ranmdump-qcapreport

Uploaded By Customer

Owner Alias **zk_sw**

Import Date 12/17/2018 12:52 AM

File Size 1.126 MB

Created Date 12/17/2018

Visible to Customer ✓

p-mp-debug-ramdump-1217.pt4

Description 对应1217 ramudmp波形

Uploaded By Customer

Owner Alias zk_sw

Import Date 12/17/2018 12:51 AM

File Size 1.415 MB

Created Date 12/17/2018

Visible to Customer

1217-p-randump.rar

Description update ramdump&elf&vmlinux

Uploaded By Customer

Owner Alias zk_sw

Import Date 12/17/2018 12:48 AM

File Size 0.985 GB Created Date 12/17/2018

Visible to Customer

1214-p-3g-call-dump-qcap-report.html

Description qcap report

Uploaded By Customer

Owner Alias zk_sw

Import Date 12/14/2018 3:00 AM

File Size 1.108 MB

Created Date 12/14/2018 Visible to Customer 🗸

1214-p-3g-call-dump.rar

Description ramdump&pt4&ELF

Uploaded By Customer

Owner Alias zk_sw

Import Date 12/14/2018 2:49 AM

File Size 1.105 GB

Created Date 12/14/2018

Visible to Customer

Info.zip

Description log

Uploaded By Customer

Owner Alias zk001_sw

Import Date 12/4/2018 10:42 PM

File Size 88.712 MB

Created Date 12/4/2018

Visible to Customer 🗸

Case Comments

12/23/2018 6:10 PM

User Xiaohong Hong

Comment OK, waiting for your result.

12/21/2018 2:56 AM

User zk zk

Dear sir :

我重新抓取了一个ramdump,qcap解析结果如下: : npa_resource (name: "/vdd/mx") (handle: 0x8A310518) (sequence: 0x29F00) (units: VReg Corner) (resource max: 8) (active max: 8) (active state: 8) (active headroom: 0) (request state: 8) (required state: 0) (resource attributes: 0x1480) (node_lock: 0x8A310650) (event_lock: 0x8A2DDD60) ((_internal: 0x8A30C370 (request_dur: (max: 17342) (count: 671))) (request_latency: 15000) (fork_latency: 2250) (notify_latency:

Comment 300)

request就是8

可以参考附件最新report

BRs

12/21/2018 12:53 AM

User zk zk

npa_resource (name: "/vdd/mx") (handle: 0x8A310518) (sequence: 0xB000) (units: VReg Corner) (resource max: 8) (active max: 8) (active state: 4)

Comment -----> QCAP解析的结果不是现实active state=4吗?这个对应的应该及时SVS Mode吧?

BRs

12/19/2018 10:59 PM

User Xiaohong Hong

Comment

1) 测试步骤请参考文档 80-N6837-1 的 4.1 节。

12/19/2018 10:22 PM

User Xiaohong Hong

Dear customer.

Comment 1) 内部确认还没明确结果。

2) 请注册仪表测试,测试WCDMA通话,验证下电流是否正常,还是在实网下,才有存在异

12/23/2018 5:49 PM

User zk zk Dear sir

另外补充一点,上周我们同步提供case modem , 分析定位在

GPS相关; GPS vote BMIC In turbo mode:

Please have look into below logs ,we could see that WCDMA_VOICE+GSP NON DPO has been enaled, As per the discussion with GPS team,We are having some issue with GPS has been voting of BIMC to be at NOMINAL rather Turbo in Turbo,

Comment

FIX :The mca vote from GPS is voting for 100MHz. We expect BIMC to be at SVS(120MHz) for GPS NON-DPO

島司提供两笙CR https://orbit/CR/938726 https://orbit/CR/939753

目前正常申请中,待合入后验证是否有效~

BRs

12/21/2018 1:48 AM

User Xiaohong Hong

Comment Dear customer.

1) 对的, active state=4 是SVS, 不是turbo. 2) 目前是同样的 P dump , 从hansei 解析的结果和QCAP有

出入 我用原生RPM代码解析,你们可以试下这个方式,在你们的

rpm代码里解析看看。

Hansei转换RPM dump:

1. 安装python2.7.

2. 复制CODERAM.BIN DATARAM.BIN MSGRAM.BIN RPM_AAAAANAAR.elf 到

rpm_proc/core/bsp/rpm/scripts/hansei目录下。

3. 执行下列命令

\$ cd rpm_proc/core/bsp/rpm/scripts/hansei \$ python hansei.py --elf RPM_AAAANAAR.elf CODERAM.BIN DATARAM.BIN MSGRAM.BIN --output rpm loas/

然后可以在rpm_logs目录下看到关于mx的输出文件: railway.txt

```
3) 针对dump 解析结果有差异,建议你们用硬件分解来确
12/19/2018 4:04 AM
                                                                                        认,这个可以准确确认多出的电流耗在哪个模块。
    User zk001 zk001
        Dear Supporter.
                                                                               12/20/2018 12:45 AM
        目前项目时间很紧,基本上不会考虑升基线了,所以请尽快分析modem 投票 Turbo 的原
                                                                                   User Xiaohong Hong
Comment 因。
                                                                                        Dear customer.
                                                                                        1) 根据目前的确认,解析出来的RPM log 和 QCAP log, mx
        Thanks.
                                                                                        投票等级不一致, qcap 里的请求是4, 对应的是
                                                                                        RAILWAY SVS HIGH 等级。
12/19/2018 1:52 AM
                                                                                        请在P上,再抓取个dump,尽量在kernel 睡眠下触发。提供
                                                                                        下对应的dump和符号文件,以及另加这个hash文件。
    User Xiaohong Hong
                                                                                        modem_proc/build/myps/qshrik/msg_hash.txt
        Dear customer.
                                                                                         ---logs-----
        1) 目前还没结果。
                                                                               Comment
                                                                                        RPM hansei log:
Comment 2) 另外,你们也排查下modem 端的修改。
        根据我们如下文档的测试报告,这个基线,注册仪表测试 WCDMA call 电流是正常的。
                                                                                        ~~ RAIL vddmx ~
                                                                                        CURRENT ACTIVE:
mode: RAILWAY_SUPER_TURBO
                                                                                        QCAP log:
12/19/2018 12:28 AM
                                                                                        npa_resource (name: "/vdd/mx") (handle: 0x8A310518)
    User Xiaohong Hong
                                                                                        (sequence: 0xB000) (units: VReg Corner) (resource max:
        Dear customer.
                                                                                        8) (active max: 8) (active state: 4)
Comment
        正在内部确认MPSS相关资源投票turbo问题。
                                                                               12/19/2018 10:51 PM
                                                                                   User zk001 zk001
12/18/2018 11:55 PM
                                                                                        Dear Supporter.
    User zk zk
        Dear sir:
                                                                                        还请帮忙尽快确认。
        2)---->修改如下:
        void railway_init_proxies_and_pins(void)
                                                                                        我们这边也尝试看是否能用仪表测试,还请告诉仪表侧关于
        + const int cx_rail_id = rail_id("vddcx");
                                                                                        wcdma通话的具体参数配置。
        + const int mx_rail_id = rail_id("vddmx");
+ assert(RAIL_NOT_SUPPORTED_BY_RAILWAY != cx_rail_id);
                                                                                        Thanks.
        + railway_voter_t cx_pin = railway_create_voter(cx_rail_id, true, + RAILWAY_RPM_INIT_VOTER);
                                                                               12/19/2018 6:17 PM
        + railway_corner_vote(cx_pin, RAILWAY_NOMINAL);
                                                                                   User zk001 zk001
        + assert(RAIL_NOT_SUPPORTED_BY_RAILWAY != mx_rail_id);
                                                                               Comment Any update?
        + railway_voter_t mx_pin = railway_create_voter(mx_rail_id, true, + RAILWAY_RPM_INIT_VOTER);
                                                                               12/19/2018 1:57 AM
        + railway_corner_vote(mx_pin, RAILWAY_NOMINAL);
                                                                                   User Xiaohong Hong
           ---> pin cx&mx到NOMINAL mode;
                                                                                        Dear customer,
Comment 验证failed!
                                                                                        1) 另外,看下你们的基线是这个:
                                                                                        Snapdragon_High_Med_2016.SPF.3.1.2 N/A 0.0.003.0
           --> 在2)的基础上修改如下:
         -- a/RPM.BF.2.2/rpm_proc/core/power/railway_v2/src/railway_adapter.c
        +++ b/RPM.BF.2.2/rpm_proc/core/power/railway_v2/src/railway_adapter.c
@@ -154,6 +154,8 @@ railway_corner rpm_rail_level_remap(rail_voltage_level
                                                                                        我们测试数据用的是这个, 你们可以尝试用这个的 modem 代
                                                                                        码去试下。
        voltage_level)
                                                                                        Snapdragon_High_Med_2016.SPF.3.1.2 N/A 0.0.009.0
        default
        CORE_VERIFY(0);
                                                                               12/19/2018 1:30 AM
                                                                                   User zk001 zk001
        + corner_val = RAILWAY_NOMINAL;
                                                                                        Dear Supporter,
        return corner_val;
                                                                                        请问有确认结果了吗?
        验证依旧如此:
                                                                               Comment
                                                                                        这个问题已经block fota 版本,很紧急,请帮忙加快处理。
        请问是否还有其他方案修改验证!
        BRs
                                                                                        Thanks.
12/18/2018 10:16 PM
                                                                               12/19/2018 12:09 AM
    User zk zk
                                                                                   User zk001 zk001
        dear sir
                                                                                        Dear Supporter.
Comment bin档已上传完毕,请check
                                                                                        在提供测试用的验证方法之外,还请分析为什么会投票到
                                                                               Comment turbo模式?
12/18/2018 9:11 PM
                                                                                        Thanks.
    User zk zk
        Dear sir:
                                                                               12/18/2018 11:02 PM
        修改过vddcx vddmx电压定义的code和report已同步上传,帮忙check下修改是否生效!
Comment
                                                                                   User Xiaohong Hong
        RRe
                                                                               Comment Dear customer.
                                                                                        1) 从dump解析结果看,CX和MX 还是和之前的log一样。
12/18/2018 7:12 PM
    User Xiaohong Hong
                                                                                        2) 尝试用 KBA-160828185136 的最后一种方式,通过修改代
Comment Dear customer.
                                                                                        码,看能否固定在某个等级。
        1) 没发现直接API修改modem侧。每个资源投票,最终是到RPM去执行的。
                                                                                        3) 如果上述KBA也没法固定,试着在电压等级判断时,把
        如果要改电压验证,请把cx和mx同时改。如下是之前dump,P和N的区别。
                                                                                        corner_val 的值设置一样。
        如果要验证修改后的电压状态,请再抓取dump分析。
                                                                                        rpm_proc/core/power/railway_v2/src/railway_adapter.c
```

RAILWAY_SUPER_TURBO vs RAILWAY_NOMINAL

1312500mv vs 1200000mv railway_corner rpm_rail_level_remap(rail_voltage_level voltage_level) VDDCX: 118{ RAILWAY_NOMINAL vs RAILWAY_SVS_SOC 119 railway_corner corner_val = RAILWAY_CORNERS_COUNT; 120 CORE_VERIFY(voltage_level < 1075000mv vs 937500mv RAIL_VOLTAGE_LEVEL_MAX); 12/18/2018 6:47 PM 122 switch(voltage_level) User zk zk 123 { Dear sir: 124 case RAIL_VOLTAGE_LEVEL_OFF: 手动修改MX电压之后,烧录rpm验证还是存在同样的问题,功耗依旧会高出不少; 125 corner_val = RAILWAY_NO_REQUEST; 126 break; Comment 请问下modem侧如何通过api vote vddmx到TURBO 模式的,这边尝试下再modem侧修 改,强制其走在Nominal 模式下 12/18/2018 9:47 PM User Xiaohong Hong Dear customer. 12/18/2018 5:58 PM Comment 1) 需要hansei解析rpm,请把这几个文件上传。 User Xiaohong Hong Dear customer. CODERAM.BIN DATARAM.BIN MSGRAM.BIN RPM_AAAAANAAR.elf 1) 强行修改MX 电压,不一定可以正常; 但是要尝试修改的话,后面的值都尝试设置一样,尽量不要中间突然递增和递减。 12/18/2018 7:52 PM Comment 69 1225000, // RAILWAY_NOMINAL User zk zk 70 1287500, // RAILWAY_NOMINAL_HIGH Dear sir: 71 1225000, // RAILWAY_TURBO 代码中配置的相关模式的电压等级和ramdump解析出来的为 2) 你们之前抓取P版本的dump时,是正常disable GPS的吗? 何不一致? 目前测试抓取的log, P 版本的Q6 clock 都是在 384000 KHz 了吗? VDDMX: RAILWAY_SUPER_TURBO vs RAILWAY_NOMINAL 12/18/2018 1:29 AM 1312500mv vs 1200000mv User Xiaohong Hong VDDCX: Dear customer. RAILWAY_NOMINAL vs RAILWAY_SVS_SOC 1075000mv vs 937500mv Comment Comment 1) modem clock 的配置文件位置: 我按照上述ramdump的对比结果,在P上将VDDMX的turbo /modem_proc/core/systemdrivers/clock/config/msm8937/ClockBSP.c 电压修改到RAILWAY_NOMINAL 同等电压,将VDDCX的 NOMINAL电压修改到RAILWAY_SVS_SOC同等电压,现象 12/17/2018 11:56 PM 依旧: User Xiaohong Hong 稍后贴上修改后的ramdump,请帮忙check下电压修改是否 Dear customer. 生效! Comment 1) 没发现adb节点修改mx范围的,代码定义位置在这里。手动修改可能引起稳定性问题。 BRs rpm_proc/core/power/railway_v2/src/8937/railway_config.c 12/18/2018 7:02 PM 12/17/2018 10:59 PM User zk zk User zk zk Dear sir: 您的电话打不通; 请参考case 03801423,该case中抓取了qxdm log中, modem分析P版本Q6 clock跑在 Comment 691MHz Comment 方便的话联系下, 我的电话13002572935 BRs BRs 12/17/2018 7:34 PM 12/18/2018 6:13 PM User zk zk User zk zk Dear si 我查看了modem侧的代码。这个Q6 clock 691Mhz就是Turbo mode;和ramdump解析的结 抓取ramdump的测试case中我本地有确认关闭GPS,而且从 Comment 果是相对应的~ Comment 您的分析中也可以看到Q6 clock也正常384Mhz RRs BRs 12/17/2018 6:56 PM 12/18/2018 6:51 AM User Xiaohong Hong User zk zk Dear customer. Dear sir : 1) 从N的dump看,MX 是在 NOMINAL 档位,比 turbo 低。 按照如下位置修改vdd mx turbo电压档位;编译验证无法开 从N 的dump看,抓取dump时,kernel 是睡眠的,从P的dump看,抓取dump时,kernel 机; 被唤醒了。请用同样方式,在P的版本上,抓取个kernel 在睡眠状态的dump,避免状态不准 62 .default_uvs = (const unsigned[]) 确,影响分析。 63 -64 0, // RAILWAY_NO_REQUEST 65 750000, // RAILWAY_RETENTION 66 1050000, // RAILWAY_SVS_LOW 67 1050000, // RAILWAY_SVS_SOC VDDMX: RAILWAY_NOMINAL 68 1225000, // RAILWAY_SVS_HIGH 69 1225000, // RAILWAY_NOMINAL 12/17/2018 1:55 AM Comment 70 1287500, // RAILWAY_NOMINAL_HIGH 71 1225000, // RAILWAY_TURBO 72 1225000, // RAILWAY_SUPER_TURBO User Xiaohong Hong 73 1225000, // RAILWAY_SUPER_TURBO_NO_CPR 1) 从dump看, modem 投票 MX 跑在turbo 模式,这个比较异常。 74 1225000, // RAILWAY_SUPER_TURBO_HIGH Comment 请抓取 N 版本对应的dump,提供下对比。 75 }. VDDMX-RAILWAY_SUPER_TURBO 帮忙进一步check下; q6 clk的问题是由于qxdm log当时打 开gps导致的,可以忽略~ 12/16/2018 7:44 PM

```
User Xiaohong Hong
                                                                              12/18/2018 12:38 AM
        Dear customer.
                                                                                  User zk zk
                                                                                      Dear sir
        1) 需要解析RPM 来分析系统电压状态;请抓取能正常解析RPM、AP、modem的对比dump
                                                                                      如上位置只有对电压档位的支持,并没有对clock的修改~
        及符号文件。
                                                                                      62 .default_uvs = (const unsigned[])
        2) 请试下这个配置, adb 设置好后,请按一下 power 键,看能否进入dump。如果可以,请
                                                                                      63
        在通话稳定,用power键触发dump。
                                                                                      64 0, // RAILWAY NO REQUEST
                                                                                       65 750000, // RAILWAY_RETENTION
                                                                                      66 1050000, // RAILWAY_SVS_LOW
Comment adb shell;
                                                                              67 1050000, // RAILWAY_SVS_SOC
Comment 68 1225000, // RAILWAY_SVS_HIGH
        cd /sys/kernel/debug/spmi/spmi-0;
        echo 0x840 > address:
                                                                                      69 1225000, // RAILWAY_NOMINAL
        echo 0 > data:
                                                                                      70 1287500, // RAILWAY_NOMINAL_HIGH
        echo 0x841 > address;
                                                                                      71 1350000, // RAILWAY_TURBO
72 1350000, // RAILWAY_SUPER_TURBO
73 1350000, // RAILWAY_SUPER_TURBO_NO_CPR
        echo 0 > data;
        echo 0x842 > address:
        echo 1 > data;
                                                                                       74 1400000, // RAILWAY_SUPER_TURBO_HIGH
        echo 0x843 > address;
                                                                                      75 },
        echo 0x80 > data;
                                                                                      BRs
12/14/2018 5:17 AM
                                                                              12/17/2018 11:36 PM
    User Xiaohong Hong
        Dear customer.
                                                                                  User zk zk
                                                                                       Dear sir:
        1) 从QCAP解析结果看,RPM的符号表不匹配,请确认dump和符号表是同一时间的软件版
                                                                                       另外请教下,root版本下可否手动调节这个VDD MX最大值到
        本
                                                                                      384MHZ,这样我可以在P版本上验证下是否有效,方便定位
                                                                                       下这个问题!
        Symbol Mismatch:
Comment Yes
                                                                             12/17/2018 10:57 PM
        2) power key长按进入dump,从kernel的log看,kernel 已经被唤醒了,没法准确表示通话
        时的状态。因为通话时,kernel 是睡眠的。请尝试用 PS_HOLD 或 配置音量键的方式抓取触
                                                                                  User Xiaohong Hong
        发dump.
                                                                                      Dear customer.
        197.210543: <6> PM: suspend exit 2018-12-14 05:05:22.028503538 UTC
                                                                                       1) 从 P 的dump看,对clock的投票值应该是384000。
        197.698939: <6> [NVT-ts] nvt_ts_resume 1716: end
                                                                                      你们是哪个log 有Q6 Clock 不同差异的?请提供下log。
                                                                              Comment
12/11/2018 12:42 AM
                                                                                       npa_resource (name: "/clk/cpu") (handle: 0x8A31B148)
    User Xiaohong Hong
                                                                                       (sequence: 0x39E00) (units: KHz) (resource max:
        Dear customer.
                                                                                       691200) (active max: 691200) (active state: 384000)
Comment 试着在adb 执行这个指令,验证机器是否进入dump:adb root;
                                                                              12/17/2018 7:05 PM
        adb shell:
                                                                                  User zk zk
        echo c >/proc/sysra-triager
                                                                                      modem部分通过对比P和N版本的log也定位到,P版本Q6
12/10/2018 11:32 PM
                                                                                      Clock: 691200khz; N版本Q6 Clock: 384000khz;
    User Xiaohong Hong
                                                                                      6870473 cfcm_cpu_monitor.c 349 H CFCM using CLM: CPU percentage utilization is 27, dne_attempts 0,
        Dear customer.
                                                                                      Current Q6 Clock: 691200 KHz
Comment
        1) 电流瞬间变为0,是USB灌电流引起的。
                                                                              Comment
        请按下音量下键后,等电流基本稳定在一个数值后,接上usb抓取dump。
                                                                                       10148550 cfcm_cpu_monitor.c 349 H CFCM using CLM:
                                                                                      CPU percentage utilization is 23, dne_attempts 0,
Current Q6 Clock : 384000 KHz
12/10/2018 11:28 PM
    User Xiaohong Hong
                                                                                       帮忙check下这个Q6 Clock如何debug?
        Dear customer.
                                                                                      BRs
        1) 按下音量下键后,电流是否会稳定在一个数值?
Comment 如果是,应该可以进入dump;
                                                                              12/17/2018 5:15 AM
        接入usb数据线关机,请确认下这个节点,是否使能了download 模式,或者你们是否关闭进
                                                                                  User zk zk
                                                                                       N 版本对应的ramdump和qcap report已经提供,再帮忙
        echo 1 > /sys/module/msm_poweroff/parameters/download_mode
                                                                                      check下!
                                                                              Comment
12/6/2018 1:16 AM
                                                                                      另外请问下正常情况下应该是哪种模式?
    User Xiaohong Hong
                                                                                      BRs
Comment Dear customer,
        1) 抓取ramdump方式: 触发进入ramdump后,用QPST 工具抓取。这个不清楚的话,可以  12/17/2018 12:53 AM
        和你们 BSP stability的同事沟通下,他们分析死机问题,经常要dump。
                                                                                  User zk zk
        2) 触发dump方式:
                                                                                      Dear sir
        在通话电流稳定时,将PS_HOLD 引脚短触一下到GND(接触时间小于200ms),机器会进入
                                                                              Comment 新的ramdump&QCAP&PT4已经提供,请帮忙协助分析~
        dump, 电流会稳定在一个数值, 再接上usb, 用QPST工具抓取。
                                                                                      BRs
        如果没有将PS_HOLD 飞线出来,可以尝试用这个方式触发dump:
        adb root
        adb shell:
                                                                              12/16/2018 7:25 PM
        cd /sys/kernel/debug/spmi/spmi-0;
                                                                                  User zk zk
        echo 0x844 > address;
                                                                              Comment Dear sir:
        echo 0 > data:
        echo 0x845 > address;
                                                                                      我本地只导入了vmlinux和modem的ELF文件,所以RPM的
        echo 0 > data;
                                                                                      符号表显示mismatch;
        echo 0x846 > address;
                                                                                      提供给你的ELF和vmlinux都是同版本编译出来的,肯定是匹
        echo 1 > data:
                                                                                      配的:
        echo 0x847 > address;
        echo 0x80 > data;
                                                                                       请帮忙解析下,因为PS_hold在主板背面,没法飞线出来接
```

然后拔掉usb测试,在通话电流稳定时,按一下 "音量减" 按键,机器会进入dump。

这个可以在配置完后,按一下"音量减"按键,验证下是否可用。如果可用,再测试。

地,目前只能通过power key方式进入dump,能否针对当前

3) 分析一下modem log, 需要让modem CDMA 协议看,需要指出对应的modem log文件, 让他们对比两个版本的协议行为是否有差异。建议选择这个PA,不然,可能又转到power这 边了。

PA: modem --> CDMA1x--> Call

Hong Xiaohong 0755-36655803

12/5/2018 12:22 AM

User zk001 zk001

Comment 是否可以提供一下抓ramdump的方法。

抓取的log , 分析下在power key唤醒之前的部分log协助定位 问题呢?

我本地再同步尝试修改音量键进入dump~

BRs

12/14/2018 3:33 AM

User zk zk

P上3G call相关dump已经提供,ramdump进入方式是通过 Comment power key长按进入的,请再协助查看相关modem log

12/10/2018 11:46 PM

User zk001 zk001

/sys/module/msm_poweroff/parameters/download_mode

Comment

接入USB电流还是变0,然后就一直是0了。 是否可以给个电话。0755-36655803这个打不通

联系人:宋开明 联系电话:15996365392

12/10/2018 11:28 PM

User zk001 zk001

是电流瞬间变为0,没有关机。拔了USB之后电流又回到稳定 Comment 状态了。

12/10/2018 11:20 PM

User zk001 zk001

操作步骤:

adb root; adb shell;

cd /sys/kernel/debug/spmi/spmi-0;

echo 0x844 > address;

echo 0 > data; echo 0x845 > address;

echo 0 > data;

echo 0x846 > address;

echo 1 > data; echo 0x847 > address; echo 0x80 > data;

拔掉USB数据线,观察电流变化,等待稳定后按下音量下 键,再接入usb数据线时手机自动关机。这是什么情况

12/6/2018 12:28 AM User zk001 zk001

Comment 是否可以提供一下抓ramdump的方法。