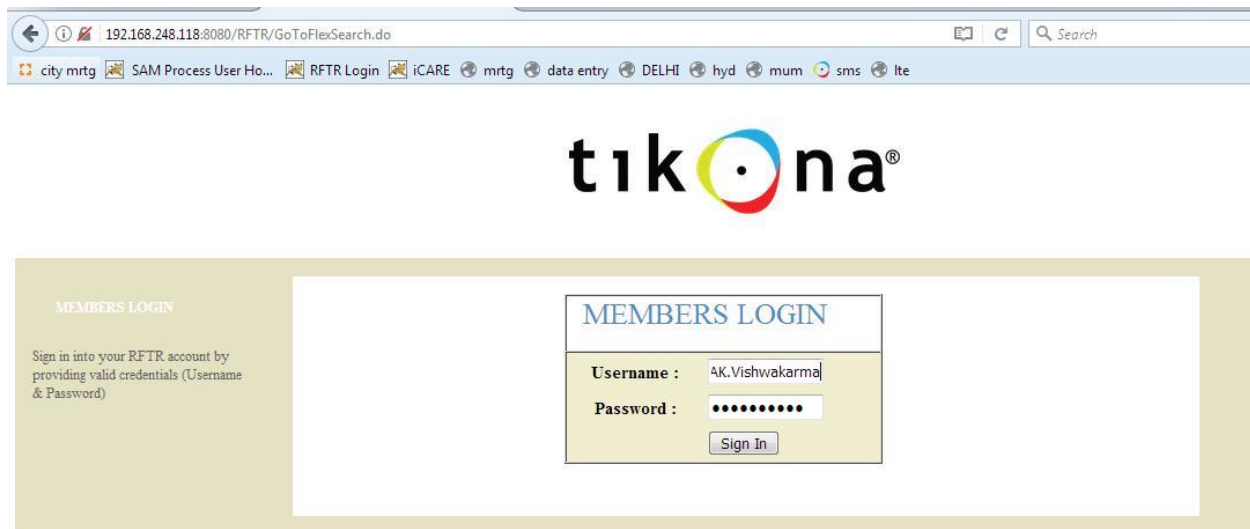


RFTR portal

To find details of ENT Broadband client login to RFTR portal.



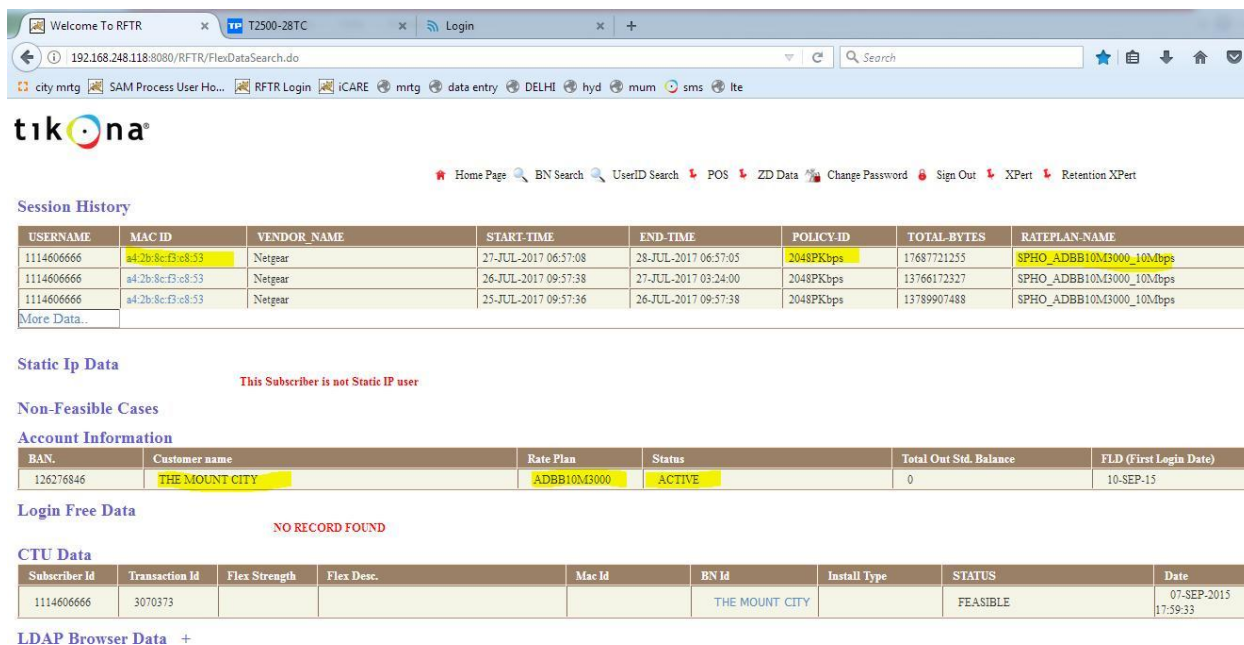
Once you are logged in you will get below page.



Select user ID and enter client's ID.



After entering User ID ,you will get user details such as Customer name, Mac address of client device, session history, Policy : Primary or secondary, in status it will show Active or suspended , Rate plan will show suspend if client has to pay out standing balance, Out standing balance can be checked below on same page.



Session History

USERNAME	MAC ID	VENDOR NAME	START-TIME	END-TIME	POLICY-ID	TOTAL-BYTES	RATEPLAN-NAME
1114606666	a4:2b:8c:f3:c8:53	Netgear	27-JUL-2017 06:57:08	28-JUL-2017 06:57:05	2048PKbps	17687721255	SPHO_ADBB10M3000_10Mbps
1114606666	a4:2b:8c:f3:c8:53	Netgear	26-JUL-2017 09:57:38	27-JUL-2017 09:24:00	2048PKbps	13766172327	SPHO_ADBB10M3000_10Mbps
1114606666	a4:2b:8c:f3:c8:53	Netgear	25-JUL-2017 09:57:36	26-JUL-2017 09:57:38	2048PKbps	13789907488	SPHO_ADBB10M3000_10Mbps

[More Data...](#)

Static Ip Data

This Subscriber is not Static IP user

Non-Feasible Cases

Account Information

BAN.	Customer name	Rate Plan	Status	Total Out Std. Balance	FLD (First Login Date)
126276946	THE MOUNT CITY	ADBB10M3000	ACTIVE	0	10-SEP-15

Login Free Data

NO RECORD FOUND

CTU Data

Subscriber Id	Transaction Id	Flex Strength	Flex Desc.	Mac Id	BN Id	Install Type	STATUS	Date
1114606666	3070373				THE MOUNT CITY		FEASIBLE	07-SEP-2015 17:59:33

LDAP Browser Data +

Client static IP will be displayed in “static Ip data” for BB client vlan - 103, for BB client vlan-102 static ip is not provided client will get ip from DHCP.

ENT BB client with public static IP vlan - 103.

[Home Page](#) [BN Search](#) [UserID Search](#) [POS](#) [ZD Data](#) [Change Password](#) [Sign Out](#) [XPerf](#) [Retention XPerf](#)

Session History

USERNAME	MAC ID	VENDOR NAME	START-TIME	END-TIME	POLICY-ID	TOTAL-BYTES	RATEPLAN-NAME
1120181705	10be:05:ff:10:dd	D-Link Internat	30-JUL-2017 12:05:50	30-JUL-2017 22:01:33	Ent-100Mbps	1051497796	SPHO_ENTBB3000
1120181705	10be:05:ff:10:dd	D-Link Internat	29-JUL-2017 09:53:14	30-JUL-2017 00:49:57	Ent-100Mbps	1950868059	SPHO_ENTBB3000
1120181705	10be:05:ff:10:dd	D-Link Internat	28-JUL-2017 09:44:41	28-JUL-2017 23:34:21	Ent-10Mbps	2073899750	SPHO_ENTBB3000

[More Data](#)

Static Ip Data

STATIC IP	MAC address
122.124.112	10be:05:ff:10:dd

Non-Feasible Cases

Account Information

RAN	Customer name	Rate Plan	Status	Total Out Std. Balance	FLD (First Login Date)
131989494	ART AFFORDABLE HOUSING FINANCE INDIA LIMITED	ENTBB3000	ACTIVE	3135.7354	20-JAN-17

Login Free Data

NO RECORD FOUND

CTU Data

NO RECORD FOUND

LDAP Browser Data

+

Ent BB client with private static IP vlan - 103.

Session History

USERNAME	MAC ID	VENDOR NAME	START-TIME	END-TIME	POLICY-ID	TOTAL BYTES	RATEPLAN-NAME
1119492260	1c:5f:2b:65:d9:c5	D-Link Internat	30-JUL-2017 04:10:03	31-JUL-2017 04:11:13	Ent-15Mbps2UPL	12908433241	SPHO_ENTBB6500
1119492260	1c:5f:2b:65:d9:c5	D-Link Internat	29-JUL-2017 04:08:47	30-JUL-2017 04:10:03	Ent-15Mbps2UPL	20759720511	SPHO_ENTBB6500
1119492260	1c:5f:2b:65:d9:c5	D-Link Internat	28-JUL-2017 04:08:13	29-JUL-2017 04:08:47	Ent-15Mbps2UPL	44006656750	SPHO_ENTBB6500

More Data

10.24.254.7 IS STATIC IP FROM NAGPUR PRIVATE STATIC IP POOL IN NAGPUR VLAN 103

Static Ip Data

STATIC IP	MAC address
10.24.254.7	1c:5f:2b:65:d9:c5

Non-Feasible Cases

Account Information

RAN.	Customer name	Rate Plan	Status	Total Out Std. Balance	FLD (First L
131285160	SURYAAMBIA SPINNING MILLS LIMITED	ENTBB6500	ACTIVE	911.5006	24-OCT-16

Login Free Data

NO RECORD FOUND

CTU Data

NO RECORD FOUND

Sam portal

If client has static IP (vlan -103) then client device MAC address has to be binded in SAM portal to avoid login page and login through credentials.

Below is the login page of SAM portal.

192.168.248.222:8080/SAM/ProcessUser.do

city mrtg SAM Process User Ho... RFTR Login iCARE mrtg data entry DELHI hyd mum sms lte

SAM **tikona®**

MEMBERS LOGIN

Sign in into your SAM account by providing valid credentials (Username & Password)

ADMIN - LOGIN

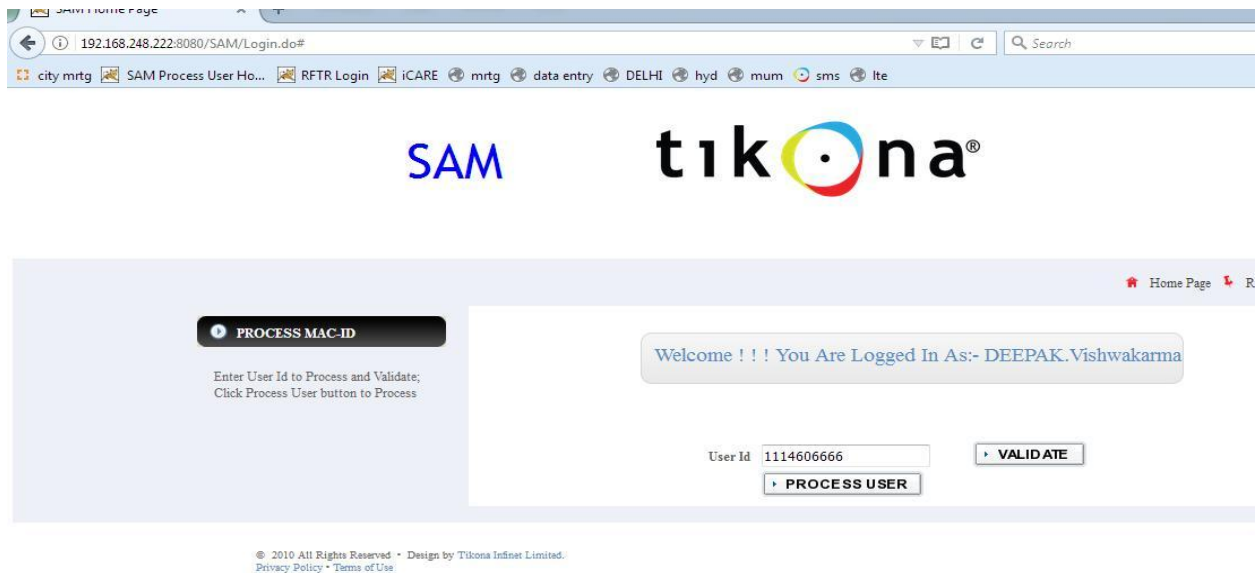
Username AK.Vishwakarma

Password

SIGN IN

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Enter the User ID of client, select “validate “option and then on “process user”.



192.168.248.222:8080/SAM/Login.do#

city mrtg SAM Process User Ho... RFTR Login iCARE mrtg data entry DELHI hyd mum sms lte

SAM **tikona®**

Home Page R

PROCESS MAC-ID

Enter User Id to Process and Validate;
Click Process User button to Process

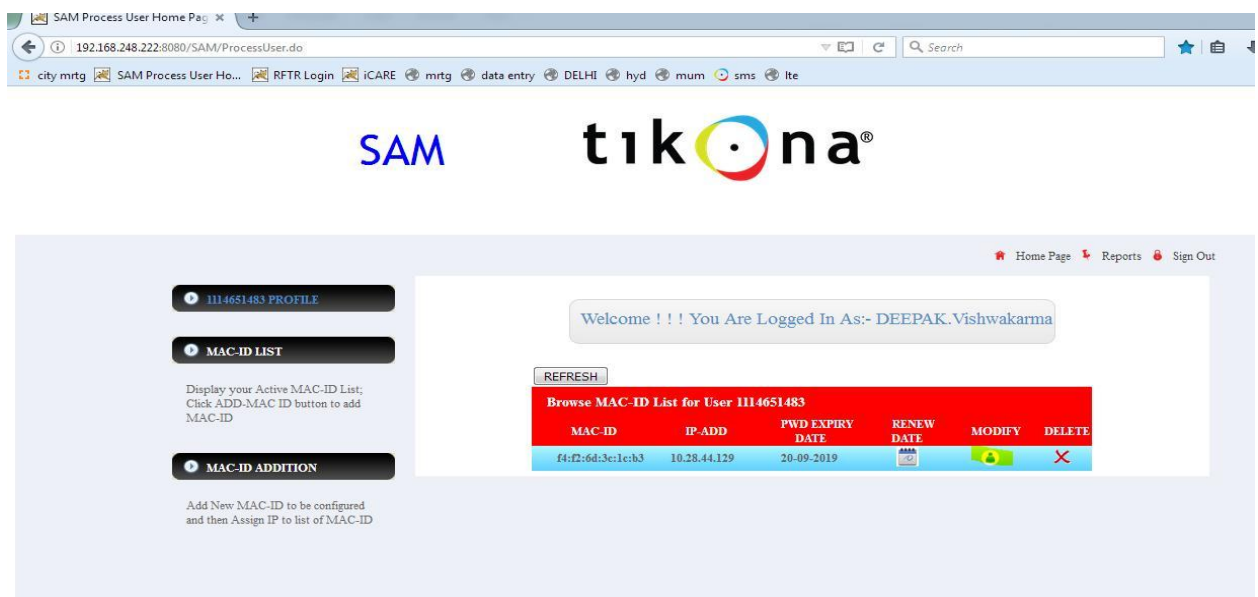
Welcome !!! You Are Logged In As:- DEEPAK.Vishwakarma

User Id 1114606666 **VALIDATE**

PROCESS USER

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Here you have to select “Modify”



SAM Process User Home Page x

192.168.248.222:8080/SAM/ProcessUser.do

city mrtg SAM Process User Ho... RFTR Login iCARE mrtg data entry DELHI hyd mum sms lte

SAM **tikona®**

Home Page Reports Sign Out

1114651483 PROFILE

MAC-ID LIST

Display your Active MAC-ID List;
Click ADD-MAC ID button to add MAC-ID

MAC-ID ADDITION

Add New MAC-ID to be configured
and then Assign IP to list of MAC-ID

Welcome !!! You Are Logged In As:- DEEPAK.Vishwakarma

REFRESH

Browse MAC-ID List for User 1114651483

MAC-ID	IP-ADD	PWD EXPIRY DATE	RENEW DATE	MODIFY	DELETE
44:f2:6d:3e1e:b3	10.28.44.129	20-09-2019	2019		

Enter the MAC address of client which has to be binded.

After you click on “validate MAC-ID” , click on “modify”.

New MAC address binding is done , sign out from portal.

