

# Queuing Theory Exercise Series 2

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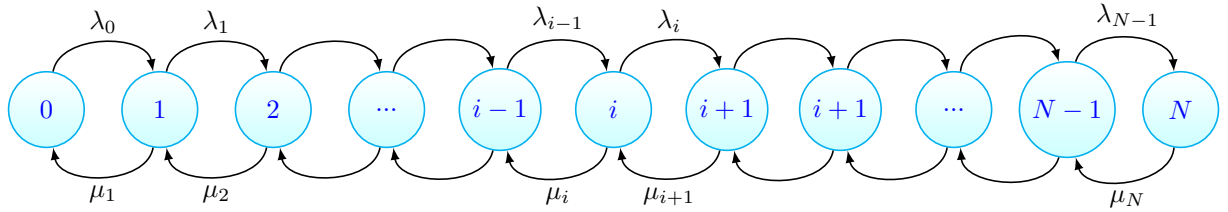
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## 1 Theoretical Part of Queue M/M/1

### 1.1 A

From theory we know that in order  $M/M/1$  to be ergodic it must be:

$$\rho = \frac{\lambda}{\mu} < 1 \text{ Erlang}$$



Hence, Arrivals follow Poisson distribution with parameter  $\lambda$  customers per second and the services follow exponential distribution with parameter  $\lambda$  customers per second then:

$$\lambda_0 = \lambda_1 = \dots = \lambda_i = \dots = \lambda, \quad i = 1, 2, 3, \dots$$

and

$$\mu_0 = \mu_1 = \dots = \mu_i = \dots = \mu, \quad i = 1, 2, 3, \dots$$

Using local and global equations of equilibrium:

$$\lambda P_{i-1} = \mu P_i, \quad i = 1, 2, 3, \dots$$

and

$$(\lambda_k + \mu_k)P_k = \lambda_{k-1}P_{k-1} + \mu_{k+1}P_{k+1}, \quad k = 1, 2, 3, \dots$$

We also used the equations of ergodic probability normalization  $P_0 + \dots + P_N$  we have:

$$\lambda P_0 = \mu P_1 \Rightarrow P_1 = \frac{\lambda}{\mu} P_0 = \rho P_0$$

$$(\lambda + \mu)P_1 = \lambda P_0 + \mu P_2 \Rightarrow P_2 = \rho^2 P_0 \Rightarrow P_k = \rho^k P_0$$

$$P_0 \frac{1}{1 - \rho} = 1 \Rightarrow P_0 = 1 - \rho \Rightarrow P_k = (1 - \rho)\rho^k, \quad k > 0 \text{ and } P(n(t) > 0) = 1 - P_0 = \rho$$

## 1.2 B

Using Little's Law we know that the average waiting time of a customer in the system at equilibrium state is  $E(T) = \frac{E[n(t)]}{\gamma} = \frac{E[n(t)]}{\lambda} = \frac{1}{\mu(1-\rho)}$ .

## 1.3 $\Gamma$

At  $k = 57 \Rightarrow P_{57} = (1 - \rho)\rho^{57}$  which leads to a positive probability of having 57 customers in the system. We notice that  $P_i$  grow is bonded with  $\rho$  growth.

## 1.4 $\Delta$

Above we analyzed the permanent ergodic state of the system, where  $t \rightarrow \infty$  and there are no transitional states and the initial state has been forgotten. So, if the system had 5 customers at the beginning we would see no difference.

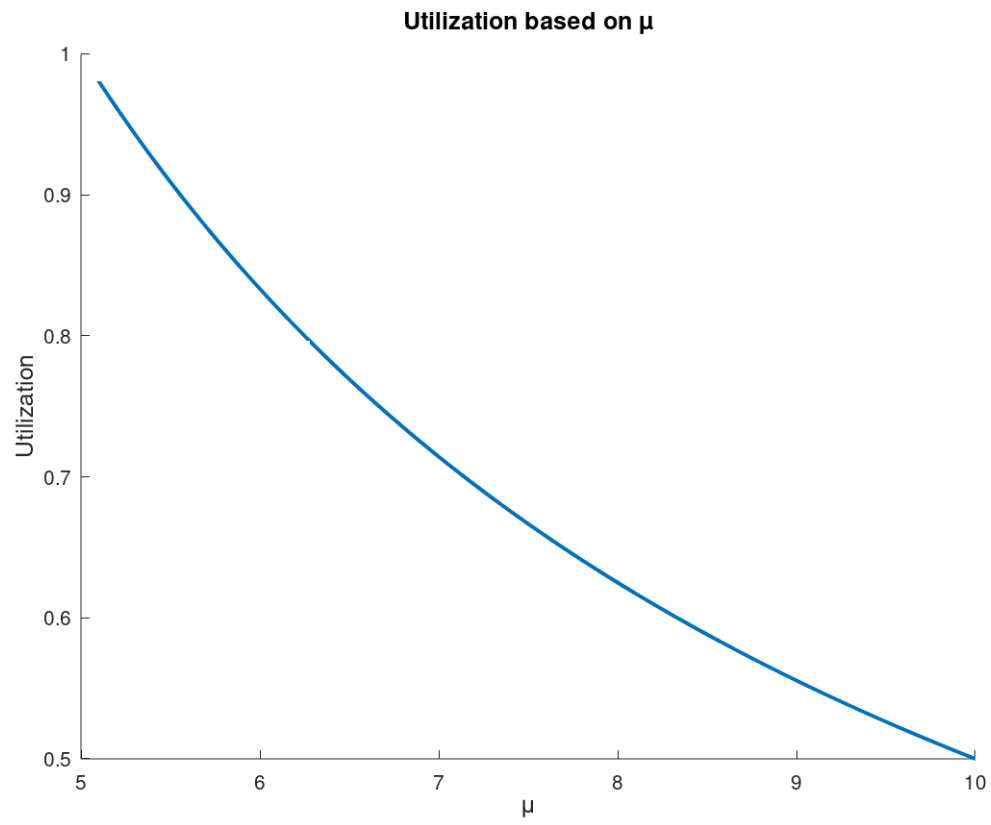
# 2 Analysis of Queue M/M/1

## 2.1 $\alpha$

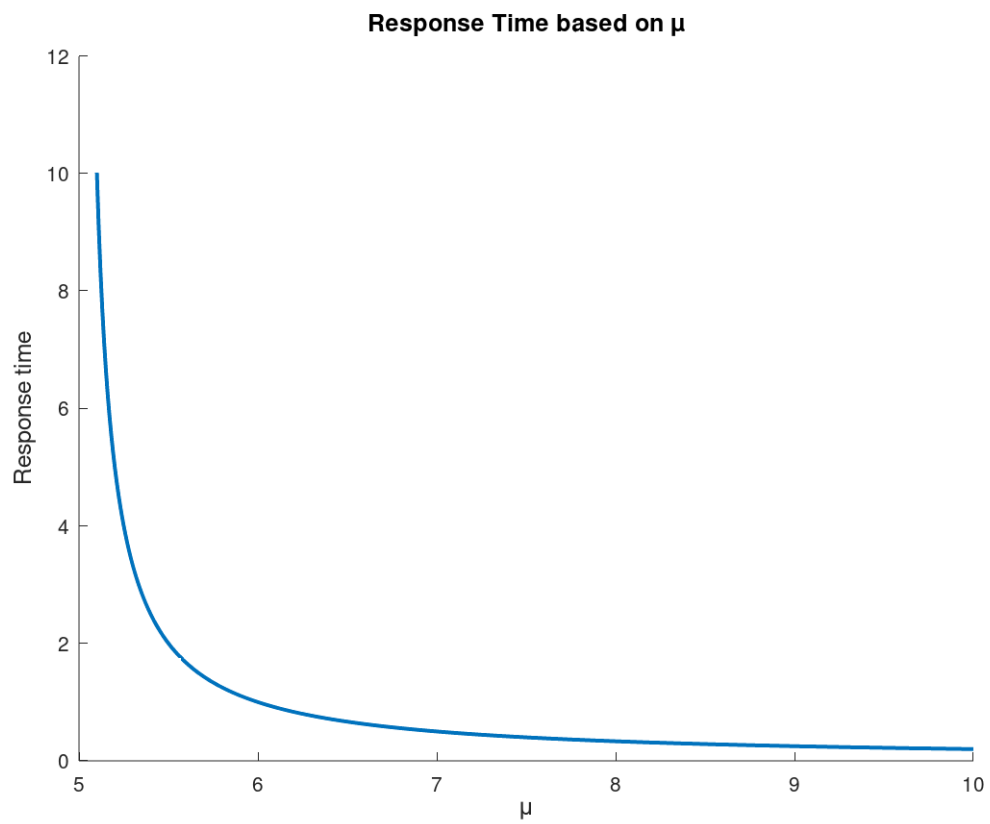
Based on previous theoretical results we know that  $\rho = \frac{\lambda}{\mu} > 1 \Rightarrow \mu > \lambda$ . So, we choose 50 sample prices from  $5.1 \rightarrow 10$  customers per minute.

## 2.2 $\beta$

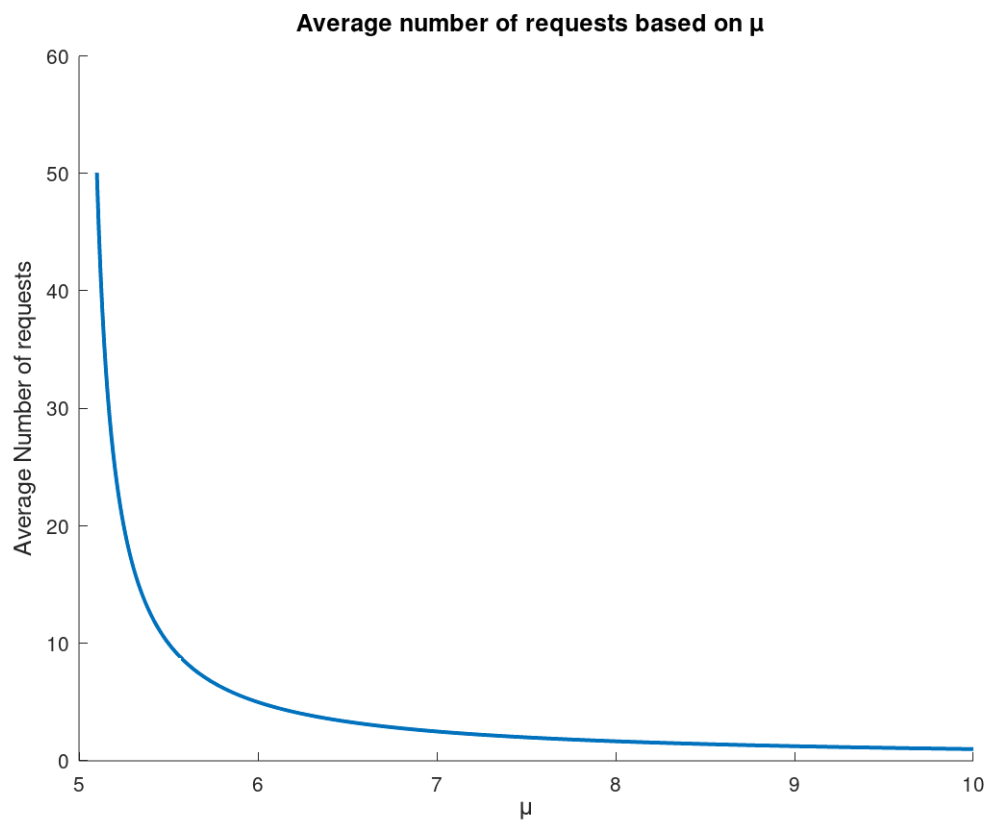
### 2.2.1 Utilization



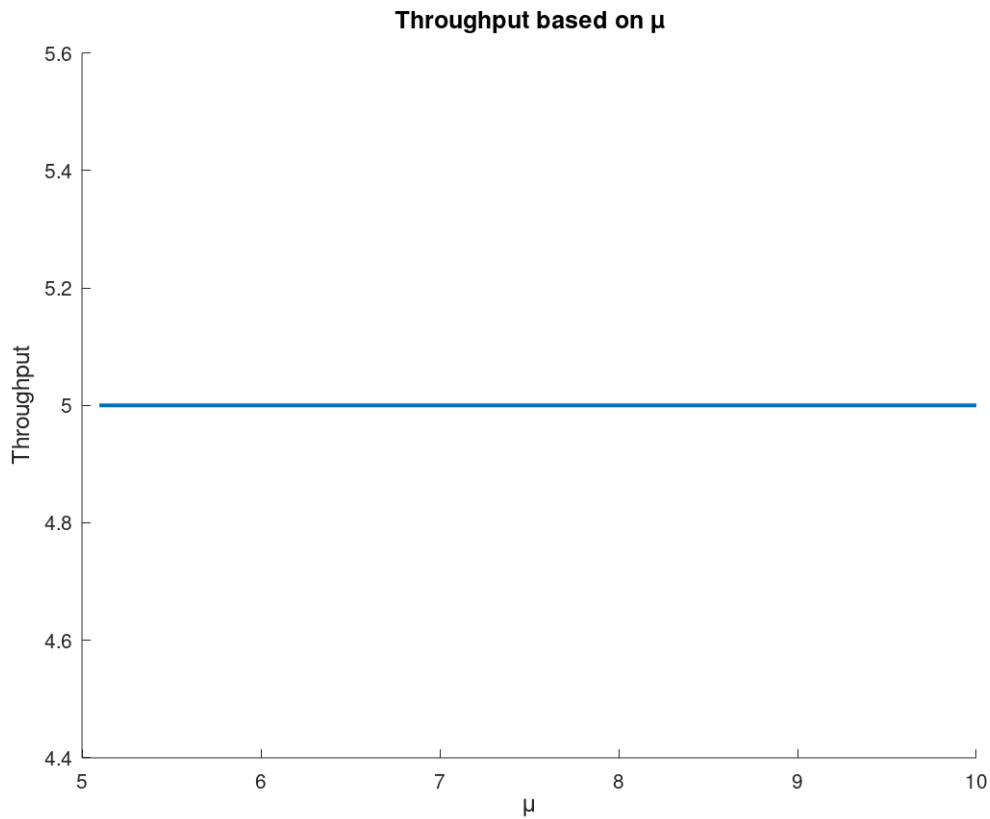
### 2.2.2 Response Time



### 2.2.3 Average number of customers



### 2.2.4 Throughput



### 2.3 $\Gamma$

We notice that the average service time stabilizes when the rate of service goes near (8 – 10) customers per minute. Based on the cost increase which comes with rate increase, we would choose the minimum bound of stabilized state. So near 8 customers per minute would be the best.

### 2.4 $\Delta$

We know that  $\gamma = \lambda(1 - P(\text{blocking}))$  where  $P(\text{blocking})$  is the probability of losing a customer. In an  $M/M/1$  system queue has infinite space so the probability  $P(\text{blocking}) = 0$  and so throughput is constant.  $\gamma = \lambda$ .

### 2.5 Code

```
1 pkg load statistics
2 pkg load queueing
3
4 clc;
5 clear all;
```

```

6  close all;
7  # M/M/1
8  # (b)
9  lambda = 5
10 U=[0,500]; #utiliaztion
11 R=[0,500]; #server responce time
12 Q=[0,500]; #average number of requests
13 X=[0,500]; #server throughput
14
15 mu = [5.1:0.01:10];
16 display(mu)
17 for i=1:columns(mu)
18     [U(i),R(i),Q(i),X(i)] = qsmm1(lambda, mu(i));
19 endfor
20 # Utiliaztion
21 figure(1);
22 hold on;
23 plot(mu,U,"linewidth",2.2);
24 title("Utilization based on \mu","fontsize",12);
25 xlabel("\mu","fontsize",12);
26 ylabel("Utilization","fontsize",12);
27 saveas (1, "figures/figure1.png")
28 hold off;
29 # Server responce time
30 figure(2);
31 hold on;
32 plot(mu,R,"linewidth",2.2);
33 title("Response Time based on \mu","fontsize",12);
34 xlabel("\mu","fontsize",12);
35 ylabel("Response time","fontsize",12);
36 saveas (2, "figures/figure2.png")
37 hold off;
38 # Average number of requests
39 figure(3);
40 hold on;
41 plot(mu,Q,"linewidth",2.2);
42 title(" Average number of requests based on \mu","fontsize",12);
43 xlabel("\mu","fontsize",12);
44 ylabel("Average Number of requests","fontsize",12);
45 saveas (3, "figures/figure3.png")
46 hold off;
47 # Server throughput
48 figure(4);
49 hold on;
50 plot(mu,X,"linewidth",2.2);
51 title("Throughput based on \mu","fontsize",12);
52 xlabel("\mu","fontsize",12);
53 ylabel("Throughput","fontsize",12);
54 saveas (4, "figures/figure4.png")
55 hold off;
56
57 clc;
58 clear all;
59 close all;
60 exit;

```

### 3 Comparing Systems with two Services

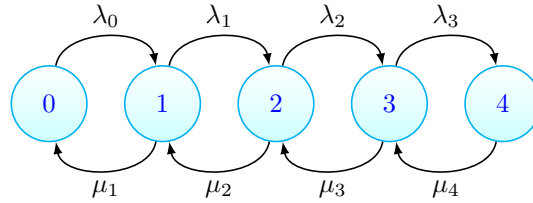
Using Octave we notice that  $R_1 = 0.13333 \text{ min}$  and  $R_2 = 0.2 \text{ min}$ . We notice that  $M/M/2$  is faster than two parallel  $M/M/1$ . This comes as result to the disruption of the Poisson evolution using Bernoulli random variables  $\lambda_1 = p\lambda$  and  $\lambda_2 = q\lambda$ . So in this case using  $p = 0.5$  we construct two independent  $M/M/1$  systems with rate  $\lambda_2 = 5$  customers per minute. Also, using the theorem of total average price, we have that the average delay time of a customer is  $0.5R_2 + 0.5R_2 = 0.2$  minutes. So we would choose  $M/M/2$ .

#### 3.1 Code

```
1 pkg load queueing
2
3 clc;
4 clear all;
5 close all;
6
7 # Sigkrisi me 2 eksipiretites
8 [U1,R1,Q1,X1] = qsmm1(5,10);
9
10 [U2,R2,Q2,X2] = qsmm(10, 10, 2);
11 display([R1,R2])
12
13 exit;
```

### 4 Birth-Death Procces with M/M/1/K

#### 4.1 $\alpha$



We have:

$$\lambda_i = \frac{\lambda}{i+1} \text{ and } \mu_i = \mu, \quad i = 0, 1, 2, 3$$

So,

$$\lambda_0 P_0 = \mu_1 P_1 \Rightarrow \lambda_{k-1} P_{k-1} = \mu_k P_k, \quad k = 1, 2, 3, 4$$

$$P_0 + P_1 + P_2 + P_3 + P_4 = 1$$

$$P_k = \frac{\lambda^k}{k! \mu^k} P_0, \quad k = 1, 2, 3, 4 \Rightarrow P_k = \frac{\rho^k}{k!} P_0, \quad k = 1, 2, 3, 4$$

Where  $\sum P_k = 1$  where ergodic probabilities are

$$P_0 = 0.60664, \quad P_1 = 0.30332 \quad P_2 = 0.075830 \quad P_3 = 0.012638 \quad P_4 = 0.0015798$$

and  $P_{loss} = P_4 = 0.0015798$ .



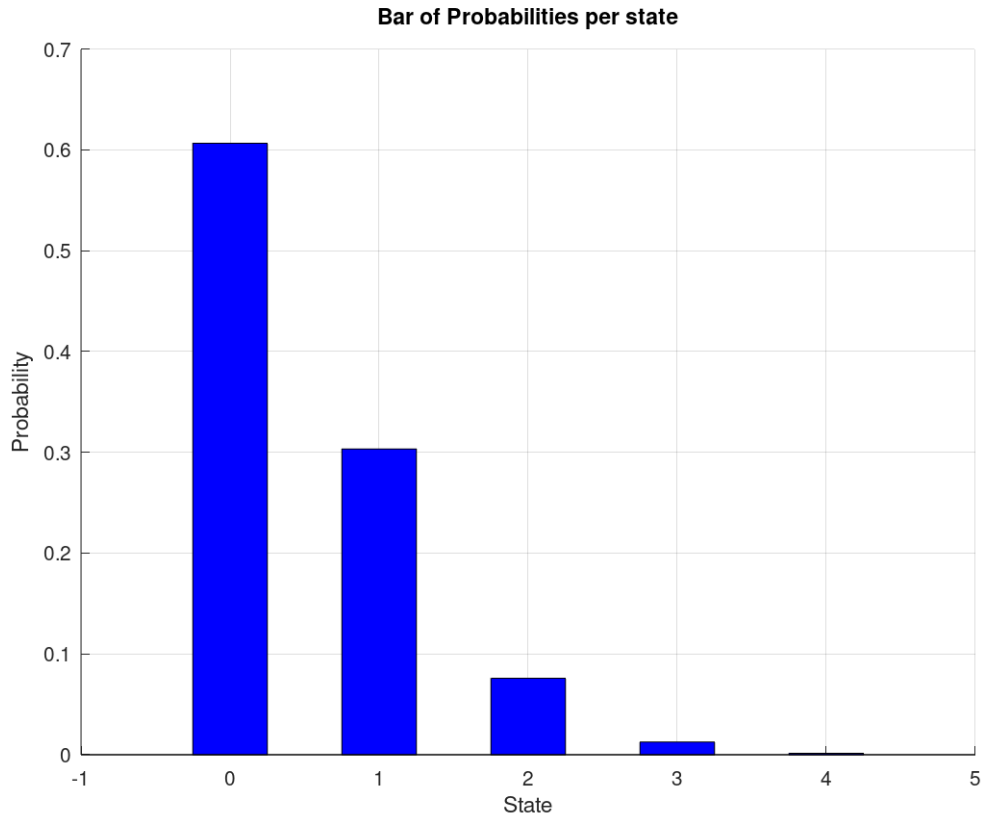
## 4.2 $\beta$

### 4.2.1 i

The transition array is:

$$\begin{bmatrix} -5 & 5 & 0 & 0 & 0 \\ 10 & -12.5 & 2.5 & 0 & 0 \\ 0 & 10 & -11.667 & 1.6667 & 0 \\ 0 & 0 & 10 & -11.25 & 1.25 \\ 0 & 0 & 0 & 10 & -10 \end{bmatrix}$$

### 4.2.2 ii



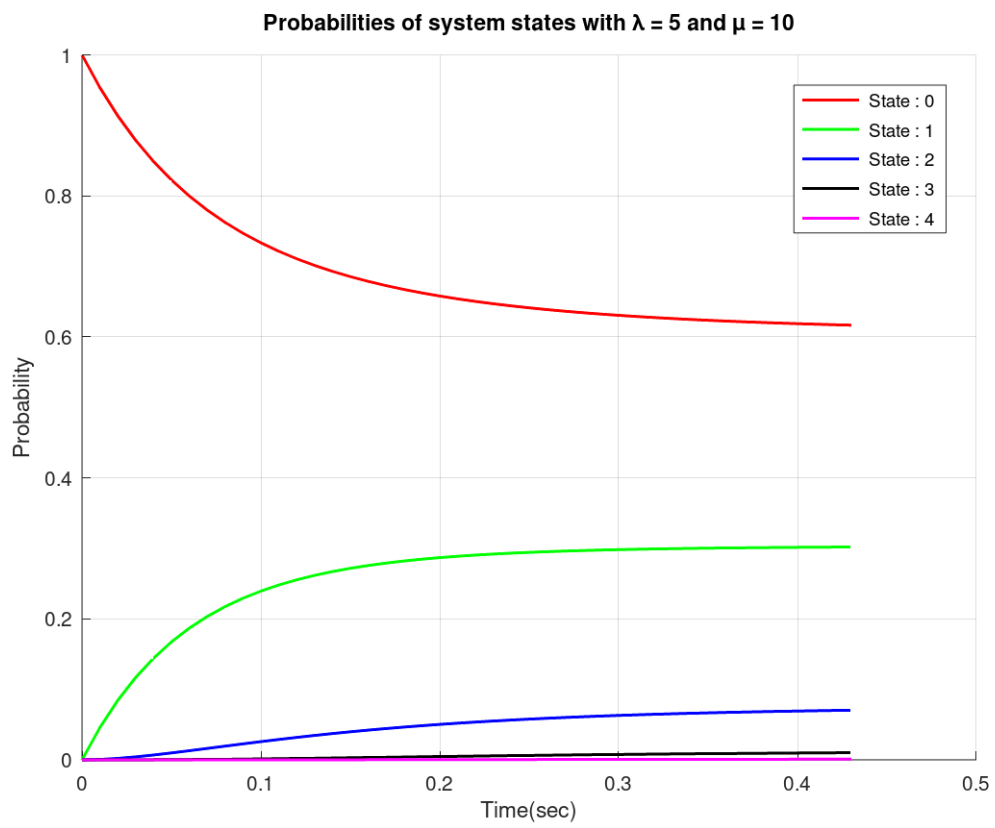
### 4.2.3 iii

Based on definition  $\sum kP_k = 0.49921$ ,  $k = 0, 1, 2, 3, 4$ .

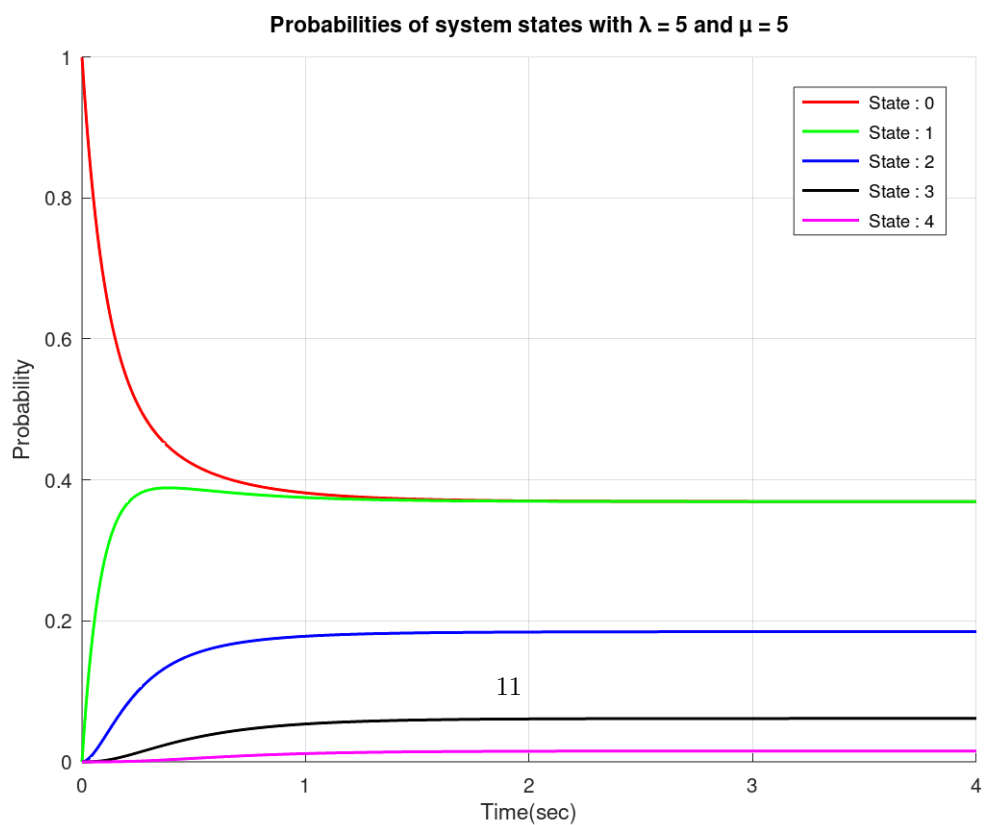
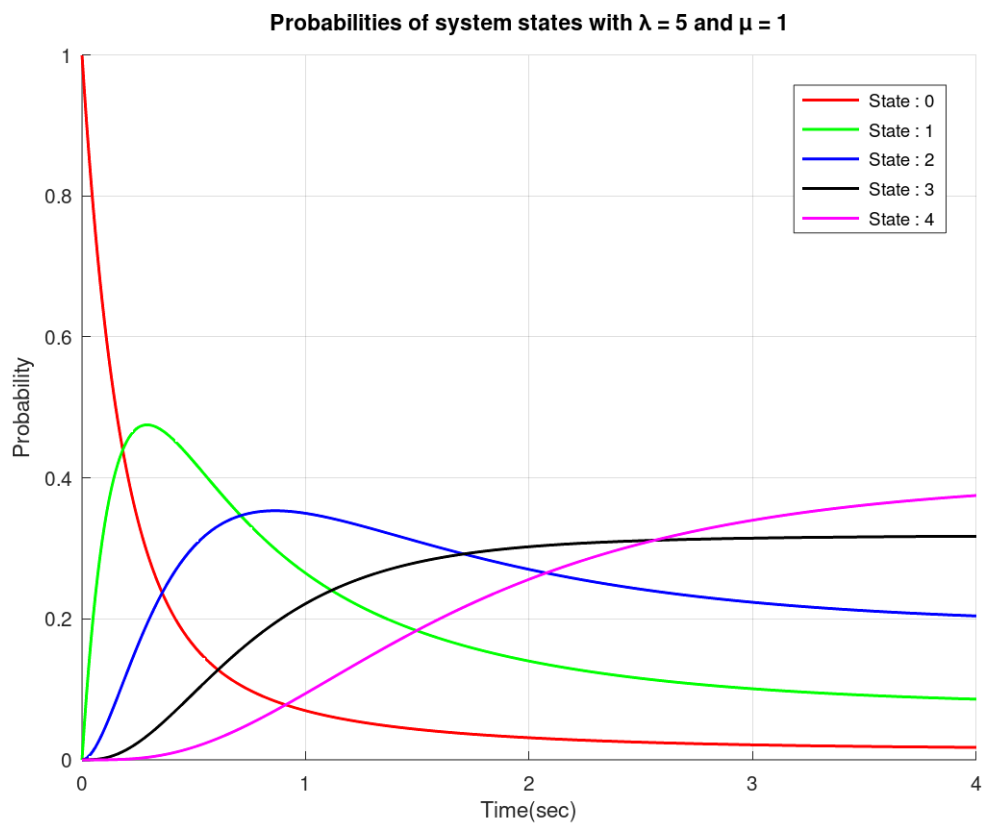
### 4.2.4 iv

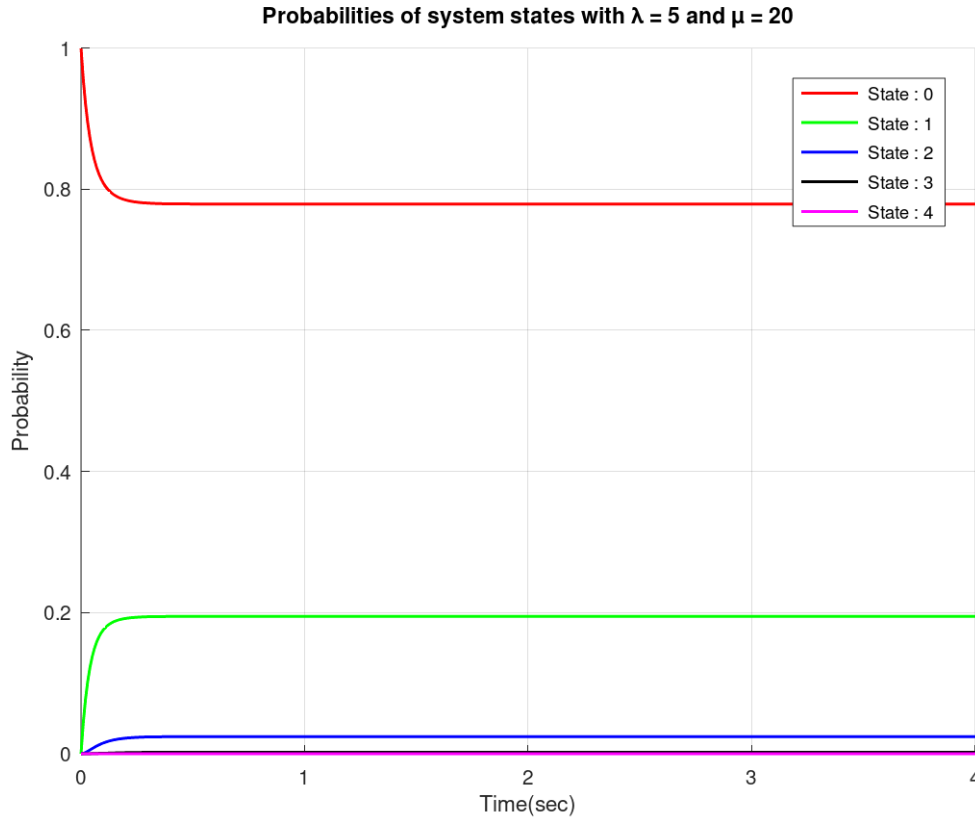
We already calculated  $P_{blocking} = P4 = 0.0015798$ .

#### 4.2.5 v



#### 4.2.6 vi





We notice that as  $\frac{\lambda}{\mu}$  decrease then the probabilities shrink to the initial state, while the time until probabilities to be less than 1% from the ergodic probabilities also decrease with result the increase of convocation speed.

### 4.3 Code

```

1 pkg load statistics
2 pkg load queueing
3
4 % system M/M/1/4
5 % when there are 3 clients in the system, the capability of the server doubles.
6
7 clc;
8 clear all;
9 close all;
10
11 # (i)
12
13 lambda = 5;
14 mu = 10;
15 states = [0, 1, 2, 3, 4]; % system with capacity 4 states
16 % the initial state of the system. The system is initially empty.
17 initial_state = [1, 0, 0, 0, 0];
18

```

```

19 % define the birth and death rates between the states of the system.
20 births_B = [lambda, lambda/2, lambda/3, lambda/4];
21 deaths_D = [mu, mu, mu, mu];
22
23 % get the transition matrix of the birth-death process
24 transition_matrix = ctmcdb(births_B, deaths_D);
25 display (transition_matrix)
26
27 # (ii)
28 % get the ergodic probabilities of the system
29 P = ctmc(transition_matrix);
30 display (P);
31 figure(1);
32 hold on;
33 title("Bar of Probabilities per state")
34 xlabel("State")
35 ylabel("Probability")
36 bar(states, P, "b", 0.5);
37 grid on;
38 saveas (1, "figures3/figure3_1.png")
39 hold off;
40 # (iii)
41 display( " Average Number of customers in the system : ")
42 display( sum(P.*[0,1,2,3,4]))
43
44 # (iv)
45 display( " Probability of blocking a customer :")
46 display( P(5) )
47
48 # (v)
49 % plot the ergodic probabilities (bar for bar chart)
50 index = 0;
51 for T = 0 : 0.01 : 50
52     index = index + 1;
53     P0 = ctmc(transition_matrix, T, initial_state);
54     Prob0(index) = P0(1);
55     Prob1(index) = P0(2);
56     Prob2(index) = P0(3);
57     Prob3(index) = P0(4);
58     Prob4(index) = P0(5);
59     if P0 - P < 0.01
60         break;
61     endif
62 endfor
63
64 T = 0 : 0.01 : T;
65 figure(2);
66 title(strjoin({"Probabilities of system states with \\lambda = ",num2str(lambda),"
67     and \\mu = ",num2str(mu)},""))
68 xlabel("Time(sec)")
69 ylabel("Probability")
70 hold on;
71 plot(T, Prob0, "r", "linewidth", 1.5);
72 plot(T, Prob1, "g", "linewidth", 1.5);
73 plot(T, Prob2, "b", "linewidth", 1.5);
74 plot(T, Prob3, "k", "linewidth", 1.5);
75 plot(T, Prob4, "m", "linewidth", 1.5);
76 legend("State : 0","State : 1","State : 2","State : 3","State : 4");
77 grid on;
78 saveas (2, strjoin({"figures3/figure3_",num2str(2),".png"},""))

```

```

78 hold off;
79 % transient probability of state 0 until convergence to ergodic probability.
    Convergence takes place P0 and P differ by 0.01
80 mu = [1,5,20];
81 for i=1:columns(mu)
82     deaths_D = [mu(i), mu(i), mu(i), mu(i)];
83     transition_matrix = ctmcbd(births_B, deaths_D);
84     index = 0;
85     for T = 0 : 0.01 : 4
86         index = index + 1;
87         P0 = ctmc(transition_matrix, T, initial_state);
88         Prob0(index) = P0(1);
89         Prob1(index) = P0(2);
90         Prob2(index) = P0(3);
91         Prob3(index) = P0(4);
92         Prob4(index) = P0(5);
93         if P0 - P < 0.01
94             break;
95         endif
96     endfor
97
98
99     T = 0 : 0.01 : T;
100    figure(i+2);
101    title(strjoin({"Probabilities of system states with \\lambda = ",num2str(lambda),"
        and \\mu = ",num2str(mu(i))},""))
102    xlabel("Time(sec)")
103    ylabel("Probability")
104    hold on;
105    plot(T, Prob0, "r", "linewidth", 1.5);
106    plot(T, Prob1, "g", "linewidth", 1.5);
107    plot(T, Prob2, "b", "linewidth", 1.5);
108    plot(T, Prob3, "k", "linewidth", 1.5);
109    plot(T, Prob4, "m", "linewidth", 1.5);
110    legend("State : 0","State : 1","State : 2","State : 3","State : 4");
111    grid on;
112    saveas (i+2, strjoin({"figures3/figure3_",num2str(i+2),".png"},""))
113    hold off;
114 endfor
115
116
117 clc;
118 clear all;
119 close all;
120
121 exit;

```