

Alvaro Leon Parra

Morgantown, West Virginia • (304) 694-8101 • aleonp00@gmail.com

www.linkedin.com/in/alvarito22

<https://www.alvaroleonparra.com>

<https://www.salesforce.com/trailblazer/alvaroleonparra123123>

PROFESSIONAL SUMMARY

Motivated and detail-oriented Computer Science and Mathematics graduate with a concentration in Cybersecurity and hands-on experience as a Salesforce Consultant. Strong foundation in algorithms, data structures, and software design, with growing expertise in Salesforce administration, automation, and other solutions. Skilled in scripting, Java, C++, and web development, with experience in databases, networking, and process automation. Passionate about solving complex problems and seeking opportunities that blend IT consulting with long-term goals in cybersecurity.

EDUCATION

Fairmont State University

Fairmont, WV

Major: Computer Science— Concentration: Cybersecurity

August 2020 – May 2024

- Dean's List: Spring 2024, Fall 2023, Spring 2023, Fall 2022, Spring 2022, Fall 2020
- GPA Cumulative: 3.45

Fairmont State University

Fairmont, WV

Double Major: Mathematics

August 2020 – May 2024

- Dean's List: Spring 2024, Fall 2023, Spring 2023, Fall 2022, Spring 2022, Fall 2020
- GPA Cumulative: 3.45

Salem University

Salem, WV

Major: Computer Science – Concentration: Cybersecurity

August 2018 – April 2020

- President's List: Fall 2018, Fall 2019
- Dean's List: Spring 2020, Spring 2019
- Student-Athlete, NCAA Water Polo DII
- GPA Cumulative: 3.52

EXPERIENCE

Software Developer

Morgantown, WV

InnovAgents

January 2025 – Current

- Designed and developed Salesforce AppExchange packages using Lightning Web Components (LWC), Apex, and custom metadata for scalable and reusable solutions.
- Built end-to-end custom Salesforce applications, integrating front-end LWC components with secure Apex controllers and complex business logic.
- Implemented CI/CD pipelines and version control practices to streamline deployment of managed and unmanaged packages.

Salesforce Consultant

Morgantown, WV

M&S Consulting

August 2024 – Current

- Designed and delivered customized Salesforce solutions for clients in financial services, with a focus on Quote-to-Cash and Certinia (FinancialForce) implementations.

- Developed Lightning Web Components (LWCs), Apex classes, Flows, and validation rules to automate complex business processes.
- Built and customized Conga Composer templates and integrations to streamline document generation and e-signature workflows.
- Managed Salesforce user permissions, sharing rules, and role hierarchies to align with client security models.
- Collaborated with end users to gather requirements, produce training materials, and drive successful adoption of new features.
- Led troubleshooting and enhancements for Certinia-related processes including invoicing, voucher processing, and revenue recognition.

S-STEM Embedded Tutor

Fairmont State University

Fairmont, WV

August 2023 – May 2024

- Enhanced student understanding and performance by providing targeted academic support in STEM subjects
- Participated in ongoing training and development to stay current with STEM education trends and techniques

Recitation Tutor

Fairmont State University

Fairmont, WV

August 2023 – May 2024

- Conducted weekly recitation sessions to enhance understanding and reinforce concepts taught in the classroom
- Engaged students through interactive learning activities and discussions to deepen their understanding of course material
- Provided feedback and guidance on assignments and projects

Beach Lifeguard and Equipment Manager

Lack's Beach Service (Summer employment)

Myrtle Beach, SC

April 2020 – August 2022

- Monitored and maintained safety guidelines for designated beach area
- Received and provided training for lifeguard duty as well as first aid response and CPR
- Delivered quality customer service
- Managed and directed daily operations of beach equipment sales, conducted performance reports, assigned tasks, and supervised progress to ensure targets were met

SKILLS

- Programming Languages: Java, C++, Python, Bash Scripting, JavaScript, HTML and CSS
- Web & Mobile Development: ReactJS, Angular, React Native, Expo, WordPress and Salesforce Experience Pages/Sites
- Scripting and Automation: Visual Basic for Applications (VBA) in Excel, Bash
- Package Managers: NPM, apt and yum
- Version Control: Git/GitHub/GitLab and Bitbucket
- Technologies & Tools: NodeJS, REST APIs, MySQL, Firebase, AWS EC2 (setup and management), Heroku, Salesforce, Certinia ERP and CRM Analytics
- Cybersecurity Tools: Nmap, Metasploit, Burp Suite, Sqlmap, Aircrack-ng, Wireshark, Hashcat
- Systems: Experience working with Linux/ Windows/ IOS and virtualized/physical server environments, Creating Network Infrastructure
- Languages: English (Fluent), Spanish (Native Tongue), Italian (Intermediate), French (Intermediate)
- Methodologies: Agile (with daily scrum using Microsoft Teams), Jira, Confluence, Atlassian, Slack, Discord and Google Meet
- Communication, problem-solving, monitorization, customer service, observant, dedicated team member

CERTIFICATIONS

Salesforce Agentforce Specialist
Salesforce Certified Administrator
Salesforce AI Associate
Salesforce Certified Platform App Builder
Salesforce Certified Platform Developer 1

May 2025
April 2025
February 2025
February 2025
May 2025

RECOGNITION

NCAA DII Men's Water polo All-Academic Awards
NCAA DII Men's Water polo Rocky of the Year Award
Horry County Beach Safety Award
Horry County Lifeguard of the Year Award

May 2019, 2018
May 2019
August 2021
August 2022