Web Intelligence

Assignment 2 – part 3 (of 3)

In this assignment you will be predicting, if people are going to buy "fine food" from Amazon.com based on sentiment analysis of reviews that have been submitted by other people in a social network. Some people in the network will submit a review and some will not. The challenge is to first predict the sentiment (that I will keep secret) from submitted reviews (summary and text), and then following predict if connected people that have not given a review are going to purchase "fine food" from Amazon.com.

You could represent your predictions as a file where each line contains three <u>tab-separated</u> fields (other representations are possible): the name of a person, the sentiment score (1-5), and the purchase decision (yes,no). Persons with a review should have * in the purchase field and, similarly, persons without a review should have a * in the sentiment field Example:

 Peter
 5
 *

 Jens
 2
 *

 Tine
 *
 yes

 Lone
 *
 no

1. Part1 [One week before last week]: The network has distinct communities. In one community, Amazon is running a very convincing mass-advertising campaign. In another community there is a very convincing person. In the remaining communities nothing special is happening (there will be somewhere between 2 and 10 communities in the network). It is important to identify communities in order to do a good job.

How did you do the community detection? What were the results? Argue for you choice of algorithm or describe what you would have done, if you have had more time.

A community "friendships.txt" file can be found in the Moodle resource folder. It should be self-explanatory (no reviews are added yet, but be ready to read in the reviews later).

2. Part2 [Last week]: We have been fortunate enough to acquire some earlier fine food reviews from Amazon.com (I will distribute the file SentimentTrainingData.txt to you!). Build a sentiment classifier, where a score of 1.0 or 2.0 is a negative sentiment label and a score of 4.0 or 5.0 is a positive sentiment label.

The actual product is not important; all reviews are to be considered as reviews for the single category: "fine foods from Amazon".

Use your sentiment classifier to evaluate the reviews in the friendships.reviews.txt file, which can be found in the Moodle resource folder. (Not all people in this file have given reviews!). Record the scores; It may be helpful to treat the scores of 1-2 as negative or 4-5 as positive! It may (or may not) be helpful to remember that there is one community where scores are particularly positive, because Amazon has run a very convincing mass-advertising campaign in that particular community.

What are the steps involved in constructing a sentiment classifier? What did you do; did you cut any corners? How good is your classifier, when you do cross-validation?

Sentiment testing data is in **SentimentTestingData.txt**

- **3.** Part3 [This week]: Now you should have segmented your network into distinct communities and have trained a sentiment classifier. Now, do the following:
 - a. For the people in the file that do not have a review, you should figure out if they are likely to buy "fine food" from Amazon. This is done by computing the average score of the reviews that friends might have supplied (not all friends have given a review!). Here, friends from another community will count 10 times as much as friends from within the community. Also, there is a particular convincing person his name is "kyle". His opinion will also count 10 times as much as others opinion.
 - **b.** Record the results and compare it with the results in the data set **friendships.reviews.results.txt**.

After you have done this, what can you say about your results? How it differes from the results you compared to and why it can be different? Reflect on the whole assignment. Make connections to content based recommender systems.