# The Pit-Greensburg Digital Sandbox (GDS): Connecting to the DHDS GDS service securely from a remote location
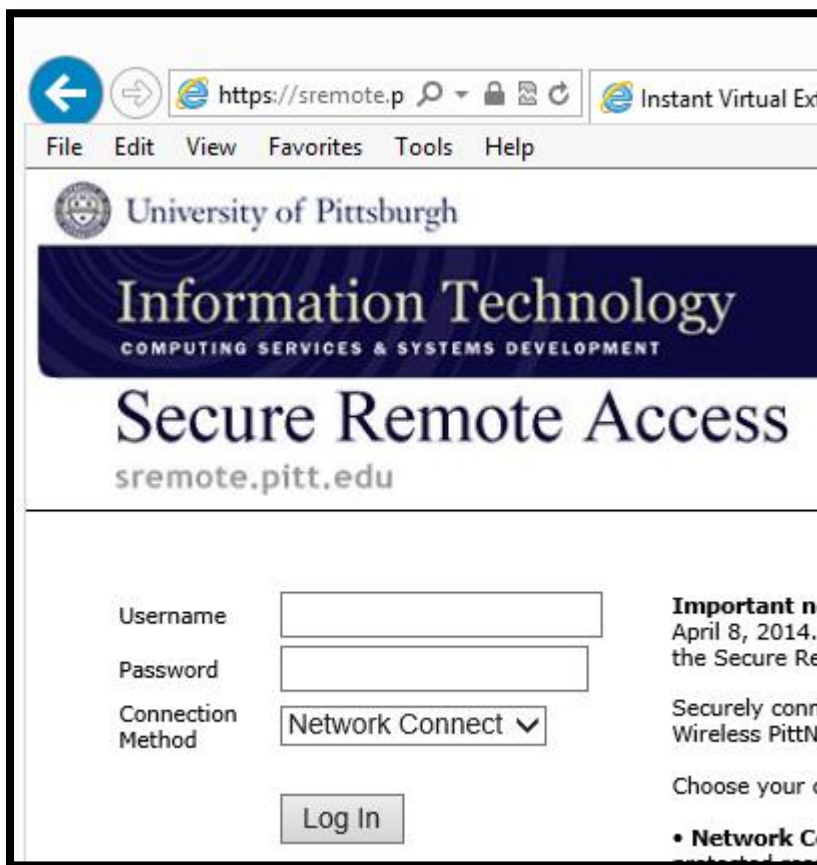
If you are connecting to the Insider system from an off-campus location, you will need to create a secure connection. To do so, you need to use the Pitt secure remote access service.

Note: you should be able to access the service from a Pitt-Greensburg computing lab or computing classroom directly (without having to use the secure connection method explained here); if you can't please see the instructions at the end of this document to request help.
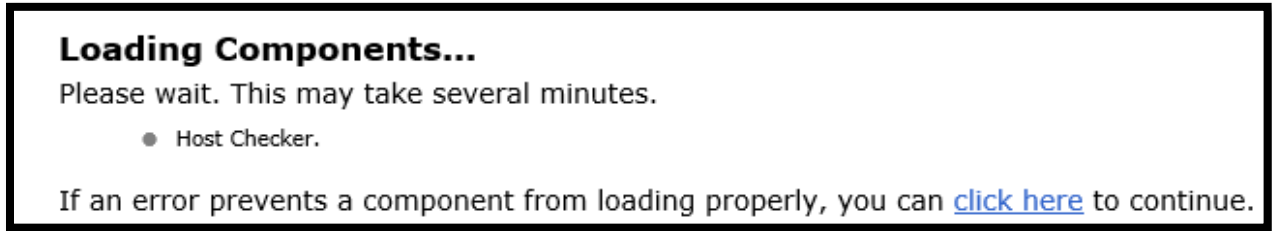
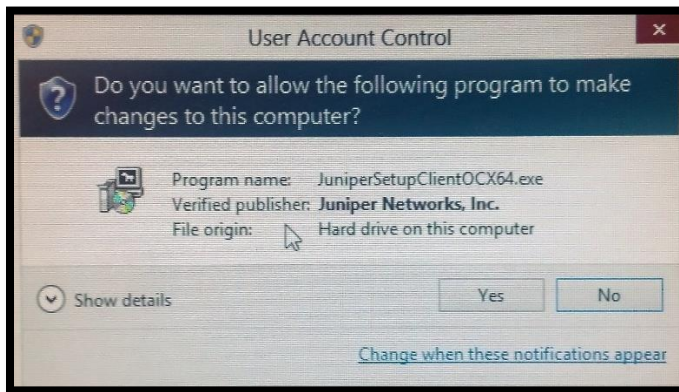1. Load Internet Explorer and navigate to https://sremote.pitt.edu/
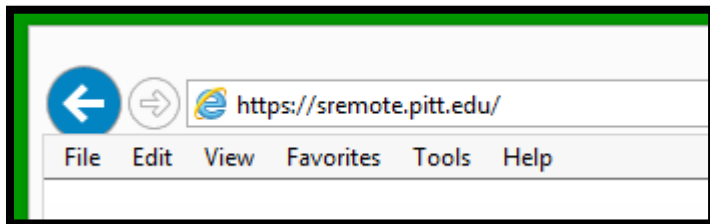
2. Enter your Pitt username and password, ensure that "Network Connect" is selected in the dropdown menu, and click **Log In**:

3. You may see the following screen while the service loads. Do not click the "click here to continue" link:

Loading Components...
Please wait. This may take several minutes.
 • Host Checker.

If an error prevents a component from loading properly, you can click here to continue.

4. If this is the first time you have used the secure remote access service, or the service has been updated recently, you may be prompted to install some components. Please click "Yes" or "OK" if you are prompted by the message shown below:
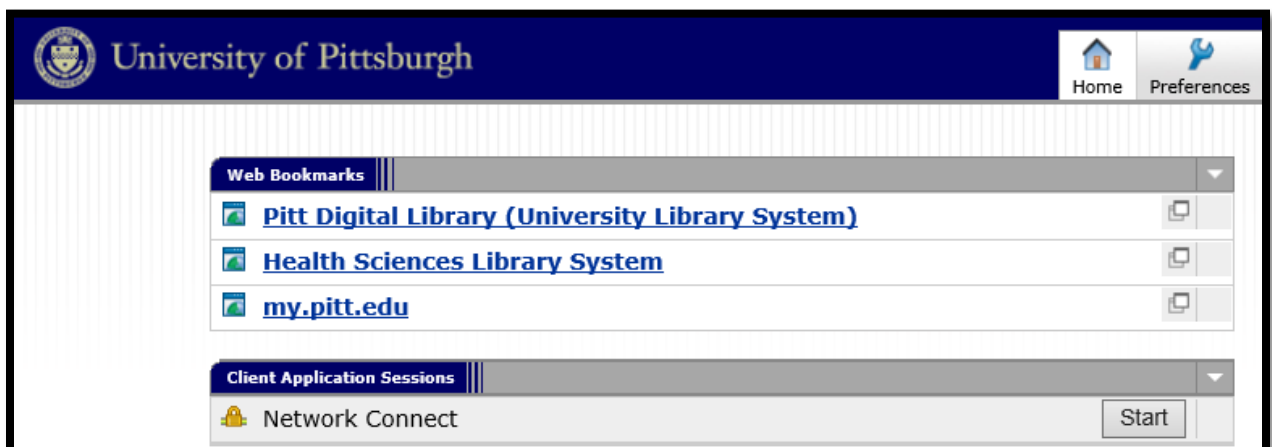
User Account Control ✕

Do you want to allow the following program to make changes to this computer?

Program name: JuniperSetupClientOCX64.exe
Verified publisher: **Juniper Networks, Inc.**
File origin: Hard drive on this computer

⌄ Show details   Yes   No

Change when these notifications appear

5. Once the service has loaded, you will be presented with a selection of links that will look something like this:

You have access to the following roles:

Firewall-GBG-DH-DIGITAL-SANDBOX-NetworkConnect
Firewall-GBG-sremoteInsider-NetworkConnect
Default-WEB

Each role allows you to access certain resources. Click on the role
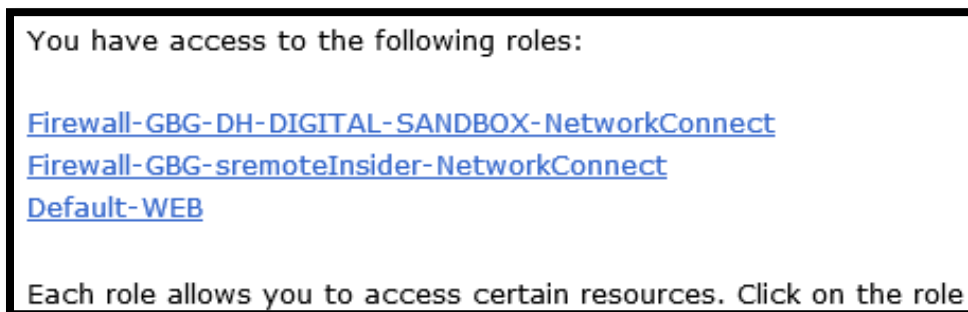
Click "Firewall-GBG-DH-DIGITAL-SANDBOX-NetworkConnect"

6. At the following screen, click the "Start" button. Do not click any of the other links.

University of Pittsburgh   Home   Preferences

Web Bookmarks
▣ **Pitt Digital Library (University Library System)**   ▢
▣ **Health Sciences Library System**   ▢
▣ **my.pitt.edu**   ▢

Client Application Sessions
🔒 Network Connect   Start

7. You may be prompted to install some components. Please click "Yes" or "OK" when prompted to the message shown below:
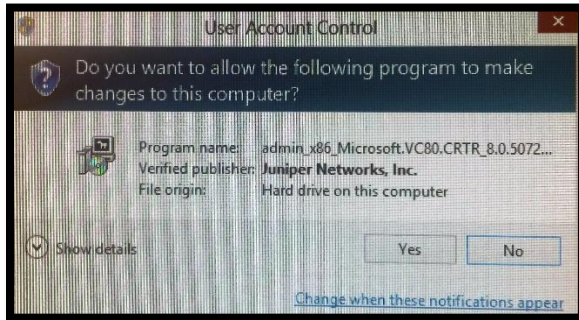
8. You may see the following messages while the service loads:

9. Once the secure network connection has been established, the Web page will return to that shown in step 5, and a new icon ( ) will appear on your task bar. <u>Do not</u> click the **Start** button again.

10. Your instructor may have uploaded content to the sandbox Web site; if so, you can type http://www.dhds.gds.pitt.edu/ into your browser address bar (you do not need to use Internet Explorer for this part, and you do not need to keep the Internet Explorer window open now that your sremote session has connected).

11. You may also have been allocated you own Web space on the server. If so, the Web address for your content will be http://www.dhds.gds.pitt.edu/users/YOUR_USERNAME/ (replace "YOUR_USERNAME" with your Pitt username).

12. You instructor will provide details of how to connect to the sandbox to upload and download files. The connection details you will need to use for that are:

    Protocol: SFTP --- URL: sftp.dhds.gds.pitt.edu --- Port: 22

How to request help

If you cannot access the Insider service or are having other problems connecting through the sremote system, please open a help ticket with the Pitt-Greensburg technology help desk. To do so, please log in to http://help.greensburg.pitt.edu/helpdesk/ and open a new ticket describing the problem you are experiencing. A support team member will get back in touch with you as soon as they are able.